

***Hampshire Constabulary  
Monthly Performance Profile  
March 2005***

# FORCE PERFORMANCE

2004/2005 Year to March 2005

## SCORECARD

see page	Force		N Forest	IOW	Solent E	C Hants	B'stoke	Soton	Havant	W Hants	NE Hants	P'mouth	
	Apr-Mar target	Apr-Mar actual	Apr-Mar actual	Apr-Mar actual	Apr-Mar actual	Apr-Mar actual	Apr-Mar actual	Apr-Mar actual	Apr-Mar actual	Apr-Mar actual	Apr-Mar actual	Apr-Mar actual	
Overall detection rate with sanction detections	13	>24%	22.8%	24.2%	33.6%	22.4%	24.3%	22.7%	19.8%	23.7%	21.0%	19.9%	23.7%
House burglary crimes v 5% reduction target	4	<0%	-18%	-16%	-52%	-34%	-12%	-25%	-32%	14%	-13%	7%	-1%
House burglary sanction detection rate	5	>20%	26.0%	22.1%	46.8%	26.4%	21.1%	30.2%	19.8%	33.3%	33.2%	20.6%	22.9%
Vehicle crimes v 10% reduction target	6	<0%	-14%	-14%	4%	-20%	-12%	-4%	-17%	-34%	-18%	16%	-13%
Vehicle crime sanction detection rate	7	>12%	10.0%	16%	17%	14%	8%	7%	9%	9%	9%	6%	9%
Robbery crimes v 5% reduction target	8	<0%	4%	-3%	-3%	-19%	34%	11%	-4%	-8%	15%	-14%	20%
Robbery crime sanction detection rate	9	>25%	30.4%	63%	55%	31%	38%	25%	28%	15%	32%	41%	26%
Violent crimes v target	10	<0%	5%	-6%	9%	-15%	13%	17%	6%	11%	0%	-1%	13%
Violent crime sanction detection rate	11	>40%	36.2%	42%	49%	35%	37%	33%	32%	39%	37%	32%	37%
DV offences sanction detection rate	20	>50%	46.3%	43%	50%	49%	47%	44%	48%	53%	46%	43%	42%
Class A Drug sanction detections v 10% increase target	16	>221	315	7	24	42	28	57	47	14	15	43	38
Fatal/Serious traffic collisions per 1000 population	23	<0.431	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data
Sickness absence days per police officer	28	<8	8.24	11.44	10.33	9.42	7.67	6.95	7.22	7.15	8.26	6.45	8.50
Sickness absence days per support staff member	29	<8	9.13	11.13	9.07	9.62	9.42	7.68	11.05	11.63	5.14	9.95	7.20

Number of measures better than or equal to target  
 Ranking of BCU's in comparison to their MSBCU families

9	8	8	7	7	6	6	6	6	5
2	1	3	6	10	5	7	8	9	4

Cells coloured green indicate that the performance is better than or equal to target

Collision data for January and February 2005 were not available for this report.

**NOTE: The tie-breaker for BCUs with the same number of targets met is the position in their MSBCU family.**

# FORCE PERFORMANCE

2004/2005 March

## SCORECARD

see page	Force		Soton	W Hants	Solent E	Havant	IOW	N Forest	C Hants	P'mouth	NE Hants	B'stoke	
	March target	March actual	March actual	March actual	March actual	March actual	March actual	March actual	March actual	March actual	March actual	March actual	
Overall detection rate with sanction detections	13	>24%	25.4%	22.8%	28.6%	23.6%	26.6%	43.2%	20.1%	28.6%	26.5%	21.6%	19.4%
House burglary crimes v 5% reduction target	4	<0%	-28%	-29%	-32%	-27%	-20%	-83%	-15%	-39%	-1%	-19%	-37%
House burglary sanction detection rate	5	>20%	39.3%	24%	6%	20%	132%	57%	3%	29%	76%	28%	10%
Vehicle crimes v 10% reduction target	6	<0%	-25%	-16%	-46%	-28%	-52%	-28%	-34%	-41%	-16%	6%	-20%
Vehicle crime sanction detection rate	7	>12%	10.3%	8%	30%	5%	13%	39%	5%	15%	6%	11%	3%
Robbery crimes v 5% reduction target	8	<0%	-7%	-40%	83%	-52%	18%	100%	0%	17%	18%	-59%	-1%
Robbery crime sanction detection rate	9	>25%	39.4%	29%	57%	33%	0%	80%	67%	50%	41%	100%	0%
Violent crimes v target	10	<0%	-9%	-23%	-26%	-50%	-14%	23%	-7%	19%	3%	9%	22%
Violent crime sanction detection rate	11	>40%	44.3%	46%	49%	61%	47%	63%	46%	44%	41%	31%	30%
DV offences sanction detection rate	20	>50%	46.6%	54%	53%	52%	49%	71%	38%	43%	42%	24%	40%
Class A Drug sanction detections v 10% increase target	16	>18.4	16	4	1	0	0	3	2	2	4	0	0
Fatal/Serious traffic collisions per 1000 population	23	<0.045	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data
Sickness absence days per police officer	28	<0.67	0.69	0.23	0.58	1.18	0.46	0.98	0.97	1.02	0.73	0.60	0.60
Sickness absence days per support staff member	29	<0.67	0.64	0.81	0.40	0.25	0.22	0.72	0.28	2.26	0.76	0.08	0.27

Number of measures better than or equal to target  
 Ranking of BCU's in comparison to their MSBCU families

10	10	9	9	8	8	8	7	6	5
5	8	3	7	1	2	6	4	9	10

Collision data for February 2005 were not available for this report.

Cells coloured green indicate that the performance is better than or equal to target

**NOTE: The tie-breaker for BCUs with the same number of targets met is the position in their MSBCU family.**

Numbers of targets met each month (max 140)  
 February and March exclude Collisions (probably 4-5)

Apr	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
51	50	64	61	54	61	74	80	87	88	80

## Review of Force Performance for 2004/2005

This report covers the full 2004/2005 reporting year.

It should be read in conjunction with Sector Profile Reports and PI Spreadsheets which can be found on the Hampshire Constabulary Intranet under DCC portfolio - Corporate Services - Performance Review.

The target is to publish this profile report by the **fifth** working day of the following month.

Departments need to supply data by the end of the previous month or the 2nd working day at the latest.

BCU and CDRP most-similar families on iQuanta have been changed and the glossary contains the revised lists.

The following data were not available for this monthly report

**Road traffic collision and casualty data for January and February**

**HORT reports by ethnicity (for December, January and February)**

**VDRS and Fixed Penalty by ethnicity for February**

The following highlight points should be noted

**The number of house burglary offences is 18.3% below the target (5415 v 6627) (1212 less victims)**

**This is the lowest annual total since 1974.**

**The house burglary sanction detection rate (26.0%) is the 4th highest in England and Wales**

**The number of vehicle crimes is 14% below the target (16539 v 19215) (2676 less victims)**

**This is the lowest annual total since 1981.**

**The total number of detections was 48581 which is 596 higher than the record 47985 achieved last year.**

**The sanction detection total was 39462 which is 1074 higher than the record 38388 achieved last year.**

**The Force exceeded the 24% sanction detection rate target for the fourth consecutive month.**

**The total number of offences (173072) is 3.1% lower than the 2003/2004 total.**

but

**The vehicle crime sanction detection rate is below target ( 10% v 12%)**

**The number of violent crimes is 9.3% more than the 2003/2004 total but this was 26% in August.**

**The number of Offences Brought to Justice on iQuanta is lagging and missing cautions/convictions**

**The number of minority ethnic officers is 16 below plan.**

Both PSA1 (1999) targets for reducing house burglary and vehicle crime have been achieved.

The charts on the key crimes and detections on pages 4 to 11 include the latest comparative data about each BCU within their 15 MSBCU family. It should be noted that these comparative data are for the latest 3 months for crimes and the latest 12 months for detections and should not be used as if they were for April to March.

Please send any suggestions to improve this document to Grahame Ford in Corporate Services.

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## Guide to Performance Information published on the Intranet each month

The Performance Review Team produces a range of Performance Information each month in support of this profile.

To locate these spreadsheets, click on DCC portfolio - Corporate Services - Performance Review

In the shaded left panel you will find Force Performance Monthly Report and Monthly PI spreadsheets.

The crime spreadsheets and sector profiles can be found in the appropriate BCU performance file.

Each month you will find

month 200x Sector Profiles	by the 4th working day of the following month
month 200x Force Profile	by the 5th working day of the following month
month 200x Crime Spreadsheets	by the 6th working day of the following month
month 200x PI spreadsheets	by the 10th working day of the following month

PI spreadsheets are very large and have not been posted on the intranet since November 2004. It is hoped to resume posting them in March. Meanwhile please email me if you require any backup data.

The Crime Spreadsheets contain details of all the crimes and detections for each BCU with pivot tables to allow the user to ask detailed crime number queries without resorting to ACR

Sector Profiles are now published each month for all BCUs; these provide a means of monitoring performance at Sector level and are intended to aid BCUs with managing the performance of their constituent sectors.

### PI Spreadsheets contain data on the following areas.

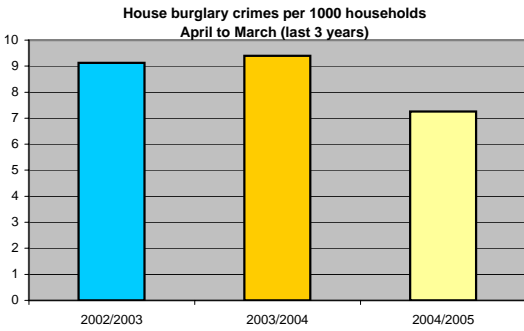
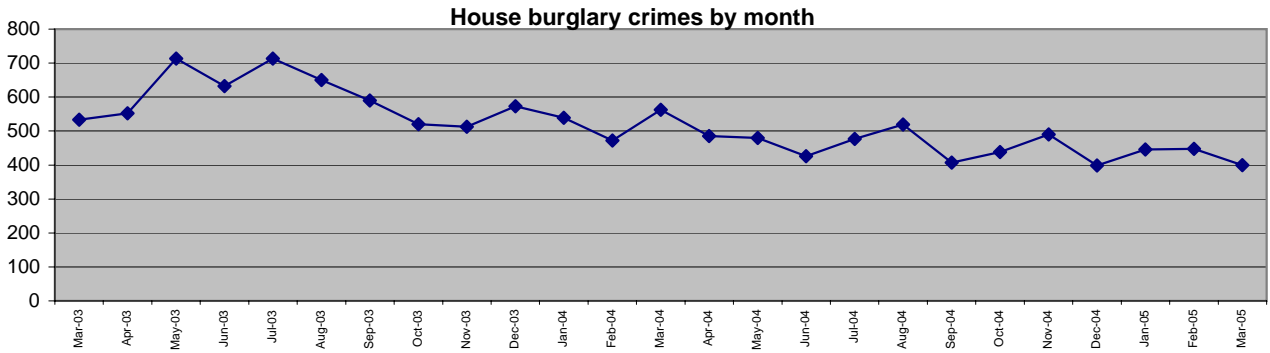
- 999 calls (numbers and % answered within target)
- ALTARIS data (incident counts, emergency response, despatch response)
- Complaints data
- Detection types
- Domestic incidents
- Drugs - class A sanction detections
- Ethnic minority staff
- Homicides
- Homophobic Incidents
- Medical Retirement
- No crimes, attempts and distractoins
- Overdue PDRs
- Racist Incidents
- Sickness absence in departments
- Traffic Collisions and Casualties

In June 2002, for the first time, an extended list of Department PIs was included.

Several indicators are under development and no data are available for this report.

Many Department PIs are quarterly measures and are not normally produced in the first few working days of the quarter. These will be published as available.

# House burglary crimes (SPI 5a)

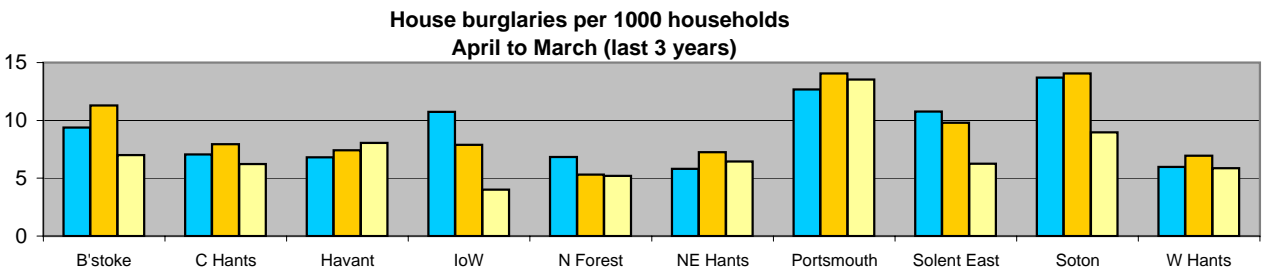
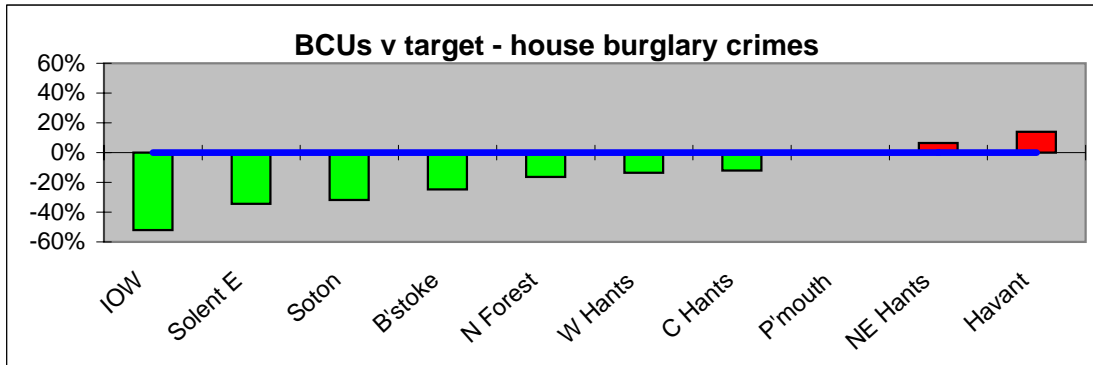


Force target for 2004/2005 is for less than 9 house burglary crimes per 1000 households.

To March 2005, there were 7.26 crimes per 1000 h'holds

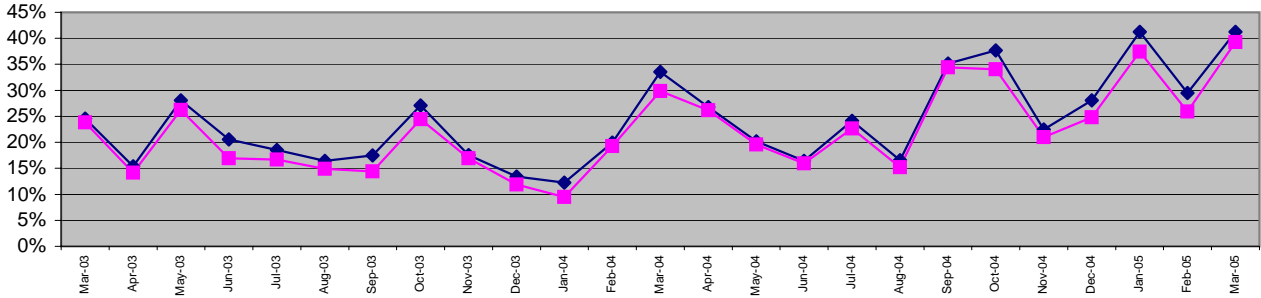
Ordered by % achievement against target ( 5% reduction )

Data to March 2005	IOW	Solent E	Soton	B'stoke	N Forest	W Hants	C Hants	P'mouth	NE Hants	Havant	FORCE
YTD Apr04-Mar05	233	552	829	444	389	546	418	1068	456	480	5415
YTD Apr03-Mar04	468	859	1346	710	391	627	533	1143	503	450	7030
YTD Apr02-Mar03	559	956	1292	582	521	549	481	1038	395	420	6793
This month	7	51	72	31	33	36	24	89	29	28	400
Monthly 04/05 target	41	70	101	49	39	53	40	90	36	35	552
YTD target	486	842	1,215	590	465	631	475	1,074	428	421	6627
% v target	-52.1%	-34.4%	-31.8%	-24.7%	-16.3%	-13.5%	-12.0%	-0.6%	6.5%	14.0%	-18.3%
Latest comparative	1 of 15	1 of 15	1 of 15	10 of 15	3 of 15	4 of 15	1 of 15	2 of 15	1 of 15	4 of 15	1 of 8

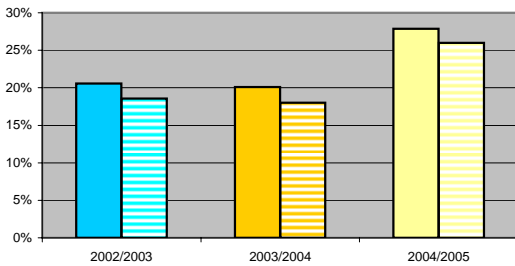


# House burglary detection rate (SPI 7b)

**House burglary detection rate by month**  
All detections and sanction detections



**House burglary detection rate**  
April to March (last 3 years)  
Stripes are sanction detections



Force target for 2004/2005 is 20% or greater.  
(sanction detections)  
Force target for 2004/2005 is 22% or greater.  
(all detections)

To March 2005 the sanction detection rate was 26.0%

To March 2005, the total detection rate was 27.9%

Ordered by sanction detection rate

Data to March 2005	IOW	Havant	W Hants	B'stoke	Solent E	P'mouth	N Forest	C Hants	NE Hants	Soton
YTD Apr04-Mar05	59%	34%	34%	32%	29%	24%	23%	22%	21%	22%
YTD Apr03-Mar04	22%	17%	16%	25%	24%	18%	18%	16%	22%	21%
YTD Apr02-Mar03	34%	31%	17%	15%	20%	18%	25%	17%	25%	15%
This month	57%	136%	6%	13%	22%	76%	6%	38%	28%	26%
YTD Detects	138	164	185	143	158	261	90	94	96	180
YTD Sanction Dets	109	160	181	134	146	245	86	88	94	164

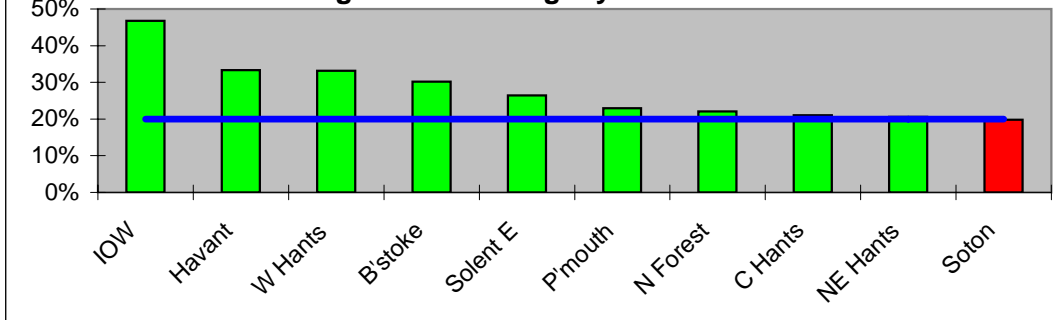
FORCE
27.9%
20.1%
20.6%
41.3%
1509
1407

Detection rate by type

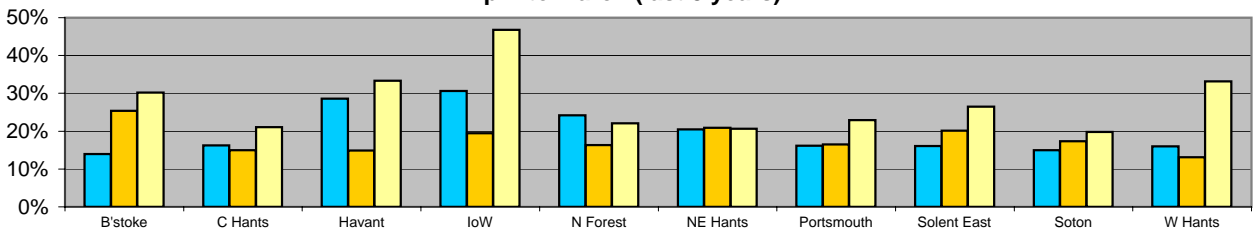
YTD Sanction	46.8%	33.3%	33.2%	30.2%	26.4%	22.9%	22.1%	21.1%	20.6%	19.8%
YTD Admin	12.4%	0.8%	0.7%	2.0%	2.2%	1.5%	1.0%	1.4%	0.4%	1.9%
Latest comparative	1 of 15	2 of 15	1 of 15	2 of 15	6 of 15	3 of 15	1 of 15	3 of 15	3 of 15	2 of 15

26.0%
1.9%
1 of 8

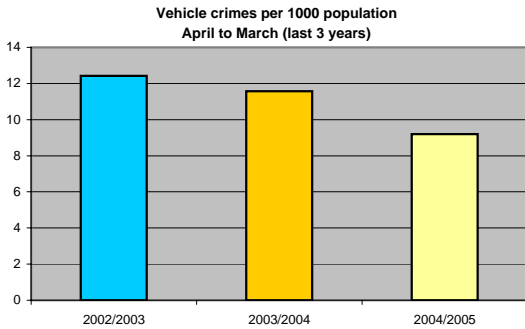
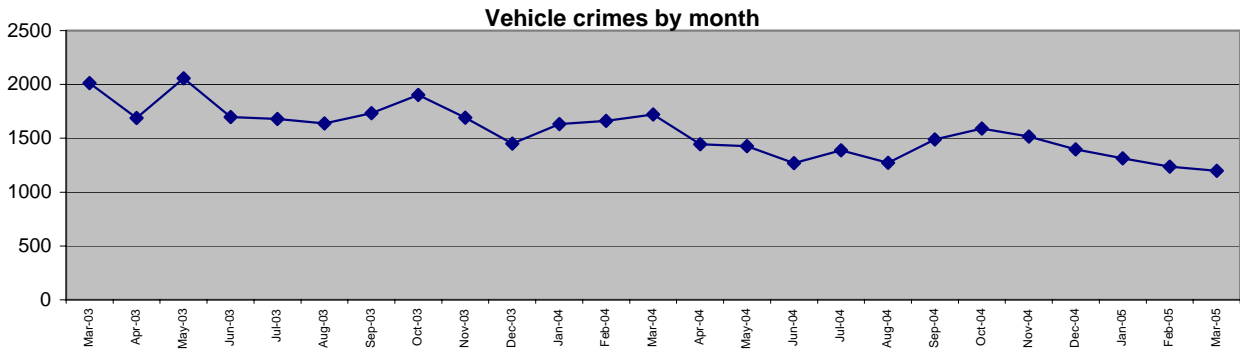
**BCUs v target - house burglary sanction detections**



**House burglary sanction detection rate**  
April to March (last 3 years)



# Vehicle crimes (SPI 5d)

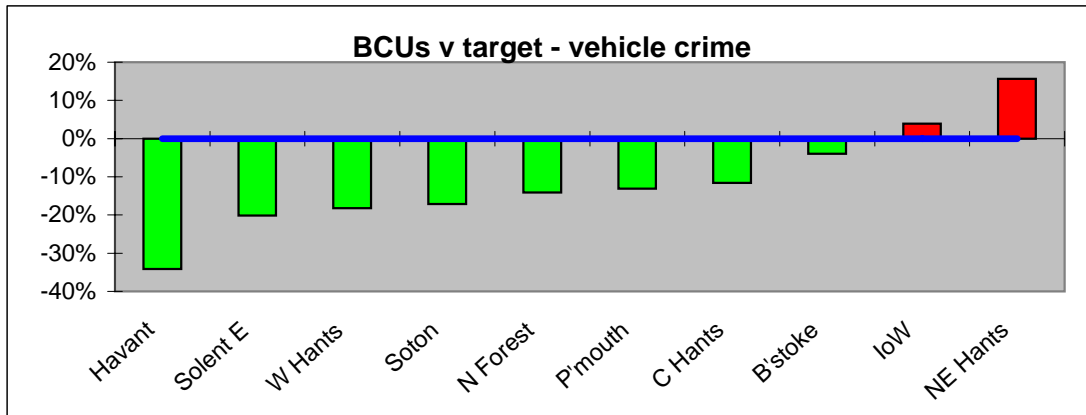


Force target for 2004/2005 is for less than 10.8 vehicle crimes per 1000 population.

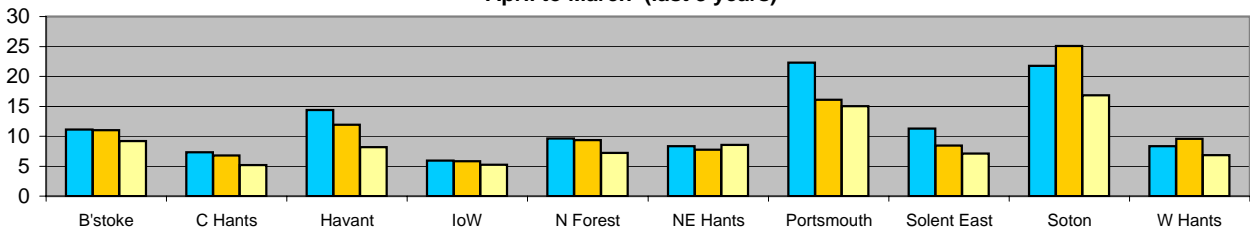
To March 2005 there were 9.2 crimes per 1000 pop'n

Ordered by % achievement against target ( 10% reduction )

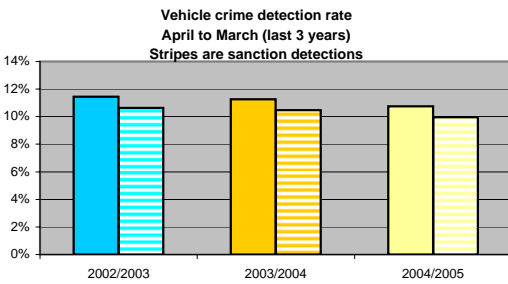
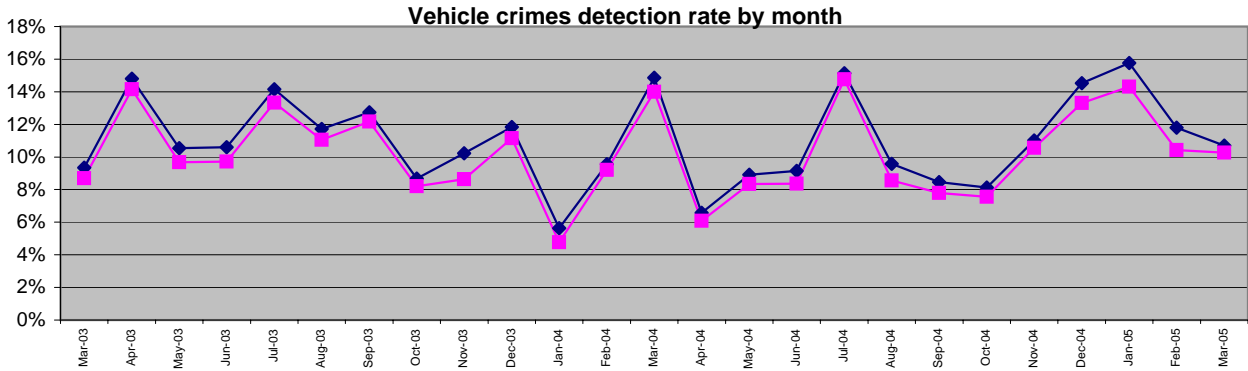
Data to March 2005	Havant	Solent E	W Hants	Soton	N Forest	P'mouth	C Hants	B'stokes	IoW	NE Hants	FORCE
YTD Apr04-Mar05	1166	1523	1558	3728	1239	2835	861	1418	712	1499	16539
YTD Apr03-Mar04	1757	1805	2138	5338	1582	3008	1120	1681	776	1356	20561
YTD Apr02-Mar03	2117	2392	1841	4692	1631	4228	1192	1719	750	1459	22021
This month	71	115	86	316	79	227	48	99	41	115	1197
Monthly 03/04 target	148	159	159	375	120	272	81	123	57	108	1601
YTD target	1,770	1,907	1,904	4,499	1,442	3,261	974	1,477	685	1,296	19215
% v target	-34.1%	-20.1%	-18.2%	-17.1%	-14.1%	-13.1%	-11.6%	-4.0%	3.9%	15.7%	-13.9%
Latest comparative	1 of 15	2 of 15	8 of 15	7 of 15	10 of 15	4 of 15	2 of 15	12 of 15	1 of 15	9 of 15	1 of 8



Vehicle crimes per 1000 population April to March (last 3 years)



# Vehicle crimes detection rate (SPI 7e)



Force target for 2004/2005 is 12% or greater. (sanction detections)  
 Force target for 2004/2005 is 13% or greater. (all detections)

**To March 2005 the sanction detection rate was 10.0%**

**To March 2005 the total detection rate was 10.7%**

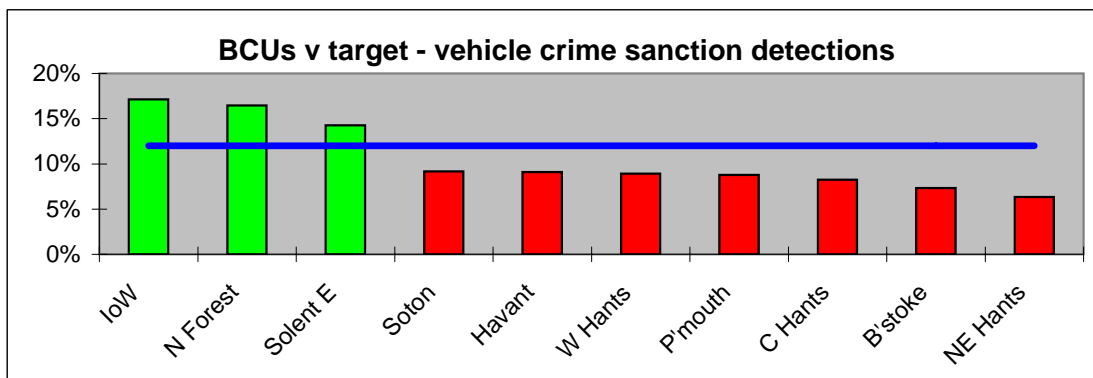
## Ordered by sanction detection rate

Data to March 2005	IoW	N Forest	Solent E	Soton	Havant	W Hants	P'mouth	C Hants	B'stokes	NE Hants
YTD Apr04-Mar05	18%	17%	15%	10%	10%	10%	10%	9%	8%	7%
YTD Apr03-Mar04	20%	16%	16%	7%	12%	13%	11%	9%	8%	14%
YTD Apr02-Mar03	22%	20%	10%	10%	12%	11%	12%	8%	6%	12%
This month	39%	6%	5%	8%	13%	34%	6%	17%	3%	13%
YTD Detects	129	212	230	362	120	151	273	79	112	108
YTD Sanction Dets	122	204	217	342	106	139	249	71	104	95

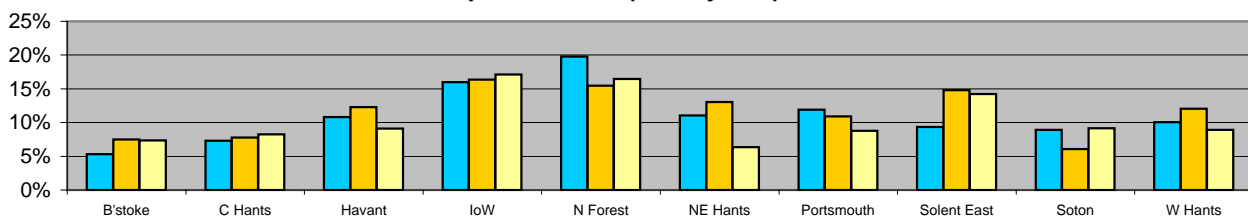
FORCE
10.7%
11%
11%
11%
1776
1649

Detection rate by type	IoW	N Forest	Solent E	Soton	Havant	W Hants	P'mouth	C Hants	B'stokes	NE Hants
Sanction	17.1%	16.5%	14.2%	9.2%	9.1%	8.9%	8.8%	8.2%	7.3%	6.3%
Administrative	1.0%	0.6%	0.9%	0.5%	1.2%	0.8%	0.8%	0.9%	0.6%	0.9%
Latest comparative	2 of 15	1 of 15	5 of 15	8 of 15	9 of 15	7 of 15	9 of 15	13 of 15	11 of 15	10 of 15

10.0%
0.8%
5 of 8

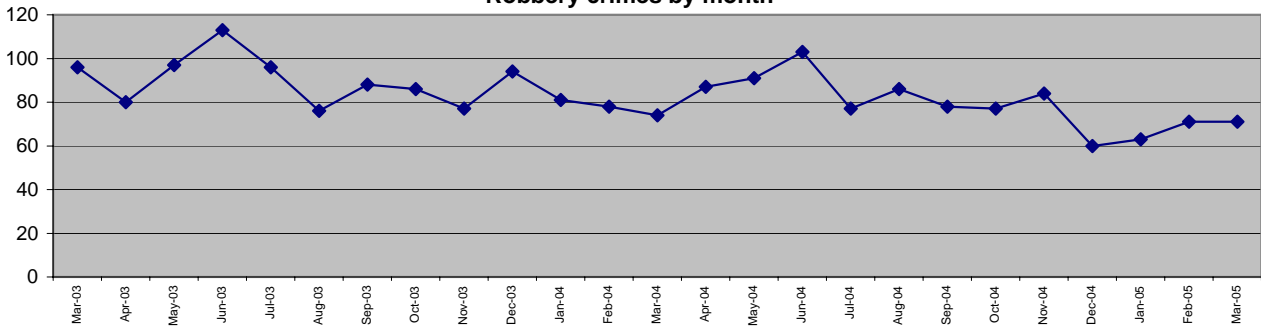


## Vehicle crimes sanction detection rate April to March (last 3 years)

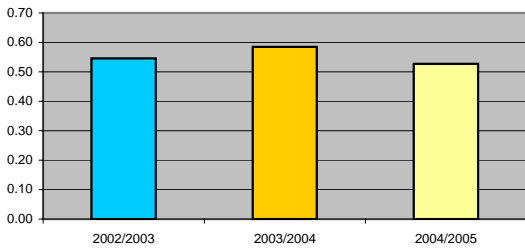


# Robbery crimes (SPI 5c)

## Robbery crimes by month



## Robbery crimes per 1000 population April to March (last 3 years)



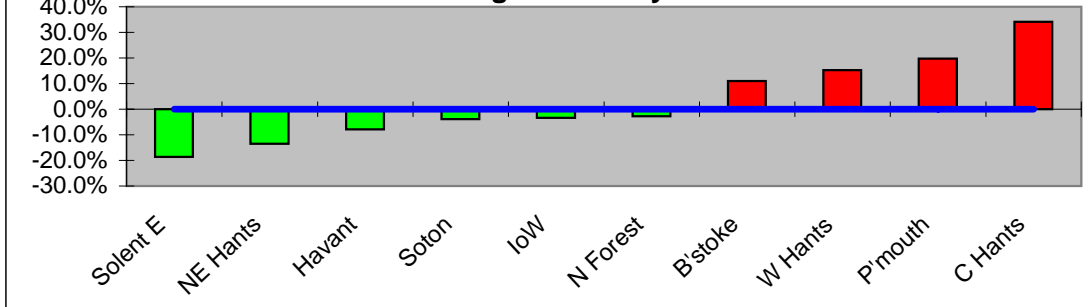
Force target for 2004/2005 is for less than 0.51 robbery crimes per 1000 population.

