



Role Profile

Role Profile Part 1			
Role title	Volunteer Community Engagement	Grade	Volunteer
Dept/Area	SAPH	Vetting Level	NPPV Level 2
Responsible to	NPT Sergeant	Staff line managed	None
Reviewed by (Line Manager)	Belinda Kinsley	Date	08/04/2025
Purpose of Job	To act as an ambassador for their community and be a conduit of information between the two. Community Engagement Volunteers will be expected to represent the force in hubs where people gather, in their communities to provide a visible presence and reassurance.		
Key Accountabilities	1. Take an active part in the community by building and maintaining positive community relations through engagement and consultation. 2. To promote community safety and crime reduction initiatives. 3. To conduct online surveys on behalf of the Neighbourhood Teams and register people for Hampshire Alerts. 4. To promote what the local Neighbourhood Team are currently focussing their time on and update on Community Priorities. 5. Maintain and develop community contacts in order to gain information and intelligence and submit intelligence in agreed format. 6. Provide a visible presence in the community representing Hampshire Police. 7. You must be prepared to commit at least 4 hours per week of your time to help make a difference in your community. 8. To give regular and effective service Note: This role profile is designed to assist post holders with understanding what is expected of them in their role. Hampshire and Isle of Wight Constabulary may ask them to undertake other duties, as required, which are not necessarily specified on the role profile but which are commensurate with the grade of the post. The role profile itself may be amended from time to time within the scope and general level of responsibility attached to the post.		
Additional Requirements	Follow GDPR guidelines and Constabulary policies in relation to accessing and handling personal data. Provide guidance in the Management of Information, information security policy, procedures and legislation to other members. All officers and staff must be aware of risk in relation to their role, please view the appropriate Health & Safety Risk Assessment for the role. The role holder may be required to visit other locations within Hampshire and the Isle of Wight, and therefore needs to have the ability to travel as necessary.		



Role Profile

Role Profile Part 2			
Education/Qualifications	Essential: N/A Desirable: N/A		
Experience and Skills	Essential: Confident at communicating with a range of people and be prepared to listen and think flexibly for a solution. To have good, basic IT skills Desirable: N/A		
Approved by People Services	#	Date	#



Role Profile

Role Profile Part 3 (2024)			
Competencies	All roles are expected to know, understand and act within the ethics and values of the Police Service.		
	We are Emotionally Aware	Level 1	
	We are collaborative	Level 1	
Underpinning Values	Courage		
	Respect and Empathy		
	Public Service		
Initial Development Skills for new to role period	All staff are required to complete any role-specific training.		