



## **OPERATION ROCHESTER**

### **Investigation Overview 1998-2006.**

#### **Background.**

Gosport War Memorial Hospital (GWMH) is a 113 bed community hospital managed during much of the period under investigation by the Fareham and Gosport Primary Care Trust. The hospital fell under the Portsmouth Health Care (NHS) Trust from April 1994 until April 2002 when services were transferred to the local Primary Care Trust.

The hospital operates on a day-to-day basis by nursing and support staff employed by the PCT. Clinical expertise was provided by visiting general practitioners and clinical assistants with consultant cover being provided in the same way.

Elderly patients were generally admitted to GWMH through referrals from local hospitals or general practitioners for palliative, rehabilitative or respite care.

Doctor Jane BARTON is a registered Medical Practitioner who in 1988 took up a part-time position at GWMH as Clinical Assistant in Elderly Medicine. She retired from that position in 2000.

#### **Police Investigations.**

Operation ROCHESTER was an investigation by Hampshire Police into the deaths of elderly patients at GWMH following allegations that patients admitted since 1989 for rehabilitative or respite care were inappropriately administered Diamorphine and other opiate drugs at levels or in circumstances that hastened or caused death. There were

further concerns raised by families of the deceased that the general standard of care afforded to patients was often sub-optimal and potentially negligent.

Most of the allegations involved a particular General Practitioner directly responsible for patient care Doctor Jane BARTON.

Two allegations (SPURGIN and PACKMAN) were pursued in respect of a consultant Dr Richard REID.

The allegations were subject of three extensive investigations by Hampshire Police between 1998 and 2006 during which the circumstances surrounding the deaths of 92 patients were examined. At every stage experts were commissioned to provide evidence of the standard of care applied to the cases under review.

The Crown Prosecution Service reviewed the evidence at the conclusion of each of the three investigation phases and on every occasion concluded that the prosecution test was not satisfied and that there was insufficient evidence to sanction a criminal prosecution of healthcare staff, in particular Dr BARTON.

The General Medical Council also heard evidence during Interim Order Committee Hearings to determine whether the registration of Dr BARTON to continue to practice should be withdrawn. On these occasions the GMC was satisfied that there was no requirement for such an order and Dr BARTON continued to practice under voluntary restrictions in respect of the administration of Opiate drugs.

On 29<sup>th</sup> January 2010 a fitness to practice hearing determined that Dr BARTON was guilty of serious professional misconduct but was allowed to continue to practice under certain conditions.

### The First Police Investigation.

Hampshire Police investigations commenced in 1998 following the death of Gladys RICHARDS aged 91 years.

Mrs. Richards died at the GWMH on Friday 21<sup>st</sup> August 1998 whilst recovering from a surgical operation carried out at the nearby Royal Haslar Hospital to address a broken neck of femur on her right side (hip replacement).

Following the death of Mrs. Richards two of her daughters complained to Hampshire Police about the treatment that had been given to their mother at the GWMH. Her daughter contacted Gosport police on 27<sup>th</sup> September 1998 and alleged that her mother had been unlawfully killed.

Local officers (Gosport CID) carried out an investigation and submitted papers to the Crown Prosecution Service in March 1999.

The reviewing CPS lawyer determined that on the evidence available he did not consider a criminal prosecution to be justified.

One of the deceased's daughters then expressed her dissatisfaction with the quality of the police investigation and made a formal complaint against the officers involved.

The complaint made was upheld and a review of the police investigation was carried out.

### Second Police Investigation

Hampshire Police commenced a re-investigation into the death of Gladys RICHARDS on Monday 17<sup>th</sup> April 2000.

Professor Brian LIVESLEY an elected member of the academy of experts provided medical opinion through a report dated 9<sup>th</sup> November 2000 making the following conclusions:

- “Doctor Jane BARTON prescribed the drugs Diamorphine, Haloperidol, Midazolam and Hyoscine for Mrs. Gladys RICHARDS in a manner as to cause her death.”
- “Mr. Philip James BEED, Ms. Margaret COUCHMAN and Ms. Christine JOICE were also knowingly responsible for the administration of these drugs.”
- “As a result of being given these drugs, Mrs. RICHARDS was unlawfully killed.”

A meeting took place on 19<sup>th</sup> June 2001 between senior police officers, the CPS caseworker Paul CLOSE, Treasury Counsel and Professor LIVESLEY.