To March 2005 there were 0.53 crimes per 1000 population

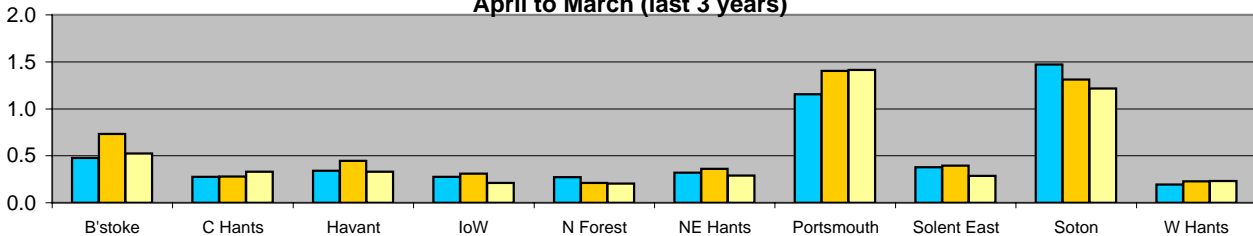
## Ordered by % achievement against target ( 5% reduction )

Data to March 2005	Solent E	NE Hants	Havant	Soton	IoW	N Forest	B'stokes	W Hants	P'mouth	C Hants	FORCE
YTD Apr04-Mar05	61	51	47	269	29	35	81	53	267	55	948
YTD Apr03-Mar04	84	63	66	279	41	36	112	51	262	46	1040
YTD Apr02-Mar03	80	56	50	318	35	46	74	43	219	45	966
This month	3	2	5	14	5	3	6	7	22	4	71
Monthly 04/05 target	6	5	4	23	3	3	6	4	19	3	76
YTD target	75	59	51	280	30	36	73	46	223	41	914
% v target	-18.7%	-13.6%	-7.8%	-3.9%	-3.3%	-2.8%	11.0%	15.2%	19.7%	34.1%	3.7%
Latest comparative	2 of 15	4 of 15	1 of 15	5 of 15	6 of 15	4 of 15	11 of 15	4 of 15	3 of 15	4 of 15	1 of 8

## BCUs v target - robbery crimes

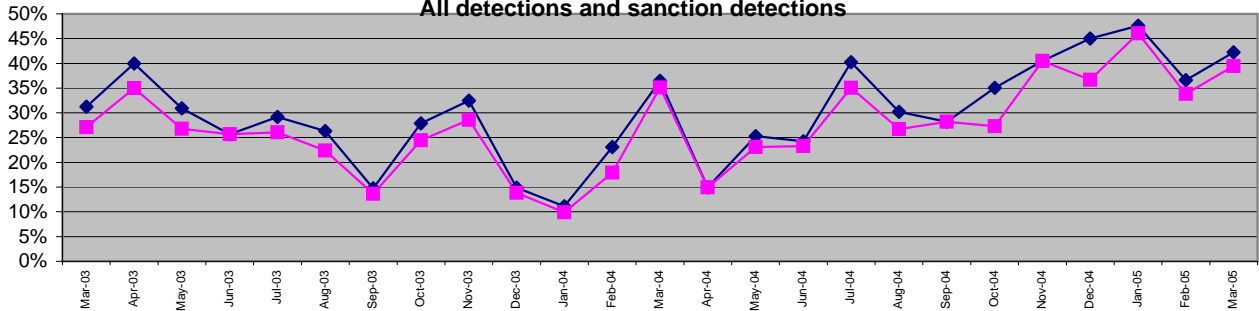


## Robberies per 1000 population April to March (last 3 years)

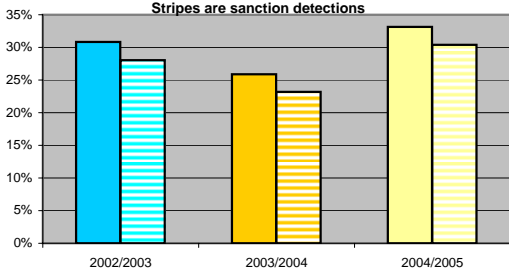


# Robbery detection rate (SPI 7d)

**Robbery detection rate by month**  
All detections and sanction detections



**Robbery detection rate**  
April to March (last 3 years)  
Stripes are sanction detections



Force target for 2004/2005 is 25% or greater. (sanction detections)  
Force target for 2004/2005 is 28% or greater. (all detections)

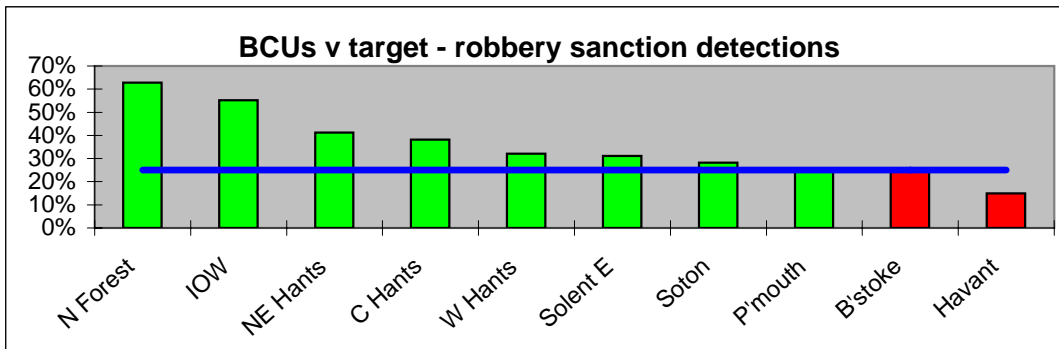
To March 2005 the sanction detection rate was 30.4%

To March 2005 the total detection rate was 33.1%

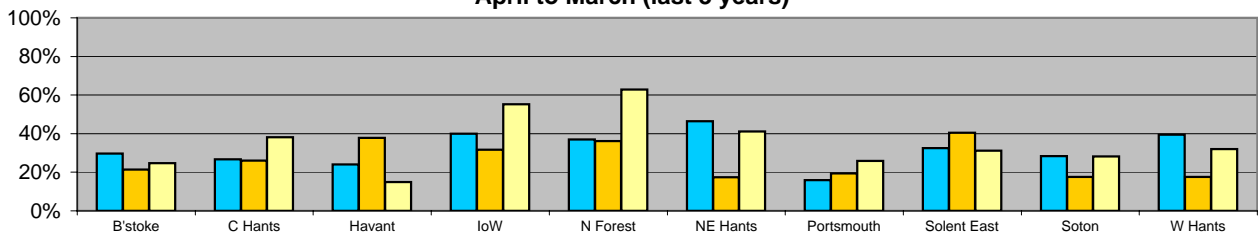
Ordered by Robbery sanction detection rate

Data to March 2005	N Forest	IOW	NE Hants	C Hants	W Hants	Solent E	Soton	P'mouth	B'stokes	Havant	FORCE
YTD Apr04-Mar05	69%	59%	47%	40%	34%	36%	31%	27%	28%	17%	33.1%
YTD Apr03-Mar04	42%	34%	22%	26%	18%	44%	21%	23%	23%	38%	25.9%
YTD Apr02-Mar03	39%	46%	48%	27%	42%	36%	31%	21%	31%	26%	30.8%
This month	67%	80%	150%	50%	57%	33%	36%	41%	0%	0%	42.3%
YTD Detects	24	17	24	22	18	22	83	73	23	8	314
YTD Sanction Dets	22	16	21	21	17	19	76	69	20	7	288
Detection rate by type											
YTD Sanction	62.9%	55.2%	41.2%	38.2%	32.1%	31.1%	28.3%	25.8%	24.7%	14.9%	30.4%
YTD Admin	5.7%	3.4%	5.9%	1.8%	1.9%	4.9%	2.6%	1.5%	3.7%	2.1%	2.7%
Latest comparative	1 of 15	1 of 15	2 of 15	5 of 15	7 of 15	2 of 15	2 of 15	4 of 15	10 of 15	14 of 15	1 of 8

**BCUs v target - robbery sanction detections**

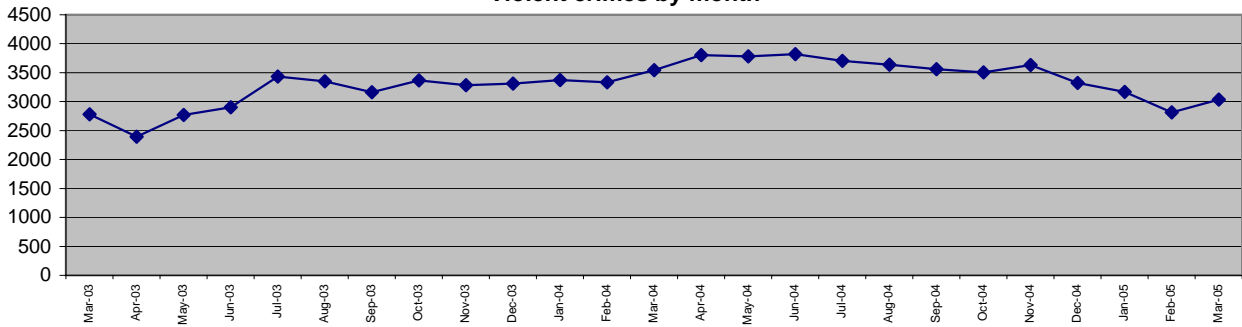


**Robbery sanction detection rate**  
April to March (last 3 years)

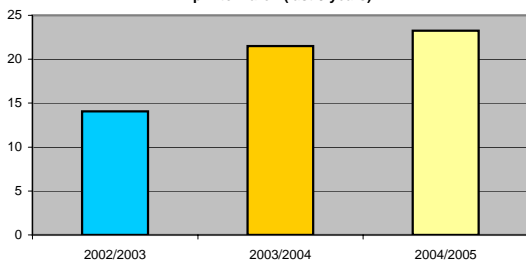


# Violent crimes (SPI 5b)

## Violent crimes by month



## Violent crimes per 1000 population April to March (last 3 years)



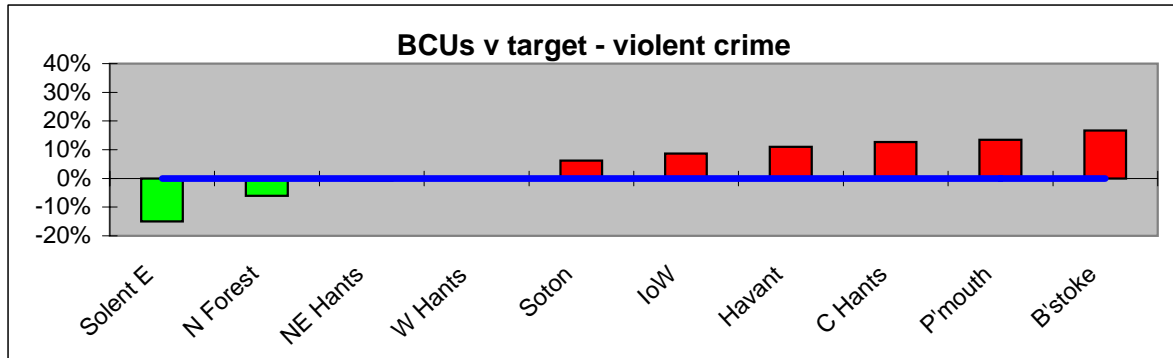
Force target for 2004/2005 is for less than 22.5 violent crimes per 1000 population.

To March 2005 there were 23.3 crimes per 1000 pop'n

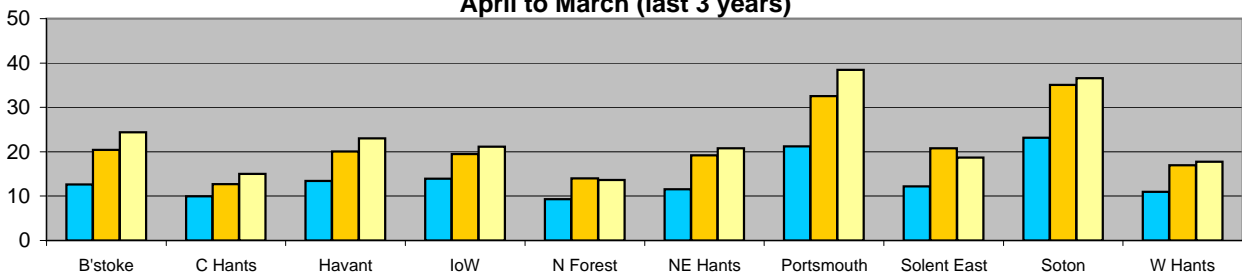
## Ordered by % achievement against target

Data to March 2005	Solent E	N Forest	NE Hants	W Hants	Soton	IoW	Havant	C Hants	P'mouth	B'stokes	FORCE
YTD Apr04-Mar05	4004	2331	3645	4028	8080	2883	3287	2494	7257	3770	41779
YTD Apr03-Mar04	4436	2365	3350	3788	7461	2585	2952	2091	6078	3116	38222
YTD Apr02-Mar03	2591	1578	2017	2418	5005	1762	1975	1619	4027	1955	24947
This month	195	192	334	247	487	271	212	219	548	329	3034
Monthly 03/04 target	392	207	306	335	634	221	247	184	533	269	3329
YTD target	4,709	2,482	3,670	4,024	7,606	2,652	2,960	2,213	6,395	3,232	39943
% v target	-15.0%	-6.1%	-0.7%	0.1%	6.2%	8.7%	11.0%	12.7%	13.5%	16.6%	4.6%
Latest comparative	7 of 15	11 of 15	14 of 15	11 of 15	10 of 15	9 of 15	14 of 15	12 of 15	10 of 15	15 of 15	6 of 8

## BCUs v target - violent crime

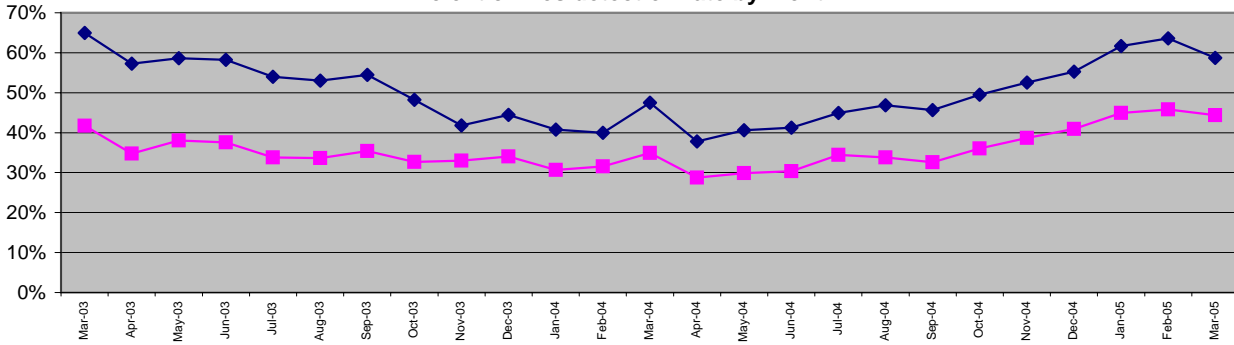


## Violent crimes per 1000 population April to March (last 3 years)



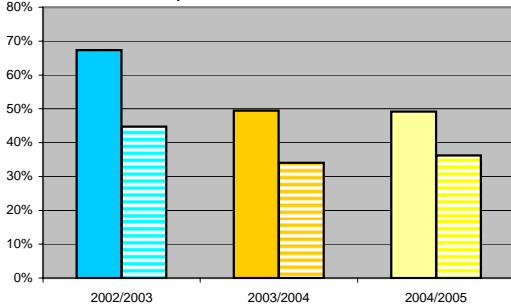
# Violent crimes detection rate (SPI 7c)

## Violent crimes detection rate by month



### Violent crime detection rate April to March (last 3 years)

Stripes are sanction detections



Force target for 2004/2005 is 40% or greater. (sanction detections)  
 Force target for 2004/2005 is 50% or greater. (all detections)

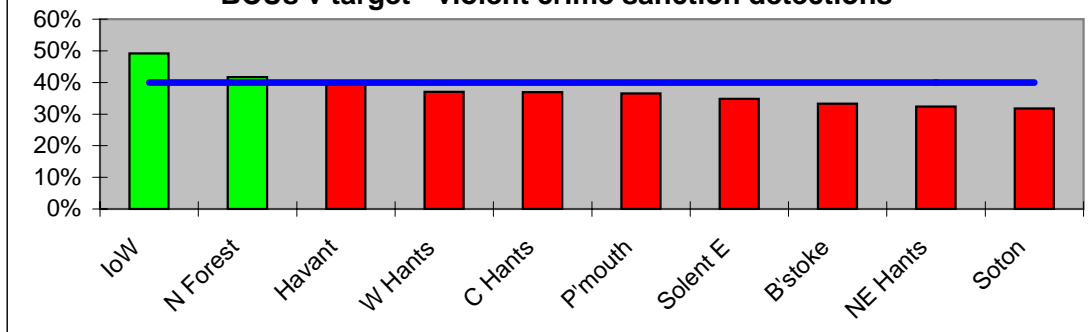
**To March 2005 the sanction detection rate was 36.2%**

**To March 2005 the total detection rate was 49.2%**

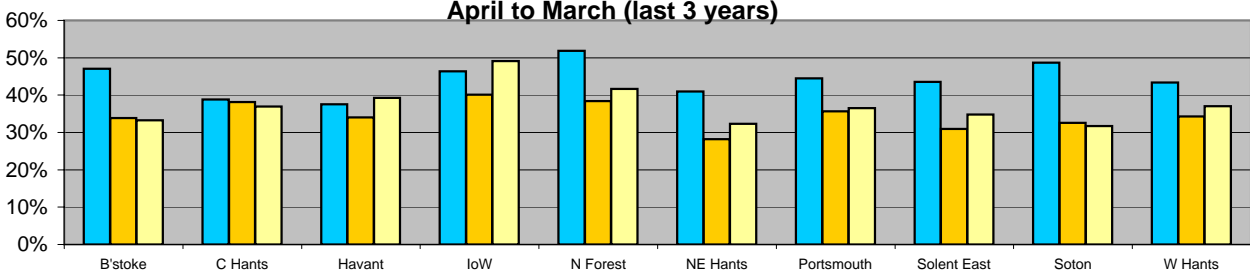
### Ordered by violent crime sanction detection rate

Data to March 2005	IoW	N Forest	Havant	W Hants	C Hants	P'mouth	Solent E	B'stokes	NE Hants	Soton	FORCE
YTD Apr04-Mar05	58%	68%	55%	52%	53%	47%	51%	41%	46%	42%	49.2%
YTD Apr03-Mar04	53%	69%	46%	53%	53%	49%	47%	45%	46%	45%	49.4%
YTD Apr02-Mar03	80%	79%	70%	67%	63%	62%	70%	71%	69%	60%	67.3%
This month	75%	75%	67%	57%	67%	47%	80%	42%	51%	58%	58.7%
YTD Detects	1681	1593	1805	2077	1324	3401	2048	1549	1677	3389	20544
YTD Sanction Dets	1417	971	1290	1492	921	2649	1393	1255	1179	2564	15131
Detection rate by type											
Sanction	49.2%	41.7%	39.2%	37.0%	36.9%	36.5%	34.8%	33.3%	32.3%	31.7%	36.2%
Administrative	9.2%	26.7%	15.7%	14.5%	16.2%	10.4%	16.4%	7.8%	13.7%	10.2%	13.0%
Latest comparative	4 of 15	5 of 15	6 of 15	10 of 15	9 of 15	6 of 15	12 of 15	13 of 15	11 of 15	12 of 15	5 of 8

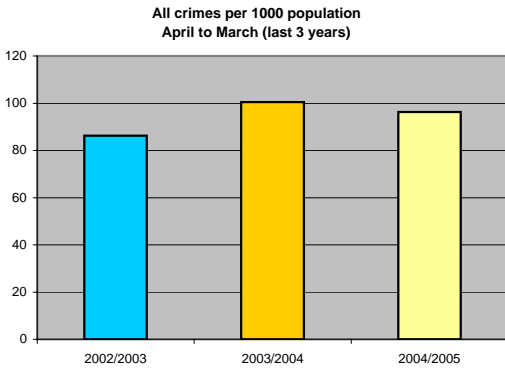
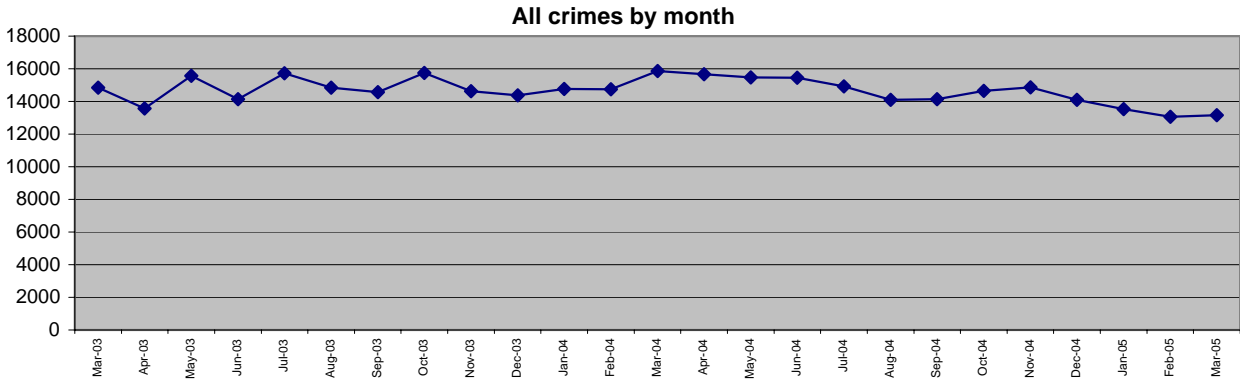
### BCUs v target - violent crime sanction detections



### Violent crimes sanction detection rate April to March (last 3 years)

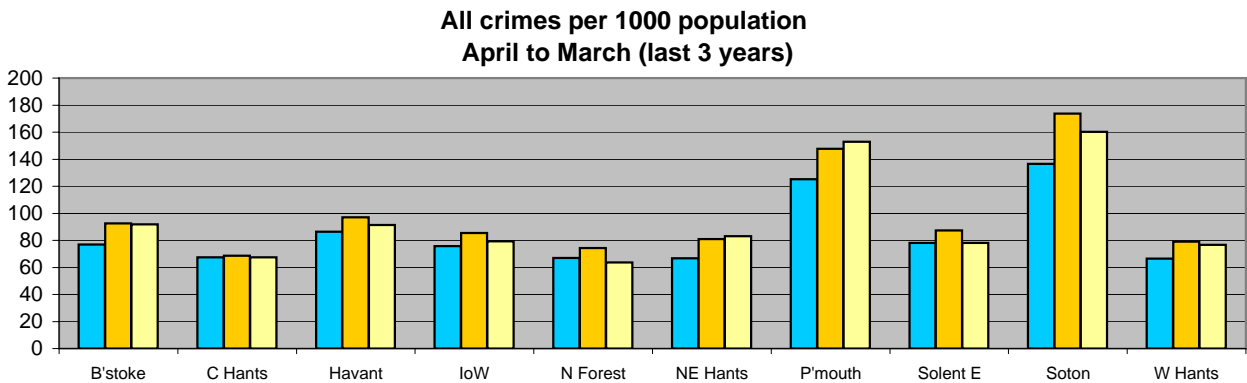


# All crimes (FO1)

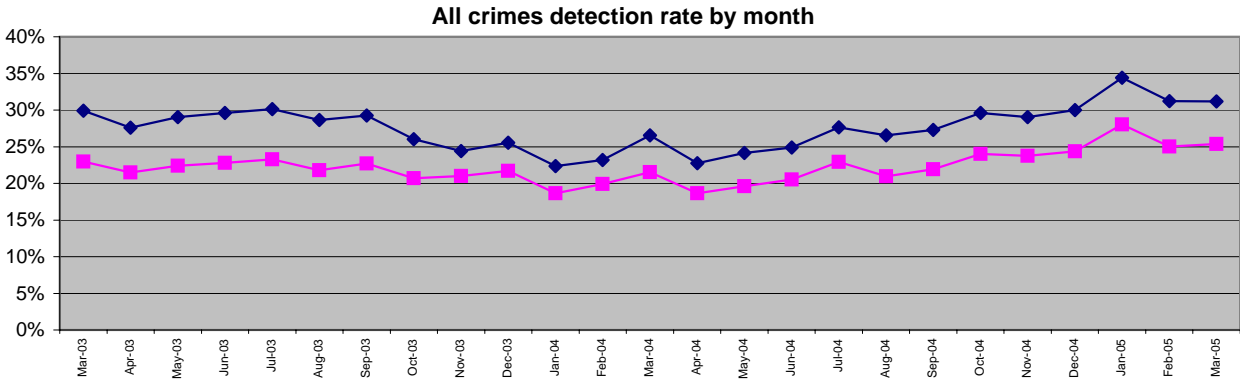


There is no Force target for all crime.

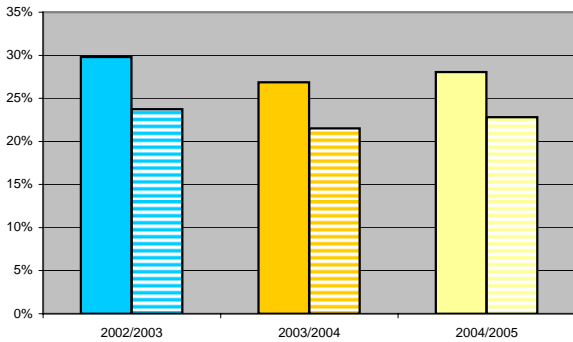
Data to March 2005	B'stokes	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants	FORCE
YTD Apr04-Mar05	14166	11187	13044	10811	10904	14614	28861	16687	35397	17401	173072
YTD Apr03-Mar04	14104	11278	14304	11326	12603	14110	27554	18639	36950	17675	178543
YTD Apr02-Mar03	11926	10959	12690	9554	11366	11697	23758	16541	29489	14684	152664
This month	1,187	844	984	829	812	1,179	2,263	1,227	2,658	1,169	13152
% change	0.4%	-0.8%	-8.8%	-4.5%	-13.5%	3.6%	4.7%	-10.5%	-4.2%	-1.6%	-3.1%



# All crimes detection rate (FO2 and SPI 7a)



All crimes detection rate April to March (last 3 years)

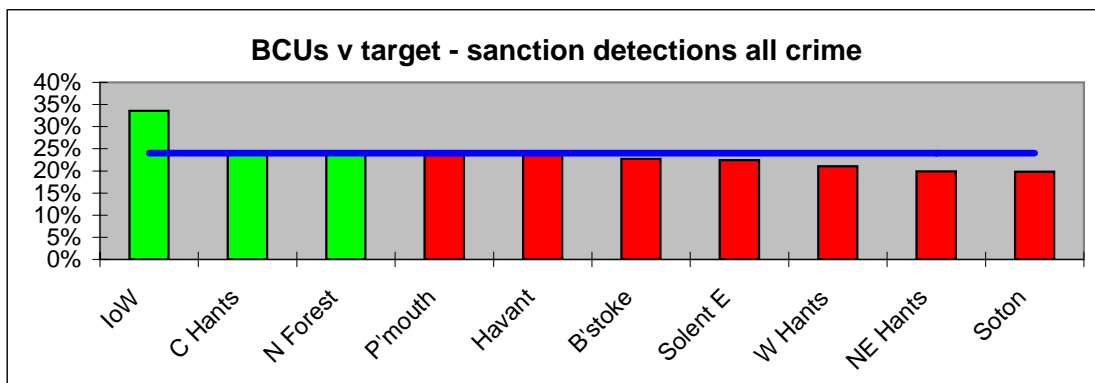


There is no target for all detections. The target for sanction detections is 24%.

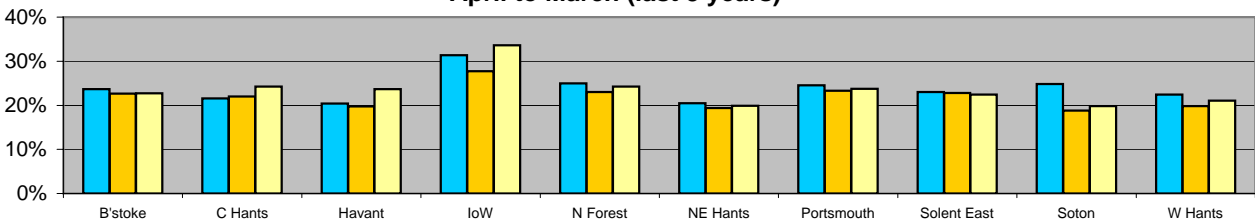
To March 2005 the sanction detection rate was 22.8%

Ordered by sanction detection rate

Data to March 2005	IoW	C Hants	N Forest	P'mouth	Havant	B'stokes	Solent E	W Hants	NE Hants	Soton	FORCE
YTD Apr04-Mar05	39%	31%	33%	29%	30%	26%	29%	26%	25%	24%	28.1%
YTD Apr03-Mar04	33%	28%	31%	28%	24%	26%	29%	26%	26%	23%	26.9%
YTD Apr02-Mar03	42%	28%	31%	29%	28%	30%	30%	29%	29%	28%	29.8%
This month	51%	39%	32%	30%	34%	25%	28%	32%	30%	27%	31.2%
YTD Detects	4201	3485	3584	8240	3898	3704	4756	4548	3671	8494	48581
YTD Sanction Dets	3631	2716	2643	6844	3089	3216	3743	3662	2905	7013	39462
Detection rate by type											
Sanction	33.6%	24.3%	24.2%	23.7%	23.7%	22.7%	22.4%	21.0%	19.9%	19.8%	22.8%
Administrative	5.3%	6.9%	8.6%	4.8%	6.2%	3.4%	6.1%	5.1%	5.2%	4.2%	5.3%

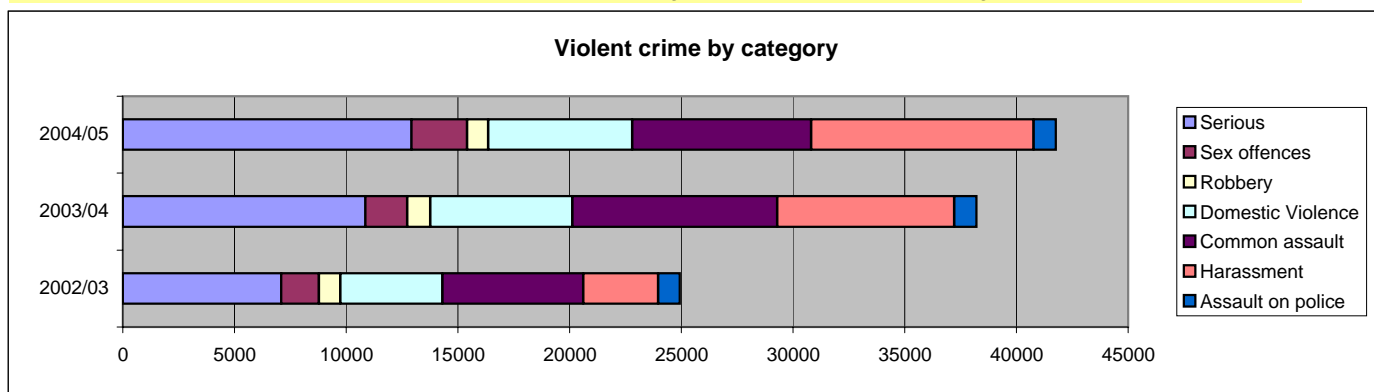


All crimes sanction detection rate April to March (last 3 years)



## Violent crime by category

Violent crime is a sub-category of crime used by the Home Office which includes murder, GBH, ABH, common assault, harassment, sexual offences and robbery. It includes domestic violence, though some domestic violence offences (e.g. damage) are not included. It is important to understand changes in the numbers of violent crimes and detections in terms of changes within each of these categories.



April to March	2002/03	2003/04	2004/05	Increase	% of total
Serious	7090	10863	12920	18.9%	30.9%
Sex offences	1689	1873	2491	33.0%	6.0%
Robbery	956	1033	945	-8.5%	2.3%
Domestic Violence	4581	6358	6448	1.4%	15.4%
Common assault	6301	9176	8013	-12.7%	19.2%
Harassment	3355	7915	9958	25.8%	23.8%
Assault on police	975	1004	1004	0.0%	2.4%
<b>Total</b>	<b>24947</b>	<b>38222</b>	<b>41779</b>	<b>9.3%</b>	

Detections 2003/04	
6625	51.3%
818	32.8%
313	33.1%
4035	62.6%
3218	40.2%
4564	45.8%
971	96.7%
<b>20544</b>	<b>49.2%</b>

Street	Domestic	
12920	3636	Serious
2491	167	Sex offences
945	3	Robbery
8013	1863	Common assault
9958	776	Harassment
1004	3	Assault on police
<b>35331</b>	<b>6448</b>	<b>Total</b>

April to March	B'stokes	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants
Serious	1202	747	1011	969	805	987	2385	1261	2244	1309
Sex offences	211	150	173	211	155	188	407	243	508	245
Robbery	81	54	46	29	35	51	267	61	268	53
Domestic Violence	576	384	562	459	460	536	1019	744	1012	696
Common assault	587	610	492	432	429	545	1496	731	2043	648
Harassment	1016	478	926	712	386	1254	1498	870	1825	993
Assault on police	97	71	77	71	61	84	185	94	180	84
<b>Total</b>	<b>3770</b>	<b>2494</b>	<b>3287</b>	<b>2883</b>	<b>2331</b>	<b>3645</b>	<b>7257</b>	<b>4004</b>	<b>8080</b>	<b>4028</b>

FORCE
12920
2491
945
6448
8013
9958
1004
<b>41779</b>

In the above breakdown, all violent crimes that are marked as domestic violence are counted only once. e.g. A common assault that is marked as domestic violence will not count in the common assault numbers.

The following table shows the breakdown of crimes and detections for all Harassment offences

### HARASSMENT (including domestic violent crimes)

April to March	B'stokes	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants
Protection from Harassment	259	98	296	158	111	241	377	234	353	243
Detections	90	45	204	74	73	75	187	111	147	121
% detections	35%	46%	69%	47%	66%	31%	50%	47%	42%	50%
Section 4 Public Order Act	284	114	179	148	83	220	371	215	351	128
Detections	116	58	93	92	59	108	194	97	161	68
% detections	41%	51%	52%	62%	71%	49%	52%	45%	46%	53%
Section 5 Public Order Act	553	302	557	455	222	890	857	504	1222	709
Detections	195	152	244	336	139	228	551	193	496	267
% detections	35%	50%	44%	74%	63%	26%	64%	38%	41%	38%

FORCE
2370
1127
48%
2093
1046
50%
6271
2801
45%

## Life threatening crime and gun crime (SPI 5e)

This is a new indicator in 2004/2005

Life threatening crimes are homicide, attempted murder and wounding or other act endangering life. Gun crime is crime where guns are used in homicide, violence against the person, robbery, burglary and sexual offences. This will require significant analysis of each gun crime.

It is understood that there will be an element of double counting.

The data are required quarterly, but this Profile will give monthly status one month in arrears.

There is a considerable amount of work to identify the gun crimes which count, and several days are needed to allow details to be recorded and analysed.

Homicide	Home Office Classification	1, 4.1, 4.2
Attempted murder	Home Office Classification	2
Wounding endangering life	Home Office Classification	5

2003/2004	145	homicide and wounding
	116	qualifying gun crimes
	261	TOTAL

Crimes by month	Apr-04	May-04	Jun-04	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Jan-05	Feb-05	Mar-05
Crimes per month	22	38	29	21	43	41	29	26	27	18	28	
per K pop	0.012	0.021	0.016	0.012	0.024	0.023	0.016	0.015	0.015	0.010	0.016	
Year to date	22	60	89	110	153	194	223	249	276	294	322	
Year to date per K Pop	0.012	0.034	0.05	0.062	0.086	0.109	0.125	0.14	0.155	0.165	0.181	

in February 2005	B'stoke	C Hants	Havant	IoW	N Forest	NE Hants	Portsmouth	Solent East	Soton	W Hants	TOTAL
Homicide	0	0	0	0	0	0	0	0	0	0	0
Attempted murder	0	0	0	0	0	0	1	0	0	0	1
Wounding	1	0	1	1	0	3	3	2	1	0	12
Gun crime	1	1	0	0	1	0	3	2	6	1	15
TOTAL	2	1	1	1	1	3	7	4	7	1	28

April to February 2005	B'stoke	C Hants	Havant	IoW	N Forest	NE Hants	Portsmouth	Solent East	Soton	W Hants	TOTAL
Homicide	1	2	1	0	2	2	4	1	3	0	16
Attempted murder	0	1	3	2	1	0	5	1	3	2	18
Wounding	17	5	5	9	5	14	11	11	23	6	106
Gun crime	13	8	12	19	12	14	32	21	35	16	182
TOTAL	31	16	21	30	20	30	52	34	64	24	322

### Firearms-used offences

Returns are made each month to the Home Office on the number of firearms-used offences recorded.

"Used" means fired or used as a threat (possession alone does not count)

Number reported	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
2003/2004	7	6	10	11	15	12	12	15	8	8	15	13
2004/2005	13	25	23	9	19	28	20	12	9	12	15	

The definition in 2003/2004 specifically excluded air weapons. The definition in 2004/2005 includes air weapons. Any analysis of firearms used offences is unlikely to produce clear conclusions when so many offences are recorded without any clear indication of the type of weapon.

## Offences Brought To Justice measures (SPI 6)

SPI 6a	Number of offences resulting in conviction, caution or taken into consideration by a court
SPI 6b	Percentage of offences resulting in conviction, caution or taken into consideration by a court
SPI 6c	Number of class A drug supply offences resulting in conviction, caution or taken into consideration by a court

"Narrowing the Justice Gap" required forces to increase the number of offences brought to justice by 5% over the number achieved in 2001/2002 (which was 31681) for each of the 3 years 2003/2004, 2004/2005 and 2005/2006. These targets were revised to exclude certain crimes which were previously included by mistake. The revised target for Hampshire for 2004/2005 is **34577**

NOTE: Data on iQuanta for Hampshire is 5 months in arrears due to problems with supplying cautions/convictions.

SPI 6a/b	<b>Year to date</b>	Apr-Dec 2003	Apr-Dec 2004	Increase in year
	OBTJ	25075	26048	3.9%
	Crimes	133160	133349	
	Percentage	18.8%	19.5%	
	<b>Rolling year</b>	Jan03-Dec03	Jan04-Dec04	Increase in year
	OBTJ	33088	34826	5.3%
	Crimes	174131	178732	
	Percentage	19.0%	19.5%	
SPI 6c	<b>Year to date</b>	Apr-Dec 2003	Apr-Dec 2004	Increase in year
	OBTJ	232	163	-29.7%
	<b>Rolling year</b>	Jan03-Dec03	Jan04-Dec04	Increase in year
	OBTJ	296	251	-15.2%

Relative to MSF family (rolling 12 months)

	Feb04	Jun04	Aug04	Dec04
% offences BTJ	3	4	3	
Drug OBTJ per 10K population		4	4	6

### Class A drug supply crimes with sanction detections

	B'stoke	C Hants	Havant	IoW	N Forest	NE Hants	Portsmouth	Solent East	Soton	W Hants	TOTAL
2002/2003	7	21	11	42	9	8	29	19	45	18	209
2003/2004	7	10	13	25	23	12	42	12	28	12	184
2004/05 target	12	17	13	37	18	12	39	17	40	16	221
2004 April to June	5	7	1	4	1	35	11	3	7	0	74
2004 July to September	46	9	5	5	2	4	10	1	10	3	95
2004 October to December	3	5	4	7	2	0	13	2	11	6	53
2005 January	0	1	3	1	0	3	0	25	10	4	47
2005 February	3	4	1	4	0	1	0	11	5	1	30
2005 March	0	2	0	3	2	0	4	0	4	1	16
2004/2005 YTD	57	28	14	24	7	43	38	42	47	15	315
YTD target	12.0	17.0	13.0	37.0	18.0	12.0	39.0	17.0	40.0	16.0	221.0
% v target	375%	65%	8%	-35%	-61%	258%	-3%	147%	18%	-6%	43%
This month	0	2	0	3	2	0	4	0	4	1	16
month target	1.0	1.4	1.1	3.1	1.5	1.0	3.3	1.4	3.3	1.3	18.4
% v target	-100%	41%	-100%	-3%	33%	-100%	23%	-100%	20%	-25%	-13%
YTD cocaine/crack	15	8	5	4	2	4	17	8	19	6	88
YTD heroin	38	8	8	13	3	34	15	30	12	4	165
YTD other	4	12	1	7	2	5	6	4	16	5	62
YTD cautioned	0	2	0	1	0	1	1	1	0	0	6
YTD charged	57	26	14	21	7	42	37	41	46	15	306
YTD TIC	0	0	0	2	0	0	0	0	1	0	3

# Reducing the Fear of Crime

## Confidence in the local Police (SPI 2)

The measure for this indicator is the response to a British Crime Survey question - the percentage of people who think their local police do a good job.

iQuAnTa currently shows NORTHUMBRIA highest with 57%, WILTSHIRE second on 54%, DEVON and CORNWALL third on 53% and HAMPSHIRE fourth on 53%

iQuanta now shows forces their results within their MSF families on a rolling year basis.

Year to	Sep 03	Mar 04	Jun 04	Sep04	Dec04
MSF average	48%	49%	49%	48%	
Hampshire	54%	52%	52%	53%	
Position in MSF family	1 of 8	2 of 8	1 of 8	1 of 8	

## Fairness and Equality Measures (SPI 3)

SPI 3a	Satisfaction of victims of racist incidents with respect to the overall service provided
SPI 3b	Comparison of satisfaction between ethnic groups with respect to the overall service provided
SPI 3c	Percentage of PACE stop/searches which lead to arrest by ethnicity of the person stopped
SPI 3d	Comparison of % detected of Violence against the Person offences by ethnicity of the victim

**SPI 3a** 75% of the 166 people who responded were satisfied. 60% were very or completely satisfied

**SPI 3b** 76.1% of 6627 white persons who responded were satisfied. 57.4% were very or completely satisfied. 74.1% of 382 non-white persons who responded were satisfied. 54.5% were very or completely satisfi

**SPI 3c** PACE stop/searches

	2001-02	2002-03	2003-04	2004-05 to Feb
Arrest rate for white persons	13.5%	11.6%	11.4%	10.3%
Arrest rate for non-white persons	14.7%	16.1%	14.5%	15.8%

**SPI 3d**

Numbers of VAP (Violence against the Person) offences

January to March

	B'stoke	C Hants	Havant	IoW	N Forest	NE Hants	Portsmouth	Solent East	Soton	W Hants	TOTAL
On White	648	452	492	473	432	597	1243	675	1186	659	6857
on Non-White	38	33	11	16	12	48	110	21	154	19	462
on organisations/state	70	46	96	163	23	51	94	44	182	26	795
ethnicity unknown	69	31	35	12	47	50	61	27	81	43	456
detects White	356	271	333	299	408	399	714	404	548	373	4105
detects Non-White	15	14	10	13	12	26	45	9	60	17	221
other detects	98	60	107	164	66	59	106	49	184	48	941
%detects White	55%	60%	68%	63%	94%	67%	57%	60%	46%	57%	59.9%
%detects Non-White	39%	42%	91%	81%	100%	54%	41%	43%	39%	89%	47.8%

April 2004 to March 2005

	On White	On Mixed Race	On Asian	On Black	On Other	On all Non-White
Numbers of offences	32016	193	981	627	296	2097
Numbers of detections	15584	76	405	289	110	880
Detection rate %	49%	39%	41%	46%	37%	42%

In 2003/2004 the %detects white was 53% and the %detects nonwhite was 47%

## The Risk of Personal and Household crime (SPI 4a and SPI 4b)

### Level of personal crime (SPI 4a)

Measure: The estimated percentage risk of an adult being a victim of a personal crime over a 12 month period.

	2001/02	2002/03	2003/04
MSF average	6.9	7.0	7.3
Hampshire	7.6	7	8
v MSFforces	6 of 7	3 of 7	5 of 8

### Level of household crime (SPI 4b)

Measure: The estimated chance of a household being a victim of a household crime over a 12 month period.

