

Performance Profile February 2010



Summary

2009/10 Reporting Year

This document contains a strategic overview of the Constabulary's performance. It has a variety of performance measures within it. The format of the profile has been aligned to the Policing Priorities identified by the Control Strategy. It provides information on our performance against Force targets, some of the APACS Indicators and the Policing Pledge. It also aims to provide supplementary information to assist in understanding reasons behind the performance in these areas. It has been designed as a headline document that will enable our customers, both internally and externally, to easily assess performance information for key domains.

At the front of the document there are several matrices that reflect our performance against our targets, firstly year to date and secondly relevant for that particular month.

Performance in key areas is then explored in more depth with an indication of where each measure has originated - for example, APACS Indicator or a Force Control Strategy (FCS) measure.

Where applicable, within the document, MSG (Most Similar Group) data is published along with the crime and detection data. MSGs are calculated by the Home Office based on a number of socio-demographic & geographic variables which are strongly linked to crime/incident levels and the fear of crime. These groups provide a benchmark for comparison of crime and detection rates. Below the applicable crime tables there are three rows relating to MSG data. The first provides the MSG position for the OCU/Force for that crime type. The second displays OCU Actual, this is the number of offences per 1,000 population. The third row shows the MSG Average which is the total number of offences per 1,000 population divided by the number within the MSG. The same three rows are provided in relation to detection data, where data is provided in % figures rather than per 1,000 population.

Please note: iQuanta data is provisional. Within the profile, Hampshire data is published and compared against the MSG average. The other forces within Hampshire's MSG are: Avon and Somerset, Bedfordshire, Essex Hertfordshire, Kent, Sussex and Thames Valley. We are unable to provide figures from iQuanta for these forces, due to the provisional nature of this data.

This document is then taken forward by key stakeholders within the organisation to the Force Performance Review Group, where it is used to highlight areas of good performance and those for development.

Crime OCU contribute to the following areas within this document, either via investigation, forensic support, and/or review of these crimes: homicide, serious violent, sexual and acquisitive crime, class A drug seizures, domestic violence/hate crime, FIU form submissions, gun/knife crime (where this results in a major investigation/forensic support), SO assistance to TO, sickness and PDRs.

This is an evolving document and as such, the content may alter over time and any feedback would be welcomed by the Performance Review Team.

MSG Colour Key

Force	OCU
1-2	1-4
3-4	5-8
5-6	9-12
7-8	13-15

Year to date and Monthly performance matrices

4-6

including notes on matrices terminology

Policing Pledge Scorecard

7 Policing Pledge Scorecard

Providing an excellent service

8	National public confidence measure	APACS 2.2	FCS	iQuanta
8	Local confidence survey data			Consultation & Research Team
8	Overall satisfaction	APACS 1.1	FCS	Consultation & Research Team
8	Being kept informed		FCS	Consultation & Research Team
9	Comparative satisfaction of minority ethnic groups	APACS 1.2		Consultation & Research Team
9	Satisfaction of victims of racist incidents	APACS 1.3		Consultation & Research Team
9	MSG user satisfaction data			Consultation & Research Team
9-10	Responding to victims of crime			Citizen Focus Inspector
10	Letters of appreciation, reports of incivility, expression of dissatisfaction			Professional Standards Department
11	Responding to public contact (inc call handling data)			Call Management

An active presence in every neighbourhood

12	Rowdy and nuisance behaviour		FCS	Business Objects
12	Vehicle nuisance/Inappropriate vehicle use		FCS	Business Objects
13	Safer Neighbourhood Teams			CARM team & Personnel
14	Criminal damage		FCS	Business Objects

Catching criminals and managing offenders

15	All crime and sanction detections		FCS	Business Objects
16	Serious violent crime, sanction detections and OBTJ rate	APACS 5.1&6.1	FCS	Business Objects
17	Assault with less serious injury	APACS 5.3	FCS	Business Objects
18	Serious acquisitive crime, sanction detections and OBTJ rate	APACS 5.2&6.2	FCS	Business Objects
19	Serious acquisitive crime breakdown			Business Objects
20	Gun and knife crime	APACS5.5&5.6		Business Objects
20	Serious sexual crime OBTJ rate	APACS 6.4		Criminal Justice Department
20	Murder offences incl domestic murders	APACS5.4	FCS	Business Objects
20	FIU1 submission levels		FCS	Force Intelligence

20	PPO convictions	APACS 10.1	FCS	Criminal Justice Department
20	Class A drugs sanction detections		FCS	Business Objects
20	Drug seizures			Performance Review Team
20	Organised Crime Groups		FCS	7 OCU performance team

Protecting our communities

21	Domestic violence and abuse arrest & NFA rates		FCS	Business Objects
21	Repeat incidents of domestic violence cases reviewed at MARAC	APACS14.1		Special Investigations Department
21	Hate crime detection rate		FCS	Business Objects
22	Road traffic casualties	APACS 9.1	FCS	8 OCU performance team
23	Road traffic offences			8 OCU performance team

Making the most of our resources

24	Police officer sickness	APACS 13.1	FCS	PRT - Delphi + Personnel - Staffing Figures
24	Police staff sickness	APACS 13.2		PRT - Delphi + Personnel - Staffing Figures
25	Overdue PDRs			Personnel
26	Budget spend	APACS12.1	FCS	Finance
26	Efficiency savings		FCS	Finance
26	Specialist support to TO			7 and 8 OCU performance teams

Equipping our team to deliver

27	Financial awareness training		FCS	Training Department
27	Preparing for frontline supervision		FCS	Training Department
27	Mobile data			Not yet available
27	Minority ethnic officer recruitment	APACS 3.1		Personnel
27	Female officer representation	APACS 3.2		Personnel

Year to date performance targets matrix

	Target	Actual	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western
Providing an excellent service								
Confidence in local police	>51.3%	52.0%	This is a Force measure					
Overall satisfaction (data for rolling 12 months)	>65.0%	67.0%	69.0%	68.0%	66.0%	65.0%	63.0%	70.0%
An active presence in every neighbourhood								
Rowdy & nuisance behaviour	68728	56644	10719	3579	10090	9608	13296	9352
	OCU specific targets		12720	4895	13263	10477	16178	11196
Vehicle nuisance / inappropriate vehicle use	13699	9100	2119	652	1911	884	1784	1750
	OCU specific targets		3185	916	2785	1181	2589	3045
Reduce criminal damage	31327	26372	5715	1895	5178	3475	5361	4748
	OCU specific targets		6907	2296	6020	4247	6071	5787
Catching criminals & managing offenders								
All crime	148730	130955	27328	8291	24970	21093	26439	22834
	OCU specific targets		30308	9697	28159	23183	31196	26187
All crime SD	>25%	27.3%	24.9%	34.3%	27.7%	29.2%	27.1%	25.7%
	OCU specific targets		25.0%	30.0%	25.5%	25.5%	25.0%	25.0%
Serious violent crime	830	835	140	62	149	142	217	125
	OCU specific targets		157	57	132	167	215	102
Serious violent crime SD	>50%	53.8%	65.0%	50.0%	57.0%	45.1%	49.3%	56.8%
	OCU specific targets		57.0%	60.0%	56.0%	41.0%	45.0%	50.0%
Assault with less serious injury	12622	12673	2615	808	2049	2381	2892	1928
	OCU specific targets		2655	888	2237	1825	2974	2043
Serious sexual offences (OBTJ)	Data being developed		This is a Force measure					
Serious acquisitive crime	20495	16747	3371	665	3271	2844	3417	3179
	OCU specific targets		3744	840	4018	3607	4474	3811
Serious acquisitive crime SD	>15%	11.6%	9.7%	15.5%	11.1%	13.6%	12.2%	11.1%
Class A drugs SD	>366	498	23	25	213	52	107	78
	OCU specific targets		45.8	36.6	73.2	73.2	91.5	45.8
Organised crime group (OCG) - disruptions	>21	33	Owned by Crime OCU					

Year to date performance targets matrix

	Target	Actual	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western
Protecting our communities								
Domestic crimes arrest rate	>80%	79.3%	76.7%	79.97%	81.1%	81.3%	80.5%	76.9%
Hate crime SD	>45%	49.1%	46.9%	54.5%	53.5%	48.8%	48.7%	47.6%
Road traffic casualties	<744	741	Owned by Operations OCU					
Making the most of our resources								
Police officer sickness *	<6.29		No data available for February profile					
Police staff sickness *	<6.29		No data available for February profile					
Budget spend	83%	79%	82%	83%	83%	81%	83%	81%
Efficiency savings 2008-2011 (£m)	33	25.7	This is a Force measure					
Equipping our staff to deliver								
Financial awareness training			Data not suitable for matrix					
Preparing for frontline supervision			Data not suitable for matrix					
Mobile data			Data not suitable for matrix					

Force Total - targets achieved	14	11	11	13	12	12	12
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Notes to be read in conjunction with matrices

All citizen focus data

OBTJ

Road traffic casualties

Budget spend

Efficiency savings

SD

Sickness data

OCU specific targets

Based on "completely or very satisfied"

Offenders Brought To Justice - current data is to

November 2009

All data until

31/01/2010

Data is always one month in arrears

For information on this target see page 26 of this Profile

Sanction detections

Force Actual = total for ALL officers/police staff - including those not in OCU

OCU specific targets are rounded to 2 decimal places; the actual figure

may therefore seem the same but appear red due to this rounding

Monthly performance targets matrix

This matrix is based on monthly data compared to Force targets

	Target	Actual	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western
An active presence in every neighbourhood								
Rowdy & nuisance	5762	3494	623	207	636	582	900	546
	OCU specific targets		1066	410	1112	878	1356	939
Vehicle nuisance / inappropriate vehicle use	1148	587	119	22	139	62	139	106
	OCU specific targets		267	77	233	99	217	255
Reduce criminal damage	2626	2137	434	135	381	330	416	441
	OCU specific targets		579	192	505	356	509	485
Catching criminals & managing offenders								
All crime	12468	10602	2248	569	2076	1690	2168	1851
	OCU specific targets		2541	813	2361	1943	2615	2195
All crime (SD)	25.0%	27.5%	21.7%	38.1%	27.8%	34.8%	27.4%	24.5%
	OCU specific targets		25.0%	30.0%	25.5%	25.5%	25.0%	25.0%
Serious violent crime	70	80	13	8	13	14	17	15
	OCU specific targets		13.2	4.8	11.0	14.0	18.0	8.5
Serious violent crime SD	>50%	48.8%	38.5%	25.0%	61.5%	71.4%	47.1%	40.0%
	OCU specific targets		57.0%	60.0%	56.0%	41.0%	45.0%	50.0%
Assault with less serious injury	1058	975	224	60	154	181	227	129
	OCU specific targets		223	74	188	153	249	171
Serious acquisitive crime	1718	1393	293	38	277	234	294	257
	OCU specific targets		314	70	337	302	375	320
Serious acquisitive crime SD	>15%	12.4%	6.8%	15.8%	11.6%	17.5%	14.3%	12.5%
Serious sexual offences (OBTJ)	Data being developed		This is a Force measure					
Class A drugs SD	>31	55	0	0	35	5	15	0
Protecting our communities								
Domestic crimes arrest rate	>80%	74.1%	75.4%	87.0%	72.5%	75.9%	74.1%	66.9%
Hate crime SD	>45%	47.4%	33.3%	250.0%	50.0%	55.2%	34.6%	42.9%
Making the most of our resources								
Police officer sickness	<0.625		No data available for February profile					
Police staff sickness	<0.625		No data available for February profile					
Force Total - targets achieved	9		6	10	10	9	10	6