Treasury Counsel took the view that Professor LIVESLEY’s report on the medical aspects of the case, and his assertions that Mrs. RICHARDS had been unlawfully killed were flawed in respect of his analysis of the law. He was not entirely clear of the legal ingredients of gross negligence/manslaughter.

Professor LIVESLEY provided a second report dated 10<sup>th</sup> July, 2001 where he essentially underpinned his earlier findings commenting:-

- “It is my opinion that as a result of being given these drugs Mrs RICHARDS death occurred earlier than it would have done from natural causes.”

In August 2001 the Crown Prosecution Service advised that there was insufficient evidence to provide a realistic prospect of a conviction against any person.

Local media coverage of the case of Gladys RICHARDS resulted in other families raising concerns about the circumstances of their relatives’ deaths at the GWMH and as a result four more cases were randomly selected for review.

Expert opinions were sought of a further two medical professors; FORD and MUNDY who were each provided with copies of the medical records of the four cases, in addition to the medical records of Gladys RICHARDS.

The reports from Professor FORD and Professor MUNDY were reviewed by the Police and a decision was taken not to forward them to the CPS as they were all of a similar nature to the RICHARDS case and would therefore attract a similar response as the earlier advice from counsel. A decision was then made by the Police that there would be no further police investigations at that time.

Copies of the expert witness reports of Professor FORD and Professor MUNDY were forwarded to the General Medical Council, the Nursing and Midwifery Council and the Commission for Health Improvement for appropriate action.

#### Intervening Developments between Second and Third Investigations

On 22<sup>nd</sup> October 2001 the Commission for Health Improvement (CHI) launched an investigation into the management provision and quality of health care for which Portsmouth Health Care (NHS) Trust was responsible at GWMH, interviewing 59 staff in the process.

A report of the CHI investigation findings was published in May 2002 concluding that a number of factors contributed to a failure of the Trust systems to ensure good quality patient care.

The CHI further reported that the Trust post investigation had adequate policies and guidelines in place that were being adhered to governing the prescription and administration of pain relieving medicines to older patients.

Following the CHI Report, the Chief Medical Officer Sir Liam DONALDSON commissioned Professor Richard BAKER to conduct a statistical analysis of the mortality rates at GWMH, including an audit/review of the use of opiate drugs.

On Monday 16<sup>th</sup> September 2002 staff at GWMH were assembled to be informed of the intended audit at the hospital by Professor BAKER. Immediately following the meeting a nurse (who had been employed at GWMH since the late 1980s) handed to hospital management a bundle of documents.

The documents were copies of memos letters and minutes relating to the concerns of nursing staff raised at a series of meetings held in 1991 and early 1992 including :-

- The increased mortality rate of elderly patients at the hospital.
- The sudden introduction of syringe drivers and their use by untrained staff.
- The use of Diamorphine unnecessarily or without consideration of the sliding scale of analgesia (Wessex Protocol).
- Particular concerns regarding the conduct of Dr BARTON in respect of prescription and administration of Diamorphine.

The nurse's disclosure was reported to the police by local health authorities and a meeting of senior police and NHS staff was held on 19<sup>th</sup> September 2002 the following decisions being made:-

- Examine the new documentation and investigate the events of 1991.
- Review existing evidence and new material in order to identify any additional viable lines of enquiry.
- Submit the new material to experts and subsequently to CPS.
- Examine individual and corporate liability.

A telephone number for concerned relatives to contact police was issued via a local media release.

### Third Police Investigation

On 23<sup>rd</sup> September 2002 Hampshire Police commenced enquiries. Initially relatives of 62 elderly patients that had died at Gosport War Memorial Hospital contacted police voicing standard of care concerns (including the five original cases)

14 further cases were raised for investigation through ongoing complaints by family members between 2002 and 2006.

A total of 92 cases were investigated by police during the third phase of the investigation. A team of medical experts (key clinical team) were appointed to review the 92 cases completing this work between September 2003 and August 2006.

The multi-disciplinary team reported on Toxicology, General Medicine, Palliative Care, Geriatrics and Nursing.

The terms of reference for the team were to examine patient notes, initially independently, and to assess the quality of care provided to each patient according to the expert's professional discipline.