	2001/02	2002/03	2003/04
MSF average	19.9	21.1	19.8
Hampshire	20.5	23	21
v MSFforces	4 of 7	5 of 7	4 of 8

2002/03 and 2003/04 data are published only to the nearest integer

## Reducing the Fear of Crime (SPI 10)

### Quality of Life Measures (SPI 10)

**SPI 10a** Fear of crime (burglary, vehicle crime and violent crime)

**SPI 10b** Feelings of Public Safety

The measures for these indicators are based on responses to British Crime Survey questions. From 2003 the results within MSF families are published on iQuanta quarterly on a rolling 12 month basis.

#### Fear of burglary

Measure: The percentage of respondents who are very worried about being burgled.

	2002/03	2003/04	12 months to Jun04	12 months to Sep04	12 months to Dec04
MSF average	12.3	11.3	10.5	9.9	
Hampshire	10	10	10.0	9.2	
v MSFforces	1 of 8	3 of 8	3 of 8	3 of 8	

#### Fear of vehicle crime

Measure: The percentage of respondents who are very worried about being a victim of vehicle crime.

	2002/03	2003/04	12 months to Jun04	12 months to Sep04	12 months to Dec04
MSF average	14.7	12.9	11.7	11.6	
Hampshire	14	11.5	11.5	11.3	
v MSFforces	2 of 8	3 of 8	3 of 8	3 of 8	

#### Fear of violent crime

Measure: The percentage of respondents who are very worried about being a victim of violent crime.

	2002/03	2003/04	12 months to Jun04	12 months to Sep04	12 months to Dec04
MSF average	17.9	13.4	12.9	13.5	
Hampshire	17	11	11.0	11.3	
v MSFforces	3 of 8	1 of 8	1 of 8	1 of 8	

#### Feelings of public safety

Measure: The percentage of respondents who consider public disorder a big problem.

	2002/03	2003/04	12 months to Jun04	12 months to Sep04	12 months to Dec04
MSF average	19.1	15.4	14.9	14.9	
Hampshire	17	18.5	18.5	18.3	
v MSFforces	3 of 8	5 of 8	5 of 8	6 of 8	

2002/03 data are published only to the nearest integer

# Homicides

## Murder, Attempted Murder, Manslaughter, Infanticide and Child Destruction

Situation at 31 March 2005

### Murder

Homicide offences	B'Stoke	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants	FORCE
Undetected 03/04	0	0	1	0	1	0	3	1	4	0	10
Recorded in 2004/05	1	4	3	1	1	2	8	1	4	1	26
Detected in 2004/05	1	2	0	0	0	2	3	0	3	0	11
No-crimed 2004/05	0	2	4	1	0	0	3	2	4	0	16
Undetected now	0	0	0	0	2	0	5	0	1	1	9

### Attempted Murder

Homicide offences	B'Stoke	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants	FORCE
Undetected 03/04	2	1	1	0	0	0	4	1	1	1	11
Recorded in 2004/05	0	1	4	2	1	0	6	2	4	2	22
Detected in 2004/05	0	0	3	1	1	0	3	1	2	2	13
No-crimed 2004/05	0	1	1	0	0	0	2	1	1	0	6
Undetected now	2	1	1	1	0	0	5	1	2	1	14

### Manslaughter

Homicide offences	B'Stoke	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants	IoW
Undetected 03/04	0	0	0	0	1	0	0	0	1	0	2
Recorded in 2004/05	0	0	0	0	1	0	1	1	1	0	4
Detected in 2004/05	0	0	0	0	2	0	0	0	0	0	2
No-crimed 2004/05	0	0	0	0	0	0	1	1	1	0	3
Undetected now	0	0	0	0	0	0	0	0	1	0	1

### Infanticide and Child Destruction

Homicide offences	B'Stoke	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants	IoW
Undetected 03/04	0	0	0	1	0	0	0	1	0	1	3
Recorded in 2004/05	0	0	0	0	0	0	0	1	0	0	1
Detected in 2004/05	0	0	0	0	0	0	0	0	0	0	0
No-crimed 2004/05	0	0	0	1	0	0	0	0	0	0	1
Undetected now	0	0	0	0	0	0	0	2	0	1	3

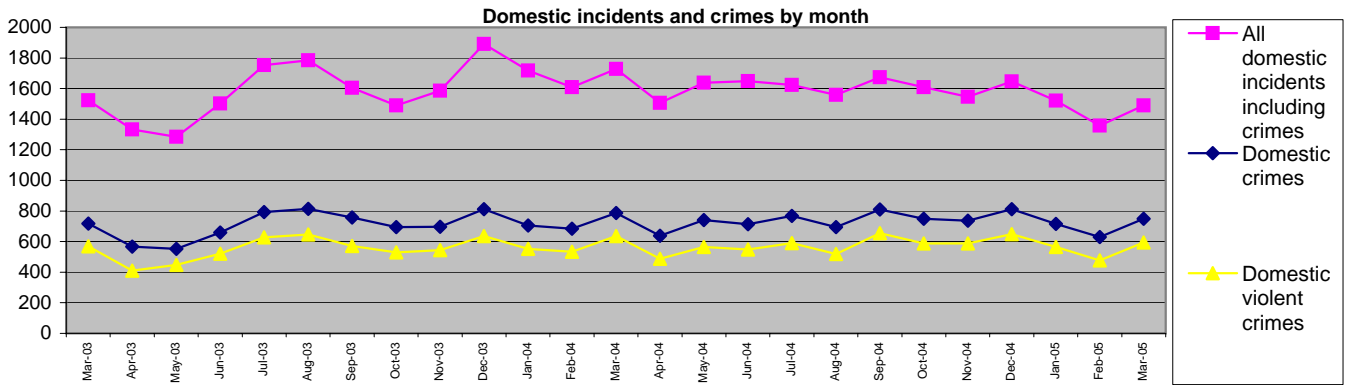
The number of crimes in the "Undetected 03/04" category includes crimes from 1999 to March 2004. Investigations on many of these have concluded and no judgments should be made without a detailed review of the individual crimes.

The above analysis includes all offences recorded as homicide whether or not the crime is subsequently closed as a no crime. Some such no crimes involve as much investigation as detected offences.

The annual return to the Home Office (see below) takes no account of crimes which are no-crimed within the reporting year. It should be noted however that crimes closed as no-crimes in a subsequent year might appear as never being detected. Accordingly these figures must be used with caution and should not be used to determine meaningful detection rates.

	00/01	01/02	02/03	03/04	04/05 to March
Murder crimes	12	24	27	18	15
Murder detects	10	20	23	14	11
Attempted murder crimes	33	32	30	30	17
Attempted murder detections	34	28	29	24	13
Manslaughter crimes	0	8	8	3	1
Manslaughter detections	0	9	4	4	2
Other homicide crimes	0	0	2	1	1
Other homicide detections	0	0	1	0	0
Total homicide crimes	45	64	67	52	34
Total homicide detects	44	57	57	42	26
"Detection rate"	98%	89%	85%	81%	76%

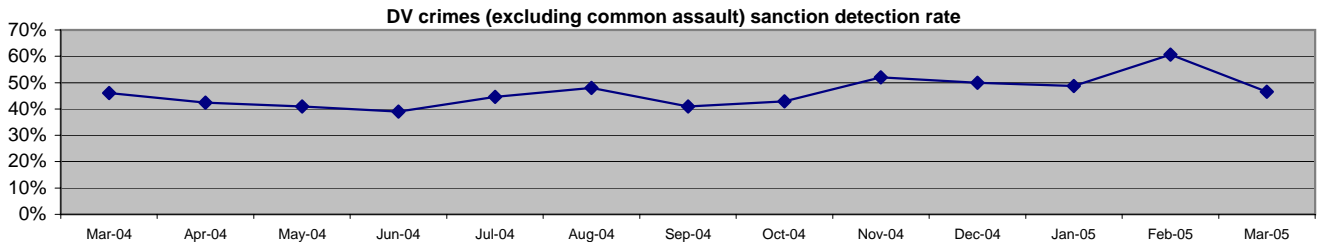
## Domestic violence (SPI 8)



Since our systems do not record power of arrest or arrest data, Hampshire Constabulary has previously been unable to measure the Statutory Performance Indicator "% of domestic violence incidents where there was a power of arrest in which an arrest was made". Values from other forces show a very wide variance, indicating that the measure may be unreliable. Since the measure is now part of the PPAF (Policing Performance Assessment Framework), and it is planned to have arrest data for offences available in the forthcoming crime system, data will be published in 2004/2005 on the number of DV (domestic violence) offences which have an automatic power of arrest, and the sanction detection rate will be used to approximate to the arrest rate.

In the table below

- 2004/05 DVI the number of crimes and incidents marked as being "domestic" from April to this month
- 2004/05 DVC the number of crimes marked as being "domestic" from April to this month as DVC but excluding common assault
- 2003/04 POA the number of POA crimes with sanction detections
- 2003/04 POA SD Those sanction detections where the offence is partner on partner
- 2003/04 P on P the number of POA crimes with admin detections
- 2003/04 POA AD



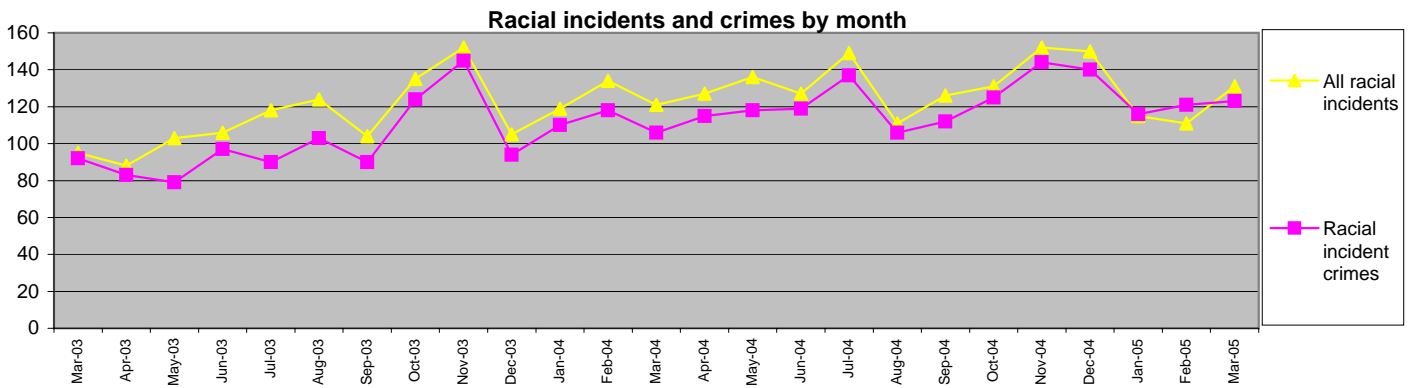
This year by month

	Mar-04	Apr-04	May-04	Jun-04	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Jan-05	Feb-05	Mar-05
2004/05 POA SD	46%	42%	41%	39%	45%	48%	41%	43%	52%	50%	49%	61%	47%

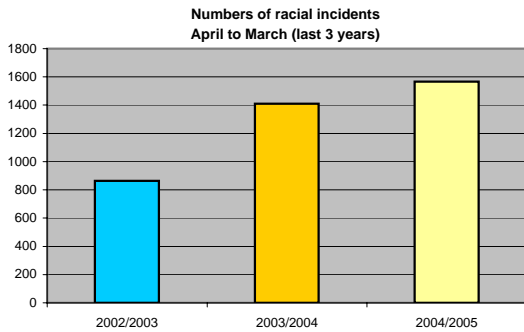
This year to March

	B'stokes	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants	FORCE
2004/05 DVI	1504	945	1618	1473	1246	1586	2979	1794	3722	1950	18817
2004/05 DVC	813	504	769	658	631	717	1399	951	1373	942	8757
2004/05 POA	671	327	656	536	483	572	1089	715	975	757	6781
2004/05 POA SD	297	153	348	268	208	244	458	348	468	348	3140
2004/05 %POA SD	44.3%	46.8%	53.0%	50.0%	43.1%	42.7%	42.1%	48.7%	48.0%	46.0%	46.3%
2004/05 P on P	230	103	259	222	145	189	389	269	351	297	2454
2004/05 P on P %	77.4%	67.3%	74.4%	82.8%	69.7%	77.5%	84.9%	77.3%	75.0%	85.3%	78.2%
2004/05 POA AD	62	60	111	46	126	87	148	105	106	115	966
This month											
March POA	62	23	51	38	45	54	95	65	92	57	582
March POA SD	25	10	25	27	17	13	40	34	50	30	271
March %POA SD	40.3%	43.5%	49.0%	71.1%	37.8%	24.1%	42.1%	52.3%	54.3%	52.6%	46.6%

# Racial Incidents



Several BCUs upgraded previously recorded incidents to crimes last month



There is no target for the number of racial incidents.  
(The emphasis is still to encourage recording)  
Religious incidents are included in these numbers.

## Numbers of racial incidents

Data to March 2005	B'stoke	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants
YTD Apr04-Mar05	122	72	68	67	62	137	336	131	438	133
YTD Apr03-Mar04	85	56	71	74	56	96	297	100	476	98
YTD Apr02-Mar03	53	32	40	94	40	52	148	59	280	66
% change this year	43.5%	28.6%	-4.2%	-9.5%	10.7%	42.7%	13.1%	31.0%	-8.0%	35.7%

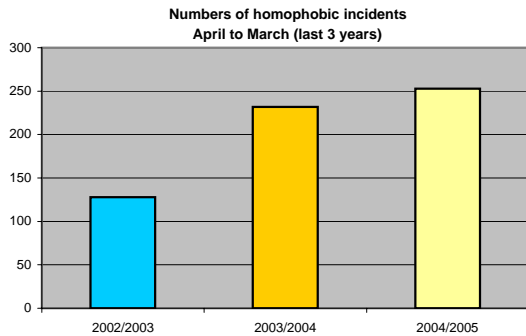
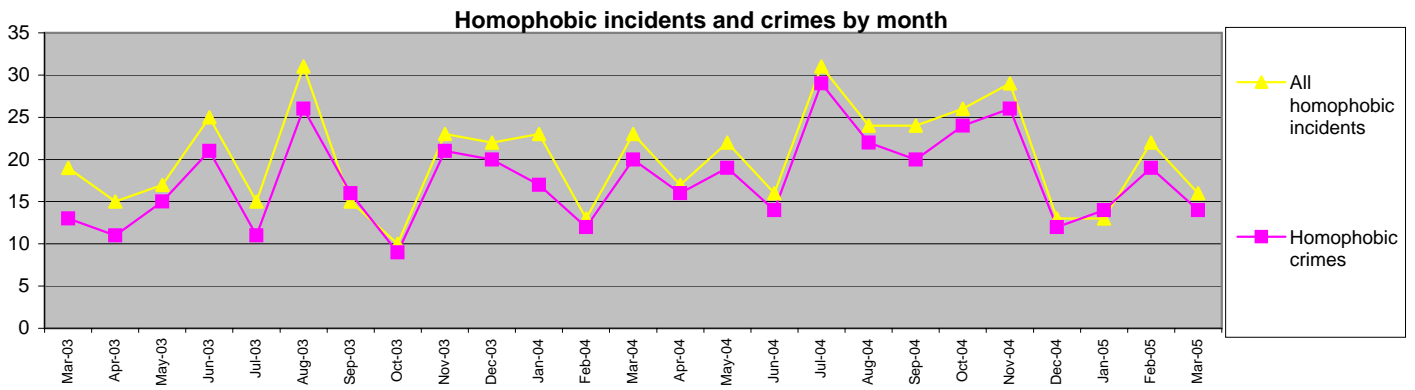
FORCE
1566
1409
864
11.1%

## Crimes and detections

YTD Apr04-Mar05	B'stoke	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants
Racial crimes	118	69	68	64	60	130	320	125	391	131
Racial detections	44	27	34	35	42	45	132	45	126	63
Detection rate	37.3%	39.1%	50.0%	54.7%	70.0%	34.6%	41.3%	36.0%	32.2%	48.1%

FORCE
1476
593
40.2%

# Homophobic Incidents



There is no target for the number of homophobic incidents. (The emphasis is still to encourage recording)

## Numbers of homophobic incidents

Data to March 2005	B'stoke	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants
YTD Apr04-Mar05	14	14	10	16	7	16	50	17	74	35
YTD Apr03-Mar04	13	15	11	17	13	15	44	14	73	17
YTD Apr02-Mar03	4	10	15	10	6	4	22	12	38	7
% change this year	7.7%	-6.7%	-9.1%	-5.9%	-46.2%	6.7%	13.6%	21.4%	1.4%	105.9%

FORCE
253
232
128
9.1%

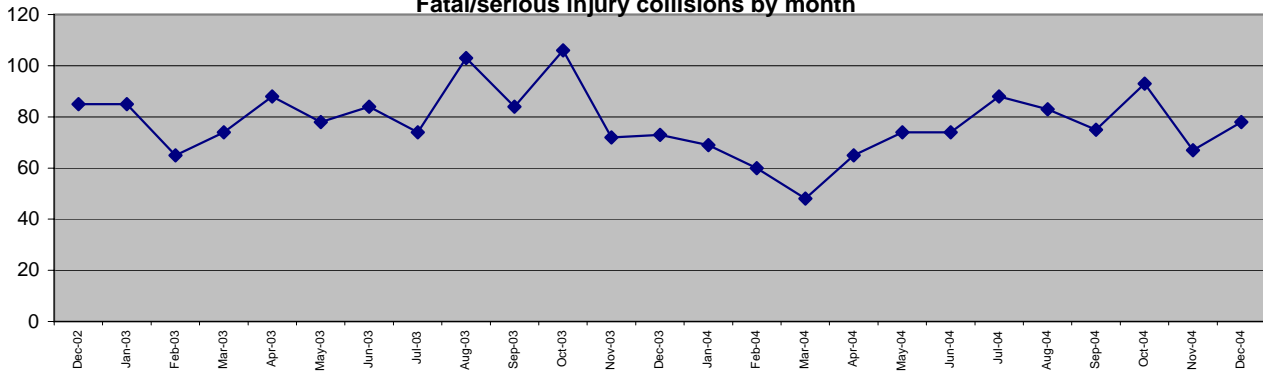
## Crimes and detections

YTD Apr04-Mar05	B'stoke	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants
Homophobic crimes	14	14	10	14	6	14	44	16	64	33
Homophobic detects	1	6	4	3	3	5	17	7	14	12
Detection rate	7.1%	42.9%	40.0%	21.4%	50.0%	35.7%	38.6%	43.8%	21.9%	36.4%

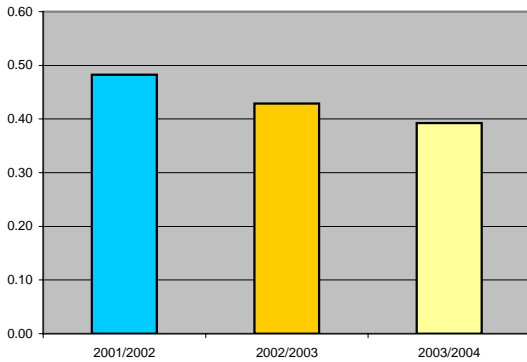
FORCE
229
72
31.4%

# Fatal/serious injury collisions (SPI 9)

Fatal/serious injury collisions by month



Fatal/serious injury collisions per 1000 population April to December (last 3 years)



The process requires data to be collected one month in arrears. The Force target for 2004/2005 is for 0.51 collisions per 1000 population or fewer, which equates to 913 collisions (or 76 per month / 686 in 9 months).

To December 2004 there have been 697 collisions

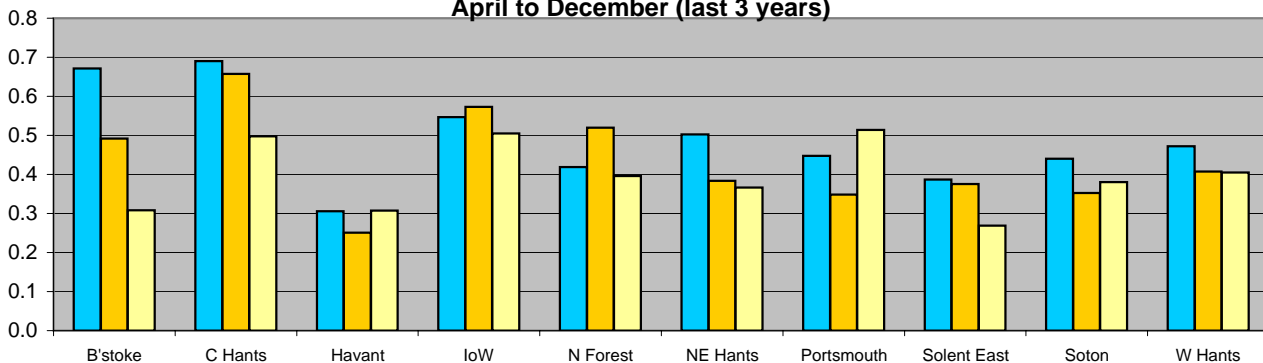
The 55 fatal-injury collisions compares to 79 last year.

SPI9 compares results in terms of collisions per million vehicle kilometres travelled (Hampshire was 178.86 in 2002).

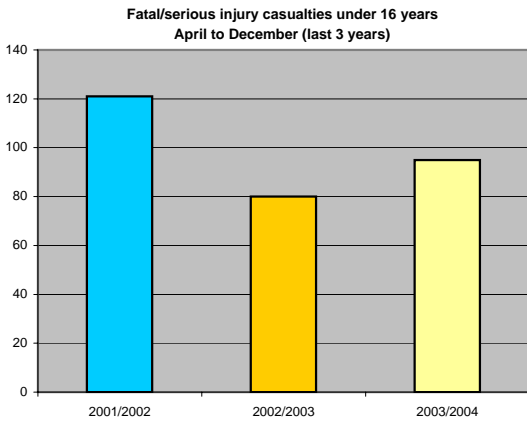
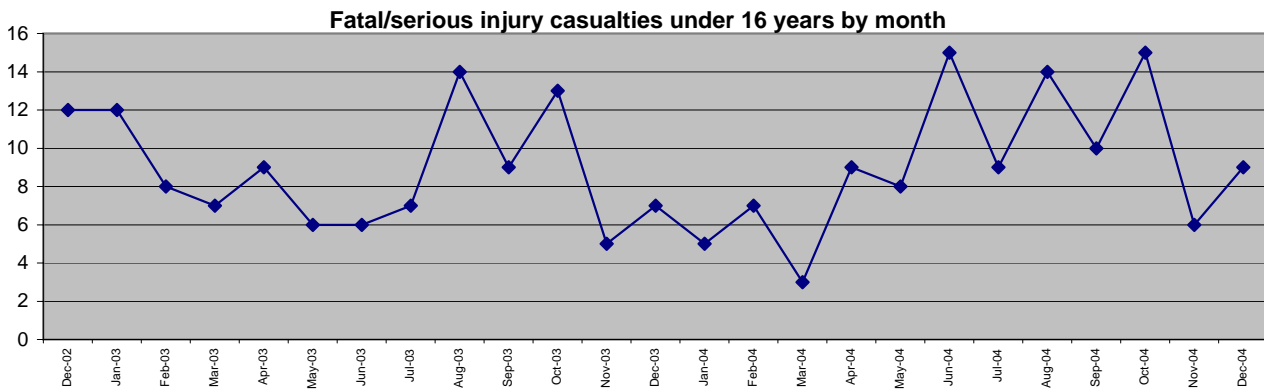
Data to December 2004	B'stokes	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants
YTD Dec04	47	81	44	67	67	64	96	57	83	91
of these fatals were	3	9	7	3	12	6	5	2	1	7
YTD Dec03	75	108	37	76	88	67	65	80	75	91
YTD Dec02	104	112	45	69	71	88	85	82	95	104
This month	4	10	2	7	12	5	13	3	10	12
04/05 monthly target	8.9	8.6	4.6	6.3	7.6	7.5	8.1	8.5	6.8	9.3
04/05 YTD target	98	94	50	70	83	83	89	94	75	103
% change	-37.3%	-25.0%	18.9%	-11.8%	-23.9%	-4.5%	47.7%	-28.8%	10.7%	0.0%

FORCE
697
55
762
855
78
76
839
-8.5%

Fatal/serious injury collisions per 1000 population April to December (last 3 years)



# Fatal/serious injury casualties for victims under 16 years



The DETR target is for a 50% reduction in child casualties by 2010. This equates to just over 6% per annum. The target for 2004/2005 is for 119 or fewer casualties (10 per month)

To December 2004 there have been 93 casualties

The 3 fatal-injury casualties compares to 5 last year.

Data to December 2004	B'stoke	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants
YTD Dec04	3	9	7	8	7	11	15	8	15	12
of these fatals were	0	0	0	0	1	1	0	0	0	1
YTD Dec03	7	6	5	11	6	5	5	5	17	9
YTD Dec02	9	13	8	11	10	6	14	16	17	17
This month	0	1	0	0	1	1	2	0	2	2
% change	-57%	50%	40%	-27%	17%	120%	none in 03	60%	-12%	33%

FORCE
95
3
76
121
9
25%

## Fatal and Serious Casualties by cause

April 2004 to December 2004

	Fatal	Serious	Total	
All collisions	55	642	697	
All casualties	56	720	776	
Casualties				
Speed	16	130	146	19%
Alcohol	10	70	80	10%
Drugs	1	11	12	2%

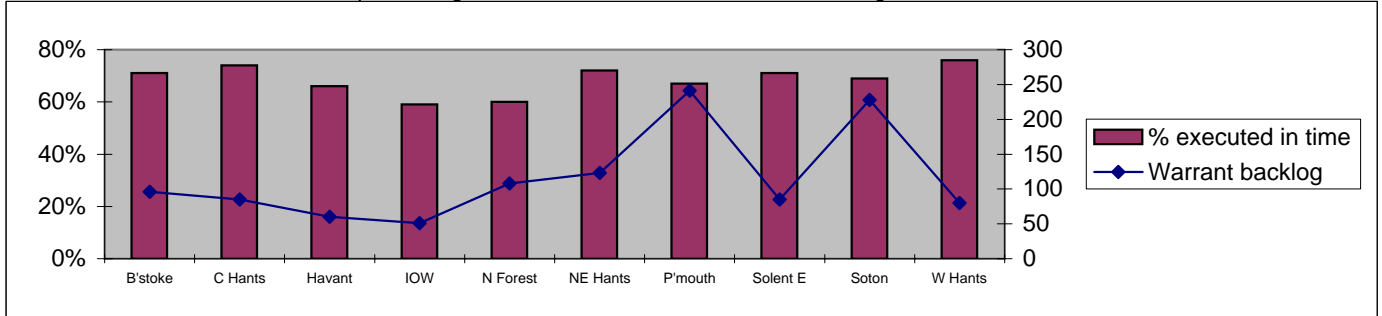
These causation factors are based on the views of officers at the scene of the collision and may not reflect factors identified during any subsequent investigation.

## Criminal Justice System measures

Previously CPS file quality and timeliness and the Backlog of Impending Cases on PNC were the two measures reported in this document. There are no 43-Force wide agreed measures - the measures below are those identified as useful for Hampshire Constabulary. Others will be added when data are available.

### Warrants

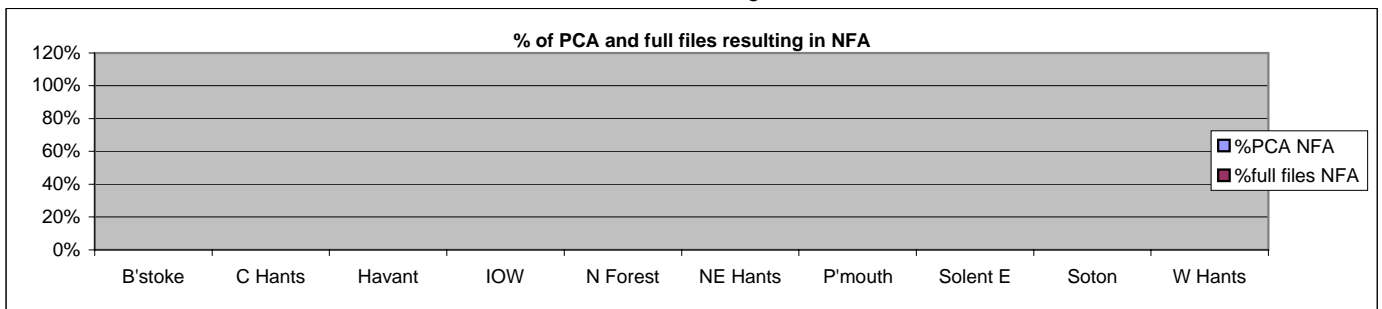
Measures                      The percentage of warrants executed by BCUs within time guidelines  
    The percentage of warrants sent to CJUs within time guidelines



Data for March 2005	B'stroke	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants	FORCE
% executed in time	71%	74%	66%	59%	60%	72%	67%	71%	69%	76%	68%
Warrant backlog	96	85	60	51	108	123	241	85	228	80	1,157

### Crown Prosecution Service

Measures                      The number of cases of pre-charge advice which result in NFA  
    The number of full files submitted resulting in NFA



Data to June 2004	B'stroke	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants	FORCE
Number of PCA											
PCA resulting in NFA											
%PCA NFA											
Full files submitted											
resulting in NFA											
%full files NFA											

### Courts

Measures                      The time taken for Court Result list to reach CJUs (target 3 days)  
    The time taken for results to be reflected on PNC

Data to June 2004	Court1	Court2	Court3	Court4	Court5	Court6	Court7	Court8	Court9	Court10	ALL
Courts to CJUs YTD											
Courts to CJUs April											

Data to June 2004	B'stroke	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants	FORCE
Results to PNC YTD											
Results to PNC April											



## Satisfaction Surveys (SPI 1)

The measures are

- SPI 1a the satisfaction of victims of house burglary, violent crime, vehicle crime and road traffic collisions with respect to "making contact with the police"
- SPI 1b the satisfaction of victims of house burglary, violent crime, vehicle crime and road traffic collisions with respect to "action taken by the police"
- SPI 1c the satisfaction of victims of house burglary, violent crime, vehicle crime and road traffic collisions with respect to "being kept informed of the progress"
- SPI 1d the satisfaction of victims of house burglary, violent crime, vehicle crime and road traffic collisions with respect to "their treatment by staff"

Data is collected in both "%completely or very satisfied" and "%completely, very or fairly satisfied)

The overall satisfaction (including fairly satisfied) for House Burglary was 90%, for vehicle Crime was 66% and for Violent Crime was 72%. These are comparable with data from previous years.

The % satisfied numbers below are those of people completely or very satisfied, as these are seen as giving better management information regarding the success of dealing with victims.

ordered by decreasing level of "completely or very satisfied"

HOUSE BURGLARY	C Hants	IOW	Solent E	W Hants	N Forest	NE Hants	B'stoke	Havant	Soton	P'mouth	ALL
First contact	86%	81%	85%	84%	78%	80%	82%	83%	81%	80%	82%
Response	85%	82%	86%	80%	78%	83%	83%	76%	74%	75%	80%
Follow up	65%	71%	60%	52%	49%	50%	48%	48%	50%	48%	53%
Treatment	93%	86%	93%	88%	87%	87%	91%	88%	84%	85%	88%
OVERALL	83%	82%	80%	79%	78%	75%	74%	73%	73%	68%	75%

VEHICLE CRIME	C Hants	Solent E	IOW	W Hants	N Forest	Havant	P'mouth	NE Hants	Soton	B'stoke	ALL
First contact	66%	73%	64%	70%	68%	64%	64%	65%	64%	66%	66%
Response	55%	53%	52%	56%	55%	49%	51%	47%	46%	46%	50%
Follow up	44%	36%	42%	40%	42%	31%	37%	34%	30%	29%	35%
Treatment	73%	71%	67%	71%	70%	64%	66%	63%	63%	62%	66%
OVERALL	58%	56%	55%	55%	53%	48%	48%	46%	44%	42%	49%

VIOLENT CRIME	N Forest	Solent E	C Hants	IOW	Havant	W Hants	P'mouth	Soton	NE Hants	B'stoke	ALL
First contact	68%	57%	63%	52%	55%	56%	60%	60%	55%	46%	58%
Response	63%	58%	61%	54%	51%	55%	53%	49%	50%	46%	53%
Follow up	52%	43%	44%	48%	36%	40%	39%	36%	34%	36%	40%
Treatment	80%	70%	71%	77%	69%	70%	70%	67%	64%	65%	70%
OVERALL	64%	57%	56%	56%	53%	53%	52%	49%	48%	43%	52%

ROAD COLLISIONS	RPU	Other	ALL
First contact	79%	90%	85%
Response	74%	75%	75%
Follow up	49%	54%	52%
Treatment	81%	83%	82%
OVERALL	73%	71%	72%

RACIAL INCIDENTS	Insufficient data for any meaningful data by BCU	ALL
First contact		56%
Response		55%
Follow up		45%
Treatment		71%
OVERALL		60%

ordered by decreasing level of "completely or very satisfied"

ALL CATEGORIES	C Hants	Solent E	IOW	W Hants	N Forest	Havant	NE Hants	P'mouth	Soton	B'stoke	ALL
Completely/very satisfied	67%	63%	62%	62%	62%	58%	54%	54%	51%	50%	57%
including fairly satisfied	83%	78%	82%	80%	78%	75%	76%	74%	71%	72%	76%

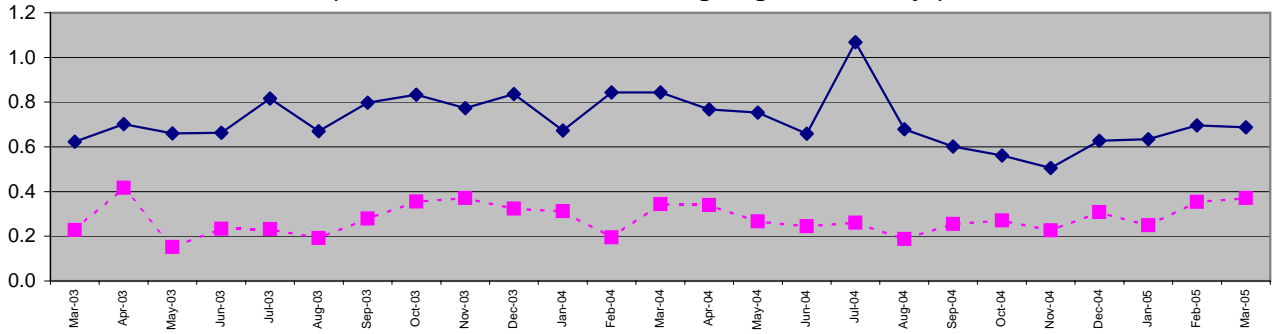
OVERALL SATISFACTION	First contact	Response	Follow up	Treatment	Overall
satisfied, very satisfied or completely satisfied	87%	76%	58%	87%	76%
very satisfied or completely satisfied	69%	59%	42%	73%	57%

The Home Office have reserved the right to change the method of calculation of overall satisfaction if they feel that particular interactions should carry a different weighting.

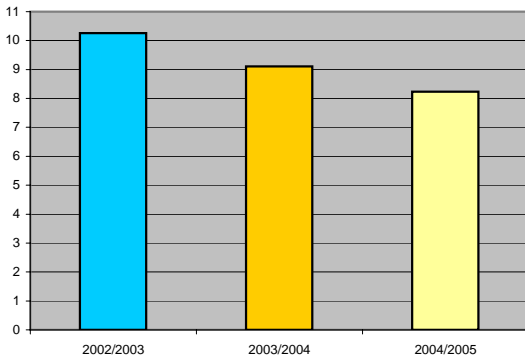
NOTE: These data are highlights from the full results published in early April 2005 by the Corporate Services Consultation and Research team. The Full results are on the Intranet in DCC Portfolio - Corporate Services - Consultation and Research.

# Sickness absence - police officers in BCUs (SPI 13)

**Sickness and injury absence days per officer by month  
(broken line shows data excluding long-term sick days)**



**Sickness and injury absence days per officer in BCUs  
April to March (last 3 years)**



Force target for 2004/2005 is for 8 days or fewer per officer.

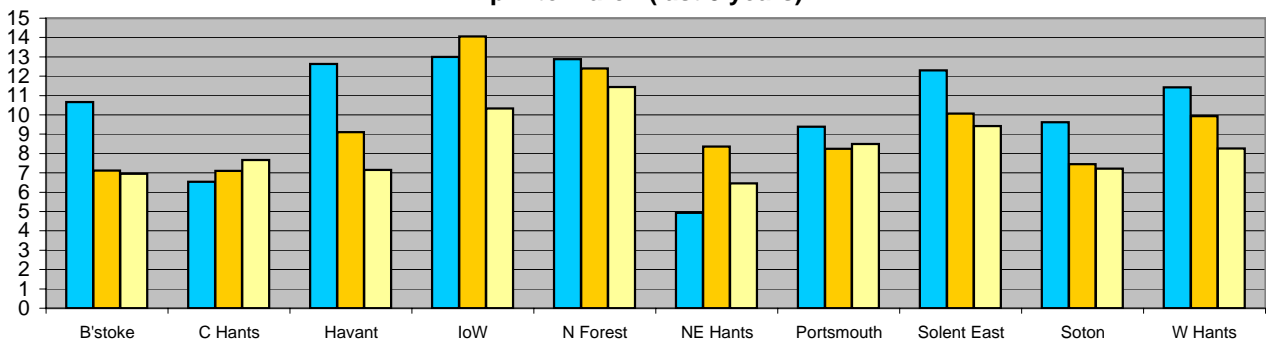
To March 2005 there have been 8.24 days lost per officer



Data to March 2005	B'stoke	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants
YTD Apr04-Mar05	6.95	7.67	7.15	10.33	11.44	6.45	8.50	9.42	7.22	8.26
YTD Apr03-Mar04	7.12	7.10	9.11	14.06	12.41	8.36	8.25	10.07	7.45	9.93
YTD Apr02-Mar03	10.66	6.54	12.63	12.99	12.88	4.93	9.39	12.30	9.62	11.42
This month	0.60	1.02	0.46	0.98	0.97	0.60	0.73	1.18	0.23	0.58
% change	-2.3%	8.1%	-21.5%	-26.5%	-7.8%	-22.8%	3.0%	-6.4%	-3.2%	-16.8%

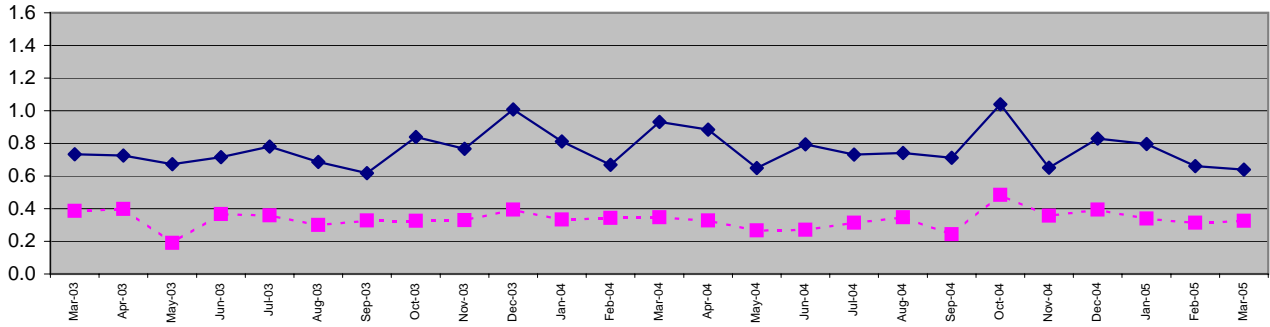
FORCE
8.24
9.11
10.26
0.69
-9.5%

**Sickness/injury days lost by officer  
April to March (last 3 years)**

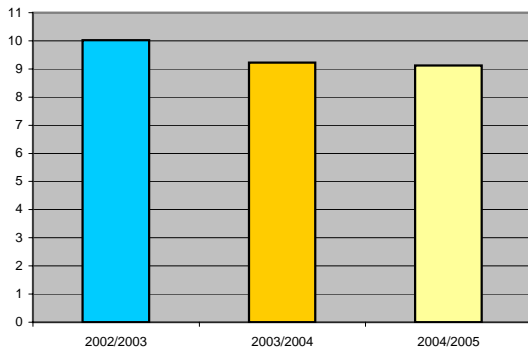


# Sickness absence - police staff in BCUs (SPI 13)

**Sickness and injury absence days per police staff member by month  
(broken line shows data excluding long-term sick days)**



**Sickness and injury absence days per police staff member in BCUs  
April to March (last 3 years)**



Force target for 2003/2004 is for 8 days or fewer per staff member.