Hampshire Constabulary Policing Pledge Scorecard

Pledge	YTD 2009/2010
Percentage of respondents tending to 'agree' or 'strongly agree' that: 'The police and local council are dealing with the anti-social behaviour and crime issues that matter in this area'	52.0%
Pledge 1 - Treat people fairly with dignity and respect, ensuring they have fair access to our services	
Percentage of respondents answering 'strongly agree' or 'tend to agree' when asked 'The police in this area treat everyone fairly regardless of who they are'	67.6%
Pledge 2 - Help promote our dedicated Safer Neighbourhoods Teams to the local community, including where they are contact them and how to work with them	
Measure under development - dip sampling of media/communications to be carried out	
Pledge 3 - Ensure we are visible in our neighbourhoods at times when we will be most effective and when communities most. Safer Neighbourhoods teams will spend at least 80% of their time visibly working in neighbourhoods, tackling priorities	
Safer Neighbourhood Team abstractions	See
Safer Neighbourhood Team vacancy rate	In p
Pledge 4 - Respond to every message directed to every Safer Neighbourhood Team within 24 hours and, where necessary detailed response as soon as we can	
Measure under development - dip sampling of media/communications to be carried out	
Pledge 5 - Aim to answer 999 calls within 10 seconds, deploy to emergencies immediately and give an estimated time provide assistance to callers as safely and quickly as possible, aiming to get to them within 15 minutes	
No. of 999 calls	232,108
%age of 999 calls answered within 10 seconds	93.2%
%age of Grade 1 calls attended within 15 minutes	89.6%
Pledge 6 - Answer all non emergency calls promptly. If attendance is needed, agree with the caller an acceptable time for	
No of non emergency calls	698,065
%age of non emergency calls answered within 10 seconds	89.5%
Scheduling pilot permanent reporting in progress	See
Pledge 7 - Create opportunities to meet them at least once a month to agree or update neighbourhood priorities. Advise on arrangements for meetings, street briefings, mobile police station visits and similar by keeping beat web pages up to date online postcode search to our communities so that they can be kept up to date	
Measure under development - dip sampling of media/communications to be carried out	
Pledge 8 - Provide monthly updates on what action we and our partners are taking to make neighbourhoods safer and improve the force is performing	
Regular neighbourhood performance data is published on the Internet	5 times
Measure under development - other monitoring to be carried out	
Pledge 9 - Agree with victims of crime how often they would like to be kept informed of progress in their case and for how long they have the right to be kept informed at least every month if they wish and for as long as is reasonable	
Satisfaction of victims with respect to being kept informed (very / fairly satisfied)	57.0%
% where the victim was has been updated on a monthly basis	98.0%
Compliance with victims contact as part of the Victims' Code	See
Pledge 10 - Acknowledge any dissatisfaction with the service brought to our attention within 24 hours of it being reported ensure that appropriate steps are taken to resolve concerns	
Reports of incivility	142

British Crime Survey Confidence Data

SPI 2.2 Force Target

This data is updated by iQuanta approximately every quarter

National Public Confidence Measure

Sep-09

Hampshire	52.0%
MSG Position	3 of 8
MSG average	50.7%

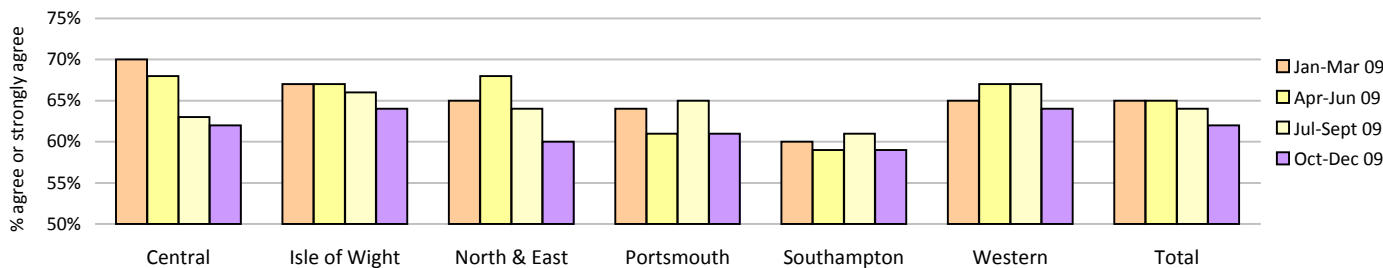
This data is based on 'The police and local council are dealing with the anti-social behaviour and crime issues that matter in this area'
 The Home Office has set a target to achieve a 12% improvement by 2012 against the baseline of 47.3%
 This year's required improvement is 4%

Local Confidence Survey Data

Figures relate to the percentage of respondents who agree or strongly agree with the question.
 Hampshire's local surveys have a confidence level of +/-4%. This means that changes of less than 4% may not reflect a real change in performance.

The police and local council are dealing with the anti-social behaviour and crime issues that matter in this area

	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total	No. Surveys
January - March 2009	70%	67%	65%	64%	60%	65%	65%	3594
April - June 2009	68%	67%	68%	61%	59%	67%	65%	3591
July - September 2009	63%	66%	64%	65%	61%	67%	64%	8128
October - December 2009	62%	64%	60%	61%	59%	64%	62%	3822



The police are dealing with the things that matter locally

	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total	No. Surveys
April - June 2009	71%	69%	66%	63%	65%	70%	67%	3591
July - September 2009	67%	68%	67%	64%	62%	66%	66%	8128
October - December 2009	65%	69%	62%	63%	62%	68%	65%	3822



Overall satisfaction (user satisfaction survey results)

SPI 1.1 Force Target

Rolling 12 months data relates to: Mar 09 - Feb 10; rolling 3 months data relates to Dec 09 - Feb 10
 Overall satisfaction includes burglary, vehicle crime, violent crime and minor injury RTCs

Target 65%	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total	No. Surveys
Rolling 12 months	69%	68%	66%	65%	63%	70%	67%	8533
Rolling 3 months	72%	74%	72%	67%	67%	78%	72%	1989

Being kept informed (user satisfaction survey results)

Rolling 12 months data relates to: Mar 09 - Feb 10; rolling 3 months data relates to Dec 09 - Feb 10
 Being kept informed includes burglary, vehicle crime, violent crime and minor injury RTCs

	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total	No. Surveys
Rolling 12 months	60%	61%	56%	55%	54%	61%	57%	8248
Rolling 3 months	62%	68%	58%	54%	62%	70%	62%	1931

Comparative satisfaction of minority ethnic groups

SPI 1.3

Rolling 12 months data relates to: Mar 09 - Feb 10; rolling 3 months data relates to Dec 09 - Feb 10

These figures are for overall satisfaction for burglary, vehicle crime, violent crime, minor injury RTCs and racist incidents

	Completely and very satisfied	Completely, very and fairly satisfied
White	67.3%	84.4%
Minority Ethnic	56.2%	78.6%

Satisfaction of victims of racist incidents

SPI 1.2

Rolling 12 months data relates to: Jan-Dec 2009, these will be updated quarterly

Racist incident overall satisfaction = % completely or very satisfied

	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
%	55%	57%	54%	66%	47%	50%	54%
Number of surveys	31	7	35	44	60	24	201

MSG information for user satisfaction

iQuanta data for MSG for the 12 months up to September 09 (iQuanta calculate satisfaction % based on those responding that they are completely, very or fairly satisfied)

	Previous MSG position	Current MSG position	Change		Previous MSG position	Current MSG position	Change
<u>Vehicle crime</u>				<u>Burglary</u>			
Ease of contact	2/8	3/8	↓	Ease of contact	3/8	4/8	↓
Actions taken	4/8	4/8	↔	Actions taken	4/8	6/8	↓
Follow up	4/8	4/8	↔	Follow up	1/8	1/8	↔
Treatment	6/8	5/8	↑	Treatment	3/8	4/8	↓
OVERALL	4/8	4/8	↔	OVERALL	2/8	3/8	↓
<u>Violent crime</u>				<u>RTC (minor injury)</u>			
Ease of contact	2/8	2/8	↔	Ease of contact	4/8	3/8	↑
Actions taken	2/8	3/8	↓	Actions taken	1/8	2/8	↓
Follow up	6/8	5/8	↑	Follow up	4/8	2/8	↑
Treatment	3/8	3/8	↔	Treatment	3/8	3/8	↔
OVERALL	3/8	2/8	↑	OVERALL	3/8	3/8	↔
<u>All users (excluding racist incidents)</u>							
Ease of contact	1/8	2/8	↓				
Actions taken	4/8	4/8	↔				
Follow up	3/8	3/8	↔				
Treatment	3/8	4/8	↓				
OVERALL	3/8	3/8	↔				

Responding to victims of crime

Pledge Point 9

Summary results of Dip-sample Victim Code Compliance checks

(latest month for available data followed by YTD)

% where victim was informed within 5 days of an investigation being closed

	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	7OCU	Force
January-2010	100%	100%	100%	100%	100%	100%	100%	100%
YTD	98%	100%	100%	100%	100%	99%	100%	99%

% where the victim has been updated on a monthly basis (if applicable)

	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	7OCU	Force
January-2010	100%	100%	85%	100%	100%	100%	100%	98%
YTD	99%	96%	92%	100%	100%	100%	100%	98%

% where the victim was notified upon filing (if applicable)

	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	7OCU	Force
January-2010	100%	100%	100%	100%	100%	100%	100%	100%
YTD	97%	98%	97%	100%	100%	100%	100%	99%

Providing an excellent service

Note: Absence of data for Operations OCU - the only crime investigations that are retained for resolution by 8 OCU officers are public order or drug offences where the victim is 'The State'. Other crimes are transferred to 'TO' OCU's for any further investigation required. Road traffic collisions resulting in death could be included but this is a small sample. The option to dip-sample other RTCs (minor and serious injury) for contact with injured or aggrieved parties could be used but these are not within the requirements of the Victims' Code. This would only include RPU in the sample and not other 8 OCU teams

Victim support status for crimes

YTD to February 2010	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total	Total %
Victim informed of VSS accepted	2628	700	2609	1899	3549	2387	13772	10.52%
Victim informed of VSS declined	17621	4959	15731	12177	16776	13790	81054	61.91%
VSS aware	672	157	501	266	329	981	2906	2.22%
Victimless crime	6367	2393	6113	6279	5611	5604	32367	24.72%
Not stated	26	83	12	469	168	71	829	0.63%
Total crimes	27314	8292	24966	21090	26433	22833	130928	N/A
% referred	12.08%	10.34%	12.46%	10.27%	14.67%	14.75%	12.74%	N/A

Month of February 2010	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total	Total %
Victim informed of VSS accepted	245	53	225	146	322	164	1155	10.91%
Victim informed of VSS declined	1431	350	1283	914	1295	1098	6371	60.19%
VSS aware	46	7	49	24	35	62	223	2.11%
Victimless crime	508	143	513	509	449	463	2585	24.42%
Not stated	10	16	5	94	64	62	251	2.37%
Total crimes	2240	569	2075	1687	2165	1849	10585	N/A
% referred	12.99%	10.54%	13.20%	10.08%	16.49%	12.22%	13.02%	N/A

