

*Hampshire Constabulary  
Monthly Performance Profile  
February 2008*

Corporate Services, Police Headquarters,  
West Hill, WINCHESTER. SO22 5DB



# FORCE PERFORMANCE

February 2008

## SCORECARD

Control Strategy

Control Strategy	see page	Sum of OCUs		Central	Isle of Wight	North&East	Portsmouth	Southampton	Western
		Target	Actual						
Violent crimes v target	8	<0%	-11.8%	-8%	-10%	-17%	-19%	-3%	-16%
House burglary crimes v target	16	<0%	6.4%	13%	-29%	11%	-30%	38%	14%
Vehicle crimes v target	18	<0%	-19.5%	-24%	-18%	0%	-35%	-21%	-17%
BCS comparative crime v target	20	<0%	-13.2%	-11%	-20%	-10%	-25%	-7%	-13.2%
Overall detection rate with sanction detections	29	>25%	24.8%	26.1%	26.0%	26.6%	22.7%	26.3%	20.8%
Violent crime sanction detection rate	9	>42%	44.6%	41%	37%	57%	40%	46%	42%
House burglary sanction detection rate	17	>22%	14.8%	14%	79%	6%	18%	12%	20%
Vehicle crime sanction detection rate	19	>12%	6.0%	8%	2%	5%	7%	6%	5%
Domestic violence arrest rate	30	>60%	80%	86%	87%	84%	75%	75%	72%
Class A Drug sanction detections v target	27	>100%	72%	141%	61%	23%	120%	772%	101%
Sickness absence days per police officer	35-37	<0.625	0.53	0.43	0.71	0.42	0.51	0.34	0.70
Sickness absence days per support staff member	36-38	<0.625	0.55	0.60	0.55	0.67	0.92	0.27	0.48

Fatal/Serious traffic casualties	31	<86	36	This target is owned by RPU (8 OCU)					
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Number of measures better than or equal to target	10	8	8	7	7	9	7
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Cells coloured green indicate that the performance is better than or equal to target

Sickness data in the Force column is for the sum of the OCUs only

The latest casualty data are for January 2008. Numbers may change as the accident record data are updated each month

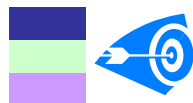
"Sum of OCUs actual" will include 7 OCU and 8 OCU where applicable

### Control Strategy key

Enhancing Safer Neighbourhoods

Strengthen Public Protection

Reduce & Detect Crime



## Review of Force Performance for 2007/2008

This report covers the eleventh month of the 2007/2008 reporting year.

The target is to publish this profile report by the **fifth** working day of the following month.

Published with this profile on the intranet (via the Performance Review homepage) are two very useful extra supporting files

- a) 43 force data on a selection of key indicators on crime, detection, OBTJ and the British Crime Survey
- b) full lists of the occurrence numbers for crimes and detections for each OCU, with pivot tables to support analysis

The Force Performance Profile is ordered so that measures appear in the same order as the measures in the Policing Performance Assessment Framework.



Measures which appear in the Hampshire Constabulary Force Control Strategy are marked with this blue target to indicate that they are of special significance to the force's objectives in 2007/2008.

Readers should take care when making comparisons involving detections in particular months in 2005/2006.

Using the detection validation date, as is the current practice, gives widely inaccurate results and it was agreed to allocate detections across the 2005/2006 year in the same proportions as were achieved in 2004/2005.

This is satisfactory for all detections but may give misleading results when the reader is looking at subsets of crime, particularly subsets with low numbers.

### Performance highlights

<b>Citizen Focus</b>	<p>iQuanta reports show Hampshire Constabulary (HC) as <b>best</b> in Most Similar Family (MSF) for level of personal crime as at September 2007 and 5th out of 42 forces (pg 7)</p> <p>iQuanta reports show HC as <b>best</b> in MSF for level of household crime and 4th out of 42 forces (pg 7)</p> <p>iQuanta reports show HC as <b>best</b> in MSF for the percentage of people who think their local police do a good job as at September 2007, nationally 3rd out of 42 (pg 4)</p> <p>iQuanta reports show HC as <b>best</b> in MSF for both fear of burglary and fear of vehicle crime, 9th and 7th respectively out of 42 forces (pg 33)</p> <p>iQuanta reports show HC as 2nd (best) in MSF for fear of violent crime, 17th out of 42 forces (pg 33)</p> <p>iQuanta reports show HC as 2nd (best) in MSF for satisfaction of RTC victims and 4th out of 42 forces (pg 4)</p> <p>iQuanta reports show HC as <b>best</b> in MSF for satisfaction of burglary victims and 6th out of 42 forces (pg 4)</p> <p>iQuanta reports show HC as <b>3rd best</b> in MSF for satisfaction of violent crime victims and 19th out of 42 forces (pg 4)</p>
<b>Reducing Crime</b>	<p>Violent crime reduced in all but two OCUs; force reduction is 5.6% on last year (pg 8)</p> <p>Acquisitive crime is down 12.5% against this time last yr, iQuanta reports HC as 3rd in MSF (pg 14)</p> <p>Vehicle crime reduced yr on yr by 17.5% - reduced in all OCUs; most significant reduction is Portsmouth, down 26.2%, HC is 1st in MSF (pg 18)</p> <p>BCS comparator crime levels - within target ytd and showing 9.9% reduction over previous year, HC is 4th in MSF (pg 20)</p> <p>Total crime ytd is down by 8.4% compared with the same period in 2006/2007 (pg 28)</p>
<b>Investigating crime</b>	<p>Violent crime sanction detection rate YTD is 44.7% against a target of 42% (pg 9)</p> <p>Class A drug sanction detections stands at 464 ytd overall against a force target ytd of 400 (pg 27)</p>

### Major Risks to achieving Performance Goals in 2007/2008

<b>Citizen Focus</b>	<p>Satisfaction of vehicle crime victims is the 2nd worst in MSF, of 42 forces HC are 38th (pg 4)</p> <p>Satisfaction of anti-social behaviour victims show HC 4th worst in MSF, of 42 forces HC are 35th (pg 4)</p> <p>Perceptions of anti-social behaviour show HC 3rd in MSF, of 42 forces HC are 18th (pg 33)</p> <p>Perceptions of local drug use and local drug dealing show HC 4th in MSF, of 42 forces HC are 13th (pg 33)</p>
<b>Reducing Crime</b>	<p>House burglary levels are 3.5% over target, however current iQuanta data still shows Hampshire as best in MSF (pg 16)</p> <p>Despite the decrease in violent crime, HC remains last in MSF and over target by 0.8% (pg 8)</p>
<b>Investigating Crime</b>	<p>The overall sanction detection rate for the month is 24.9% (target 25%) (pg 29), although ytd is 26.3%</p> <p>Vehicle crime detection rate ytd is 8.1%, with HC 6th in MSF (pg 19)</p> <p>Burglary detection rate remains below target, however, Isle of Wight OCU is above target at 23.8% and Southampton OCU is above target at 32.8% ytd (pg 17)</p>
<b>Resource Use</b>	<p>All absence levels are running over target, in particular police staff (pgs 35-38)</p> <p>FEC have not achieved the 90% target for answering calls within 30 seconds for any month published in this profile, with this month standing at 69.0% (pg 45)</p>

Please send any suggestions to improve this document to Corporate Services at:-  
[performance.review@hampshire.pnn.police.uk](mailto:performance.review@hampshire.pnn.police.uk)

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# DOMAIN A: CITIZEN FOCUS



## User satisfaction measures (SPI 1)



The measures are

- SPI 1a the satisfaction of victims of house burglary, violent crime, vehicle crime and road traffic collisions with respect to "making contact with the police"
- SPI 1b the satisfaction of victims of house burglary, violent crime, vehicle crime and road traffic collisions with respect to "action taken by the police"
- SPI 1c the satisfaction of victims of house burglary, violent crime, vehicle crime and road traffic collisions with respect to "being kept informed of the progress"
- SPI 1d the satisfaction of victims of house burglary, violent crime, vehicle crime and road traffic collisions with respect to "their treatment by staff"
- SPI 1e the satisfaction of victims of house burglary, violent crime, vehicle crime and road traffic collisions with respect to "the overall service provided"

Data is collected in both "%completely or very satisfied" and "%completely, very or fairly satisfied"

The % satisfied numbers below for house burglary, vehicle crime, violent crime and road traffic collisions are those of people completely or very satisfied

February 2008

### HOUSE BURGLARY

	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western
First contact	85%	76%	82%	88%	84%	83%
Action taken	80%	73%	71%	74%	79%	72%
Being kept informed	63%	59%	51%	55%	60%	58%
Treatment	88%	88%	84%	87%	89%	87%
Overall service	77%	76%	69%	71%	77%	75%

FORCEWIDE AVERAGE	
	84%
	75%
	58%
	87%
	74%

### VEHICLE CRIME

	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western
First contact	76%	81%	74%	75%	75%	81%
Action taken	56%	64%	43%	48%	48%	55%
Being kept informed	39%	53%	32%	34%	36%	43%
Treatment	74%	77%	67%	68%	72%	75%
Overall service	57%	65%	46%	51%	51%	57%

FORCEWIDE AVERAGE	
	76%
	51%
	38%
	72%
	53%

### VIOLENT CRIME

	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western
First contact	78%	67%	76%	73%	79%	73%
Action taken	57%	56%	57%	47%	60%	55%
Being kept informed	44%	44%	45%	38%	50%	46%
Treatment	80%	82%	75%	74%	76%	79%
Overall service	57%	59%	53%	53%	63%	61%

FORCEWIDE AVERAGE	
	76%
	56%
	45%
	77%
	58%

### ROAD TRAFFIC COLLISIONS

	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western
First contact	82%	No data	78%	43%	89%	93%
Action taken	77%	74%	66%	63%	63%	69%
Being kept informed	56%	66%	52%	47%	44%	52%
Treatment	80%	84%	81%	83%	72%	80%
Overall service	75%	78%	74%	76%	66%	71%

FORCEWIDE AVERAGE	
	87%
	70%
	52%
	79%
	72%

### RACIAL INCIDENTS

See page 5 of this book

The target for 2007/2008 for overall "action taken" is 58% "completely or very satisfied" and 75% "completely, very or fairly satisfied"

### ACTION TAKEN

	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western
completely/very satisfied	63%	64%	54%	55%	58%	60%
including fairly satisfied	79%	81%	73%	73%	74%	78%

FORCEWIDE AVERAGE	
	58%
	76%

The target for 2007/2008 for overall "being kept informed" is 50% "completely or very satisfied" and 66% "completely, very or fairly satisfied"

### BEING KEPT INFORMED

	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western
completely/very satisfied	46%	51%	41%	41%	45%	48%
including fairly satisfied	66%	73%	57%	60%	62%	67%

FORCEWIDE AVERAGE	
	45%
	63%

There is no target for 2007/2008 for "overall service"

### OVERALL SERVICE

	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western
completely/very satisfied	63%	67%	55%	57%	60%	63%
including fairly satisfied	82%	84%	75%	77%	78%	80%

FORCEWIDE AVERAGE	
	60%
	79%

### FORCE OVERALL SATISFACTION

	First contact	Action taken	Being kept informed	Treatment	OVERALL SERVICE
completely/very satisfied	78%	58%	45%	76%	60%
including fairly satisfied	94%	76%	63%	92%	79%

NOTE: With effect from June 2007, data is as a result of telephone surveys

NOTE: The overall satisfaction is based on the sum of the responses

Further details of this data and also reporting sheets for each individual district (on a quarterly basis) can be found on the [March 2008 Research & Consultation Intranet homepage](#)

## DOMAIN A: CITIZEN FOCUS

### Confidence measures (SPI 2)

The measure is

SPI 2a Using the British Crime Survey (BCS), the percentage of people who think their local police do a good job

#### SPI 2a

iQuanta now shows forces their results within their MSF families on a rolling year basis

Year to	Mar-05	Mar-06	Mar-07	Jun-07	Sep-07
MSF average	47.0%	51.0%	51.6%	51.7%	52.3%
Hampshire	53.0%	51.0%	56.6%	57.0%	58.7%
In MSF family of 42 forces	1 8	4 16	2 6	2 7	1 3

The City of London is not included in the British Crime Survey results

iQuanta currently shows DORSET highest with 62.3%

HAMPSHIRE is highest in MSF family with 58.7%

### Citizen focus comparative data

iQuanta contains data for 42 forces (excludes City of London) on satisfaction with burglary, vehicle crime, violent crime and RTC victims  
Data for the year to **December 2007** shows (figures for fairly satisfied, very satisfied or completely satisfied)

	Ease of contact	Actions	Follow up	Treatment	Whole experience
<b>HOUSE BURGLARY</b>					
Hampshire	95.8%	90.0%	75.6%	96.9%	89.9%
of 42 forces	6	6	7	6	6
of 8 MSFs	3	1	1	1	1
MSF average	95.2%	86.7%	71.3%	95.5%	87.5%
<b>VEHICLE CRIME</b>					
Hampshire	90.8%	66.4%	54.3%	87.0%	71.3%
of 42 forces	20	35	32	35	38
of 8 MSFs	4	7	4	6	7
MSF average	90.3%	68.6%	56.6%	89.1%	74.6%
<b>VIOLENT CRIME</b>					
Hampshire	89.4%	72.1%	62.5%	89.6%	75.8%
of 42 forces	21	23	26	14	19
of 8 MSFs	3	5	5	1	3
MSF average	88.3%	72.4%	63.0%	87.6%	75.0%
<b>RTC</b>					
Hampshire	94.3%	88.4%	75.5%	93.8%	91.3%
of 42 forces	10	6	4	7	4
of 8 MSFs	3	2	1	2	2
MSF average	93.7%	83.7%	64.2%	92.0%	85.6%
<b>ANTI-SOCIAL BEHAVIOURE</b>					
Hampshire	84.1%	54.6%	44.7%	83.7%	64.1%
of 42 forces	16	41	28	24	35
of 8 MSFs	3	7	3	3	5
MSF average	82.2%	58.1%	42.9%	83.3%	65.4%

The Home Office have published comparative data for SPI 2 and SPI 3 for forces based on the year to June 2006  
MSF gradings

	SPI 2a	SPI 3a	SPI 3b
Avon & Somerset	F	F	P
Bedfordshire	F	F	P
Essex	F	F	G/E
Hampshire	F	F	G/E
Kent	P	F	F
Leicestershire	F	F	G/E
Northamptonshire	F	F	G/E
Thames Valley	G/E	F	G/E

March 2008

## DOMAIN A: CITIZEN FOCUS

### Fairness, equality and diversity measures (SPI 3)

The measures are

- SPI 3a Satisfaction of victims of racist incidents with respect to the overall service provided
- SPI 3b Comparison of satisfaction between ethnic groups with respect to the overall service provided
- SPI 3c Percentage of PACE searches which lead to arrest by ethnicity of the person searched
- SPI 3d Comparison of sanction detection rates for Violence against the Person offences by ethnicity of the victim.
- SPI 3e Proportion of police recruits from minority ethnic groups compared to the proportion of people from minority ethnic groups in the economically active population
- SPI 3f Ratio of officers from minority ethnic groups resigning to white officer resignations
- SPI 3g Percentage of female police officers compared to overall force strength

**SPI 3a** The target for 2007/2008 is 67% "completely or very satisfied" and 85% "completely, very or fairly satisfied" with respect to the overall service provided

	First contact	Action taken	Being kept informed	Treatment	OVERALL SERVICE
YTD December 2007 completely/very satisfied	70%	55%	40%	69%	55%
including fairly satisfied	87%	79%	67%	92%	79%

NOTE: This measure is updated quarterly

**SPI 3b** 79.0% of the 7367 white persons who responded were satisfied. 60.6% were very or completely satisfied  
72.5% of the 244 non-white persons who responded were satisfied. 50.4% were very or completely satisfied

	2004-05	2005-06	2006-07	2007-08 to February
Arrest rate for white persons	10.2%	8.3%	12.4%	9.0%
Arrest rate for non-white persons	15.4%	11.6%	12.3%	10.0%

**SPI 3d** VAP sanction detection rate by ethnicity

	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western	TOTAL
YTD February 2008 VAP offences on "The State"	923	537	1076	844	1214	730	5324
Detected offences on "The State"	797	426	996	743	1011	635	4608
%Detected offences on "The State"	86%	79%	93%	88%	83%	87%	87%

	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western	TOTAL
YTD February 2008 On White	5414	1831	4060	3265	4904	3769	23243
on Non-White	211	46	285	337	717	149	1745
on ethnicity "0., Unknown"	150	90	135	98	219	140	832
ethnicity all other	905	357	863	696	974	829	4624
detects White	1727	601	1618	1079	1603	1446	8074
detects Non-White	70	20	121	111	209	48	579
detects on ethnicity "0. Unknown"	46	23	42	37	60	55	263
detects ethnicity all other	343	120	367	225	381	352	1788
%detects White	32%	33%	40%	33%	33%	38%	34.7%
%detects Non-White	33%	43%	42%	33%	29%	32%	33.2%
%detects on ethnicity "0. Unknown"	31%	26%	31%	38%	27%	39%	31.6%
%detects ethnicity all other	38%	34%	43%	32%	39%	42%	38.7%

NOTE: From July 2007, 'ethnicity all other' includes "not stated", "never entered" and "multiple entered"

## DOMAIN A: CITIZEN FOCUS

### Fairness, equality and diversity measures (SPI 3)

**SPI 3e** Recruiting from minority ethnic groups

	All recruits	Minority ethnic recruits	%
YTD February 2008	234	5	2.1%
2006-2007	270	9	3.3%
2005-2006	259	13	5.0%
2004-2005	270	9	3.3%

Persons of minority ethnic backgrounds represent 3.0% of the working population. The target is therefore greater than 3.0%.

**SPI 3f** Resignations from minority ethnic groups

	White resignations		Minority ethnic resignations		Ratio of PMEB to white (the target is 1.0)
	Number	Headcount	Number	Headcount	
YTD February 2008	207	3933	4	84	0.9
2006-2007	209	3880	2	83	0.4
2005-2006	286	3710	8	72	1.4
2004-2005	58	3740	0	59	0.0

**SPI 3g** Percentage of female officers

	Male strength	Female strength	% female
YTD February 2008	2849	1021	26.4%
2006-2007	2840	979	25.6%
2005-2006	2815	911	24.5%
2004-2005	2868	880	23.5%

### Neighbourhood policing KDIs (SPI 2a & SPI 10b)

MSF position for KDIs	Year ending					
	Dec-06	Mar-07	Jun-07	Sep-07	Dec-07	Mar-08
Dealing with minor crimes	2	2	2			
Understanding community issues	1	2	3			
Dealing with community priorities	4	2	3			

## DOMAIN 1: REDUCING CRIME

### Measures of crime level (SPI 4 and 5)

The measures are

- SPI 4a The estimated percentage risk of an adult being a victim of a personal crime (excluding sexual offences) over a 12 month period
- SPI 4b The estimated percentage risk of a household being a victim of a household crime over a 12 month period
- SPI 5a The number of domestic burglaries per 1000 households
- KDI Domestic burglary sanction detection rate
- SPI 5b The number of violent crime offences per 1000 population
- KDI Violent crime sanction detection rate
- SPI 5c The number of robbery offences per 1000 population
- KDI Robbery crime sanction detection rate
- SPI 5d The number of vehicle crime offences per 1000 population
- KDI Vehicle crime sanction detection rate
- KDI The number of BCS comparator crimes per 1000 population
- SPI 5e The number of life threatening crime and gun crime offences per 1000 population

#### Level of personal crime (SPI 4a)

Measure: The estimated percentage risk of an adult being a victim of a personal crime over a 12 month period.

	2004/05	2005/06	2006/07	to June 2007/08	to September 2007/08
MSF average	7.1	6.3	6.1	6.0	6.0
Hampshire	5	5.1	4.7	4.7	4.5
v MSF forces	2	2	3	1	1
v 42 forces	7	9	6	4	5

#### Level of household crime (SPI 4b)

Measure: The estimated chance of a household being a victim of a household crime over a 12 month period.

	2004/05	2005/06	2006/07	to June 2007/08	to September 2007/08
MSF average	18.5	18.1	19	18.8	17.6
Hampshire	17	13.4	13.2	13.2	13.0
v MSF forces	3	2	1	1	1
v 42 forces	17	6	4	5	4

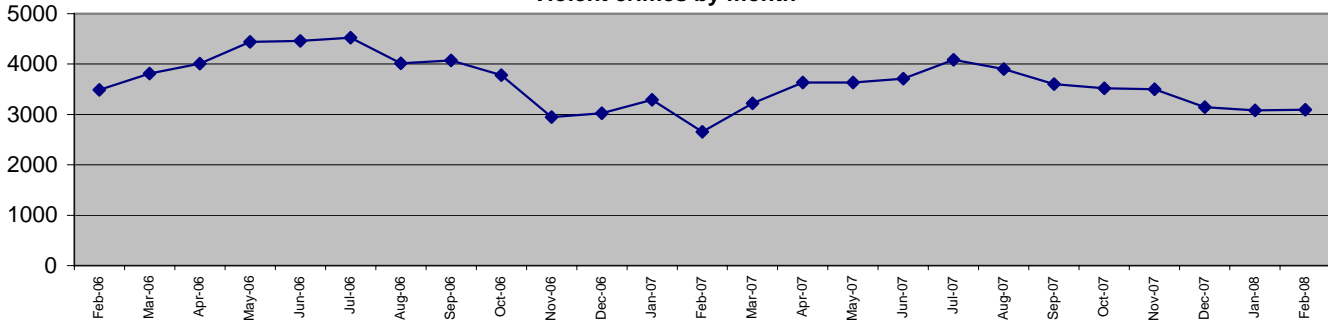
These measures are taken from the British Crime Survey data which are published on iQuanta several months in arrears  
The City of London is not included in the British Crime Survey results

# DOMAIN 1: REDUCING CRIME

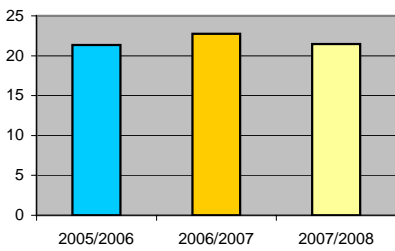
## Violent crimes (SPI 5b)



Violent crimes by month



Violent crimes per 1000 population April to February (last 3 years)



Force target for 2007/2008 is for less than 42195 violent crimes (38679 crimes in 11 months)

To February 2008 there were 38909 crimes

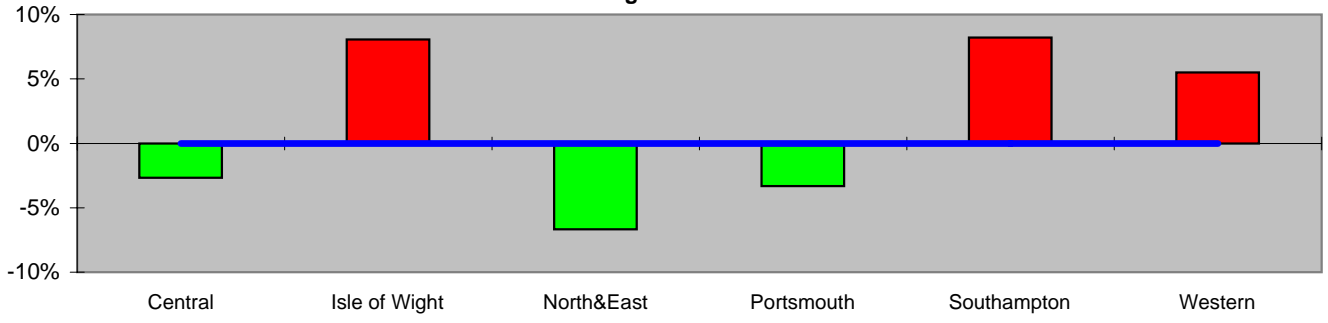
Data to February 2008	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western
YTD Apr 07 to Feb 08	8137	3080	6883	5802	8881	6126
YTD Apr 06 to Feb 07	8973	3049	7898	6426	8686	6179
YTD Apr 05 to Feb 06	8088	3128	7270	6797	7848	5525
This month	699	233	558	442	722	441
Monthly 07/08 target	760	259	670	546	746	528
YTD target	8,361	2,850	7,375	6,001	8,207	5,806
% v target	-2.7%	8.1%	-6.7%	-3.3%	8.2%	5.5%
% change from 2006/2007	-9.3%	1.0%	-12.9%	-9.7%	2.2%	-0.9%
Latest comparative	14 of 15	13 of 15	10 of 15	12 of 15	15 of 15	13 of 15

FORCE
38909
41211
38656
3095
3509
38600
0.8%
-5.6%
8 of 8

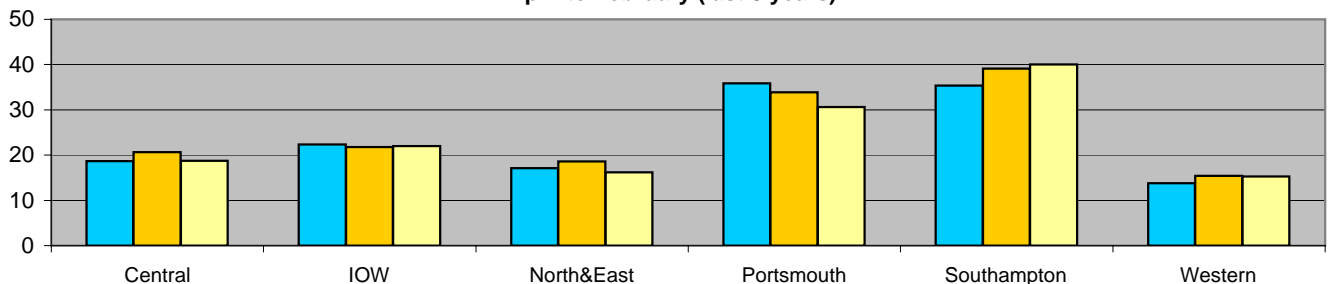
Violent crime detected via fixed penalty	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western
	375	237	531	365	282	326

2116
------

OCUs v target - violent crime



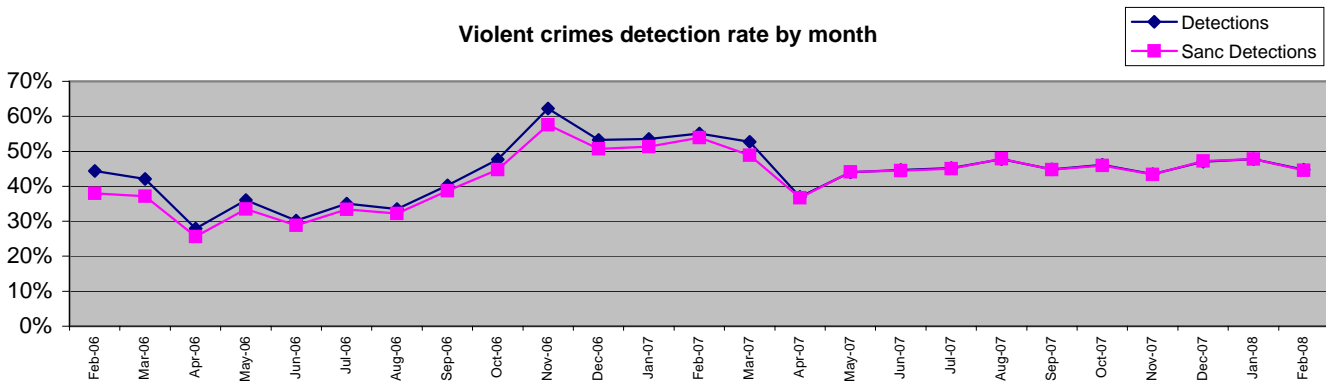
Violent crimes per 1000 population April to February (last 3 years)



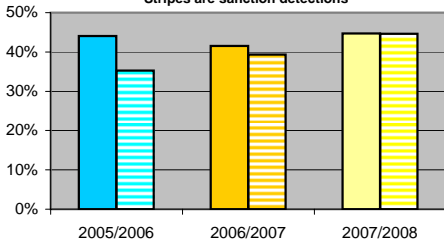
# DOMAIN 1: REDUCING CRIME

## Violent crimes detection rate (KDI)

### Violent crimes detection rate by month



**Violent crime detection rate April to February (last 3 years)**  
Stripes are sanction detections



Force target for 2007/2008 is 42% or greater (sanction detections)

To February 2008 the sanction detection rate was 44.7%

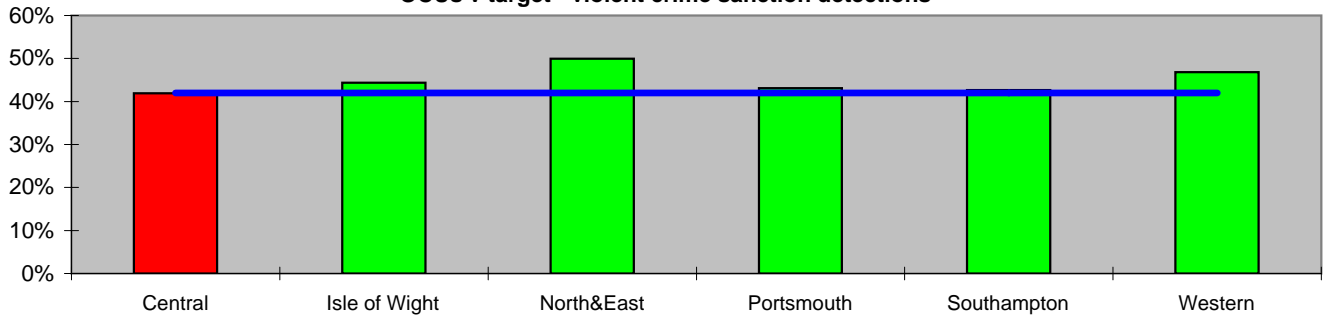
Data to February 2008	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western
Detections YTD Apr 07 to Feb 08	42%	44%	50%	43%	43%	47%
Detections YTD Apr 06 to Feb 07	36%	48%	44%	37%	43%	46%
Detections YTD Apr 05 to Feb 06	44%	62%	45%	39%	35%	50%
This month	41%	37%	57%	40%	46%	42%
YTD Detects	3425	1366	3452	2507	3791	2867
YTD Sanction Dets	3413	1366	3437	2502	3791	2867

FORCE
44.7%
41.5%
44.0%
44.7%
17408
17376

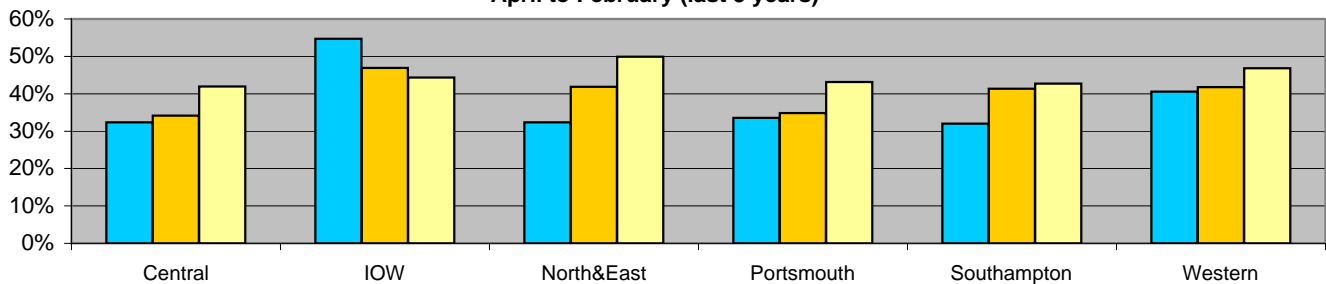
Sanction detections	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western
YTD sanction detection rate	41.9%	44.4%	49.9%	43.1%	42.7%	46.8%
% Change in number of detections from 2006/2007	11.5%	-4.5%	3.9%	11.7%	5.5%	11.0%
Latest comparative	13 of 15	14 of 15	4 of 15	5 of 15	9 of 15	11 of 15

44.7%
7.1%
4 of 8

### OCUs v target - violent crime sanction detections



### Violent crimes sanction detection rate April to February (last 3 years)



## DOMAIN 1: REDUCING CRIME

### Breakdown of violent crime Crimes 2007/08 v 2006/07

Homicide & Attempt murder	Central	IOW	North&East	P'mouth	Soton	Western	FORCE
YTD February 2008	6	1	6	7	7	3	30
YTD February 2007	8	3	5	5	11	4	36
YTD February 2006	8	1	8	3	9	3	32
Change (07/08 v 06/07)	-25%	-67%	20%	40%	-36%	-25%	-17%

Serious wounding	Central	IOW	North&East	P'mouth	Soton	Western	FORCE
YTD February 2008	31	8	55	41	70	22	227
YTD February 2007	41	13	41	57	54	24	230
YTD February 2006	44	9	26	50	45	21	195
Change (07/08 v 06/07)	-24%	-38%	34%	-28%	30%	-8%	-1%

Threat to Kill	Central	IOW	North&East	P'mouth	Soton	Western	FORCE
YTD February 2008	164	48	136	120	211	82	761
YTD February 2007	259	54	317	164	349	159	1302
YTD February 2006	356	66	427	286	311	191	1637
Change (07/08 v 06/07)	-37%	-11%	-57%	-27%	-40%	-48%	-42%

Other wounding	Central	IOW	North&East	P'mouth	Soton	Western	FORCE
YTD February 2008	2921	969	2268	1966	3520	2167	13811
YTD February 2007	2885	951	2611	1978	2539	2294	13258
YTD February 2006	2642	936	2368	1616	2224	2309	12095
Change (07/08 v 06/07)	1%	2%	-13%	-1%	39%	-6%	4%

Common assault	Central	IOW	North&East	P'mouth	Soton	Western	FORCE
YTD February 2008	2268	876	1947	1745	1912	1663	10411
YTD February 2007	2344	797	1873	2039	2355	1524	10932
YTD February 2006	1851	717	1856	2364	2412	1309	10509
Change (07/08 v 06/07)	-3%	10%	4%	-14%	-19%	9%	-5%

highest in MSF

Harassment	Central	IOW	North&East	P'mouth	Soton	Western	FORCE
YTD February 2008	1988	920	1792	1180	2089	1550	9519
YTD February 2007	2521	931	2263	1337	2228	1506	10786
YTD February 2006	2096	1136	2009	1619	1767	1076	9703
Change (07/08 v 06/07)	-21%	-1%	-21%	-12%	-6%	3%	-12%

3rd highest in MSF

Possession of weapons	Central	IOW	North&East	P'mouth	Soton	Western	FORCE
YTD February 2008	188	59	166	167	235	108	923
YTD February 2007	204	51	130	142	231	128	886
YTD February 2006	173	55	150	158	220	108	864
Change (07/08 v 06/07)	-8%	16%	28%	18%	2%	-16%	4%

Other violence v person	Central	IOW	North&East	P'mouth	Soton	Western	FORCE
YTD February 2008	35	6	23	12	21	9	106
YTD February 2007	24	8	24	31	38	14	139
YTD February 2006	20	10	36	37	40	13	156
Change (07/08 v 06/07)	46%	-25%	-4%	-61%	-45%	-36%	-24%

highest in MSF

Sexual offences	Central	IOW	North&East	P'mouth	Soton	Western	FORCE
YTD February 2008	416	156	347	349	484	387	2139
YTD February 2007	543	181	443	432	469	407	2475
YTD February 2006	494	175	489	431	504	413	2506
Change (07/08 v 06/07)	-23%	-14%	-22%	-19%	3%	-5%	-14%

highest in MSF

Robbery	Central	IOW	North&East	P'mouth	Soton	Western	FORCE
YTD February 2008	128	38	143	215	332	135	991
YTD February 2007	144	26	194	241	412	119	1136
YTD February 2006	136	23	169	234	316	82	960
Change (07/08 v 06/07)	-11%	46%	-26%	-11%	-19%	13%	-13%

Personal Robbery  
lowest in MSF

Definition of above categories in terms of Home Office classifications

Homicide and attempted murder 1, 2, 4/1, 4/2  
 Serious wounding 5  
 Threat to Kill 3  
 Other wounding 8A, 8D  
 Common assault 104,105A,105B

Harassment  
 Possession of weapons  
 Other violence v person  
 Sexual offences  
 Robbery

8C, 8E  
 8B  
 4/3,4/4-6,4/7,6,7,11-15,37/1  
 16-27, 70-74, 88A,88B  
 34A, 34B  
 March 2008

## DOMAIN 1: REDUCING CRIME

### Breakdown of violent crime Sanction detection rate 2007/08

Homicide & Attempt murder	Central	IOW	North&East	P'mouth	Soton	Western
YTD February 2008	6	1	6	7	7	3
Sanction detections	6	1	7	3	9	0
Sanction detection rate	100%	100%	117%	43%	129%	0%

FORCE
30
26
87%

Serious wounding	Central	IOW	North&East	P'mouth	Soton	Western
YTD February 2008	31	8	55	41	70	22
Sanction detections	25	4	38	26	34	13
Sanction detection rate	81%	50%	69%	63%	49%	59%

FORCE
227
140
62%

Threat to Kill	Central	IOW	North&East	P'mouth	Soton	Western
YTD February 2008	164	48	136	120	211	82
Sanction detections	70	16	48	27	36	28
Sanction detection rate	43%	33%	35%	23%	17%	34%

FORCE
761
225
30%

Other wounding	Central	IOW	North&East	P'mouth	Soton	Western
YTD February 2008	2921	969	2268	1966	3520	2167
Sanction detections	1139	422	949	645	1240	893
Sanction detection rate	39%	44%	42%	33%	35%	41%

FORCE
13811
5288
38%

Common assault	Central	IOW	North&East	P'mouth	Soton	Western
YTD February 2008	2268	876	1947	1745	1912	1663
Sanction detections	771	303	796	672	749	709
Sanction detection rate	34%	35%	41%	39%	39%	43%

FORCE
10411
4000
38%

5th highest in MSF

Harassment	Central	IOW	North&East	P'mouth	Soton	Western
YTD February 2008	1988	920	1792	1180	2089	1550
Sanction detections	1108	520	1301	848	1267	964
Sanction detection rate	56%	57%	73%	72%	61%	62%

FORCE
9519
6008
63%

6th highest in MSF

Possession of weapons	Central	IOW	North&East	P'mouth	Soton	Western
YTD February 2008	188	59	166	167	235	108
Sanction detections	138	48	154	156	214	91
Sanction detection rate	73%	81%	93%	93%	91%	84%

FORCE
923
801
87%

Other violence v person	Central	IOW	North&East	P'mouth	Soton	Western
YTD February 2008	35	6	23	12	21	9
Sanction detections	18	3	21	3	14	6
Sanction detection rate	51%	50%	91%	25%	67%	67%

FORCE
106
65
61%

4th highest in MSF

Sexual offences	Central	IOW	North&East	P'mouth	Soton	Western
YTD February 2008	416	156	347	349	484	387
Sanction detections	108	42	106	71	138	116
Sanction detection rate	26%	27%	31%	20%	29%	30%

FORCE
2139
581
27%

6th highest in MSF

Robbery	Central	IOW	North&East	P'mouth	Soton	Western
YTD February 2008	128	38	143	215	332	135
Sanction detections	42	8	32	56	90	47
Sanction detection rate	33%	21%	22%	26%	27%	35%

FORCE
991
275
28%

Personal Robbery  
highest in MSF

## DOMAIN 1: REDUCING CRIME



### Life threatening crime and gun crime (SPI 5e)



Life threatening crimes are homicide, attempted murder and wounding or other act endangering life.