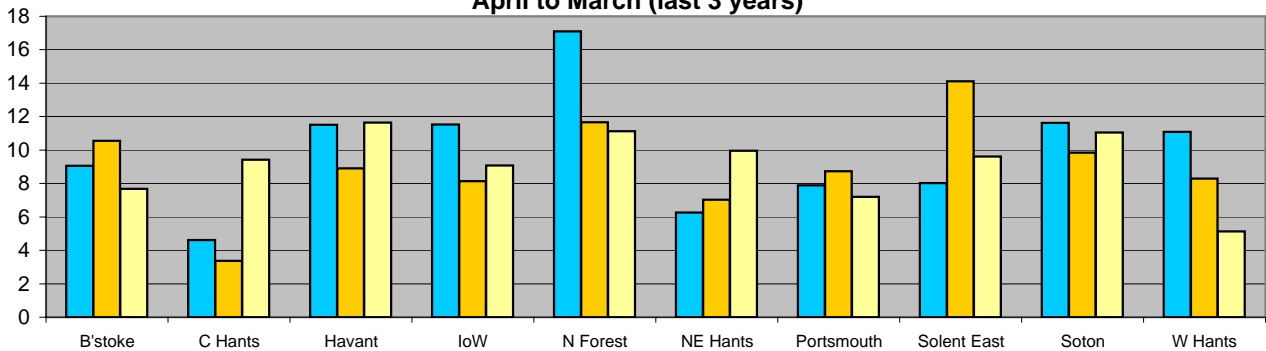
To March 2005 there have been 9.13 days lost per head



Data to March 2005	B'stokes	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants
YTD Apr04-Mar05	7.68	9.42	11.63	9.07	11.13	9.95	7.20	9.62	11.05	5.14
YTD Apr03-Mar04	10.55	3.38	8.91	8.14	11.66	7.03	8.74	14.12	9.85	8.30
YTD Apr02-Mar03	9.06	4.61	11.52	11.53	17.10	6.25	7.89	8.02	11.63	11.08
This month	0.27	2.26	0.22	0.72	0.28	0.08	0.76	0.25	0.81	0.40
% change	-27.2%	179.1%	30.6%	11.5%	-4.5%	41.5%	-17.6%	-31.9%	12.2%	-38.1%

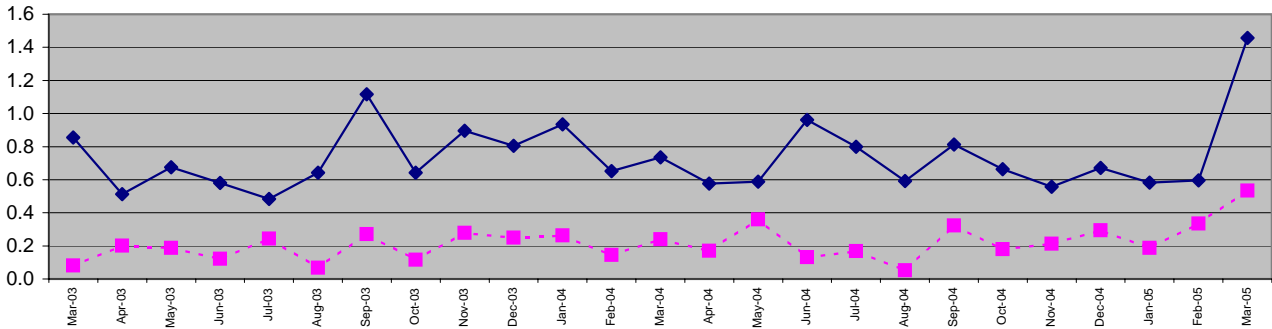
FORCE
9.13
9.22
10.02
0.64
-1.0%

**Sickness/injury days lost by police staff member  
April to March (last 3 years)**

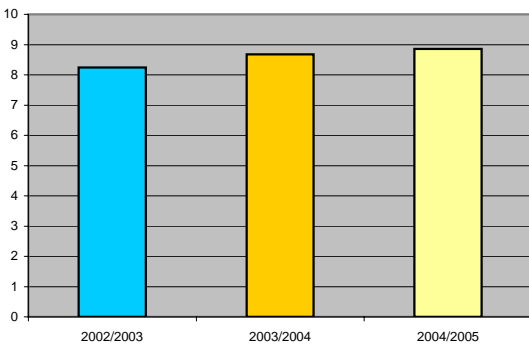


# Sickness absence - police officers not on BCUs (SPI 13)

**Sickness and injury absence days per police officer by month  
(broken line shows data excluding long-term sick days)**



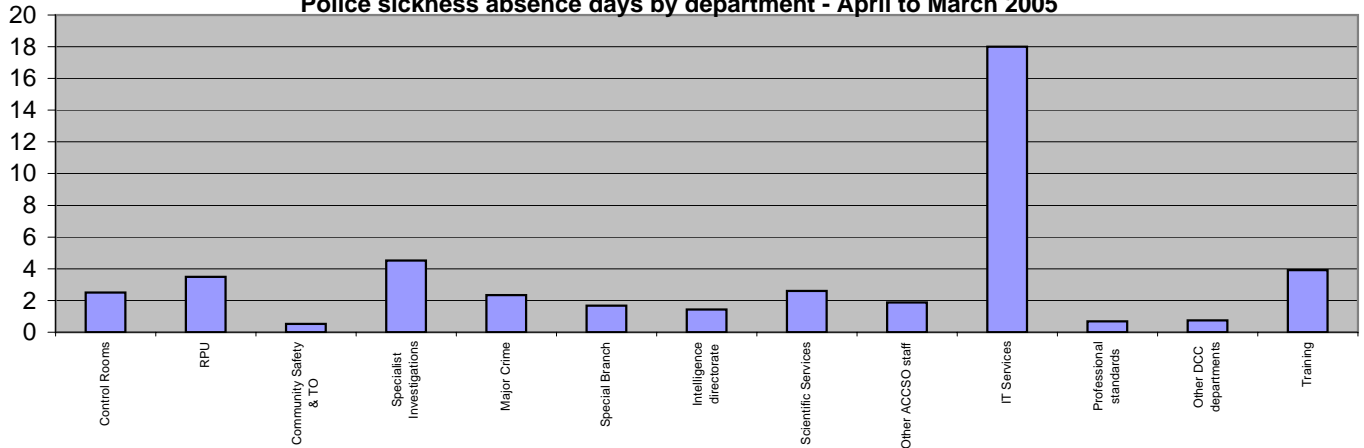
**Sickness and injury absence days per police officer not in BCUs  
April to March (last 3 years)**



Force target for 2003/2004 is for 8 days or fewer per officer.

To March 2005 there have been 8.86 days lost per head

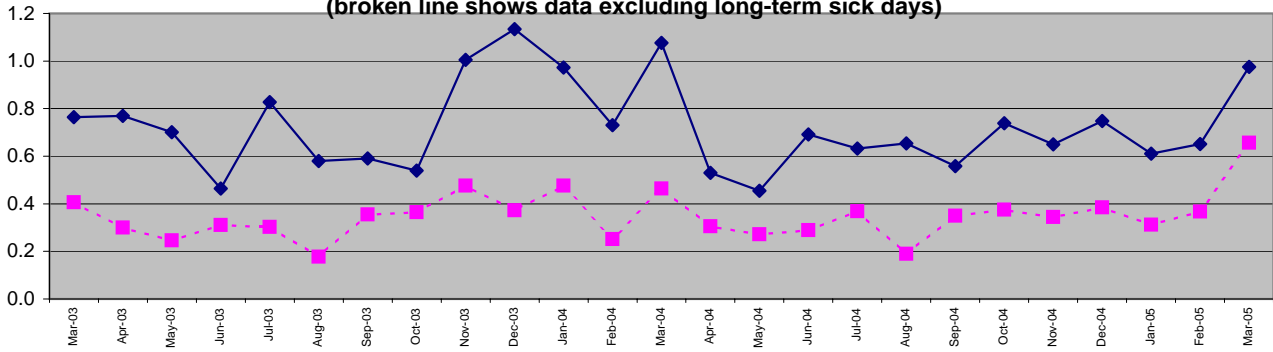
**Police sickness absence days by department - April to March 2005**



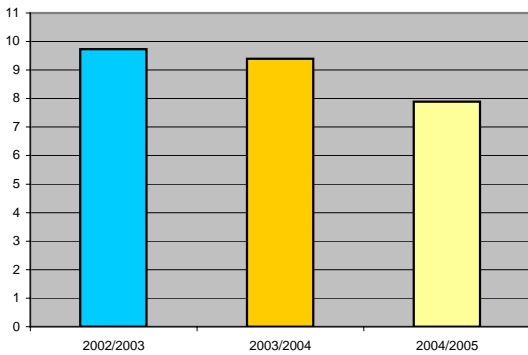
NOTE: Fuller details with numbers of staff and days lost are available in the March 2005 PI spreadsheets.

# Sickness absence - police staff not on BCUs (SPI 13)

**Sickness and injury absence days per police staff member by month  
(broken line shows data excluding long-term sick days)**



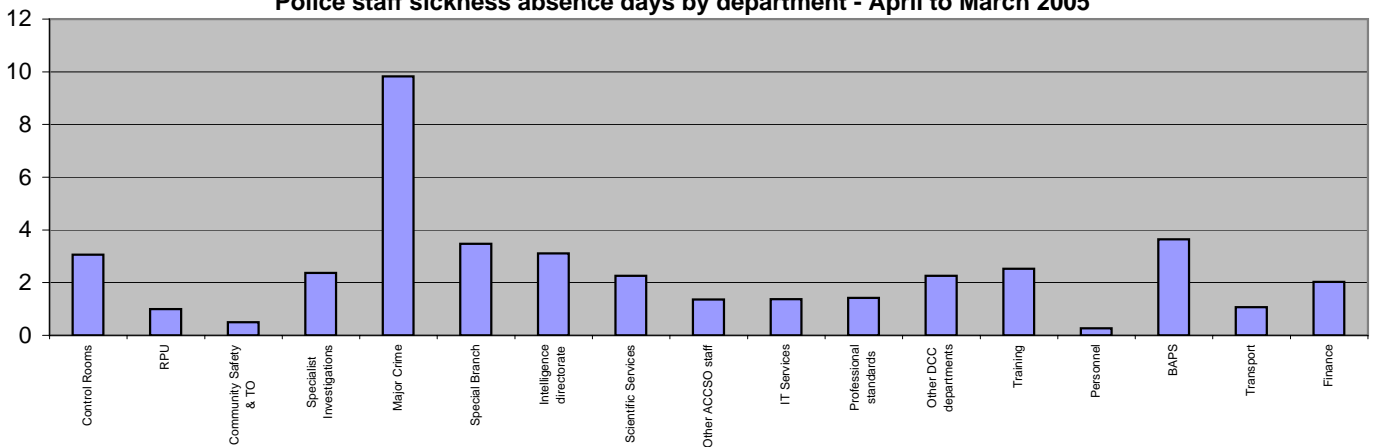
**Sickness and injury absence days per police staff member not in BCU  
April to March (last 3 years)**



Force target for 2003/2004 is for 8 days or fewer per police staff member.

To March 2005 there have been 7.89 days lost per head

**Police staff sickness absence days by department - April to March 2005**



NOTE: Fuller details with numbers of staff and days lost are available in the March 2005 PI spreadsheets.

## Gender and minority ethnic ratios (SPI 12)

SPI 12a	Proportion of police recruits from minority ethnic groups
SPI 12b	Ratio of officers from minority ethnic groups resigning to all officers resigning
SPI 12c	Percentage of female police officers compared to overall force strength

### Recruits from minority ethnic groups

	All recruits	Minority ethnic recruits	%
April 2004 to March 2005	270	9	3.3%
2003-2004	317	7	2.2%

Persons of minority ethnic backgrounds of working population represent 3.0% of the population.

### Resignations from minority ethnic groups

	All resignations		Minority ethnic resignations	
	Number	%	Number	%
2004-2005	58	1.6%	0	0.0%
2003-2004	73	2.0%	1	1.9%

### % of female officers

	Male strength	Female strength	% female
31 March 2005	2868	880	23.5%
31 March 2004	2915	815	21.9%
31 March 2003	2936	747	20.3%

More details on gender progression can be found on page 60

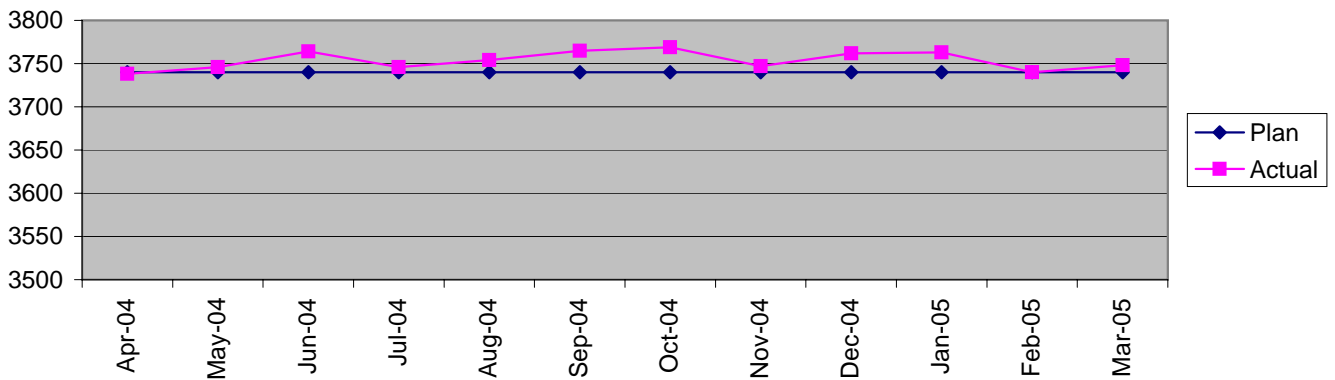
## Time for frontline policing (SPI 11)

SPI 11a The proportion of police officer time available for frontline policing. This new measure is to be calculated using an amalgamation of both HMIC Function and Activity Analysis data for the Force and the year in question. The calculation is based on the ratio of police officer Full Time Equivalent (FTE) considered to be performing frontline duties to that of the total police officer FTEs doing both frontline and frontline tasks.

The initial report in August showed that Hampshire Constabulary had 64.2% of officers time spent on frontline duties. The overall national figure was 63% with a range from 44% to 69%.

## Recruiting police staff (F06)

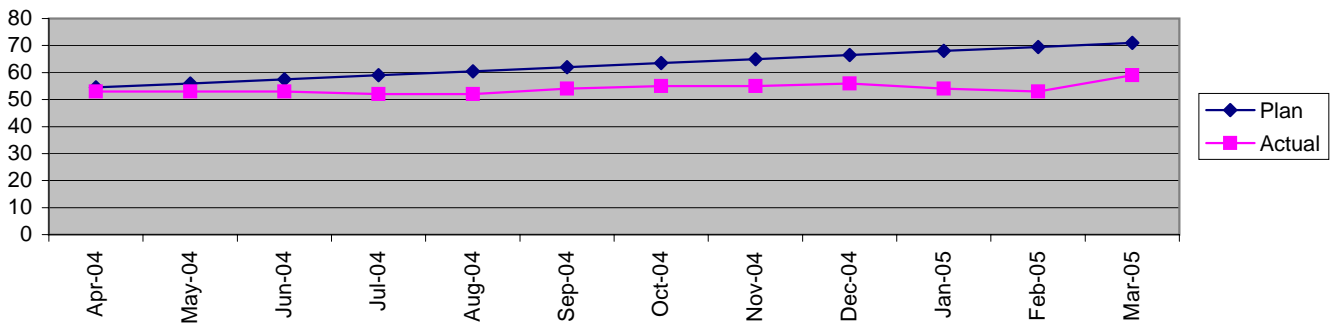
### Police strength forecast and actuals



Police strength	Apr-04	May-04	Jun-04	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Jan-05	Feb-05	Mar-05
Forecast	3740	3740	3740	3740	3740	3740	3740	3740	3740	3740	3740	3740
Actual strength	3738	3746	3764	3746	3754	3765	3769	3747	3762	3763	3740	3748
Shortfall	2	-6	-24	-6	-14	-25	-29	-7	-22	-23	0	-8
Join this month	40	40	32	3	25	30	30	4	32	29	6	34
Leave this month	33	29	23	20	17	19	24	26	17	28	29	26

NOTE: Arithmetic of joiners and leavers is not possible as some employees start/stop career breaks etc.

### Ethnic minority police officers (PBV14)



Ethnic minority	Apr-04	May-04	Jun-04	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Jan-05	Feb-05	Mar-05
Target	54.5	56	57.5	59	60.5	62	63.5	65	66.5	68	69.5	71
Actual strength	53.0	53.0	53.0	52.0	52.0	54.0	55.0	55.0	56.0	54.0	53.0	59.0
Shortfall	1.5	3.0	4.5	7.0	8.5	8.0	8.5	10.0	10.5	14.0	16.5	12
Join this month	1	0	0	0	0	2	1	0	1	0	0	1
Leave this month	0	0	0	1	0	0	0	0	0	2	1	0

NOTE: There are currently two additional visible ethnic minority officers on secondment out of Force.

NOTE: 71 officers would represent 1.9% of the strength of 3748 officers. 59 represents 1.6%

NOTE: The Home Office has published the % of ethnic minority persons of working age later in 2004 as 3.0%

NOTE: This Indicator is based on Full Time Equivalent (FTE), as measured by the Home Office.

NOTE: The March 2005 figure includes 5 officers who were previously incorrectly recorded as white.

NOTE: The target for March 2006 is 2.3% or 86 officers

#### Ethnic Minority police staff

Ethnic minority	Apr-04	May-04	Jun-04	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Jan-05	Feb-05	Mar-05
Police staff FTE	1888	1915	1925	1951	1962	1963	1967	1982	1983	2011	2049	2070
Ethnic minority Police Staff FTE	26.2	26.3	25.4	30.8	29.8	29.8	31.8	33.4	34.1	35.1	36.6	36.1
%	1.4%	1.4%	1.3%	1.6%	1.5%	1.5%	1.6%	1.7%	1.7%	1.7%	1.8%	1.7%

#### Special constabulary (updated quarterly)

Special constables	Jun-04	Sep-04	Dec-04	Mar-05
Total special constables	358	358	388	374
Ethnic minority Special constables	7.0	7.0	9.0	10.0
%	2.0%	2.0%	2.3%	2.7%

## Staff turnover and demographics

### Staff turnover

updated quarterly

	2000/01	2001/02	2002/03	2003/04	2004/05
Police leavers male	165	201	197	202	231
Police leavers female	45	30	28	28	35
Police leavers	210	231	225	230	266
Police headcount	3435	3480	3745	3762	3797
Police turnover	6.1%	6.6%	6.0%	6.1%	7.0%
Support leavers	202	192	237	243	291
Support headcount	1606	1770	1877	2001	2268
Support turnover	12.6%	10.8%	12.6%	12.1%	12.8%

### Staff demographics

updated monthly

	2000/01	2001/02	2002/03	2003/04	2004/05	
Officers in BCUs (inc RPU)	2827	2859	3014	3030	2989	
Police outside BCUs	608	621	731	701	759	
% in BCUs	82.3%	82.2%	80.5%	81.2%	79.8%	
Male officers	2833	2813	2950	2917	2870	
Female officers	602	667	795	857	927	
% female (headcount)	17.5%	19.2%	21.2%	22.7%	24.4%	
Police - operational	3258	3270	3514	3516	3440	91.8%
Police - operational support	134	173	169	178	257	6.9%
Police - organisation support	43	37	36	36	51	1.4%
Police staff -operational					557	26.9%
Police staff -operational support					770	37.2%
Police staff -organisational support					742	35.9%

### Staff in BCUs

Data at 31 March 2005

Police officers

Data to March 2005	B'stoke	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants	RPU
Establishment	204	209	216	201	214	215	404	272	480	270	287
Actual FTE officers (strength)	206	216	223	195	217	218	404	275	483	271	281
Actual police heads	208	224	228	197	220	220	407	278	490	276	282

Police staff

Data to March 2005	B'stoke	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants	RPU
Establishment	52	62	54	64	60	68	137	83	166	80	29
Actual FTE officers (strength)	53	65	55	64	60	61	164	81	167	75	38
Actual support heads	62	70	64	71	77	65	189	88	185	83	45

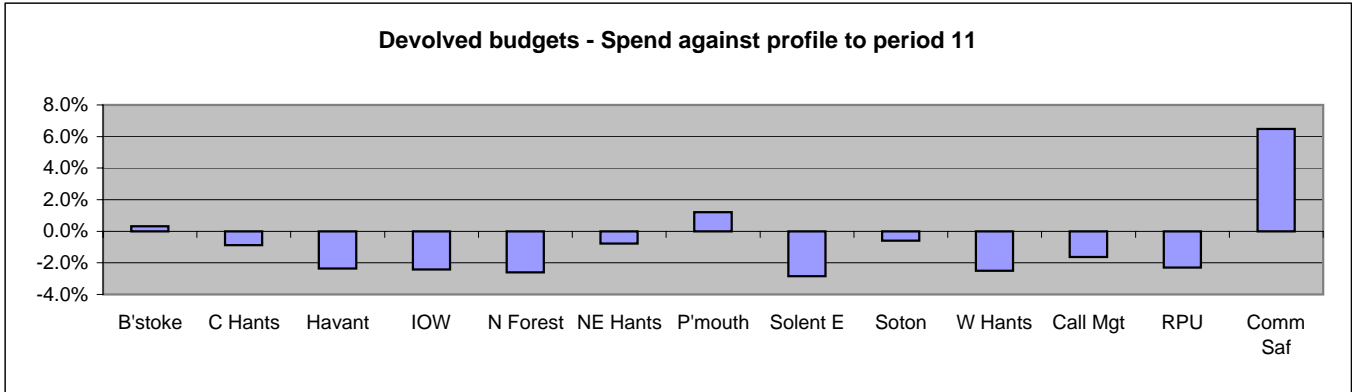
### Staff in CID

Data at 31 March 2005

	Special Branch	Specialist Investigations	Scientific Services	Major Crime	Intelligence Directorate
Officers	75	78	40	88	132
Support Staff	19	20	127	14	80

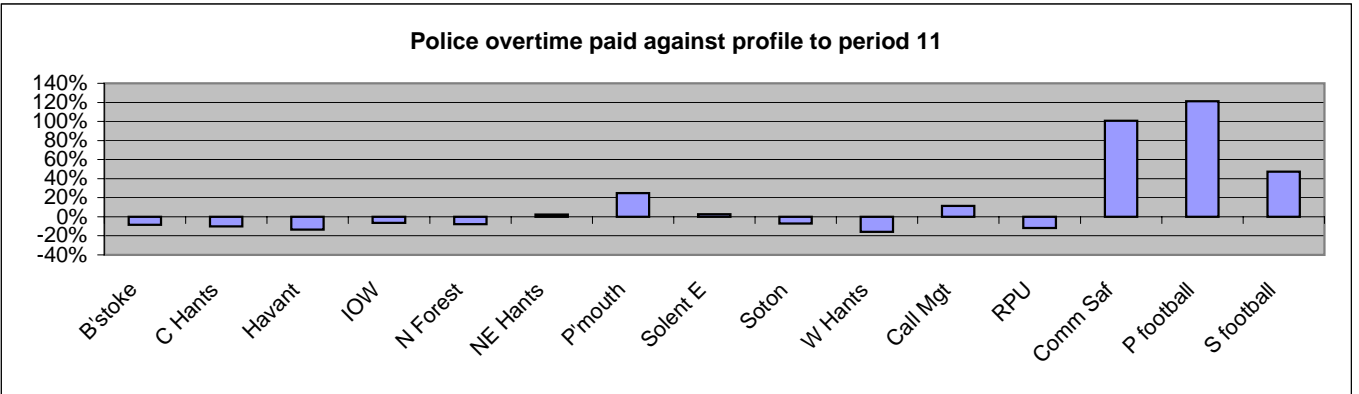
# Finance - position v devolved budgets

## % spend against profiled budget



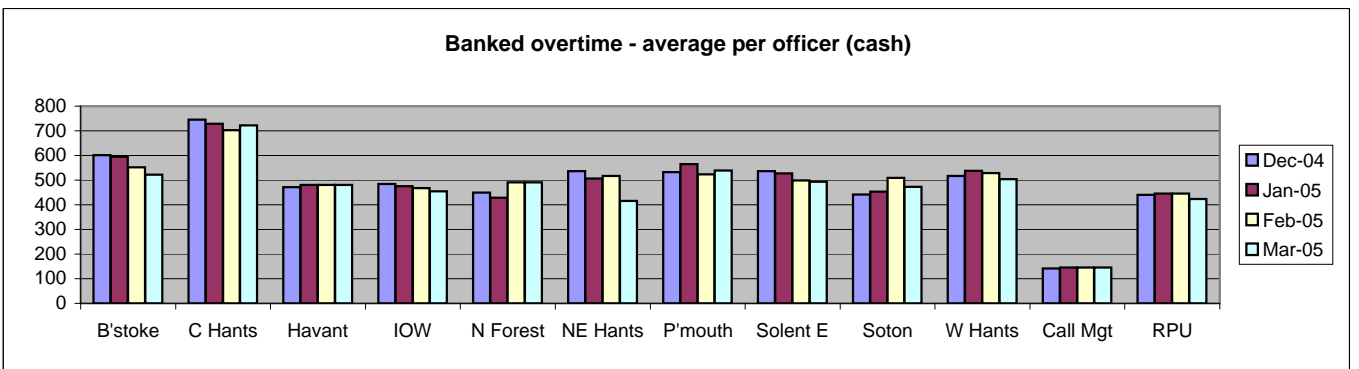
Data to February 2005	B'stoke	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants	Call Mgt	RPU	Comm Saf
% spend	0.3%	-0.9%	-2.4%	-2.4%	-2.6%	-0.8%	1.2%	-2.9%	-0.6%	-2.5%	-1.6%	-2.3%	6.5%

## Police overtime - position against budget (%)



Data to February 2005	B'stoke	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants	Call Mgt	RPU	Comm Saf
% spend	-8%	-10%	-13%	-7%	-8%	2%	25%	3%	-7%	-16%	11%	-12%	101%

## Banked overtime - average per officer



### Average per officer (cash)

	B'stoke	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants	Call Mgt	RPU
Dec-04	601	745	472	485	449	537	532	537	441	517	142	440
Jan-05	595	728	480	475	428	507	565	527	453	538	146	446
Feb-05	552	702	480	467	491	517	524	499	509	529	146	446
Mar-05	522	722	480	455	491	415	539	494	473	504	146	424

# Workload

## OVERVIEW of HAMPSHIRE CONSTABULARY PRODUCTIVITY

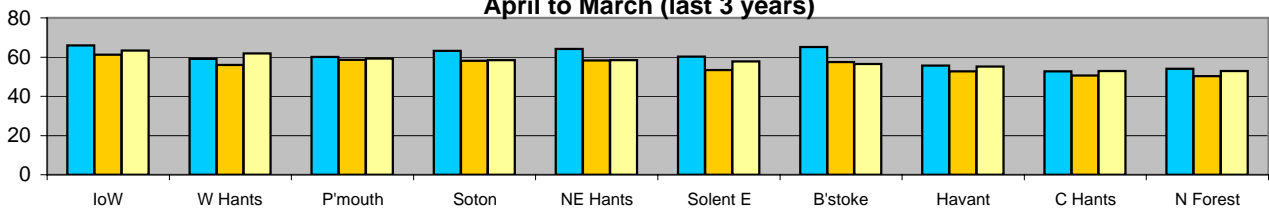
	Hampshire	Hampshire MSF family position		Hampshire 43 forces position	
Police officers per 1000 population	2.08	2.10	5 of 8	2.62	27 of 43
Police staff per 1000 population	1.07	1.22	7 of 8	1.29	40 of 43

NOTE: This shows that there are 16 forces with a lower number of officers per 1000 population and 26 with a higher number of officers per 1000 population. Similarly there are only three forces with fewer police staff than Hampshire Constabulary per 1000 population

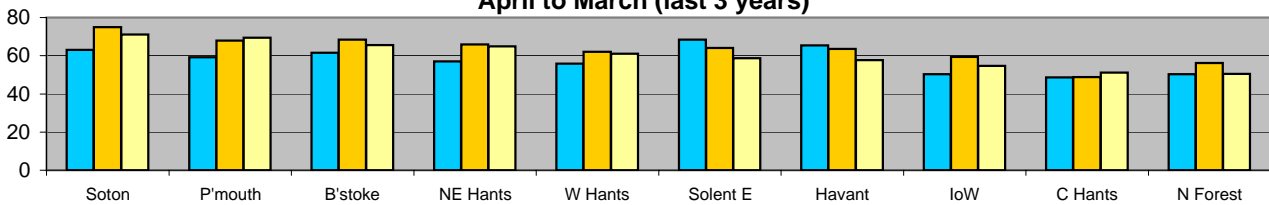
Sanction detections per officer (data for April to January)	8.93	7.97	3 of 8	6.78	7 of 43
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NOTE: This shows that Hampshire Constabulary has the 7th highest productivity in terms of sanction detections per officer in England and Wales.

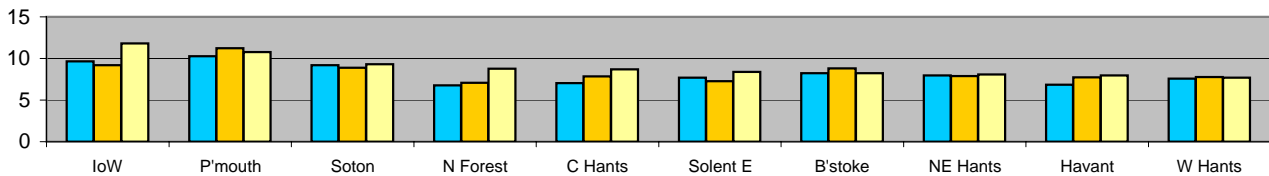
**Numbers of deployable incidents per officer  
April to March (last 3 years)**



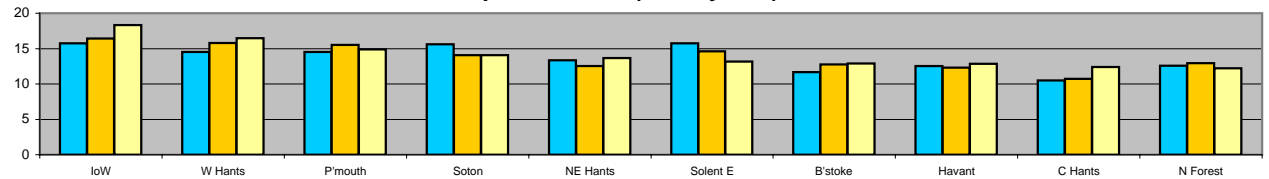
**Numbers of recorded crimes per officer  
April to March (last 3 years)**



**Numbers of prisoners per officer  
April to March (last 3 years)**



**Sanction detections per officer  
April to March (last 3 years)**

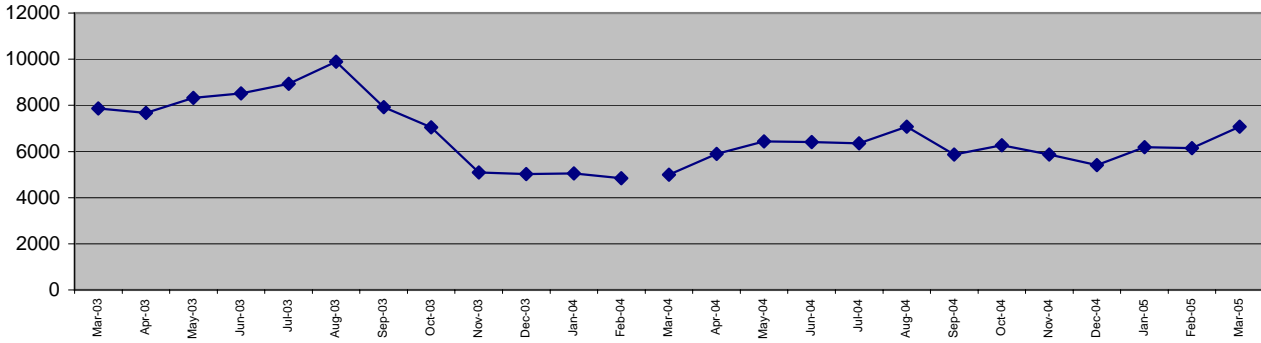


Data to March 2005	B'stoke	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants
Incidents	27114	24463	26480	25663	24272	29371	54140	33757	64445	35723
Crimes	14166	11187	13044	10811	10904	14614	28861	16687	35397	17401
Prisoners	4532	4007	4239	4684	3715	3905	11440	5054	10557	5170
Sanction detections	3216	2716	3089	3631	2643	2905	6844	3743	7013	3662

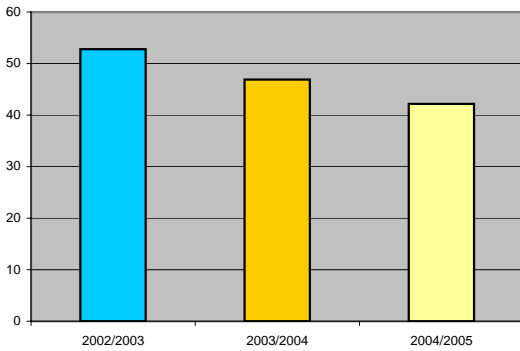
FORCE
345428
173072
57303
39462

# Public Disorder Incidents

## Public Disorder incidents by month



## Public disorder incidents per 1000 population April to March (last 3 years)



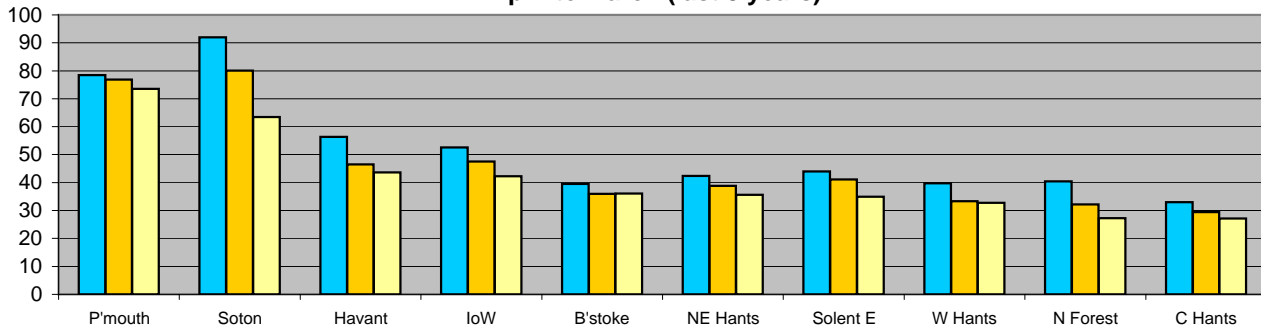
No Force target has been set for this indicator.

**NOTE: Changes in Command and Control codes in November 2003 have resulted in a lower number of Public Disorder incidents.**

Data to March 2005	B'stoke	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants
YTD Apr04-Mar05	5508	4416	6235	5609	4613	6221	13740	7417	13851	7382
YTD Apr03-Mar04	5484	4843	6846	6311	5441	6772	14357	8767	17020	7460
YTD Apr02-Mar03	6118	5353	8291	6638	6867	7435	14882	9325	19843	8768
This month	592	386	655	475	398	632	1201	669	1273	789
% change	0%	-9%	-9%	-11%	-15%	-8%	-4%	-15%	-19%	-1%

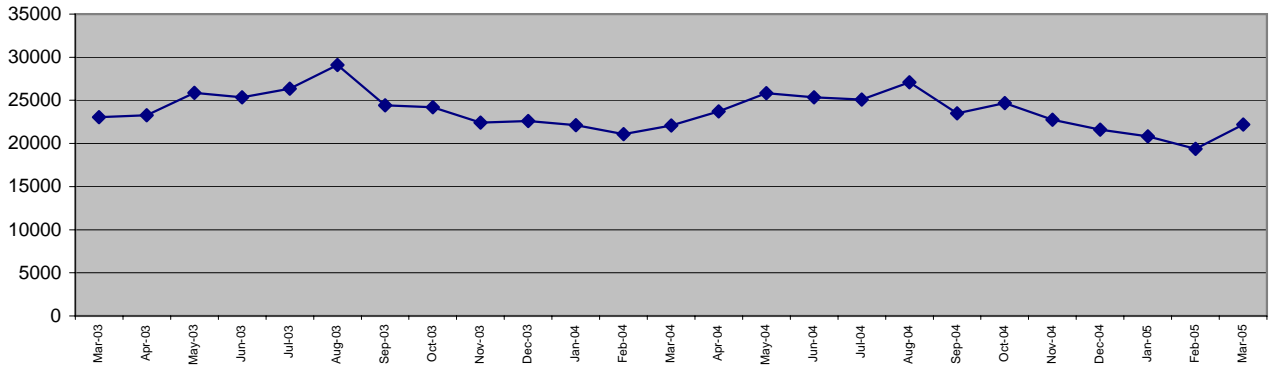
FORCE
74992
83301
93520
7070
-10%

## Public Disorder incidents per 1000 population April to March (last 3 years)

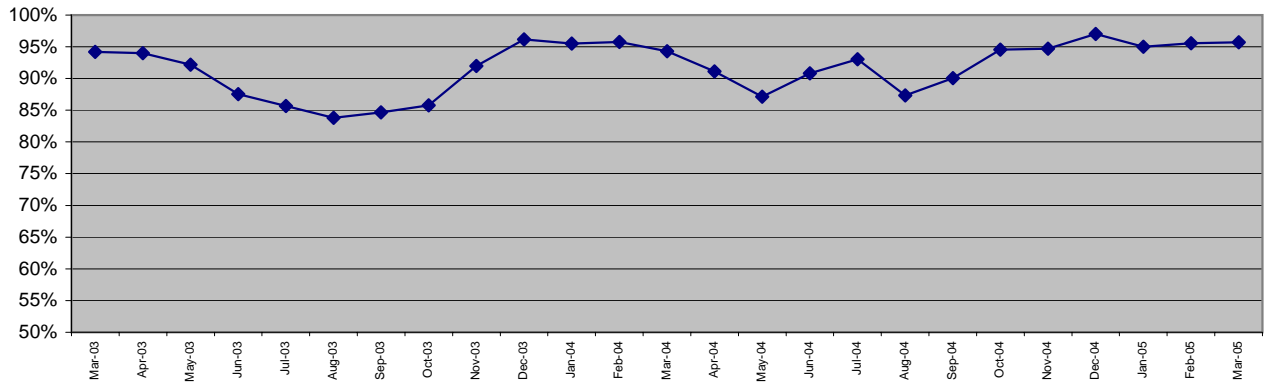


# % of 999 calls answered within 10 seconds (F04)

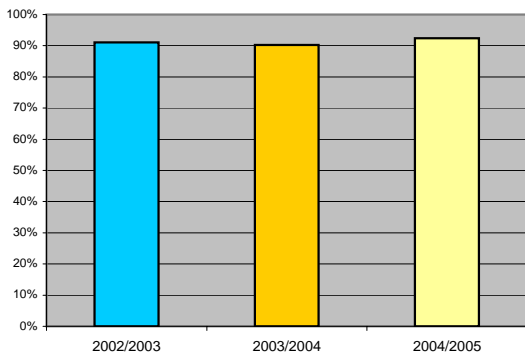
Number of 999 calls by month



% of 999 calls answered within 10 seconds



999 calls answered within 10 seconds  
April to March (last 3 years)



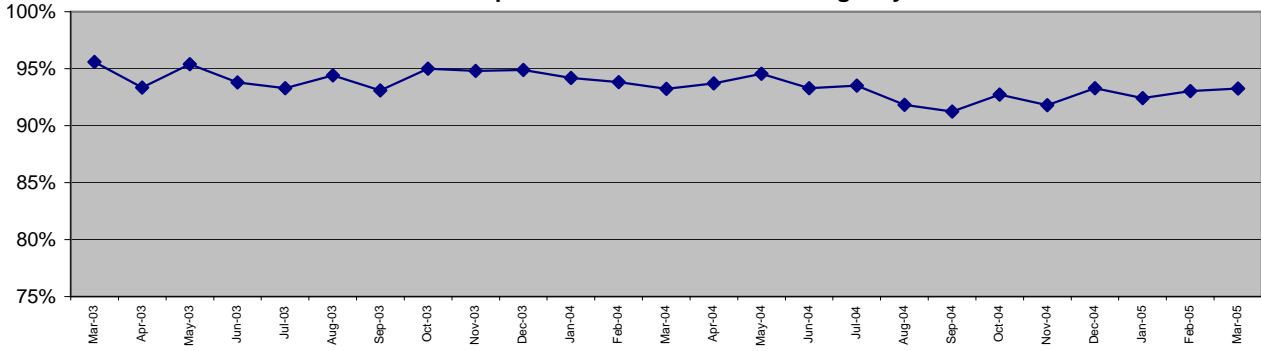
Force target for 2004/2005 is to achieve 90%.