Letters of appreciation

	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Crime	Operations	Other	Total
April 2009	9	5	13	27	0	5	5	13	11	88
May 2009	10	11	13	0	3	11	2	6	31	87
June 2009	9	13	12	3	7	11	15	3	19	92
July 2009	21	7	24	10	3	7	11	2	18	103
August 2009	21	11	13	6	4	11	13	41	23	143
September 2009	19	9	8	10	1	7	17	6	6	83
October 2009	9	6	12	6	10	7	13	11	0	74
November 2009	13	5	15	10	1	9	4	7	3	67
December 2009	7	4	18	0	21	1	0	6	0	57
January 2010	9	6	16	0	18	0	7	0	0	56
Total	127	77	144	72	68	69	87	95	111	850

Note: These figures are published one month in arrears

Reports of incivility

Pledge Point 10

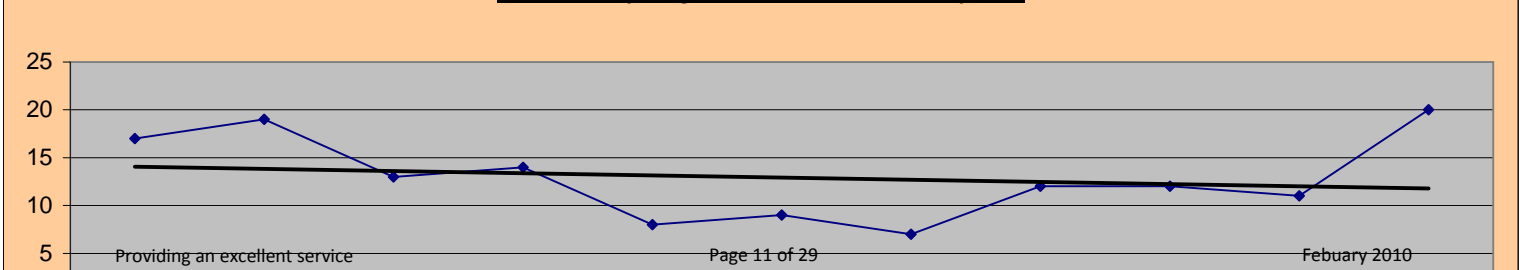
	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Crime	Operations	Other	Total
April 2009	2	3	1	3	0	2	0	6	0	17
May 2009	2	4	5	1	2	3	0	1	1	19
June 2009	7	1	1	0	0	2	0	2	0	13
July 2009	2	3	0	3	1	2	0	2	1	14
August 2009	0	1	2	5	0	0	0	0	0	8
September 2009	0	1	2	2	2	1	0	1	0	9
October 2009	1	0	1	0	3	0	0	1	1	7
November 2009	1	1	1	2	1	2	0	4	0	12
December 2009	4	2	0	1	2	2	1	0	0	12
January 2010	4	0	2	1	0	1	0	2	1	11
February 2010	1	1	4	2	5	3	0	3	1	20
Total	24	17	19	20	16	18	1	22	5	142

NOTE: OCU complaints totals may include complaints regarding officers who are serving within the area but are not located at that OCU

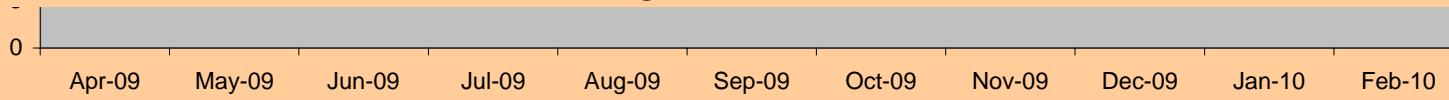
NOTE: Data/figures may change due to additional or new information and there may be multiple allegations per complaint

By month	Apr 09	May 09	Jun 09	Jul 09	Aug 09	Sep 09	Oct 09	Nov 09	Dec 09	Jan 10	Feb 10
Incivility	17	19	13	14	8	9	7	12	12	11	20

Total Incivility Allegations March 2009-February 2010



Providing an excellent service



This graph shows the downward trend for the volume of incivility allegations. The "Linear (incivility)" shows the trajectory of this downward trend

Allegations and their resolutions

Data for 01/02/2010 -28/02/2010

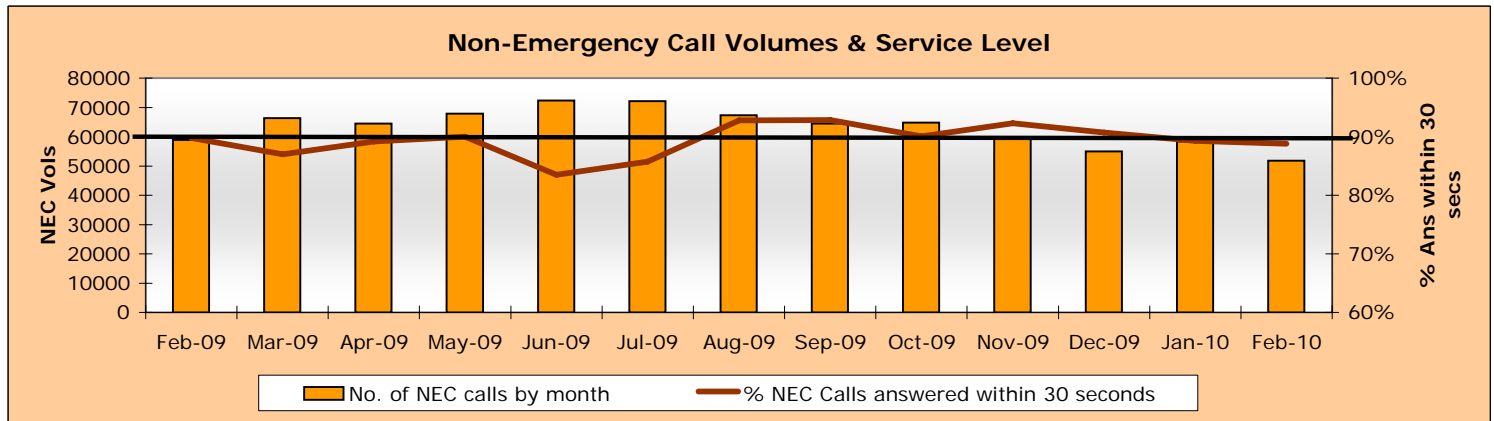
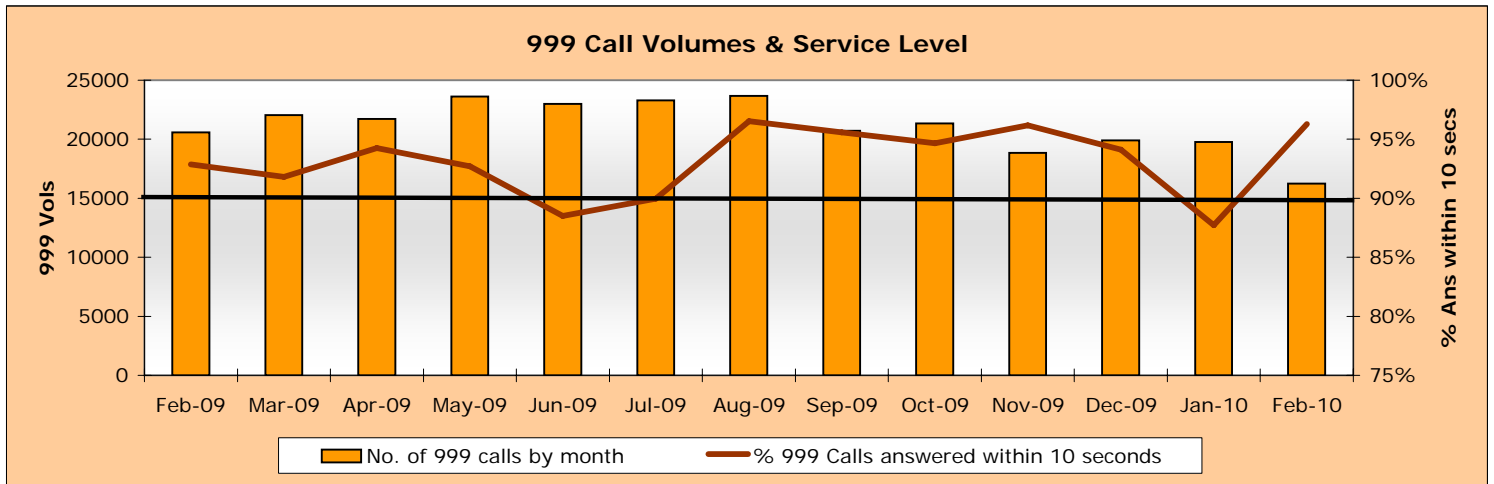
Allegations and their resolutions

Data for February 2010

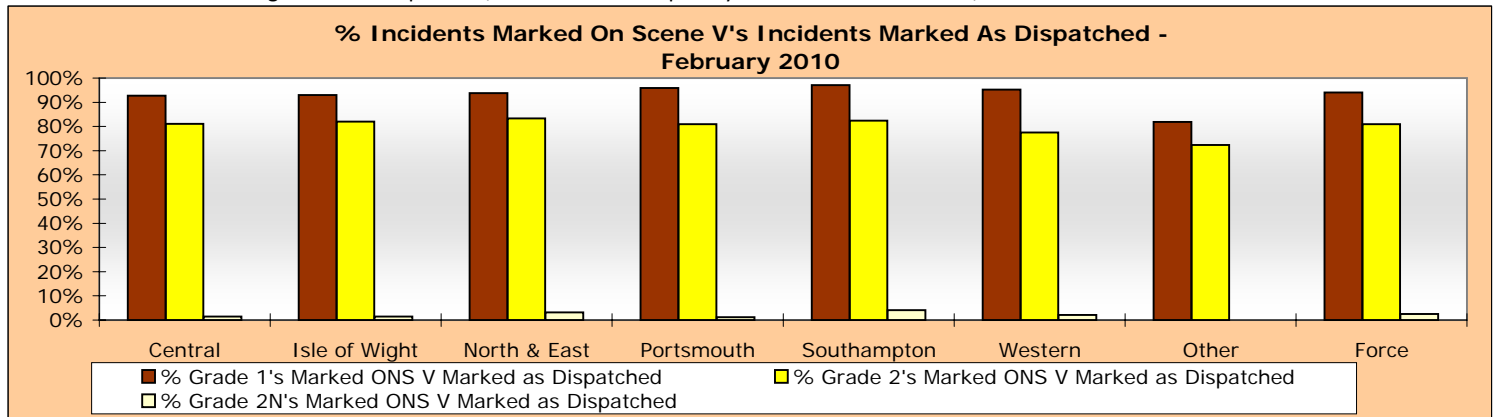
Locally resolved by OCU	37
Locally resolved by PSD	4
Withdrawn	6
Dispensed by IPCC	12
Unsubstantiated	87
Substantiated	9
Total	155