The Clinical Team were not confined to looking at the specific issue of syringe drivers or Diamorphine but to include issues relating to the wider standard and duty of care with a view to screening each case through a scoring matrix into predetermined categories:-

Category 1- Optimal care.

Category 2- Sub optimal care.

Category 3- Negligent care.

The cases were screened in batches of twenty then following this process the experts met to discuss findings and reach a consensus score.

Each expert was briefed regarding the requirement to retain and preserve their notations and findings for possible disclosure to interested parties.

All cases in categories 1 and 2 were quality assured by a medical/legal expert, Matthew LOHN to further inform the police decision that there was no basis for further criminal investigation.

Of the 92 cases reviewed 78 failed to meet the threshold of negligence required to conduct a full criminal investigation and accordingly were referred to the General Medical Council and Nursing and Midwifery Council for their information and attention.

Fourteen Category 3 cases were therefore referred for further investigation by police. Of the fourteen cases, four presented as matters that although potentially negligent in terms of standard of care were cases where the cause of death was assessed as entirely natural. Under these circumstances the essential element of causation could never be proven to sustain a criminal prosecution for homicide.

Notwithstanding that the four cases could not be prosecuted through the criminal court they were reviewed from an evidential perspective by an expert consultant Geriatrician Dr David BLACK who confirmed that the patients were in terminal end stage of life and that in his opinion death was through natural causes.

Accordingly the four cases were released from police investigation in June 2006:

- Clifford HOUGHTON.
- Thomas JARMAN.
- Edwin CARTER.
- Norma WINDSOR

The final ten cases were subjected to full criminal investigation upon the basis that they had been assessed by the key clinical team as cases of 'negligent care that is to day outside the bounds of acceptable clinical practice, and cause of death unclear.'

The investigation parameters included taking statements from all relevant healthcare staff involved in care of the patient, of family members and the commissioning of medical experts to provide opinion in terms of causation and standard of care.

The expert witnesses, principally Dr Andrew WILCOCK (Palliative care) and Dr David BLACK (Geriatrics) were provided guidance from the Crown Prosecution

Service to ensure that their statements addressed the relevant legal issues in terms of potential homicide.

The experts completed their statements following review of medical records, all witness statements and transcripts of interviews of Dr Reid and Dr Barton the healthcare professionals in jeopardy. They were also provided with the relevant documents required to put the circumstances of care into 'time context'. The reviews were conducted by the experts independently.

Supplementary expert medical evidence was obtained to clarify particular medical conditions beyond the immediate sphere of expertise of Drs BLACK and WILCOCK.

A common denominator in respect of the ten cases was that the attending clinical assistant was Dr Jane BARTON who was responsible for the initial and continuing care of the patients including the prescription and administration of opiate and other drugs via syringe driver.

Dr BARTON was interviewed under caution in respect of the allegations.

The interviews were conducted in two phases. The initial phase was designed to obtain an account from Dr BARTON in respect of care delivered to individual patients. Dr BARTON responded during these interviews through provision of prepared statements and exercising her right of silence in respect of questions asked.

During the second interview phase (following provision of expert witness reports to the investigation team) Dr BARTON exercised her right of silence refusing to answer any questions.

Consultant Dr Richard REID was interviewed in respect of 2 cases (PACKMAN and SPURGIN) following concerns raised by expert witnesses. Dr REID answered all questions put to him.

Full files of evidence were incrementally submitted to the Crown Prosecution Service between December 2004 and September 2006 in the following format:-

- Senior Investigating Officer summary and general case summary.
- Expert reports.
- Suspect interview records.
- Witness list.
- Family member statements.
- Healthcare staff statements.
- Police officer statements.
- Copy medical records.
- Documentary exhibits file.

Additional evidence was forwarded to the CPS through the compilation of generic healthcare concerns raised by staff in terms of working practices and the conduct of particular staff.

The ten category three cases were:-

1. Elsie DEVINE 88yrs. Admitted to GWMH hospital 21<sup>st</sup> October 1999, diagnosed multi-infarct dementia, moderate/chronic renal failure. Died 21<sup>st</sup> November 1999, 32 days after admission cause of death recorded as bronchopneumonia and glomerulonephritis.