To March 2005, 92.4% of calls were answered in 10 secs

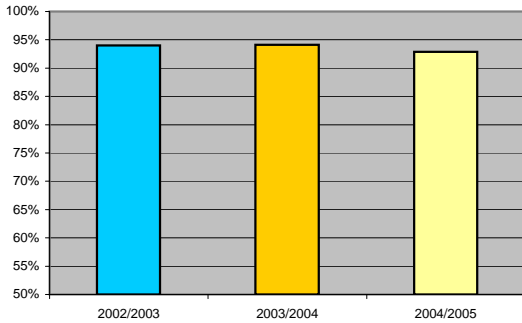


# % of emergency calls attended within 15 minutes (F05)

## % of immediate response calls attended within target by month



## % of emergency response calls attended within 15 minutes April to March (last 3 years)



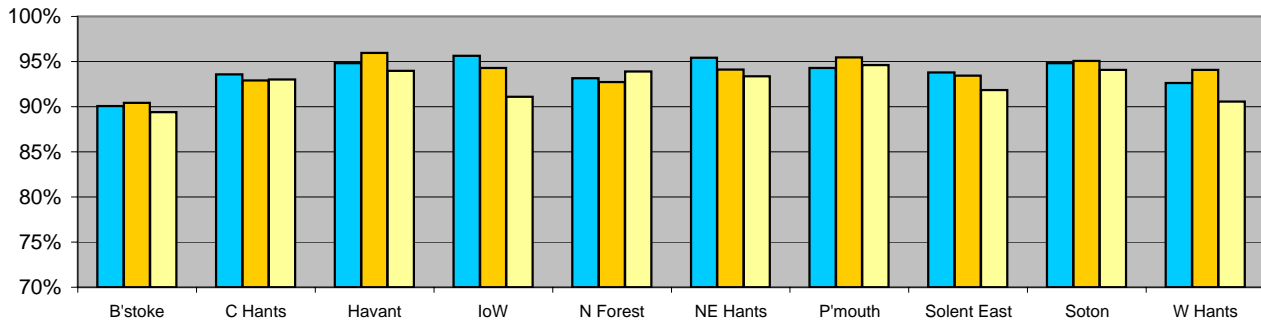
Force target for 2004/2005 is 90% or greater to be attended within 15 minutes.

To March 2005, 93% of calls were attended in 15 minutes



Data to March 2005	B'stoke	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants	FORCE
YTD Apr04-Mar05	89%	93%	94%	91%	94%	93%	95%	92%	94%	91%	92.9%
YTD Apr03-Mar04	90%	93%	96%	94%	93%	94%	95%	93%	95%	94%	94.1%
YTD Apr02-Mar03	90%	94%	95%	96%	93%	95%	94%	94%	95%	93%	94.0%
This month	90%	97%	93%	84%	99%	90%	97%	92%	93%	96%	93.2%
% change	-1.0%	0.1%	-2.0%	-3.2%	1.2%	-0.8%	-0.8%	-1.6%	-1.0%	-3.5%	-1.2%

## % of immediate response calls attended within target April to March (last 3 years)



# OTHER INDICATORS returned to the HOME OFFICE

The Performance Review staff are required to make several other returns to ACPO, HMIC and the Home Office covering performance indicators which are not in the Police Best Value Indicator suite and are not covered elsewhere in this document. They are included to ensure that the Force has all the data required to improve overall performance.

## Repeat victims

## Detection types

## Attempts - house burglary, other burglary and taking of vehicles

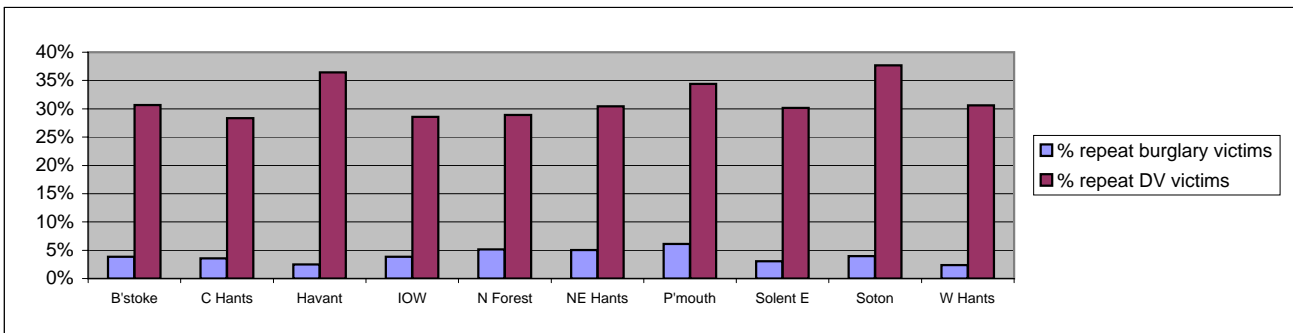
## Other key categories

## All vehicle crime - relationship of TOMV/TFMV, Vehicle Interference & Criminal Damage

## Distraction burglary

## No crimes

## REPEAT VICTIMS



House burglary 2004-2005	B'stoke	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants
Crimes	444	418	480	233	389	456	1068	552	829	546
Repeat victims	17	15	12	9	20	23	65	17	33	13
% repeat burglary victims	4%	4%	3%	4%	5%	5%	6%	3%	4%	2%

FORCE
5415
224
4%

Domestic Violence 2004-2005	B'stoke	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants
Domestic violence incidents	1504	945	1588	1473	1246	1586	2979	1794	3722	1950
Repeat victims	461	268	579	421	360	483	1024	541	1403	597
% repeat DV victims	31%	28%	36%	29%	29%	30%	34%	30%	38%	31%

FORCE
18787
6137
33%

# DETECTION TYPES

Data to March 2005	B'stokes	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants	FORCE
Charged	2052	1680	2077	2208	1554	1696	4738	2364	4825	2249	25443
Reported summons	107	144	116	177	88	185	282	129	145	83	1456
Cautioned	448	404	334	572	311	452	671	469	745	567	4973
Reprimand	216	202	176	221	185	178	341	272	366	275	2432
Final warning	105	104	102	133	109	127	210	157	244	172	1463
TIC recorded	195	110	167	153	351	195	275	271	441	208	2366
TIC not recorded	0	9	5	0	11	2	5	1	5	3	41
Fixed penalty	93	63	112	167	34	70	322	80	242	105	1288
<b>SANCTION</b>	<b>3216</b>	<b>2716</b>	<b>3089</b>	<b>3631</b>	<b>2643</b>	<b>2905</b>	<b>6844</b>	<b>3743</b>	<b>7013</b>	<b>3662</b>	<b>39462</b>
Offender dead	3	6	3	2	4	8	6	6	16	3	57
Offender ill or senile	8	39	30	22	39	19	47	40	45	11	300
Dead victim/witness	0	0	0	0	0	0	0	0	0	0	0
Victim refuses	320	425	497	244	477	343	934	697	972	590	5499
Under age	34	19	32	22	18	37	61	40	69	26	358
Juvenile admits	28	49	55	69	41	90	100	38	53	23	546
No useful purpose	93	227	189	211	354	251	229	187	323	228	2292
Summary offence	2	4	3	0	8	18	19	5	3	5	67
<b>ADMIN</b>	<b>488</b>	<b>769</b>	<b>809</b>	<b>570</b>	<b>941</b>	<b>766</b>	<b>1396</b>	<b>1013</b>	<b>1481</b>	<b>886</b>	<b>9119</b>
<b>%SANCTION</b>	<b>87%</b>	<b>78%</b>	<b>79%</b>	<b>86%</b>	<b>74%</b>	<b>79%</b>	<b>83%</b>	<b>79%</b>	<b>83%</b>	<b>81%</b>	<b>81%</b>

# RAPE OFFENCES

The numbers below relate to offences in 19c, 19d and 19e - Rape of a female (which accounts for 93% of rape offences)

Data to March 2005	B'stokes	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants	FORCE
Recorded crimes excluding no crimes	48	31	38	40	35	53	93	39	128	67	572
No crimed	8	3	6	9	6	15	19	14	20	4	104
%	16.7%	9.7%	15.8%	22.5%	17.1%	28.3%	20.4%	35.9%	15.6%	6.0%	18.2%
Detected crimes	9	11	12	20	8	12	16	11	34	17	150
%	18.8%	35.5%	31.6%	50.0%	22.9%	22.6%	17.2%	28.2%	26.6%	25.4%	26.2%

# OTHER KEY CATEGORIES

Data to March 2005	B'stokes	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants	FORCE
Theft in a dwelling	103	168	122	141	128	127	392	178	345	114	1818
House burglary	444	418	480	233	389	456	1068	552	829	546	5415
Ratio B	23%	40%	25%	61%	33%	28%	37%	32%	42%	21%	34%

Theft from a person	162	128	97	90	62	149	550	140	601	156	2135
Robbery	81	55	47	29	35	51	267	61	269	53	948
Ratio R	200%	233%	206%	310%	177%	292%	206%	230%	223%	294%	225%

Hampshire	2001-02	2002-03	2003-04
Ratio B	15%	21%	28%
Ratio R	119%	176%	230%

43 forces	2001-02	2002-03	2003-04
Ratio B	11%	13%	15%
Ratio R	94%	125%	124%

# VEHICLE CRIME

Vehicle crime, in the general sense, includes taking of motor vehicles, theft from motor vehicles, vehicle interference, and criminal damage to a motor vehicle. Despite clarifications in the Counting Rules, there still remain questions about whether to record damage to a lock, say, as attempted theft, vehicle interference or criminal damage. The Home Office definition - Vehicle Crime - includes only taking of and theft from.

Data to March 2005	B'stoke	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants	FORCE
TOMV crimes	468	196	439	177	293	498	906	325	1176	393	4871
TFMV crimes	950	665	727	535	946	1001	1929	1198	2552	1165	11668
Interference crimes	213	114	200	95	144	249	461	185	485	185	2331
Damage crimes	1078	1016	1179	1220	865	1314	2630	1712	3570	1675	16259
TO/FMV % of whole (Ratio V)	52.3%	43.2%	45.8%	35.1%	55.1%	49.0%	47.8%	44.5%	47.9%	45.6%	47.1%

Hampshire	2001-02	2002-03	2003-04	43 forces	2001-02	2002-03	2003-04
Ratio V	60%	57%	53%	Ratio V	66%	65%	62%

# ARSON

The Government have set the Fire Service a target of reducing arson by 10% by April 2010 based on the March 2002 data. The recording of arson offences in recent years by the Hampshire Constabulary is as follows

	98/99	99/00	00/01	01/02	02/03	03/04	04/05
Recorded offences	877	990	1038	1408	1355	2048	1567

Data for 2003/04 and 2004/05

Arson offences	B'stoke	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants	FORCE
Arson offences 2003/2004 full year	164	101	174	112	197	215	179	274	423	209	2048
Arson offences 2004/2005 full year	115	104	118	78	98	112	196	192	346	208	1567

# DISTRACTION BURGLARY

Data to March 2005	B'stoke	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants	FORCE
House burglary	444	418	480	233	389	456	1068	552	829	546	5415
"Distraction" crimes	27	18	16	0	10	13	25	14	22	24	169
% that are "distraction" burglaries	6.1%	4.3%	3.3%	0.0%	2.6%	2.9%	2.3%	2.5%	2.7%	4.4%	3.1%

# NO CRIMES

Data to March 2005	B'stoke	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants	FORCE
All crimes	14166	11187	13044	10811	10904	14614	28861	16687	35397	17401	173072
No crimes	876	532	400	700	607	1149	879	1054	1173	1133	8503
Error records	2004	1593	1992	2275	1539	2081	3733	2889	5970	2711	26787
HARs	180	202	101	206	215	605	544	185	1030	193	3461
% no crimes	6.2%	4.8%	3.1%	6.5%	5.6%	7.9%	3.0%	6.3%	3.3%	6.5%	4.9%
% error records	14.1%	14.2%	15.3%	21.0%	14.1%	14.2%	12.9%	17.3%	16.9%	15.6%	15.5%
%HARs	1.3%	1.8%	0.8%	1.9%	2.0%	4.1%	1.9%	1.1%	2.9%	1.1%	2.0%

# FORCE HOUSEKEEPING INDICATORS

Some indicators are important for reporting purposes but do not reflect the performance of the owning department. These have been extracted from Department Indicators to allow that section to concentrate on measures of the department concerned.

The indicators included in this section are:-

## Ethnicity recording on HORT,VDRS,FPN

### Data Quality

### Complaints

### Overdue PDRs

## Ethnicity recording on HORT,VDRS,FPN

### Mar-05

#### HORT1s

Issued  
ethnicity error  
HORT error %

B'stoke	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants	RPU	FORCE
no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data
no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data
no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data

Issued to PMEB  
%

no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data
no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data

NOTE: These PMEB percentages may be misleading as they assume all missing records are for white persons.

NOTE: PMEB are persons from a minority ethnic background

#### VDRS

Issued  
ethnicity error  
VDRS error %

B'stoke	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants	RPU	FORCE
no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data
no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data
no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data

Issued to PMEB  
%

no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data
no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data

NOTE: These PMEB percentages may be misleading as they assume all missing records are for white persons.

NOTE: PMEB are persons from a minority ethnic background

#### Fixed Penalty

Issued  
ethnicity error  
FPN error %

B'stoke	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants	RPU	FORCE
no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data
no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data
no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data

Issued to PMEB  
%

no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data
no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data

NOTE: These PMEB percentages may be misleading as they assume all missing records are for white persons.

NOTE: PMEB are persons from a minority ethnic background

## Data Quality

The increasing usage of management information is valuable only if the data can be relied upon as accurate. Several instances exist of processes where data quality needs to be improved. It is expected that the precise content of this page will change over time.

### PACE stop/searches

	N Forest	Solent E	W Hants	Soton	IOW	C Hants	B'stoke	Havant	P'mouth	NE Hants	FORCE
Recorded February	226	172	181	516	252	149	178	176	734	368	2952
Entered "late"	20	19	25	85	68	27	52	42	245	177	760
ticket not given	5	7	7	25	2	10	2	20	67	29	174
no supervisor	0	0	0	3	0	2	0	7	15	6	33
no ethnicity	0	2	0	6	0	2	0	0	24	0	34
no arrest reason	0	0	1	1	1	4	0	0	8	0	15
ERROR RATE	11%	16%	18%	23%	28%	30%	30%	39%	49%	58%	34%

Entered late means recorded on a spreadsheet after the end of the reported month and > 7 days  
Ticket not given means that the reason for not giving was unsatisfactory

### Crime recording

Error rate per 100 crimes per month - still registered only after 7 days

	B'Stoke	Havant	IOW	N Forest	P'mouth	W Hants	Solent E	NE Hants	C Hants	Soton	FORCE
Crimes recorded	1085	1061	760	895	2310	1408	1306	1159	875	2662	13521
Reg only > 7 days	7	11	10	12	36	30	35	32	26	88	287
ERROR RATE	0.6	1.0	1.3	1.3	1.6	2.1	2.7	2.8	3.0	3.3	2.1

Overdue rate per 100 crimes per month - awaiting filing

	IOW	NE Hants	N Forest	P'mouth	W Hants	C Hants	Soton	B'Stoke	Havant	Solent E	FORCE
Crimes recorded	760	1159	895	2310	1408	875	2662	1085	1061	1306	13521
Awaiting filing	12	37	42	129	83	55	263	158	177	932	1888
OVERDUE RATE	1.6	3.2	4.7	5.6	5.9	6.3	9.9	14.6	16.7	71.4	14.0

"Missed" detections per 100 detections per month

	W Hants	IOW	Solent E	C Hants	P'mouth	B'Stoke	Soton	N Forest	Havant	NE Hants	FORCE
Detections recorded	343	327	400	316	710	358	643	385	294	297	4073
Missed detections	2	2	3	3	8	5	10	7	6	12	58
ERROR RATE	0.6	0.6	0.8	0.9	1.1	1.4	1.6	1.8	2.0	4.0	1.4
Repeated from last time	0	0	0	0	0	1	4	4	1	10	20

Key recording errors per 100 crimes per month

	W Hants	IOW	P'mouth	N Forest	B'Stoke	Havant	C Hants	Soton	Solent E	NE Hants	FORCE
Crimes recorded	1408	760	2310	895	1085	1061	875	2662	1306	1159	13521
Recording errors	1	1	8	4	5	5	6	21	12	22	85
ERROR RATE	0.1	0.1	0.3	0.4	0.5	0.5	0.7	0.8	0.9	1.9	0.6
Repeated from last time	0	0	1	1	1	3	1	2	1	8	18

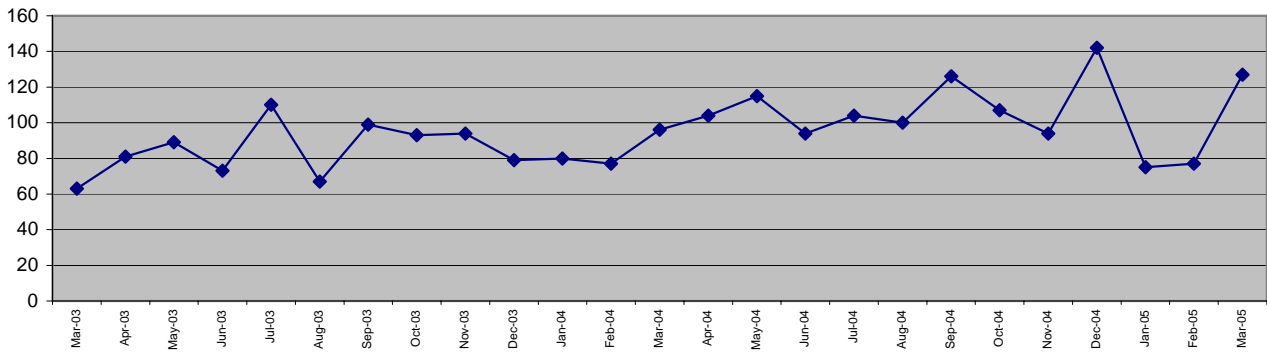
### Monitoring progress over time

	Apr-04	May-04	Jun-04	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Jan-05	Feb-05	Mar-05
PACE stop/searches	50%	118%	67%	58%	50%	49%	47%	39%	51%	31%	34%	
Registered only	3.7	3.6	3.2	4.1	4.3	2.8	3.1	2.5	2.4	2.7	2.1	
Missed detections	2.6	1.6	1.2	1.7	2.7	1.7	1.0	0.9	2.3	1.8	1.4	
Key recording errors	2.5	1.9	1.7	2.3	2.0	1.3	0.8	1.0	0.8	0.6	0.6	

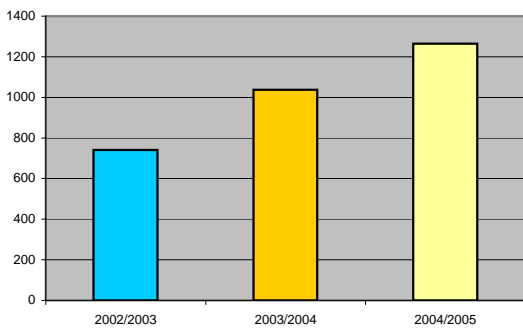
The data for this section are collected in the second week of each month and are sent to Performance Inspectors. A summary is then made and published in this document.  
Repeated from last time means that the BCU has not acted on previous alerts on these errors.

# COMPLAINTS

Number of complaints received by month



Complaints received  
April to March (last 3 years)



The number of complaints is not a *Best Value* indicator but gets a great deal of attention.

## Ethnicity of complainant

April to March

Number of complainants

Asian	Black	Other	White	Unknown	Male	Female	Unknown	Total
28	30	6	425	280	505	255	9	769

Finalised complaints by type

Opressiveness

Racial discrimination

Malpractice

Failures in duty

Incivility

Traffic

Other

Substantiated	Unsubstantiated	Dispensation	Withdrawn	Local resolution
4	86	92	69	92
2	8	4	6	9
1	21	12	15	16
26	62	30	42	164
6	36	19	27	137
0	3	0	2	6
0	0	1	1	1

## Complaints received by BCU (Updated Quarterly)

Complaints received in the reporting year April 2004 to March 2005

Complaints	B'stoke	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants	Other	FORCE
Numbers of complaints	94	80	115	78	83	62	164	119	257	129	73	1254
Per 100 officers	46	37	53	38	38	28	40	44	53	47	26	33

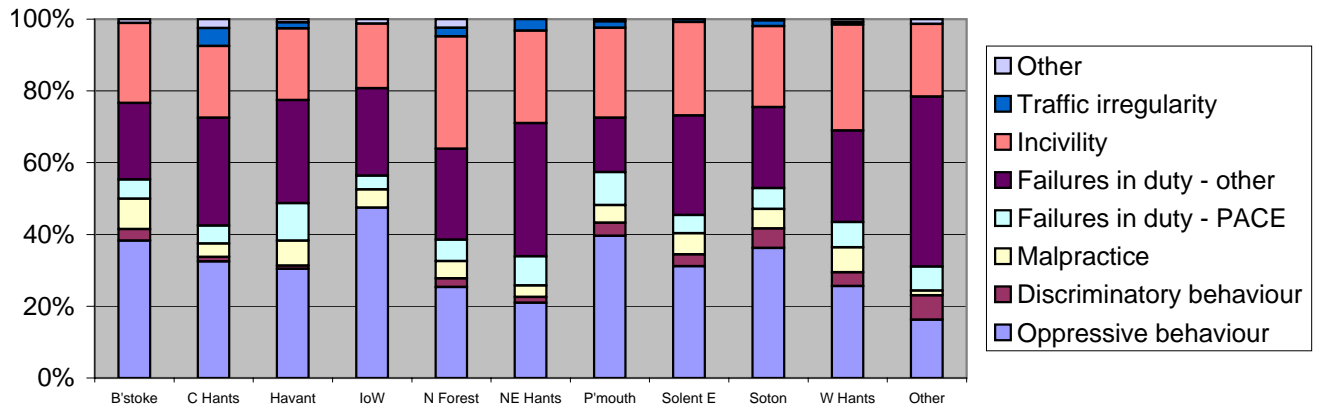
Complaints finalised and substantiated in the reporting year April 2004 to March 2005

Complaints	B'stoke	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants	Other	FORCE
Finalised	75	56	89	71	69	66	108	68	184	64	154	1004
Substantiated	3	0	5	4	0	1	4	0	3	0	8	28

# COMPLAINTS (continued)

## Complaints received by type - Updated Quarterly

### Complaints received by type - 12 months to December 2005

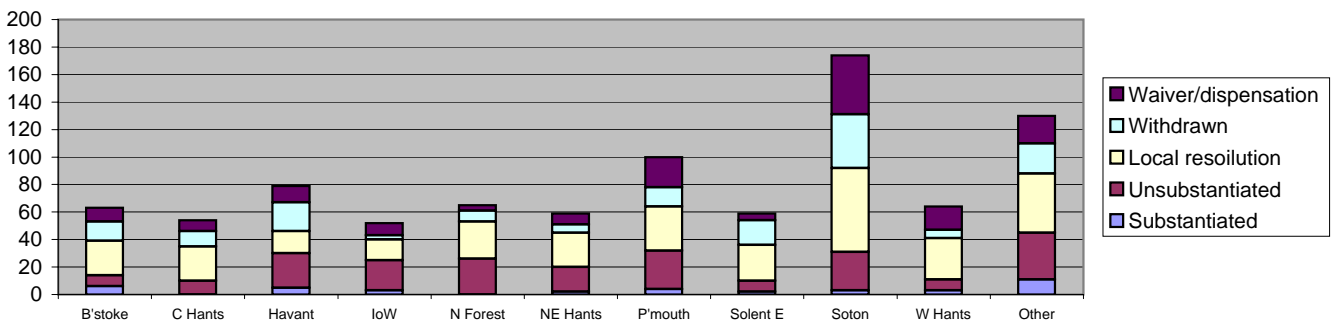


### Complaints received by type - 12 months to March 2005

	B'stroke	C Hants	Havant	IoW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants	Other	FORCE
Oppressive behaviour	36	26	35	37	21	13	65	37	93	33	12	408
Discriminatory behaviour	3	1	1	0	2	1	6	4	14	5	5	42
Malpractice	8	3	8	4	4	2	8	7	14	9	1	68
Failures in duty - PACE	5	4	12	3	5	5	15	6	15	9	5	84
Failures in duty - other	20	24	33	19	21	23	25	33	58	33	35	324
Incivility	21	16	23	14	26	16	41	31	58	38	15	299
Traffic irregularity	0	4	2	0	2	2	3	1	4	1	0	19
Other	1	2	1	1	2	0	1	0	1	1	1	11

## Complaints by completion code (quarterly)

### Completed complaints - 12 months to March 2005



### Complaints completed by code - 12 months to March 2005

	B'stroke	C Hants	Havant	IoW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants	Other	FORCE
Substantiated	6	0	5	3	0	2	4	2	3	3	11	39
Unsubstantiated	8	10	25	22	26	18	28	8	28	8	34	215
Local resolution	25	25	16	15	27	25	32	26	61	30	43	325
Informal resolution	12	2	8	18	4	6	8	7	10	0	24	99
Withdrawn	14	11	21	3	8	6	14	18	39	6	22	162
Waiver/dispensation	10	8	12	9	4	8	22	5	43	17	20	158
Other	0	0	2	1	0	1	0	2	0	0	0	6
TOTAL	75	56	89	71	69	66	108	68	184	64	154	1004

# OVERDUE PDRs

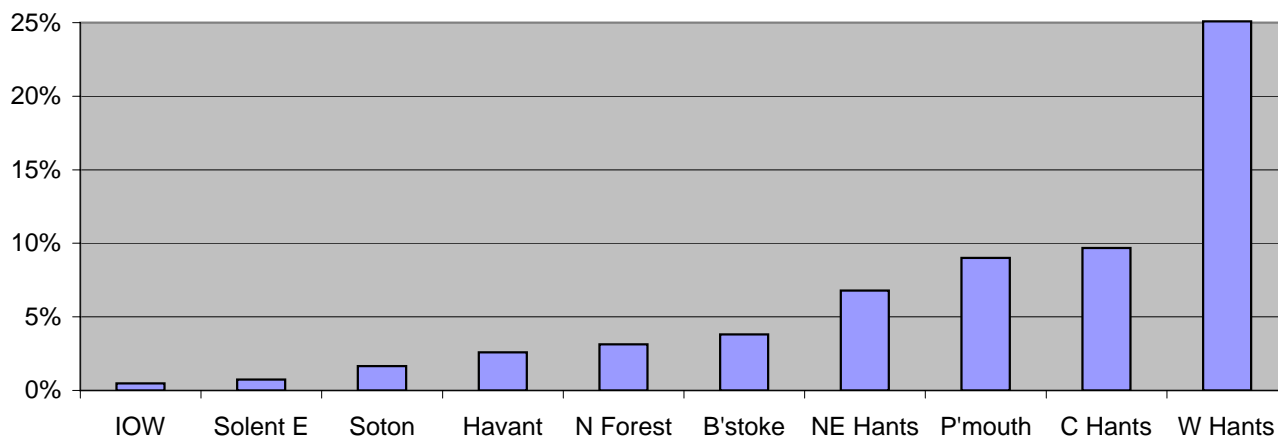
## Overdue PDRs

% of staff whose PDR is overdue by more than 3 months

	Mar-02	Mar-03	Mar-04	Mar-05
Police on BCUs	15.8%	15.5%	10.4%	<b>3.1%</b>
Police not in BCUs	32.6%	32.8%	36.3%	<b>5.4%</b>
Police Staff on BCUs	17.5%	16.9%	11.6%	<b>7.3%</b>
Police staff not on BCUs	25.8%	30.0%	22.3%	<b>7.1%</b>

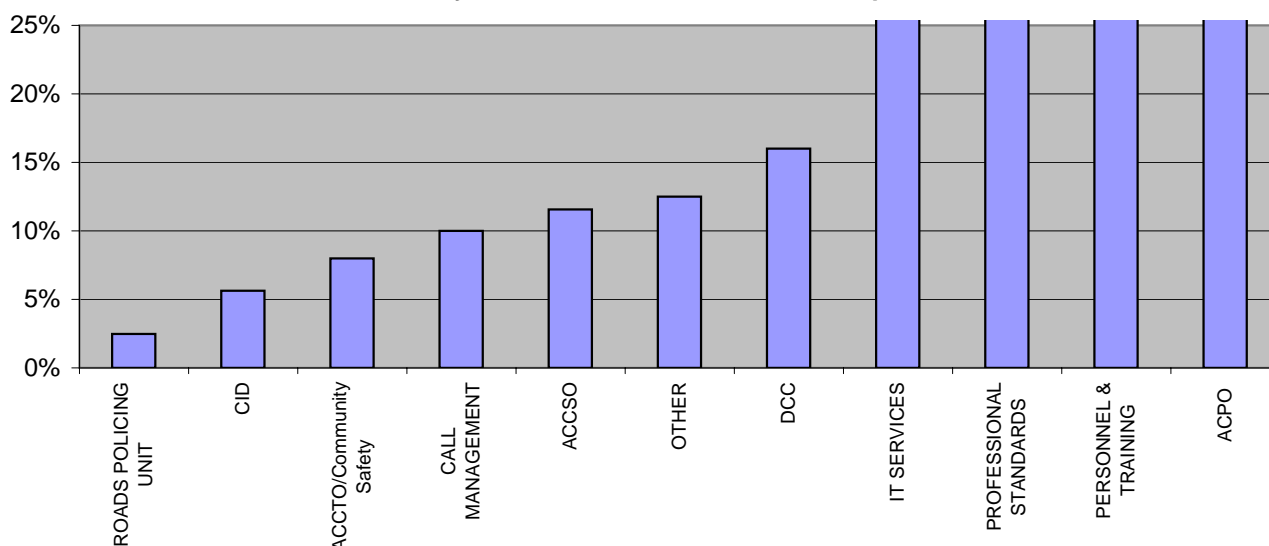
## Police officer PDRs overdue

PDRs overdue by 3 months or more - March 2005 - police officers



	Solent E	N Forest	Soton	C Hants	B'stoke	NE Hants	P'mouth	IoW	Havant	W Hants
Overdue	2	7	8	21	8	15	37	1	6	68
Total	274	224	483	217	210	221	411	207	232	271
% overdue	1%	3%	2%	10%	4%	7%	9%	0%	3%	25%

PDRs overdue by 3 months or more - March 2005 - police officers

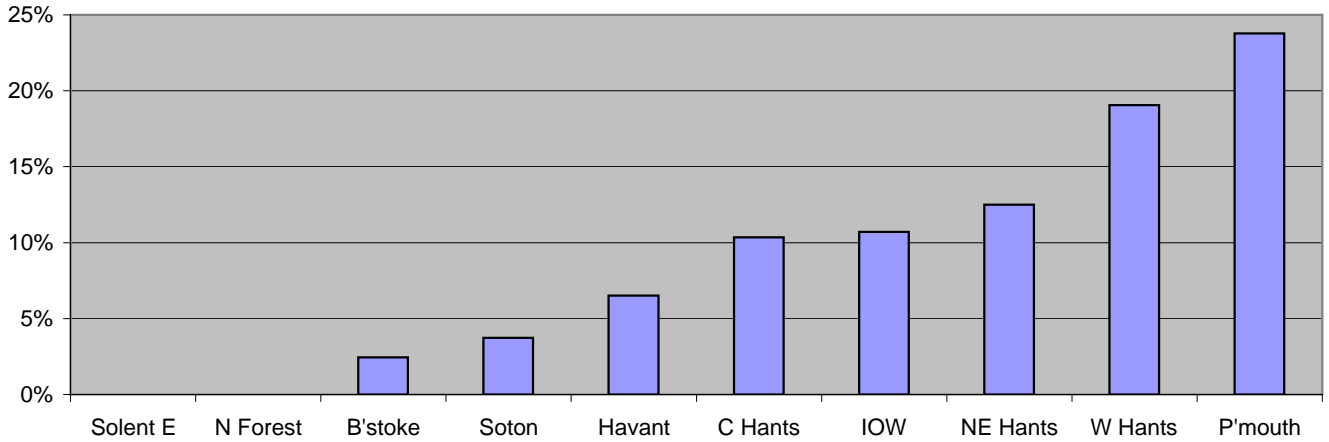


	TO/ComS	RPU	Call Mgt	CID	Prof Stan	Other	ACCSO	ACPO	IT	Personnel	DCC
Overdue	0	1	1	14	1	1	13	7	1	13	5
Total	24	281	62	409	12	10	109	56	7	72	22
% overdue	0%	0%	2%	3%	8%	10%	12%	13%	14%	18%	23%

# OVERDUE PDRs (continued)

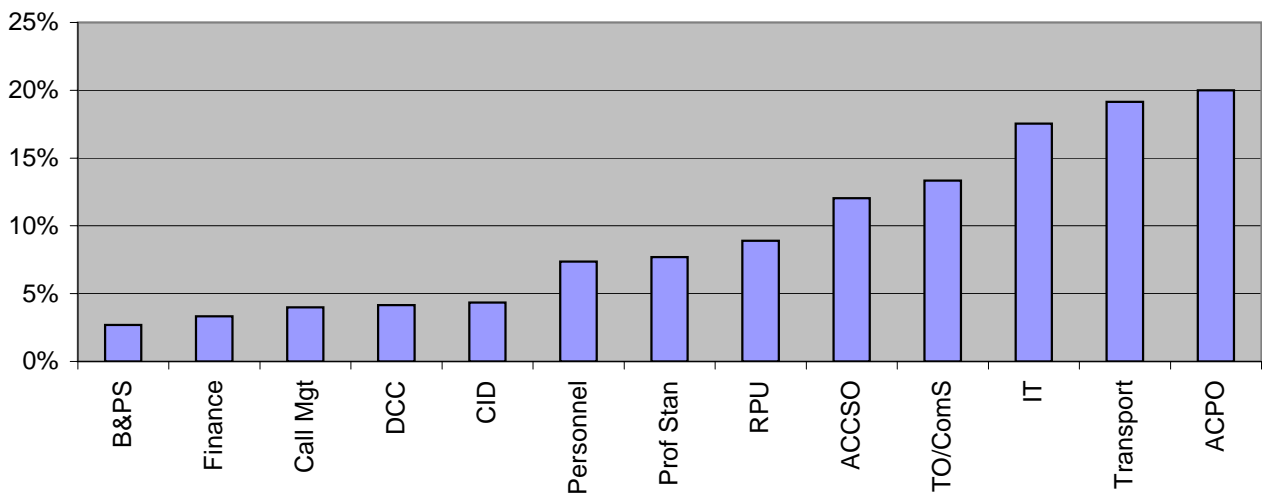
## Overdue PDRs Police staff PDRs overdue

PDRs overdue by 3 months or more - March 2005 - Police Staff



	Solent E	N Forest	B'stoke	Soton	C Hants	W Hants	P'mouth	Havant	IoW	NE Hants
Overdue	0	0	1	5	6	12	29	3	6	7
Total	69	54	41	134	58	63	122	46	56	56
% overdue	0%	0%	2%	4%	10%	19%	24%	7%	11%	13%

PDRs overdue by 3 months or more - March 2005 - Police Staff



	B&PS	Finance	Call Mgt	DCC	CID	Personnel	Prof Stan	RPU	ACCSO	TO/ComS	IT	Transport	ACPO
Overdue	2	1	15	3	12	9	3	4	10	2	20	9	3
Total	74	30	375	72	276	122	39	45	83	15	114	47	15
% overdue	3%	3%	4%	4%	4%	7%	8%	9%	12%	13%	18%	19%	20%

## DEPARTMENT PERFORMANCE INDICATORS

All departments are expected to develop Key Performance Indicators (KPIs) which inform the department and management on the effectiveness of the unit. The KPIs selected for each department are listed below.

The third column indicates whether the measure is under development, reported elsewhere or In Place. In Place PIs are detailed in the following pages.