Responding to public contact

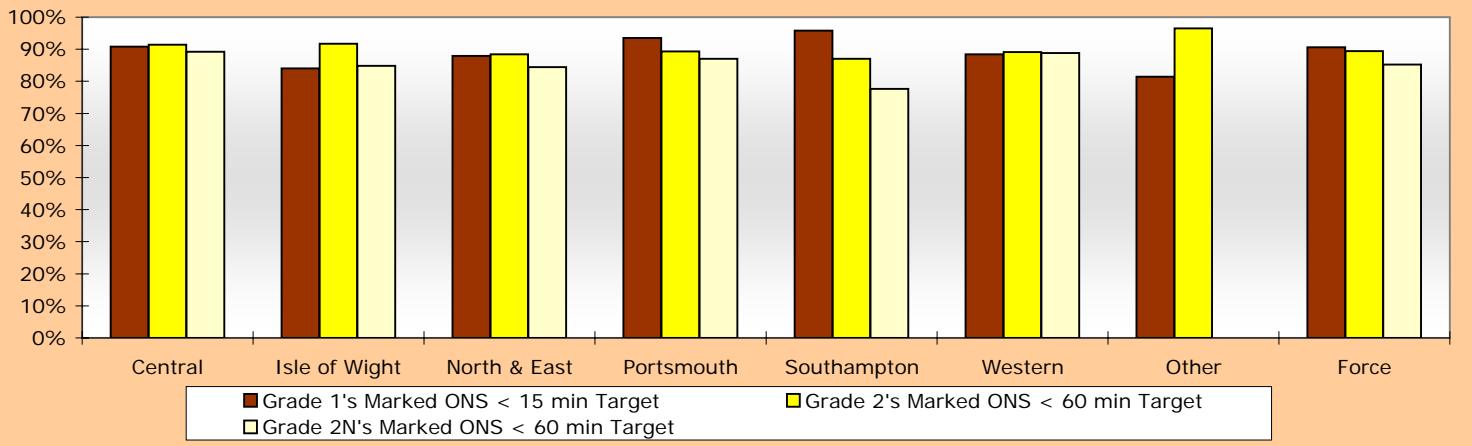
Call Volumes: Target is to answer 90% of 999 calls within 10 seconds and 90% of Non-Emergency calls within 30 seconds



Officers Attended Within Target: This is the time from an incident being created to the 1st Officer being marked on scene on Altaris. The % of Officers attending within target is based on the number of incidents marked on scene within target vs. the number of incidents marked on scene. If an incident is marked as having an officer dispatched, but is then subsequently not marked as On Scene, these incidents are excluded from the % Attendance.



Providing an excellent service



Use of Scheduled Appointments

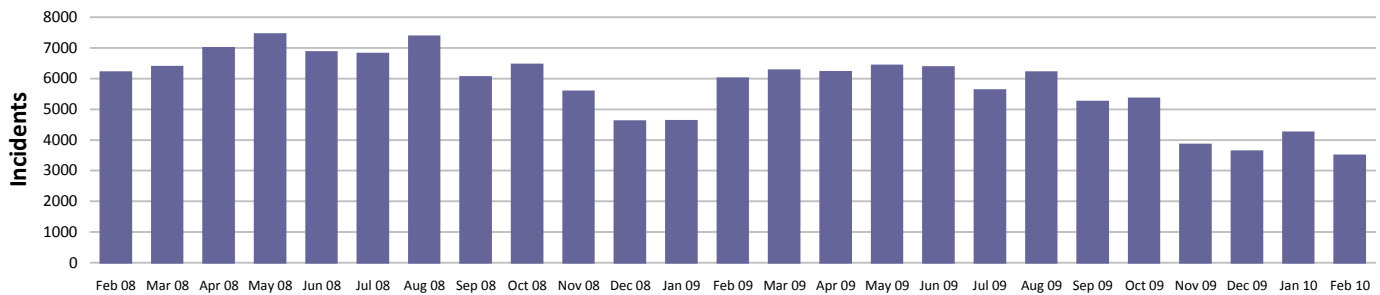
February 2010	Available Slots	Withdrawn by OCU	% Withdrawn	No. Actual Available	Appoint.'s Scheduled	Appoint.'s Used
Central	553	49	9%	504	233	46%
Isle of Wight	124	7	6%	117	102	87%
North & East	254	52	20%	202	133	66%
Portsmouth	176	18	10%	158	112	71%
Southampton	482	2	0%	480	128	27%
Western	337	111	33%	226	127	56%
Force	1,926	239	12%	1,687	835	49%

An active presence in every neighbourhood

Rowdy & nuisance behaviour

Force Target

This year the decision has been made to use RMS as the source of this data, as opposed to the NSIR return data (the figures published in the 2008/2009 Force Performance Summary used the NSIR data)



Incidents	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
YTD Incidents	10719	3579	10090	9608	13296	9352	56644
YTD Target	12720	4895	13263	10477	16178	11196	68728
YTD 08/09 Incidents	12536	4908	13305	10466	16374	11226	68815
This month	623	207	636	582	900	546	3494
% change from 08/09	-14.49%	-27.08%	-24.16%	-8.20%	-18.80%	-16.69%	-17.69%

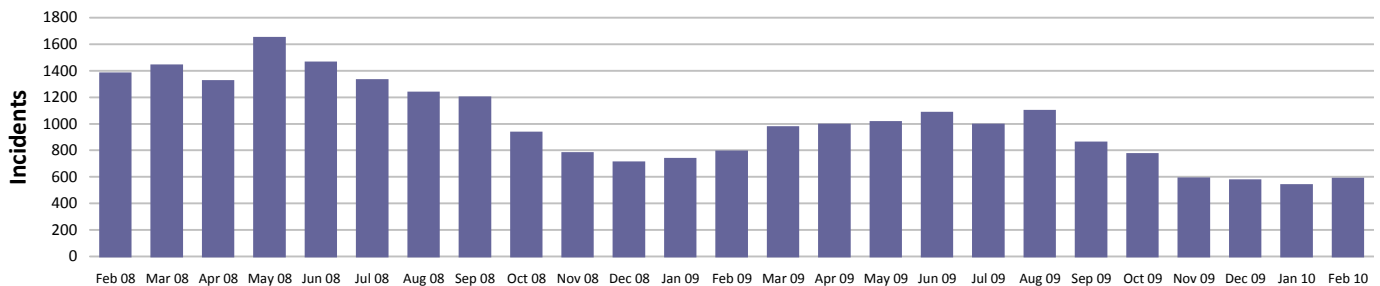
Rowdy & nuisance behaviour relates to occurrence types: Inappropriate use of Fireworks, Rowdy & Inconsiderate, Substance Misuse and Street Drinking



Vehicle nuisance/inappropriate vehicle use

Force Target

This year the decision has been made to use RMS as the source of this data, as opposed to the NSIR return data (the figures published in the 2008/2009 Force Performance Summary used the NSIR data)



Incidents	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
YTD Incidents	2119	652	1911	884	1784	1750	9100
YTD Target	3185	916	2785	1181	2589	3045	13699
YTD 08/09 Incidents	2819	719	2402	975	2421	2812	12148
This month	119	22	139	62	139	106	587
% change from 08/09	-24.83%	-9.32%	-20.44%	-9.33%	-26.31%	-37.77%	-25.09%



Note: MSG data is always published a month in arrears.

For an explanation of this data, refer to the Summary on page 2

February 2010

An active presence in every neighbourhood

Safer Neighbourhood Teams (SNT)

Policing pledge 3

Abstractions	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
April 2009	3.02%	2.32%	3.16%	3.80%	1.63%	3.30%	
May 2009	3.33%	2.95%	2.98%	3.01%	1.88%	2.83%	2.86%
June 2009	3.16%	1.15%	2.54%	4.62%	2.77%	3.40%	3.05%
July 2009	3.44%	2.32%	4.02%	4.92%	3.24%	6.46%	4.16%
August 2009	6.66%	16.17%	11.25%	3.13%	2.08%	3.37%	6.40%
September 2009	3.99%	4.03%	4.41%	1.00%	3.16%	3.64%	3.48%
October 2009	2.74%	1.10%	4.80%	0.86%	1.43%	2.19%	2.44%
November 2009	2.27%	0.50%	3.71%	0.36%	2.53%	1.84%	2.12%
December 2009	5.48%	4.33%	4.13%	0.65%	2.09%	1.51%	3.18%
January 2010	1.76%	1.76%	2.58%	0.37%	1.70%	2.78%	1.80%
February 2010	1.40%	1.13%	1.13%	1.87%	2.03%	2.49%	1.71%

Target = NPT visible & accessible at least 80% of time (maximum 5% abstractions)

In August 2009 a review of Abstraction data was undertaken to ensure a consistent approach was used across the Force. Prior to this date individual OCUs used slightly differing methodology therefore it is not possible to compare the data for April - July with data from August onwards, or to compare the data for individual OCU's with one another prior to August.

Safer Neighbourhood Team Personnel

	Inspector	Sergeant	Constable	PCSO	Total
Central	10	23	86	77	196
IOW	1	9	29	26	65
North and East	11	15	76	65	167
Portsmouth	4	10	46	48	108
Southampton	6	13	60	58	137
Western	7	17	81	64	169
Total	39	87	378	338	842

SNT strength by OCU - Police

	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western
Strength	111.54	36.7	97.5	57.5	77	101.05

SNT establishment and strength by OCU - PCSOs

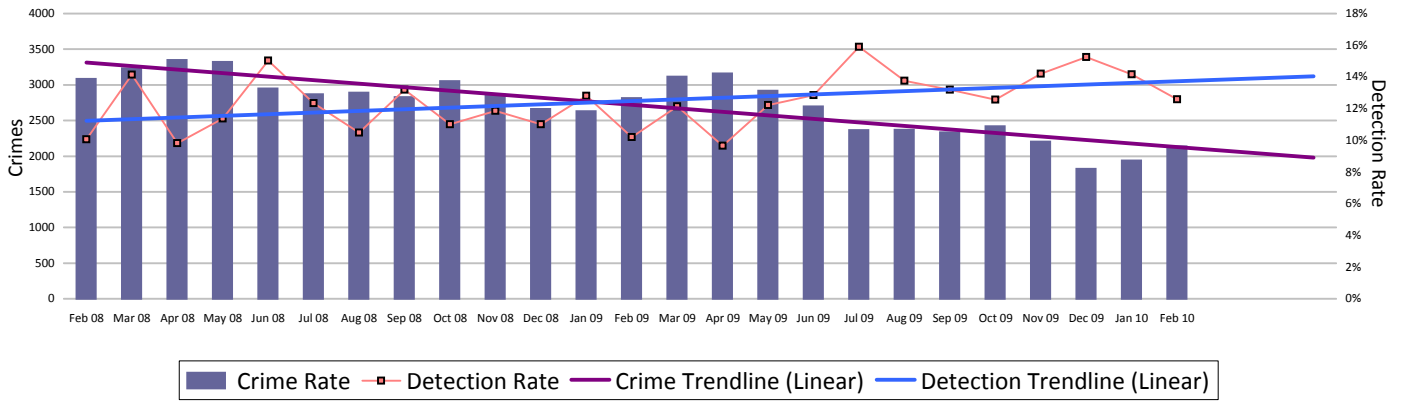
	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western
Establishment	74	28	67	50	59	59
Strength	77	25.12	64.2	47.12	57.33	62.6
Vacancies	-3	2.88	2.8	2.88	1.67	-3.6

Note: Personnel Planning are no longer able to provide 'length of service' information due to the implementation of the new organisation structure into Delphi. This has meant that all Staff and Police Officers have a position start date of 8 July 2009

