

# INFORMATION SHARING AGREEMENT



**INFORMATION SHARING AGREEMENT (ISA)**

**BETWEEN**

**Hampshire Constabulary**

**AND**

**Whiteley Shopping Village Shopwatch  
Version 1.0**

<b>Date Agreement comes into force:</b>	29/08/2018
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## 1. INTRODUCTION

- i. The Police are committed to tackling Crime and Disorder and safeguarding citizens across Whiteley Shopping Village and work, on a regular basis, with members of Whiteley Shopping Village Shopwatch in order to make Hampshire safer and to provide a framework for action.
- ii. The purpose of this agreement is for Hampshire Constabulary to assist Whiteley Shopping Village Shopwatch scheme by sharing Police photos and information when appropriate to do so. The information provided will be for the purposes of protecting the public and reducing crime and disorder though the private banning of individuals.

It will incorporate measures aimed at:

- Facilitating a coordinated approach that targets crime and anti-social behaviour.
- Facilitating the collection and exchange of relevant information.

- iii. This agreement should also be used to further clarify any current arrangements.
- iv. The General Data Protection Regulations (GDPR) (2016/679), the Data Protection Act 2018 and all applicable laws and regulations relating to the processing of personal data and privacy, including where applicable the guidance and codes of practice issued by the Information Commissioner's Office (ICO). The schedules form part of this agreement and shall have effect as if set out in full in the body of this agreement.

## 2. PURPOSE

- i. This agreement sets out the framework for the sharing of personal data between the parties as data controllers. It defines the principles and procedures that the parties shall adhere to and the responsibilities the parties owe to each other.
- ii. This agreement is in place to inform the reasons and methods of sharing, sharing for other purposes and other information is not covered by this agreement.
  - iii. A Police custody photograph (if available)
  - iv. The subject's name
  - v. The subject's age
  - vi. Home address (if available for the issuing of banning letters)
- vii. Data can only be used for the purpose shared and cannot be shared to third parties without written permission. Information that may prejudice an ongoing investigation will not be shared unless there is an overriding safety requirement.
- viii. The primary purpose of this agreement is for Hampshire Constabulary to assist Whiteley Shopping Village Shopwatch scheme by sharing Police photos and information, when appropriate to do so. The information provided will be for the purpose of protecting the public and reducing crime and disorder by identifying individuals who commit offences and disorder.

### 3. STATUTORY POWERS TO PROCESS PERSONAL DATA

- i. The principle legislative instruments that provide powers to lawfully share information under this agreement are:
- ii. **The General Data Protection Regulation 2018** - The EU has introduced The General Data Protection Regulation (GDPR) (Regulation (EU) 2016/679) to replace Data Protection Act 1998 effective from 25 May 2018. Hampshire Constabulary (HC) processes personal information in accordance with the Act, which exists to ensure the fair and lawful use of personal data and to protect the rights of the data subject. The Act provides exemptions to some of its provisions if complying with them will prejudice the prevention / detection of crime and the apprehension and prosecution of offenders. The Act requires HC to comply with the following principles when processing personal data:
  - Fairly and lawfully processed
  - Being processed for specified and lawful purposes and not in any manner incompatible with those purposes
  - Adequate, relevant and not excessive
  - Accurate and where necessary, up to date
  - Not kept for longer than is necessary
  - Being processed in accordance with individuals rights
  - Secure
  - Not to be transferred to countries outside the EU
- iii. **The Human Rights Act 1998** - Under Article 8 everyone has the right to respect for their private and family life, home and correspondence and there shall be no interference by a public authority with this right except as in accordance with the law, necessary for public safety, the prevention of crime or disorder, the protection of health or morals or for the protection of the rights and freedoms of others.  
The principle of “proportionality” is a common theme that runs through both the European Convention on Human Rights and judgements of the European Court of Human Rights (ECHR). It is explicitly expressed in the limitations contained in Articles 8-11 where it is stated that any interference or restriction of those rights must be lawful and “necessary in a democratic society”.
- iv. *Hellewell V Chief Constable of Derbyshire* upheld that any honest and reasonable use of photographs to help prevent or detect crime was lawful.
- v. There are other pieces of legislation that place powers or duties to share information on public authorities – this list is not meant to be exhaustive. All information sharing must be conducted in accordance with one or more of the legal powers / duties.
- vi. Each party shall ensure that it processes the Shared Personal Data fairly and lawfully and ensure that it processes the Shared Personal Data on the basis of a lawful basis.
- vii. **Sharing personal data for under the General Data Protection Regulation (under Part 2 of the Data Protection Act 2018):**

Where the sharing of personal data is between the police and other Non-Competent Authorities; or The sharing is for a non-Law Enforcement Purpose, the following lawful bases apply for the processing of personal data:

Personal Data:

- processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the parties; or

Special categories of personal data and for non-Competent Authorities to process criminal data:

- Substantial public interest, on basis of law: Preventing/detecting unlawful acts.