Business & Property Services	Reduction in the number of Suppliers	In place
	Property maintenance expenditure	In place
	Estates and procurement targets	In place
	Business support and Netley bookings targets	In place
Call Management	% of 999 calls answered within 10 seconds	see page 38
	% of switchboard 0845 answered within 10 seconds	In place
	FEC calls answered within 60 secs	In place
Central Ticket Office	Central Ticket Office notices issued and paid	In place
	VDRS notices issued and actioned	In place
	Safety Camera Unit notices issued and paid	In place
	Traffic Accident Records queries handled in 7 days	In place
	ANPR notices issued	In place
CID Intelligence Directorate	PNC Bureau - % of calls answered in 60 secs	In place
	% of level 1 referrals developed	In place
	Numbers of taskings to Dedicated Source Handling Units	In place
	Actionable intelligence supplied as a result of tasking	In place
	Actionable intelligence disseminated from DSHUs	In place
	Sanction detections as a result of Intelligence	In place
CID Special Branch	Persons searched under the Terrorism Act	In place
	% of instances of specific activity briefing	In place
CID Major Crime Investigation	Homicide crimes, detections and deletions	see page 19
	Serious/Complex crime - numbers of referrals and accepts	In place
CID Scientific Services	Fingerprint and DNA idents made and crime detected	In place
	Backlog of idents in BCUs requiring action	In place
CID Specialist Investigations	Number of grade A referrals to Child Protection	In place
	Number of grade B referrals to Child Protection	In place
	Detections as result of grade B referrals	Under construction
	Investigations conducted by the Paedophile Unit	In place
	Confiscation Orders made under Proceeds of Crime Act	In place
Community Safety	Numbers of racial and homophobic crimes and incidents	see page 21 and 22
	Drugs seizures	In place
	PRIME projects	In place
	Special constabulary	In place
	Anti-Social Behaviour Orders (ASBOs)	In place
Corporate Services	Accurate and timely performance data	In place
	Brainwaves scheme	In place
	Support offered to the management boards	In place
Finance	Aged debtor analysis	In place
	Creditor payments	In place

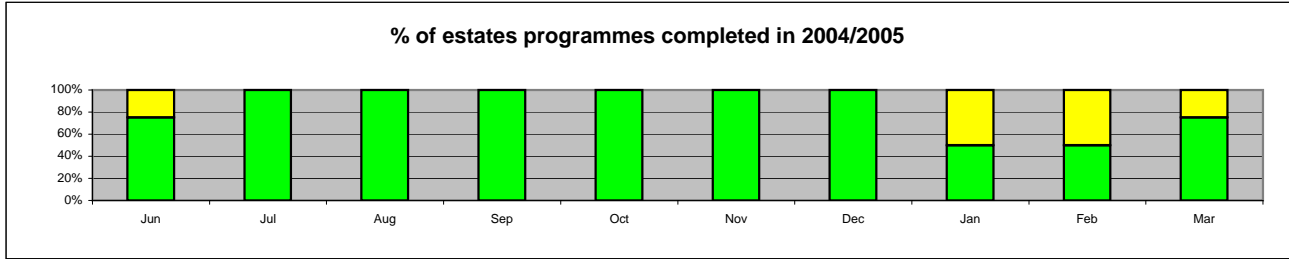
## DEPARTMENT PERFORMANCE INDICATORS

Firearms licensing	Average time for firearms certificate applications/renewals	In place
	Average time for shotgun certificate applications/renewals	In place
IT	Customer satisfaction	Under development
	Calls handled by help desk	In place
Media Services	Numbers of press releases	In place
	Numbers of requests from local media and number granted	In place
	National newspaper summary publishing target	In place
Personnel	Department sickness	see page 30,31
	Recruitment and retention	see page 32,33
	Diversity	In place
Professional Standards	Timeliness of complaint handling	In place
RPU	Fatal/serious collisions	see page 23,24
	Attendance at casualty collisions	In place
	Prisoners arrested by Traffic officers	In place
	Shortfall in breath test returns	In place
Training	Classroom utilisation	In place
	Training delivery-related time	In place
	Failures to attend training	In place
	Course place utilisation	In place
	E-learning progress	In place
Transport	Vehicle availability	In place
	Vehicle downtime	In place

# BUSINESS and PROPERTY SERVICES

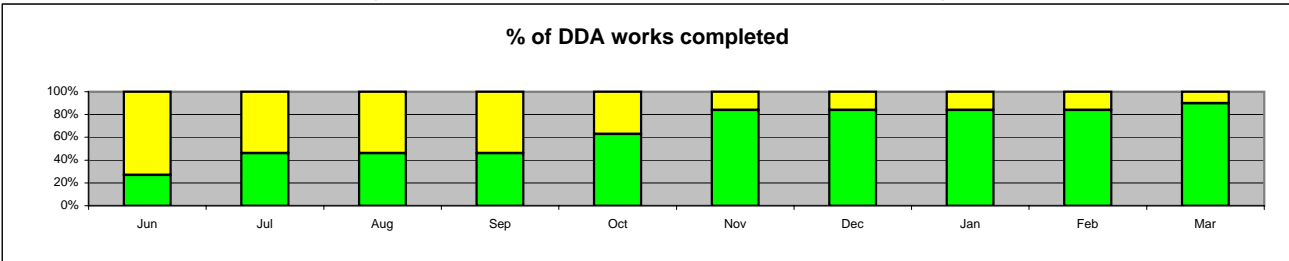
## Estates

To demonstrate the extent to which Estates contracts are completed within timescale:



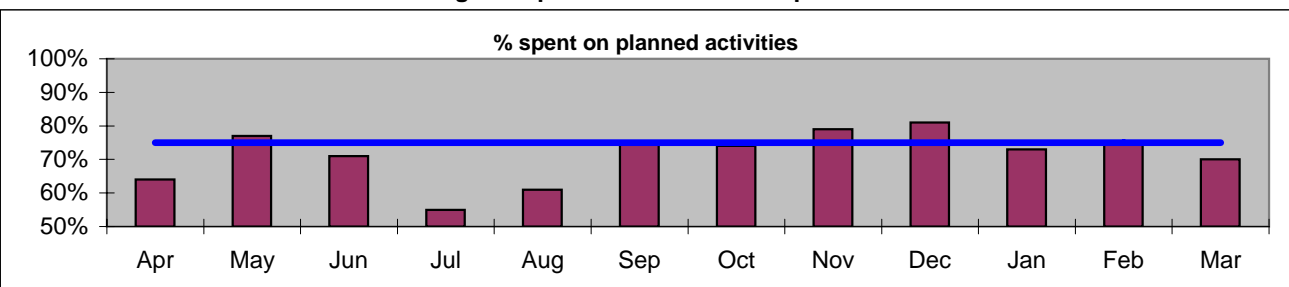
	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
outside programme	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
close to programme	25%	0%	0%	0%	0%	0%	0%	50%	50%	25%
within programme	75%	100%	100%	100%	100%	100%	100%	50%	50%	75%

To ensure that all DDA (Disability Discrimination Act 1995) works are completed by December 2004



	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
completed	27%	46%	46%	46%	63%	84%	84%	84%	84%	90%
not yet complete	73%	54%	54%	54%	37%	16%	16%	16%	16%	10%

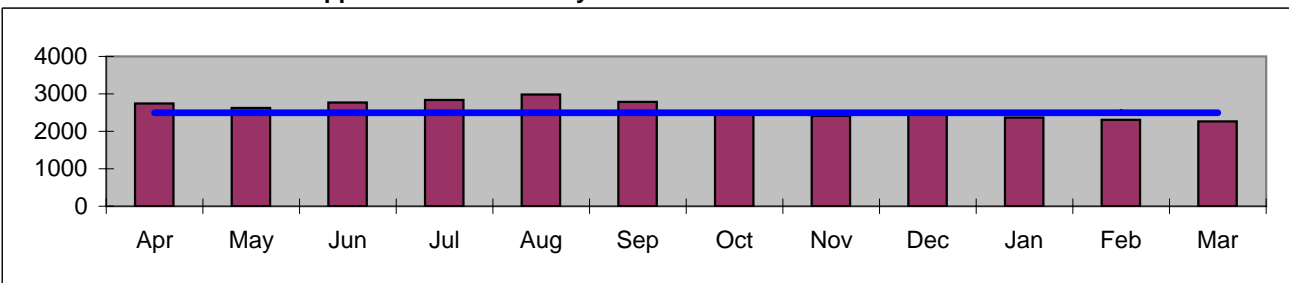
To ensure that the estates revenue budget is split in a ratio 75:25 for planned and reactive maintenance:



	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
% spent on planned	64%	77%	71%	55%	61%	75%	74%	79%	81%	73%	75%	70%

## Procurement

To reduce the number of suppliers used to 2500 by March 2005:

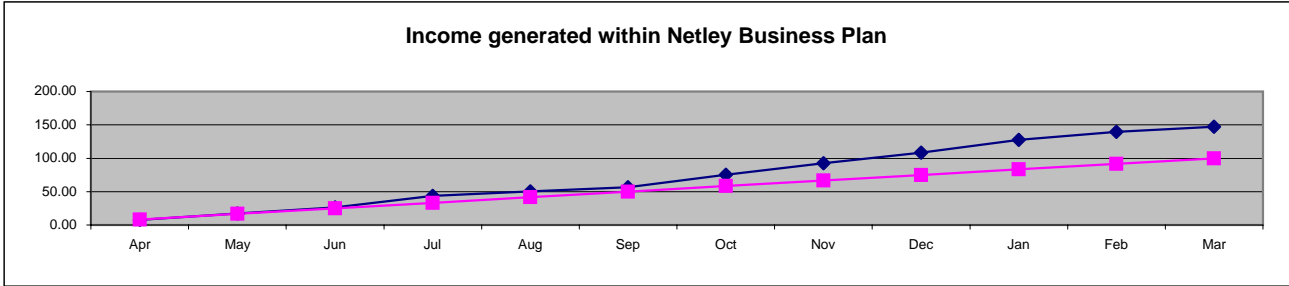


	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Number of suppliers	2744	2623	2771	2834	2985	2790	2527	2411	2456	2368	2310	2262

# BUSINESS and PROPERTY SERVICES (continued)

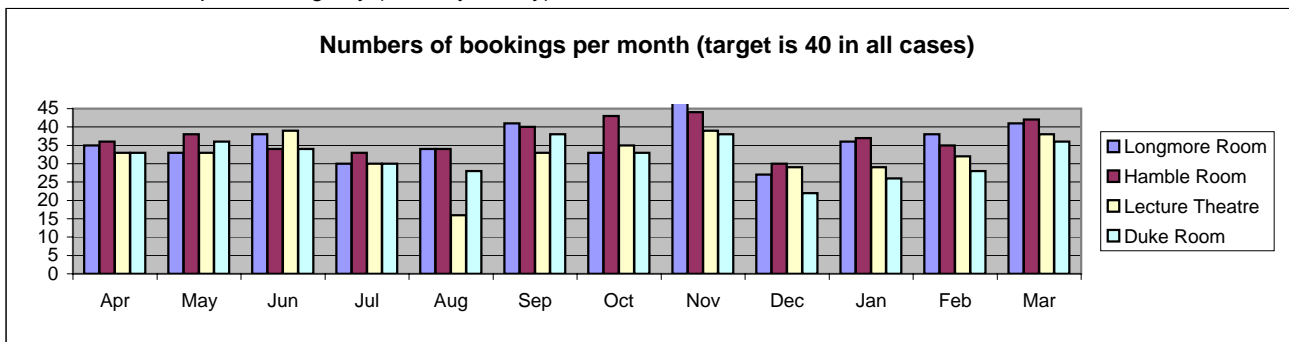
## Business Support

To generate income within the Netley Business Plan of £100,000



	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Income YTD £K	7.50	17.20	26.20	43.50	50.40	56.78	75.12	92.72	108.2	127.7	139.7	147.2
Target YTD £K	8.33	16.67	25	33.33	41.67	50	58.33	66.67	75	83.33	91.67	100

To maximise the use of the Netley site by ensuring that the 4 main conference facilities in Victoria House are used a minimum of twice per working day (Monday-Friday)

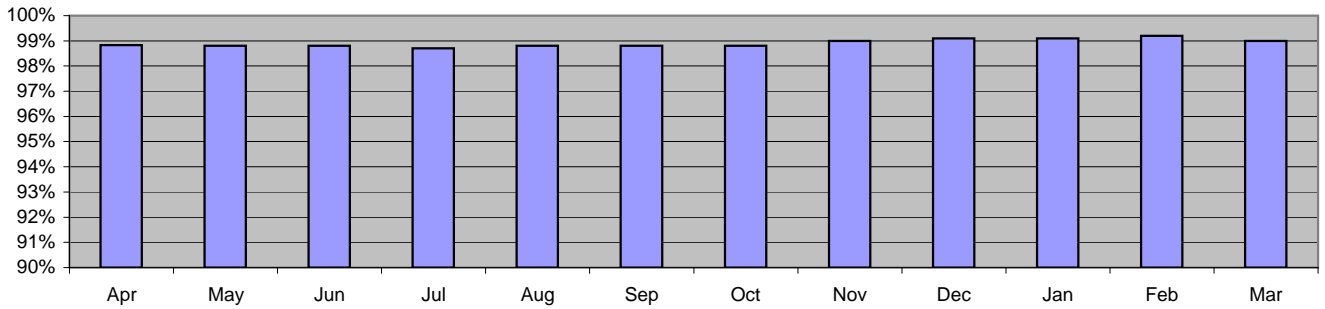


	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
<b>Target bookings:</b>	<b>40</b>	<b>40</b>	<b>40</b>	<b>40</b>	<b>40</b>	<b>40</b>	<b>40</b>	<b>40</b>	<b>40</b>	<b>40</b>	<b>40</b>	<b>40</b>
Longmore Room	35	33	38	30	34	41	33	47	27	36	38	41
Hamble Room	36	38	34	33	34	40	43	44	30	37	35	42
Lecture Theatre	33	33	39	30	16	33	35	39	29	29	32	38
Duke Room	33	36	34	30	28	38	33	38	22	26	28	36

# CALL MANAGEMENT

## Switchboard 0845 performance

**% of Switchboard 0845 calls answered within 10 seconds**

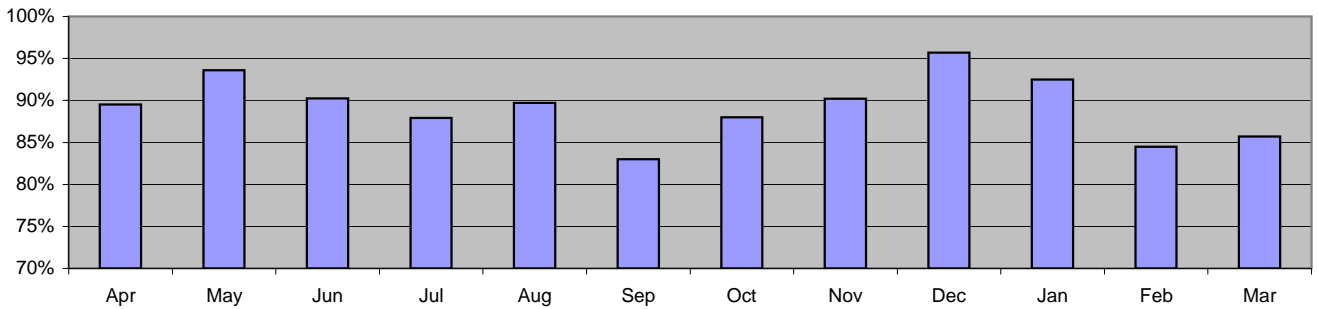


### 0845 calls

2004/2005	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
% in 10 secs	98.8%	98.8%	98.8%	98.7%	98.8%	98.8%	98.8%	99.0%	99.1%	99.1%	99.2%	99.0%
Total calls	90961	124791	136932	134596	129746	134498	129363	129867	113605	121573	115455	126621

## % of FEC calls answered within 60 secs

**% of FEC calls answered within 60 seconds**



### FEC calls

2004/2005	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
% in 60 secs	89.5%	93.6%	90.3%	87.9%	89.7%	83.0%	88.0%	90.2%	95.7%	92.5%	84.5%	85.7%
Total calls	45095	47126	49978	48143	48278	49296	47398	49031	42089	44831	41682	45737

**NOTE: Call Management publish comprehensive details of their performance in their Public Folder.**

# CENTRAL TICKET OFFICE

## Central Ticket Office notices issued and paid

Central Ticket Office

2004/2005	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Endorsable	871	612	780	647	697	697	514	867	631	655	421	395
% paid	66%	64%	81%	82%	82%	80%	49%	75%	73%	83%	82%	83%
Nonendorsable	2422	1658	2266	2565	2677	2410	1272	2128	2152	1390	1281	1253
% paid	65%	51%	75%	76%	76%	74%	58%	69%	66%	78%	79%	79%

## VDRS notices issued and actioned

Vehicle Defect Rectification Scheme (measure is year to date)

2005	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
VDRS issued	256	197	246									
rectified	189	154	160									
% rectified	79%	79%	78%									

## Safety Camera Unit notices issued and paid

Safety Camera Unit notices (target is for 80% to be paid)

2004/2005	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Fixed site	2716	4933	2583	5263	914	2431	5441	2077	1571	2621	2497	
Mobile	2353	2643	1355	2459	1579	2744	2777	3233	2306	3043	1454	
Total Issued	5069	7576	3938	7722	2493	5175	8218	5310	3877	5664	3951	
% paid	81%	81%	81%	81%	81%	81%	82%	79%	78%	75%	73%	

## Traffic Accident Records queries handled in 7 days

Number of queries (the target is for all queries to be handled in 7 days)

2004/2005	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Queries	1052	940	1102	1304	967	1137	1114	1313	1141	1078	1211	1236
Over 7 days	5	5	8	60	0	20	0	0	0	0	12	27
% late	0.5%	0.5%	0.7%	4.6%	0.0%	1.8%	0.0%	0.0%	0.0%	0.0%	1.0%	2.1%

## ANPR notices issued

ANPR notices since January

2005	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Insurance	405	422	434									
MOT	133	149	155									
VEL	1569	1745	1835									

## Public notices for disorder (PND) started in February

PND notices since February

2005	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
£80 fines	319	293	596									
£40 fines	17	28	31									

## Public notices for disorder by BCU for April to December

2004	B'stoke	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants	Force
£80 fines	79	67	61	86	36	59	265	69	157	80	959
£40 and £50 fines	50	109	67	64	39	58	183	135	170	101	976

# CID INTELLIGENCE DIRECTORATE

% of calls answered in 60 seconds (PNC Bureau)

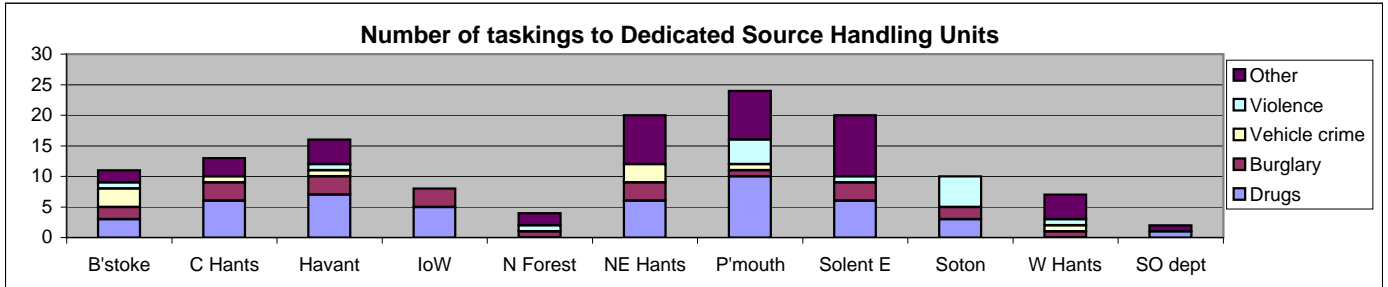
target is 90%

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
% in 60 secs	85%	85%	85%	86%	86%	81%	88%	82%	85%	84%	84%	

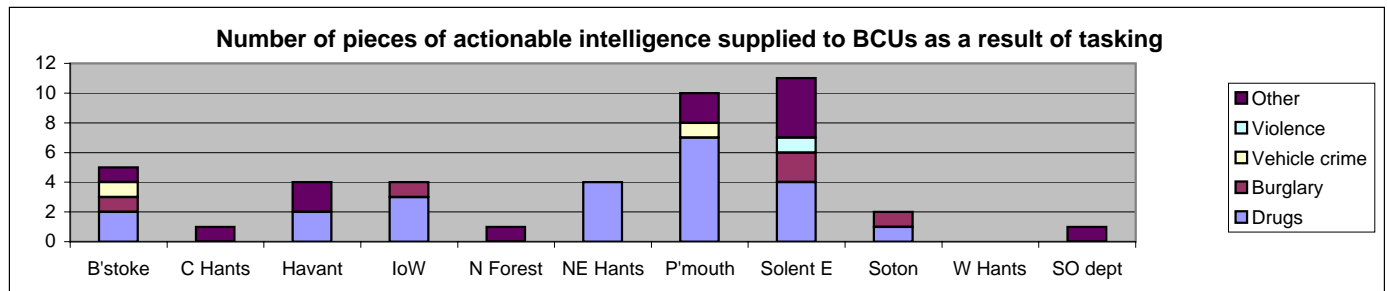
% of level 1 referrals developed

target is 75%

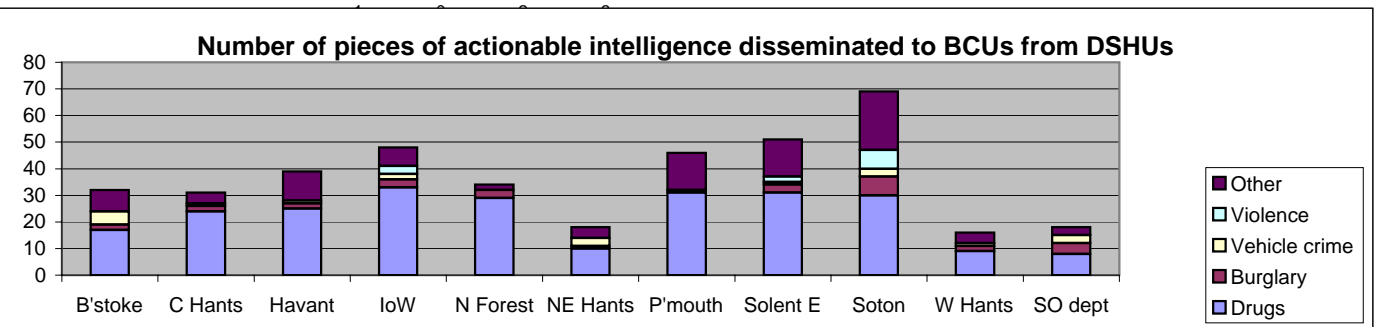
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
% developed	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	



Taskings (February)	B'stroke	C Hants	Havant	IoW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants	SO dept
Drugs	3	6	7	5	0	6	10	6	3	0	1
Burglary	2	3	3	3	1	3	1	3	2	1	0
Vehicle crime	3	1	1	0	0	3	1	0	0	1	0
Violence	1	0	1	0	1	0	4	1	5	1	0
Other	2	3	4	0	2	8	8	10	0	4	1

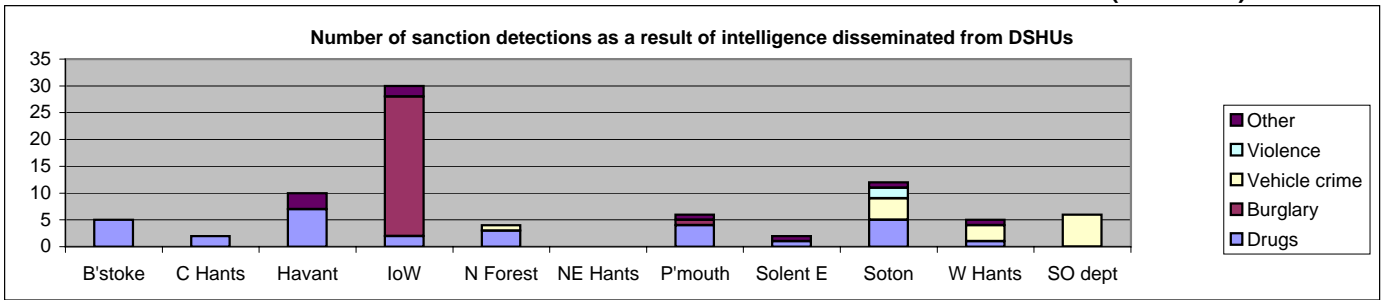


Intel supplied (February)	B'stroke	C Hants	Havant	IoW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants	SO dept
Drugs	2	0	2	3	0	4	7	4	1	0	0
Burglary	1	0	0	1	0	0	0	2	1	0	0
Vehicle crime	1	0	0	0	0	0	1	0	0	0	0
Violence	0	0	0	0	0	0	0	1	0	0	0
Other	1	1	2	0	1	0	2	4	0	0	1



Intel supplied (February)	B'stroke	C Hants	Havant	IoW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants	SO dept
Drugs	17	24	25	33	29	10	31	31	30	9	8
Burglary	2	2	2	3	3	1	0	3	7	2	4
Vehicle crime	5	1	1	2	0	3	0	1	3	1	3
Violence	0	0	0	3	0	0	1	2	7	0	0
Other	8	4	11	7	2	4	14	14	22	4	3

# CID INTELLIGENCE DIRECTORATE (contd)



Sanction dets (February)	B'stokes	C Hants	Havant	IoW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants	SO dept
Drugs	5	2	7	2	3	0	4	1	5	1	0
Burglary	0	0	0	26	0	0	1	0	0	0	0
Vehicle crime	0	0	0	0	1	0	0	0	4	3	6
Violence	0	0	0	0	0	0	0	0	2	0	0
Other	0	0	3	2	0	0	1	1	1	1	0

## % of Force Crime Unit staff spent in support of Major Crime or BCU

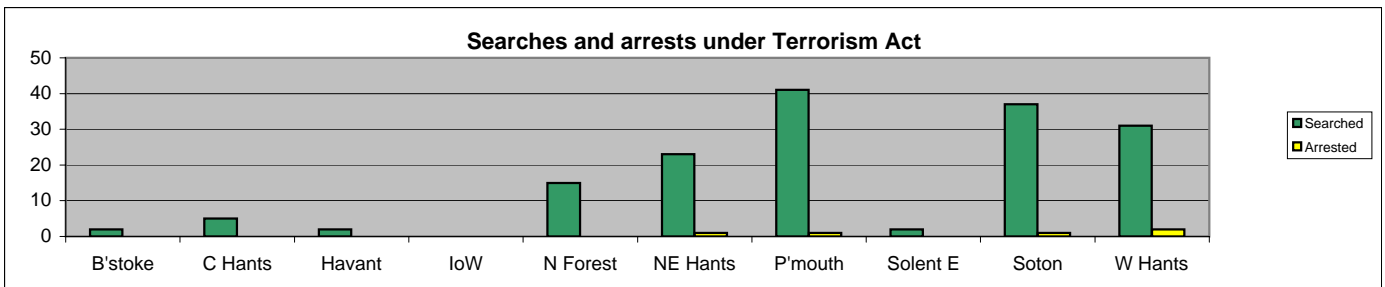
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Staff time	4%	6%	8%	10%	10%	11%	12%	25%	20%	15%	25%	

## % of Force Crime Unit operations where assets have been seized

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Operations	55%	38%	40%	40%	40%	40%	suspended					

suspended whilst data accuracy is checked

# CID SPECIAL BRANCH



## Persons searched under section 44 of Terrorism Act

Searches - February	B'stokes	C Hants	Havant	IoW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants	FORCE
Searched	2	5	2	0	15	23	41	2	37	31	158
Arrested	0	0	0	0	0	1	1	0	1	2	5

## % of instances when BCU staff are briefed in respect of specific activity

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Briefings	100%	80%	100%	100%	100%	100%	100%	100%	100%	100%	100%	

target is 60%

# CID MAJOR CRIME

Dec 2004 to Feb 2005	Crimes	Detected
Murder	5	1
Stranger rape	1	1

Target is to detect all murders and stranger rapes.

The following table excludes murders and manslaughters

Dec 2004 to Feb 2005	B'stokes	C Hants	Havant	IoW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants	FORCE
Referrals	0	2	0	0	0	1	0	0	0	0	3
Accepted	0	0	0	0	0	0	0	0	0	0	0
Joint resource	0	2	0	0	0	1	0	0	0	0	3
Not accepted	0	0	0	0	0	0	0	0	0	0	0
Detections	0	0	0	0	0	0	0	0	0	0	0

# CID SCIENTIFIC SERVICES

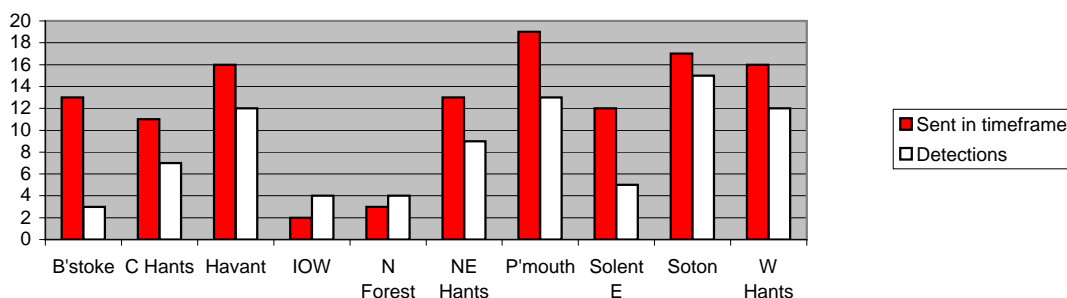
## Attendance Force totals

	Dec-04 reported	Jan-05 reported	Feb-05 reported	Dec-04 attended	Jan-05 attended	Feb-05 attended	Feb-05	Targets
Burglary other	738	847	786	378	431	402	51%	50%
House burglary	390	476	441	322	395	375	85%	80%
TFMV	946	937	871	306	313	277	32%	10%
TWC recovered	359	307	277	217	215	190	69%	60%

NOTES In the charts below the red bars show the numbers of idents sent to BCUs within the specified timeframe. The white bars show the numbers of jobs detected within the timeframe that have fingerprint idents. The "undetected in year" line shows the number of crimes in the previous 12 months which have fingerprint or DNA hits, but which are shown as undetected.

## NUMBERS of Fingerprint idents and detections in the month of February 2005

**Fingerprint idents sent and detected - February 2005**



Fingerprints	B'stokes	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants
Sent in timeframe	13	11	16	2	3	13	19	12	17	16
Detections	3	7	12	4	4	9	13	5	15	12

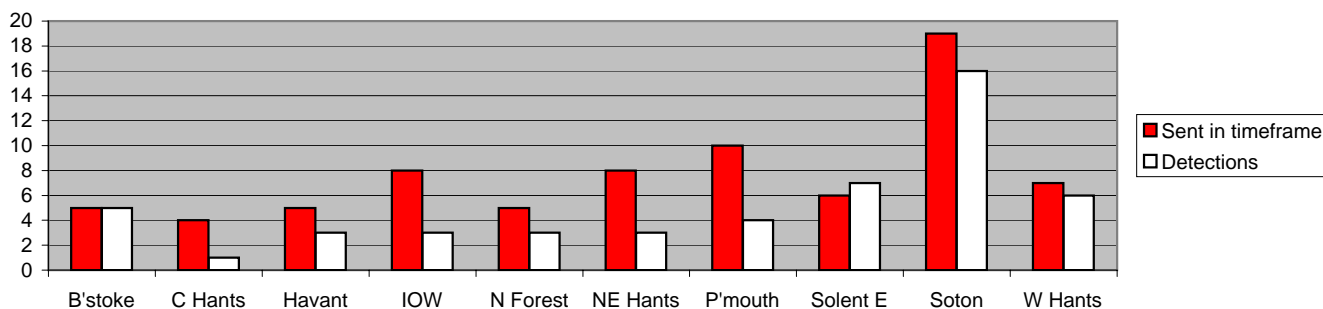
FORCE
122
84

Outstanding year to February	B'stokes	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants
	25	17	29	4	17	26	25	18	85	21

267
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## NUMBERS of DNA hits and detections in the month of February 2005

**DNA idents sent and detected - February 2005**



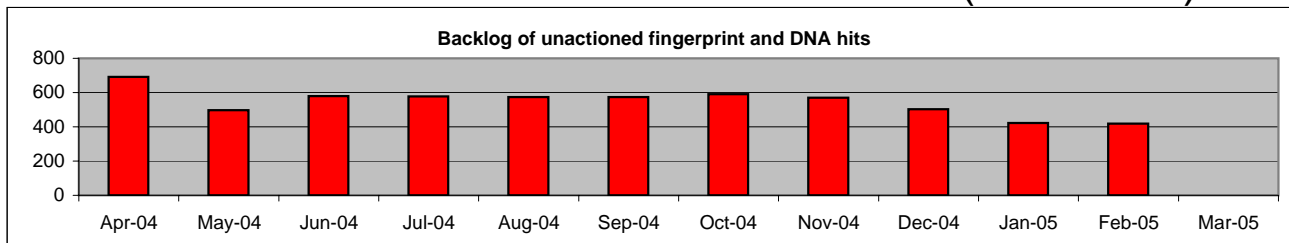
DNA	B'stokes	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants
Sent in timeframe	5	4	5	8	5	8	10	6	19	7
Detections	5	1	3	3	3	3	4	7	16	6

FORCE
77
51

Undetected year to February	B'stokes	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants
	13	8	13	2	13	10	13	12	51	16

151
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# CID SCIENTIFIC SERVICES (continued)



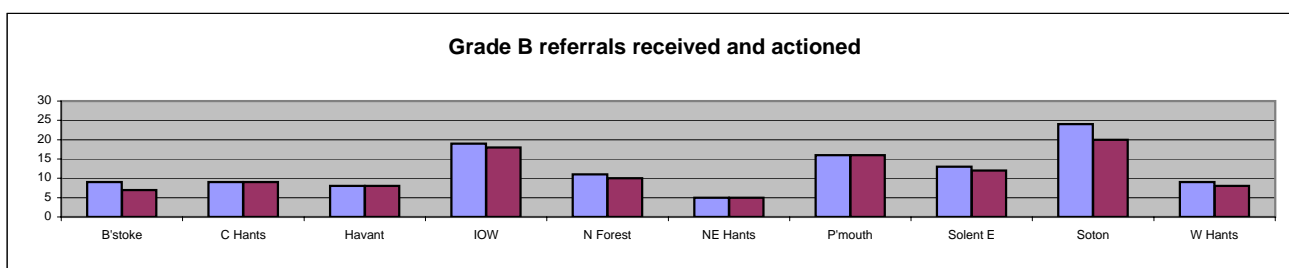
Backlog of unactioned Fingerprint and DNA hits

	Apr-04	May-04	Jun-04	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Jan-05	Feb-05	Mar-05
Backlog of all hits	691	498	579	577	573	574	591	571	503	422	418	

## CID SPECIALIST INVESTIGATIONS

### Grade A referrals received and actioned by Child Abuse Investigation Unit

Referrals February	B'stoke	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants	SO	FORCE
Received	0	0	1	2	0	0	0	1	1	0	0	5
Dealt with by CAIU	0	0	1	2	0	0	0	1	1	0	0	5



### Grade B referrals received and actioned by Child Abuse Investigation Unit

Referrals February	B'stoke	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants	SO	FORCE
Received	9	9	8	19	11	5	16	13	24	9	0	123
Dealt with by CAIU	7	9	8	18	10	5	16	12	20	8	0	113

### Detections as % of investigations undertaken into abuse by persons in position of trust of children

Referrals	B'stoke	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants	FORCE
Investigations	this measure is under construction										
Sanctoin detections	this measure is under construction										

### Paedophile Investigations Unit (February)

Allegations received	56	35 were computer related
Investigation started	12	
Advice given	27	
No further action	17	

### Confiscation orders made under Proceeds of Crime Act

Referrals	B'stoke	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants	SO dept
Orders made (January)	1	0	0	1	0	0	2	1	6	0	0
Value in K pounds	4	0	0	6.53	0	0	2.2	1	426	0	0
Orders made (April to January)	4	1	1	7	1	0	10	2	13	2	0
Value in K pounds	4.4	14.0	1.0	36.1	88.5	0	56.5	30.0	731.4	42.1	0

FORCE
11
439
41
1004

### Number of intelligence or evidential packages provided by Hi-Tech Crime Group

Referrals (February)	B'stoke	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants	SO dept
Packages provided	1	3	4	1	0	0	3	0	7	1	15

FORCE
35

# COMMUNITY SAFETY

## Drugs seizures

Returns are made to the Home Office based on the completion of Crimsec 38 forms.

As a basic indicator the numbers below represent seizures and do not distinguish between large and small seizures.

Drug seizures are reported on a calendar year basis

Seizures 2005 January to March	B'stoke	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants
Crack	0	0	0	1	0	0	1	0	8	0
Cocaine	0	0	0	2	0	0	4	0	13	0
Heroin	0	0	0	4	1	0	7	0	6	0
Other class A	0	0	0	1	1	0	4	0	2	0
Other class B/C	0	0	0	63	23	0	63	0	54	4
Total	0	0	0	71	25	0	79	0	83	4

FORCE
10
19
18
8
207
262

## PRIME projects

Feb-05	B'stoke	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants	RPU
PRIME projects	11	11	10	9	9	5	15	8	13	17	1
Number funded	0	1	3	0	0	2	1	1	3	0	1
Funding in hours	0	116	262	0	0	56	0	384	158	0	420
Funding in pounds	0	0	5500	0	0	0	25000	0	8000	0	7500

FORCE
109
12
1396
46000

## Numbers of special constables (quarterly)

The target is to have 368 in post by March 2005

The number in post at 31 March 2005 is 374

## AntiSocial Behaviour Orders and Acceptable Behaviour Contracts

Mar-05	B'stoke	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants
current ASBOs	23	5	24	12	8	5	76	15	25	5
current ABCs	11	10	21	3	43	9	21	10	35	27
Crack house closures	0	0	0	0	0	0	3	0	0	0

FORCE
198
190
3

# CORPORATE SERVICES

## Accurate and timely performance data (monthly)

% of months in which Force Profiles are published within 5 working days

2002/03	11 profiles	10 on time	91%	One late due to ACR errors
2003/04	11 profiles	11 on time	100%	
2004/05	12 profiles	12 on time	100%	

## Brainwaves suggestion scheme (monthly)

	Apr02-Dec02	Jan03-Sep03
Number of Brainwaves received	103	70
Number adopted	6	1
Number under assessment	85	81
Cumulative savings achieved	£6.2K	£6.2K

## Support offered to the management boards (quarterly)

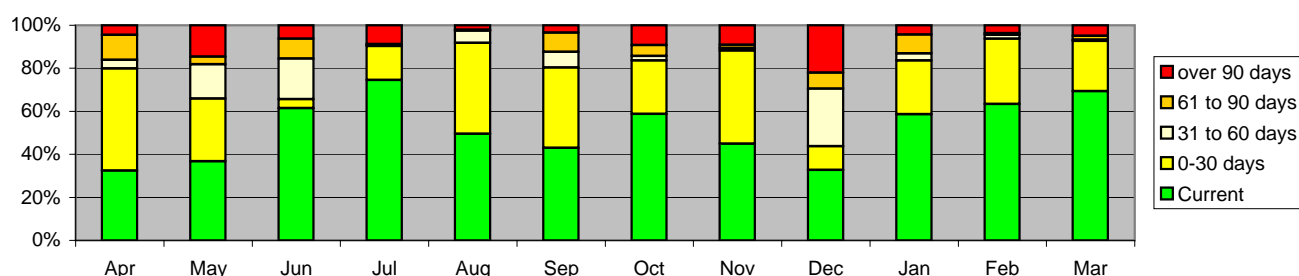
% of management board meetings for which minutes are published within 7 working days

2003 (Oct-Dec)	9 meetings	9 published within 7 days	100%
2004 (Jan-Mar)	9 meetings	9 published within 7 days	100%
2004 (Apr-Jun)	9 meetings	9 published within 7 days	100%
2004 (Jul-Sep)	5 meetings	5 published within 7 days	100%
2004 (Oct-Dec)	8 meetings	8 published within 7 days	100%
2005 (Jan-Mar)	7 meetings	7 published within 7 days	100%

# FINANCE

## Aged debtor analysis

% of debt in each category - 2004/05



Figures in £K

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Current	302	292	686	1022	1502	808	1397	1100	332	1154	1667	1000
0-30 days	441	231	47	217	1282	704	592	1059	112	492	801	335
31 to 60 days	38	126	210	9	174	138	51	29	272	63	47	10
61 to 90 days	107	28	103	3	12	167	120	39	76	172	18	26
over 90 days	42	116	70	121	64	65	219	221	224	86	98	70
<b>TOTAL</b>	<b>930</b>	<b>721</b>	<b>1116</b>	<b>1373</b>	<b>3033</b>	<b>1882</b>	<b>2378</b>	<b>2448</b>	<b>1016</b>	<b>1968</b>	<b>2632</b>	<b>1442</b>

The Finance Department objective is to reduce aged debt as a percentage of total debt, particularly in the over 90 days category. (i.e. maximise the green % and minimise the red %)

## Payment on time of creditors

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
% paid on time	94.5%	92.6%	91.2%	97.8%	91.9%	97.0%	97.7%	96.5%	89.4%	97.1%	98.7%	95.7%

# FIREARMS LICENSING

## Average time to process firearms certificate applications (Days)

	2003 Jan-Mar	2003 Apr-Jun	2003 Jul-Sep	2003 Oct-Dec	2004 Jan-Mar	2004 Apr-Jun	2004 Jul-Sep	2004 Oct-Dec	2005 Jan-Mar	Target
<b>Original</b>	39	43	41	33	41	33	37	36	48	<42
<b>Renewal</b>	23	27	31	26	31	34	25	15	24	<42

## Average time to process shotgun certificate applications (Days)

	2003 Jan-Mar	2003 Apr-Jun	2003 Jul-Sep	2003 Oct-Dec	2004 Jan-Mar	2004 Apr-Jun	2004 Jul-Sep	2004 Oct-Dec	2005 Jan-Mar	Target
<b>Original</b>	30	34	28	24	24	28	28	24	32	<42
<b>Renewal</b>	23	23	27	27	26	26	20	6	18	<28

# IT SERVICES

## Number of telephone calls to the Help-desk

2004/2005	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Calls to helpline	4572	4983	5962	4411	4665	5064	4559	4323	3356	4163	3485	4378
Calls answered	3579	3542	3871	3234	3465	3077	2724	3411	2932	3477	2880	3852
answered inside 60 secs	2281	1804	1480	1807	1713	1067	890	2320	2533	2499	1941	2715
answered outside 60 secs	1298	1738	2391	1427	1752	2010	1834	1091	399	978	939	1137
Calls abandoned	993	1441	2091	1177	1200	1987	1835	912	424	686	605	526
abandoned inside 60 secs	536	755	834	583	577	710	770	526	367	486	410	297
abandoned after 60 secs	457	686	1257	594	623	1277	1065	386	57	200	195	229
Position v service level												
%service level	61.6%	51.4%	38.8%	54.2%	49.1%	35.1%	36.4%	65.8%	86.4%	71.7%	67.5%	68.8%
%abandoned	21.7%	28.9%	35.1%	26.7%	25.7%	39.2%	40.3%	21.1%	12.6%	16.5%	17.4%	12.0%

NOTE: The helpdesk team are exploring ways of improving operational performance.