2. Elsie LAVENDER 83yrs. Admitted to GWMH 22<sup>nd</sup> February 1996 with head injury /brain stem stroke. She had continued pain around the shoulders and arms for which the cause was never found. Died 6<sup>th</sup> March 1996, 14 days after admission cause of death recorded as cerebrovascular accident.

3. Sheila GREGORY 91yrs. Admitted to GWMH 3<sup>rd</sup> September 1999 with fractured neck of the femur, hypothyroidism, asthma and cardiac failure. Died 22<sup>nd</sup> November 1999, 81 days after admission cause of death bronchopneumonia.

4. Robert WILSON. 74 yrs. Admitted to GWMH 14<sup>th</sup> October 1998 with fractured left humerus and alcoholic hepatitis. Died 18<sup>th</sup> October 1998 4 days after admission cause of death recorded as congestive cardiac failure and renal/liver failure.

5. Enid SPURGIN 92 yrs. Admitted to GWMH 26<sup>th</sup> March 1999 with a fractured neck of the femur. Died 13<sup>th</sup> April 1999 18 days after admission cause of death recorded as cerebrovascular accident.

6. Ruby LAKE 84 yrs. Admitted to GWMH 18<sup>th</sup> August 1998 with a fractured neck of the femur, diarrhoea, atrial fibrillation, ischemic heart disease dehydrated and leg/buttock ulcers. Died 21<sup>st</sup> August 1998 3 days after admission cause of death recorded as bronchopneumonia.

7. Leslie PITTOCK 82 yrs. Admitted to GWMH 5<sup>th</sup> January 1996 with parkinsons disease, he was physically and mentally frail and immobile, suffering depression. Died 24<sup>th</sup> January 1996 15 days after admission cause of death recorded as bronchopneumonia.

8. Helena SERVICE 99 yrs. Admitted to GWMH 3<sup>rd</sup> June 1997 with many medical problems, diabetes, congestive cardiac failure, confusion and sore skin. Died 5<sup>th</sup> June 1997 2 days after admission cause of death recorded as congestive cardiac failure.

9. Geoffrey PACKMAN 66yrs. Admitted to GWMH 23<sup>rd</sup> August 1999 with morbid obesity, cellulitis, arthritis, immobility, and pressure sores. Died 3<sup>rd</sup> September 1999 13 days after admission, cause of death recorded as myocardial infarction.

10. Arthur CUNNINGHAM 79 yrs. Admitted to GWMH 21<sup>st</sup> September 1998 with Parkinson's disease and dementia. Died 26<sup>th</sup> September 1998 5 days after admission, cause of death recorded as bronchopneumonia.

Dr Andrew WILCOCK provided extensive evidence in respect of patient care concluding with particular themes 'of concern' in respect of the final 10 category 3 cases including:-

- *'Failure to keep clear, accurate, and contemporaneous patients records which report the relevant clinical findings, the decisions made, the information given to patients and any drugs or other treatment prescribed'*
- *'Lack of adequate assessment of the patient's condition, based on the history and clinical signs and, if necessary, an appropriate examination'*
- *'Failure to prescribe only the treatment, drugs, or appliances that serve patients' needs'*
- *'Failure to consult colleagues Including:-*

*Enid Spurgin – orthopaedic surgeon, microbiologist*

*Geoffrey Packman – general physician, gastroenterologist*

*Helena Service – general physician, cardiologist*

*Elsie Lavender – haematologist*

*Sheila Gregory – psychogeriatrician*

*Leslie Pittock – general physician/palliative care physician*

*Arthur Cunningham – palliative care physician.*

Many of the concerns raised by Dr WILCOCK were reflected by expert Geriatrician Dr David BLACK and other experts commissioned, the full details being contained within their reports.

There was however little consensus between the two principal experts Drs BLACK and WILCOCK as to whether the category 3 patients were in irreversible end stage terminal decline, and little consensus as to whether negligence more than minimally contributed towards the patient death.

As a consequence Treasury Counsel and the Crown Prosecution Service concluded in December 2006 that having regard to overall expert evidence it could not be proved that Doctors were negligent to criminal standard.

Whilst the medical evidence obtained by police was detailed and complex it did not prove that drugs contributed substantially towards death.

Even if causation could be proved there was not sufficient evidence to prove that the conduct of doctors was so bad as to be a crime and there was no realistic prospect of conviction.