Gun crime is defined as offences where guns are recorded as used in homicide, violence against the person, robbery, burglary and sexual offences. 'Used' means discharged or used as a threat.

It is understood that there will be an element of double counting.

#### Life Threatening crime

YTD February 2008

	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western
Homicide	5	0	3	4	3	2
Attempted murder	1	1	3	3	4	1
Wounding	31	8	55	41	70	22
<b>TOTAL</b>	<b>37</b>	<b>9</b>	<b>61</b>	<b>48</b>	<b>77</b>	<b>25</b>
Gun Crime	32	8	20	19	12	19
<b>TOTAL INCLUDING GUN CRIME</b>	<b>69</b>	<b>17</b>	<b>81</b>	<b>67</b>	<b>89</b>	<b>44</b>

YTD		
2007/08	2006/07	2005/06
17	20	10
13	16	19
227	230	179
<b>257</b>	<b>266</b>	<b>208</b>
110	139	114
<b>367</b>	<b>405</b>	<b>322</b>

Homicide	Home Office Classification	1, 4.1, 4.2
Attempted murder	Home Office Classification	2
Wounding endangering life	Home Office Classification	5

#### Gun crime

Returns are made each month to the Home Office on the number of firearms-used offences recorded.

"Used" means fired or used as a threat to other people (possession alone and criminal damage do not count)

Number reported

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL
2005/06	12	14	12	14	4	10	16	10	11	13	12	6	134
2006/07	15	11	19	14	25	11	14	8	6	5	11	6	145
2007/08	17	15	11	9	13	17	6	7	5	6	4		110

## DOMAIN 1: REDUCING CRIME



### Acquisitive crimes Crimes 2007/08 v 2006/07

House burglary (HO 28 & 29)	Central	IOW	North&East	P'mouth	Soton	Western
YTD February 2008	900	270	976	948	936	885
YTD February 2007	968	230	1311	914	772	739
YTD February 2006	1174	332	1077	913	911	895
Change (07/08 v 06/07)	-7%	17%	-26%	4%	21%	20%

FORCE
4915
4934
5302
0%

lowest in MSF

Veh crime +VI (HO 37/2,45,48,126)	Central	IOW	North&East	P'mouth	Soton	Western
YTD February 2008	2961	665	3164	2540	3714	3486
YTD February 2007	3427	761	3483	3428	4955	3789
YTD February 2006	3405	777	3237	3364	4404	3168
Change (07/08 v 06/07)	-14%	-13%	-9%	-26%	-25%	-8%

FORCE
16530
19843
18355
-17%

lowest in MSF

Personal robbery (HO 34B)	Central	IOW	North&East	P'mouth	Soton	Western
YTD February 2008	107	37	122	180	320	114
YTD February 2007	131	24	163	215	397	106
YTD February 2006	136	23	169	234	316	82
Change (07/08 v 06/07)	-18%	54%	-25%	-16%	-19%	8%

FORCE
880
1036
960
-15%

lowest in MSF

Theft from person (HO 39)	Central	IOW	North&East	P'mouth	Soton	Western
YTD February 2008	478	70	279	324	516	261
YTD February 2007	331	63	260	396	559	258
YTD February 2006	282	54	415	327	584	272
Change (07/08 v 06/07)	44%	11%	7%	-18%	-8%	1%

FORCE
1928
1867
1934
3%

4th lowest in MSF

Theft of cycle (HO 44)	Central	IOW	North&East	P'mouth	Soton	Western
YTD February 2008	1061	187	692	1194	897	657
YTD February 2007	1107	205	678	1284	1260	872
YTD February 2006	1235	190	714	1117	1486	727
Change (07/08 v 06/07)	-4%	-9%	2%	-7%	-29%	-25%

FORCE
4688
5406
5469
-13%

highest in MSF



### Acquisitive crimes (SPI 5f) Sanction detection rate 2007/08

House burglary	Central	IOW	North&East	P'mouth	Soton	Western
YTD February 2008	900	270	976	948	936	885
Sanction detections	128	63	117	147	307	140
Sanction detection rate	14%	23%	12%	16%	33%	16%

FORCE
4915
902
18%

2nd highest in MSF

Vehicle crime +VI	Central	IOW	North&East	P'mouth	Soton	Western
YTD February 2008	2961	665	3164	2540	3714	3486
Sanction detections	250	65	222	241	230	330
Sanction detection rate	8%	10%	7%	9%	6%	9%

FORCE
16530
1338
8%

6th highest in MSF

Personal robbery	Central	IOW	North&East	P'mouth	Soton	Western
YTD February 2008	107	37	122	180	320	114
Sanction detections	30	7	25	40	85	37
Sanction detection rate	28%	19%	20%	22%	27%	32%

FORCE
880
224
25%

highest in MSF

Theft from person	Central	IOW	North&East	P'mouth	Soton	Western
YTD February 2008	478	70	279	324	516	261
Sanction detections	13	4	10	21	17	6
Sanction detection rate	3%	6%	4%	6%	3%	2%

FORCE
1928
71
4%

4th highest in MSF

Theft of cycle	Central	IOW	North&East	P'mouth	Soton	Western
YTD February 2008	1061	187	692	1194	897	657
Sanction detections	41	5	45	50	45	37
Sanction detection rate	4%	3%	7%	4%	5%	6%

FORCE
4688
223
5%

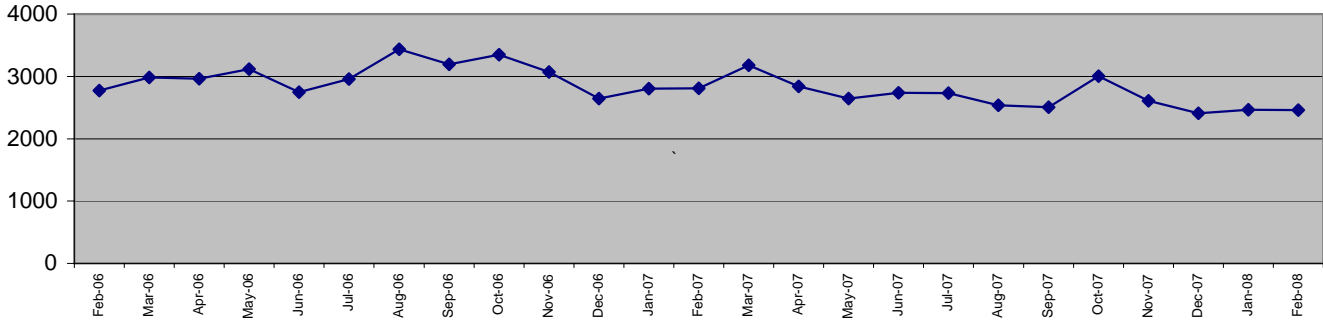
4th highest in MSF

# DOMAIN 1: REDUCING CRIME

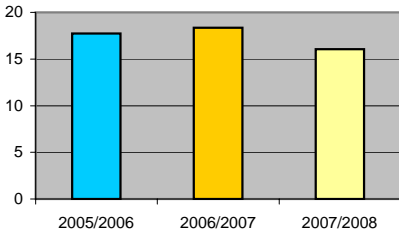
## Acquisitive crimes (SPI 5f)



Acquisitive crimes by month



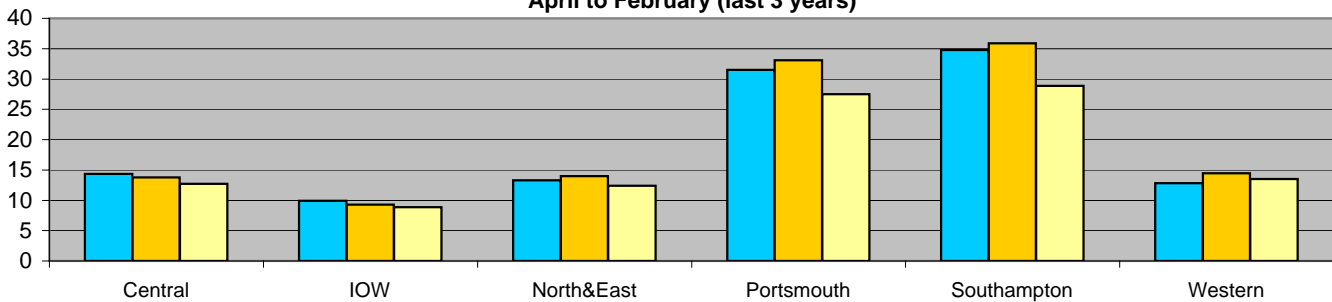
Acquisitive crimes per 1000 Population  
April to February (last 3 years)



Data to February 2008	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western
YTD Apr 07 to Feb 08	5507	1229	5233	5186	6383	5403
YTD Apr 06 to Feb 07	5964	1283	5895	6237	7943	5764
YTD Apr 05 to Feb 06	6217	1376	5595	5941	7687	5130
This month	451	85	509	400	579	437
% change from 2006/2007	-7.7%	-4.2%	-11.2%	-16.9%	-19.6%	-6.3%
Latest comparative	4 of 15	4 of 15	8 of 15	4 of 15	6 of 15	13 of 15

FORCE
28941
33086
31946
2461
-12.5%
3 of 8

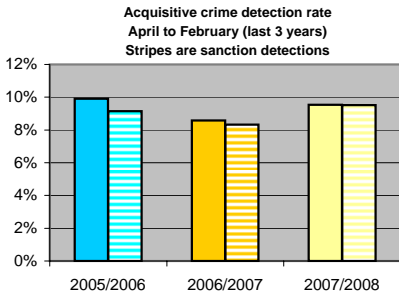
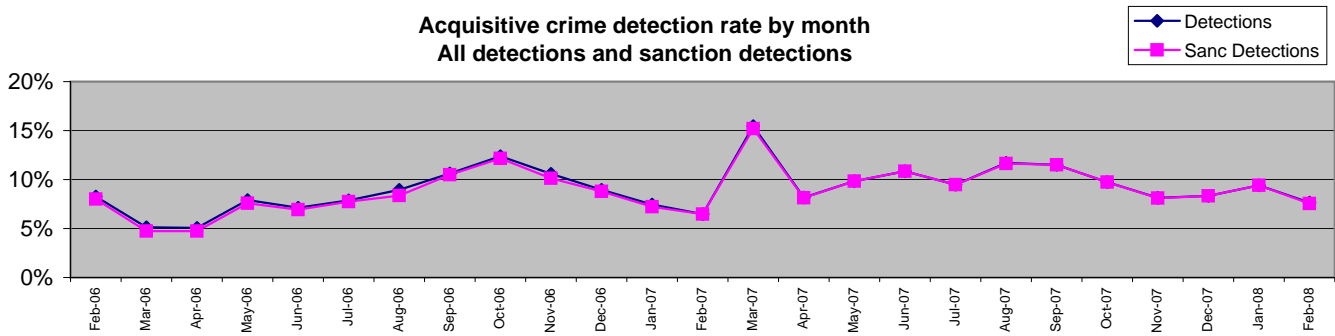
Acquisitive crimes per 1000 population  
April to February (last 3 years)



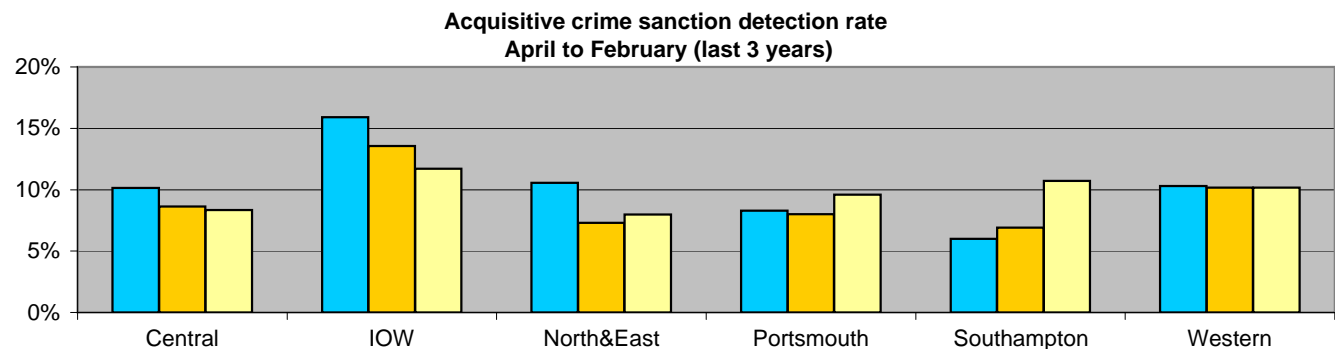
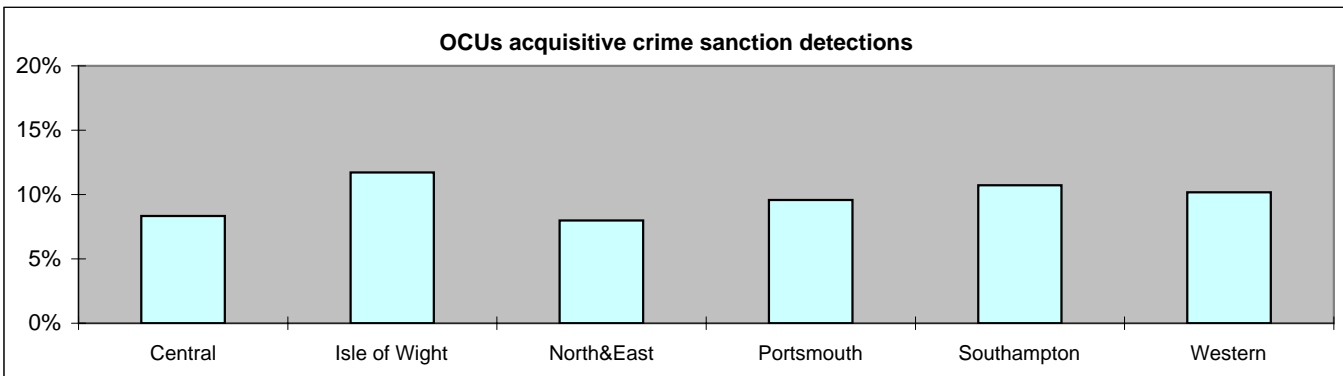
# DOMAIN 1: REDUCING CRIME

## Acquisitive crime detection rate (KDI)

**Acquisitive crime detection rate by month**  
All detections and sanction detections



Data to February 2008	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western	FORCE
Detections YTD Apr 07 to Feb 08	8%	12%	8%	10%	11%	10%	9.5%
Detections YTD Apr 06 to Feb 07	9%	15%	7%	8%	7%	10%	8.6%
Detections YTD Apr 05 to Feb 06	11%	17%	12%	9%	6%	11%	9.9%
This month	8%	15%	6%	8%	7%	8%	7.6%
YTD Detects	462	144	419	499	684	550	2758
YTD Sanction Dets	459	144	418	497	684	550	2752
<b>Sanction detections</b>							
YTD sanction detection rate	8.3%	11.7%	8.0%	9.6%	10.7%	10.2%	9.5%
% Change in number of detections from 2006/2007	-10.7%	-17.2%	-2.8%	-0.4%	24.6%	-6.1%	0.0%
<i>Latest comparative</i>	11 of 15	5 of 15	12 of 15	7 of 15	5 of 15	6 of 15	5 of 8

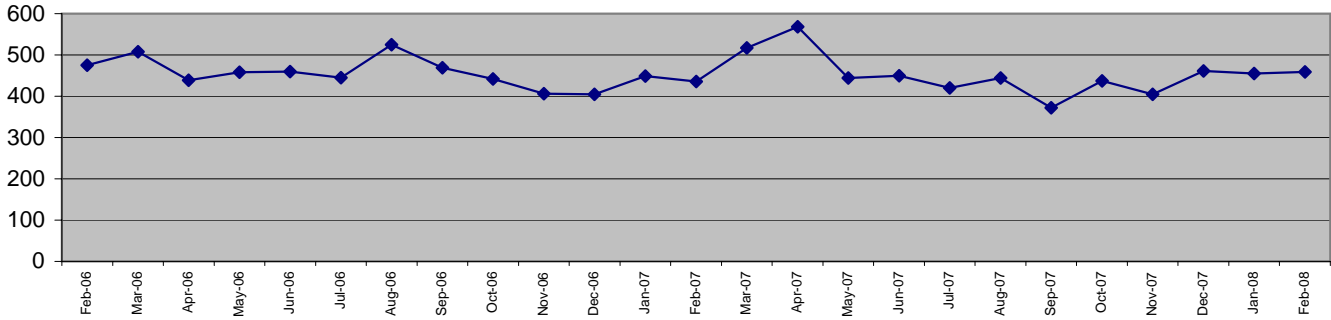


# DOMAIN 1: REDUCING CRIME

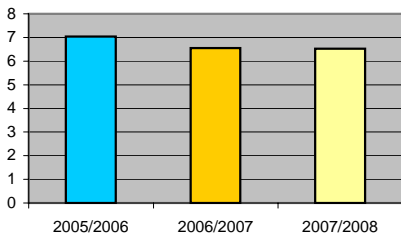
## Domestic burglary crimes (KDI)



Domestic burglary crimes by month



Domestic burglary crimes per 1000 households April to February (last 3 years)



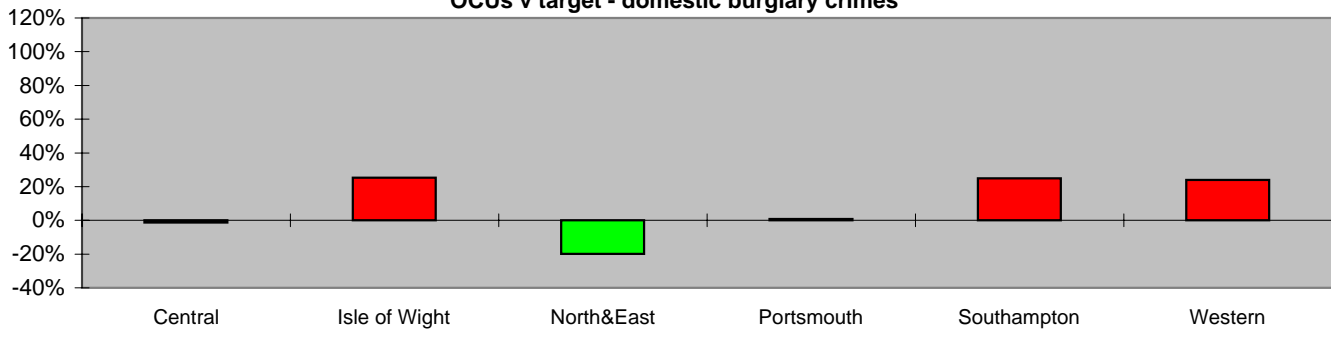
Force target for 2007/2008 is for less than 5178 domestic burglary crimes (4747 crimes in 11 months)

To February 2008 there were 4915 crimes

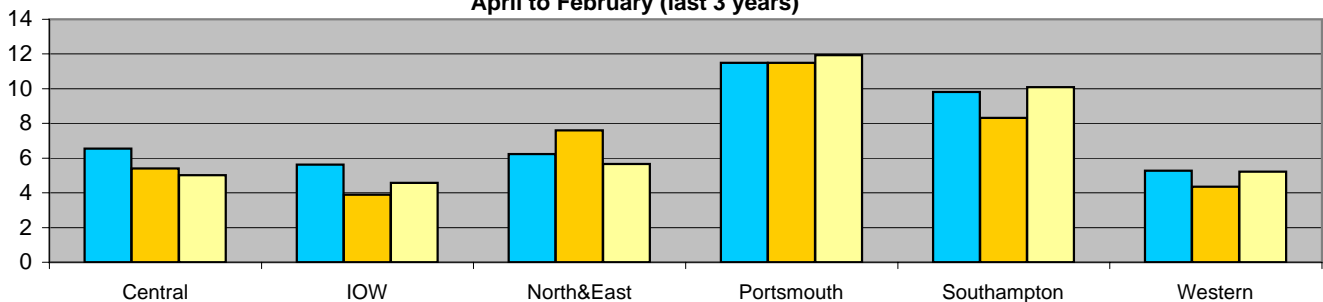
Data to February 2008	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western
YTD Apr 07 to Feb 08	900	270	976	948	936	885
YTD Apr 06 to Feb 07	968	230	1311	914	772	739
YTD Apr 05 to Feb 06	1174	332	1077	913	911	895
This month	94	14	123	60	94	74
Monthly 07/08 target	83	20	111	86	68	65
YTD target	911	215	1,217	941	749	714
% v target	-1.2%	25.3%	-19.8%	0.8%	25.0%	23.9%
% change from 2006/2007	-7.0%	17.4%	-25.6%	3.7%	21.2%	19.8%
Latest comparative	1 of 15	4 of 15	6 of 15	1 of 15	3 of 15	9 of 15

FORCE
4915
4934
5302
459
432
4747
3.5%
-0.4%
1 of 8

OCUs v target - domestic burglary crimes



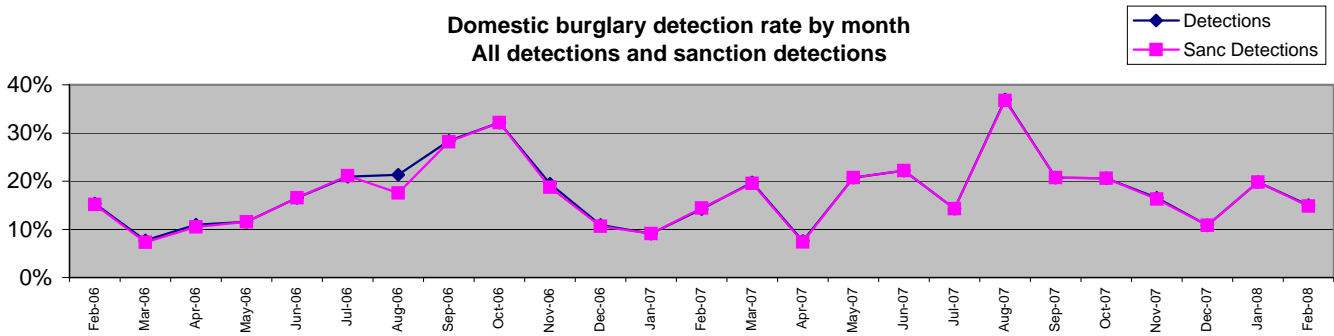
Domestic burglary crimes per 1000 households April to February (last 3 years)



# DOMAIN 1: REDUCING CRIME

## Domestic burglary detection rate (KDI)

Domestic burglary detection rate by month  
All detections and sanction detections



Domestic burglary detection rate  
April to February (last 3 years)  
Stripes are sanction detections

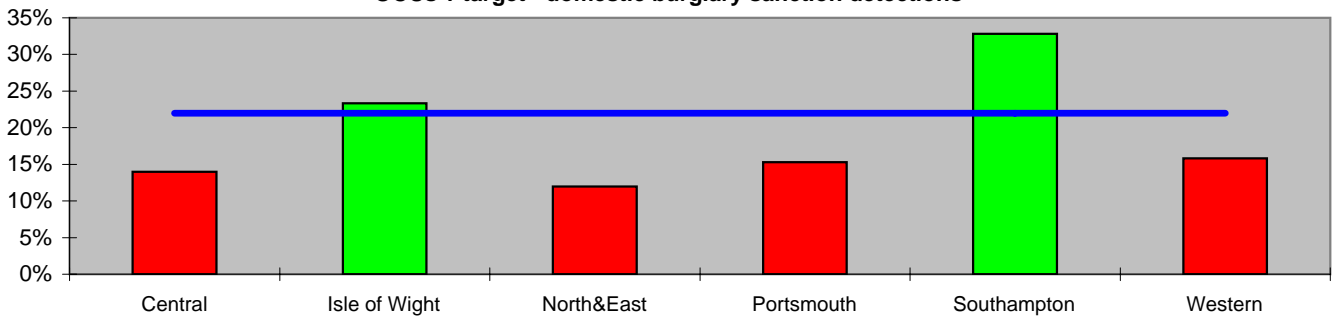


Force target for 2007/2008 is 22% or greater (sanction detections)

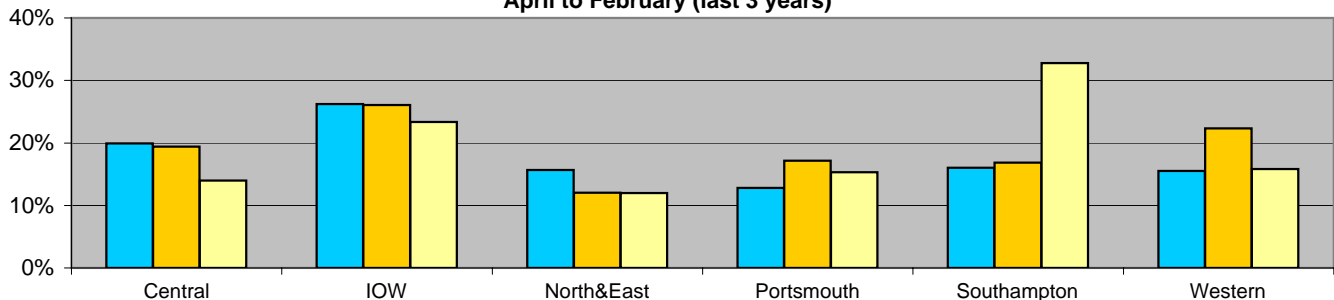
To February 2008 the sanction detection rate was 18.3%

Data to February 2008	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western	FORCE
Detections YTD Apr 07 to Feb 08	14%	23%	12%	16%	33%	16%	18.4%
Detections YTD Apr 06 to Feb 07	20%	35%	12%	17%	17%	23%	17.9%
Detections YTD Apr 05 to Feb 06	21%	27%	17%	14%	17%	16%	17.8%
This month	15%	79%	6%	18%	12%	20%	15.0%
YTD Dets	128	63	117	147	307	140	902
YTD Sanction Dets	126	63	117	145	307	140	898
Detection rate by type							
YTD sanction detection rate	14.0%	23.3%	12.0%	15.3%	32.8%	15.8%	18.3%
% Change in number of detections from 2006/2007	-33.0%	5.0%	-25.9%	-7.6%	136.2%	-15.2%	4.7%
Latest comparative	8 of 15	3 of 15	12 of 15	6 of 15	1 of 15	6 of 15	2 of 8

OCUs v target - domestic burglary sanction detections



Domestic burglary sanction detection rate  
April to February (last 3 years)

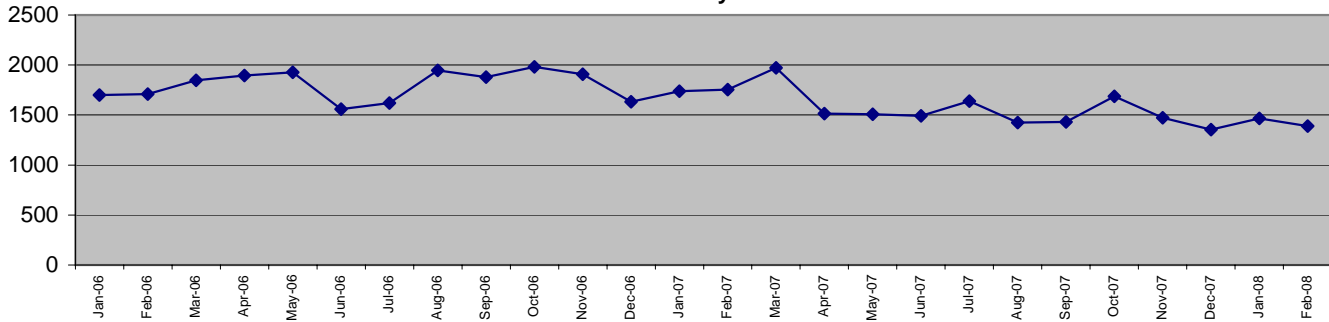


# DOMAIN 1: REDUCING CRIME

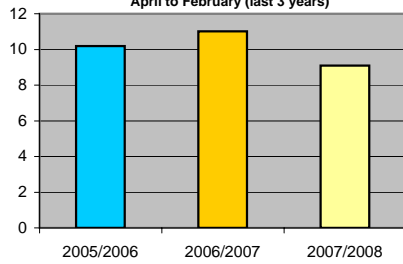
## Vehicle crimes (including vehicle interference)



Vehicle crimes by month



Vehicle crimes per 1000 population April to February (last 3 years)



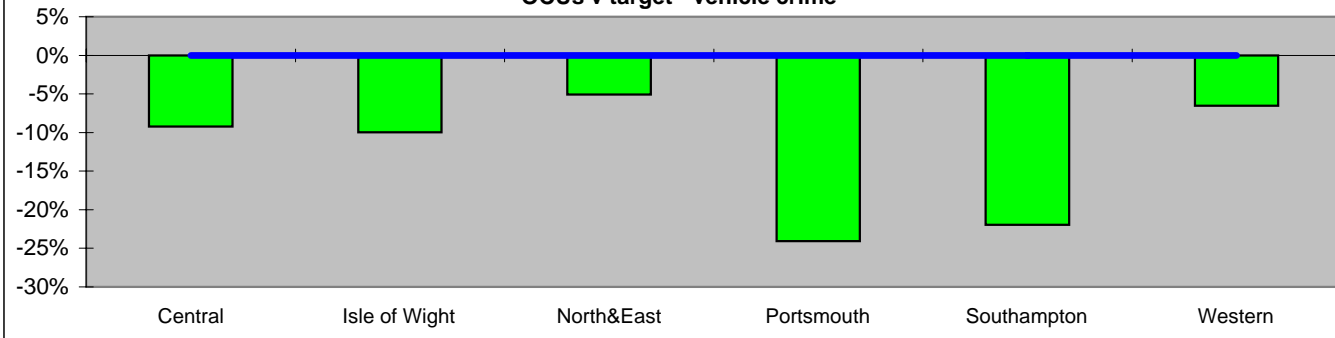
Force target for 2007/2008 is for less than 20724 vehicle crimes (18997 for 11 months)

To February 2008 there were 16379 crimes

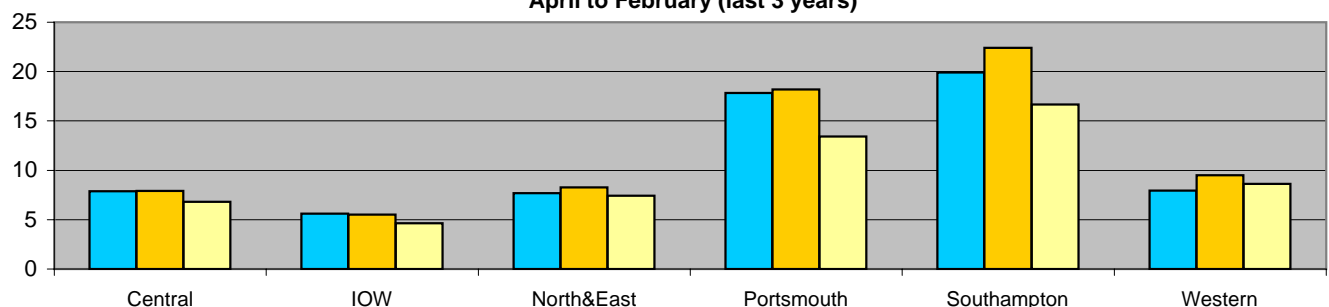
Data to February 2008	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western
YTD Apr 07 to Feb 08	2949	643	3127	2529	3687	3444
YTD Apr 06 to Feb 07	3427	761	3483	3428	4955	3789
YTD Apr 05 to Feb 06	3405	777	3237	3364	4404	3168
This month	223	53	298	198	340	278
Monthly 07/08 target	295	65	299	303	430	335
YTD target	3,249	714	3,294	3,331	4,725	3,684
% v target	-9.2%	-10.0%	-5.1%	-24.1%	-22.0%	-6.5%
% change from 2006/2007	-13.9%	-15.5%	-10.2%	-26.2%	-25.6%	-9.1%
Latest comparative	3 of 15	3 of 15	11 of 15	3 of 15	9 of 15	10 of 15