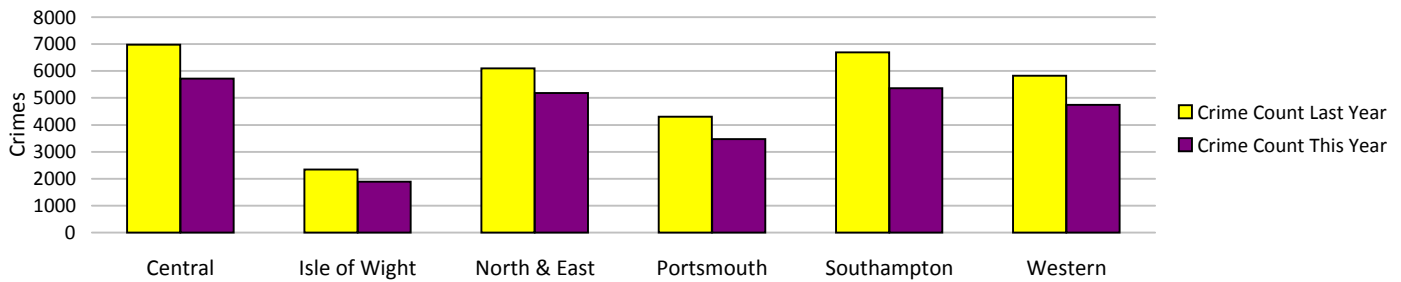
An active presence in every neighbourhood

Criminal damage

Force Target

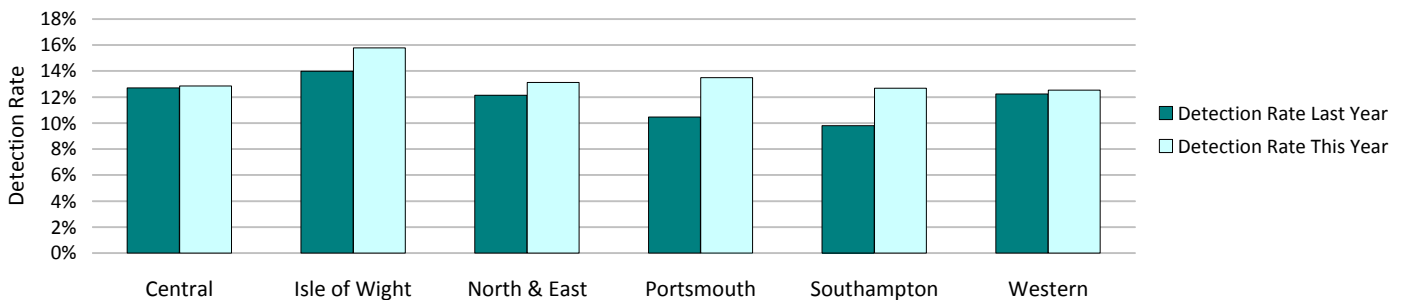


Crimes	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
YTD Crimes	5715	1895	5178	3475	5361	4748	26372
YTD Target	6907	2296	6020	4247	6071	5787	31327
YTD 08/09 Crimes	6974	2345	6095	4301	6695	5821	32231
This month	434	135	381	330	416	441	2137
% change from 08/09	-18.05%	-19.19%	-15.05%	-19.20%	-19.93%	-18.43%	-18.18%
MSG position	8 of 15	9 of 15	10 of 15	9 of 15	13 of 15	6 of 15	7 of 8
OCU actual	2.66	3.17	2.78	4.03	5.37	2.63	3.21
MSG average	2.63	3.16	2.62	3.80	4.11	2.65	3.01



Detections	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
YTD Detection Rate	12.86%	15.78%	13.13%	13.50%	12.68%	12.53%	13.11%
This month	8.76%	13.33%	13.65%	12.12%	18.03%	10.43%	12.59%
YTD 08/09 Detections	12.70%	13.99%	12.14%	10.46%	9.80%	12.25%	11.71%
MSG position	7 of 15	8 of 15	11 of 15	4 of 15	9 of 15	10 of 15	7 of 8
OCU actual	13.38%	14.69%	13.01%	13.37%	11.30%	12.33%	12.77%
MSG average	13.48%	14.22%	14.08%	13.37%	12.18%	13.44%	14.18%

Note: Detections refer to Sanction Detections ONLY



Note: MSG data is always published a month in arrears.

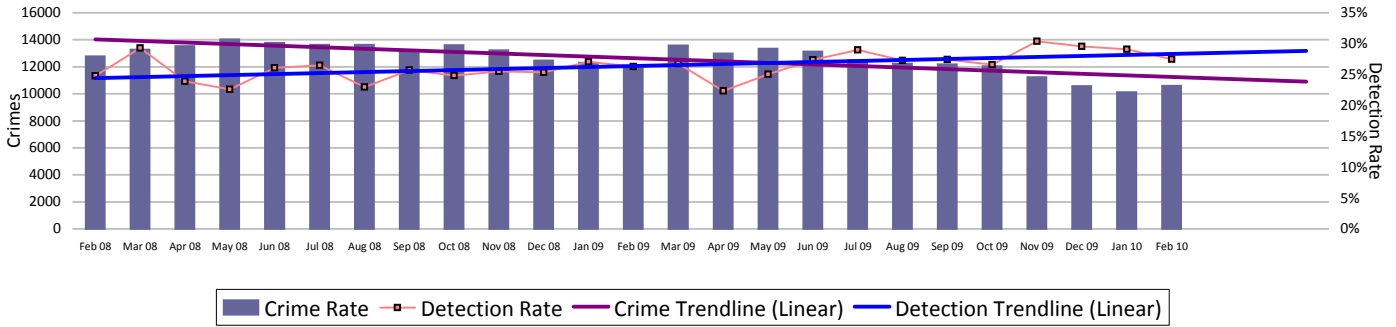
For an explanation of this data, refer to the Summary on page 2

February 2010

Catching criminals and managing offenders

All crime

Force Target



Crimes	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
YTD Crimes	27328	8291	24970	21093	26439	22834	130955
YTD Target	30308	9697	28159	23183	31196	26187	148730
YTD 08/09 Crimes	29645	9498	27528	22669	30379	25609	145328
This month	2248	569	2076	1690	2168	1851	10602
% change from 08/09	-7.82%	-12.71%	-9.29%	-6.95%	-12.97%	-10.84%	-9.89%
MSG position	7 of 15	3 of 15	9 of 15	10 of 15	13 of 15	8 of 15	6 of 8
OCU actual	14.23	12.37	14.31	26.52	28.69	13.48	17.09
MSG average	14.23	14.58	13.83	22.26	23.83	13.51	16.41



Detections	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
YTD Detection Rate	24.87%	34.31%	27.71%	29.18%	27.06%	25.71%	27.29%
This month	21.71%	38.14%	27.79%	34.79%	27.35%	24.47%	27.50%
YTD 08/09 Detections	24.10%	32.71%	25.88%	25.49%	23.94%	23.78%	25.13%
Detection Targets	25.00%	30.00%	25.50%	25.50%	25.00%	25.00%	25.00%
MSG position	11 of 15	4 of 15	9 of 15	2 of 15	7 of 15	8 of 15	5 of 8
OCU actual	24.67%	33.72%	27.50%	28.69%	26.66%	25.86%	27.03%
MSG average	27.73%	29.79%	28.78%	25.38%	26.43%	26.67%	28.74%

Note: Detections refer to Sanction Detections ONLY

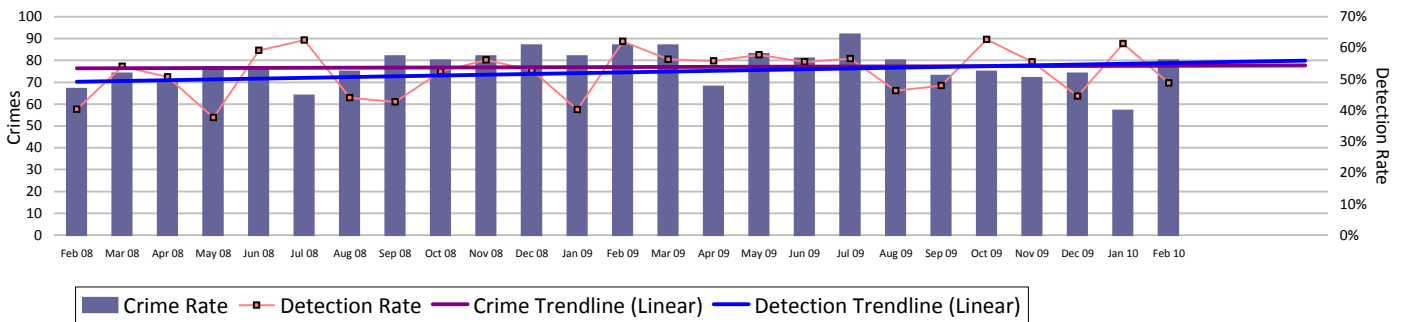


Catching criminals and managing offenders

Serious violent crime

SPI 5.1 Force Target

Serious violent crime consists of crimsec codes 1, 2, 4.1-4.4, 4.6, 4.8, 5A, 5B, 5C, 8F, 8H and 37.1



Crimes	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
YTD Crimes	140	62	149	142	217	125	835
YTD Target	157	57	132	167	215	102	830
YTD 08/09 Crimes	169	53	136	169	203	133	863
This month	13	8	13	14	17	15	80
% change from 08/09	-17.16%	16.98%	9.56%	-15.98%	6.90%	-6.02%	-3.24%
MSG position	9 of 15	2 of 15	13 of 15	6 of 15	4 of 15	12 of 15	6 of 8
OCU actual	0.08	0.07	0.10	0.20	0.20	0.08	0.11
MSG average	0.10	0.12	0.08	0.26	0.28	0.08	0.11



Detections	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
YTD Detection Rate	65.00%	50.00%	57.05%	45.07%	49.31%	56.80%	53.77%
This month	38.46%	25.00%	61.54%	71.43%	47.06%	40.00%	48.75%
YTD 08/09 Detections	56.80%	71.70%	52.94%	43.20%	47.78%	47.37%	50.87%
Detection Targets	57.00%	60.00%	56.00%	41.00%	45.00%	50.00%	50.00%
MSG position	2 of 15	4 of 15	9 of 15	6 of 15	2 of 15	5 of 15	2 of 8
OCU actual	68.18%	54.79%	55.00%	42.64%	52.07%	58.39%	54.37%
MSG average	56.10%	50.72%	56.95%	41.15%	42.77%	59.21%	48.28%

Note: Detections refer to Sanction Detections ONLY



Serious Violent offences OBJ

SPI 6.1

Up to and including Nov 2009

	Recorded Crime		Total OBJs		Hampshire		Rolling Average	
	Month	RA	Month	RA	Month	RA	MSG	E&W
Attempted murder	5	12	0	1	0.0%	8.3%	14.3%	20.8%
Death by aggravated vehicle taking	0	0	0	0	0.0%	0.0%	200.0%	108.3%
Causing death by dangerous driving etc	1	13	0	13	0.0%	100.0%	83.0%	82.9%
Homicide and child destruction	2	18	1	17	50.0%	94.4%	110.0%	121.0%
Wounding and GBH without intent	64	909	20	233	31.3%	25.6%	23.0%	19.8%

	Convictions	Caution	TICs	Cannabis Warning	PNDs
	Rolling 12 month Average				
Attempted murder	1	0	0	0	0
Death by aggravated vehicle taking	0	0	0	0	0
Causing death by dangerous driving etc	13	0	0	0	0
Homicide and child destruction	17	0	0	0	0
Wounding and GBH without intent	225	0	0	0	0