Family group members of the deceased and stakeholders were informed of the decision in December 2006 and the police investigation other than referral of case papers to interested parties and general administration was closed.

The total cost of the Investigation calculated to May 2007 was £1.275m broken down as follows:

- Police and Police staff costs (estimate) - £642,000
- Transport costs - £62,000
- Expert witness fees - £298,000
- Accommodation and conference facilities -£18,000
- IT - £24,000
- Legal services - £78,000
- Subsistence - £6,000
- Overtime - £61,000

Inquests regarding the 10 category 3 cases were held in March 2009 and narrative verdicts were returned as follows:

Elsie Lilian DEVINE:

*The deceased was an inpatient at Gosport War Memorial Hospital and was receiving Opioid Medication at the time of death. The administration of medication did contribute more than minimally or negligibly to the death of the deceased. The medication was given for therapeutic purposes the medication was not appropriate for the conditions or symptoms from which the deceased was suffering*

Elsie Hester LAVENDER:

*The deceased was an inpatient at Gosport War Memorial Hospital and was receiving Opioid Medication at the time of death. The administration of medication did contribute more than minimally or negligibly to the death. The medication was given for therapeutic purposes. That medication was appropriate for the condition of symptoms from which the deceased was suffering.*

Sheila Rosemary GREGORY:

*The deceased was an inpatient at Gosport War Memorial Hospital and was receiving Opioid Medication at the time of death. The administration of medication did not contribute more than minimally or negligibly to the death of the deceased.*

Robert Caldwell WILSON:

*The deceased was an inpatient at Gosport War Memorial Hospital and was receiving Opioid Medication at the time of death. The administration of medication did contribute more than minimally or negligibly to the death of the deceased. The medication was given for therapeutic purposes the medication was not appropriate for the conditions or symptoms from which the deceased was suffering.*

Enid Phyllis Dormer SPURGIN:

*The deceased was an inpatient at Gosport War Memorial Hospital and was receiving Opioid Medication at the time of death. The administration of medication did not contribute more than minimally or negligibly to the death of the deceased.*

Ruby Josephine Dorothea LAKE:

*The deceased was an inpatient at Gosport War Memorial Hospital and was receiving Opioid Medication at the time of death. The administration of*

*medication did not contribute more than minimally or negligibly to the death of the deceased.*

Leslie Charles PITTOCK:

*The deceased was an inpatient at Gosport War Memorial Hospital and was receiving Opioid Medication at the time of death. The administration of medication did not contribute more than minimally or negligibly to the death of the deceased.*

Helena Frances SERVICE:

*The deceased was an inpatient at Gosport War Memorial Hospital and was receiving Opioid Medication at the time of death. The administration of medication did not contribute more than minimally or negligibly to the death of the deceased.*

Geoffrey Michael John PACKMAN:

*The deceased was an inpatient at Gosport War Memorial Hospital and was receiving Opioid Medication at the time of death. The administration of medication did contribute more than minimally or negligibly to the death of the deceased. The medication was given for therapeutic purposes the medication was not appropriate for the conditions or symptoms from which the deceased was suffering.*

Arthur Denis Brian CUNNINGHAM:

*The deceased was an inpatient at Gosport War Memorial Hospital and was receiving Opioid Medication at the time of death. The administration of medication did contribute more than minimally or negligibly to the death. The medication was given for therapeutic purposes. That medication was appropriate for the condition or symptoms from which the deceased was suffering.*

The final inquest was heard on 9<sup>th</sup> April 2013 and a narrative verdict returned as follows:

Gladys Mabel RICHARDS:

*1. Gladys Mabel Richards died at Gosport War Memorial Hospital at 2120 hours on 21<sup>st</sup> August 1998.*

*2. Mrs Richards death was due to Bronchopneumonia; facto contributing more than insignificantly to her death from Bronchopneumonia were :*

- *Accidental falls which she sustained at Glen heather Nursing Home, Lee On The Solent, on 29<sup>th</sup> July 1998 and at Gosport war Memorial Hospital on the 13<sup>th</sup> August 1998.*
- *Procedures undertaken at Haslar Hospital, Gosport to treat the injuries she suffered as a result of those falls.*
- *Her immobility subsequent to those procedures.*
- *Medication administered to her at Gosport War memorial Hospital for the control of her pain and agitation.*
- *Her old age, frailty and end stage dementia.*