FORCE
16379
19843
18355
1390
1727
18997
-13.8%
-17.5%
1 of 8

OCUs v target - vehicle crime



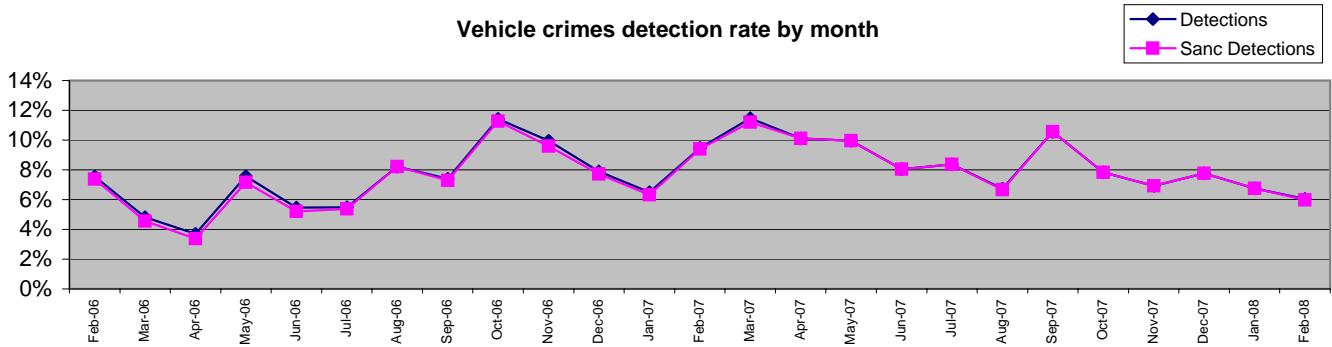
Vehicle crimes per 1000 population April to February (last 3 years)



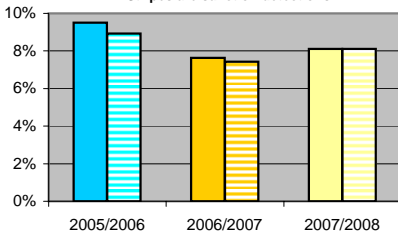
# DOMAIN 1: REDUCING CRIME

## Vehicle crimes (including vehicle interference) detection rate (KDI)

**Vehicle crimes detection rate by month**



**Vehicle crime detection rate April to February (last 3 years)**  
Stripes are sanction detections

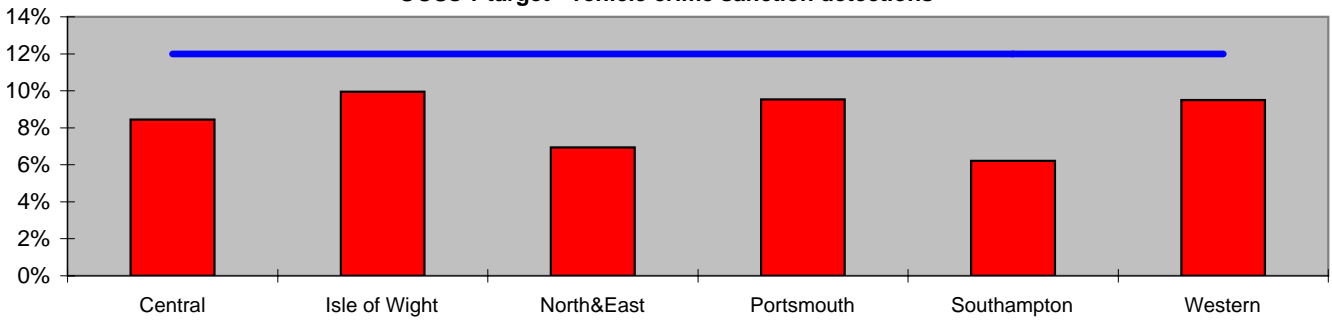


Force target for 2007/2008 is 12% or greater (sanction detections)

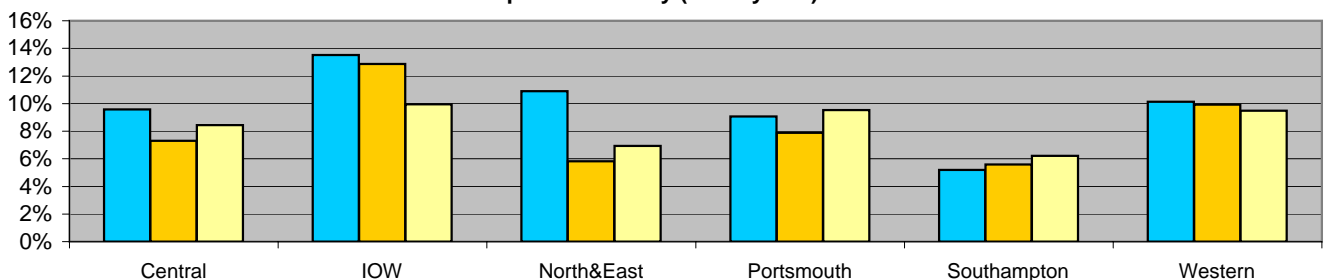
To February 2008 the sanction detection rate was 8.1%

Data to February 2008	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western	FORCE
Detections YTD Apr 07 to Feb 08	8.5%	10.0%	7.0%	9.5%	6.2%	9.5%	8.3%
Detections YTD Apr 06 to Feb 07	7.6%	13.3%	6.0%	8.0%	5.7%	10.2%	7.6%
Detections YTD Apr 05 to Feb 06	10.4%	14.0%	12.0%	9.6%	5.4%	10.5%	9.5%
This month	8.5%	1.9%	5.4%	7.1%	5.6%	5.4%	6.0%
YTD Detects	250	64	218	241	229	327	1329
YTD Sanction Dets	249	64	217	241	229	327	1327
<b>Sanction detections</b>							
YTD sanction detection rate	8.4%	10.0%	6.9%	9.5%	6.2%	9.5%	8.1%
% Change in number of detections from 2006/2007	-0.4%	-34.7%	6.9%	-10.7%	-17.3%	-13.0%	-10.0%
<i>Latest comparative</i>	10 of 15	6 of 15	11 of 15	4 of 15	10 of 15	5 of 15	6 of 8

**OCUs v target - vehicle crime sanction detections**



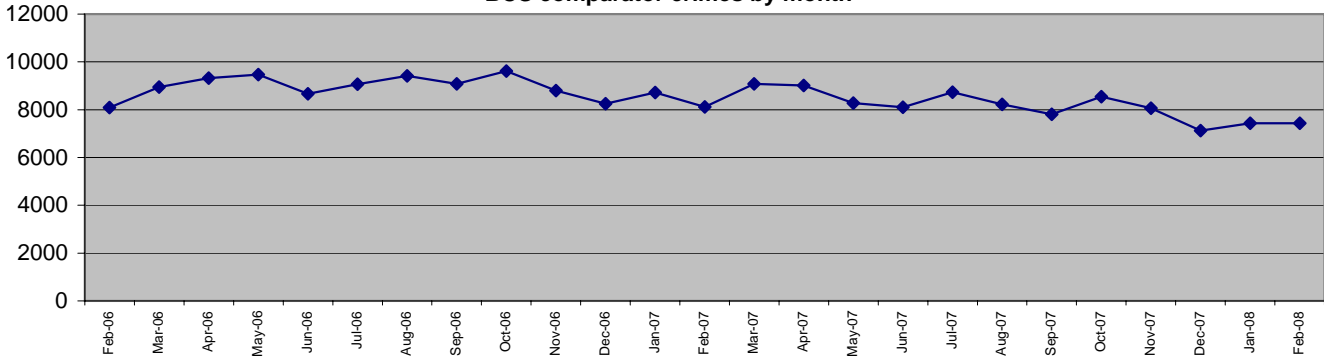
**Vehicle crimes sanction detection rate April to February (last 3 years)**



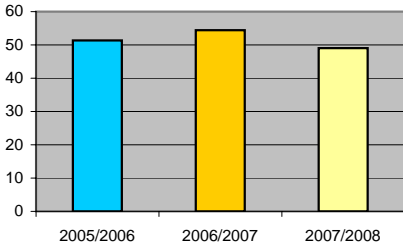
# DOMAIN 1: REDUCING CRIME

## BCS comparator crimes (KDI)

BCS comparator crimes by month



BCS comparator crimes per 1000 population April to February (last 3 years)



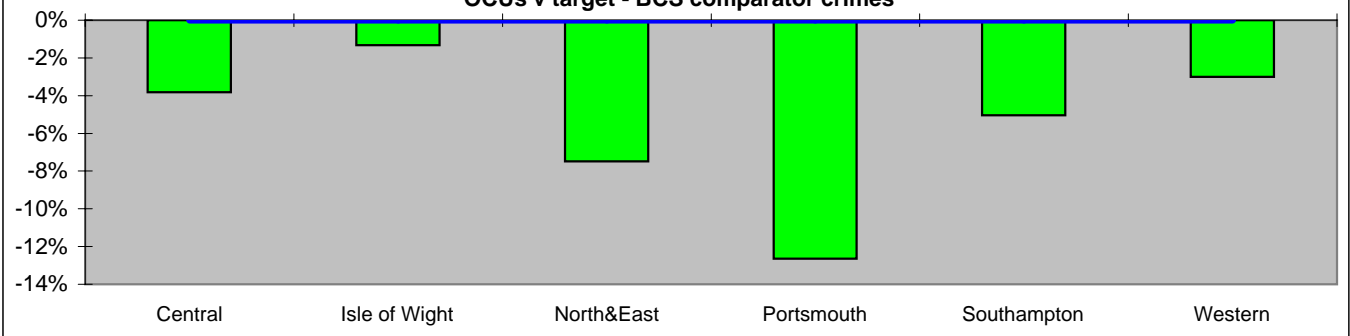
Force target for 2007/2008 is for less than 103000 BCS comparator crimes (94417 in 11 months)

To February 2008 there were 87824 BCS comparator crimes

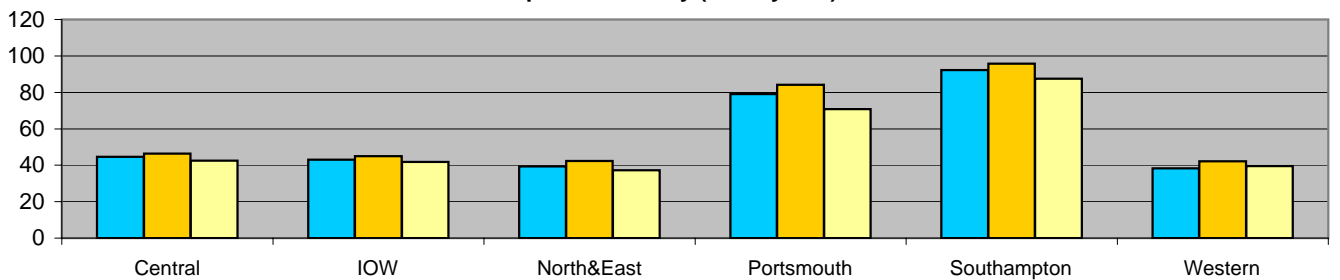
Data to February 2008	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western
YTD Apr 07 to Feb 08	18421	5853	15830	13413	19419	15828
YTD Apr 06 to Feb 07	20151	6305	17984	15952	21240	16894
YTD Apr 05 to Feb 06	19379	6037	16698	14993	20481	15340
This month	1552	431	1398	1042	1729	1287
Monthly 07/08 target	1741	539	1556	1396	1859	1484
YTD target	19154	5932	17111	15355	20450	16319
% v target	-3.8%	-1.3%	-7.5%	-12.6%	-5.0%	-3.0%
% change from 2006/2007	-8.6%	-7.2%	-12.0%	-15.9%	-8.6%	-6.3%
<i>Latest comparative</i>	10 of 15	10 of 15	8 of 15	7 of 15	10 of 15	14 of 15

FORCE
88764
98526
92928
7439
8575
94320
-5.9%
-9.9%
4 of 8

OCUs v target - BCS comparator crimes



BCS comparator crimes per 1000 population April to February (last 3 years)



March 2008

## DOMAIN 1: REDUCING CRIME

### BCS comparator crimes (KDI)

The Public Service Agreement (PSA1) calls on local authorities and the police to reduce crime by 15% by the end of 2007/2008

The measure of success will be based on the British Crime Survey

The British Crime Survey cannot include certain crime types (murder, drugs offences, offences against the state) and in fact covers around 60% of all notifiable offences. This subset is known as BCS comparator crime

Each CDRP set crime targets to enable progress to be monitored and their progress is shown on the following pages entitled "PSA1 CDRP status and outlook"

BCS comparator crime contains	Criminal damage Theft from a vehicle Common assault Wounding (serious and other) Domestic burglary	Theft of a vehicle Theft of a cycle Theft from the person Vehicle interference Robbery of personal property
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For all the CDRPs the largest element is criminal damage

According to iQuanta, 11 of the 13 CDRPs are not on target

## PSA1 - CDRP status and outlook

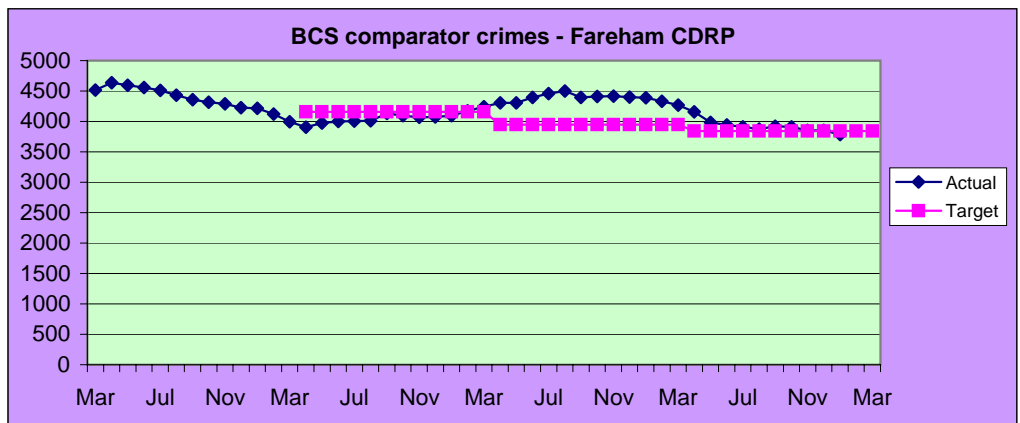
### YTD January 2008

Fareham CDRP (target 3840)	Baseline	Latest 12 months
Criminal damage	4518	3730
Theft from a vehicle	1964	1598
Assault without injury	566	379
Wounding (serious/other)	627	441
Domestic burglary	596	615
Theft of a vehicle	213	139
Theft of a cycle	185	114
Theft from the person	166	221
Vehicle interference	74	154
Robbery of personal prop.	87	50
	40	19

iQuanta outlook

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### 1 OCU - Central

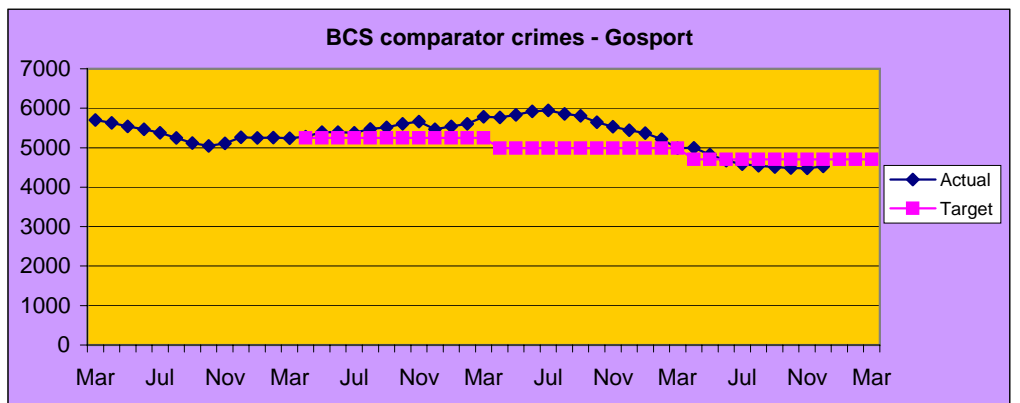


### YTD January 2008

Gosport (target 4706)	Baseline	Latest 12 months
Criminal damage	5704	4565
Theft from a vehicle	2290	1806
Assault without injury	728	407
Wounding (serious/other)	619	628
Domestic burglary	723	771
Theft of a vehicle	578	194
Theft of a cycle	189	156
Theft from the person	381	424
Vehicle interference	115	95
Robbery of personal prop.	45	48
	36	36

iQuanta outlook

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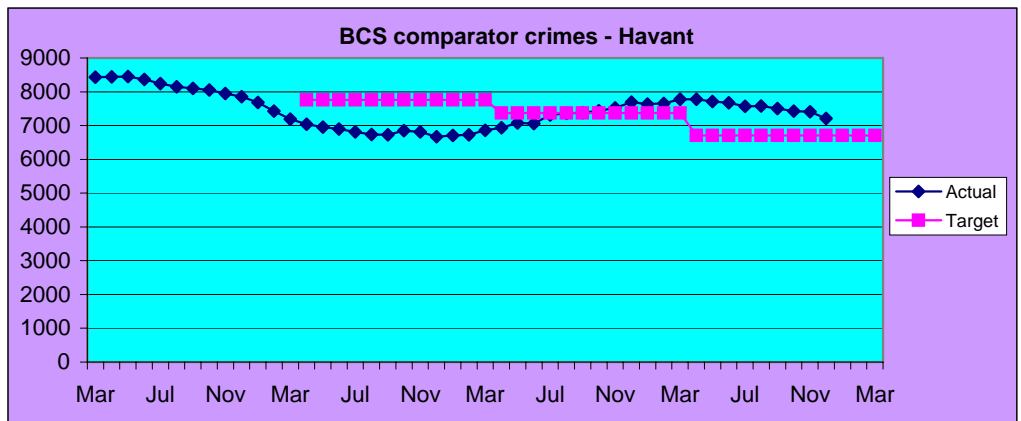


# PSA1 - CDRP status and outlook

## YTD January 2008

Havant CDRP  
(target 6707)

Baseline	Latest 12 months
8436	7166
Criminal damage	3175
Theft from a vehicle	663
Assault without injury	819
Wounding (serious/other)	1087
Domestic burglary	306
Theft of a vehicle	418
Theft of a cycle	368
Theft from the person	101
Vehicle interference	188
Robbery of personal prop	41



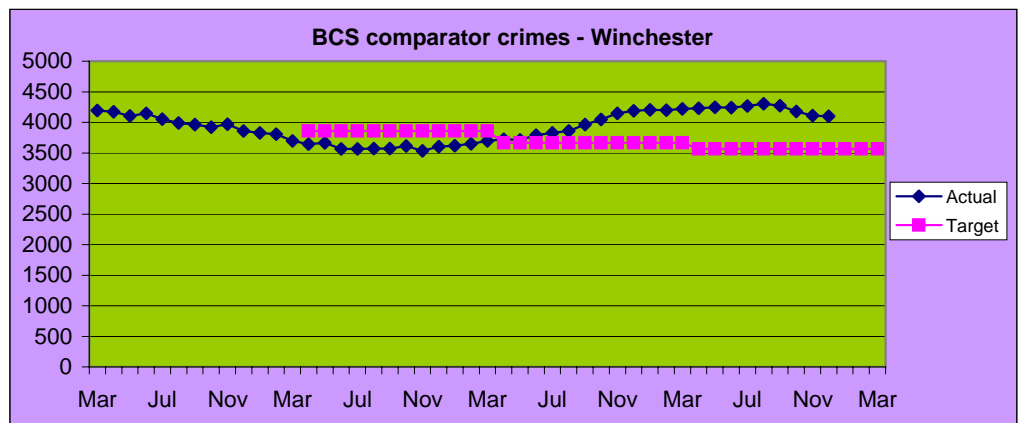
iQuanta outlook

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## YTD January 2008

Winchester  
(target 3566)

Baseline	Latest 12 months
4195	4099
Criminal damage	1710
Theft from a vehicle	565
Assault without injury	459
Wounding(serious/other)	596
Domestic burglary	282
Theft of a vehicle	139
Theft of a cycle	103
Theft from the person	157
Vehicle interference	58
Robbery of personal prop	30



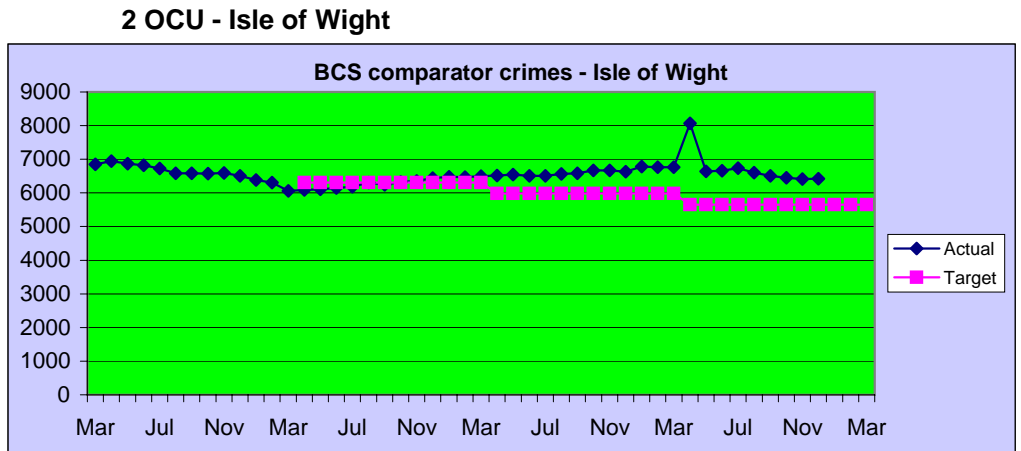
iQuanta outlook

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## YTD January 2008

Isle of Wight  
(target 5653)

Baseline	Latest 12 months
6852	6317
Criminal damage	3044
Theft from a vehicle	486
Assault without injury	888
Wounding (serious/other)	1053
Domestic burglary	299
Theft of a vehicle	182
Theft of a cycle	195
Theft from the person	65
Vehicle interference	65
Robbery of personal prop	40



iQuanta outlook

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## YTD January 2008

Basingstoke & Deane  
(target 6506)

Baseline	Latest 12 months
8133	7562
Criminal damage	3107
Theft from a vehicle	967
Assault without injury	996
Wounding (serious/other)	1165
Domestic burglary	442
Theft of a vehicle	290
Theft of a cycle	272
Theft from the person	150
Vehicle interference	102
Robbery of personal prop	71



iQuanta outlook

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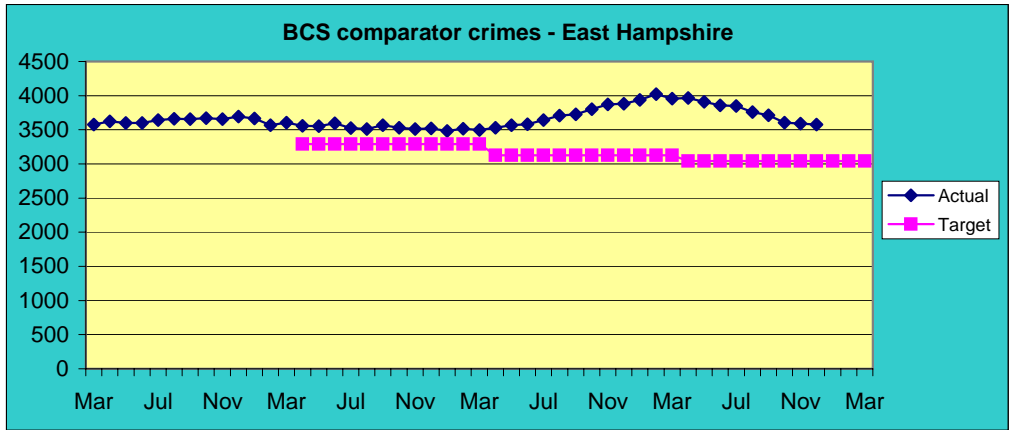
March 2008

# PSA1 - CDRP status and outlook

## YTD January 2008

East Hampshire  
(target 3041)

Baseline	Latest 12 months
3578	3606
Criminal damage	1633
Theft from a vehicle	483
Assault without injury	435
Wounding (serious/other)	383
Domestic burglary	251
Theft of a vehicle	167
Theft of a cycle	118
Theft from the person	42
Vehicle interference	50
Robbery of personal prop	16



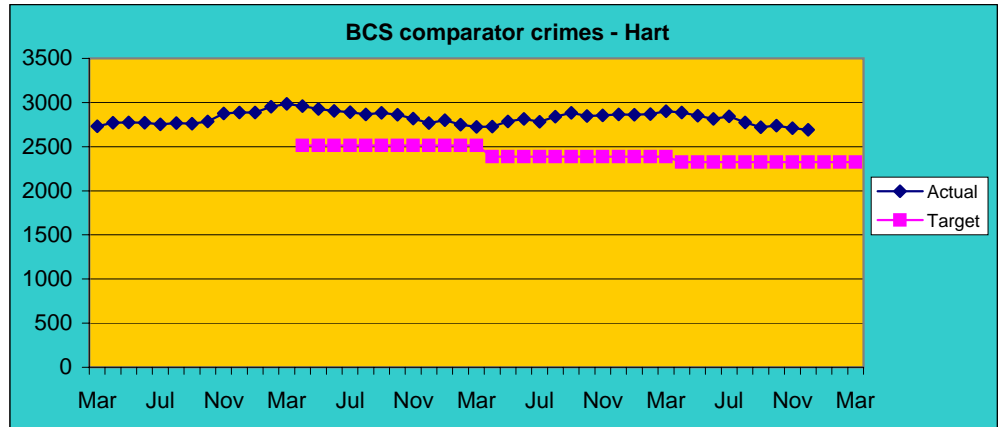
iQuanta outlook

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## YTD January 2008

Hart  
(target 2324)

Baseline	Latest 12 months
2731	2648
Criminal damage	1110
Theft from a vehicle	426
Assault without injury	255
Wounding (serious/other)	342
Domestic burglary	202
Theft of a vehicle	181
Theft of a cycle	91
Theft from the person	42
Vehicle interference	67
Robbery of personal prop	15



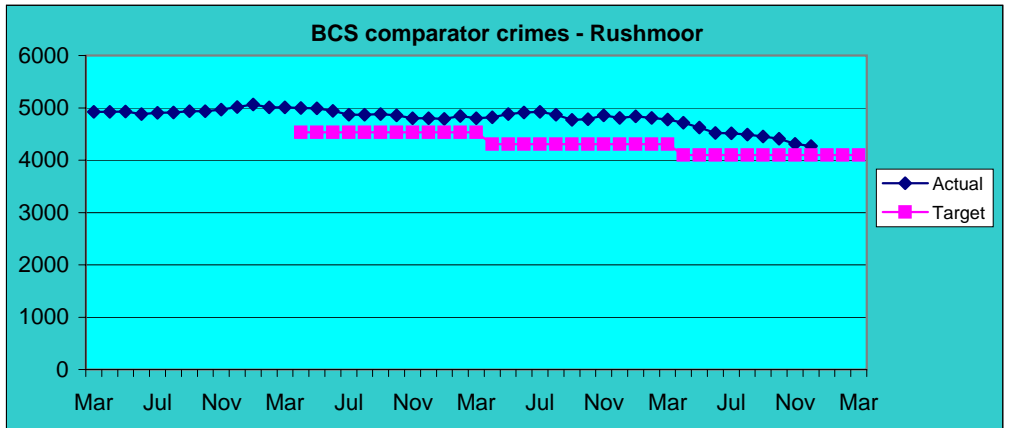
iQuanta outlook

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## YTD January 2008

Rushmoor  
(target 4097)

Baseline	Latest 12 months
4924	4173
Criminal damage	2052
Theft from a vehicle	448
Assault without injury	651
Wounding (serious/other)	753
Domestic burglary	301
Theft of a vehicle	302
Theft of a cycle	200
Theft from the person	116
Vehicle interference	65
Robbery of personal prop	36



iQuanta outlook

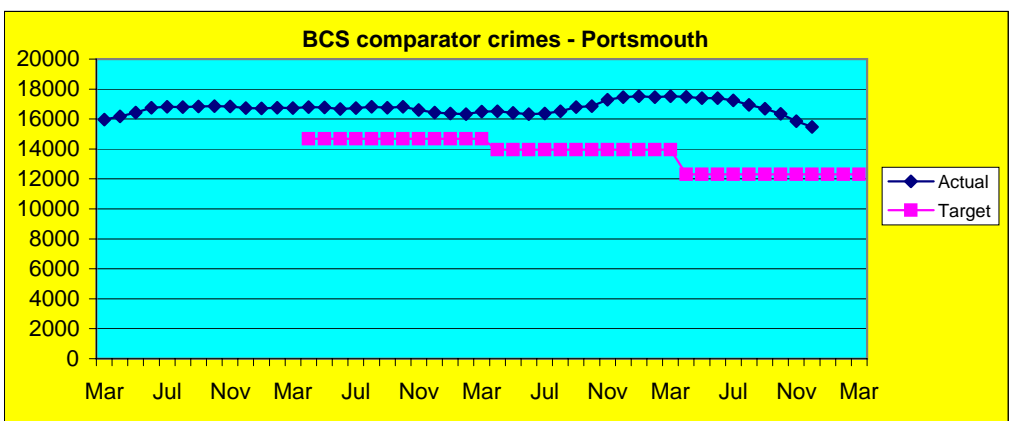
XX

## YTD January 2008

Portsmouth  
(target 12300)

Baseline	Latest 12 months
15953	15166
Criminal damage	5550
Theft from a vehicle	2080
Assault without injury	2063
Wounding (serious/other)	1994
Domestic burglary	1143
Theft of a vehicle	946
Theft of a cycle	997
Theft from the person	598
Vehicle interference	344
Robbery of personal prop	238

## 4 OCU - Portsmouth



iQuanta outlook

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March 2008

# PSA1 - CDRP status and outlook

## YTD January 2008

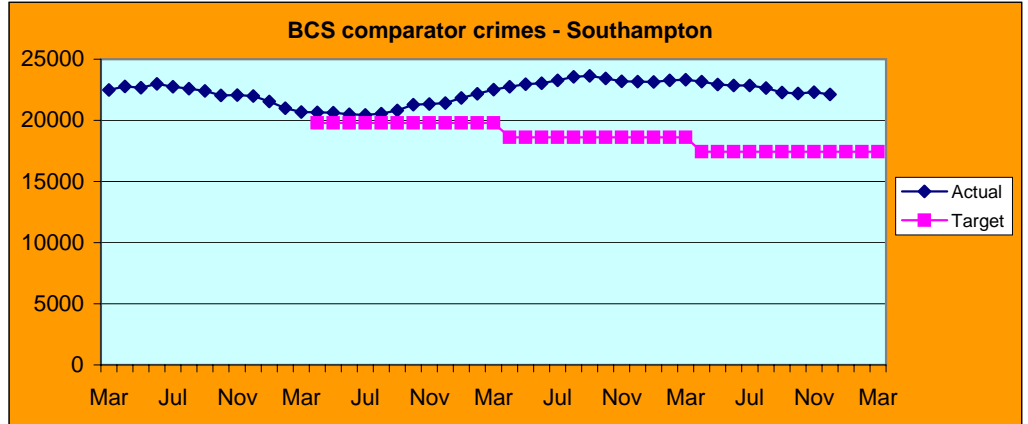
Southampton  
(target 17435)

Baseline	Latest 12 months
22497	21790
Criminal damage	8502
Theft from a vehicle	3202
Assault without injury	2088
Wounding(serious/other)	3851
Domestic burglary	988
Theft of a vehicle	884
Theft of a cycle	1039
Theft from the person	609
Vehicle interference	291
Robbery of personal prop	336

iQuanta outlook

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## 5 OCU - Southampton



## YTD January 2008

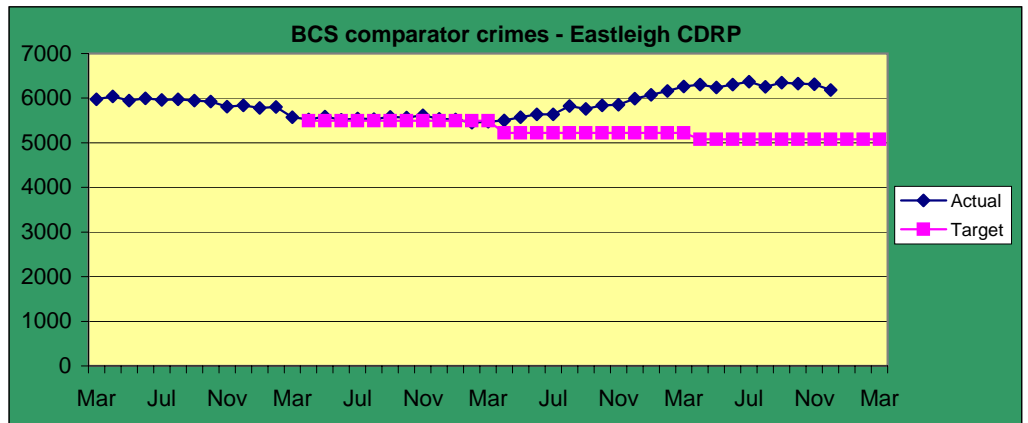
Eastleigh CDRP  
(target 5077)

Baseline	Latest 12 months
5973	6058
Criminal damage	2513
Theft from a vehicle	1012
Assault without injury	601
Wounding (serious/other)	840
Domestic burglary	346
Theft of a vehicle	281
Theft of a cycle	243
Theft from the person	80
Vehicle interference	91
Robbery of personal prop	51

iQuanta outlook

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## 6 OCU - Western



## YTD January 2008

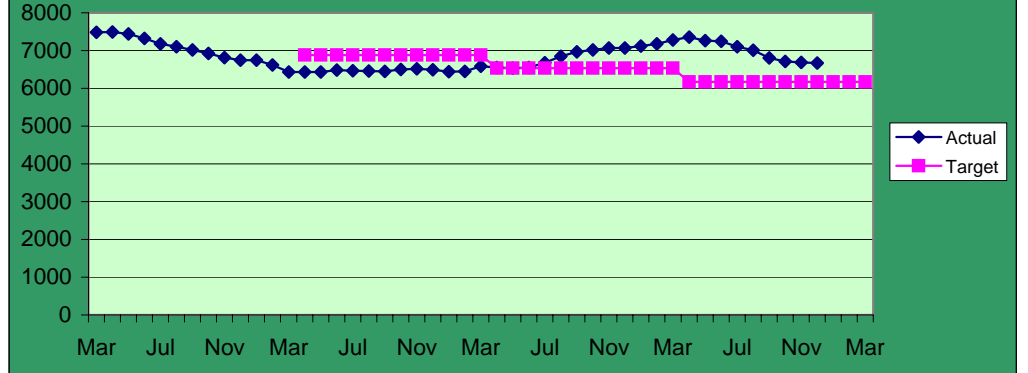
New Forest  
(target 6170)

Baseline	Latest 12 months
7479	6592
Criminal damage	2681
Theft from a vehicle	1217
Assault without injury	617
Wounding (serious/other)	860
Domestic burglary	344
Theft of a vehicle	304
Theft of a cycle	301
Theft from the person	114
Vehicle interference	115
Robbery of personal prop	39

iQuanta outlook

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## BCS comparator crimes - New Forest



## YTD January 2008

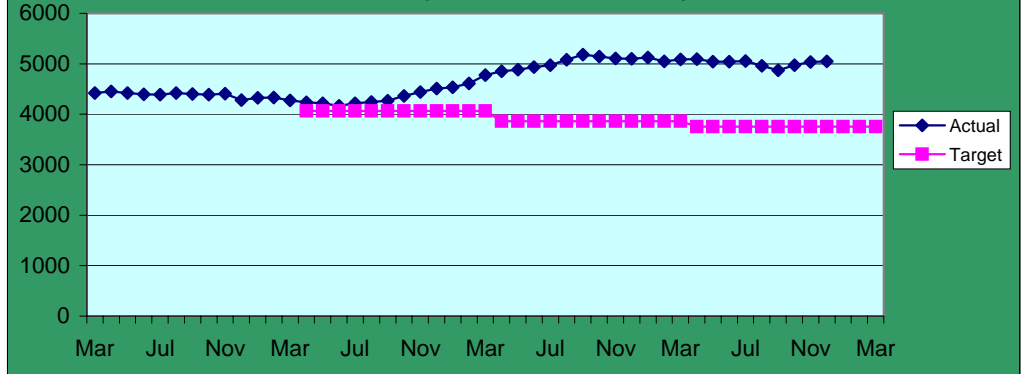
Test Valley  
(target 3756)