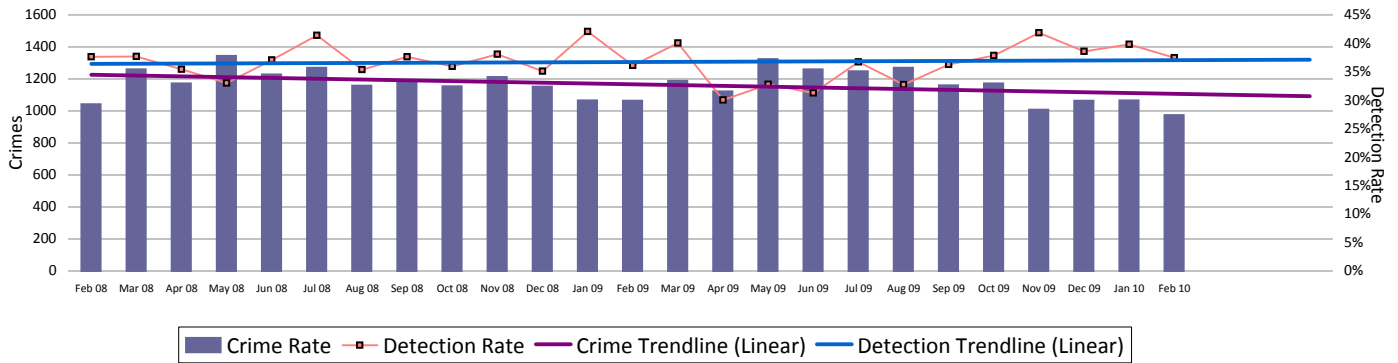
RA = Rolling Annual
E&W = England & Wales
* Caution data not supplied by OCJR

Catching criminals and managing offenders

Assault with less serious injury

SPI 5.3 Force Target

Assault with less serious injury consists of crimsec codes 8G and 8J

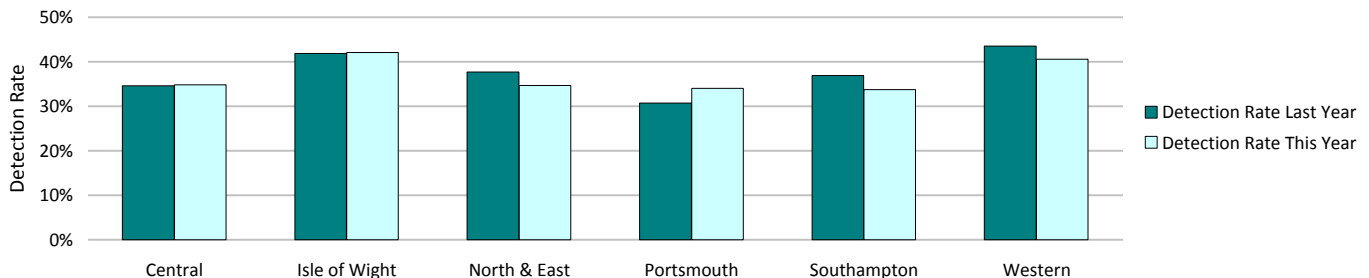


Crimes	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
YTD Crimes	2615	808	2049	2381	2892	1928	12673
YTD Target	2655	888	2237	1825	2974	2043	12622
YTD 08/09 Crimes	2681	924	2186	1975	3266	1980	13012
This month	224	60	154	181	227	129	975
% change from 08/09	-2.46%	-12.55%	-6.27%	20.56%	-11.45%	-2.63%	-2.61%
MSG position	12 of 15	7 of 15	10 of 15	14 of 15	13 of 15	9 of 15	8 of 8
OCU actual	1.44	1.29	1.15	3.27	3.12	1.16	1.71
MSG average	1.22	1.52	1.09	2.01	2.21	1.21	1.38



Detections	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
YTD Detection Rate	34.80%	42.08%	34.65%	34.06%	33.71%	40.56%	35.73%
This month	27.23%	38.33%	37.01%	54.14%	31.28%	42.64%	37.44%
YTD 08/09 Detections	34.58%	41.88%	37.69%	30.73%	36.90%	43.54%	36.98%
MSG position	11 of 15	8 of 15	12 of 15	12 of 15	7 of 15	4 of 15	6 of 8
OCU actual	35.54%	42.89%	35.49%	31.99%	35.66%	42.30%	36.40%
MSG average	39.82%	43.04%	40.91%	35.78%	35.16%	38.73%	41.14%

Note: Detections refer to Sanction Detections ONLY



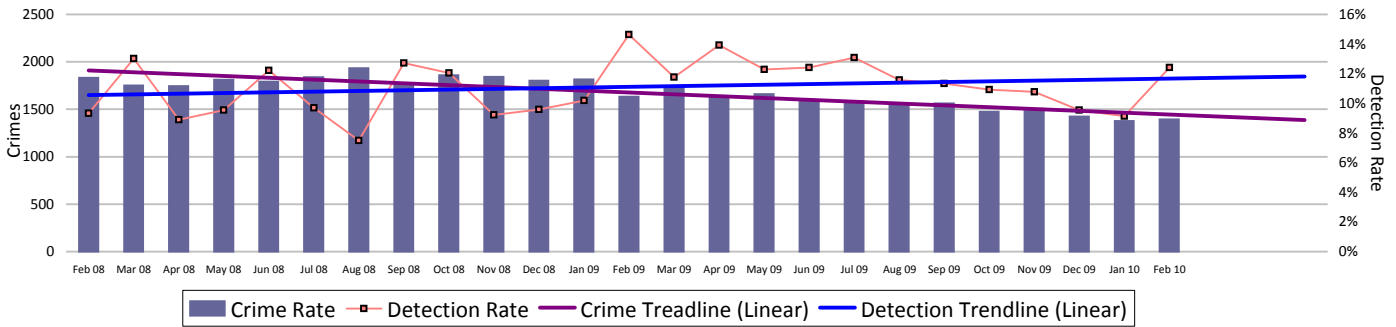
Note: MSG data is always published a month in arrears. For an explanation of this data, refer to the Summary on page 2

Catching criminals and managing offenders

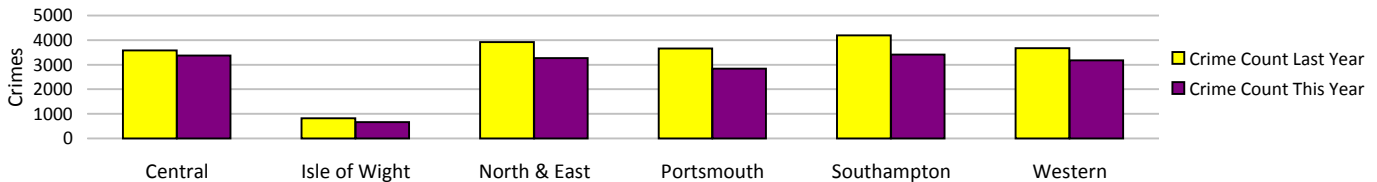
Serious acquisitive crime

SPI 5.2 Force Target

Serious acquisitive crime consists of crimsec codes 28, 29, 34A, 34B, 37/2, 45 and 48



Crimes	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
YTD Crimes	3371	665	3271	2844	3417	3179	16747
YTD Target	3744	840	4018	3607	4474	3811	20495
YTD 08/09 Crimes	3576	823	3918	3662	4195	3667	19841
This month	293	38	277	234	294	257	1393
% change from 08/09	-5.73%	-19.20%	-16.51%	-22.34%	-18.55%	-13.31%	-15.59%
MSG position	4 of 15	1 of 15	5 of 15	2 of 15	9 of 15	8 of 15	2 of 8
OCU actual	1.86	0.97	1.96	3.49	4.21	2.00	2.32
MSG average	2.48	2.06	2.39	4.79	4.54	2.06	3.01



Detections	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
Target >15%							
YTD Detection Rate	9.73%	15.49%	11.07%	13.64%	12.17%	11.10%	11.64%
This month	6.83%	15.79%	11.55%	17.52%	14.29%	12.45%	12.42%
YTD 08/09 Detections	11.88%	13.85%	8.19%	11.69%	9.63%	10.74%	10.51%
MSG position	13 of 15	9 of 15	11 of 15	5 of 15	10 of 15	11 of 15	4 of 8
OCU actual	9.95%	14.52%	10.59%	13.91%	11.98%	11.82%	11.72%
MSG average	13.13%	14.45%	13.94%	11.76%	13.74%	12.99%	13.43%

Note: Detections refer to Sanction Detections ONLY



Serious Acquisitive offences OBTJ

SPI 6.2

Up to and including Nov 2009

	Recorded Crime		Total OBTJs		Hampshire		Rolling Average	
	Month	RA	Month	RA	Month	RA	MSG	E&W
Aggravated burglary in a dwelling	6	47	0	11	0.0%	23.4%	19.7%	23.2%
Aggravated vehicle taking	17	235	12	178	70.6%	75.7%	73.7%	73.3%
Burglary in a dwelling	460	5712	70	976	15.2%	17.1%	15.7%	14.5%
Robbery	90	1095	16	248	17.8%	22.7%	23.8%	18.0%
Theft from a vehicle	741	9862	20	384	2.7%	3.9%	7.3%	8.4%
Theft of a motor vehicle	194	2626	23	302	11.9%	11.5%	13.0%	12.9%

	Convictions	Caution	TICs	Cannabis Warnings	PNDs
Rolling 12 month Average					
Aggravated burglary in a dwelling	11	0	0	0	0
Aggravated vehicle taking	160	0	0	0	0
Burglary in a dwelling	574	0	374	0	0
Robbery	242	0	3	0	0
Theft from a vehicle	228	0	100	0	0
Theft of a motor vehicle	246	0	22	0	0

RA = Rolling Annual
E&W = England & Wales
* Caution data not supplied by OCJR

Note: MSG data is always published a month in arrears. For an explanation of this data, refer to the Summary on page 2

Catching criminals and managing offenders

Serious acquisitive crime breakdown

Robbery

Year to date	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
Crimes	90	21	164	214	373	120	982
08/09 crimes	104	17	160	215	384	154	1034
% change from 08/09	-13.46%	23.53%	2.50%	-0.47%	-2.86%	-22.08%	-5.03%
MSG position	3 of 15	1 of 15	8 of 15	3 of 15	9 of 15	6 of 15	2 of 8
Detection rate	40.00%	47.62%	24.39%	24.30%	20.38%	21.67%	24.44%
MSG position	2 of 15	3 of 15	11 of 15	6 of 15	10 of 15	8 of 15	2 of 8
February 2010	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
Crimes	8	4	21	24	38	12	107
Detection rate	37.50%	50.00%	9.52%	12.50%	13.16%	0.00%	14.02%

Dwelling burglary

Year to date	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
Crimes	1032	229	1067	910	980	856	5074
08/09 crimes	977	265	1234	1309	867	897	5549
% change from 08/09	5.63%	-13.58%	-13.53%	-30.48%	13.03%	-4.57%	-8.56%
MSG position	2 of 15	2 of 15	7 of 15	4 of 15	4 of 15	7 of 15	2 of 8
Detection rate	13.76%	15.72%	13.12%	20.55%	17.35%	21.38%	16.91%
MSG position	9 of 15	10 of 15	13 of 15	2 of 15	7 of 15	3 of 15	4 of 8
February 2010	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
Crimes	97	13	101	100	71	83	465
Detection rate	6.19%	15.38%	14.85%	23.00%	9.86%	21.69%	15.27%

