

ROLE PROFILE Part1	Role Title	FORCE INCIDENT MANAGER			Dept /LPA	CONTROL ROOM		
			VETTING LEVEL	SC				
Grade/Rank	Inspector							
Responsible To	Contact Management Operations Manager							
Staff Responsible For	Control Room supervisors and staff							
Reviewed by (Manager)	Ch Insp Anna Skelton				Date	14/02/2022		
Purpose of Job	To command the initial force response to significant incidents and manage operational demand by ensuring the effective deployment of appropriate and available resources in accordance with Force policy. To lead and manage their team to ensure the public receive the best possible level of service. To manage performance of their team, supporting the Contact Management Delivery Plan							
Key Accountabilities	1. Effect personnel management and leadership of a team of Police Staff and Police Officers within the control room. 2. Command of force-wide incidents within force policy and procedures, including major incidents, critical incidents and firearms deployments. 3. External qualitative service delivery to the public and partnership agencies and internally to all staff of Hampshire & IOW Constabulary. 4. To maintain professional and ethical standards and to ensure an inclusive working environment. 5. To give regular and effective service. Note: This role profile is designed to assist postholders with understanding what is expected of them in their role. Hampshire & IOW Constabulary may ask them to undertake other duties, as required, which are not necessarily specified on the role profile but which are commensurate with the grade of the post. The role profile itself may be amended from time to time within the scope and general level of responsibility attached to the post.							
Additional Requirements	Maintain personal responsibility for collection, recording, evaluation, information sharing, review, retention and disposal of information in compliance with codes of practice and Guidance in the Management of Information, information security policy, procedures and legislation. To accept & successfully complete the SC vetting process and be subject to a yearly security appraisal. Required to pass an initial Tactical Firearms Commander course upon appointment All officers and staff must be aware of risk in relation to their role, please view the appropriate Health & Safety Risk Assessment for the role.							
ROLE PROFILE Part2								
CVF Recruitment Competencies	We are Emotionally Aware Level 2 We Take Ownership Level 2 We Deliver, Support and Inspire Level 2 We Analyse Critically Level 2							
Education/Qualifications	Essential: Competent Inspector Desirable: n/s							
Experience and Skills	Essential: n/s Desirable: Digitally literate Personnel leadership and management exposure. Experienced in change management. Knowledge of force structure and force departments. Critical incident management exposure.							