Baseline	Latest 12 months
4419	5051
Criminal damage	2271
Theft from a vehicle	715
Assault without injury	563
Wounding(serious/other)	680
Domestic burglary	282
Theft of a vehicle	168
Theft of a cycle	177
Theft from the person	100
Vehicle interference	66
Robbery of personal prop	29

iQuanta outlook

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## BCS comparator crimes - Test Valley



March 2008

# OVERALL CRIME STATUS

## CDRP comparative crime 3 months to January 2008

		Dec07	Jan08
Basingstoke & Deane	House burglary	5	8
	Vehicle crime	11	11
	Violent crime	13	15
	All crime	13	11
	Acquisitive crime	11	11
	BCS comparator	13	12

		Dec07	Jan08
Isle of Wight CDRP	House burglary	10	7
	Vehicle crime	2	2
	Violent crime	15	15
	All crime	11	8
	Acquisitive crime	2	4
	BCS comparator	13	11

		Dec07	Jan08
East Hampshire	House burglary	2	5
	Vehicle crime	10	12
	Violent crime	10	8
	All crime	9	9
	Acquisitive crime	7	10
	BCS comparator	10	11

		Dec07	Jan08
New Forest CDRP	House burglary	7	5
	Vehicle crime	14	11
	Violent crime	13	13
	All crime	13	12
	Acquisitive crime	13	9
	BCS comparator	12	12

		Dec07	Jan08
Eastleigh CDRP	House burglary	8	8
	Vehicle crime	13	8
	Violent crime	14	13
	All crime	13	13
	Acquisitive crime	10	9
	BCS comparator	12	12

		Dec07	Jan08
Portsmouth CDRP	House burglary	2	1
	Vehicle crime	6	5
	Violent crime	10	11
	All crime	6	6
	Acquisitive crime	6	5
	BCS comparator	6	6

		Dec07	Jan08
Fareham CDRP	House burglary	1	1
	Vehicle crime	1	1
	Violent crime	13	11
	All crime	7	6
	Acquisitive crime	2	2
	BCS comparator	5	5

		Dec07	Jan08
Rushmoor	House burglary	3	1
	Vehicle crime	4	3
	Violent crime	10	9
	All crime	6	6
	Acquisitive crime	4	3
	BCS comparator	5	3

		Dec07	Jan08
Gosport CDRP	House burglary	3	3
	Vehicle crime	1	3
	Violent crime	13	15
	All crime	7	8
	Acquisitive crime	3	3
	BCS comparator	8	11

		Dec07	Jan08
Southampton CDRP	House burglary	7	5
	Vehicle crime	9	9
	Violent crime	15	15
	All crime	10	8
	Acquisitive crime	8	6
	BCS comparator	10	8

		Dec07	Jan08
Hart	House burglary	9	8
	Vehicle crime	8	12
	Violent crime	5	5
	All crime	7	6
	Acquisitive crime	8	7
	BCS comparator	8	7

		Dec07	Jan08
Test Valley	House burglary	10	11
	Vehicle crime	14	12
	Violent crime	15	14
	All crime	15	14
	Acquisitive crime	14	13
	BCS comparator	15	15

		Dec07	Jan08
Havant CDRP	House burglary	1	1
	Vehicle crime	4	4
	Violent crime	14	14
	All crime	11	6
	Acquisitive crime	3	2
	BCS comparator	12	7

		Dec07	Jan08
Winchester	House burglary	11	11
	Vehicle crime	11	11
	Violent crime	10	11
	All crime	9	9
	Acquisitive crime	10	8
	BCS comparator	9	10

All places are based on a table of 15 MSF CDRPs  
1 is best in family and 15 is worst in family

## DOMAIN 2: INVESTIGATING CRIME

### Offences Brought To Justice measures (SPI 6)

The measures are

SPI 6b The percentage of offences resulting in conviction, caution, taken into consideration by a court or which a penalty notice for disorder has been issued or a formal warning for cannabis possession

Data are now published monthly on a rolling 12-month basis

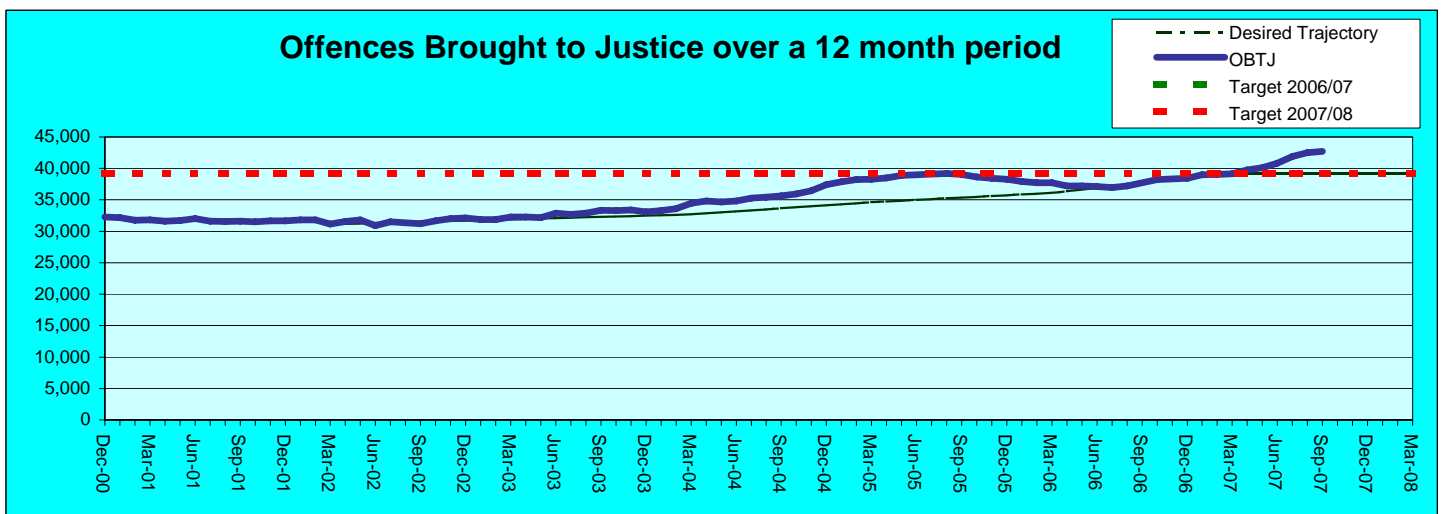
In the following table TIC is the number of offences where an offender has had the offence taken into consideration in later proceedings, PND are the number of penalty notices for disorder, FW are the number of street warnings for cannabis, Cautions are the number of persons cautioned and Convictions are the number of persons convicted in a court.

The numbers for convictions were found to be incorrect in October 2006 for Hampshire and 10 other forces.

A new Magistrates Court disposal was introduced in April 2005 but these disposals (called convictions under generic community sentences) were not counted in the numbers returned to the Home Office. Accordingly the convictions total for 2005-2006 was increased by 1264, and Hampshire therefore achieved the target of 36057 offences brought to justice with **37053**.

NOTE: The target for Hampshire for 2006/2007 is **39231**

12 months to	TIC	PND	FW	Cautions	Convictions	TOTAL
Dec-05	2083	2430	757	9615	23389	38274
Jan-06	1949	2434	783	9403	23079	37648
Feb-06	1790	2524	1029	9359	22477	37179
Mar-06	1767	2531	1132	9427	22227	37084
Apr-06	1560	2566	1159	9422	21746	36453
May-06	1500	2632	1217	9403	21565	36317
Jun-06	1510	2773	1354	9291	21303	36231
Jul-06	1426	2823	1328	9203	21314	36094
Aug-06	1390	2968	1356	9232	21378	36324
Sep-06	1485	3209	1431	9200	21523	36848
Oct-06	1659	3320	1448	9217	21691	37335
Nov-06	1630	3466	1540	9308	21503	37447
Dec-06	1594	3574	1600	9386	21513	37667
Jan-07	1556	3717	1619	9555	21884	38331
Feb-07	1670	3827	1467	9560	22103	38627
Mar-07	1797	3947	1498	9578	22139	38959
Apr-07	1930	4044	1596	9634	22494	39698
May-07	2045	4046	1635	9703	22659	40088
Jun-07	2122	3975	1672	9919	22987	40675
Jul-07	2150	4412	1819	10218	23442	42041
Aug-07	2192	4394	1942	10350	23625	42503
Sep-07	2150	4518	2039	10457	23555	42719
Oct-07	1965	4512	2119	No data	23997	No data
Nov-07	1951	4438	2197	No data	24408	No data



## DOMAIN 2: INVESTIGATING CRIME



### Class A drug supply crimes sanction detections (L4)



	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western	SO	Not allocated	TOTAL
2004/2005	84	24	100	38	47	22			315
2005/2006	34	80	32	90	249	33			518
2006/2007	56	40	176	36	55	44			407
2007/2008 target	60	20	52	40	47	48	135	0	400
YTD to February drug supply	35	31	54	25	69	46	191	13	464
YTD target drug supply	49.7	16.3	42.9	33.3	38.9	39.7	112.5	0	333
% v target	70%	190%	126%	75%	178%	116%	170%		139%
Drug supply this month	7	1	1	4	30	4	-28	5	24
Month target	5.0	1.6	4.3	3.3	3.9	4.0	11.3	0	33.3
YTD to February DIMs	23	33	58	15	28	14	1	0	172
DIMs this month	14	1	0	2	0	0	0	0	17
YTD cocaine/crack	9	4	16	9	119	41	No data	No data	198
YTD heroin	17	4	14	9	70	2	No data	No data	116
YTD other	12	28	30	8	53	10	No data	No data	141

NOTE: **DIMs** = Drug Intervention Measures

NOTE: Due to number rounding, if 2007/2008 target is met by OCUs and SO, we will have a total of 402 sanction detections

NOTE: The numbers for YTD cocaine/crack, heroin and other are a split of the total number of detections by geographical area and could include some attributed to SO

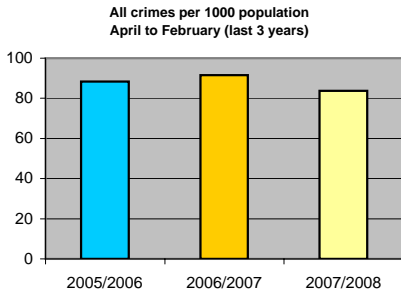
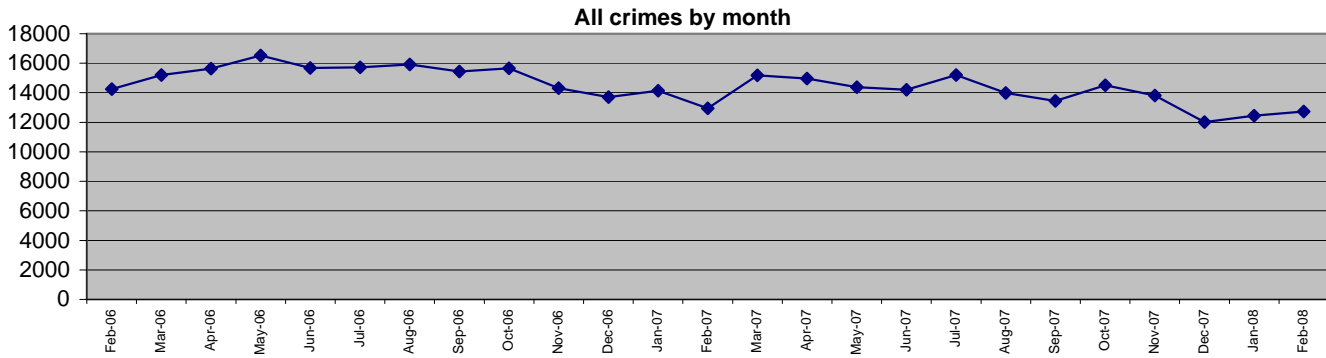
Class A drug supply crimes are those with any of the 14 Home Office Classifications below

	Supply	Possession with intent to supply
Cocaine	92/30	92/70
Heroin	92/31	92/71
LSD	92/32	92/72
MDMA	92/33	92/73
Crack	92/34	92/74
Methadone	92/35	92/75
Other	92/39	92/79

From March 2007 this measure includes other drug intervention measures (e.g. crack house closures, drug-related POCA interventions etc). These data are not to be included with the drug supply target

# DOMAIN 2: INVESTIGATING CRIME

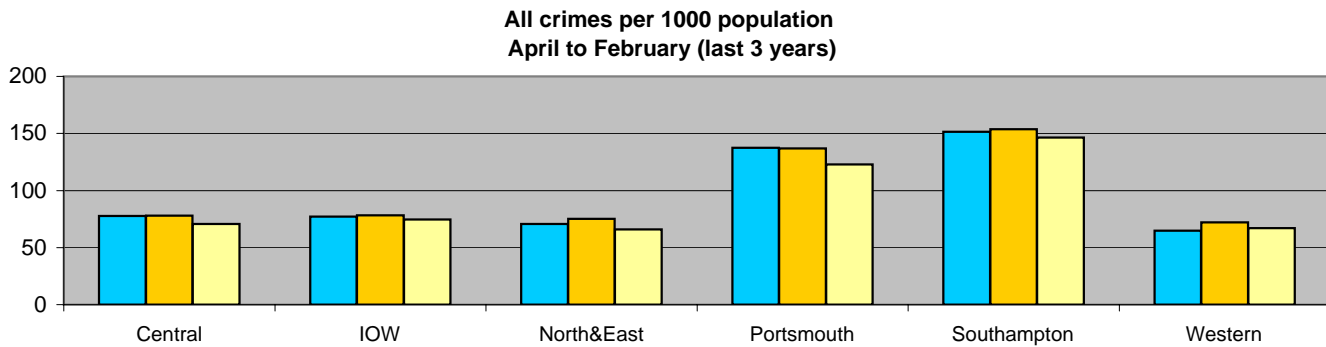
## All crimes (KDI)



There is no target for the number of total crimes, but they are expected to reduce by around 5% per annum in line with the BCS Comparator crime target

Data to February 2008	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western
YTD Apr 07 to Feb 08	30710	10445	27960	23301	32474	26836
YTD Apr 06 to Feb 07	33862	10964	31956	25975	34101	28845
YTD Apr 05 to Feb 06	33697	10807	29992	26052	33607	25944
This month	2637	778	2486	1946	2756	2121
% increase	-9.3%	-4.7%	-12.5%	-10.3%	-4.8%	-7.0%
Latest comparative	8 of 15	9 of 15	8 of 15	8 of 15	11 of 15	14 of 15

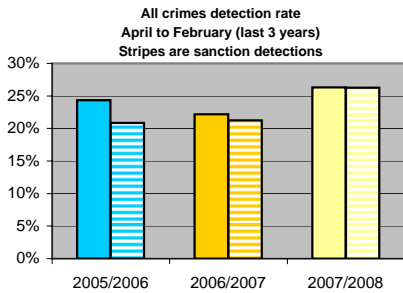
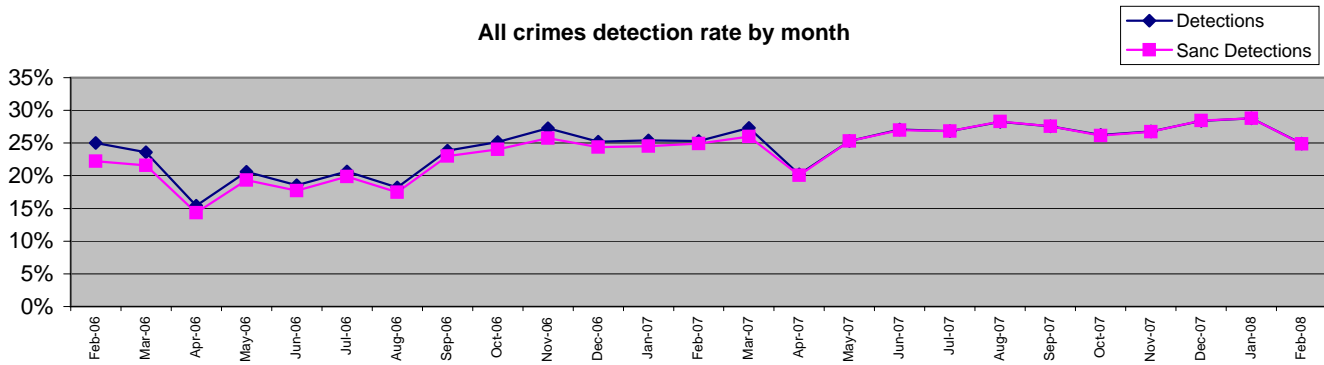
FORCE
151726
165703
160099
12724
-8.4%
4 of 8



# DOMAIN 2: INVESTIGATING CRIME

## All crimes detection rate (SPI 7)

All crimes detection rate by month

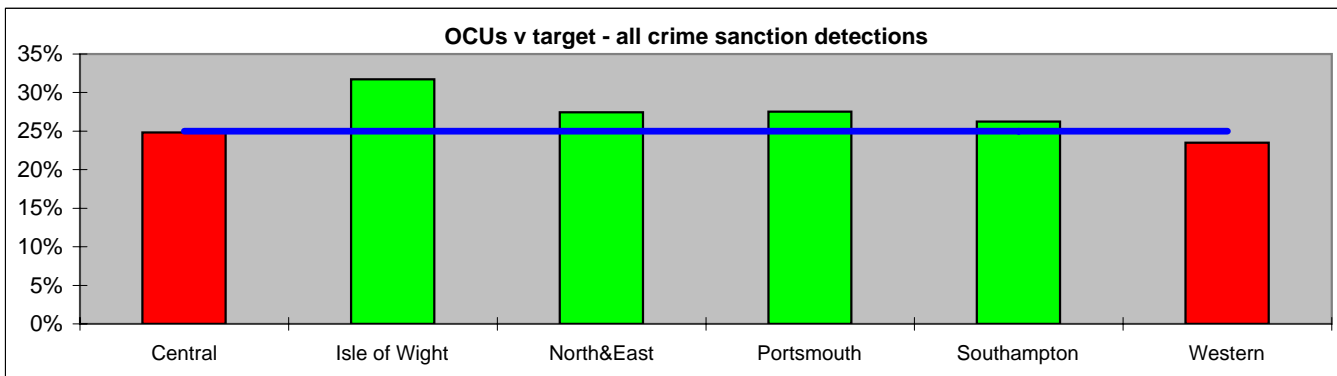


There is no target for all detections. The target for sanction detections is 25% or greater

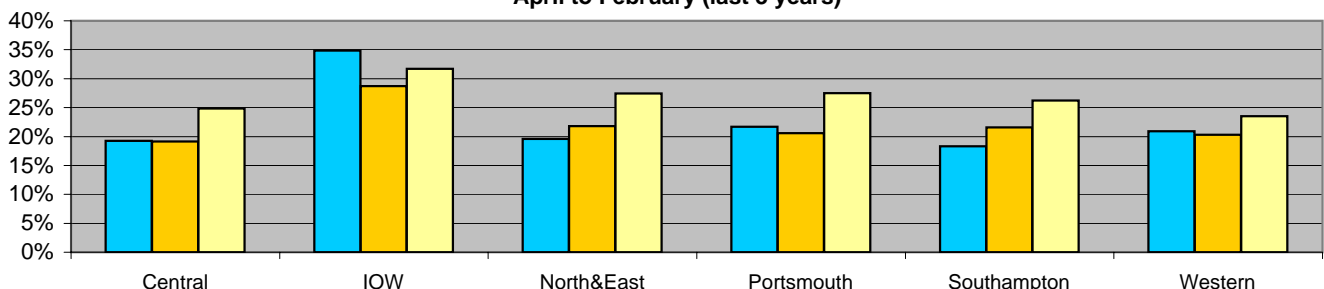
To February 2008 the sanction detection rate was 26.3%

Data to February 2008	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western
Detections YTD Apr 07 to Feb 08	25%	32%	28%	28%	26%	24%
Detections YTD Apr 06 to Feb 07	20%	30%	23%	21%	22%	22%
Detections YTD Apr 05 to Feb 06	24%	38%	25%	24%	20%	24%
This month	26%	26%	27%	23%	26%	21%
YTD Detects	7648	3313	7698	6435	8521	6310
YTD Sanction Dets	7630	3313	7675	6413	8521	6306
Detection rate by type						
YTD sanction detection rate	24.8%	31.7%	27.4%	27.5%	26.2%	23.5%
% Change in number of detections from 2006/2007	17.6%	5.3%	10.1%	20.0%	15.7%	7.7%
<i>Latest comparative</i>	10 of 15	4 of 15	6 of 15	5 of 15	5 of 15	12 of 15

FORCE
26.3%
22.2%
24.3%
24.9%
39925
39858
26.3%
13.3%
4 of 8



All crime sanction detection rate April to February (last 3 years)



March 2008

## DOMAIN 2: INVESTIGATING CRIME

### Domestic violence measures (SPI 8)



The PPAF measure is to determine the percentage of domestic abuse **incidents** where an arrest was made. Under RMS it is possible to find the percentage of domestic abuse crimes where a linked person was arrested/charged/detected other. The target for 2006/2007, 60%, was set based on this measure. The guidelines for SPIs in 2006/2007 clarified that the denominator should be all domestic incidents, not just crimes. For 2007/2008 OCU will be measured against the target of 60%, although Home Office returns will be based on incidents.

In the table below

DAI number of crimes and incidents flagged as, have a non-crime classification as, or Occurrence type as "domestic" ytd  
 DAC number of crimes flagged as being "domestic" ytd  
 DAC SD as DAC but the number of sanction detections ytd  
 DAC All dets as DAC but the number of detections (sanction and admin) ytd  
 DAI depends on correct completion of the hate crime field in RMS and should not be relied on

YTD February 2008

	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western	FORCE
DAI	4528	1536	3496	3978	4744	3140	21422
DAC	1866	576	1269	1244	1605	1177	7737
DAC SD	793	254	633	580	738	560	3558
%DAC SD	42.5%	44.1%	49.9%	46.6%	46.0%	47.6%	46.0%
DAC All dets	796	254	634	582	738	560	3564
%DAC All dets	42.7%	44.1%	50.0%	46.8%	46.0%	47.6%	46.1%

The search for domestic crimes where a linked person was arrested, charged, or detected other gives the following result

	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western	FORCE
DAC	1866	576	1269	1244	1605	1177	7737
DAC linked person dealt with	1474	420	1072	972	1241	941	6120
%	79.0%	72.9%	84.5%	78.1%	77.3%	79.9%	79.1%
This month DAC	152	54	104	81	133	86	610
This month DAC linked person dealt with	131	47	87	61	100	62	488
This month %	86.2%	87.0%	83.7%	75.3%	75.2%	72.1%	80.0%

Percentages over 100 are possible where an OCU has been busy working on backlogs

	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western	FORCE
DAI	4528	1536	3496	3978	4744	3140	21422
DAI linked person arrested	1774	527	1265	1170	1497	1193	7426
%	39.2%	34.3%	36.2%	29.4%	31.6%	38.0%	34.7%

	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western	FORCE
Repeat victims of domestic violence	478	121	249	362	402	230	1842

NOTE: Repeat victims is calculated using the number of victims of domestic related crime who have also been a victim of at least one other domestic related crime in the previous 12 months

### Hate crime

YTD February 2008

2007/2008 Racist incidents

	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western	FORCE
Racist incidents	250	65	325	474	665	252	2031
Racist crimes	179	47	225	310	463	172	1396
Racist detections	89	21	113	90	198	52	563
% detection rate	50%	45%	50%	29%	43%	30%	40.3%

2007/2008 Homophobic incidents

	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western	FORCE
Homophobic incidents	73	22	46	52	120	56	369
Homophobic crimes	41	6	29	25	84	30	215
Homophobic detections	18	4	17	4	30	8	81
% detection rate	43.9%	66.7%	58.6%	16.0%	35.7%	26.7%	37.7%

2007/2008 Transphobic incidents

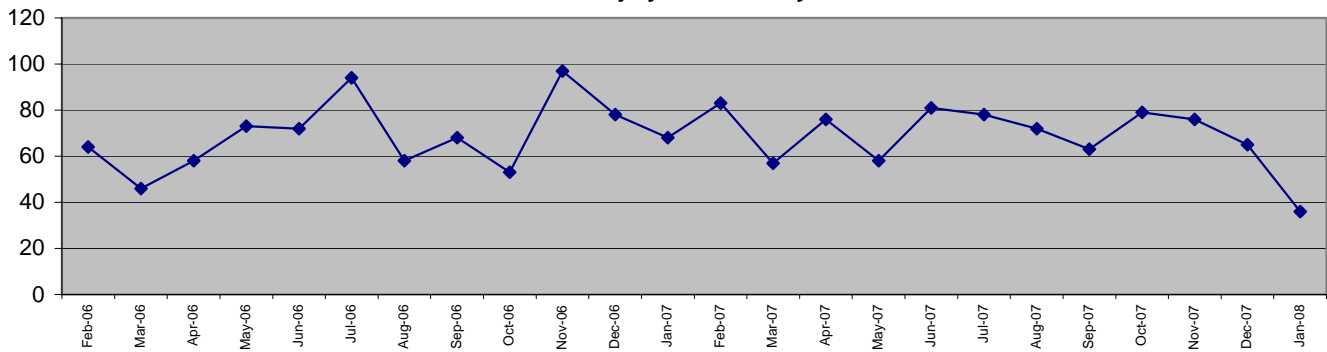
	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western	FORCE
Transphobic incidents	3	14	4	6	4	5	36
Transphobic crimes	1	4	2	1	2	2	12
Transphobic detections	0	0	1	0	0	1	2
% detection rate	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	16.7%

NOTE: Crimes are based on validated date. Incidents are based on first recorded date

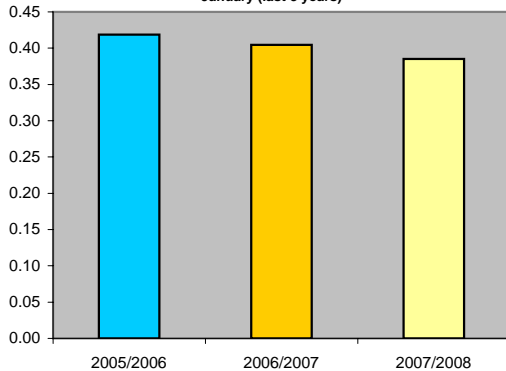
## DOMAIN 3: PROMOTING PUBLIC SAFETY

### Traffic measures (SPI 9)

**Fatal/serious injury casualties by month**



**Fatal/serious injury casualties per 1000 population April to January (last 3 years)**



The Force target for 2007/2008 is for less than 987 casualties, which equates to less than 823 in 10 months

To January 2008 there were 684 casualties

January 2008	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western
April 2007 - January 2008	178	55	158	58	58	177
of these, fatals were	15	5	27	2	3	14
April 2006 - January 2007	162	53	169	76	75	184
April 2005 - January 2006	173	60	152	94	85	178
January 2008	7	2	8	5	7	7
07/08 monthly target	18.5	6.9	23.1	8.2	6.8	18.8
07/08 YTD target	185.0	69.2	230.8	81.7	68.3	187.5
% change from last year	9.9%	3.8%	-6.5%	-23.7%	-22.7%	-3.8%

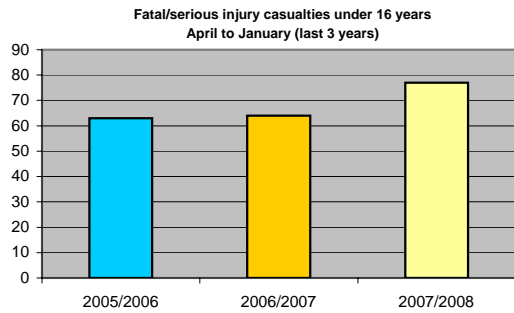
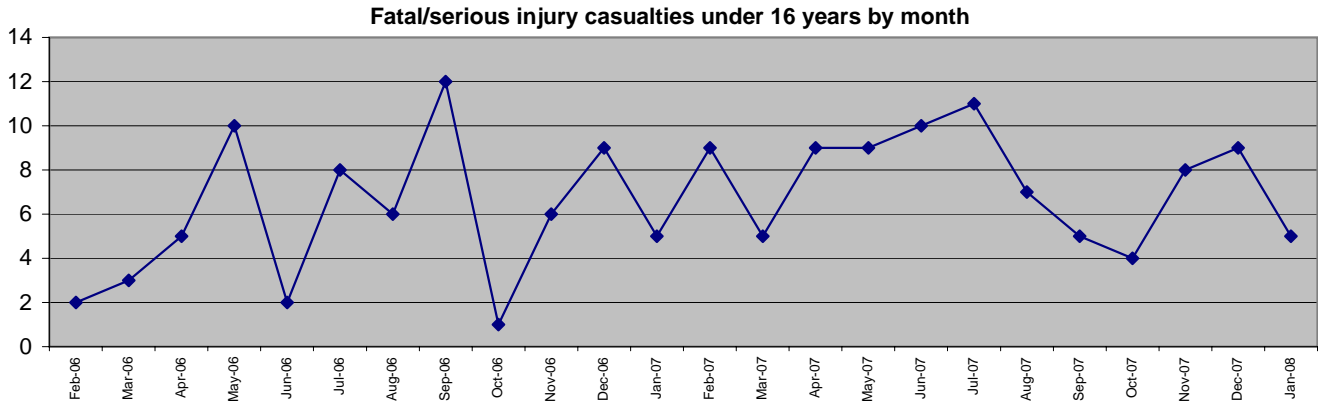
FORCE
684
66
719
742
36
82
823
-4.9%

**NOTE:** YTD numbers may change as the accident record data are updated each month

**NOTE:** The casualties in East Hampshire have all been attributed to North & East OCU in the absence of a breakdown by OCUs  
Casualty data is reported on by CDRP

## DOMAIN 3: PROMOTING PUBLIC SAFETY

### Fatal/serious injury casualties for victims under 16 years



The DETR target is for a 50% reduction in child casualties by 2010 from 164 to 82

January 2008	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western
April 2007 - January 2008	17	6	14	18	6	16
of these, fatalities were	0	0	2	0	1	0
April 2006 - January 2007	12	6	14	12	7	13
April 2005 - January 2006	18	5	5	11	15	9
January 2008	1	0	2	2	0	0
07/08 monthly target	2.0	0.8	1.8	1.3	1.3	1.7
07/08 YTD target	20	8	18	13	13	17
% change from last year	41.7%	0.0%	0.0%	50.0%	-14.3%	23.1%

FORCE
77
3
64
63
5
9
88
20.3%

**NOTE:** YTD numbers may change as the accident record data are updated each month

**NOTE:** The casualties in East Hampshire have all been attributed to North & East OCU in the absence of a breakdown by OCUs  
Casualty data is reported on by CDRP

## DOMAIN 3: PROMOTING PUBLIC SAFETY

### Quality of life measures (SPI 10)



The measures are

**SPI 10a** Fear of crime (burglary, vehicle crime and violent crime)

**SPI 10b** Perceptions of anti social behaviour

**SPI 10c** Perceptions of local drug use/drug dealing

The measures for these indicators are based on responses to British Crime Survey questions.

From 2003 the results within MSF families are published on iQuanta quarterly on a rolling 12 month basis.

#### Fear of burglary

Measure: The percentage of respondents who are very worried about being burgled.

	2004/05	2005/06	2006/07	to June 2007/08	to September 2007/08
MSF average	10.8	11.5	11.6	11.2	11.2
Hampshire	9	9.2	7.9	8.2	7.8
v 8 MSF forces	2	2	2	2	1
v 42 forces	10	15	9	10	9

#### Fear of vehicle crime

Measure: The percentage of respondents who are very worried about being a victim of vehicle crime.

	2004/05	2005/06	2006/07	to June 2007/08	to September 2007/08
MSF average	12.3	12.8	12.5	12.2	11.6
Hampshire	12	9.2	8.1	8.4	8.5
v 8 MSF forces	4	2	1	1	1
v 42 forces	22	9	5	7	7

#### Fear of violent crime

Measure: The percentage of respondents who are very worried about being a victim of violent crime.

	2004/05	2005/06	2006/07	to June 2007/08	to September 2007/08
MSF average	16	16	15.6	15	14.6
Hampshire	14	14	12.6	12.7	12.7
v 8 MSF forces	2	4	2	2	2
v 42 forces	22	23	16	17	17

#### Perceptions of anti-social behaviour

Measure: The percentage of respondents who consider public disorder a big problem.

	2004/05	2005/06	2006/07	to June 2007/08	to September 2007/08
MSF average	16.1	15.5	16	15.6	14.7
Hampshire	18	13.5	15.5	14	14
v 8 MSF forces	5	2	4	2	3
v 42 forces	32	14	21	16	18

#### Perceptions of local drug use and local drug dealing

Measure: The percentage of respondents who perceive drug use or dealing in their area to be a big problem.