# MEDIA SERVICES

## Number of press releases

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2004	213	216	183	153	161	204	183	177	188	144	184	171
2005	161	141	158									

## Number of requests from local media for pictures of people convicted at court

Requests	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
News	26	8	5	16	19	75	13	31	28	3	10	5
Echo	12	9	16	24	11	9	28	28	19	13	15	21
Other	3	14	24	23	8	21	5	27	12	8	13	17

## Number of requests granted

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
News	21	6	4	13	16	22	13	30	22	3	10	2
Echo	10	7	13	22	8	9	19	27	15	12	13	18
Other	2	10	18	23	8	19	2	24	9	7	13	13

Reasons for refusal include invalid requests, no picture available, officer refusal

## Number of days National media summary not available by 8:30am

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	target 0
After 8:30am		7	15	5	13	10	4	14	9	8	11	7	

NTE: This National media indicator started on 1 May 2004.

## Media services answering of telephone calls within 15 seconds

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Calls	3020	3729	4857	4851	4725	4615	4269	5673	4258	4691	4210	5135
Calls answered in 15 secs	2298	2841	3671	3586	3675	3683	3420	4482	3451	3795	3336	4122
%answered in 15 secs	76%	76%	76%	74%	78%	80%	80%	79%	81%	81%	79%	80%

# PERSONNEL

## Diversity - progression

Data for 31 March 2005

	Male	Female	Total	%female	Mar-04	non-white			Mar-04	Target Ethnic minority
					%female	male	female	total	non-white Total	
PCs	1871	704	2575	27.3%	25.4%	37	8	45	40	77
DCs	271	77	348	22.1%	20.5%	1	0	1	1	10
PSs	381	99	480	20.6%	18.9%	6	1	7	5	14
DSs	100	14	114	12.3%	10.9%	3	0	3	3	3
Inspectors/DIs	170	20	190	10.5%	11.3%	2	0	2	2	6
CIs,DCIs and above	77	12	89	13.5%	11.3%	0	1	1	0	3

NOTE: For this target it is assumed that ethnic minority persons should occupy 3.0% of the positions.

	Male	Female	Total	%female	Mar-04	male	female	total	Mar-04	
Scale 1-3	259	602	861	69.9%	68.9%	7	12	19	14	26
Scale 4-6	321	677	998	67.8%	68.9%	4	10	14	12	30
SO1 to HMG"G"	199	167	366	45.6%	46.1%	4	4	8	4	11
HMG"A" to "F"	26	17	43	39.5%	36.7%	0	0	0	0	1

# PROFESSIONAL STANDARDS

## Timeliness of complaint handling

2004/2005

	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Total complaints investigated	73	93	113	146	166	201	201
Completed within 120 days	55	68	81	106	118	138	139
Completed in more than 120 days	18	25	32	40	48	63	62
% within 120 days	75%	73%	72%	73%	71%	69%	69%
Average completion time in days	93	95	97	96	99	97	102

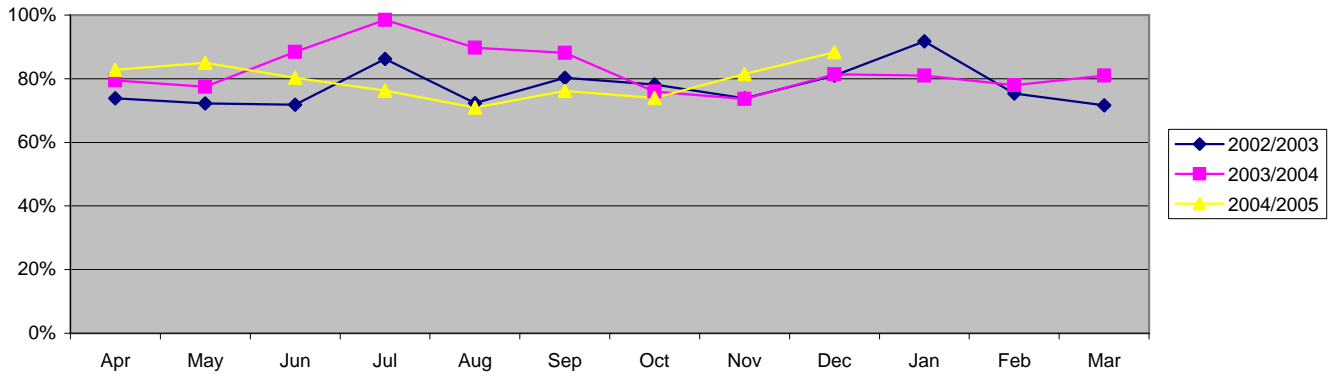
Data for this measure was considered unreliable prior to September 2004 but will now be reported monthly.

# ROADS POLICING UNIT

## Attendance at fatal/serious collisions

(Target is to attend 75% of all fatal/serious collisions)

% of fatal/serious collisions attended



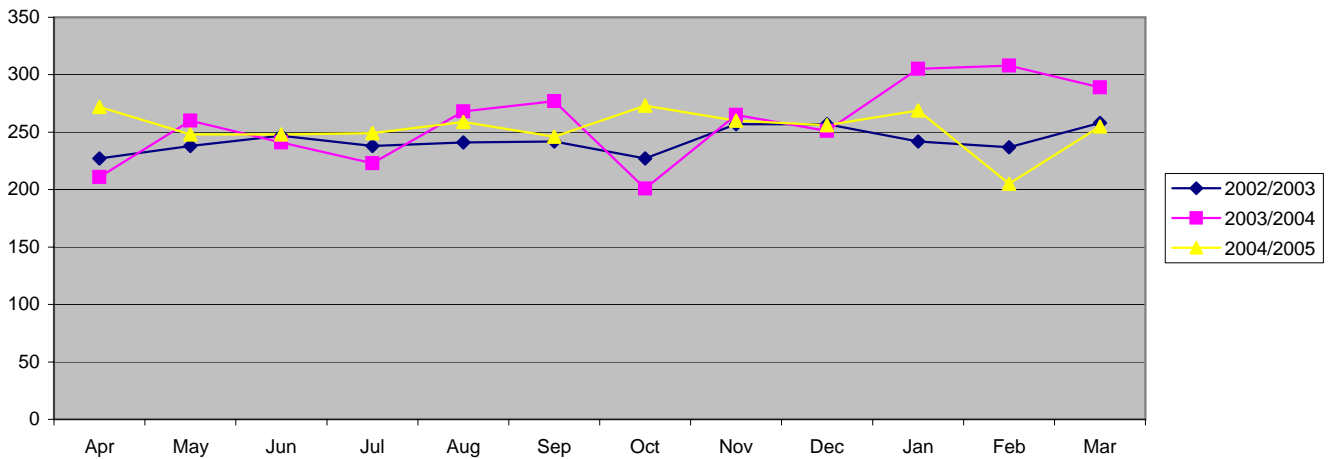
% attended

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Average
2002/2003	73.9%	72.2%	71.8%	86.2%	72.3%	80.2%	78.2%	73.8%	81.0%	91.8%	75.4%	71.6%	76.1%
2003/2004	79.5%	77.5%	88.5%	98.5%	89.7%	88.1%	76.0%	73.6%	81.4%	81.0%	78.0%	81.0%	87.0%
2004/2005	82.8%	85.0%	80.3%	76.3%	70.9%	76.2%	73.9%	81.5%	88.3%				

NOTE: This measure is reported one month in arrears.

## Prisoners arrested by Roads Policing Unit officers

Prisoners arrested by Roads Policing Unit officers



Numbers of prisoners taken - All sectors

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total
2002/2003	227	238	247	238	241	242	227	257	257	242	237	258	2911
2003/2004	211	260	241	223	268	277	201	265	251	305	308	289	3099
2004/2005	272	248	248	249	259	246	273	260	256	269	205	255	

# TRAINING

2004	TARGET	Apr-Jun	Jul-Sep	Oct-Dec
Classroom utilisation	90%	86.0%	90.1%	93.3%
Training delivery related time	65%	44%	59%	76%
% of people failing to attend training		0.8%	6.2%	7.7%
Course place utilisation	85%	89.0%	81.9%	84.4%

NOTE: The improvement in the % of total time that trainers spend delivering training results from RMS training coming fully on stream.

NOTE: Work is currently in progress to analyse failures to attend planned training with the aim of being able to advise BCUs/departments of specific incidents.

## E-learning Freedom of Information training (target at 31 March is 100%)

### BCUs

Status at end March	W Hants	IOW	N Forest	C Hants	Havant	Solent E	NE Hants	Soton	P'mouth	B'stoke	FORCE
Number completed	353	245	221	288	268	342	253	621	402	264	3257
Number to be trained	353	245	221	290	280	386	288	712	480	339	3594
Achievement	100%	100%	100%	99%	96%	89%	88%	87%	84%	78%	90.6%

### non-BCUs

Status at end March	IT	Corp Srv	Call Mgt	RPU	S Branch	Major C	Spec Inv	Other	Sc Servs	F Intel	B&PS	FORCE
Number completed	105	33	398	269	84	97	85	216	101	178	62	1628
Number to be trained	105	33	406	281	89	106	94	251	120	212	77	1774
Achievement	100%	100%	98%	96%	94%	92%	90%	86%	84%	84%	81%	91.8%

## E-learning CBRN training (target at 31 March is 100%)

### BCUs

Status at end March	Soton	W Hants	B'stoke	N Forest	IOW	C Hants	Solent E	NE Hants	Havant	P'mouth	FORCE
Number completed	580	273	252	221	188	245	259	218	213	340	2789
Number to be trained	580	273	252	221	188	246	261	223	221	378	2843
Achievement	100%	100%	100%	100%	100%	100%	99%	98%	96%	90%	98.1%

### non-BCUs

Status at end March	RPU	Corp Srv	IT	Major C	S Branch	Call Mgt	F Intel	Sc Servs	Spec Inv	Other	FORCE
Number completed	235	11	5	77	68	235	129	37	77	64	938
Number to be trained	235	11	5	78	69	239	134	39	91	77	978
Achievement	100%	100%	100%	99%	99%	98%	96%	95%	85%	83%	95.9%

## E-learning Force Information Protection training (target at 31 March is 90%)

### BCUs

Status at end March	C Hants	W Hants	N Forest	Solent E	Havant	B'stoke	Soton	IOW	P'mouth	NE Hants	FORCE
Number completed	286	336	207	333	243	222	577	210	369	209	2992
Number to be trained	290	349	221	380	280	271	712	260	480	288	3531
Achievement	99%	96%	94%	88%	87%	82%	81%	81%	77%	73%	84.7%

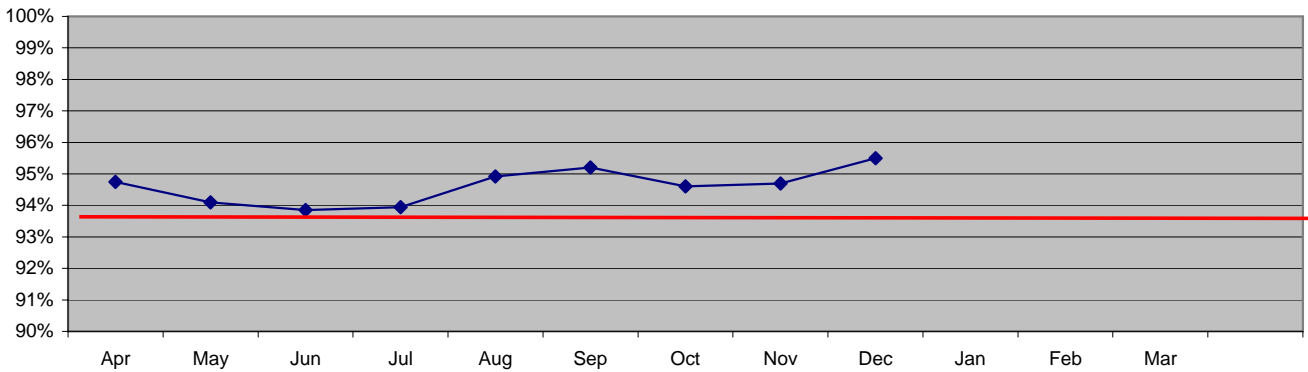
### non-BCUs

Status at end March	IT	Corp Srv	Call Mgt	RPU	S Branch	Major C	Spec Inv	Other	F Intel	Sc Servs	B&PS	FORCE
Number completed	104	33	397	274	86	96	85	210	177	99	57	1618
Number to be trained	104	33	406	281	89	106	94	246	212	120	77	1768
Achievement	100%	100%	98%	98%	97%	91%	90%	85%	83%	83%	74%	91.5%

# TRANSPORT

## Vehicle availability (quarterly) The target is 93.75%

Average vehicle availability

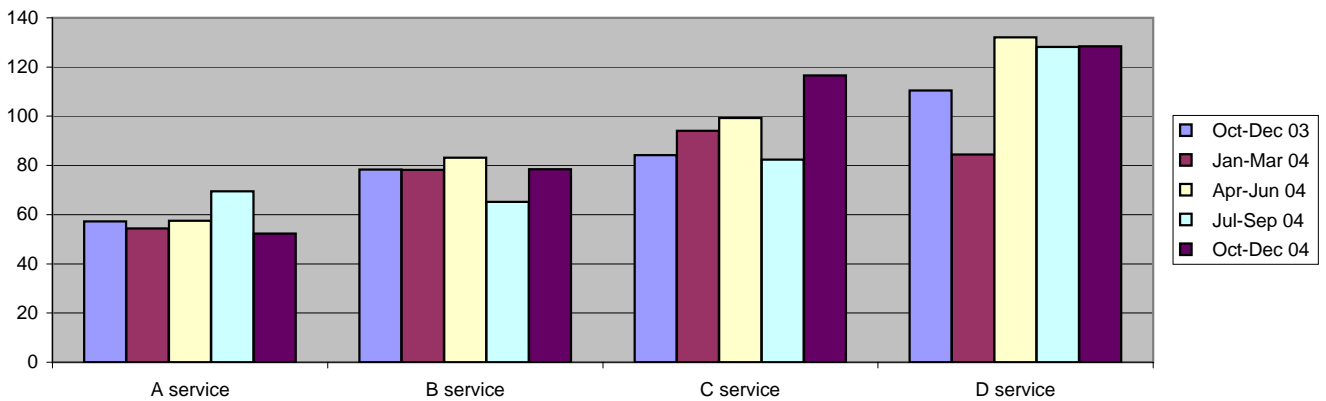


Average vehicle availability by month

2004	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
% available	94.8%	94.1%	93.9%	93.9%	94.9%	95.2%	94.6%	94.7%	95.5%			

## Vehicle service downtime (quarterly)

Average number of hours for vehicle service downtime



Average vehicle service downtime

	Jul-Sep 03	Oct-Dec 03	Jan-Mar 04	Apr-Jun 04	Jul-Sep 04	Oct-Dec 04
A service	53.3 hours	57.3 hours	54.4 hours	57.5 hours	69.5 hours	52.3 hours
B service	67.1 hours	78.3 hours	78.2 hours	83.2 hours	65.2 hours	78.4 hours
C service	87.3 hours	84.2 hours	94.0 hours	99.3 hours	82.3 hours	116.6 hours
D service	97.6 hours	110.5 hours	84.4 hours	132.0 hours	128.1 hours	128.4 hours

## Overall crime status - history and targets

### PSA1 (1999)

In 1999, each Force was asked to produce five year targets which would contribute to the required 30% reduction in house burglary and vehicle crime offences across England and Wales. The 5-year targets agreed with Hampshire Constabulary were for 9 house burglary crimes per 1000 households, and 10 vehicle crimes per 1000 population. These are often called PSA1 targets.

	HOUSE BURGLARY		VEHICLE CRIME	
	Crimes per 1000 households Target	Actual	Crimes per 1000 population Target	Actual
1998/99		10.8		13.7
1999/00		9.9		13.3
2000/01		9.1		12.2
2001/02	9.6	9.6	12.0	12.0
2002/03	9.3	9.1	11.3	12.3
2003/04	9.0	9.4	10.7	11.6
2004/05	9.0	<b>7.3</b>	10.8	<b>9.2</b>

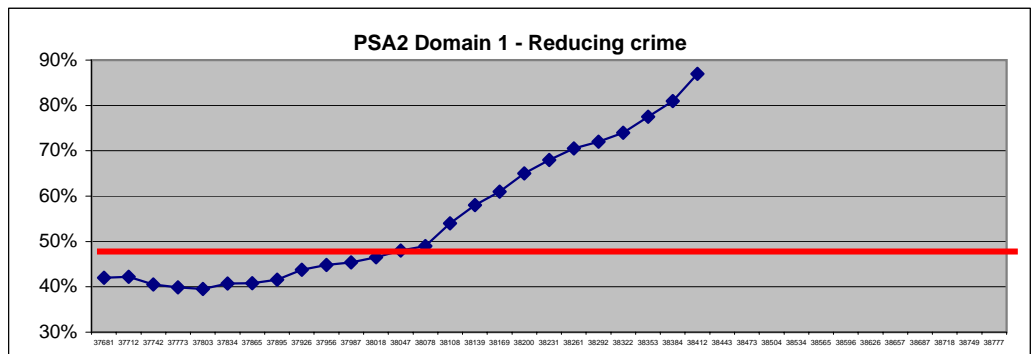
### PSA1 (2004)

A new PSA1 was agreed in 2004 to reduce crime by 15% by 2007-2008. This to be measured using the British Crime Survey. The Glossary and Context section includes details of what is covered by "BCS comparator" crime. Only 59% of offences are covered by BCS comparator crime. Targets for 2005-2006 will be set for BCS comparator crime.

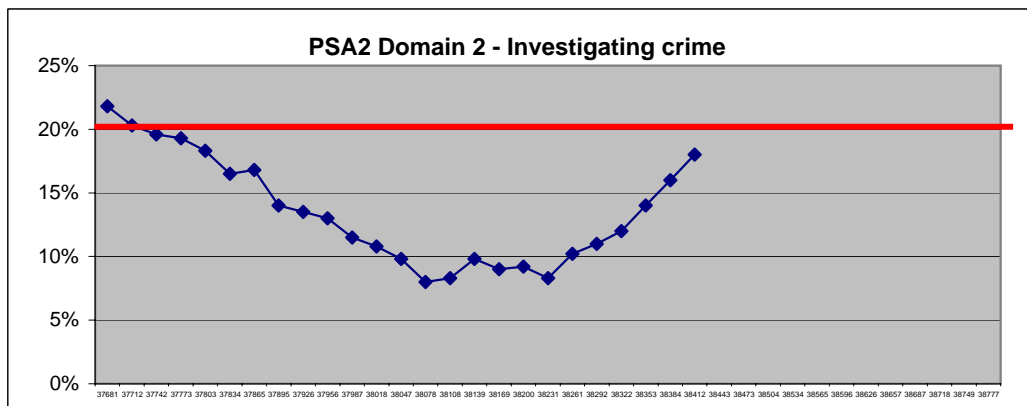
### PSA2

The Home Office agreed PPAF targets with HM Treasury to improve overall police performance (known as PSA2 targets). For forces like Hampshire who were not below their family averages, (non-gap forces), the target is not to be worse than their 2002/2003 performance. Gap forces need to bring performance up toward their family average. iQuanta contains the following charts - the aim is to not fall below the target line (shown in red). Reducing crime is about levels of vehicle crime, house burglary and robbery. Investigating crime is about sanction detections, OBTJ and drug supply offence BTJ.

Domain One



Domain Two



## BCU comparative crime

iQuAnTa offers monthly snapshots of comparative positions within BCU families on key crime types and detections. This section offers a summary of the data available from iQuAnTa for each month from July 2004.

All data on detections includes only **sanction detections**.

The crime data is based on the previous 3 months, the detections based on the previous 12 months.

Each BCU performance is compared to its 15 most-similar BCU family (details in Glossary)

<b>Isle of Wight</b>	Jul04	Aug04	Sep04	Oct04	Nov04	Dec04	Jan05	Feb05	<b>15MSBCU</b>
House burglary crimes	1	1	1	1	1	1	1	1	
Vehicle crimes	1	1	1	2	2	1	1	1	
Violent crimes	9	9	9	10	12	12	10	9	Ave place
Robbery crimes	1	1	1	1	5	7	6	6	3.1
House burglary detections	6	4	3	2	1	1	1	1	
Vehicle crime detections	1	1	1	1	1	1	1	2	Position
Violent crime detections	6	6	6	5	5	5	5	4	1
Robbery detections	3	3	3	3	4	3	1	1	

<b>New Forest</b>	Jul04	Aug04	Sep04	Oct04	Nov04	Dec04	Jan05	Feb05	<b>15MSBCU</b>
House burglary crimes	3	2	4	4	3	3	2	3	
Vehicle crimes	5	5	5	4	4	5	10	10	
Violent crimes	11	8	12	10	10	10	10	11	Ave place
Robbery crimes	6	4	6	6	9	6	4	4	4.5
House burglary detections	2	2	2	1	1	2	1	1	
Vehicle crime detections	1	1	1	1	1	1	1	1	Position
Violent crime detections	6	5	6	6	6	6	5	5	2
Robbery detections	7	5	5	5	2	2	1	1	

<b>Solent E</b>	Jul04	Aug04	Sep04	Oct04	Nov04	Dec04	Jan05	Feb05	<b>15MSBCU</b>
House burglary crimes	1	4	6	6	4	4	3	1	
Vehicle crimes	1	1	2	2	3	4	4	2	
Violent crimes	11	10	11	10	10	10	8	7	Ave place
Robbery crimes	2	2	2	2	4	3	4	2	4.6
House burglary detections	2	2	2	2	3	3	3	6	
Vehicle crime detections	3	3	6	7	5	5	5	5	Position
Violent crime detections	13	13	13	13	13	11	12	12	3
Robbery detections	4	3	3	3	3	3	2	2	

<b>Portsmouth</b>	Jul04	Aug04	Sep04	Oct04	Nov04	Dec04	Jan05	Feb05	<b>15MSBCU</b>
House burglary crimes	3	3	3	2	2	3	3	2	
Vehicle crimes	4	3	3	2	3	2	4	4	
Violent crimes	10	10	9	11	12	13	12	10	Ave place
Robbery crimes	5	6	4	5	3	3	3	3	5.1
House burglary detections	5	7	6	6	5	4	3	3	
Vehicle crime detections	9	8	8	8	8	9	9	9	Position
Violent crime detections	7	7	7	6	6	6	6	6	4
Robbery detections	8	8	5	4	5	5	4	4	

<b>Southampton</b>	Jul04	Aug04	Sep04	Oct04	Nov04	Dec04	Jan05	Feb05	<b>15MSBCU</b>
House burglary crimes	1	1	1	1	1	1	1	1	
Vehicle crimes	6	5	6	7	7	7	8	7	
Violent crimes	13	13	13	13	11	11	10	10	Ave place
Robbery crimes	4	3	3	3	4	4	5	5	5.9
House burglary detections	4	3	3	2	2	2	2	2	
Vehicle crime detections	12	12	12	11	10	9	8	8	Position
Violent crime detections	12	12	13	14	12	12	12	12	5
Robbery detections	7	6	6	7	5	4	2	2	

## BCU comparative crime

The colours indicate the quartile positions, with green reflecting best performance, then yellow, pink and red worst. The numbers indicate the ranking of the BCU within its family e.g. 6 means 6th best performance within family. If two BCUs have the same average placing, priority is given to achievement in crime rather than detection.

	Jul04	Aug04	Sep04	Oct04	Nov04	Dec04	Jan05	Feb05	
<b>Central Hampshire</b>									<b>15MSBCU</b>
House burglary crimes	1	2	5	4	5	6	3	1	
Vehicle crimes	1	2	2	4	5	4	3	2	
Violent crimes	10	10	8	8	9	10	12	12	Ave place
Robbery crimes	11	11	3	4	3	3	5	4	6.1
House burglary detections	7	5	4	6	6	5	5	3	
Vehicle crime detections	9	11	12	12	13	14	14	13	Position
Violent crime detections	5	5	5	6	7	7	7	9	6
Robbery detections	9	8	9	8	8	4	5	5	

	Jul04	Aug04	Sep04	Oct04	Nov04	Dec04	Jan05	Feb05	
<b>Havant</b>									<b>15MSBCU</b>
House burglary crimes	2	2	2	2	3	3	3	4	
Vehicle crimes	2	2	2	2	2	3	3	1	
Violent crimes	15	15	15	15	14	14	14	14	Ave place
Robbery crimes	3	4	4	3	2	2	2	1	6.4
House burglary detections	5	5	5	4	4	3	3	2	
Vehicle crime detections	5	5	9	9	9	9	9	9	Position
Violent crime detections	8	8	8	8	7	7	7	6	7
Robbery detections	4	8	10	11	11	12	13	14	

	Jul04	Aug04	Sep04	Oct04	Nov04	Dec04	Jan05	Feb05	
<b>W Hants</b>									<b>15MSBCU</b>
House burglary crimes	7	6	3	5	4	4	3	4	
Vehicle crimes	4	4	3	4	4	4	4	8	
Violent crimes	13	14	12	12	11	11	12	11	Ave place
Robbery crimes	6	6	4	4	4	2	1	4	6.5
House burglary detections	9	12	11	7	8	6	1	1	
Vehicle crime detections	3	2	2	3	3	5	3	7	Position
Violent crime detections	9	9	10	9	9	9	9	10	8
Robbery detections	8	12	11	12	10	11	11	7	

	Jul04	Aug04	Sep04	Oct04	Nov04	Dec04	Jan05	Feb05	
<b>North East Hampshire</b>									<b>15MSBCU</b>
House burglary crimes	6	2	5	3	4	4	2	1	
Vehicle crimes	5	4	6	7	7	8	9	9	
Violent crimes	12	12	12	14	14	14	14	14	Ave place
Robbery crimes	3	2	4	5	5	3	3	4	6.8
House burglary detections	3	3	3	2	1	2	3	3	
Vehicle crime detections	14	14	13	14	14	14	14	10	Position
Violent crime detections	10	10	9	8	7	7	7	11	9
Robbery detections	4	6	7	7	3	5	2	2	

	Jul04	Aug04	Sep04	Oct04	Nov04	Dec04	Jan05	Feb05	
<b>Basingstoke</b>									<b>15MSBCU</b>
House burglary crimes	11	8	8	4	5	3	7	10	
Vehicle crimes	6	7	8	11	13	14	11	12	
Violent crimes	15	15	15	15	15	15	15	15	Ave place
Robbery crimes	12	12	14	12	11	9	8	11	10.5
House burglary detections	5	5	2	2	2	3	3	2	
Vehicle crime detections	11	11	11	13	14	14	12	11	Position
Violent crime detections	9	9	8	9	9	11	13	13	10
Robbery detections	14	11	8	11	10	11	11	10	

## CDRP comparative crime

iQuanta also provides comparative data for CDRPs within CDRP families for crimes (but not detections).

		Jul04	Aug04	Sep04	Oct04	Nov04	Dec04	Jan05	Feb05
Basingstoke & Deane	House burglary	9	6	6	3	3	5	8	10
	Vehicle crime	6	5	7	13	15	15	10	11
	Violent crime	14	14	14	15	15	15	14	14
	Robbery	14	13	15	14	12	12	12	13
East Hampshire	House burglary	2	1	4	5	8	6	6	1
	Vehicle crime	1	2	3	4	4	2	1	3
	Violent crime	12	12	12	13	12	15	14	14
	Robbery	11	11	4	3	4	5	10	7
Eastleigh CDRP	House burglary	3	4	5	3	2	2	2	3
	Vehicle crime	2	4	3	4	2	4	3	7
	Violent crime	14	13	13	12	8	10	10	11
	Robbery	1	5	4	3	1	1	1	2
Fareham CDRP	House burglary	1	1	1	1	1	1	1	1
	Vehicle crime	1	1	1	1	2	1	1	1
	Violent crime	14	14	14	12	13	13	12	12
	Robbery	3	7	6	5	2	4	4	6
Gosport CDRP	House burglary	2	3	6	8	5	3	3	6
	Vehicle crime	4	4	6	4	5	10	8	8
	Violent crime	14	12	13	13	13	9	8	8
	Robbery	2	1	1	1	3	2	2	1
Hart	House burglary	9	4	10	9	7	2	3	1
	Vehicle crime	5	7	3	9	11	13	13	12
	Violent crime	11	9	6	9	10	13	13	12
	Robbery	3	1	7	10	5	6	6	12
Havant CDRP	House burglary	1	1	1	1	2	3	4	3
	Vehicle crime	3	3	3	1	1	3	3	1
	Violent crime	13	13	12	12	11	10	12	12
	Robbery	2	4	1	1	1	1	1	1
Isle of Wight CDRP	House burglary	1	4	3	2	1	1	1	1
	Vehicle crime	1	2	2	2	2	3	1	1
	Violent crime	11	11	10	11	13	12	12	12
	Robbery	1	2	2	2	7	7	8	6
New Forest CDRP	House burglary	4	4	4	2	2	2	1	3
	Vehicle crime	7	6	9	8	6	8	10	10
	Violent crime	14	12	14	13	14	13	12	12
	Robbery	7	6	9	9	10	8	9	4
Portsmouth CDRP	House burglary	5	4	4	3	2	4	3	3
	Vehicle crime	4	2	2	3	3	2	5	4
	Violent crime	12	12	10	11	12	13	12	12
	Robbery	8	9	6	6	4	4	5	5
Rushmoor	House burglary	2	1	1	1	1	1	1	1
	Vehicle crime	1	1	2	1	2	2	3	2
	Violent crime	9	9	10	12	15	14	14	11
	Robbery	1	1	1	1	1	1	3	3
Southampton CDRP	House burglary	1	1	1	1	1	1	1	1
	Vehicle crime	7	6	6	7	6	9	9	7
	Violent crime	12	12	11	11	9	7	7	7
	Robbery	5	5	5	5	6	5	8	7
Test Valley	House burglary	8	7	1	2	3	4	3	4
	Vehicle crime	3	8	7	6	5	2	4	6
	Violent crime	14	14	14	13	13	11	11	9
	Robbery	9	7	6	5	10	11	5	11
Winchester	House burglary	7	7	10	10	10	10	7	7
	Vehicle crime	2	3	3	6	11	7	6	1
	Violent crime	12	10	10	8	10	8	10	9
	Robbery	15	13	5	7	4	5	4	5

## Comparative crime by crime type

Crimes per 1000 population	Crimes per 1000 population 3 months to			Sanction detection rate 12 months to			
	Dec04	Jan05	Feb05	Dec04	Jan05	Feb05	
Arson	2	3	3	1	2	1	
Assault PC	7	6	4	4	5	4	
Cheque/card fraud	4	4	4	3	3	3	
Common assault	7	6	6	3	3	3	
Damage to dwellings	6	6	6	2	3	3	
Damage to other buildings	7	7	7	3	3	4	
Damage to vehicles	6	6	6	6	6	7	
Distraction burglary	1	1	1	4	5	5	
Harassment	7	7	6	7	7	7	MSFs 8 Forces
Other burglary	3	2	1	5	5	4	
Other damage	8	8	8	5	5	6	Avon & Somerset
Racially aggravated	1	1	1	1	1	1	Bedfordshire
Robbery business	2	1	1	1	1	1	Essex
Robbery personal	1	1	1	1	1	1	Hampshire
Sexual offences	8	6	6	5	3	3	Kent
Shoplifting	8	8	8	6	6	6	Leicestershire
Theft from person	3	3	4	2	1	1	Northamptonshire
Theft from vehicles	1	2	1	5	5	5	Thames Valley
Theft in dwelling	8	4	3	5	5	5	
Theft pedal cycles	7	8	8	7	6	7	
Trafficking in drugs	3	6	7	3	2	2	
Vehicle interference	6	5	3	6	5	5	
Vehicle taking	1	1	1	3	3	2	
VAP more serious	2	3	4	2	1	2	
Wounding	4	4	4	2	2	2	

iQuanta now contains actual values as well as charts.

It is therefore possible to compare Hampshire Constabulary against the 43 forces in England and Wales

Crimes	2003-2004	2004-2005 to February	% increase this year		
			Hampshire	MSFs	43 forces
House burglary per 1000 households	9 of 43	6 of 43	-22.5%	-16.5%	-20.6%
Vehicle crime per 1000 populationK	11 of 43	10 of 43	-19.4%	-14.5%	-17.1%
Violent crime per 1000 population	32 of 43	32 of 43	11.7%	12.2%	7.4%
Harassment crimes per 1000 population		40 of 43	39.7%	34.8%	26.2%
All crimes per 1000 population	20 of 43	23 of 43	-1.7%	-2.9%	-6.1%
BCS Comp crimes per 1000 population	20 of 43	21 of 43	-4.8%	-4.1%	-7.0%

Sanction detections	2003-2004	2004-2005 to February	Actual detection rate		
			Hampshire	MSFs	43 forces
House burglary	12 of 42	4 of 42	24.9%	15.3%	14.2%
Vehicle crime	14 of 42	26 of 42	9.9%	9.8%	9.4%
Violent crime	24 of 42	27 of 42	35.6%	34.8%	33.8%
Harassment crimes		41 of 42	34.0%	45.3%	52.3%
All crime	15 of 42	19 of 42	23.0%	21.1%	20.5%
BCS Comp crimes per 1000 population	11 of 42	13 of 42	17.1%	15.3%	14.2%

The % increase is based on April to February in both years.

Durham does not produce sanction detection data

## Overall crime status - Year-to-date to this month

	<u>Numbers of offences</u>			<u>Detection rate</u>				<u>Sanction Detection rate</u>			
	2004/05	2003/04	Change	2004/05	2004/05	2003/04	Change	2004/05	2004/05	2003/04	Change
	Mar	Mar		Mar	Mar	Mar		Mar	Mar	Mar	
<b>VAP offences</b>	<b>38173</b>	35148	<b>8.6%</b>	19344	<b>50.7%</b>	50.6%	<b>0.1%</b>	14102	<b>36.9%</b>	34.5%	<b>2.4%</b>
<b>Sexual offences</b>	<b>2658</b>	2034	<b>30.7%</b>	886	<b>33.3%</b>	41.3%	<b>-8.0%</b>	741	<b>27.9%</b>	32.5%	<b>-4.6%</b>
<b>Robbery</b>	<b>948</b>	1040	<b>-8.8%</b>	314	<b>33.1%</b>	25.9%	<b>7.2%</b>	288	<b>30.4%</b>	23.2%	<b>7.2%</b>
<b>Violent Crime subtotal</b>	<b>41779</b>	38222	<b>9.3%</b>	20544	<b>49.2%</b>	49.4%	<b>-0.2%</b>	15131	<b>36.2%</b>	34.1%	<b>2.1%</b>
<b>House burglary</b>	<b>5415</b>	7030	<b>-23.0%</b>	1509	<b>27.9%</b>	20.1%	<b>7.8%</b>	1407	<b>26.0%</b>	18.0%	<b>8.0%</b>
<b>Other burglary</b>	<b>10137</b>	10984	<b>-7.7%</b>	1124	<b>11.1%</b>	11.0%	<b>0.1%</b>	1081	<b>10.7%</b>	10.3%	<b>0.4%</b>
<b>Stealing motor vehicles</b>	<b>4871</b>	5822	<b>-16.3%</b>	1049	<b>21.5%</b>	19.9%	<b>1.6%</b>	953	<b>19.6%</b>	18.4%	<b>1.2%</b>
<b>Theft from vehicles</b>	<b>11668</b>	14739	<b>-20.8%</b>	727	<b>6.2%</b>	7.9%	<b>-1.7%</b>	696	<b>6.0%</b>	7.4%	<b>-1.4%</b>
<b>Other theft and handling</b>	<b>41543</b>	42689	<b>-2.7%</b>	9323	<b>22.4%</b>	22.1%	<b>0.3%</b>	8349	<b>20.1%</b>	19.7%	<b>0.4%</b>
<b>Fraud and Forgery</b>	<b>9246</b>	8557	<b>8.1%</b>	2751	<b>29.8%</b>	33.6%	<b>-3.8%</b>	2586	<b>28.0%</b>	31.3%	<b>-3.3%</b>
<b>Criminal damage/arson</b>	<b>42210</b>	43557	<b>-3.1%</b>	6114	<b>14.5%</b>	14.3%	<b>0.2%</b>	4754	<b>11.3%</b>	10.8%	<b>0.5%</b>
<b>Drugs offences</b>	<b>3773</b>	3967	<b>-4.9%</b>	3706	<b>98.2%</b>	95.7%	<b>2.5%</b>	2881	<b>76.4%</b>	86.0%	<b>-9.6%</b>
<b>Other offences</b>	<b>2430</b>	2976	<b>-18.3%</b>	1734	<b>71.4%</b>	61.4%	<b>10.0%</b>	1624	<b>66.8%</b>	54.6%	<b>12.2%</b>
<b>All crimes</b>	<b>173072</b>	178543	<b>-3.1%</b>	48581	<b>28.1%</b>	26.9%	<b>1.2%</b>	39462	<b>22.8%</b>	21.5%	<b>1.3%</b>
<b>(Vehicle crimes)</b>	<b>16539</b>	20561	<b>-19.6%</b>	1776	<b>10.7%</b>	11.3%	<b>-0.6%</b>	1649	<b>10.0%</b>	10.5%	<b>-0.5%</b>

NOTE: The increase in sexual offences is partly due to the Counting Rules change for indecent exposure. 502 indecent exposure crimes in April to March are now sexual offences and hence violent crimes. In 2003/2004 they were "other offences"

The latest published data from iQuAnTa for Hampshire's Most Similar Forces show this rolling 3 months data for crimes and rolling 12 months data for detection rates. As above the figures show position within the 8 MSFs and the colours show the quartiles.

<b>Hampshire Constabulary</b>	Apr04	Jul04	Oct04	Nov04	Dec04	Jan05	Feb05	Mar05	MSFs
House burglary crimes	1	1	1	1	1	1	1	1	8 forces
Vehicle crimes	1	1	1	1	1	1	1	1	
Violent crimes	8	8	7	6	6	6	6	6	Avon & Somerset
Robbery crimes	1	1	1	1	1	1	1	1	Bedfordshire
All crimes	4	4	3	3	3	3	3	3	Essex
House burglary sanction detections	1	1	1	1	1	1	1	1	Hampshire
Vehicle crime sanction detections	4	4	4	4	5	5	4	4	Kent
Violent crime sanction detections	3	3	4	4	4	4	4	4	Leicestershire
Robbery sanction detections	2	1	1	1	1	1	1	1	Northamptonshire
All crime sanction detections	2	3	2	2	2	2	2	2	Thames Valley
House burglary detections	1	1	1	1	1	1	1	1	
Vehicle crime detections	4	4	4	4	5	5	5	5	
Violent crime detections	5	5	5	4	4	4	5	5	
Robbery detections	2	1	1	1	1	1	1	1	
All crime detections	3	3	4	4	4	3	3	3	

## GETTING READY for 2005/2006

The November 2004 PSA1 target is to reduce crime by 15%, and more in high crime areas, by 2007/2008. The Government has chosen to set these targets on CDRPs (Crime and Disorder Reduction Partnerships) who are expected to agree possibly differential targets with their local Police Forces.

