



36800 POLICY – CONSTITUENTS SURGERIES

Version	1	Last updated	15/11/2018	Review date	15/11/2019
Equality Impact Assessment		Low			
Owning department		Partnership & Neighbourhoods			

1. About this policy

- 1.1. This policy sets out the position of Hampshire Constabulary regarding attendance of officers or PCSOs at any Councillor or Member of Parliament (MP) constituency surgeries.
- 1.2. This policy is to inform all staff employed by Hampshire Constabulary.

2. General principles

- 2.1. Hampshire Constabulary will not provide a pre-planned policing presence at any constituency surgeries.
- 2.2. Hampshire Constabulary will decline any request from either a Councillor or a Member of Parliament for a pre-planned policing presence at any constituents' surgery.
- 2.3. Whilst we support councillors and members of parliament by dealing with any identified risks or crimes committed against them, due to resourcing requirements and the demand Hampshire Constabulary deal with, it would not be appropriate to carry out the duty of protecting a councillor or Member of parliament against a risk or threat that can be mitigated in advance by various safeguarding measures.

3. Statement of policy

- 3.1. If it is reported that there is a perceived risk regarding any potential hostility at any constituency' surgery then Hampshire Constabulary will advise the Councillor or Member of Parliament to consider other more appropriate ways of communication e.g. telephone, letter or via Skype, that would eliminate any risk.
- 3.2. If the councillor or Member of Parliament decide that the meeting must take place in person then Hampshire Constabulary will advise them to have in place their own security personnel and that it is their responsibility to risk assess the meeting.
- 3.3. Any reported criminal offences reported to Hampshire Constabulary from a Councillor or Member of Parliament will be subject to the normal assessment, in line with our Contact Management and Control Room Policy. These reports will be assessed adhering to the threat, harm, opportunity and risk principles that are used for all crimes reported.
- 3.4. The District Commander for the area will be the specific point of contact for the Councillor or Member of Parliament involved, in line with Operation Bridger.



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4. Implications of policy

- 4.1. Financial Implications – This policy has no financial implications.
- 4.2. Staffing / Training – This policy has no training requirements.
- 4.3. Bureaucracy – not applicable.
- 4.4. Risks – Contact from any Councillor or Member of Parliament must be managed in a professional, service focused way or their confidence in the force to deal with their issues will fall. Effective command and control is required to ensure the Force meets statutory and 'duty of care' obligations and is not exposed because of a failure to identify, respond or, resource an incident appropriately. To mitigate this risk District Commanders are to ensure all Councillors or Members of Parliament are aware of this policy to manage their expectations.

5. Monitoring and evaluation

- 5.1. The monitoring and evaluation of this policy shall be the responsibility of the Head of Prevention and Neighbourhoods.
- 5.2. National changes in line with Operation Bridger will be considered in line with this policy and amendments made as required.

6. Review

- 6.1. This policy will be reviewed on an annual basis or when there are any national changes that requires this policy to be reviewed.

7. Other related policies, procedures and information sources

- 7.1. 01400 Policy – Contact Management and Control Room
- 7.2. National guidance – Operation Bridger – Parliamentary and Diplomatic Protection, Metropolitan Police.
- 7.3. [AD203 Equality Impact Assessment](#)

Origin: Partnership & Neighbourhoods