	2004/05	2005/06	2006/07	to June 2007/08	to September 2007/08
MSF average	23.5	23.8	23.5	22.8	22.3
Hampshire	22	22.5	21.6	20.2	21.9
v 8 MSF forces	3	3	3	2	4
v 42 forces	14	15	9	5	13

Perceptions of local drug use and local drug dealing were not measured before 2004/05

The City of London is not included in the publication of the British Crime Survey results

## DOMAIN 4: PROVIDING ASSISTANCE

### Time for frontline policing (SPI 11)

SPI 11a The proportion of police officer time available for frontline policing

This new measure is to be calculated using an amalgamation of both HMIC Function and Activity Analysis data for the Force and the year in question

The calculation is based on the ratio of police officer Full Time Equivalents (FTE) considered to be performing frontline duties to that of the total police officer FTEs doing both frontline and frontline tasks

The final figure for 2006/2007 for Hampshire showed **67.9%** of police officer time was spent on frontline duties

The overall national figure was 64.2% with a range from 56.1% to 76.0%

% of police officer time was spent on visible patrol for 2006/2007 will follow

<b>Targets</b>	2005/06	2006/07	2007/08
Percentage of police officer time on frontline duties	66.3%	67.6%	68.4%
Percentage of police officer time spent on visible patrol	15.1%	15.4%	15.5%

## DOMAIN B: RESOURCE USE

### Delivery of efficiency targets (SPI 12)

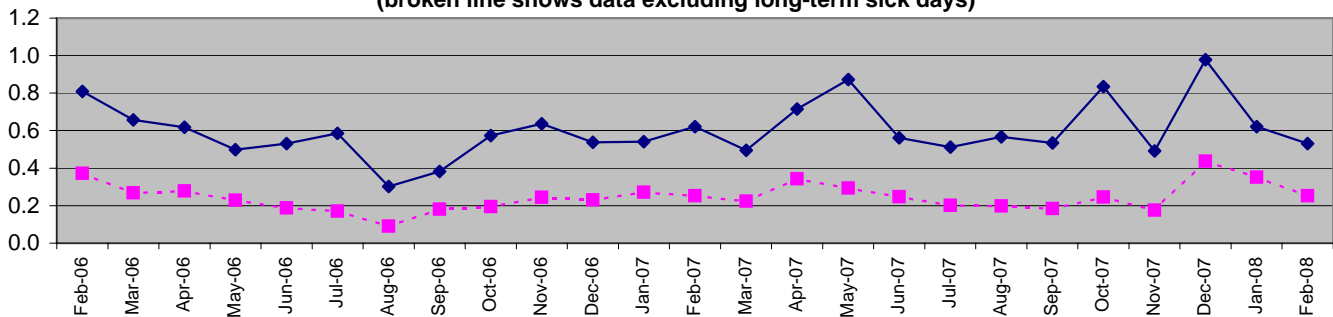
Hampshire Constabulary has delivered efficiency targets for each of the last five years and, subject to audit, the target has also been met for 2006/07

Progress is being monitored to ensure that the target for 2007/08 will also be met

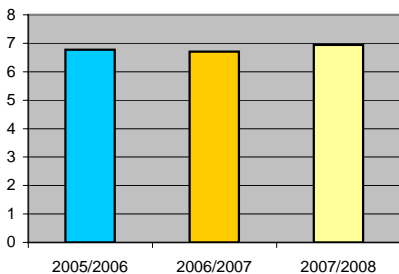
## DOMAIN B: RESOURCE USE

### Sickness absence - police officers in OCUs (SPI 13)

**Sickness and injury absence days per officer by month  
(broken line shows data excluding long-term sick days)**



**Sickness and injury absence days per officer in  
OCUs April to February (last 3 years)**

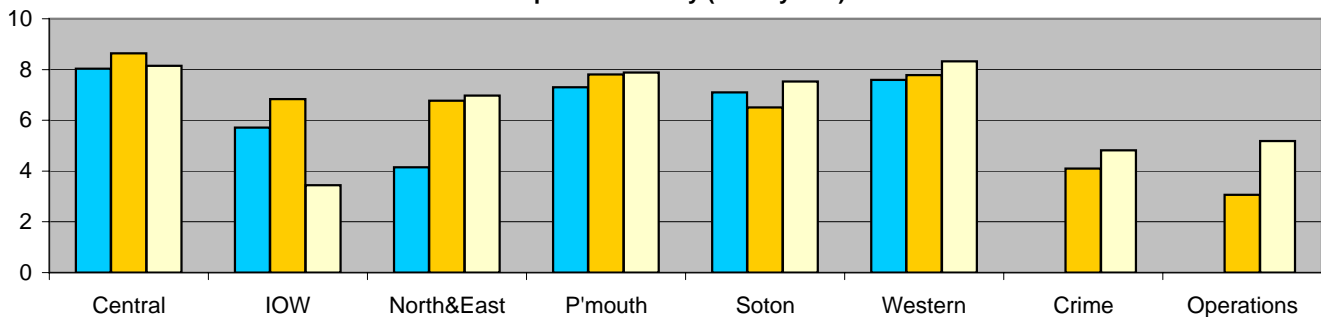


Force target for 2007/2008 is for 7.5 days or fewer per officer. (6.88 for 11 months)

To February 2008 there have been 6.95 days lost per officer

Data to February 2008	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western	Crime	Operations	FORCE
YTD Apr 07 to Feb 08	8.15	3.44	6.97	7.88	7.53	8.32	4.81	5.18	6.95
YTD Apr 06 to Feb 07	8.64	6.84	6.77	7.81	6.51	7.78	4.10	3.07	6.71
YTD Apr 05 to Feb 06	8.03	5.72	4.15	7.30	7.10	7.60	0.00	0.00	6.77
This month	0.43	0.71	0.42	0.51	0.34	0.70	0.52	0.81	0.53
% change	-5.8%	-49.7%	3.0%	0.9%	15.7%	6.9%	17.5%	68.7%	3.6%

**Sickness/injury days lost by officer  
April to February (last 3 years)**

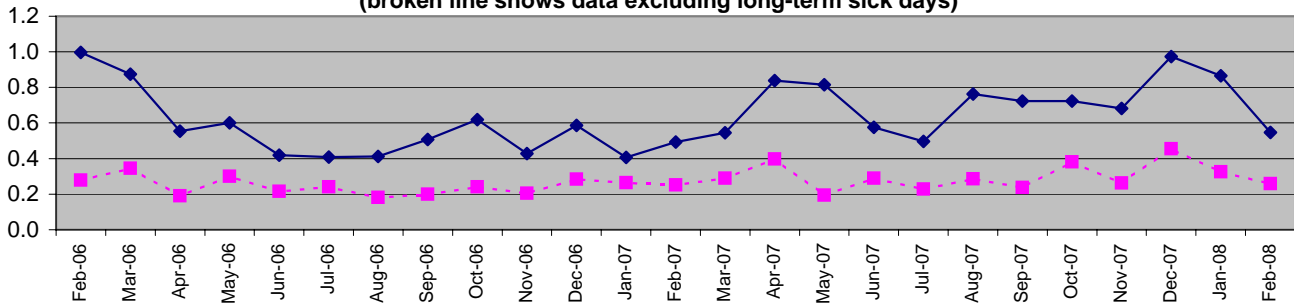


NOTE: There is no data by officer for Crimes and Operations OCU for 2004/05

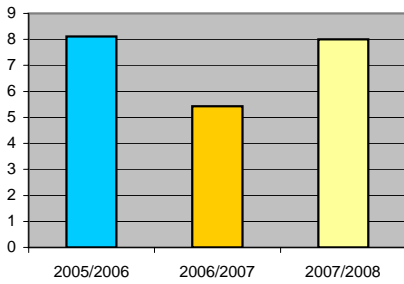
## DOMAIN B: RESOURCE USE

### Sickness absence - police staff in OCUs (SPI 13)

**Sickness and injury absence days per police staff member by month  
(broken line shows data excluding long-term sick days)**



**Sickness and injury absence days per staff member in OCUs April to February (last 3 years)**

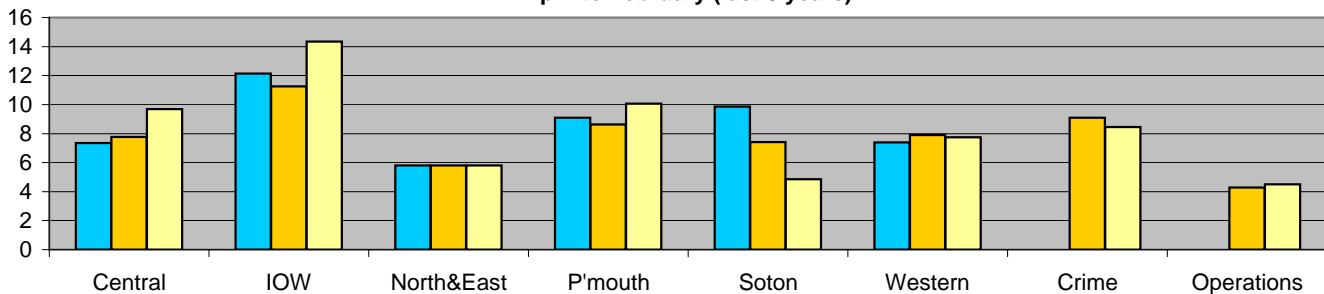


Force target for 2007/2008 is for 7.5 days or fewer per staff member. (6.88 for 11 months)

To February 2008 there have been 8.0 days lost per head

Data to February 2008	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western	Crime	Operations	FORCE
YTD Apr 07 to Feb 08	9.69	14.33	5.81	10.07	4.86	7.74	8.45	4.50	8.00
YTD Apr 06 to Feb 07	7.76	11.26	5.80	8.62	7.41	7.91	9.08	4.27	5.43
YTD Apr 05 to Feb 06	7.35	12.15	5.80	9.09	9.86	7.39	0.00	0.00	8.11
This month	0.60	0.55	0.67	0.92	0.27	0.48	0.49	0.36	0.55
% change	24.9%	27.3%	0.2%	16.8%	-34.4%	-2.2%	-6.9%	5.3%	47.2%

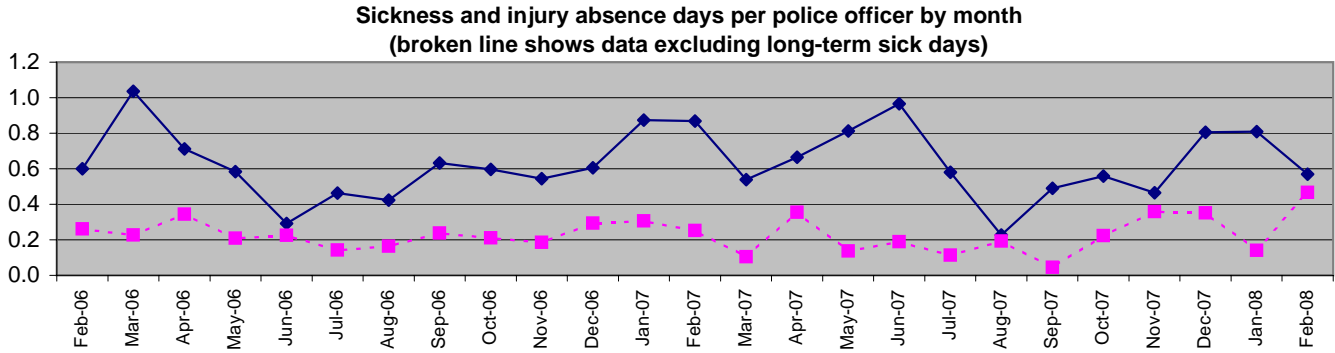
**Sickness/injury days lost by police staff member  
April to February (last 3 years)**



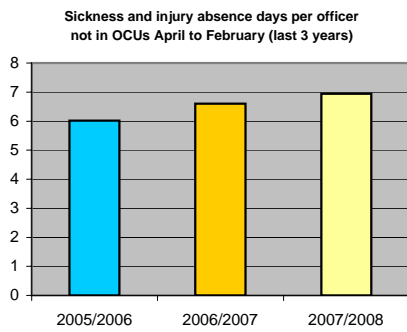
NOTE: There is no data by police staff members for Crimes and Operations OCU for 2004/05

## DOMAIN B: RESOURCE USE

### Sickness absence - police officers not on OCUs (SPI 13)



NOTE : With effect from 1 April 2007, Crime and Operations OCUs are no longer included in HQ sickness

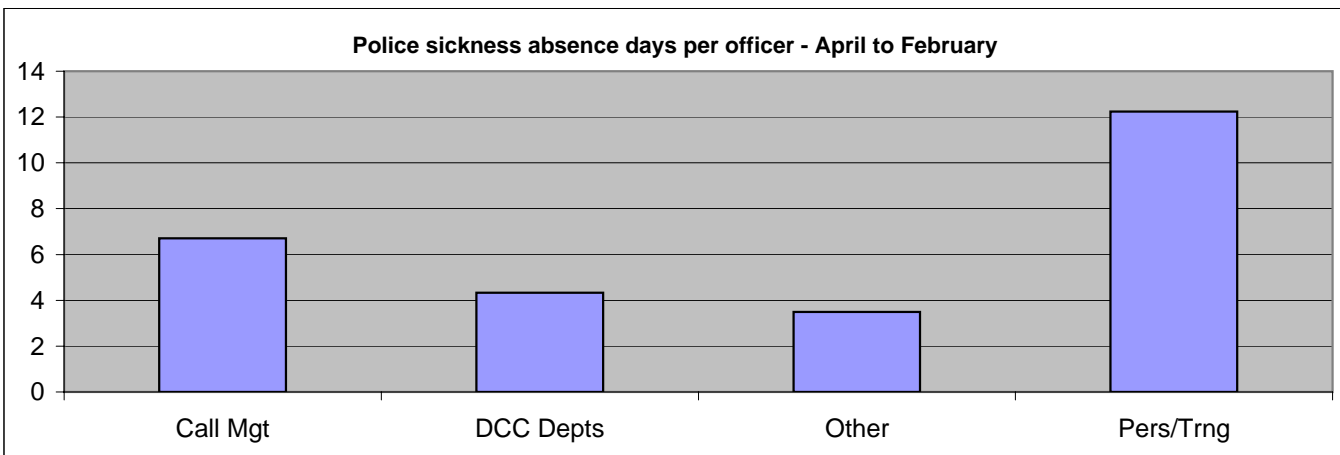


Force target for 2007/2008 is for 7.5 days or fewer per officer. (6.88 for 11 months)

To February 2008 there have been 7.03 days lost per officer

Data to February 2008	Call Mgt	DCC Depts	Other	Pers/Trng
Sickness absence days	275	212	161	722
Staffing	41	49	46	59
Sickness absence days per officer	6.71	4.33	3.50	12.24

FORCE	1370
	195
	7.03

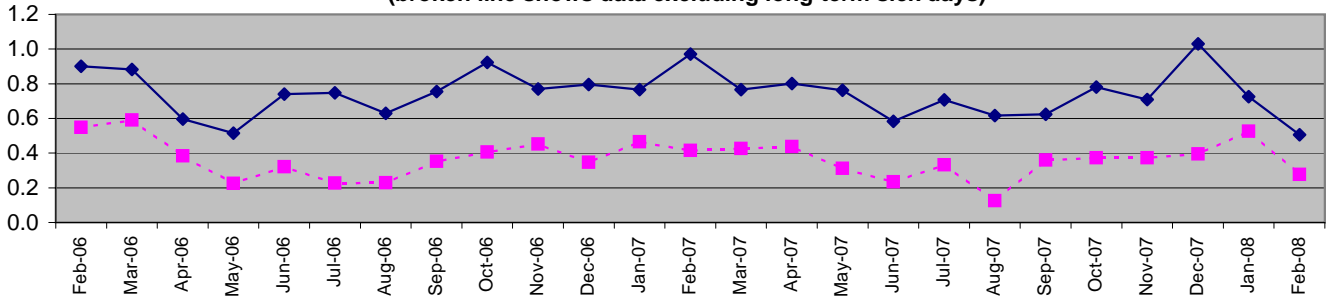


"Other" includes ACPO, Community Safety, CJD and TTHQ support

## DOMAIN B: RESOURCE USE

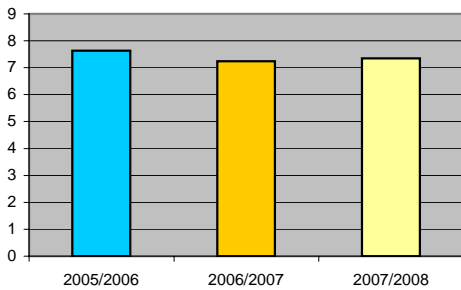
### Sickness absence - police staff not on OCUs (SPI 13)

**Sickness and injury absence days per police staff member by month  
(broken line shows data excluding long-term sick days)**



NOTE : With effect from 1 April 2007, Crime and Operations OCUs are no longer included in HQ sickness

**Sickness and injury absence days per police staff member not in OCUs April to February (last 3 years)**



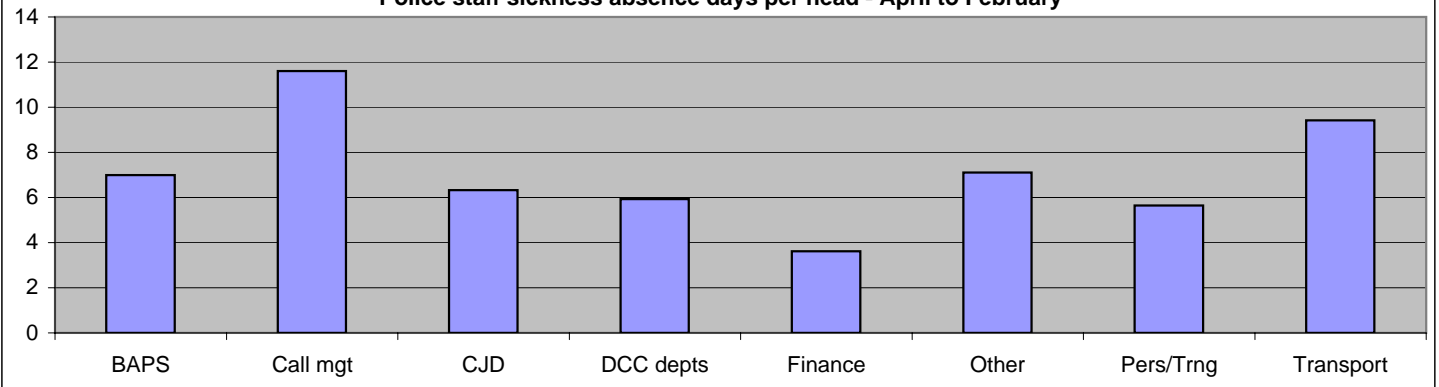
Force target for 2007/2008 is for 7.5 days or fewer per staff member. (6.88 for 11 months)

To February there have been 7.87 days lost per head

Data to February 2008	BAPS	Call mgt	CJD	DCC depts	Finance	Other	Pers/Trng	Transport
Absence days	545	5095	2169	1810	112	341	898	452
Staffing	78	439	343	305	31	48	159	48
Per staff member	6.99	11.61	6.32	5.93	3.61	7.10	5.65	9.42

FORCE
11422
1451
7.87

**Police staff sickness absence days per head - April to February**



DCC departments are Professional Standards, IT, Corporate Services, Media Services, Force Solicitor, Licensing and Projects  
Other departments are ACPO, Community Safety, SO HQ support, SO projects, and TT HQ support

## ADDITIONAL FORCE CONTROL STRATEGY ITEMS



### Distraction domestic burglary offences



Number of offences	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western
YTD to February 2008	37	1	45	30	25	72
Total burglaries	806	256	853	888	842	811
% total burglaries	4.6%	0.4%	5.3%	3.4%	3.0%	8.9%

FORCE
210
4456
4.7%

YTD to February 2007	51	0	68	51	42	61
Total burglaries	968	230	1311	914	772	739
% total burglaries	5.3%	0.0%	5.2%	5.6%	5.4%	8.3%

273
4934
5.5%



### Rape offences



Numbers of detected and undetected rape offences recorded (excludes no crimes)

Rape offences (all C019 crimsec codes)	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western
YTD to February 2008	101	44	85	95	138	83
YTD to February 2007	104	31	108	110	137	113
No crimed	25	17	26	19	47	17
%	19.8%	27.9%	23.4%	16.7%	25.4%	17.0%
Detected crimes	17	12	17	11	32	23
%	16.8%	27.3%	20.0%	11.6%	23.2%	27.7%

FORCE
546
603
151
21.7%
112
20.5%

NOTE: Sanction Detections and All Detections totals are the same



### Firearm warrants



Number of firearm warrants issued by OCU

Firearms warrants issued YTD	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western	Other
February 2008	0	0	1	1	6	0	0

FORCE
8



The measures shown below are the highlights from the Hampshire and the Isle of Wight Criminal Justice Board, as published on 11 February 2008

**Confidence**

How confident are you that the Criminal Justice System is effective in bringing offenders to justice?

	Target	England & Wales	Hampshire
September 2007 BCS data	>49%	43.5%	43.6%

**Warrants**

Reduce the number of outstanding warrants from target of 800 in March 2007 to 660 by March 2008 (12 per month)

	Target	Hampshire
January 2008	683	736

**Prolific Young Offenders**

Number of days between arrest and sentence

		England & Wales	Hampshire
November 2007	Pledge = 71	60	57
November 2007	Stretch = 65	59	55

NOTE: The PYO pledge measure is as follows : 65 days and below = green; 66-71 days = amber; above 71 = red

**Ineffective trials**

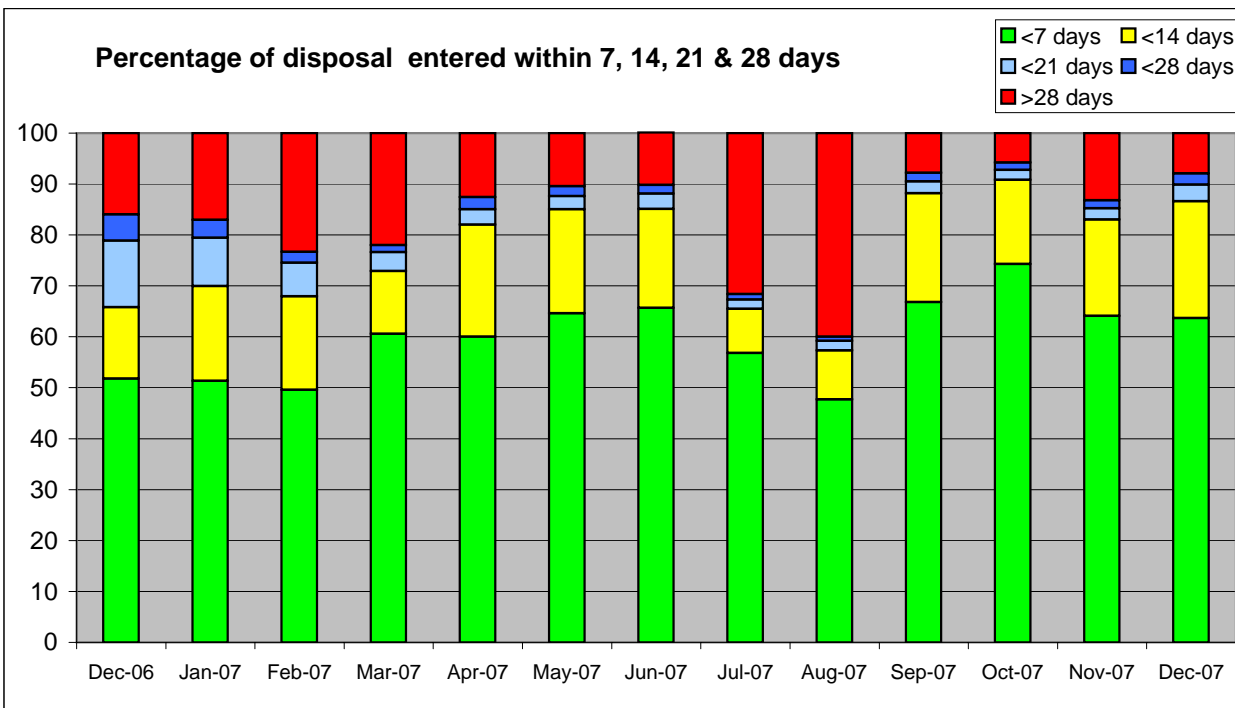
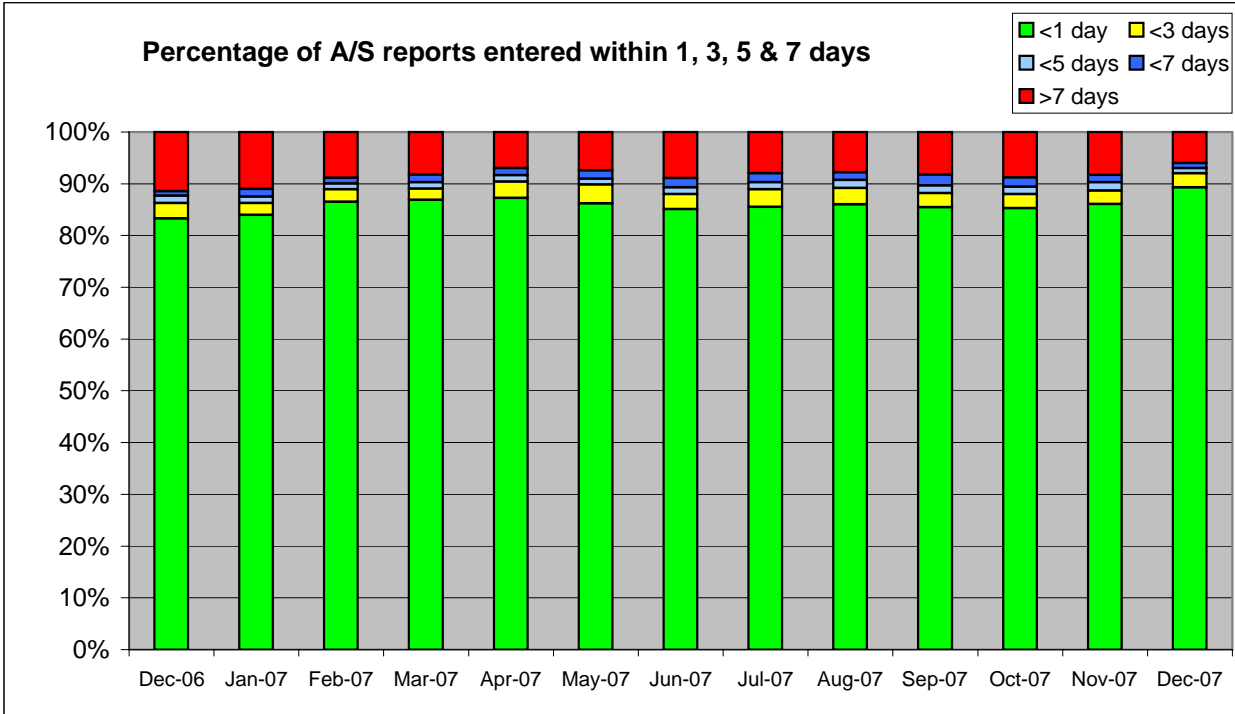
	HMCS Area Target	England & Wales	Hampshire
Quarter to January 2008 Magistrates	19.0%	18.9%	19.5%
Quarter to December 2007 Crown	14.0%	12.4%	12.3%

# CRIMINAL JUSTICE SERVICE

## Criminal Justice Service measures (continued)

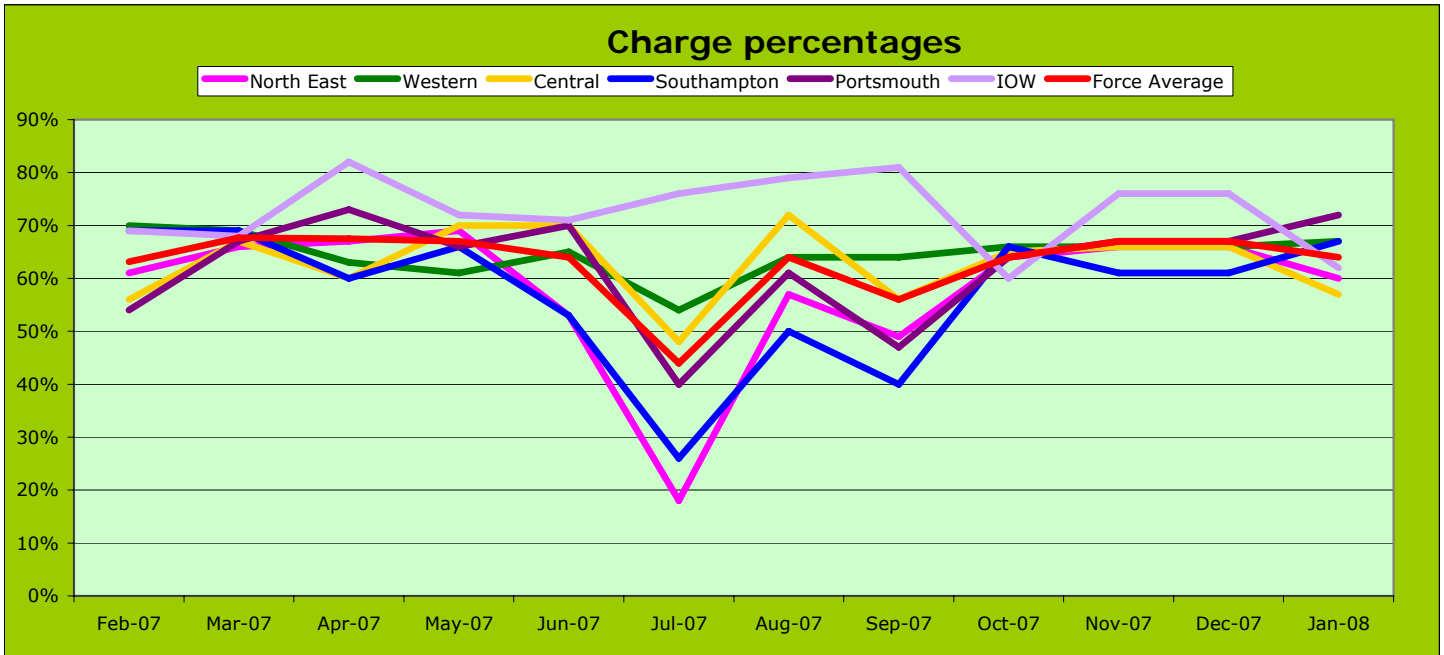
### PNC timeliness

	Target	Dec-06	May-07	Dec-07
Number of Arrest/Summons (A/S's) created	n/a	5162	5015	4958
Percentage of A/S's created within 24hours (excl NPPA)	90%	83.3%	86.2%	89.2%
Disposals entered within 10 days of receipt of court result	75%	57.8%	73.4%	73.5%



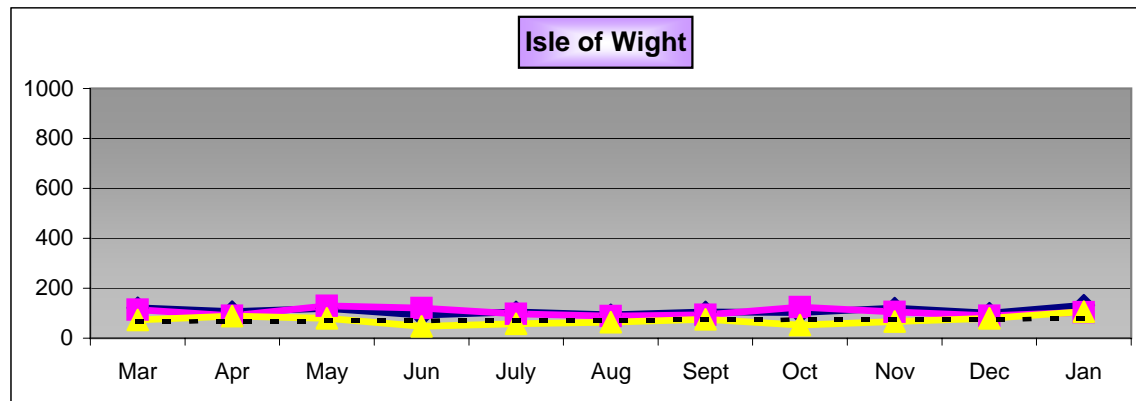
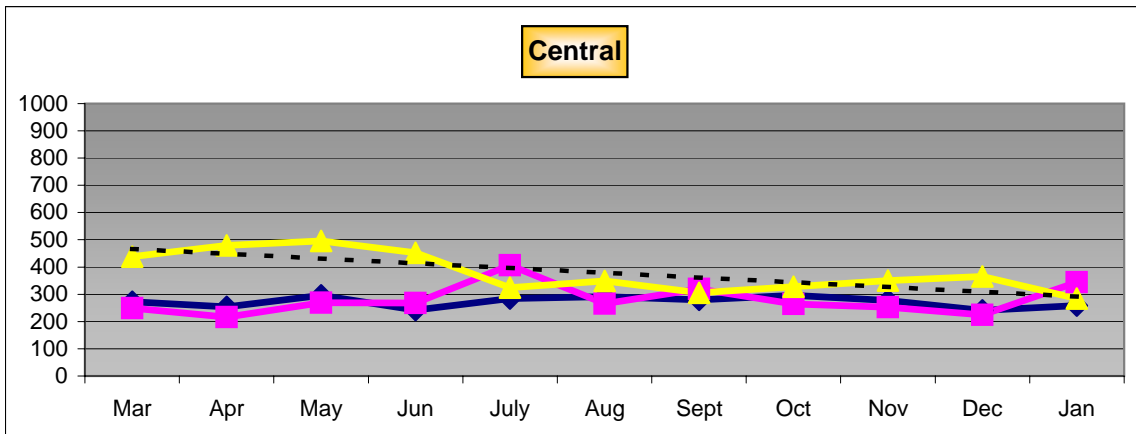
# CRIMINAL JUSTICE SERVICE

## Criminal Justice Service measures (continued)



Charge %	Feb-07	Mar-07	Apr-07	May-07	Jun-07	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08
North East	61%	66%	67%	69%	53%	18%	57%	49%	64%	66%	66%	60%
Western	70%	69%	63%	61%	65%	54%	64%	64%	66%	66%	66%	67%
Central	56%	67%	60%	70%	70%	48%	72%	56%	65%	66%	66%	57%
Southampton	69%	69%	60%	66%	53%	26%	50%	40%	66%	61%	61%	67%
Portsmouth	54%	67%	73%	66%	70%	40%	61%	47%	64%	67%	67%	72%
IOW	69%	68%	82%	72%	71%	76%	79%	81%	60%	76%	76%	62%
Force Average	63%	68%	68%	67%	64%	44%	64%	56%	64%	67%	67%	64%

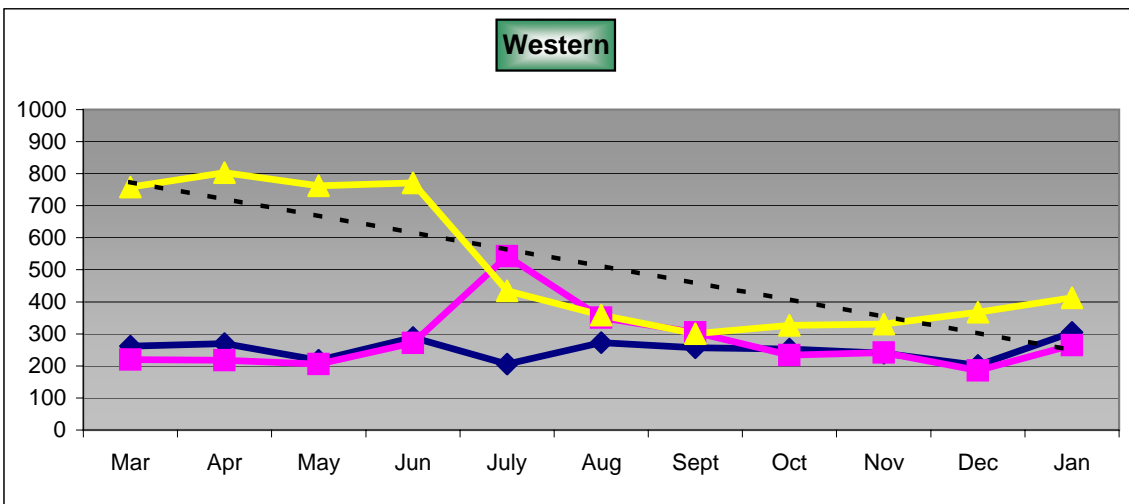
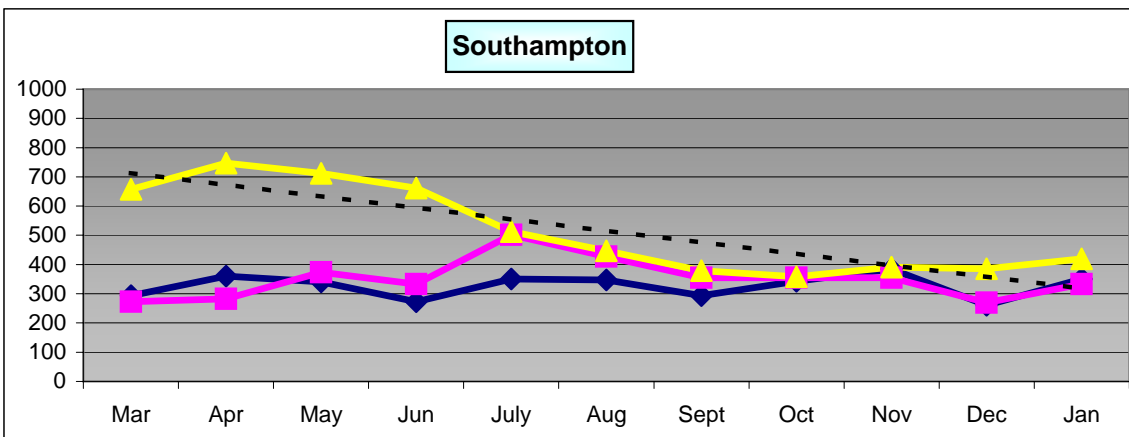
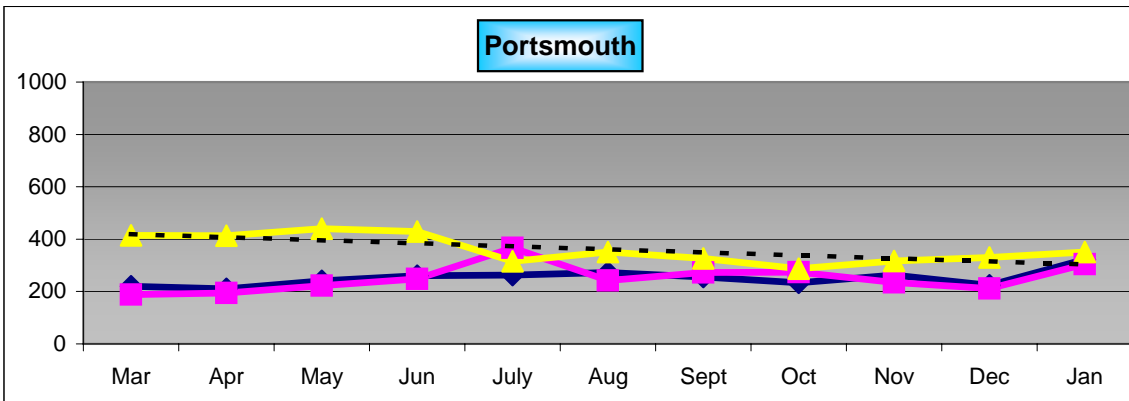
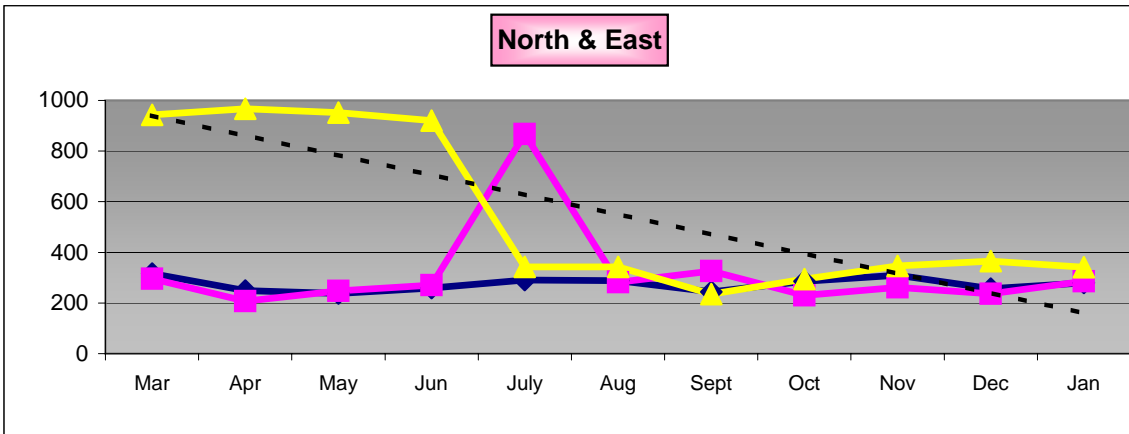
The linear graphs represent the PTPM 1 report and show caseload volume that is in the pre-charge phase