Vehicle crime

Year to date	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
Crimes	2249	415	2040	1720	2064	2203	10691
08/09 crimes	2495	541	2524	2138	2944	2616	13258
% change from 08/09	-9.86%	-23.29%	-19.18%	-19.55%	-29.89%	-15.79%	-19.36%
MSG position	8 of 15	1 of 15	5 of 15	4 of 15	8 of 15	11 of 15	2 of 8
Detection rate	6.67%	13.73%	8.92%	8.66%	8.24%	6.54%	7.97%
MSG position	12 of 15	6 of 15	9 of 15	10 of 15	10 of 15	13 of 15	5 of 8
February 2010	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
Crimes	188	21	155	110	185	162	821
Detection rate	5.85%	9.52%	9.68%	13.64%	16.22%	8.64%	10.60%
Detection numbers	11	2	15	15	30	14	87

Theft of a motor vehicle

Year to date	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
Crimes	550	107	558	350	487	385	2437
MSG position	10 of 15	1 of 15	7 of 15	3 of 15	7 of 15	2 of 15	2 of 8
Detection rate	16.18%	36.45%	16.31%	19.14%	14.99%	20.52%	17.97%
MSG position	10 of 15	1 of 15	10 of 15	4 of 15	10 of 15	5 of 15	5 of 8
February 2010	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
Crimes	55	11	46	25	39	38	214
Detection rate	16.36%	18.18%	17.39%	28.00%	15.38%	18.42%	18.22%
Detection numbers	9	2	8	7	6	7	39

Theft from a motor vehicle

Year to date	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
Crimes	1699	308	1482	1370	1577	1818	8254
MSG position	6 of 15	1 of 15	4 of 15	5 of 15	8 of 15	12 of 15	2 of 8
Detection rate	3.59%	5.84%	6.14%	5.99%	6.15%	3.58%	5.02%
MSG position	13 of 15	11 of 15	9 of 15	11 of 15	11 of 15	13 of 15	5 of 8
February 2010	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
Crimes	133	10	109	85	146	124	607
Detection rate	1.50%	0.00%	6.42%	9.41%	16.44%	5.65%	7.91%
Detection numbers	2	0	7	8	24	7	48

Robbery, dwelling burglary and vehicle crime are the component parts of serious acquisitive crime. These individual crime types do not have targets.

Catching criminals and managing offenders

Gun crime rate

	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total	MSG position 01 12 08 - 30 11 09
YTD February 2010	35	8	19	14	16	14	106	4 of 8
YTD February 2009	26	3	31	16	23	14	113	
% change from 08/09	34.6%	166.7%	-38.7%	-12.5%	-30.4%	0.0%	-6.2%	

SPI 5.5

Gun crime figures published reflect the APACS technical definition which includes "where the victim is convinced of the presence of a firearm, even if it is concealed and there is evidence of the suspect's intention to create this impression".

Knife crime rate

	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total	MSG position 01 10 08 - 30 09 09
YTD February 2010	89	28	125	101	189	78	610	3 of 8
YTD February 2009	129	31	124	109	198	72	663	
% change from 08/09	-31.0%	-9.7%	0.8%	-7.3%	-4.5%	8.3%	-8.0%	

SPI 5.6

Knife = knife or other sharp instrument (including broken glass/bottles) piercing the skin or, for threats and attempts, instruments normally capable of piercing the skin. The measure for counting broken glass/bottles has changed for 09-10 with less occurrences being counted by the Home Office. Knife crime figures published reflect the APACS technical definition which includes "where the victim is convinced of the presence of a knife, even if it is concealed and there is evidence of the suspect's intention to create this impression".

Serious sexual crime OBJT rate

SPI 6.4

The table below shows % of persons brought to justice for serious sexual crimes against the total number of serious sexual crimes

OBJT Crime category	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Rolling average
Tier 1: Serious Sexual Offences	35%	11%	9%	34%	21%	49%	31%

Murder offences

SPI 5.4

	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
YTD February 2010	4	2	3	2	2	2	15
YTD Domestic Murders 2009/10	1	0	1	0	1	2	5
YTD February 2009	2	1	0	1	3	2	9
YTD Domestic Murders 2008/09	1	1	0	1	3	2	8

FIU1 submissions

	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
YTD February 2010	222	201	258	182	235	183	1281
Number of eligible detections	3206	1561	3484	3417	3413	2782	17863
% submission rate	7%	13%	7%	5%	7%	7%	7%

	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
February 2010	20	17	30	17	14	13	111
Number of eligible detections	228	114	292	292	262	205	1393
% submission rate	9%	5%	10%	5%	5%	3%	8%

Eligible crimes are those covered by Proceeds of Crime Act (POCA)

Prolific and other Priority Offenders (PPOs) convictions

Number of convictions recorded against identified, prolific and other priority offenders (PPOs)

	Apr-Jun 09	Jul-Sept 09	Oct 2009	Nov 2009	Dec 2009	Jan 2010	YTD
Persistent Young Offenders	260	151	33	22	89	94	649
Priority Prolific Offenders	94	91	25	26	28	27	291
Persistent Priority Prolific Young Off's	14	7	1	0	5	3	30
Young Offenders	555	588	208	198	183	230	1962

Class A drugs sanction detections

Force Target

	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
YTD February 2010	23	25	213	52	107	78	498
YTD Target	45.75	36.60	73.21	73.21	91.51	45.75	366.03
February 2010	0	0	35	5	15	0	55

Drug seizures information

	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
YTD January 2010	989	1268	758	643	980	500	5138
YTD January 2009	921	897	529	622	614	400	3983
% change from 08/09	7.4%	41.4%	43.3%	3.4%	59.6%	25.0%	29.0%

Note: This data is produced one month in arrears Hart, Rushmoor & New Forest data from Nov now included

Number of Organised Crime Groups (OCGs) disrupted

Force Target

YTD February 2010	2008/2009	2009/2010	YTD Target
Number of OCGs identified and mapped	42	50	
Number of OCGs disrupted or partially disrupted through Crime OCU activity	27	33	22.9
Number of OCGs subject to tactical activity	96	113	

Note: MSG data is always published a month in arrears. For an explanation of this data, refer to the Summary on page 2

Protecting our communities

Domestic violence and abuse is defined by ACPO as: 'any incidence of threatening behaviour, violence or abuse (psychological, physical, sexual, financial or emotional) between adults, aged 18 and over, who are or have been intimate partners or family members, regardless of gender or sexuality'

Domestic violence and abuse crime arrest rate

Force Target

Domestic violence arrest rate is based on records where the occurrence has been flagged as a domestic, and has an arrest event or a linked person reason of arrested.

Target >80%

Year to Date	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
Domestic crimes	1896	589	1380	1296	1858	1345	8364
Domestic crime detection rate	32.49%	44.31%	41.09%	38.58%	32.56%	40.67%	37.02%
Domestic crime arrests	1455	471	1119	1054	1496	1034	6629
Domestic crime arrest rate	76.74%	79.97%	81.09%	81.33%	80.52%	76.88%	79.26%

Month	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
Domestic crimes	167	46	109	116	193	121	752
Domestic crime detection rate	24.55%	47.83%	46.79%	41.38%	25.91%	42.98%	35.11%
Domestic crime arrests	126	40	79	88	143	81	557
Domestic crime arrest rate	75.45%	86.96%	72.48%	75.86%	74.09%	66.94%	74.07%

Police No Further Action (NFA) Rate

Incidents classified as Domestic Violence crimes

Year to Date	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
Domestic Crimes	This data is currently not available. Work is continuing to provide this data in the coming months.						
Domestic Crimes NFA'd							
Domestic Crimes NFA Rate							

Jan-10	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
Domestic Crimes	This data is currently not available. Work is continuing to provide this data in the coming months.						
Domestic Crimes NFA'd							
Domestic Crimes NFA Rate							

Repeat incidents of domestic violence cases reviewed at MARAC

SPI 14.1

A Multi Agency Risk Assessment Conference (MARAC) meet to manage the highest risk domestic abuse cases. A 'case' = a victim & perpetrator(s) being reviewed at the same MARAC. Once a case has been to MARAC, it remains flagged as a MARAC case for 12 mths after the most recent MARAC review. A repeat case is when a case reviewed at MARAC has also been reviewed at the same MARAC within the preceding 12 mths. For further information on this measure please refer to Home Office Guidance on Performance Indicators for Policing & Community Safety 09/10.

Year to Date	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
Number of cases reviewed at MARAC	333	205	730	365	407	389	2429
Repeat cases reviewed at MARAC	84	74	250	109	158	98	773
% Repeat cases	25%	36%	34%	30%	39%	25%	32%

Hate crime detection rate

Force Target

Target >45%

Year to Date	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
Incidents	292	64	253	438	642	232	1921
Crimes	207	44	172	293	417	164	1297
Detections	97	24	92	143	203	78	637
Detection Rate	46.86%	54.55%	53.49%	48.81%	48.68%	47.56%	49.11%

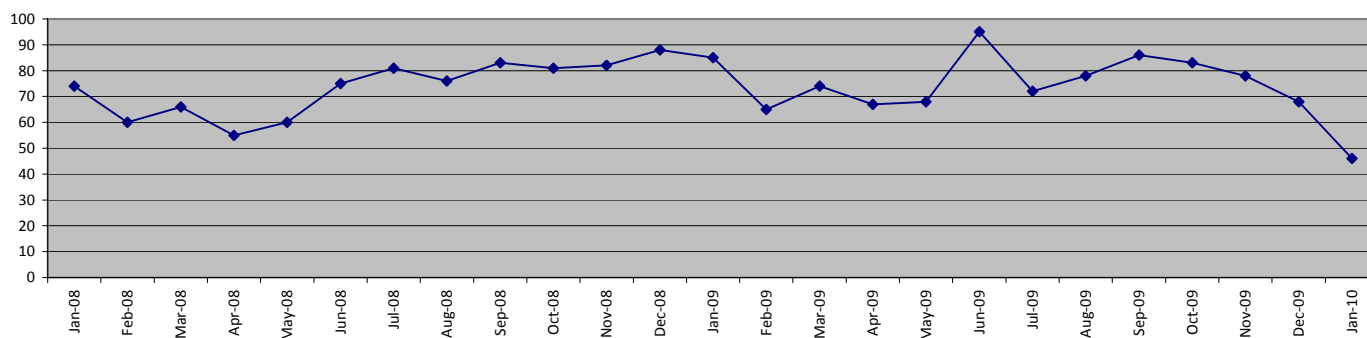
Month	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
Incidents	25	3	17	48	45	18	156
Crimes	18	2	8	29	26	14	97
Detections	6	5	4	16	9	6	46
Detection Rate	33.33%	250.00%	50.00%	55.17%	34.62%	42.86%	47.42%

Protecting our communities

Road traffic casualties

SPI 9.1 Force Target

Fatal/serious injury casualties - all victims

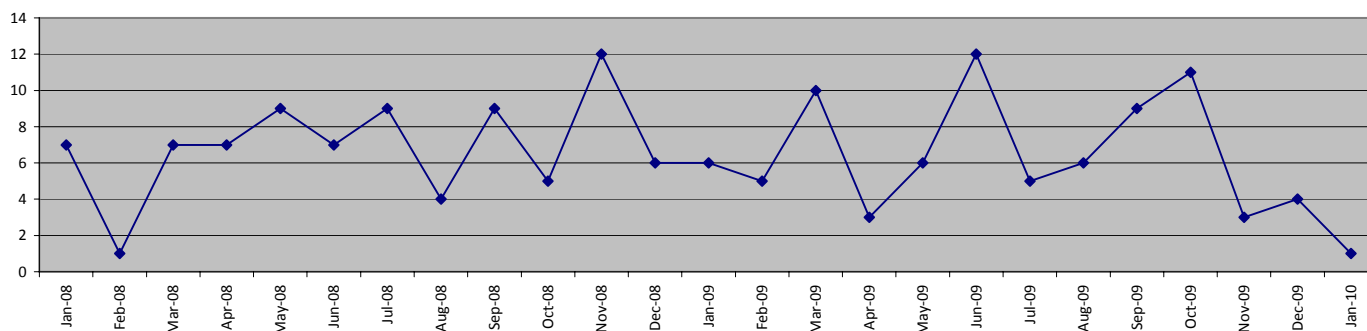


The Force target 2009/2010 is for less than 888 casualties, which equates to less than 744 in 306 days

YTD Jan 2010 = 741 casualties

	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western	Total
April 2009 - January 2010	186	66	143	70	83	193	741
of these, fatalities were	5	4	9	2	1	14	35
April 2008 - January 2009	157	76	169	89	77	198	766

Fatal/serious injury casualties - victims under 16 years



The DETR target is for a 50% reduction in child casualties by 2010 from 164 to 82

	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western	Total
April 2009 - January 2010	17	3	10	10	7	13	60
of these, fatalities were	0	0	0	0	0	0	0
April 2008 - January 2009	15	10	19	8	10	12	74

- Note: YTD numbers may change as the accident record data are updated each month
- Note: The casualties in East Hampshire have all been attributed to North & East OCU in the absence of a breakdown by OCUs
- Note: In October an issue was identified with the data collection for this measure. This resulted in an increase in the figures. The data provided on this page has now been updated.