#### 4. PROCESS

This agreement has been formulated to facilitate the exchange of information between partners. It is, however, incumbent on all partners to recognise that any information shared must be justified on the merits of each case.

##### 4.1 THE AGREEMENT

- i. This ISA applies to any personal or confidential information, irrespective of the medium in which it is held e.g. paper based, electronic, images or disc. Legal advice on this agreement should be sought in any case of doubt. It should be applied while following established and agreed processes within the signatory organisations.
- ii. By signing up to this agreement, signatories are committed to a positive approach to information sharing, and agree to meet the outlined commitments and processes.
- iii. It is the responsibility of each signatory to ensure that:
  - Information shared is in accordance with the law
  - Appropriate staff training and awareness sessions are provided in relation to this agreement, and that their organisation abides by the Golden Rules for information sharing (see **Appendix A**)
  - Information is shared responsibly and in accordance with professional and ethical standards
  - Any restrictions on the sharing of the information contained in the disclosure, in addition to those contained within this agreement, should be clearly noted. Information exchanges and refusals are recorded in such a way as to provide an auditable record.
  - Each partner must appoint a Single Point Of Contact (SPoC). The sharing of information must only take place where it is proportionate, necessary and legally justified.
  - Requests and replies may be communicated via e-mail should the recipient subscribe to an encrypted email server (pnn, gsi, cjsm, nhs.net and gcsx).
  - This agreement does not give agencies an automatic right to receive or provide information. It is a process for information sharing in cases in where it is suitable to do so.
  - The Police may request a copy of the partner's information security policy (where it exists) when sensitive personal data is to be shared.
  - This agreement may be published on the Hampshire Constabulary external websites for the purposes of openness regarding information sharing within the Police.

## 4.2 HOW / WHAT INFORMATION WILL BE SHARED

- i. The Police will share :
  - A Police custody photograph (if available)
  - The subject's name
  - The subject's age
  - Home address (if available for the issuing of banning letters)
- ii. Any data will only be used for the specific purpose for which it is shared, and recipients will not release information to any third party without obtaining the express written authority of the disclosing partner, including requests from the public, disclosure within judicial proceedings and safeguarding forums.
- iii. If the incident linked to the ban was reported to the Police then it must be recorded on a Police recognised computer system.
- iv. The release of a Police photo, name, age and address MUST be in the interests of public safety, to preserve order or to prevent crime and disorder. There should be sufficient grounds to suspect the person's involvement in the act for which they have been banned.
- v. The type of incident MUST justify disclosure. For example, violence, theft and public order offences; linked to or targeted the retail premises.
- vi. The release of Police data shall NOT be limited to persons who have been charged, cautioned or positively disposed of in any other way. The decision to disclose shall be based on all relevant factors in the Police material relating to the incident and to be in the interests of public safety and preventing crime and disorder.
- vii. The material provided by Hampshire Constabulary MUST be sent to Whiteley Shopping Village Shopwatch either by hand or directly onto a secure Shopwatch website. E-mail shall not be used unless there is a secure e-mail link in existence between the parties involved.
- viii. In order to comply with the fairness and transparent principle under Article 5(1)(a) of the GDPR 2018, the subject must be informed of the disclosure of their details to the Shopwatch. Therefore Shopwatch will give written notice of this to the subject.
- ix. If after a person is banned and material has been released by Police, evidence comes to light that the person was not involved or their involvement was acceptable, the disclosure officer should seek to retrieve the disclosed information or ensure that the photo is deleted from the Whiteley Shopping Village Shopwatch database and no longer available for use (this will not prevent the person remaining 'banned' as this will be a decision for Whiteley Shopping Village Shopwatch). Similarly, any other error identified with the accuracy of a disclosure should be notified to Whiteley Shopping Village Shopwatch at the earliest opportunity.
- x. If during the term of the Shopwatch ban, the subject's appearance changes significantly, it is acceptable for the Police to provide Whiteley Shopping Village Shopwatch with an updated photo, if the Police possess one.
- xi. It is the responsibility of Whiteley Shopping Village Shopwatch to ensure that its current members are aware of the terms and requirements of this information sharing agreement. As such a mechanism should be in place to ensure that new retail managers (designated premises

- supervisors) of member premises become aware of the requirements rather than relying on cascade information from previous managers.
- xii. Whiteley Shopping Village Shopwatch shall take all reasonable steps to ensure that members abide by the rules of the scheme and this protocol relating to the disclosure of material provided by Hampshire Constabulary.
  - xiii. Information will not be shared where disclosure would prejudice ongoing criminal proceedings unless there is an overriding safety requirement to do so.
  - xiv. This Agreement does not constitute an overarching permission for the broad, comprehensive or unchallenged sharing of Personal Data. It provides a framework for the sharing of Information which aligns with the objectives set out below.