# CRIMINAL JUSTICE SERVICE

## Criminal Justice Service measures (continued)

The linear graphs represent the PTPM 1 report and show caseload volume that is in the pre-charge phase

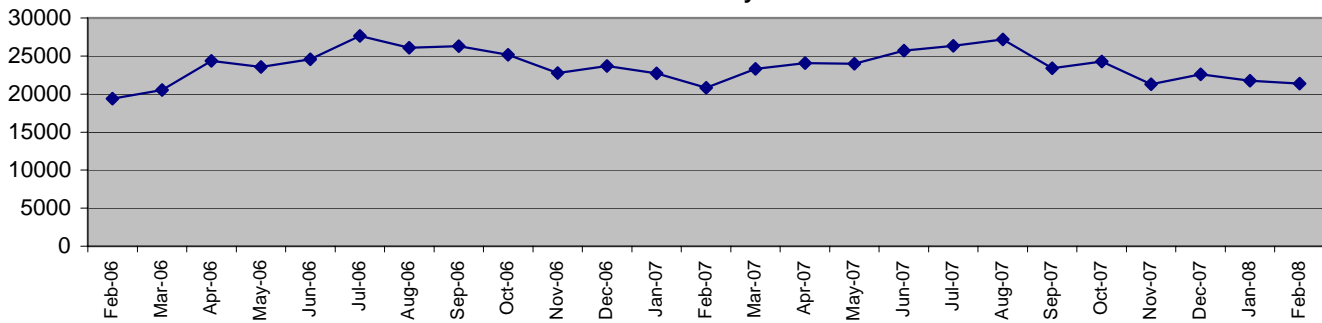


# OTHER FORCE INDICATORS

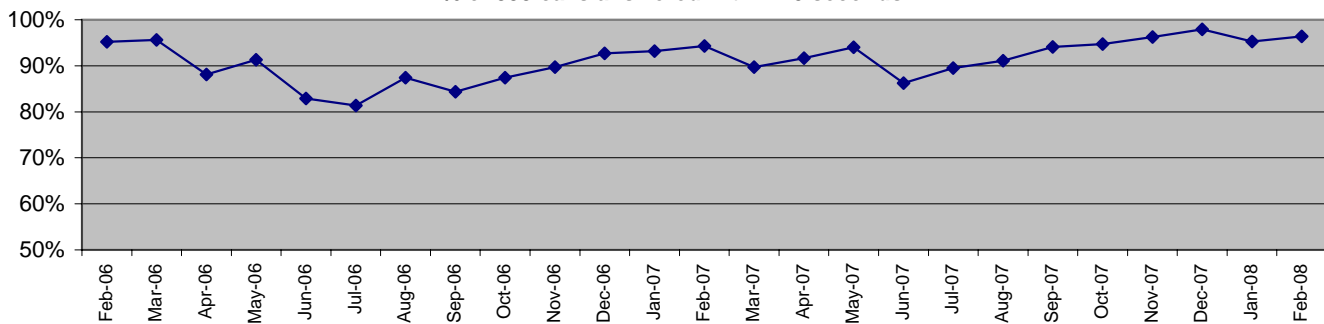
## Call management

### % of 999 calls answered within 10 seconds (F04)

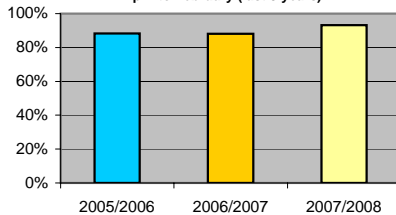
Number of 999 calls by month



% of 999 calls answered within 10 seconds



999 calls answered within 10 seconds  
April to February (last 3 years)



Force target for 2007/2008 is to achieve 90%.

To February 2008 93.2% of calls were answered in 10 secs

In February, 96.4% calls were answered within 10 seconds

### Attendance within target time

#### Grade 1 calls for service

February 2008	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western
Total number dispatched	370	141	351	334	414	278
Dispatched in under 4 mins	343	128	324	295	371	256
% dispatched within target	92.7%	90.8%	92.3%	88.3%	89.6%	92.1%
Number marked on scene	343	135	328	309	384	270
Marked on scene in 15 mins	321	117	294	281	353	236
% marked on scene - 15 mins	93.6%	86.7%	89.6%	90.9%	91.9%	87.4%
% marked as dispatched	98.7%	100.0%	99.4%	99.7%	99.8%	98.9%

FORCE
1888
1717
90.9%
1769
1602
90.6%
99.3%

#### Grade 2 calls for service

February 2008	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western
Number marked as dispatched	2324	769	2223	1688	2063	1814
Number marked on scene	1830	662	1829	1250	1669	1531
Marked on scene in 30 mins	1500	541	1444	958	1317	1212
% marked on scene - 30 mins	82.0%	81.7%	79.0%	76.6%	78.9%	79.2%
% marked as dispatched	89.5%	92.3%	91.5%	86.3%	85.3%	88.7%

FORCE
10881
8771
6972
79.5%
85.9%

#### Grade 3 calls for service

February 2008	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western
Number marked as dispatched	1718	535	1568	929	1223	1056
Number marked on scene	945	376	989	505	805	668
Marked on scene in 120 mins	829	323	841	394	638	575
% marked on scene - 120 mins	87.7%	85.9%	85.0%	78.0%	79.3%	86.1%
% marked as dispatched	58.5%	56.4%	60.7%	49.5%	50.4%	39.9%

FORCE
7029
4288
3600
84.0%
51.9%

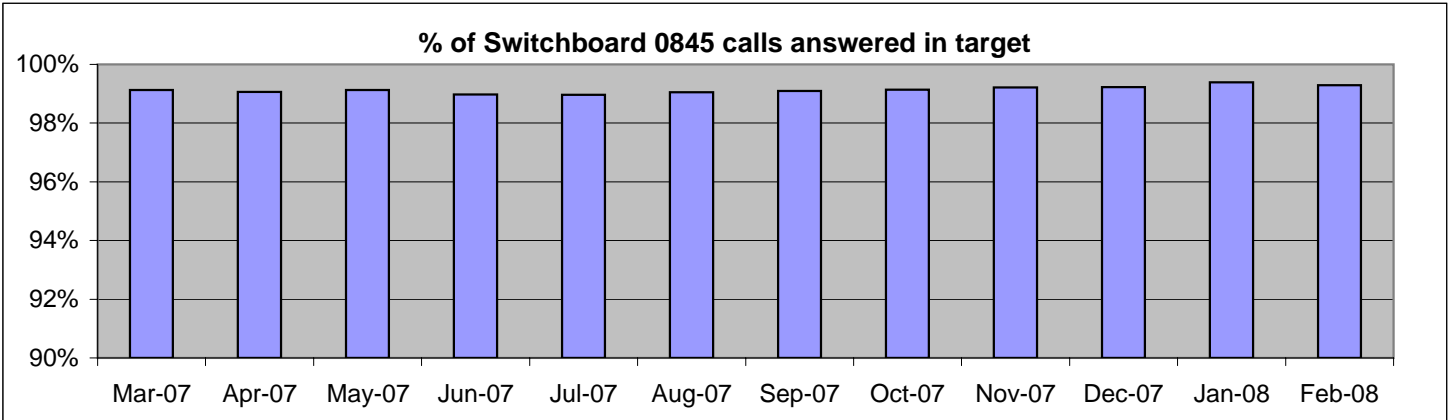
The National Call Handling Standards were implemented by Call Management on 1 September 2005

March 2008

## OTHER FORCE INDICATORS

### Call management

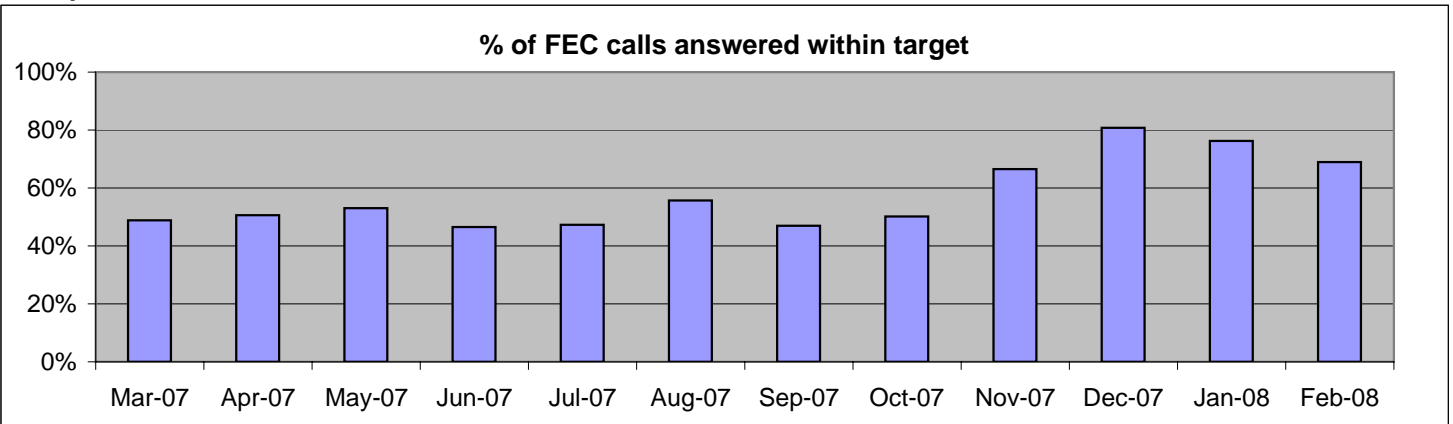
#### Switchboard 0845 performance



0845 calls	Mar-07	Apr-07	May-07	Jun-07	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08
% in 10 secs	99.1%	99.1%	99.1%	99.0%	99.0%	99.1%	99.1%	99.1%	99.2%	99.2%	99.4%	99.3%
Total calls	130679	124991	129795	111723	113478	123903	118425	124193	115442	95641	125244	127350

NOTE: The target is for 90% calls to be answered in 10 seconds

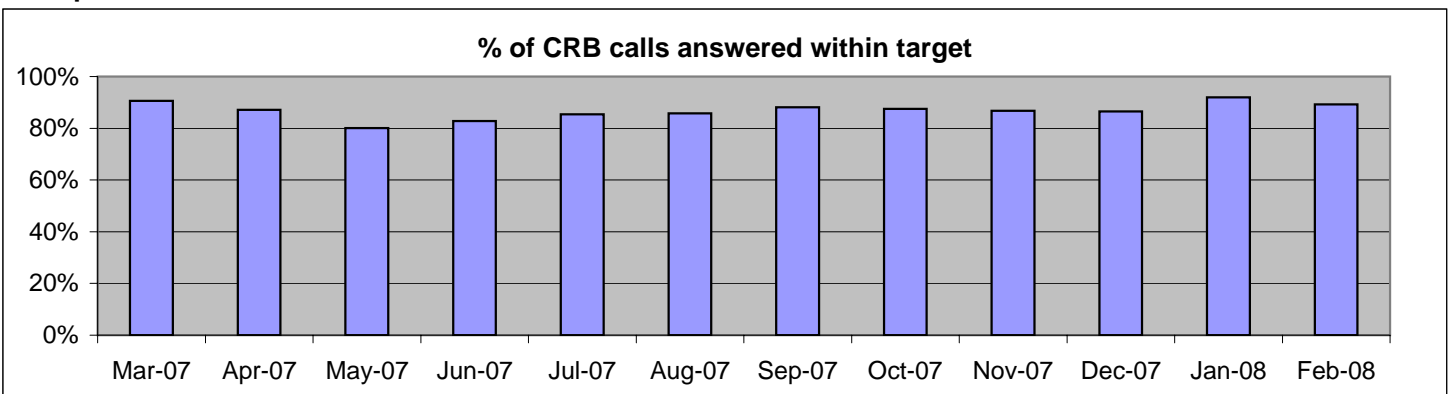
#### FEC performance



FEC calls	Mar-07	Apr-07	May-07	Jun-07	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08
% in target	48.8%	50.6%	53.0%	46.5%	47.3%	55.7%	46.9%	50.1%	66.6%	80.7%	76.3%	69.0%
Total calls	44410	43865	48262	46088	47756	52317	46839	47895	44005	37968	44035	42908

NOTE: The target is 90% calls to be answered in 30 seconds

#### CRB performance



CRB calls	Mar-07	Apr-07	May-07	Jun-07	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08
% in 60 secs	90.6%	87.2%	80.1%	82.8%	85.4%	85.7%	88.1%	87.5%	86.8%	86.5%	92.0%	89.3%
Total calls	27788	27551	29400	29942	30571	30172	28288	29279	28333	27166	27845	27466

NOTE: The target is for 90% calls to be answered in 60 seconds

## OTHER FORCE ISSUES

### Call management

#### Calls to Territorial OCUs

Target: 80% of calls to be answered with 15 seconds

February 2008	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western	TOTAL
Total calls	45227	15205	45516	33679	44622	43174	227423
% ans within service level	78.2%	81.6%	80.2%	78.9%	78.6%	84.5%	80.2%

#### Calls to Departments

Target: 80% of calls to be answered with 15 seconds

February 2008	ACPO	B&PS	Call Mgt	Corp Svs	Crim Justice	DCC	Finance	Force Projects	IT	Subtotal
Total calls	1337	3407	3637	1886	880	3741	2592	743	4481	22704
% ans within service level	93.3%	77.6%	89.8%	94.3%	92.5%	90.0%	94.0%	86.5%	79.6%	87.1%

February 2008	Personnel	Prof Stds	SO Crime	SO FRMU	SO Ops	Staff Ass	TO /Coms	Training	Subtotal	TOTAL
Total calls	7464	3224	8514	2665	3006	867	1029	4039	30808	53512
% ans within service level	96.2%	85.4%	87.8%	75.9%	79.7%	84.0%	95.3%	90.8%	88.3%	87.8%

#### Altaris incidents created by grade

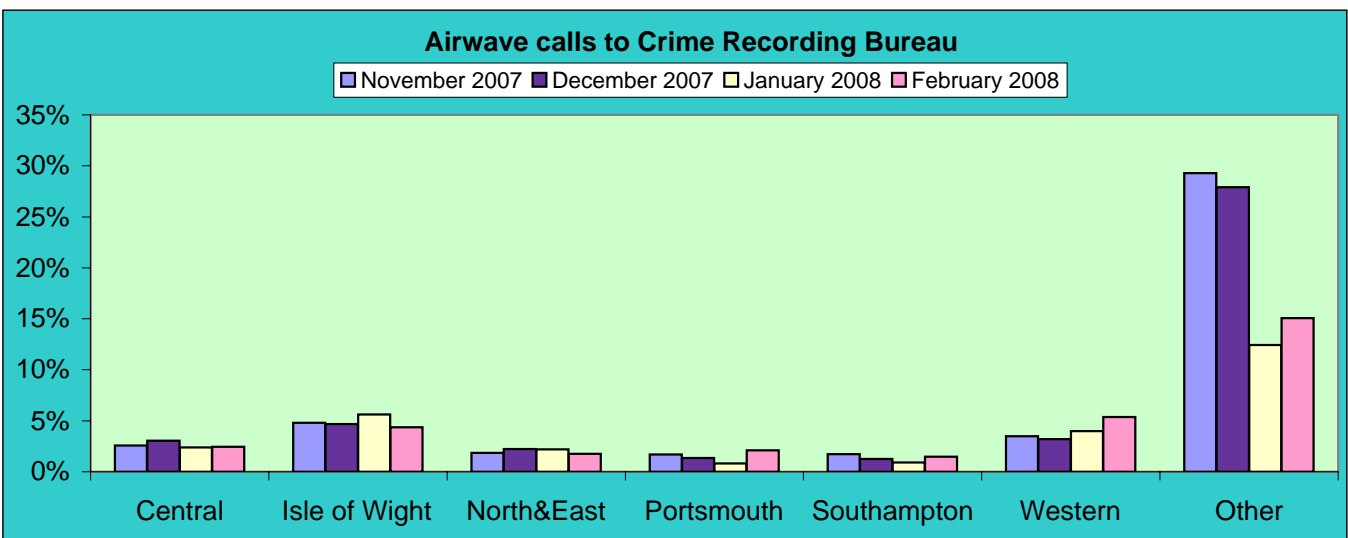
February 2008	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western	RPU	Other	TOTAL
Grade 1	396	144	396	363	449	299	195	8	2250
Grade 2	2753	885	2586	2057	2556	2149	600	413	13999
Grade 3	3075	987	2702	1966	2531	2745	259	193	14458
Grade 4	1825	656	1914	1250	1854	1659	763	924	10845
Total of all grades	8049	2672	7598	5636	7390	6852	1817	1538	41552

NOTE: From February 2007, the data are being obtained using Business Objects rather than Discoverer

#### Airwave calls to Crime Recording Bureau

% answered within service level	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western	Other	FORCE
Calls using Airwave	146	74	85	78	75	261	44	763
Calls using internal phone	5948	1692	4838	3709	5125	4852	292	26456
Calls using Landline/Mobile	No data						247	247
% of use of Airwave	2.5%	4.4%	1.8%	2.1%	1.5%	5.4%	15.1%	2.9%

% use of airwaves	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western	Other	FORCE
November 2007	2.6%	4.8%	1.9%	1.7%	1.7%	3.5%	29.3%	2.7%
December 2007	3.1%	4.7%	2.2%	1.4%	1.3%	3.2%	27.9%	2.6%
January 2008	2.4%	5.6%	2.2%	0.8%	0.9%	4.0%	12.4%	2.4%
February 2008	2.5%	4.4%	1.8%	2.1%	1.5%	5.4%	15.1%	2.9%

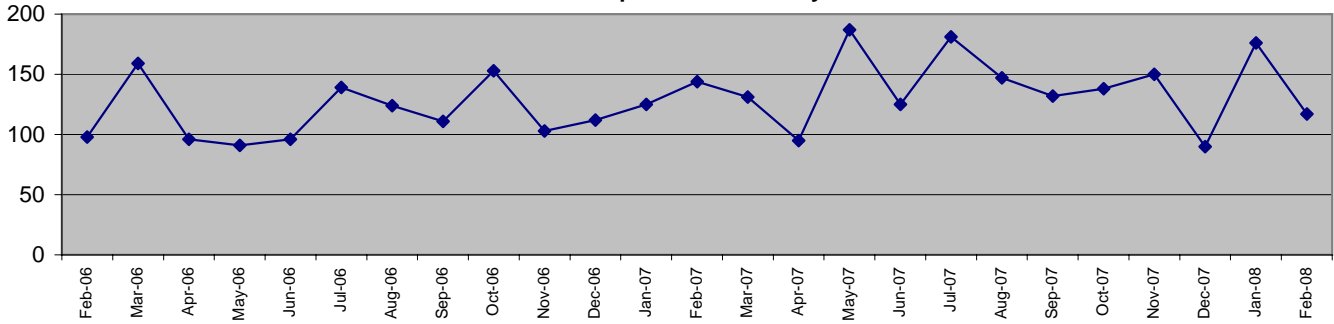




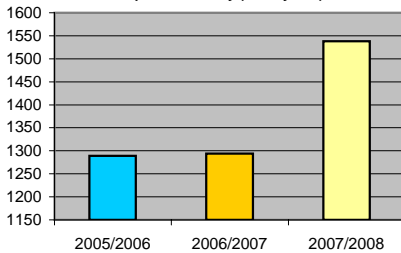
# OTHER FORCE INDICATORS

## Complaints

**Number of complaints received by month**



**Complaints received  
April to February (last 3 years)**



The number of complaints is not a *Statutory Performance Indicator* but gets a great deal of attention.

### Ethnicity of complainant

YTD to February

Number of complainants

Black	Other	White	Unknown	TOTAL
44	53	818	70	985

Male	Female	Unknown	TOTAL
677	303	5	985

NOTE: If an allegation is linked to more than one complainant with differing social factors, then the totals for ethnicity and gender above may not agree

### Finalised complaints by type

	Substantiated	Unsubstantiated	Dispensation	Withdrawn	Local resolution
Oppressiveness	13	160	0	27	0
Racial discrimination	0	11	0	3	0
Malpractice	2	22	0	9	0
Failures in duty	59	226	0	31	0
Incivility	13	72	0	23	0
Traffic	0	4	0	1	0
Other	6	17	0	3	0

### Complaints received by OCU (Updated Quarterly)

Complaints received

YTD to December 2007	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western	Other	FORCE
Numbers of complaints	212	115	225	172	298	179	44	1245
Per 100 officers	33	52	39	39	59	34		43

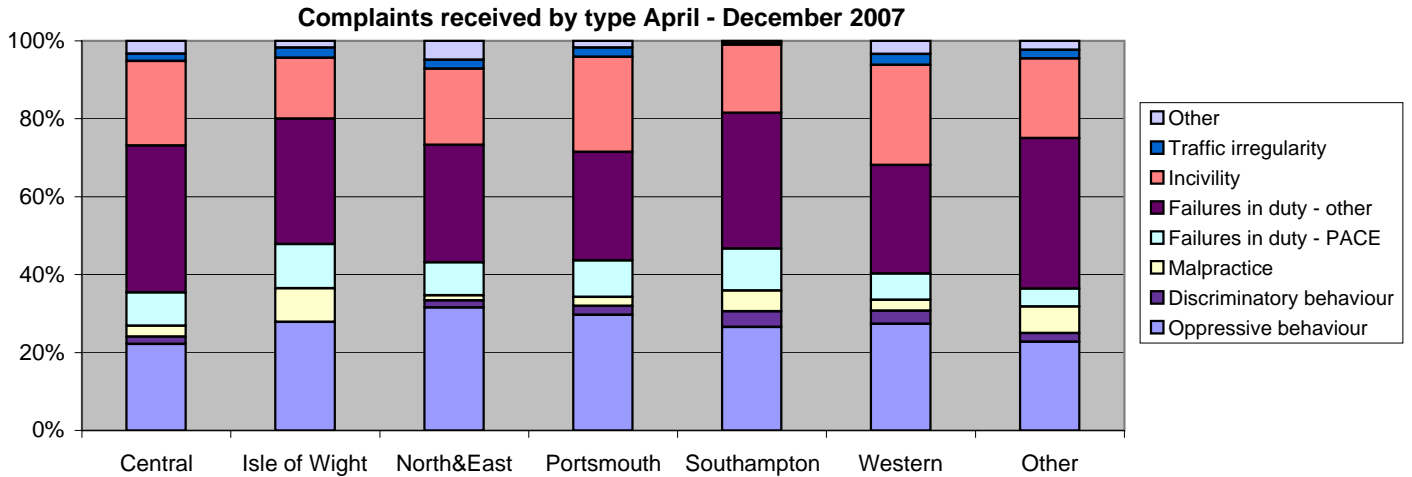
Complaints finalised and substantiated

YTD to December 2007	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western	Other	FORCE
Finalised	255	112	259	192	316	164	27	1325
Substantiated	26	9	24	16	28	20	4	127

# OTHER FORCE INDICATORS

## Complaints (continued)

### Complaints received by type - updated quarterly

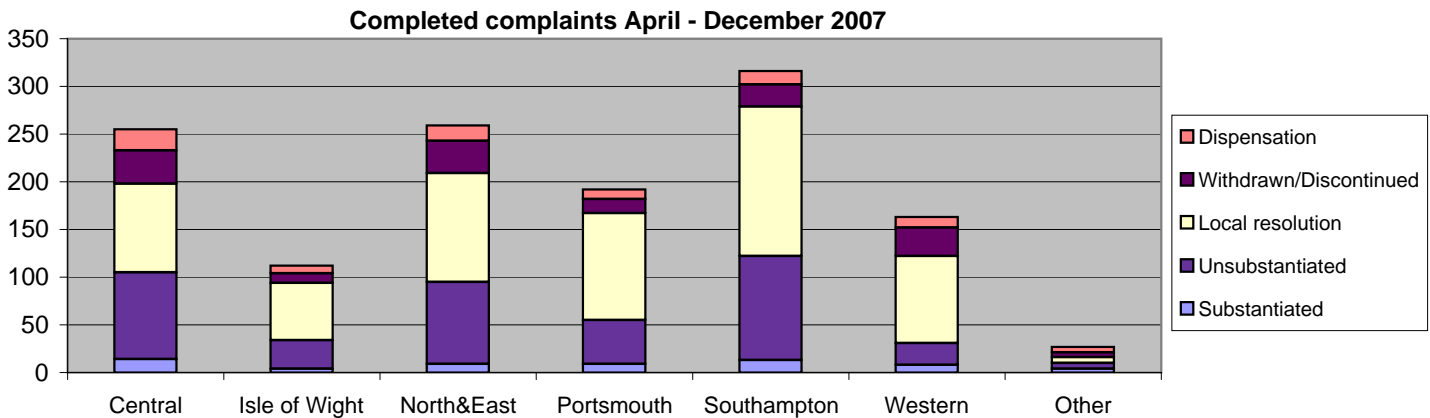


### Complaints recorded by type - April - December 2007

	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western	Other
Oppressive behaviour	47	32	71	51	79	49	10
Discriminatory behaviour	4	0	4	4	12	6	1
Malpractice	6	10	3	4	16	5	3
Failures in duty - PACE	18	13	19	16	32	12	2
Failures in duty - other	80	37	68	48	104	50	17
Incivility	46	18	44	42	52	46	9
Traffic irregularity	4	3	5	4	2	5	1
Other	7	2	11	3	1	6	1
<b>TOTAL</b>	<b>212</b>	<b>115</b>	<b>225</b>	<b>172</b>	<b>298</b>	<b>179</b>	<b>44</b>

FORCE
339
31
47
112
404
257
24
31
<b>1245</b>

### Complaints by completion code (quarterly)



### Complaints completed by code - April - December 2007

	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western	Other
Substantiated	14	4	9	9	13	8	4
Unsubstantiated	91	30	86	46	109	23	6
Local resolution	93	60	114	112	157	91	6
Withdrawn/Discontinued	35	10	34	15	23	30	5
Dispensation	22	8	16	10	14	11	6
<b>TOTAL</b>	<b>255</b>	<b>112</b>	<b>259</b>	<b>192</b>	<b>316</b>	<b>163</b>	<b>27</b>

FORCE
61
391
633
152
87
<b>1324</b>

## OTHER FORCE ISSUES

### Data quality

#### Internal NCRS audit

The aim of the OCU Audit Programme is to assess the quality of incident and crime data quality

Results of completed audits below with others to follow:

	Audit carried out in	Investigation 1	Investigation 4	Investigation 5	Investigation 6	Overall
Southampton	April 2006	78%	80%	73%	80%	78%
Portsmouth	May 2006	75%	90%	83%	75%	81%
Isle of Wight	June 2006	84%	90%	73%	95%	86%
Western	July 2006	82%	90%	83%	90%	86%
Central	August 2006	88%	90%	90%	93%	90%
North & East	September 2006	77%	80%	68%	88%	78%
Southampton	November 2006	69%	60%	40%	85%	64%
Portsmouth	February 2007	68%	80%	55%	85%	72%
Isle of Wight	May 2007	76%	100%	68%	85%	82%
Western	Aug/Sept 2007	86%	90%	68%	95%	85%
Central	Nov/Dec 2007	73%	90%	78%	88%	82%
North & East	Jan/Feb 2008	70%	90%	78%	98%	84%

NOTE: To view the OCU Audit Reports, giving details of the Audit Methodology and a full breakdown of results, please refer to the Force Incident and Crime Recording Intranet Site

#### Data quality audits

The plan is to develop a complete package of audits which can be run automatically overnight and be reported on the intranet

Data YTD February 2008

<b>NCRS</b>	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western	Unknown	FORCE	TARGET
Open Incidents > 3 days	see note	see note	see note	see note	see note	see note	see note	see note	
Crimes without OCU	na	na	na	na	na	na	705	705	0
Crimes > 3 days unvalidated	1	0	0	0	1	5	0	7	0
Violent crimes-multiple aggrieved	84	9	89	4	59	139	0	384	0
<b>NCRS total</b>	85	9	89	4	60	144	705	1096	0

<b>Other key errors</b>	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western	Unknown	FORCE	TARGET
Filed undetected with person detected	1	9	64	3	33	51	0	161	0
Open undetected with person detected	35	92	165	174	204	125	0	795	<50/OCU
Self-detecting and filed undetected	193	68	69	5	59	53	0	447	<20/OCU
Should be no crimes but counted crimes	3	1	41	0	32	21	0	98	0
No aggrieveds linked	48	94	19	13	92	170	0	436	0
<b>Other key errors total</b>	280	264	358	195	420	420		1937	0

	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western	Unknown	FORCE	TARGET
<b>Detected crimes - no detecting officer</b>	119	19	35	23	204	11	20	431	0

	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western	Unknown	FORCE	TARGET
<b>VAP aggrieveds with no ethnicity linked</b>	1856	692	1900	1361	1821	1620	22	9272	

NOTE: Data on open incidents greater than 3 days old are not yet available. The required action is to make available, to Business Objects, data on incidents including all the fields necessary to report on crime incidents over 3 days old

## OTHER FORCE INDICATORS

### Detection types

Data to February 2008	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western	FORCE
Charged	3613	1701	3554	3124	4681	2898	19571
Reported summons	83	65	126	127	119	99	619
Charged - alternative offence	303	24	71	143	241	152	934
Charged - lesser offence	326	78	183	263	469	297	1616
Summons reviewed & approved by DDM	0	0	0	0	0	5	5
Simple Caution	1214	460	1153	851	1128	898	5704
Conditional Caution	7	23	9	15	7	15	76
Juvenile reprimand/Final warning	856	270	799	489	603	739	3756
TIC recorded	246	97	290	235	381	418	1667
TIC not recorded	4	0	0	8	1	1	14
Fixed penalty	633	313	855	903	525	540	3769
Street warnings for cannabis possession	345	282	635	255	366	244	2127
<b>SANCTION</b>	<b>7630</b>	<b>3313</b>	<b>7675</b>	<b>6413</b>	<b>8521</b>	<b>6306</b>	<b>39858</b>
Offender dead	2	0	5	9	0	0	16
Offender ill or senile	1	0	0	0	0	0	1
Dead victim/witness	0	0	0	0	0	0	0
Victim refuses	2	0	1	1	0	0	4
Under age	0	0	0	0	0	1	1
CPS evidence - no proceedings	12	0	17	12	0	3	44
DDM evidence - no proceedings	1	0	0	0	0	0	1
Summary offence	0	0	0	0	0	0	0
<b>ADMIN</b>	<b>18</b>	<b>0</b>	<b>23</b>	<b>22</b>	<b>0</b>	<b>4</b>	<b>67</b>
<b>%SANCTION</b>	<b>99.8%</b>	<b>100.0%</b>	<b>99.7%</b>	<b>99.7%</b>	<b>100.0%</b>	<b>99.9%</b>	<b>99.8%</b>

NOTE: Allowable admin detections are 'offender dead' and 'CPS evidence no proceedings'  
Only these two are in the admin total; the other admin detections are not counted and should not be used

### PACE stops

#### PACE stop and search

PACE stop & search YTD Feb 2008	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western	Other	FORCE
Asian persons	65	11	225	119	370	105	104	999
Black persons	99	26	507	212	667	126	153	1790
Other BME persons	114	54	229	120	191	152	113	973
White persons	3927	2249	5919	2749	5298	4350	2306	26798
Total BME persons	278	91	961	451	1228	383	370	3762
<b>Total persons</b>	<b>4205</b>	<b>2340</b>	<b>6880</b>	<b>3200</b>	<b>6526</b>	<b>4733</b>	<b>2676</b>	<b>30560</b>
White arrests	290	332	493	226	530	314	136	2321
BME arrests	28	11	97	37	131	32	25	361
White arrest rate	7%	15%	8%	8%	10%	7%	6%	9%
BME arrest rate	10%	12%	10%	8%	11%	8%	7%	10%

#### PACE stop and account

PACE stop & account YTD Feb 2008	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western	Other	FORCE
Asian persons	47	6	141	67	243	60	19	583
Black persons	93	27	319	140	573	132	43	1327
Other BME persons	161	74	257	202	221	205	21	1141
White persons	9232	3776	8368	6147	8575	7920	1013	45031
Total BME persons	301	107	717	409	1037	397	83	3051
<b>Total persons</b>	<b>9533</b>	<b>3883</b>	<b>9085</b>	<b>6556</b>	<b>9612</b>	<b>8317</b>	<b>1096</b>	<b>48082</b>
White arrests	216	119	372	286	287	148	34	934
BME arrests	8	4	43	15	65	10	1	95

NOTE: There maybe a number of late submissions for this data which will be included in next month's report  
NOTE: The number of stop searches for each OCU relates to where the police officer is based

### Disposal types

Data on the number of prisoners and the methods of their disposal was not available for this report.  
Requests for fields to be added to the datamart have been submitted and IT Services plan to address the requirement shortly