The new PSA1 will be achieved if the following happens

- a) nationally, crime measured by the BCS (British Crime Survey) falls by 15% from the baseline year of 03/04
- b) the average reduction in crime (measured by the recorded crime BCS comparator and using the 03/04 baseline) in the new 40 high crime partnership areas is greater than the average reduction across the remaining 336 partnerships

The following table shows the position of each of our 14 CDRPs in the Home Office ranking of the 376 CDRPs for 2003/2004 based on all crime and BCS comparator crime. (the higher the ranking the better)

B'stokes	Ehants	E'leigh	F'ham	G'port	Hart	Havant	IOW	N Forest	P'mouth	R'moor	Soton	T Valley	Winch
167	321	208	274	150	346	112	187	209	61	221	21	285	293

Only Southampton, therefore, appears in the 40 high crime partnership areas.

The guidance to CDRPs is to expect a greater reduction in crime from CDRPs in the different quartiles;

Highest quartile	at least 20% reduction by 2007/2008
Second highest quartile	between 17.5% and 20% by 2007/2008
Second lowest quartile	at least 15% by 2007/2008
Lowest quartile	between 12.5% and 15% by 2007/2008

The Home Office have also published on iQuanta MSCDRP charts on where CDRPs sit in their families of 15, based on BCS Comparator crime per 1000 residents in 2003/2004.

B'stokes	Ehants	E'leigh	F'ham	G'port	Hart	Havant	IOW	N Forest	P'mouth	R'moor	Soton	T Valley	Winch
14	5	10	8	10	5	8	7	13	4	3	9	9	8

Southampton's family includes three of the four highest crime CDRPs - Nottingham, Manchester and Bristol

It is expected that partnerships will set challenging local targets which will enable the Government to meet its overall PSA1 target. Although the measure is crime as recorded by the BCS at force and country level, there can be no BCS measure of crime at CDRP level as the number of interviews is insufficient to give significant results. Accordingly CDRPs will only have police numbers for BCS Comparator crime to monitor progress. BCS Comparator crime is the subset ( 60%) of total crime that is adjudged to be covered in the BCS. (Obviously certain crime types like Drugs, Shoplifting and Fraud are excluded).

BCS Comparator crime includes

Vehicle thefts	includes theft of vehicles and thefts from and Vehicle Interference
Burglary	house burglary only
Bicycle theft	
Theft from the person	
Vandalism	arson and criminal damage
Common assault	includes assault on a constable
Wounding	wounding and serious wounding
Robbery	robbery of personal property

## GETTING READY for 2005/2006

Although not explicitly the measure of success, we should start monitoring the levels of BCS comparator crime by CDRP.

### 2003/2004

	B'stoke	Ehants	E'leigh	F'ham	G'port	Hart	Havant	IOW	N Forest	P'mouth	R'moor	Soton	T Valley	Winch
Vehicle	1830	700	1444	838	962	674	1778	903	1693	3370	815	5674	968	1010
Burglary	710	251	338	213	578	202	379	468	391	1143	301	1324	311	421
Bicycle	234	118	253	166	381	91	359	202	359	997	200	957	136	92
T from P	202	42	82	74	115	42	144	72	95	598	116	619	57	138
Vandalism	3157	1633	2535	1964	2290	1110	3922	3316	3252	5550	2052	9123	1796	1597
C Assault	1033	435	768	627	619	255	1048	946	930	2063	651	2552	589	500
Wounding	868	383	524	596	723	342	762	912	729	1994	753	2000	545	412
Robbery	99	16	29	40	36	15	44	33	30	238	36	248	17	25
<b>BCS CC</b>	<b>8133</b>	<b>3578</b>	<b>5973</b>	<b>4518</b>	<b>5704</b>	<b>2731</b>	<b>8436</b>	<b>6852</b>	<b>7479</b>	<b>15953</b>	<b>4924</b>	<b>22497</b>	<b>4419</b>	<b>4195</b>

### 2004/2005

	B'stoke	Ehants	E'leigh	F'ham	G'port	Hart	Havant	IOW	N Forest	P'mouth	R'moor	Soton	T Valley	Winch
Vehicle	1631	611	1014	592	948	792	1227	807	1383	3296	956	4213	729	671
Burglary	444	230	305	176	321	215	421	233	389	1068	241	829	241	302
Bicycle	222	136	220	184	449	107	404	192	309	1109	206	1094	138	99
T from P	162	41	91	79	57	43	94	90	62	550	106	601	65	94
Vandalism	3128	1666	2638	1804	2240	1306	3309	3003	2676	5960	2078	8732	1906	1469
C Assault	815	440	470	468	506	182	632	611	622	1979	578	2608	428	544
Wounding	1322	466	810	661	689	331	1071	1103	960	2524	811	2348	747	482
Robbery	76	17	24	29	27	8	37	25	28	248	32	257	19	35
<b>BCS CC</b>	<b>7800</b>	<b>3607</b>	<b>5572</b>	<b>3993</b>	<b>5237</b>	<b>2984</b>	<b>7195</b>	<b>6064</b>	<b>6429</b>	<b>16734</b>	<b>5008</b>	<b>20682</b>	<b>4273</b>	<b>3696</b>

Force summary	Crimes	Increase
2002/2003	89888	
2003/2004	105392	17%
2004/2005	99274	-6%

2007/2008 min target	87038
2007/2008 max target	84404

### BCU equivalent

	B'stoke	C Hants	Havant	IOW	N Forest	NE Hants	P'mouth	Solent E	Soton	W Hants	TOTAL
2003/2004	8133	6049	9337	6852	7479	7655	15953	11045	22497	10392	105392
2004/2005	7800	5951	7818	6064	6429	7992	16734	9959	20682	9845	99274
Decrease	4.1%	1.6%	16.3%	11.5%	14.0%	-4.4%	-4.9%	9.8%	8.1%	5.3%	5.8%

# GLOSSARY AND CONTEXT

> or < In the Performance Indicator scorecards, the symbol > means "greater than" and < means "less than". For this purpose only, equality to target is deemed a success.

BCS The **British Crime Survey** is undertaken by the Home Office to measure crime as perceived by the public and to provide data on the public attitude to crime. The Survey was undertaken approximately every two years from 1981 but moved to an annual cycle in 2001/02. The information is now based on 40000 interviews of adults across England and Wales. Significant differences are apparent between the perceived level of crime and police statistics, many perceived crimes never get reported to the Police.

BCS comparator crime The police and the British Crime Survey measure crime in significantly different ways. The Home Office PSA1 target for reducing crime by 2007-2008 by 15% is to be measured using overall BCS crime. The Home Office has therefore produced a list of crimes which will be deemed to be the "comparable subset"

The categories are (and the numbers of crimes in Hampshire and the IOW)

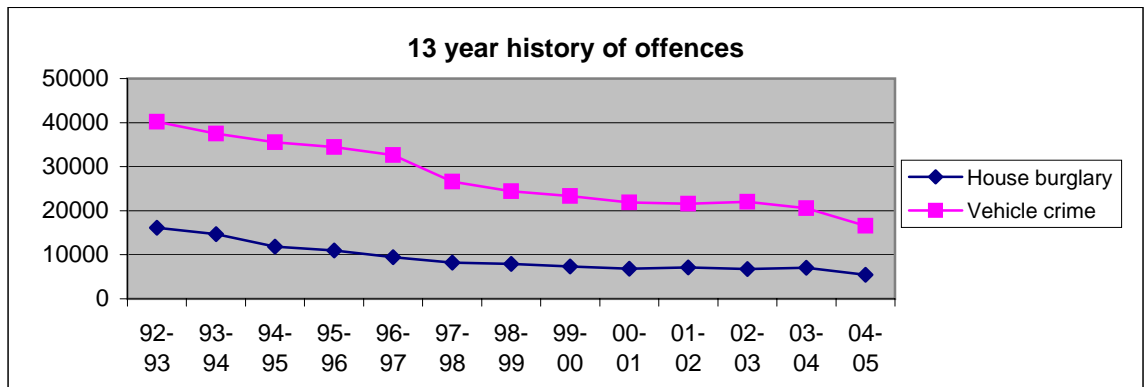
	2003/2004	2004/2005
Vehicle thefts	22659	18870
Burglary	7030	5415
Bicycle theft	4545	4869
Theft from person	2396	2135
Vandalism	43297	41915
Common assault	13016	10883
Wounding	11543	14325
Robbery	906	862
<b>TOTAL</b>	<b>105392</b>	<b>99274</b>

BCU A **Basic Command Unit** is the name given to Territorial commands formerly known as divisions. There are currently 272 BCUs in England and Wales.

Counting Rules The Home Office **Counting Rules** for Record Crime provide detailed guidance to forces on exactly how and when to record crimes, detections and no-crimes and how to handle areas of difficulty. (A reports that B has threatened him on 8 occasions, crimes across Force boundaries, crimes committed abroad, incidents breaching several crime types etc)

CDRP **Crime and Disorder Reduction Partnerships** are broadly Local Authority Areas There are 376 in England and Wales and the Hampshire Constabulary area covers 14 of them. They include representatives from Police, Health, Probation and other local agencies.

Crime history



# GLOSSARY AND CONTEXT (continued)

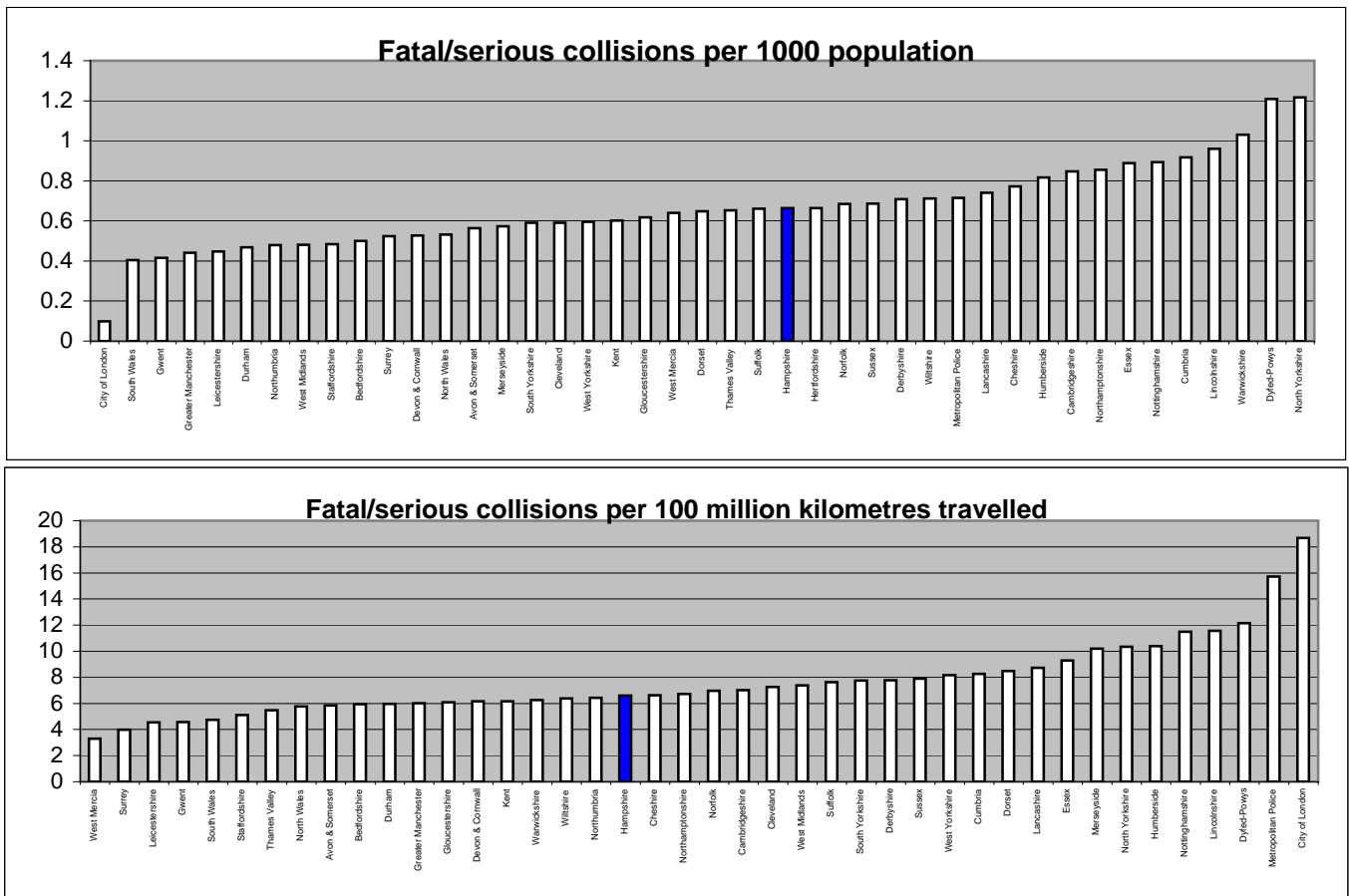
Domains	The Police Standards Unit has defined police activity in terms of six separate <b>domains</b> Citizen Focus, Reducing Crime, Investigating Crime, Promoting Safety and Security, Resource Usage and Helping the Public.																																	
Harassment	<p>Harassment is a term which is used as a subset of violent crime but which includes 3 different classifications</p> <table border="0"> <tr> <td>Protection from Harassment</td> <td>course of conduct</td> </tr> <tr> <td>Section 4 Public Order Act</td> <td>intention to cause harassment, alarm or distress</td> </tr> <tr> <td>Section 5 Public Order Act</td> <td>harassment, alarm, distress (no intent, but aware)</td> </tr> </table>	Protection from Harassment	course of conduct	Section 4 Public Order Act	intention to cause harassment, alarm or distress	Section 5 Public Order Act	harassment, alarm, distress (no intent, but aware)																											
Protection from Harassment	course of conduct																																	
Section 4 Public Order Act	intention to cause harassment, alarm or distress																																	
Section 5 Public Order Act	harassment, alarm, distress (no intent, but aware)																																	
HO classification	<p>The Home Office classifies notifiable offences in the following categories.</p> <table border="0"> <tr> <td colspan="3">Number and % of offences in Hampshire in 2004/2005</td> </tr> <tr> <td>Violent crime</td> <td>41779</td> <td>24.1%</td> </tr> <tr> <td>House burglary</td> <td>5415</td> <td>3.1%</td> </tr> <tr> <td>Other burglary</td> <td>10137</td> <td>5.9%</td> </tr> <tr> <td>Theft of a vehicle</td> <td>4871</td> <td>2.8%</td> </tr> <tr> <td>Theft from a vehicle</td> <td>11668</td> <td>6.7%</td> </tr> <tr> <td>Other theft and handling</td> <td>41543</td> <td>24.0%</td> </tr> <tr> <td>Fraud and forgery</td> <td>9246</td> <td>5.3%</td> </tr> <tr> <td>Criminal damage and arson</td> <td>42210</td> <td>24.4%</td> </tr> <tr> <td>Drugs</td> <td>3773</td> <td>2.2%</td> </tr> <tr> <td>Miscellaneous</td> <td>2430</td> <td>1.4%</td> </tr> </table>	Number and % of offences in Hampshire in 2004/2005			Violent crime	41779	24.1%	House burglary	5415	3.1%	Other burglary	10137	5.9%	Theft of a vehicle	4871	2.8%	Theft from a vehicle	11668	6.7%	Other theft and handling	41543	24.0%	Fraud and forgery	9246	5.3%	Criminal damage and arson	42210	24.4%	Drugs	3773	2.2%	Miscellaneous	2430	1.4%
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Homicide	Homicide offences are those of murder, manslaughter and infanticide.																																	
Monitors	<p>There being no current measure of the Helping the Public Domain, <b>Monitor</b> charts currently show comparative performance for each unit in the other five domains. The regular shaded polygon shows the average performance achieved in the period by the most similar forces (MSFs), and the line polygon the performance of the force. In all cases good performance is for the line polygon to be outside the shaded polygon.</p>																																	
MSFs and MSBCUs	<p><b>Most Similar Forces</b> are those forces deemed to be most similar to the stated force in terms of population density, social factors etc. For Hampshire the six MSFs were Avon &amp; Somerset, Essex, Kent, Leicestershire, Northamptonshire and Thames Valley. A revised definition added Bedfordshire to this list in June 2003. BCUs and CDRPs are from March 2004 also being compared in most similar families. The families are shown below, and are all composed of 15 members.</p>																																	
NCRS	<p>The <b>National Crime Recoding Standard</b> was defined in 2001 to create a level playing field for Forces as it was clear that different forces had differing rules for recording certain (generally lower-level) crimes. All Forces signed up to the Standard from 1st April 2002.</p>																																	
Notifiable offences	<p>The term "Recorded Crime" covers <b>notifiable offences</b>, that is those offences recorded by the police which are reported to the Home Office. These include</p> <ul style="list-style-type: none"> <li>* all indictable offences (the most serious breaches of the Criminal law) which must be tried at the Crown Court (includes murder, rape and robbery)</li> <li>* all triable either way offences which may be tried at the Crown Court or a magistrates court (includes burglary, drink/driving, criminal damage and theft)</li> <li>* some selected summary offences which are triable only at a magistrates court (including assault on a constable and common assault). Most Summary offences and motoring offences are not included.</li> </ul>																																	

# GLOSSARY AND CONTEXT (continued)

**PPAF** The **Policing Performance Assessment Framework** has been developed by the Police Standard Unit in the Home Office as the chosen way of showing comparative performance for Police Forces. The Framework allocates all police activities in the six "Domains". The Standards Unit has also defined Statutory Performance Indicators across the domains for 2004/2005 and developed "Monitor" charts to show comparative police performance within most similar forces and BCUs.

**Recorded date** Each crime should be counted in the month in which it is recorded as a crime and each detection in the month in which it is first detected. In this way crimes are counted precisely once. The crime may have happened in previous months or years. Detections of offenders after the first are not counted as detections. Detection rates are calculated by dividing the number of crimes detected in the period by the number of crimes recorded in the period. This can exceed 100% Making a crime a no-crime counts as minus one crimes, even if the original crime was in a previous period.

## Road casualty comparisons



**RCR2010 targets** In 2000 the Department for Transport set targets for road casualty reduction (RCR) as follows

- a 40% reduction in the number of people killed or seriously injured in road accidents.
- a 50% reduction in the number of children killed or seriously injured in road accidents.
- a 10% reduction in the slight casualty rate

all measures based on the average of the 5 years 1994-1998 and to be achieved by 2010

# GLOSSARY AND CONTEXT (continued)

RCR2010 targets

The resulting targets for Hampshire Constabulary are

	94-98 average	2010 target	2003 actual
All fatal/serious casualties	1437	862	1180
Under 16 fatal/serious casualties	172	86	91
Slight casualties	8427	7584.3	7401

Sanction detection

The successful result of a police investigation (when there is significant evidence to charge a suspect so that it would be likely to result in a conviction) can result in the suspect being charged or cautioned or sometimes in no further action. **Sanction detections** do not include these no further action cases (which include offender under age, offender died, victim unable to give evidence, no useful purpose in prosecution).

Stop and search

Under the Police and Criminal Evidence Act (PACE) the police are required to report on the numbers of stop and searches they have conducted. The recording includes the perceived ethnicity of the person stopped/searched and whether the person was arrested. The recent history shows

	White			Minority ethnic		
	searches	arrests	arrest rate	searches	arrests	arrest rate
1999/2000	20325	2740	13.5%	1068	163	15.3%
2000/2001	15626	2202	14.1%	933	147	15.8%
2001/2002	15357	2073	13.5%	948	139	14.7%
2002/2003	18548	2146	11.6%	1165	187	16.1%
2003/2004	21439	2436	11.4%	1597	232	14.5%
2004/2005	23194	2380	10.3%	1712	270	15.8%

2004/2005 data to February 2005

Targets for 2004/2005

Each BCU has a target for the maximum numbers of crimes in four categories and collisions. The crime targets are based on reducing the average numbers sustained in the last three years. For house burglary and robbery by 5% and for vehicle crime by 10%. No reduction was expected in violent crime until the effects of NCRS were fully known. The reduction in casualties was that necessary to be on course for the RCR2010 target.

BCU	House burglary	Violent Crime	Robberies	Vehicle Crime	Fatal&Serious Collisions
B'stokes	590	3232	73	1477	107
C Hants	475	2213	41	974	103
Havant	421	2960	51	1770	55
IOW	486	2652	30	685	76
N Forest	465	2482	36	1442	91
NE Hants	428	3670	59	1296	90
P'mouth	1074	6395	223	3261	97
Solent E	842	4709	75	1907	102
Soton	1215	7606	280	4499	82
W Hants	631	4024	46	1904	112
FORCE	6627	39943	915	19213	914

# GLOSSARY AND CONTEXT (continued)

VAP

**Violence against the person** offences are a subset of violent crime but account for over 90% of violent crimes. They include murder, wounding endangering life, serious wounding, common assault and harassment. The Home Office classifies VAP offences into more serious and less serious as follows (with the number of Hampshire Constabulary offences shown

	<b>2002/03</b>	<b>2003/04</b>	<b>2004/05</b>
Homicide	36	22	17
Attempted murder	30	32	17
Threat or conspiracy to murder	425	692	906
Causing death by driving	19	10	10
Causing death by aggravated vehicle taking	1	0	0
More serious wounding	323	92	104
Endangering a railway passenger	0	0	0
<b>More serious VAP offences</b>	<b>834</b>	<b>848</b>	<b>1054</b>
Endangering life at sea	0	1	2
Less serious wounding	6885	11408	14168
Possession of weapons	821	1067	1110
Harassment	3522	8296	10357
Racially aggravated other wounding	45	43	53
Racially aggravated harassment	167	265	377
Cruelty to or neglect of children	92	169	115
Abandoning a child	0	1	3
Child abduction	36	34	50
Procuring an abortion	1	0	1
Concealment of birth	0	0	0
Assault on a constable	976	1008	1007
Common assault	8745	11968	9813
Racially aggravated common assault	47	40	63
<b>Less serious VAP offences</b>	<b>21337</b>	<b>34300</b>	<b>37119</b>
<b>VIOLENCE AGAINST THE PERSON</b>	<b>22171</b>	<b>35148</b>	<b>38173</b>

# GLOSSARY AND CONTEXT (continued)

## Violent Crime

The term used for the subset of Notifiable offences which includes Violence against the Person offences, Sexual offences and Robbery. In 2003/2004 92% of Violent crimes recorded were VAP, 5% were sexual offences and 3% robbery offences.

Violent crime is also analysed in terms of stranger violence, where it occurred and whether the offender was perceived to have been under the influence of drink and/or drugs

For recent quarters the results were

### **Stranger (i.e. the aggrieved stated that he believed the offender was a stranger)**

2004/2005

All violent crimes	41779
Stranger	17913
%	43%

### **Public place, Licensed premises or Household**

2004/2005

All violent crimes	41779
Public place	29451
%	70%
Licensed premises	2572
%	6%
Private place	12338
%	30%

### **Drink/drug related (i.e. as perceived by the aggrieved)**

2004/2005

All violent crimes	41779
Subject to alcohol and/or drugs	9822
%	24%
Not subject to alcohol and/or drugs	4218
%	10%
Not known	27425
%	66%

## Most similar BCUs and CDRPs

The Home Office has published revised comparative groups for BCUs and CDRPs in April 2004. These move away from families of BCUs or CDRPs and introduce the "Most similar" concept as for Forces. The "most similar" concept is to compare a BCU with its 14 most similar BCUs based on particular factors which the research shows are most relevant (e.g. deprivation, age profile, overcrowding).

The MSF family is then unique to the BCU. So, for instance Central Hampshire is in North East Hampshire's family but North East Hampshire is not in Central Hampshire's.

Here are the MSF families for the Hampshire 2004/2005 BCUs in the February iQuanta report..

NOTE These have changed during 2004/2005

Basingstoke	Avon & Somerset - Somerset East Bedfordshire - Dunstable Cambridgeshire - Central Essex - Braintree Essex - Chelmsford Hampshire - Solent E Hampshire - West Hants	Kent - Maidstone Sussex - North Downs Thames Valley - Aylesbury Vale Thames Valley - N Oxfordshire Thames Valley - West Berkshire Warwickshire - Northern Wiltshire - Chippenham (C)
Central Hampshire	Cambridgeshire - Southern Devon & Cornwall - N & E Devon Essex - Chelmsford Essex - Colchester Leicestershire - N Leicestershire North Yorkshire - Western Surrey - West Surrey	Thames Valley - Aylesbury Vale Thames Valley - Chiltern Vale Thames Valley - N Oxfordshire Thames Valley - S Oxfordshire Warwickshire - Southern West Mercia - S Worcestershire Wiltshire - Salisbury
Havant	Cheshire - Warrington Derbyshire - Alfreton (A Div) Essex - Basildon Greater Manchester - Bury Greater Manchester - Stockport Hampshire - Solent E Hertfordshire - Western	South Wales - Bridgend Staffordshire - Trent Valley Thames Valley - Thames Forest Warwickshire - Northern West Mercia - N Worcestershire (D Div) West Midlands - L1 West Yorkshire - Keighley
Isle of Wight	Avon & Somerset - North Somerset Avon & Somerset - Somerset West Derbyshire - Alfreton Devon & Cornwall - Cornwall and I of Scilly Devon & Cornwall - S & W Devon Essex - Tendring Gloucestershire - Forest & Gloucester	Humberside - North Lincolnshire Kent - South East Kent North Wales - Central Nottinghamshire - Area B Suffolk - Eastern Suffolk - Southern Sussex - Hastings and Rother
New Forest	Avon & Somerset - North Somerset Avon & Somerset - Somerset East Cambridgeshire - Central Cheshire- Macclesfield Dorset - Eastern Essex - Braintree Gloucestershire - Cotswold & Stroud	Kent - West Kent Lincolnshire - South Lincolnshire Norfolk - Western Surrey - East Surrey Thames Valley - S Oxfordshire Thames Valley - West Berkshire Wiltshire - Chippenham (C)
North East Hants	Avon & Somerset - South Gloucester Bedfordshire - Dunstable Essex - Chelmsford Hampshire - Solent E Hampshire - West Hants Hertfordshire - Central Kent - Maidstone	Surrey - North West Surrey Sussex - North Downs Thames Valley - Aylesbury Vale Thames Valley - Chiltern Vale Thames Valley - N Oxfordshire Thames Valley - Reading & Wokingham Thames Valley - Thames Forest

## Most similar BCUs and CDRPs

### Most similar BCU families (continued)

Portsmouth	Avon & Somerset - Bristol Bedfordshire - Luton Devon & Cornwall - Plymouth Hampshire - Southampton Leicestershire - Central Leicestershire Met Police - Hounslow Met Police - Waltham Forest	Northamptonshire - Northampton Nottinghamshire - Area C South Wales - Cardiff Sussex - Brighton & Hove West Midlands - M1 West Midlands - M2 West Yorkshire - Bradford South
Solent East	Avon & Somerset - South Gloucester Bedfordshire - Dunstable Essex - Chelmsford Hampshire - Basingstoke Hampshire - Havant Hampshire - West Hants Hertfordshire - Eastern	Hertfordshire - Western Kent - Maidstone Staffordshire - Trent Valley Sussex - North Downs Thames Valley - Thames Forest Warwickshire- Northern West Mercia - North Worcestershire
Southampton	Avon & Somerset - Bristol Bedfordshire - Luton Devon & Cornwall - Area 2 Greater Manchester - South Manchester Hampshire - Portsmouth Leicestershire - Central Leicestershire Northumbria - Newcastle	Nottinghamshire - Area C South Wales - Cardiff Thames Valley - Oxford West Midlands - E1 West Midlands - M1 West Midlands - M2 West Yorkshire - Pudsey & Weetwood
West Hants	Avon & Somerset - South Gloucester Bedfordshire - Dunstable Cambridgeshire - Central Essex - Braintree Essex - Chelmsford Hampshire - Basingstoke Hampshire - Solent East	Kent - Maidstone Kent - West Kent Sussex - North Downs Thames Valley - Aylesbury Vale Thames Valley - North Oxfordshire Thames Valley - West Berkshire Wiltshire - Chippenham (C)

## Most similar BCUs and CDRPs

### Most similar CDRP families

Basingstoke & Deane	Avon & Somerset - Mendip Avon & Somerset - Sedgemoor Avon & Somerset - South Somerset Cambridgeshire - Huntingdonshire Derbyshire - High Peak Essex - Braintree Hampshire - Test Valley	Kent - Maidstone Staffordshire - East Staffordshire Suffolk - St Edmundsbury Thames Valley - Aylesbury Vale Thames Valley -Cherwell Thames Valley - West Berkshire Wiltshire - North Wiltshire
East Hampshire	Bedfordshire - Mid Bedfordshire Cambridgeshire - Huntingdonshire Essex - Maldon Essex - Uttlesford Hampshire - Test Valley Leicestershire - Melton Sussex - Horsham	Sussex - Mid Sussex Thames Valley - Aylesbury Vale Thames Valley - S Oxfordshire Thames Valley - Vale of White Horse Thames Valley - West Berkshire Thames Valley - West Oxfordshire Wiltshire - North Wiltshire
Eastleigh	Avon & Somerset - S Gloucestershire Cheshire - Ellesmere Port & Neston Essex - Brentwood Hampshire - Fareham Hertfordshire - Dacorum Hertfordshire - E Hertfordshire Hertfordshire - Hertsmere	Kent - Tonbridge & Malling Kent - Tunbridge Wells Lancashire - Chorley Lancashire - South Ribble Leicestershire - Hinckley & Bosworth Nottinghamshire - Gedling West Midlands - Solihull
Fareham	Avon & Somerset - S Gloucestershire Essex - Brentwood Essex - Castle Point Essex - Chelmsford Hertfordshire - St Albans Kent - Tonbridge & Malling Staffordshire - Lichfield	Surrey - Elmbridge Surrey - Surrey Heath Surrey - Woking Sussex - Mid Sussex Thames Valley - Chiltern Thames Valley - Windsor & Maidenhead UA Thames Valley - Wokingham UA
Gosport	Dorset - Weymouth & Portland Essex - Basildon Essex - Harlow Greater Manchester - Bolton Greater Manchester - Bury Greater Manchester - Wigan Hertfordshire - Stevenage	Kent - Medway Lancashire - Hyndburn Northamptonshire - Northampton Sussex - Crawley Warwickshire - Nuneaton & Bedworth West Mercia - Redditch Wiltshire - Swindon
Hart	Dorset - East Dorset Essex - Uttlesford Hampshire - East Hampshire Hampshire - Test Valley Surrey - Surrey Heath Surrey - Trandridge Surrey - Waverley	Sussex - Mid Sussex Thames Valley - Chiltern Thames Valley - S Oxfordshire Thames Valley - Vale of White Horse Thames Valley - West Oxfordshire Thames Valley - West Berkshire Thames Valley - Wokingham UA
Havant	Cheshire - Warrington Derbyshire - Erewash Essex - Basildon Greater Manchester - Bury Greater Manchester - Stockport Greater Manchester - Trafford Merseyside - Sefton	Met Police - Havering Nottinghamshire - Mansfield Staffordshire - Cannock Chase Staffordshire - Tamworth Warwickshire - Nuneaton & Bedworth West Mercia - Redditch West Midlands - Dudley

## Most similar BCUs and CDRPs

### Most similar CDRP families (continued)

Isle of Wight	Avon & Somerset - Sedgemoor Avon & Somerset - Taunton Deane Devon & Cornwall - Carrick Devon & Cornwall - Kerrier Devon & Cornwall - Restormel Essex - Tendring Kent - Shepway	Lancashire - Wyre North Wales - Conwy North Wales - Denbighshire North Yorkshire - Scarborough Northamptonshire - Kettering Suffolk- Waveney Warwickshire - Rugby
New Forest	Cambridgeshire - Huntingdonshire Cheshire - Macclesfield Devon & Cornwall - South Hams Gloucestershire - Tewkesbury Hampshire - East Hampshire Surrey - Mole Valley Sussex - Horsham	Sussex - Mid-Sussex Sussex - Wealden Thames Valley - South Oxfordshire Thames Valley - West Berkshire Warwickshire - Stratford upon Avon West Mercia - Wychavon Wiltshire - North Wiltshire
Portsmouth	Avon & Somerset - City of Bristol UA Devon & Cornwall - Exeter Devon & Cornwall - Plymouth Hampshire - Southampton Leicestershire - Leicester Lincolnshire - Lincoln Norfolk - Norwich	Northamptonshire - Northampton Northumbria - Newcastle upon Tyne Nottinghamshire - Nottingham South Wales - Cardiff Sussex - Brighton & Hove Thames Valley - Reading UA West Midlands - Coventry
Rushmoor	Hampshire - Gosport Hertfordshire - Broxbourne Hertfordshire - Watford Kent - Dartford Kent - Medway Met Police - Bexley Met Police - Harrow	Met Police - Hillingdon Staffordshire - Tamworth Sussex - Crawley Thames Valley - Bracknell Forest UA Warwickshire - Nuneaton & Bedworth West Mercia - Redditch West Mercia - Worcester
Southampton	Avon & Somerset - City of Bristol UA Cambridgeshire - Cambridge Devon & Cornwall - Exeter Devon & Cornwall - Plymouth Greater Manchester - Manchester Hampshire - Portsmouth Leicestershire - Leicester	Lincolnshire - Lincoln Norfolk - Norwich Northumbria - Newcastle upon Tyne Nottinghamshire - Nottingham South Wales - Cardiff Thames Valley - Oxford Thames Valley - Reading UA
Test Valley	Cambridgeshire - Huntingdonshire Essex - Maldon Hampshire - Basingstoke & Deane Hampshire - East Hampshire Leicestershire - Melton North Yorkshire - Selby Suffolk - Babergh	Sussex - Mid-Sussex Thames Valley - Aylesbury Vale Thames Valley - South Oxfordshire Thames Valley - West Berkshire Thames Valley - West Oxfordshire West Mercia - Wychavon Wiltshire - North Wiltshire
Winchester	Devon & Cornwall - East Devon Dorset - North Dorset Essex - Colchester Hertfordshire - East Hertfordshire Kent - Ashford North Yorkshire - Harrogate Staffordshireshire - Stafford	Surrey - Guildford Surrey - Waverley Sussex - Chichester Thames Valley - Aylesbury Vale Thames Valley - Cherwell Thames Valley - Vale of White Horse Wiltshire - Salisbury

# Statutory Performance Indicator Scorecard

2004/2005 March

		Latest data to	Target March	Result March	Last year	Actual numbers
<b>Domain A: Citizen Focus</b>						
SPI 1	User Satisfaction - making contact with the police (SVC)	March	no target	87%		no data
	User Satisfaction - making contact with the police (VC)	March	no target	69%		no data
	User Satisfaction - action taken by the police (SVC)	March	no target	76%		no data
	User Satisfaction - action taken by the police (VC)	March	no target	59%		no data
	User Satisfaction - being kept informed of progress (SVC)	March	no target	58%		no data
	User Satisfaction - being kept informed of progress (VC)	March	no target	42%		no data
	User Satisfaction - their treatment by staff (SVC)	March	no target	87%		no data
	User Satisfaction - their treatment by staff (VC)	March	no target	73%		no data
	User Satisfaction - the overall service provided (SVC)	March	no target	76%		no data
	User Satisfaction - the overall service provided (VC)	March	no target	57%		no data
SPI 2	Confidence - % who think local police do good job	September	no target	53%		54%
SPI 3	Fairness and Equality - SVC satisfaction of racist incident victims	March	no target	75%		no data
	Fairness and Equality - VC satisfaction of racist incident victims	March	no target	60%		no data
	Fairness and Equality - overall white persons satisfied (SVC)	March	no target	76%		no data
	Fairness and Equality - overall non-white persons satisfied (SVC)	March	no target	74%		no data
	Fairness and Equality - overall white persons satisfied (VC)	March	no target	57%		no data
	Fairness and Equality - overall non-white persons satisfied (VC)	March	no target	55%		no data
	Fairness and Equality - White PACE stop arrest rate	February	>15%	10%	11%	2380 arrests
	Fairness and Equality - Non-white PACE stop arrest rate	February	>15%	16%	15%	270 arrests
	Fairness and Equality - VAP white victim detection rate	March	no target	49%		53%
	Fairness and Equality - VAP non-white victim detection rate	March	no target	42%		47%

Note In User satisfaction, SVC includes all satisfied returns  
VC only very satisfied and completely satisfied  
SPI 2 British Crime Survey data are for the 12 months to Sept 2004

## Domain 1: Reducing Crime

SPI 4	BCS measure of crime - the risk of personal crime		no target	no data		8
	BCS measure of crime - the risk of household crime		no target	no data		21
SPI 5	House burglaries per 1000 households	March	<9	7.26	9.40	5415 crimes
	Violent crimes per 1000 population	March	<22.5	23.3	21.5	41779 crimes
	Robbery crimes per 1000 population	March	<0.51	0.53	0.59	948 crimes
	Vehicle crimes per 1000 population	March	<10.8	9.20	11.60	16539 crimes
	Life threatening and gun crime per 1000 population	February	no target	0.183	0.134	326 crimes

Note SPI 4 British Crime Survey data are not available since March 2004

## Domain 2: Investigating Crime

SPI 6	Number of offences brought to justice (rolling year)	December	34577	34826		33088
	% of offences brought to justice (rolling year)	December	no target	19.5%		
	Class A drugs offences brought to justice (rolling year)	December	no target	251		296
SPI 7	All crime sanction detection rate	March	>24%	22.8%	21.5%	39462 detects
	House burglary detection rate	March	>22%	27.9%	20.1%	1509 detects
	Violent crime detection rate	March	>50%	49.2%	49.4%	20544 detects
	Robbery crime detection rate	March	>28%	33.1%	25.9%	314 detects
	Vehicle crime detection rate	March	>13%	10.7%	11.3%	1776 detects
SPI 8	% of domestic violence where arrest was made	March	>50%	46.3%	46.0%	
	of these % of partner on partner violence	March	no target	78.0%	73.5%	

Note Data on all offences brought to justice is based on 12 months to December 2004

# Statutory Performance Indicator Scorecard (continued)

2004/2005 March

		Latest data to	Target March	Result March	Last year	Actual numbers
<b>Domain 3: Promoting Public Safety</b>						
SPI 9	Traffic collisions (Fatal and Serious Injury)	December	<685	697	762	
SPI 10	BCS survey - fear of burglary	September	no target	9.2%	10.0%	
	BCS survey - fear of vehicle crime	September	no target	11.3%	11.5%	
	BCS survey - fear of violence	September	no target	11.3%	11.0%	
	BCS survey - public safety	September	no target	18.3%	18.5%	

Note: SPI 9 is 5.19 based on 178.86 million vehicle kilometres travelled per annum  
British Crime Survey data are based on 12 months to September 2004

## Domain 4: Providing Assistance

no measures in 2004/2005

## Domain B: Resource Usage

SPI 11	% of officer time available for frontline policing	Annual	>66.3%	66.6%	64.2%	
SPI 12	% of recruits from minority ethnic backgrounds	March	>3%	3.3%	2.2%	9 of 270
	% of resignees from minority ethnic backgrounds	March	<3%	0.0%	1.9%	0 of 58
	% of overall strength that are female officers	March	no target	23.5%	21.9%	880 of 3748
SPI 13	Number of days lost to sickness - police officers	March	<8	8.40		31901 days
	Number of days lost to sickness - police staff	March	<8	8.31		17835 days

NOTE: The 66.6% figure for SPI 11 for 2004/2005 is preliminary and may be subject to change

NOTE: The Force target for the first two SPI 12 measures is 3.0% of economically active persons who are from a minority ethnic background.

NOTE: The SPI for sickness absence stipulates data to be collected in hours rather than days to avoid concerns about variable shift patterns. In line with many Forces we are not yet able to collect data in hours but will convert days to hours if required to do so.

## Force PIs

F01	All crimes per 1000 population	March	no target	96.3	100.5	173072 crimes
F02	All crime detection rate	March	no target	28.1%	26.9%	48581 detects
F03	% of 999 calls answered within 10 seconds	March	>90%	92.4%	90.3%	282048 calls
F04	% of immediate response calls attended within 15 mins	March	>90%	92.9%	94.1%	13909 calls
F05	Achieve the staffing target for the year	March	3740	3748		
F06	Homicide detection rate	March	100%	76%	83.0%	26 of 34