#### 4.3 RESTRICTIONS ON INFORMATION SUPPLIED

- i. The recipient of the information is required to store records securely utilising current processes and should retain only as long as necessary. The material provided by Hampshire Constabulary will only be used for the specific purpose under which they were requested, namely the purpose of providing information to staff at retail premises that are members of Whiteley Shopping Village Shopwatch in order to uphold a ban.
- ii. All decisions to ban persons will be made by Whiteley Shopping Village Shopwatch committee members. Any information provided by the Police shall be limited to Whiteley Shopping Village Shopwatch members. The Police SPOC can, if invited, attend each Whiteley Shopping Village Shopwatch committee meeting to facilitate the process however will not contribute to any decisions made when considering ban requests.
- iii. Members of Whiteley Shopping Village Shopwatch will be restricted to retail premises in the Whiteley Shopping Village district area.
- iv. Banned persons are advised at the expiry of their ban, via letter, of it being lifted and the Whiteley Shopping Village Shopwatch scheme reserve the right, upon any further occurrences or incidents to re-instate the subject immediately back onto the banned list for the stipulated period. Once a ban has been lifted the photo and other material provided by Hampshire Police shall be removed from the Whiteley Shopping Village Shopwatch website.
- v. If a ban period is extended for the sole reason of having breached or attempted to breach the ban by entering a member licensed premises, the retention of the data provided by the Police is authorised.
- vi. Whiteley Shopping Village Shopwatch shall ensure that a responsible person from each member premises has access to the material. A system shall be in place whereby each responsible person is aware of their responsibility to keep photographic images and other material safe, out of sight from the public and only for the use of staff that are on duty.
- vii. The recipient of the information is required to store records securely utilising current processes and should retain only as long as necessary. At the conclusion of the ban, or any extension as described above, the individual must be removed entirely from the Whiteley Shopping Village Shopwatch system. All physical material supplied must be returned or destroyed and all electronic data pertaining to that individual, including copies, must be deleted from the Whiteley Shopping Village

Shopwatch system. Files containing information from partner sources will be reviewed and deleted in line with Force policy.

- viii. All information that is disclosed under this agreement remains the property of the original data owner.
- ix. Whiteley Shopping Village Shopwatch Scheme is the Data Controller for the purposes of processing personal data in line with the principles of the Data Protection Act. The scheme will therefore ensure that the appropriate registration is made to the Officer of the Information Commissioner for this processing to be undertaken fairly and lawfully.

#### 4.4 REVIEW OF THE INFORMATION SHARING AGREEMENT

- i. This ISA will be reviewed, as a minimum, 6 months after its implementation and every year thereafter. The ISA should always be reviewed if listed signatory organisations change. Any changes will be signed and verified by the Joint Information Management Unit.

#### 5. BREACHES

- i. Any breaches of security, confidentiality or other violations of shared data must be reported to the owning agency as soon as possible and in any case within 24 hours.
- ii. Any breach of information by a signatory partner is their responsibility. Each agency is accountable for any misuse of information supplied and the consequences of such misuse. Any disclosure of information by an employee made in bad faith, or for motives of personal gain, will be the subject of an internal inquiry and be treated as a serious matter.
- iii. The parties shall provide reasonable assistance as is necessary to each other to facilitate the handling of any data security breach. In the event of a dispute or claim brought by a data subject or the Data Protection Authority concerning the processing of Shared Personal Data against either or both parties, the parties will inform each other about any such disputes or claims, and will cooperate with a view to settling them amicably in a timely fashion.

## 6. SIGNATURES

- i. All agencies that are part of the information sharing process will be, upon signing this agreement, bound to comply with its terms.
- ii. Breaches of this agreement will lead to a review and possible termination of this agreement (including the destruction of all previously shared information).
- iii. The Police Information Management and Information Security Teams will be granted reasonable access to undertake an audit to ensure compliance with this agreement. The signatory can exercise its right under this agreement to audit compliance in relation to its own information shared with the Police.
- iv. Any signatory to this agreement may withdraw on giving written notice to the other Signatories. The withdrawing signatory will be bound to comply with those relevant terms of this agreement, which remain effective following withdrawal.
- v. Where the Chief Executive or Director leaves the organisation, it is not a requirement to re-sign the ISA. If a signatory changes, contact details of the new SPoC must be circulated in writing to all parties.

## **APPENDIX A: GOLDEN RULES FOR INFORMATION SHARING**

- Confirm the identity of the person you are sharing with
- Obtain consent to share if safe, appropriate and feasible to do so
- Confirm the reason the information is required
- Be fully satisfied that it is necessary to share
- Check with a manager/specialist or seek legal advice if you are unsure
- Do not share more information than is necessary
- Inform the recipient if any of the information is potentially inaccurate or unreliable
- Ensure that the information is shared safely and securely
- Be clear with the recipient how the information will be used
- Record what information is shared, when, with whom, and why; and if you decide not share record your reason.