## OTHER FORCE INDICATORS

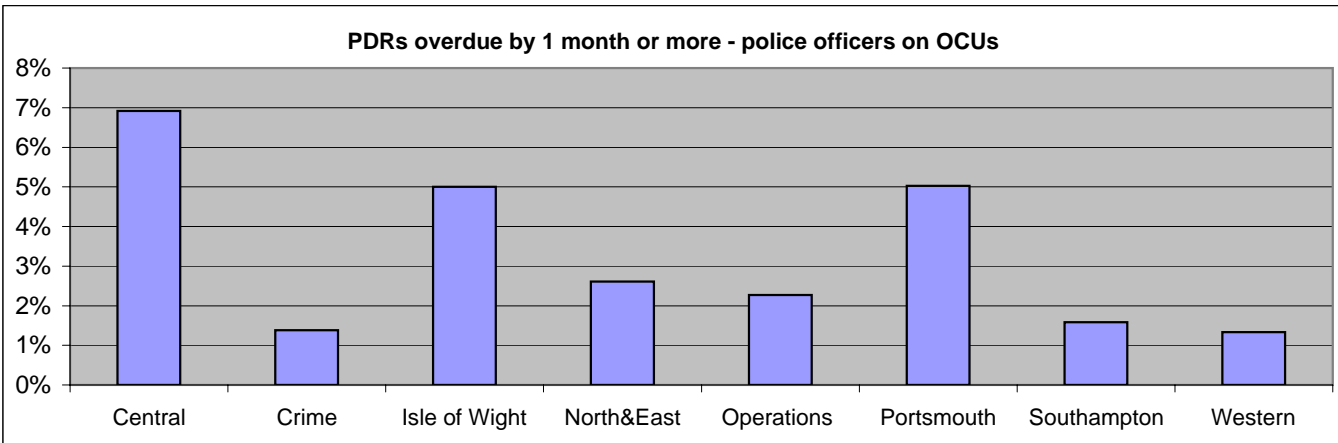
### PDRs overdue

#### Overdue PDRs

% of staff whose PDR is overdue by more than 1 month

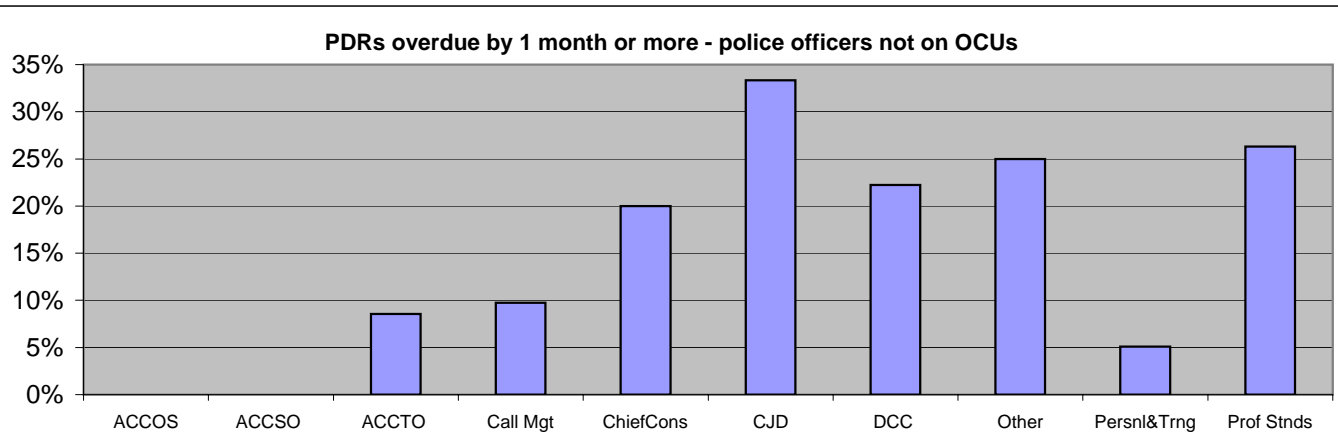
	based on 3 months overdue			based on 1 month overdue		
	Mar-04	Mar-05	Mar-06	Mar-07	Feb-08	
Police on OCUs	10.4%	3.1%	6.0%	6.9%	3.3%	
Police not in OCUs	36.3%	5.4%	7.8%	15.7%	12.3%	
Police staff on OCUs	11.6%	7.3%	6.1%	9.5%	6.2%	
Police staff not on OCUs	22.3%	7.1%	8.6%	12.0%	9.3%	

#### Police officer PDRs overdue



February 2008	Central	Crime	Isle of Wight	North&East	Operations	Portsmouth	Southampton	Western
Overdue	44	6	11	15	9	22	8	7
Population	636	433	220	575	396	438	506	525
% overdue	6.9%	1.4%	5.0%	2.6%	2.3%	5.0%	1.6%	1.3%

Number due in January	55	42	17	41	38	29	26	42
Completed within 1 month	26	34	8	30	27	22	20	31
% completed within 1 month	47.3%	81.0%	47.1%	73.2%	71.1%	75.9%	76.9%	73.8%



February 2008	ACCOS	ACCSO	ACCTO	Call Mgt	ChiefCons	CJD	DCC	Other	Persnl&Trng	Prof Stnds
Overdue	0	0	3	4	1	1	6	2	3	5
Population	1	5	35	41	5	3	27	8	59	19
% overdue	0.0%	0.0%	8.6%	9.8%	20.0%	33.3%	22.2%	25.0%	5.1%	26.3%

Number due in January	0	0	5	3	0	1	1	0	0	1
Completed within 1 month	0	0	2	2	0	0	0	0	0	0
% completed within 1 month	0.0%	0.0%	0.0%	66.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

March 2008

## OTHER FORCE INDICATORS

### PDRs overdue (continued)

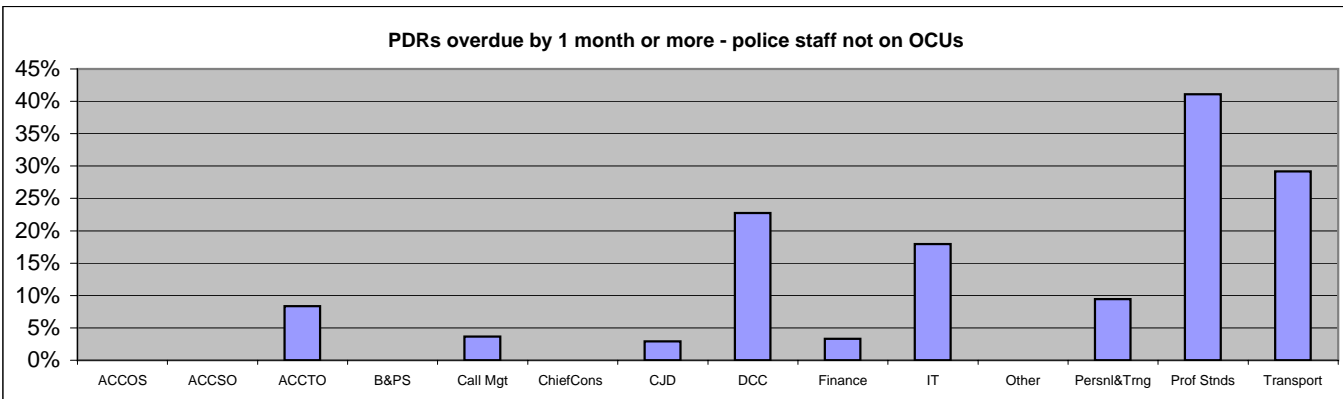
#### Overdue PDRs

#### Police staff PDRs overdue



February 2008	Central	Crime	Isle of Wight	North&East	Operations	Portsmouth	Southampton	Western
Overdue	15	11	8	27	7	15	9	8
Population	235	319	105	211	130	194	212	208
% overdue	6.4%	3.4%	7.6%	12.8%	5.4%	7.7%	4.2%	3.8%

Number due in January	12	29	7	25	16	13	20	12
Completed within 1 month	3	19	0	6	11	10	13	7
% completed within 1 month	25.0%	65.5%	0.0%	24.0%	68.8%	76.9%	65.0%	58.3%



February 2008	ACCOS	ACCSO	ACCTO	B&PS	Call Mgt	ChiefCons	CJD	DCC	Finance	IT
Overdue	0	0	3	0	16	0	10	30	1	21
Population	1	4	36	78	439	2	343	132	30	117
% overdue	0.0%	0.0%	8.3%	0.0%	3.6%	0.0%	2.9%	22.7%	3.3%	17.9%

Number due in January	0	0	4	2	48	0	37	12	1	7
Completed within 1 month	0	0	2	2	44	0	36	5	0	3
% completed within 1 month	0.0%	0.0%	50.0%	100.0%	91.7%	0.0%	97.3%	41.7%	0.0%	42.9%

February 2008	Other	Persnl&Trng	Prof Stnds	Transport
Overdue	2	15	23	14
Population	5	159	56	48
% overdue	0.0%	9.4%	41.1%	29.2%

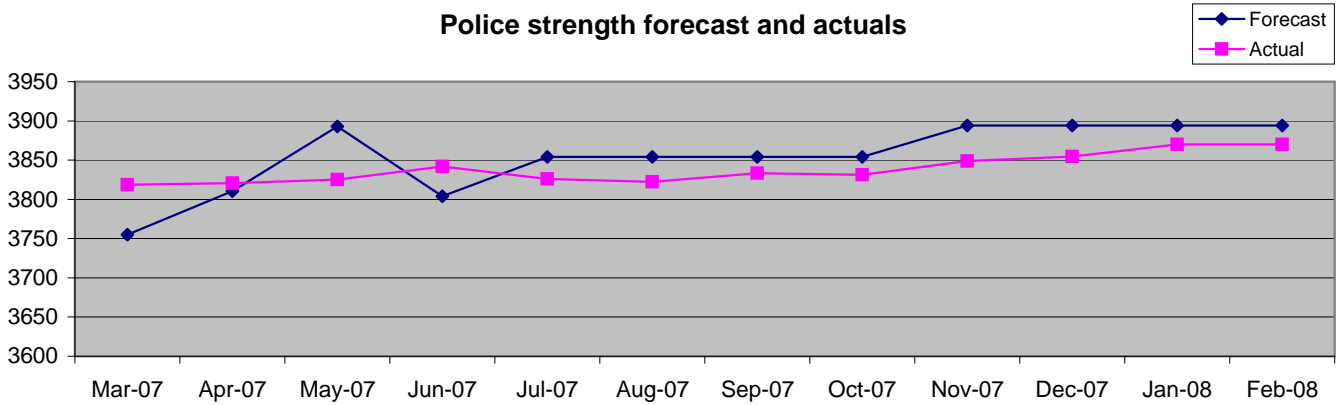
Number due in January	1	2	5	3
Completed within 1 month	1	0	0	0
% completed within 1 month	0.0%	0.0%	0.0%	0.0%

NOTE: ACCOS includes Custody and HQ support  
 ACCTO includes Community Safety and TT HQ support  
 ACCSO includes SO HQ support and SO projects  
 DCC includes Corporate Services, Force Solicitor, Media Services, Licensing and Projects

## OTHER FORCE INDICATORS

### Recruiting police staff (F06)

#### Police strength forecast and actuals

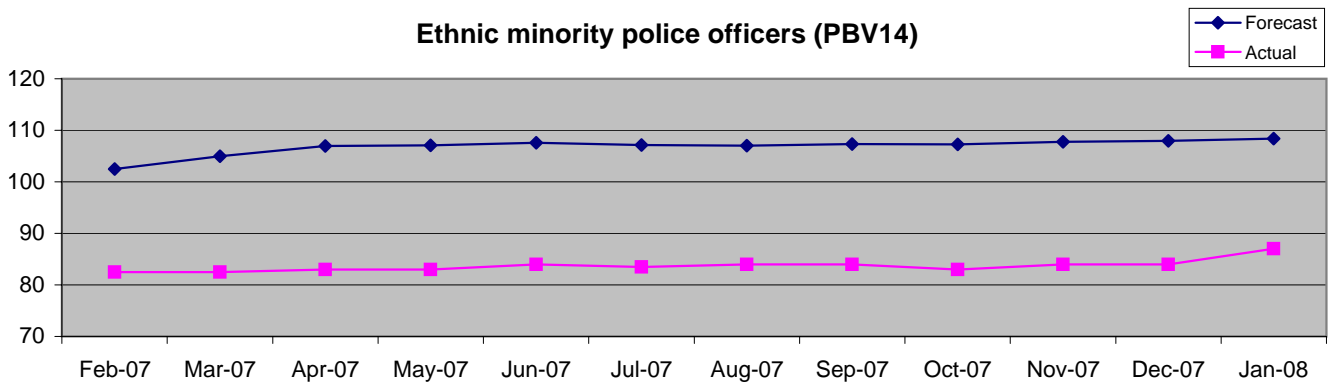


Police strength	Mar-07	Apr-07	May-07	Jun-07	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08
Forecast strength	3755.0	3810.5	3893.0	3804.0	3854.0	3854.0	3854.0	3854.0	3894.0	3894.0	3894.0	3894.0
Actual strength	3818.7	3820.8	3825.3	3842.8	3825.9	3822.3	3833.2	3831.2	3849.1	3854.4	3869.9	3870.1
Shortfall	63.7	10.3	-67.7	38.8	-28.1	-31.7	-20.8	-22.8	-44.9	-39.6	-24.1	-23.9
Join this month	25	19	16	34	2	20	19	41	20	-1	44	20
Leave this month	37	22	16	19	25	19	14	26	8	12	33	17

NOTE: Arithmetic of joiners and leavers is not possible as some employees start/stop career breaks etc

NOTE: A minus number is shown for 'join this month' in November 2006 due to the Home Office definition for starters changing from 'recruits and transferees' to 'recruits and rejoiners'

#### Ethnic minority police officers (PBV14)



Ethnic minority	Mar-07	Apr-07	May-07	Jun-07	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08
Target	105.0	107.0	107.1	107.6	107.1	107.0	107.3	107.3	107.8	107.9	108.4	108.4
Actual strength	83.0	83.0	83.0	84.0	83.5	84.0	84.0	83.0	84.0	84.0	87.0	84.0
Shortfall	-22.0	-24.0	-24.1	-23.6	-23.6	-23.0	-23.3	-24.3	-23.8	-23.9	-21.4	-24.4
Join this month	0	0	0	1	0	0	0	0	1	0	2	4
Leave this month	0	1	0	0	0	0	0	0	1	0	0	2

NOTE: Inconsistencies in the ethnic strength figures may arise as a result of individuals updating their personal data, particularly as officers are currently self-classifying their ethnicity against the 16+1 categories

NOTE: There is currently one additional visible ethnic minority officer on secondment out of Force

NOTE: This Indicator is based on Full Time Equivalent (FTE), as measured by the Home Office

#### Ethnic minority police staff

Ethnic minority	Mar-07	Apr-07	May-07	Jun-07	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08
Police staff FTE (strength)	2753	2797	2715	2788	2803	2833	2810	2842	2854	2842	2835	2849
Ethnic minority Police Staff FTE	51	55	57	59	58	60	60	61	58	61	63	61
%	1.9%	2.0%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.0%	2.1%	2.2%	2.2%

#### Special constabulary (updated quarterly)

Special constables	Mar-06	Jun-06	Sep-06	Dec-06	Mar-07	Jun-07	Sep-07	Dec-07
Total special constables	386	407	417	430	439	423	439	435
Ethnic minority Special constables	9	11	9	10	10	11	13	15
%	2.3%	2.7%	2.2%	2.3%	2.3%	2.6%	3.0%	3.4%

## OTHER FORCE INDICATORS

### Staff turnover and demographics

February 2008

#### Staff turnover

	2004/05	2005/06	2006/07	Year to date 2007/08
Police leavers male	231	246	179	183
Police leavers female	35	48	32	28
Police leavers	266	294	211	211
Police headcount	3797	3782	3880	3933
Police turnover	7.0%	7.8%	5.4%	5.4%
Support leavers	291	268	264	304
Support headcount	2268	2416	2948	3065
Support turnover	12.8%	11.1%	9.0%	9.9%

#### Staff demographics

	2004/05	2005/06	2006/07	Year to date 2007/08				
Officers in Territorial OCUs (strength)	2989.31	2997.49	2814.74	2852.97				
Police outside Territorial OCUs	759	729	1003.94	1017.11				
% in Territorial OCUs	79.8%	80.4%	73.7%	73.7%				
Male officers	2870	2818	2844	2852				
Female officers	927	964	1036	1081				
% female (headcount)	24.4%	25.5%	26.7%	27.5%				
Police - operational	3439.53	92.3%	3397.2	89.0%	3471.4	90.9%	3489.0	91.4%
Police - operational support	257	6.9%	281.4	7.4%	297.3	7.8%	338.1	8.9%
Police - organisation support	51	1.4%	48.0	1.3%	50.0	1.3%	43.0	1.1%
Police staff - operational	557	25.0%	650.6	23.6%	931.2	33.8%	945.7	34.4%
Police staff - operational support	770	34.6%	805.1	29.2%	907.7	33.0%	938.2	34.1%
Police staff - organisational support	742	33.3%	772.8	28.1%	914.2	33.2%	965.4	35.1%

#### Staff in Territorial OCUs

##### Police officers

February 2008	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western	FORCE
Establishment	619	220	572	428	498	516	2853
Actual FTE officers (strength)	623	218	567	435	497	514	2854
Actual police heads	637	221	577	439	507	526	2907

##### PCSOs and Special constables

February 2008	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western	FORCE
PCSO strength	69	30	69	48	57	56	328
PCSO headcount	69	30	69	49	58	57	332
Special constable headcount	114	26	117	51	58	84	450

##### Police staff

February 2008	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western	FORCE
Establishment	152	76	130	122	140	133	752
Actual FTE (strength)	153	71	133	134	140	135	765
Actual support heads	166	75	142	145	154	151	833

#### Staff in CID

February 2008

	Specialist Investigations	Scientific Services	Major Crime	Intelligence Directorate
Officers	59	44	72	159
Support staff	12	132	38	85

NOTE: Intelligence Directorate includes Force Intelligence and Serious Organised Crime Unit

March 2008

## OTHER FORCE INDICATORS

### Victim support

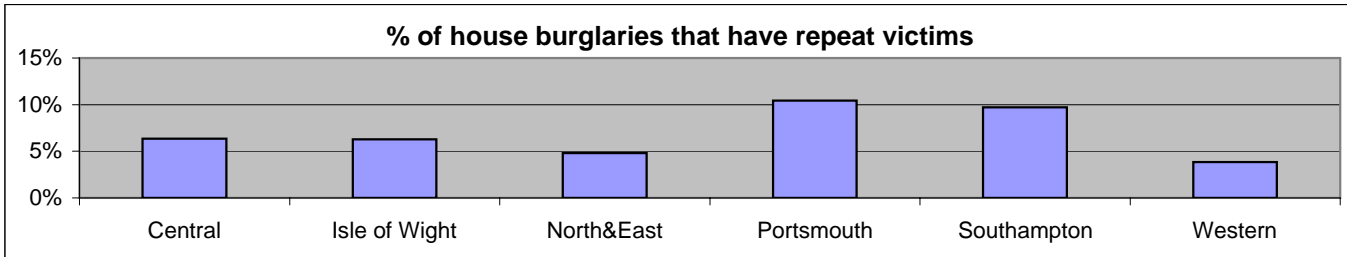
Victim support YTD February 2008	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western
Victim informed - accepted	580	1080	366	1507	606	1924
Victim informed - declined	22735	7648	19946	16467	22581	21103
Victimless crime	6115	2735	7455	6953	7678	6356
VSS aware	3519	67	2450	319	2923	1454
Not stated	522	669	563	1281	1380	1524

FORCE
6063
110480
37292
10732
5939
<b>170506</b>

NOTE: This table shows the total number of crimes in relation to victim support

### Victimisation (repeat)

#### Domestic burglary

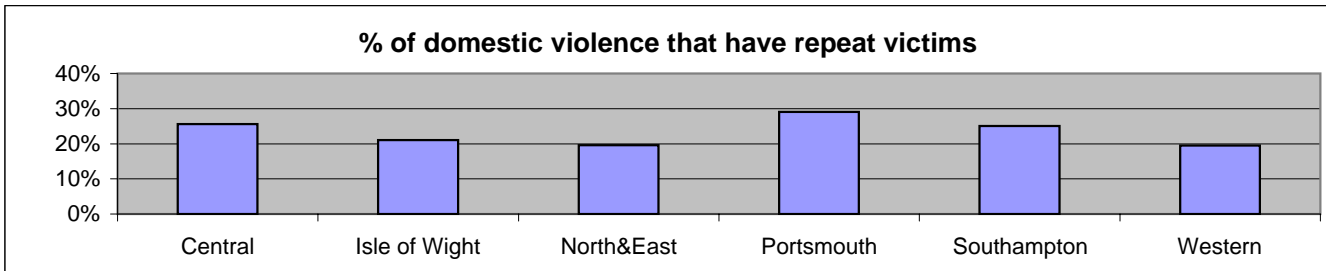


Repeat victims YTD February 2008	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western
House burglary crimes	900	270	976	948	936	885
Repeat victims	57	17	47	99	91	34
Repeat victims	6.3%	6.3%	4.8%	10.4%	9.7%	3.8%

FORCE
4915
345
7.0%

NOTE: These data are based on identical addresses

#### Domestic violence



Repeat victims YTD February 2008	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western
Domestic violence crimes	1866	576	1269	1244	1605	1177
Repeat victims	478	121	249	362	402	230
Repeat victims	25.6%	21.0%	19.6%	29.1%	25.0%	19.5%

FORCE
7737
1842
23.8%

NOTE: These data are based on identical persons

### Violent Crime

YTD February 2008

All violent crime  
VC in a public place  
%

Central	Isle of Wight	North&East	Portsmouth	Southampton	Western
7438	2847	6325	5360	8159	5685
5035	2070	4291	3929	5823	3749
68%	73%	68%	73%	71%	66%

FORCE
35814
24897
70%

YTD February 2008

All violent crime  
VC by a stranger  
%

Central	Isle of Wight	North&East	Portsmouth	Southampton	Western
7438	2847	6325	5360	8159	5685
2520	814	2101	2076	3245	1709
34%	29%	33%	39%	40%	30%

FORCE
35814
12465
35%

YTD February 2008

All violent crime  
VC substance related  
%

Central	Isle of Wight	North&East	Portsmouth	Southampton	Western
7438	2847	6325	5360	8159	5685
2458	1042	2166	1729	2826	1711
33%	37%	34%	32%	35%	30%

FORCE
35814
11932
33%

March 2008

# OTHER FORCE INDICATORS

## Workload

### OVERVIEW of HAMPSHIRE CONSTABULARY PRODUCTIVITY

(data using March 2006 staffing data)

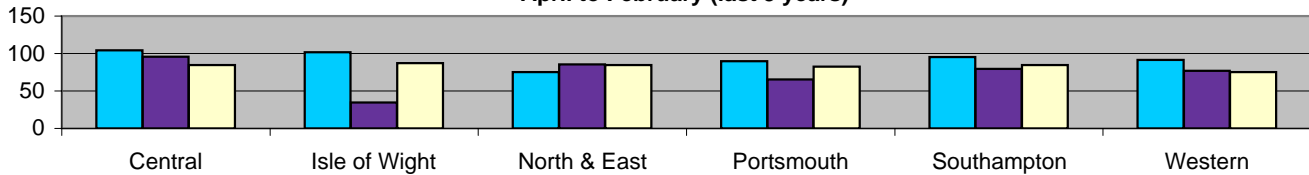
	Hampshire	MSF	Hampshire position	43 forces	Hampshire position
Police officers per 1000 population	2.11	2.14	5 of 8	2.67	29 of 43
Police staff per 1000 population	1.17	1.29	7 of 8	1.39	37 of 43

**NOTE:** This shows that there are 14 forces with a lower number of officers per 1000 population and 28 with a higher number of officers per 1000 population. Similarly there are only six forces with fewer police staff than Hampshire Constabulary per 1000 population

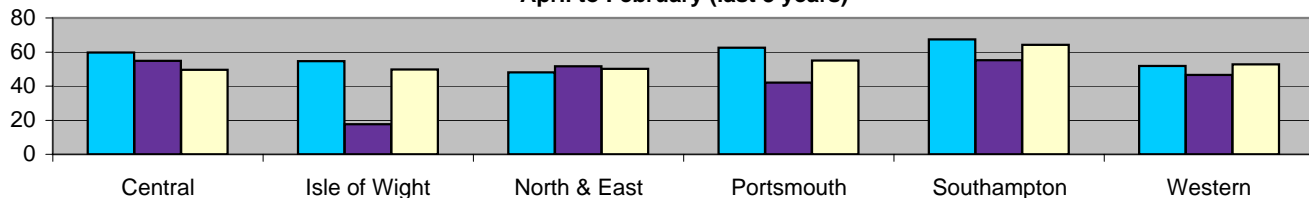
Sanction detections per officer (data for 2005-2006)	9.8	11	7 of 8	9.5	31 of 43
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**NOTE:** This shows that Hampshire Constabulary has the 31st highest productivity in terms of sanction detections per officer in England and Wales

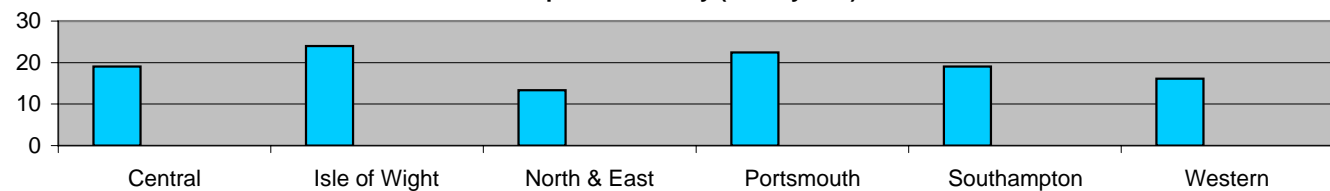
**Numbers of deployable incidents per officer  
April to February (last 3 years)**



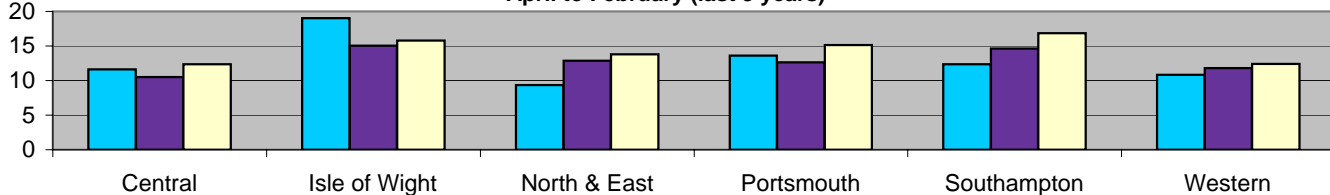
**Numbers of recorded crimes per officer  
April to February (last 3 years)**



**Numbers of prisoners per officer  
April to February (last 3 years)**



**Sanction detections per officer  
April to February (last 3 years)**



YTD February 2008	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western
Incidents	52624	18105	46924	34315	43324	37661
Crimes	30710	10445	27960	23301	32474	26836
Prisoners	No data	No data	No data	No data	No data	No data
Sanction detections	7630	3313	7675	6413	8521	6306

FORCE	YTD Feb 07
232953	270833
151726	165703
No data	No data
39858	35170

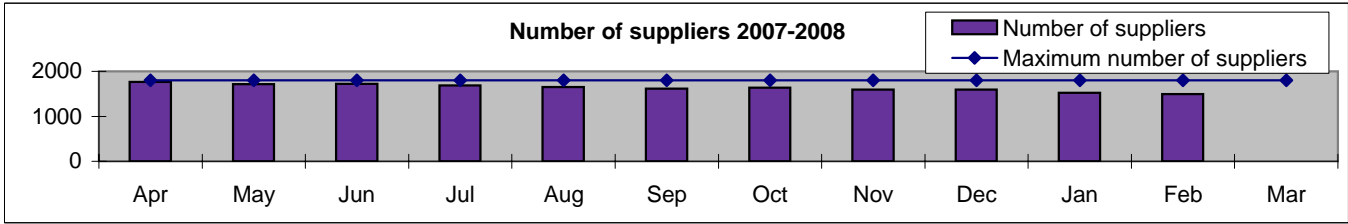
**NOTE:** Prisoner data are not currently available

**NOTE:** An anomaly has been discovered in how workload was calculated. From February 2007, strength is calculated using monthly personnel data which is averaged for YTD. Workload figures are affected but now display a more accurate representation

# DEPARTMENT PERFORMANCE INDICATORS

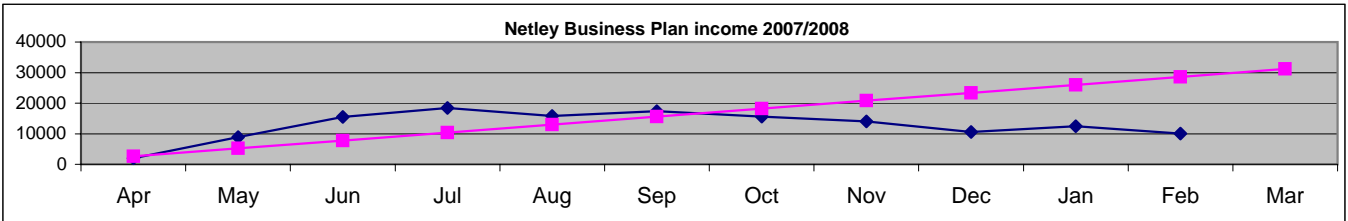
## Business and Property Services

For March 2008, to maintain the number of suppliers used as less than 1800:

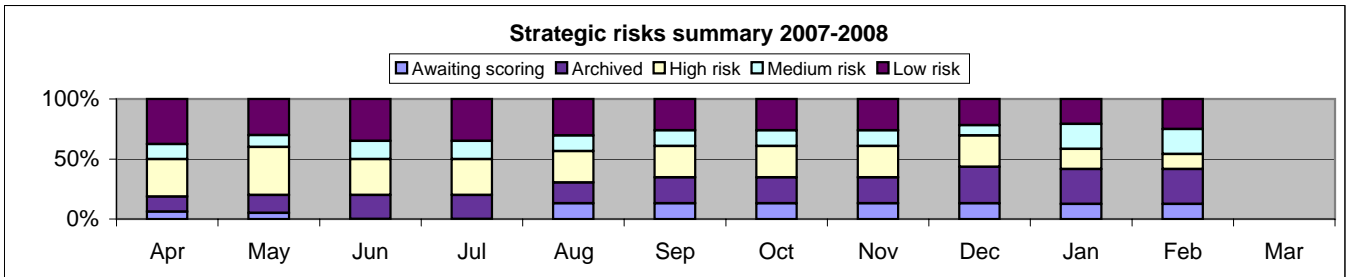


	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Number of suppliers	1767	1712	1722	1687	1648	1617	1634	1596	1596	1521	1495	

To generate income from the Netley Business Plan of £30,000

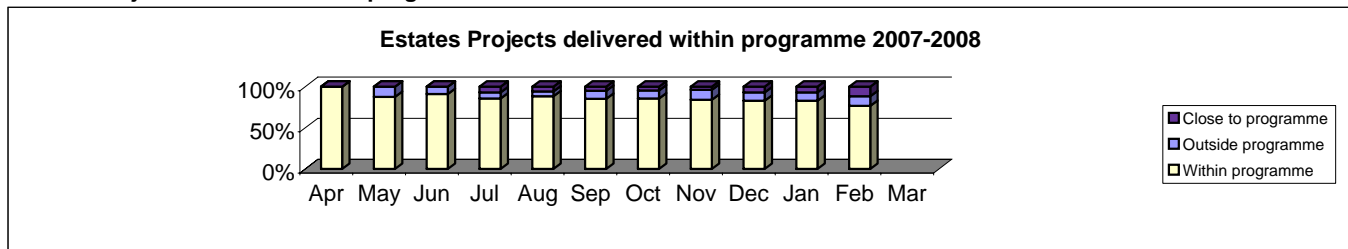


	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Income YTD £K	2000	8898	15490	18448	15782	17337	15562	13998	10588	12449	10086	
Target YTD £K	2600	5200	7800	10400	13000	15600	18200	20800	23400	26000	28600	31200



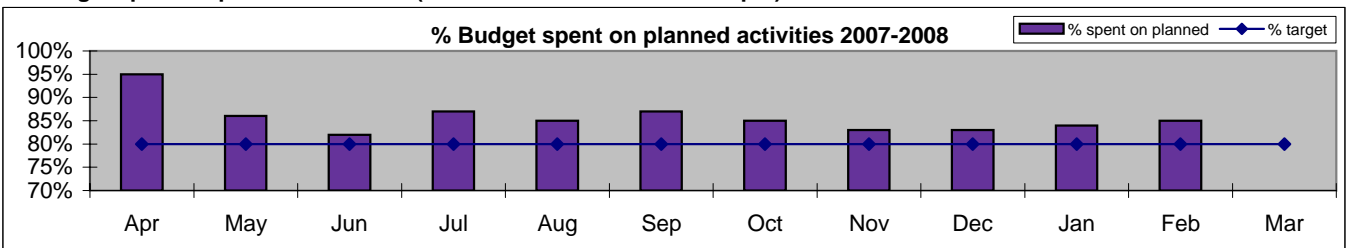
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Awaiting scoring	1	1	0	0	3	3	3	3	3	3	3	
Archived	2	3	4	4	4	5	5	5	7	7	7	
High risk	5	8	6	6	6	6	6	6	6	4	3	
Medium risk	2	2	3	3	3	3	3	3	2	5	5	
Low risk	6	6	7	7	7	6	6	6	5	5	6	

Estates Projects delivered within programme



	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Outside programme	0	1	1	1	1	2	2	3	3	3	4	
Close to programme	0	0	0	1	1	1	1	1	2	2	4	
Within programme	3	7	10	12	15	17	18	21	24	24	26	

% Budget spent on planned activities (national benchmark = 63:35 split)



	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
% spent on planned	95%	86%	82%	87%	85%	87%	85%	83%	83%	84%	85%	
% target	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%

March 2008

## DEPARTMENTAL PERFORMANCE INDICATORS

### Central Ticket Office

#### Safety Camera Unit notices issued and paid

Safety Camera Unit notices (target is for 80% to be paid)

Calendar YTD	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Fixed site	1900											
Mobile	1787											
Total Issued	3687											
% paid	79%											

#### Central Ticket Office notices issued and paid

Calendar YTD	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Endorseable	977	1150										
% paid	78%	79%										
Nonendorseable	987	1046										
% paid	76%	78%										

#### Public notices for disorder (PND)

£80 fine PND notices

Calendar YTD	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Total	285											
Paid	172											
% paid	60.4%											
Fine Registration	94											
% Fine Registration	33.0%											
Court	2											
% Court	0.7%											

£50 fine PND notices

Calendar YTD	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Total	7											
Paid	6											
% paid	85.7%											
Fine Registration	1											
% Fine Registration	14.3%											
Court	0											
% Court	0.0%											

Offences dealt with by summons

Calendar YTD	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Section 172	287	242										
Excess speed	519	485										
Red light	24	20										
Disqualified drivers	2	0										
No Insurance	10	13										
No licence	0	0										
D/Licence offences	2	1										
Other offences	8	15										
Total	852	776	0	0	0	0	0	0	0	0	0	0

## DEPARTMENTAL PERFORMANCE INDICATORS

### Community Safety

#### Drugs seizures

Returns are made to the Home Office based on the completion of Crimsec 38 forms.

As a basic indicator the numbers below represent seizures and do not distinguish between large and small seizures.

YTD February 2008

	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	
Crack	14	3	10	12	38	6	FORCE 83
Cocaine	72	92	8	87	50	46	355
Heroin	70	25	15	28	33	22	193
Other class A	42	149	11	19	28	12	261
Other class B/C	718	422	134	400	410	358	2442
<b>Total</b>	<b>916</b>	<b>691</b>	<b>178</b>	<b>546</b>	<b>559</b>	<b>444</b>	<b>3334</b>

#### PRIME projects

	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	RPU	
YTD February 2008								FORCE
Ongoing PRIME projects police & partners	19	7	31	30	6	12	0	105
ABC/ASBO/PPO case management on PRIME	0	0	62	3	0	103	0	168
<b>Total</b>	<b>19</b>	<b>7</b>	<b>93</b>	<b>33</b>	<b>6</b>	<b>115</b>	<b>0</b>	<b>273</b>

	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	RPU	
YTD February 2008								FORCE
New PRIME projects police & partners	1	0	0	2	0	0	0	3
ABC/ASBO/PPO case management on PRIME	0	0	3	0	0	5	0	8
<b>Total</b>	<b>1</b>	<b>0</b>	<b>3</b>	<b>2</b>	<b>0</b>	<b>5</b>	<b>0</b>	<b>11</b>

	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	RPU	
YTD February 2008								FORCE
Closed PRIME projects police & partners	11	0	32	4	1	1	0	49
ABC/ASBO/PPO case management on PRIME	0	0	0	0	0	7	0	7
<b>Total</b>	<b>11</b>	<b>0</b>	<b>32</b>	<b>4</b>	<b>1</b>	<b>8</b>	<b>0</b>	<b>56</b>

#### Numbers of special constables (quarterly)

The number in post at 31 December 2007 was 435

#### AntiSocial Behaviour Orders, Acceptable Behaviour Contracts, Dispersal Orders and Closure Orders

February 2008	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	
Current ASBOs (post conviction)	52	No data	59	No data	No data	37	FORCE 167
Current ASBOs (civil)	11	No data	2	No data	No data	6	8
Current ABCs	59	No data	37	No data	No data	27	123
Dispersal orders	1	No data	4	No data	No data	0	5
Closure orders	1	No data	1	No data	No data	0	2

### Corporate Services

#### Accurate and timely performance data (monthly)

% of months in which force profiles are published within 5 working days

2005/06	12 profiles	12 on time	100%
2006/07	12 profiles	12 on time	100%
2007/08	11 profiles	11 on time	100%

#### Support offered to the management boards (quarterly)

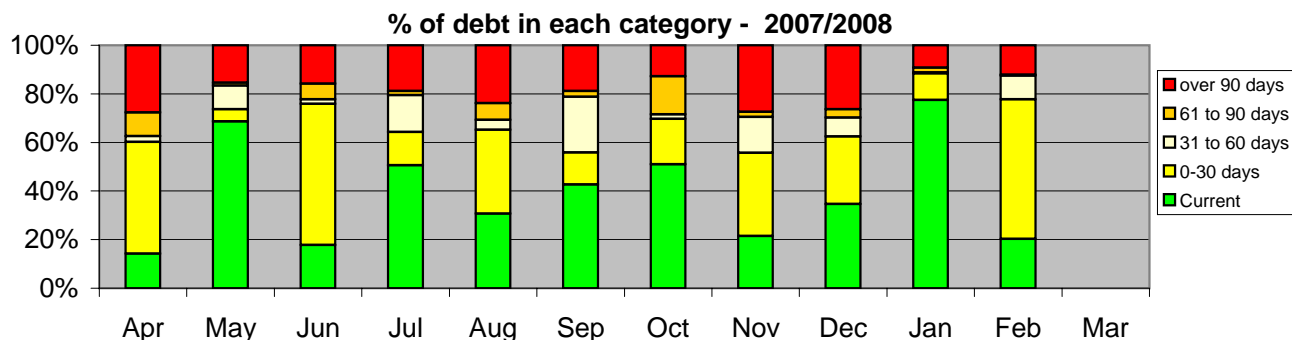
% of management board meetings for which minutes are published within 7 working days

2006 (Jan-Mar)	9 meetings	9 published within 7 days	100%
2006 (Apr-Jun)	7 meetings	7 published within 7 days	100%
2006 (Jul-Sep)	5 meetings	5 published within 7 days	100%
2006 (Oct-Dec)	6 meetings	6 published within 7 days	100%
2007 (Jan-Mar)	11 meetings	11 published within 7 days	100%
2007 (Apr-Jun)	12 meetings	12 published within 7 days	100%
2007 (Jul-Sep)	10 meetings	8 published within 7 days	80%
2007 (Oct-Dec)	10 meetings	10 published within 7 days	100%

## DEPARTMENTAL PERFORMANCE INDICATORS

### Aged debtor analysis

### Finance



Figures in £K

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Current	199.4	1742.6	461.8	1372.7	707.7	1395.6	2034.6	794.1	715.3	4148.1	887.7	
0-30 days	643.6	126.9	1501.2	373.3	796.1	431.8	741.4	1270.2	573.6	584.2	2521.4	
31 to 60 days	33.2	246.6	47.2	411.5	94.4	747.7	77.7	545.9	161.5	22.6	428.0	
61 to 90 days	136.3	29.4	168.1	45.9	158.0	76.8	624.2	75.3	70.7	106.9	21.9	
over 90 days	387.1	390.9	409.7	510.2	548.5	617.5	507.7	1016.0	543.2	491.4	529.0	
<b>Total</b>	<b>1399.6</b>	<b>2536.4</b>	<b>2587.9</b>	<b>2713.6</b>	<b>2304.7</b>	<b>3269.2</b>	<b>3985.6</b>	<b>3701.4</b>	<b>2064.3</b>	<b>5353.2</b>	<b>4388.0</b>	
<b>Total over 60 days</b>	<b>523.4</b>	<b>420.3</b>	<b>577.7</b>	<b>556.1</b>	<b>706.5</b>	<b>694.2</b>	<b>1131.0</b>	<b>1091.3</b>	<b>613.9</b>	<b>598.3</b>	<b>550.9</b>	

NOTE : The Finance Department objective is to reduce aged debt as a percentage of total debt, particularly in the over 90 days category. (i.e. maximise the green % and minimise the red %)

### Payment on time of creditors

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
% paid on time	96.9%	94.3%	97.6%	97.1%	96.5%	95.0%	96.8%	95.1%	97.0%	93.6%	96.6%	

### Firearms Licensing

#### Average time to process firearms certificate applications (days)

	2005 Oct-Dec	2006 Jan-Mar	2006 Apr-Jun	2006 Jul-Sep	2006 Oct-Dec	2007 Jan-Mar	2007 Apr-Jun	2007 Jul-Sep	2007 Oct-Dec	Target
<b>Original</b>	28	38	34	41	42	34	39	42	35	<42
<b>Renewal</b>	23	23	28	22	30	35	39	50	39	<42

#### Average time to process shotgun certificate applications (days)

	2005 Oct-Dec	2006 Jan-Mar	2006 Apr-Jun	2006 Jul-Sep	2006 Oct-Dec	2007 Jan-Mar	2007 Apr-Jun	2007 Jul-Sep	2007 Oct-Dec	Target
<b>Original</b>	36	35	32	32	32	37	33	35	31	<42
<b>Renewal</b>	19	30	25	35	47	60	55	44	45	<28

NOTE: With effect from January 2007, the National Firearms Licensing Management System (NFLMS) has been implemented. Data supplied by the new system has not been verified and may be subject to change.

NOTE: Although difficulties were anticipated with the roll out of NFLMS, they are greater than originally calculated and having much more of a negative impact on processes.

### IT Services

#### Number of telephone calls to the Helpdesk

2007/2008 YTD

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Calls to helpline	6130	5948	5404	5845	5347	5199	5962	5983	4590	6612	5437	
Calls answered	4907	4977	4647	4876	4556	4321	5032	5246	4270	5692	4600	
answered < 60 secs	3211	3328	3194	3136	3167	2843	3410	3935	3657	3678	3770	
answered > 60 secs	1696	1649	1453	1740	1389	1478	1622	1311	613	2014	830	
Calls abandoned	1223	971	757	969	791	878	930	737	320	920	837	
abandoned < 60 secs	425	384	321	375	325	334	383	359	176	536	639	
abandoned > 60 secs	798	587	436	594	466	544	547	378	144	384	198	
Position v service level												
% service level	59.3%	62.4%	65.0%	60.1%	65.3%	61.1%	63.6%	71.8%	83.5%	63.7%	81.1%	
% abandoned	20.0%	16.3%	14.0%	16.6%	14.8%	16.9%	15.6%	12.3%	7.0%	13.9%	15.4%	

NOTE: The helpdesk team are exploring ways of improving operational performance

March 2008

## DEPARTMENTAL PERFORMANCE INDICATORS

### Media and Corporate Communications

#### Number of press releases

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
2005-2006	165	167	190	134	155	176	160	171	173	183	184	128
2006-2007	116	202	167	172	212	215	246	314	227	272	243	275
2006-2007	302	311	287	200	178	256	321	286	228	286	281	

#### Number of requests from local media for pictures of people convicted at court

Requests	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
News	12	8	10	4	10	10	9	11	5	5	12	
Echo	13	13	15	17	12	14	15	38	30	16	21	
Other	25	32	29	13	15	20	18	15	15	16	18	

#### Number of requests granted

Granted	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
News	3	7	7	3	9	6	7	9	5	3	10	
Echo	11	10	12	16	11	11	14	37	27	14	18	
Other	23	32	24	12	12	13	11	13	14	10	17	

Reasons for refusal include invalid requests, no picture available, officer refusal

#### Number of days national media summary available by 8:30am (excluding weekends and bank holidays)

target 100%

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
After 8:30am	19	15	20	20	16	10	19	21	13	23	19	
% available	100%	71%	95%	95%	76%	50%	83%	88%	68%	74%	90%	

#### Number of days local media summary available by midday (excluding weekends and bank holidays)

target 100%

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
After midday	11	17	17	18	19	16	20	8	4	6	1	
% available	58%	81%	81%	86%	100%	80%	87%	38%	21%	26%	5%	

#### Media services answering of telephone calls within 15 seconds

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Calls	4880	5919	4829	4922	5429	5354	6106	5690	2523	5239	4967	
Calls ans in 15 secs	4558	5455	4422	4507	5019	4815	5809	5141	2351	5008	4685	
%ans in 15 secs	93.4%	92.2%	91.6%	91.6%	92.4%	89.9%	95.1%	90.4%	93.2%	95.6%	94.3%	

#### Officers in the case either satisfied or very satisfied with the service of Media and Corporate Communications

Target 100%

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
2007-2008	96%	94%	100%	100%	No data	No data	No data	100%	75%	80%	83%	

## Personnel

#### Diversity progression

Data YTD February 2008

	Male	Female	Total	%female	Mar-04	non-white			Mar-04	Target
					%female	male	female	total	non-white	
PCs	1829	788	2617	30.1%	25.4%	44	19	63	40	79
DCs	248	101	349	28.9%	20.5%	3	2	5	1	10
PSs	392	116	508	22.8%	18.9%	9	0	9	5	15
DSs	126	20	146	13.7%	10.9%	3	0	3	3	4
Inspectors/DIs	167	39	206	18.9%	11.3%	2	1	3	2	6
CIs,DCIs and above	90	17	107	15.9%	11.3%	1	1	2	0	3

NOTE: For this target it is assumed that ethnic minority persons should occupy 3.0% of the positions.

	Male	Female	Total	%female	Mar-04	male	female	total	Mar-04	
Scale 1-3	156	462	618	74.8%	68.9%	8	11	19	14	19
Scale 4-6	710	1161	1871	62.1%	68.9%	11	21	32	12	56
SO1 to HMG "G"	250	283	533	53.1%	46.1%	6	7	13	4	16
HMG "A" to "F"	32	11	43	25.6%	36.7%	0	1	1	0	1

March 2008

# DEPARTMENTAL PERFORMANCE INDICATORS

## Professional Standards

### Timeliness of complaint handling

2007/2008 YTD	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Total investigated	10	15	22	25	29	32	37	37	39	46	47	
Completed < 120 days	8	11	17	20	24	27	31	31	33	38	38	
Completed > 120 days	2	4	5	5	5	5	6	6	6	8	9	
% < 120 days	80%	73%	77%	80%	83%	84%	84%	84%	85%	83%	81%	
Avg completion days	87.5	93.1	81.7	81.5	77.7	71.4	75.6	75.6	73.8	83.8	85.2	

### Central Vetting Unit

The Central Vetting Unit processes vetting applications on behalf of the Criminal Records Bureau

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Apps sent to CVU	10576	12421	12994	12782	12776	12797	11731	16078	11150	12582	14423	
Closed by CVU	9612	11492	13218	13409	12954	12168	12049	14642	10737	12668	13911	
Work in progress	1569	1761	2097	1374	1377	1527	1686	3109	3791	3204	3841	
WIP in days to clear	2.73	4.2	3.74	2.19	2.21	2.45	3.55	4.91	11.87	6.63	5.89	
75% closed in 10 days	Achieved	Achieved	Achieved	Achieved	Achieved	Achieved	Achieved	Achieved	Achieved	Achieved		
95% closed in 14 days	Achieved	Achieved	Achieved	Achieved	Achieved	Achieved	Achieved	Achieved	Achieved	Achieved		
99% closed in 25 days	97%	97%	Achieved	Achieved	Achieved	Achieved	Achieved	Achieved	Achieved			
100% closed in 60 days	99%	99%	Achieved	99%	99%	Achieved	99%	Achieved				

### Freedom of Information

YTD 2007-2008

Total requests received  
Total actioned within timescales  
% actioned

	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Total requests received	30	37	69	54	24			
Total actioned within timescales	30	37	69	54	No data			
% actioned	100%	100%	100%	100%	No data			

### Data Protection Act

YTD 2007-2008

Total requests received  
Total requests for PNC data only\*  
Total received - force data only  
Total received - both PNC and force data  
% actioned within 40 days \*\*

	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Total requests received	409	394	366	397	241	342	143	
Total requests for PNC data only*	383	383	347	389	230	331	129	
Total received - force data only	12	8	16	4	7	7	11	
Total received - both PNC and force data	14	3	3	4	4	4	3	
% actioned within 40 days **	100%	100%	100%	88%	100%	91%	100%	

\* responded to by National Identification Service (NIS)

\*\* does not include those responded to by NIS

## DEPARTMENTAL PERFORMANCE INDICATORS

### Training

	TARGET	Jan - Mar 07	Apr - Jun 07	Jul - Sep 07	Oct - Dec 07
Classroom utilisation	90%	97.6%	83.0%	78.0%	85.0%
Training delivery related time	57%	71.7%	60.5%	57.7%	58.3%
% of people failing to attend training	0	5.5%	8.5%	9.8%	14.5%
Course place utilisation	85%	83.8%	85.8%	84.2%	80.3%

NOTE: Shading - on or above target = green; on or within 5% below target = amber; more than 5% below target = red

### NCRS (target at 29 February 2008 is 100% complete)

#### Territorial OCUs

	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western	
Number completed	438	150	435	222	360	395	FORCE 2000
Number to be trained	472	168	452	320	390	400	2202
Achievement	92.80%	89.29%	96.24%	69.38%	92.31%	98.75%	90.83%

#### Specialist OCUs

	Major Crime	Operations	Other	RPU	Spec Invest	
Number completed	38	163	57	196	48	FORCE 502
Number to be trained	60	183	57	220	50	570
Achievement	63.33%	89.07%	100.00%	89.09%	96.00%	88.07%

#### Non-OCUs

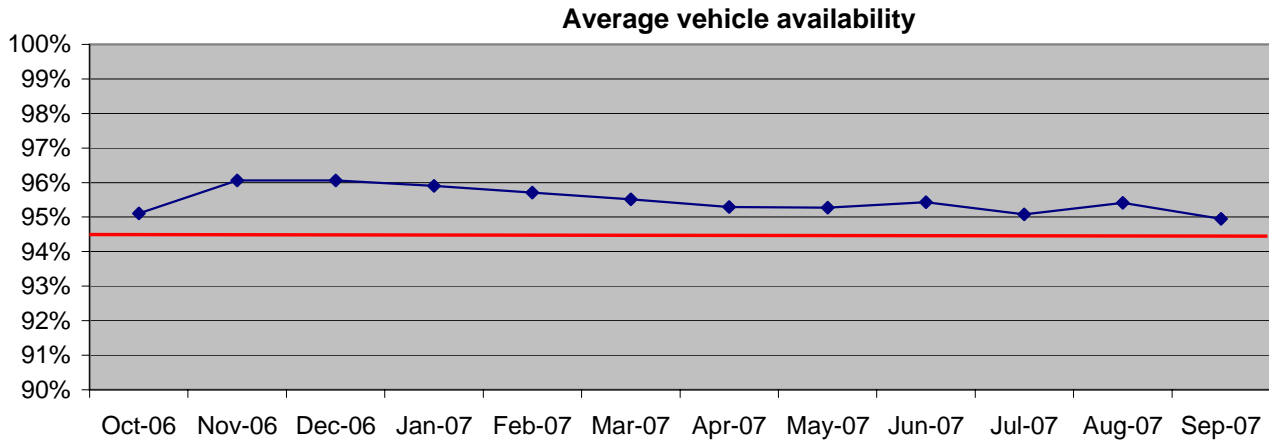
	Com Safety	Corp Serv	
Number completed	14	5	FORCE 19
Number to be trained	18	6	24
Achievement	77.78%	83.33%	79.17%

# DEPARTMENTAL PERFORMANCE INDICATORS

## Transport

### Vehicle availability (quarterly)

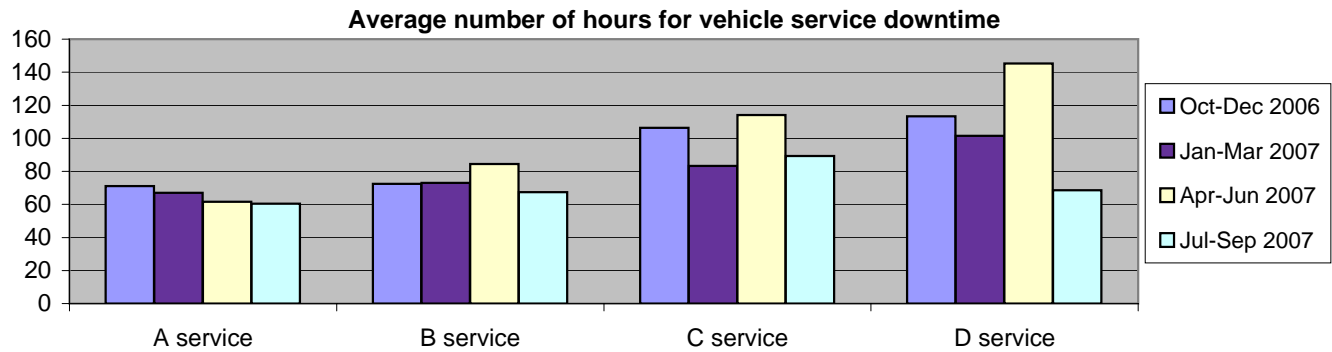
The target is 94.5%



Average vehicle availability by month

	Oct-06	Nov-06	Dec-06	Jan-07	Feb-07	Mar-07	Apr-07	May-07	Jun-07	Jul-07	Aug-07	Sep-07
% available	95.1%	96.1%	96.1%	95.9%	95.7%	95.5%	95.3%	95.3%	95.4%	95.1%	95.4%	95.0%

### Vehicle service downtime (quarterly)



Average vehicle service downtime

	Oct-Dec 2006	Jan-Mar 2007	Apr-Jun 2007	Jul-Sep 2007
A service	71.2 hours	67.0 hours	61.5 hours	60.4 hours
B service	72.4 hours	73.1 hours	84.5 hours	67.4 hours
C service	106.3 hours	83.3 hours	114.1 hours	89.3 hours
D service	113.3 hours	101.4 hours	145.4 hours	68.5 hours

## OVERALL CRIME STATUS

### Position versus PSA Targets

#### PSA1 (1999)

In 1999, each Force was asked to produce five year targets which would contribute to the required 30% reduction in house burglary and vehicle crime offences across England and Wales.

The 5-year targets agreed with Hampshire Constabulary were for 9 house burglary crimes per 1000 households, and 10 vehicle crimes per 1000 population. These are often called PSA1 targets.

	HOUSE BURGLARY		VEHICLE CRIME	
	Crimes per 1000 households Target	Actual	Crimes per 1000 population Target	Actual
1998/99		10.8		13.7
1999/00		9.9		13.3
2000/01		9.1		12.2
2001/02	9.6	9.6	12.0	12.0
2002/03	9.3	9.1	11.3	12.3
2003/04	9.0	9.4	10.7	11.6
2004/05	9.0	<b>7.3</b>	10.8	<b>9.2</b>

#### PSA2 (2002)

The Home Office agreed PPAF targets with HM Treasury to improve overall police performance (known as PSA2 targets).

For forces like Hampshire who were not below their family averages, (non-gap forces), the target is not to be worse than their 2002/2003 performance. Gap forces need to bring performance up toward their family average.

iQuanta contains the following charts - the aim is to not fall below the target line (shown in red).

Reducing crime is about levels of vehicle crime, house burglary and robbery.

Investigating crime is about sanction detections, OBTJ and drug supply offence BTJ.

The Home Office announced on 8 December 2006 that the PSA2 targets had been met and that they would no longer track performance against these targets

#### PSA1 (2004)

A new PSA1 was agreed in 2004 to reduce crime by 15% by 2007-2008. This to be measured using the British Crime Survey. The Glossary and Context section includes details of what is covered by "BCS comparator" crime

Only 59% of offences are covered by BCS comparator crime

Progress against these targets are shown on pages 27, 28 and 29

## OVERALL CRIME STATUS

OCU Comparative crime  
(crimes 3 months to January 2008) (detections 12 months to January 2008)  
Positions in most similar families of 15 BCUs

Central		Dec07	Jan08
Crimes	House Burglary	1	1
	Vehicle crime	2	3
	Violent crime	14	14
	All crime	11	8
	Acquisitive crime	4	4
	BCS comparator	10	10
Sanction detections	House burglary dets	10	8
	Vehicle crime dets	12	10
	Violent crime dets	13	13
	All crime dets	11	10
	Acquisitive dets	11	11
Average position		9.0	8.4

Portsmouth		Dec07	Jan08
Crimes	House Burglary	1	1
	Vehicle crime	4	3
	Violent crime	10	12
	All crime	9	8
	Acquisitive crime	4	4
	BCS comparator	7	7
Sanction detections	House burglary dets	7	6
	Vehicle crime dets	5	4
	Violent crime dets	5	5
	All crime dets	5	5
	Acquisitive dets	7	7
Average position		5.8	5.6

Isle of Wight		Dec07	Jan08
Crimes	House Burglary	6	4
	Vehicle crime	3	3
	Violent crime	14	13
	All crime	10	9
	Acquisitive crime	3	4
	BCS comparator	10	10
Sanction detections	House burglary dets	3	3
	Vehicle crime dets	7	6
	Violent crime dets	14	14
	All crime dets	5	4
	Acquisitive dets	5	5
Average position		7.3	6.8

Southampton		Dec07	Jan08
Crimes	House Burglary	3	3
	Vehicle crime	9	9
	Violent crime	15	15
	All crime	12	11
	Acquisitive crime	9	6
	BCS comparator	12	10
Sanction detections	House burglary dets	1	1
	Vehicle crime dets	10	10
	Violent crime dets	7	9
	All crime dets	9	5
	Acquisitive dets	6	5
Average position		8.5	7.6

North & East		Dec07	Jan08
Crimes	House Burglary	5	6
	Vehicle crime	9	11
	Violent crime	9	10
	All crime	8	8
	Acquisitive crime	8	8
	BCS comparator	8	8
Sanction detections	House burglary dets	13	12
	Vehicle crime dets	9	11
	Violent crime dets	3	4
	All crime dets	6	6
	Acquisitive dets	11	12
Average position		8.1	8.7

Western		Dec07	Jan08
Crimes	House Burglary	7	9
	Vehicle crime	14	10
	Violent crime	14	13
	All crime	14	14
	Acquisitive crime	14	13
	BCS comparator	14	14
Sanction detections	House burglary dets	6	6
	Vehicle crime dets	5	5
	Violent crime dets	11	11
	All crime dets	14	12
	Acquisitive dets	6	6
Average position		10.8	10.3

All OCU places are based on a table of 15 MSF OCUs  
1 is best in family and 15 is worst in family  
Force places are based on a table of 8 MSF Forces  
1 is best in family and 8 is worst in family

Hampshire Constabulary		Dec07	Jan08
Crimes	House Burglary	1	1
	Vehicle crime	3	1
	Violent crime	8	8
	All crime	5	4
	Acquisitive crime	3	3
	BCS comparator	4	4
Sanction detections	House burglary dets	2	2
	Vehicle crime dets	6	6
	Violent crime dets	4	4
	All crime dets	4	4
	Acquisitive dets	5	5
Average position		4.1	3.8

## OVERALL CRIME STATUS

### Crime trends in 2007/2008

Data are extracted each month from iQuanta so that national and MSF comparisons can be made on a year to date basis

<b>All crime</b>	Hampshire		Our MSF family	43 forces
Crimes to January	down 9.0%		down 8.6%	down 9.2%
	06-07	07-08	06-07	07-08
Sanction detections	20.9%	26.4%	24.2%	26.6%
			06-07	07-08
			25.5%	27.6%

Best in family is Essex 32.4%

<b>Domestic burglary</b>	Hampshire		Our MSF family	43 forces
Crimes to January	down 0.9%		down 3.4%	down 5.2%
	06-07	07-08	06-07	07-08
Sanction detections	17.6%	18.6%	16.1%	14.8%
			06-07	07-08
			16.9%	15.6%

Best in family is Kent 24.7%

<b>Vehicle crime</b>	Hampshire		Our MSF family	43 forces
Crimes to January	down 16.4%		down 14.2%	down 14.3%
	06-07	07-08	06-07	07-08
Sanction detections	7.2%	8.3%	10.0%	10.6%
			06-07	07-08
			10.5%	10.9%

Best in family is Northamptonshire 14.8%

<b>Violent crime</b>	Hampshire		Our MSF family	43 forces
Crimes to January	down 7.1%		down 6.4%	down 9.4%
	06-07	07-08	06-07	07-08
Sanction detections	38.4%	44.7%	42.4%	44.9%
			06-07	07-08
			42.7%	45.2%

Best in family is Essex 57.7%

<b>Acquisitive crimes</b>	Hampshire		Our MSF family	43 forces
Crimes to January	down 12.5%		down 10.5%	down 11.3%
	06-07	07-08	06-07	07-08
Sanction detections	8.5%	9.7%	9.4%	110.9%
			06-07	07-08
			11.4%	11.5%

Best in family are Kent 14.9%

# OVERALL CRIME STATUS

## Overall crime status - Year-to-date to this month

	<u>Numbers of offences</u>			<u>Detection rate</u>				<u>Sanction Detection rate</u>			
	2007/08	2006/07	Change	2007/08	2007/08	2006/07	Change	2007/08	2007/08	2006/07	Change
	February	February		February	February	February		February	February	February	
<b>VAP offences</b>	<b>35779</b>	37600	-4.8%	16552	<b>46.3%</b>	43.1%	3.2%	16533	<b>46.2%</b>	40.9%	5.3%
<b>Sexual offences</b>	<b>2139</b>	2475	-13.6%	581	<b>27.2%</b>	24.7%	2.4%	568	<b>26.6%</b>	22.5%	4.0%
<b>Robbery</b>	<b>991</b>	1136	-12.8%	275	<b>27.7%</b>	25.4%	2.4%	275	<b>27.7%</b>	24.6%	3.1%
<b>Violent Crime subtotal</b>	<b>38909</b>	41211	-5.6%	17408	<b>44.7%</b>	40.6%	4.2%	17376	<b>44.7%</b>	39.4%	5.3%
<b>House burglary</b>	<b>4915</b>	4934	-0.4%	902	<b>18.4%</b>	17.9%	0.5%	898	<b>18.3%</b>	17.4%	0.9%
<b>Other burglary</b>	<b>8577</b>	9273	-7.5%	777	<b>9.1%</b>	9.4%	-0.4%	774	<b>9.0%</b>	9.3%	-0.2%
<b>Theft of motor vehicles</b>	<b>3776</b>	4279	-11.8%	751	<b>19.9%</b>	15.8%	4.1%	751	<b>19.9%</b>	15.5%	4.4%
<b>Theft from vehicles</b>	<b>12603</b>	13750	-8.3%	578	<b>4.6%</b>	5.2%	-0.6%	576	<b>4.6%</b>	5.0%	-0.5%
<b>Other theft and handling</b>	<b>34925</b>	37820	-7.7%	7933	<b>22.7%</b>	17.4%	5.3%	7921	<b>22.7%</b>	16.7%	6.0%
<b>Fraud and Forgery</b>	<b>4897</b>	7503	-34.7%	1066	<b>21.8%</b>	16.4%	5.3%	1066	<b>21.8%</b>	16.1%	5.7%
<b>Criminal damage/arson</b>	<b>35714</b>	41448	-13.8%	4256	<b>11.9%</b>	10.4%	1.6%	4246	<b>11.9%</b>	9.7%	2.2%
<b>Drugs offences</b>	<b>5318</b>	3499	<b>52.0%</b>	4983	<b>93.7%</b>	92.7%	1.0%	4982	<b>93.7%</b>	91.7%	2.0%
<b>Other offences</b>	<b>2092</b>	1986	<b>5.3%</b>	1271	<b>60.8%</b>	56.7%	4.0%	1268	<b>60.6%</b>	55.7%	4.9%
<b>All crimes</b>	<b>151726</b>	165703	-8.4%	39925	<b>26.31%</b>	22.2%	4.1%	39858	<b>26.27%</b>	21.2%	5.0%
<b>(Vehicle crimes)</b>	<b>16379</b>	18029	-9.2%	1329	<b>8.11%</b>	7.7%	0.4%	1327	<b>8.10%</b>	7.5%	0.6%

The following data are based on Year to Date iQuanta data

### Hampshire Constabulary

	Position in MSF		Position in 43 forces	
	YTD Dec	YTD Jan	YTD Dec	YTD Jan
All crimes per 1000 residents	6 of 8	5 of 8	30 of 43	29 of 43
House burglary crimes per 1000 households	1 of 8	1 of 8	13 of 43	11 of 43
Vehicle crimes per 1000 residents	1 of 8	1 of 8	19 of 43	19 of 43
Violent crimes per 1000 residents	8 of 8	8 of 8	37 of 43	38 of 43
Acquisitive crimes per 1000 residents	3 of 8	3 of 8	22 of 43	22 of 43
All crimes sanction detection rate	4 of 8	4 of 8	31 of 43	29 of 43
House burglary sanction detection rate	2 of 8	2 of 8	16 of 43	16 of 43
Vehicle crime sanction detection rate	7 of 8	7 of 8	35 of 43	35 of 43
Violent crime sanction detection rate	4 of 8	4 of 8	36 of 43	36 of 43
Acquisitive crime sanction detection rate	6 of 8	6 of 8	32 of 43	32 of 43

The following data are based on last 3 months from iQuanta

	in MSF	in MSF
	YTD Dec	YTD Jan
<b>Of violent crime</b>		
VAP most serious	2 of 8	2 of 8
Wounding (serious and other)	6 of 8	6 of 8
Assault without injury	8 of 8	8 of 8
Harassment	7 of 8	6 of 8

HO classifications 5, 8a, 8d

### Of acquisitive crime

Robbery personal	2 of 8	1 of 8
Theft from person	4 of 8	4 of 8
Theft of cycle	8 of 8	8 of 8

March 2008

# Statutory Performance Indicator Scorecard

2007/2008 February

		Latest data to	Target	Result	Last year	Actual numbers
<b>Domain A: Citizen Focus</b>						
SPI 1	User Satisfaction - making contact with the police (SVC)	February	>90%	94%	87%	
	User Satisfaction - making contact with the police (VC)	February	>70%	78%	71%	
	User Satisfaction - action taken by the police (SVC)	February	>75%	76%	72%	
	User Satisfaction - action taken by the police (VC)	February	>58%	58%	55%	
	User Satisfaction - being kept informed of progress (SVC)	February	>66%	63%	59%	
	User Satisfaction - being kept informed of progress (VC)	February	>50%	45%	43%	
	User Satisfaction - their treatment by staff (SVC)	February	>89%	92%	86%	
	User Satisfaction - their treatment by staff (VC)	February	>75%	76%	72%	
	User Satisfaction - the overall service provided (SVC)	February	>84%	79%	76%	
	User Satisfaction - the overall service provided (VC)	February	>65%	60%	59%	
SPI 2	Confidence - % of people who think local police do good job	September	>55%	59%	53%	
SPI 3	Fairness and Equality - SVC satisfaction of racist incident victims	December	>85%	79%	86%	
	Fairness and Equality - VC satisfaction of racist incident victims	December	>67%	55%	66%	
	Fairness and Equality - overall white persons satisfied (SVC)	February	equality	79.0%	76.1%	
	Fairness and Equality - overall non-white persons satisfied (SVC)	February	equality	72.5%	73.8%	
	Fairness and Equality - overall white persons satisfied (VC)	February	equality	60.6%	59.7%	
	Fairness and Equality - overall non-white persons satisfied (VC)	February	equality	50.4%	53.1%	
	Fairness and Equality - White PACE stop arrest rate	February	equality	9.0%	12.9%	
	Fairness and Equality - Non-white PACE stop arrest rate	February	equality	10.0%	12.2%	
	Fairness and Equality - VAP white victim detection rate	February	equality	34.7%	30.9%	
	Fairness and Equality - VAP non-white victim detection rate	February	equality	33.2%	29.3%	
	% of recruits from minority ethnic backgrounds	February	>3%	2.1%	4.1%	5 of 234
	% of overall strength that are female officers	February	>24.5%	26.4%	25.5%	

NOTE : In User satisfaction, SVC includes all satisfied returns  
VC only very satisfied and completely satisfied

## Domain 1: Reducing Crime

SPI 4	BCS measure of crime - the risk of personal crime	September	<7.3	4.5	6.0	
	BCS measure of crime - the risk of household crime	September	<19.2	13.0	13.9	
SPI 5	Violent crimes per 1000 population	February	<21.36	21.48	22.80	
	Life threatening and gun crime per 1000 population	February	<0.23	0.203	0.224	

NOTE : SPI 4 British Crime Survey data are published in arrears

NOTE : Life threatening target is based on a no-worsening on the previous year

## Domain 2: Investigating Crime

SPI 6	% of offences brought to justice (rolling year)	April	>22.5%	22.0%	19.9%	
SPI 7	Overall sanction detection rate	February	>25%	26.3%	21.2%	
SPI 8	% of domestic violence where arrest was made	February	>60%	79%	73%	

# Statutory Performance Indicator Scorecard

2007/2008 February

		Latest data to	Target	Last year	Actual numbers
<b>Domain 3: Promoting Public Safety</b>					
SPI 9	Traffic casualties (Fatal and Serious Injury) per 100 million vehicle kilometres travelled	January	<823	720	770 (February 07)
		January	<4.54	3.98	4.31 (February 07)
SPI 10	BCS survey - fear of burglary	September	<9%	7.8%	9.2%
	BCS survey - fear of vehicle crime	September	<11%	8.5%	8.1%
	BCS survey - fear of violence	September	<11%	12.7%	13.5%
	BCS survey - perceptions of anti-social behaviour	September	<17%	14.0%	15.0%
	BCS Survey - perceptions of local drug use/dealing	September	no target	21.9%	23.2%

NOTE : BCS survey data on iQuanta are published in arrears

## Domain 4: Providing Assistance

SPI 11	% of officer time spent on frontline duties	Annual	>66.3%	67.9%	67.3%
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## Domain B: Resource Usage

SPI 12	Delivery of cashable and non-cashable efficiency targets	Annual	Yes	Yes	
SPI 13	Number of days lost to sickness - police officers	February	<6.88	6.89	No data 27111 days
	Number of days lost to sickness - police staff	February	<6.88	7.80	No data 23752 days

NOTE : The efficiency targets for 2005/06 were met subject to audit

NOTE : The SPI for sickness absence stipulates data to be collected in hours rather than days to avoid concerns about variable shift patterns. In line with many Forces we are not yet able to collect data in hours but will convert days to hours if required to do so

## Local Domain

L1	Improve NCRS compliance by at least 1 grade	Annual	Improve >1	No data	Fair
L2	Improve overall 'action taken'	February	>58%	58%	55%
L2	Improve overall 'being kept informed'	February	>50%	45%	43%
L3	Reduce the number of BCS comparator crimes	February	<94417	88764	98526
L4	Increase Class A drug supply sanction detections	February	>367	464	282

NOTE : L2 based on completely or very satisfied