Protecting our communities

Note: The below data shows some reductions on data published in previous months, this is due to technical problems being encountered. These

Impaired Driving Interventions									
		Dog Support Unit	Force Support Unit	Roads Policing Unit	Tactical Firearms Support Unit	Other 8 OCU Officers	8 OCU Total	Rest of Force	Force Total
Breath Tests	YTD Jun - Feb 10	190	69	9627	1183	1	11070	11545	22615
	Feb 10	9	9	592	135	0	745	739	1484
	YTD Jun 08 - Feb 09	84	119	16769	2002	0	18974	13781	32755
	Feb 09	23	9	982	91	0	1105	932	2037
Field Impairment Tests	YTD Jun - Feb 10	0	0	371	11	0	382	28	410
	Feb 10	0	0	28	3	0	31	4	35
	YTD Jun 08 - Feb 09	0	0	691	19	1	711	45	756
	Feb 09	0	0	35	0	0	35	5	40

¹ The Drager (breath test) units were implemented in June 2008 therefore no data can be included in these figures for April and May 2008.

Speed Offences										
		Dog Support Unit	Force Support Unit	Roads Policing Unit	Specialist Firearms Officers	Armed Response Vehicles	Other 8 OCU Officers	8 OCU Total	Rest of Force	Force Total
YTD Apr 09 - Jan 10		22	2	6019	13	61	7	6124	727	6851
Jan 10		5	0	351	1	5	0	362	52	414
YTD Apr 08 - Jan 09		18	1	6587	26	155	0	6787	416	7203
Jan 09		2	0	485	2	6	0	495	42	537
Feb 10 (Provisional)		9	0	306	0	9	0	324	33	357

Mobile Phone Offences										
		Dog Support Unit	Force Support Unit	Roads Policing Unit	Specialist Firearms Officers	Armed Response Vehicles	Other 8 OCU Officers	8 OCU Total	Rest of Force	Force Total
YTD Apr 09 - Jan 10		7	3	2223	54	298	0	2585	1209	3794
Jan 10		0	0	156	5	25	0	186	83	269
YTD Apr 08 - Jan 09		17	2	3368	46	482	0	3915	1369	5284
Jan 09		3	0	270	0	33	0	306	116	422
Feb 10 (Provisional)		1	0	175	1	16	0	193	64	257

Seatbelt Offences										
		Dog Support Unit	Force Support Unit	Roads Policing Unit	Specialist Firearms Officers	Armed Response Vehicles	Other 8 OCU Officers	8 OCU Total	Rest of Force	Force Total
YTD Apr 09 - Jan 10		17	1	2467	2	142	1	2630	1054	3684
Jan 10		0	0	117	0	11	1	129	40	169
YTD Apr 08 - Jan 09		25	2	5327	3	413	3	5773	1477	7250
Jan 09		3	1	342	0	12	0	358	86	444
Feb 10 (Provisional)		1	0	165	0	3	0	169	55	224

Sickness Data

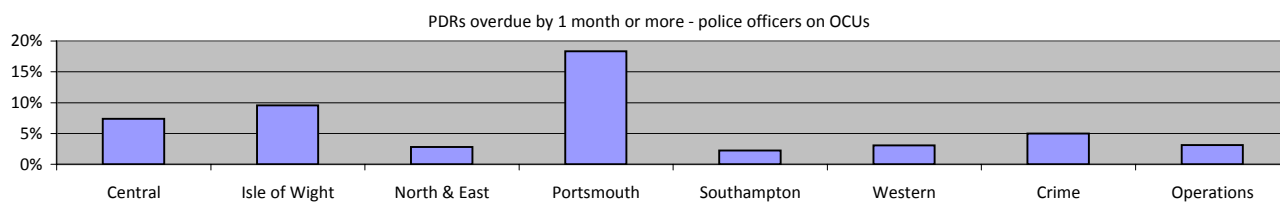
In July Hampshire Constabulary undertook a major upgrade of the software used to provide sickness data. This upgrade has resulted in a significant amount of change to the system and has resulted in sickness data being unavailable in time to publish in this Performance Profile

SPI 13.1 Force Target
SPI 13.2 Force Target

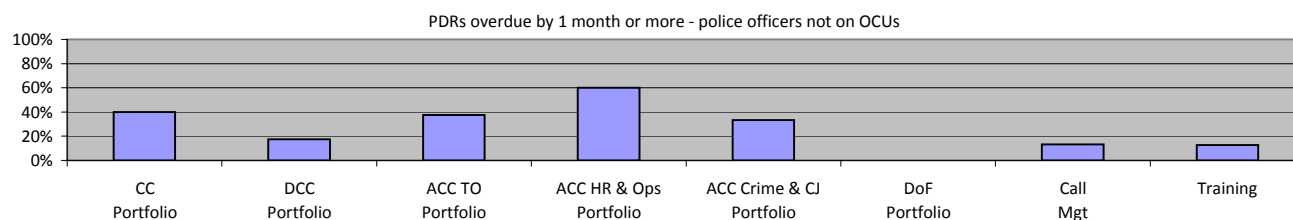
Making the most of our resources

Overdue PDRs

Police officer PDRs - police officers in OCU's



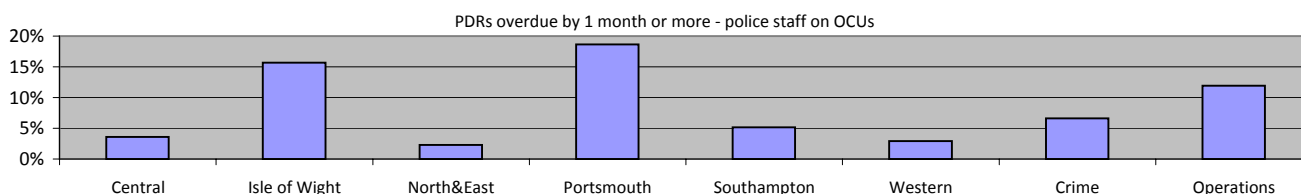
February 2010	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Crime	Operations
Population	608	220	570	409	496	519	403	383
Overdue	45	21	16	75	11	16	20	12
% overdue	7.4%	9.5%	2.8%	18.3%	2.2%	3.1%	5.0%	3.1%



February 2010	CC Portfolio	DCC Portfolio	ACC TO Portfolio	ACC HR & Ops Portfolio	ACC Crime & CJ Portfolio	DoF Portfolio	Call Mgt	Training
Population	5	46	8	5	12	N/A	38	55
Overdue	2	8	3	3	4	N/A	5	7
% overdue	40.0%	17.4%	37.5%	60.0%	33.3%	N/A	13.2%	12.7%

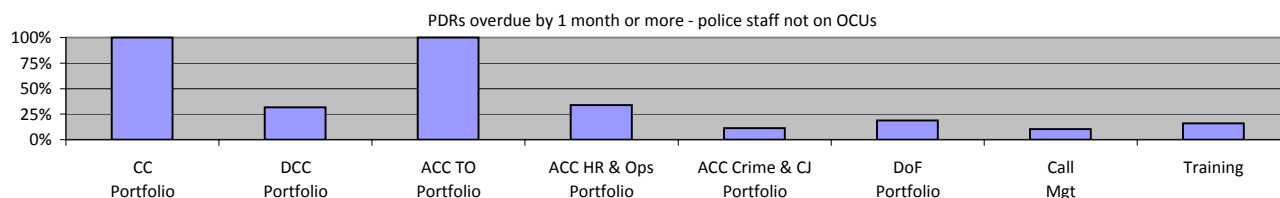
ACC HR and Ops Portfolio excludes Training figures which are reported on separately. No police officers work within DoF Portfolio.

Police staff PDRs - police staff in OCU's



February 2010	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western	Crime	Operations
Population	249	102	216	177	213	206	317	134
Overdue	9	16	5	33	11	6	21	16
% overdue	3.6%	15.7%	2.3%	18.6%	5.2%	2.9%	6.6%	11.9%

Police staff PDRs - police staff not in OCU's



February 2010	CC Portfolio	DCC Portfolio	ACC TO Portfolio	ACC HR & Ops Portfolio	ACC Crime & CJ Portfolio	DoF Portfolio	Call Mgt	Training
Population	2	318	2	62	336	148	392	88
Overdue	2	101	2	21	38	28	41	14
% overdue	100.0%	31.8%	100.0%	33.9%	11.3%	18.9%	10.5%	15.9%

ACC HR and Ops Portfolio excludes Training figures which are reported on separately

Making the most of our resources

Budget spend

The actual spend to the end of January 2010 was £238.815m. The projected spend for the force at the end of the financial year is £298.394m, which will be an underspend of £4.703m against the agreed budget.

	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Crime	Operations
Projected over/(under)spend 2009/2010	-£428,000	-£85,000	£36,000	-£178,000	-£138,000	-£293,000	-£758,000	-£116,000

Efficiency savings

The Authority needs to maximise efficiency gains both due to its budgetary constraints and in order to achieve value for money. In addition, there is a national Home Office target to deliver recurring efficiency or productivity gains equivalent to 10.3% of the 2007/08 'Gross Revenue Expenditure' over three years, by the end of 2010/11. Each Authority must set its own challenging target. The Authority and Force are currently working to a target equivalent to the national target, which equates to £33m over the 3 years (an average of £11m per annum). The actual achieved as at 31/03/09 was £9.4m. The current value of efficiency initiatives included in the register is £25.708m

Specialist support

7 OCU	OCU Supported							Total
	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Other	
April 2009	2	1	4	4	4	1	0	16
May 2009	1	1	0	3	3	0	0	8
June 2009	4	0	1	2	1	1	0	9
July 2009	4	1	1	1	1	1	0	9
August 2009	3	1	6	0	1	3	0	14
September 2009	2	2	2	1	2	5	0	14
October 2009	0	0	1	2	0	2	0	5
November 2009	1	0	4	0	3	0	0	8
December 2009	0	0	2	2	3	0	0	7
January 2010	0	2	0	2	2	2	0	8
February 2010	0	0	4	1	1	3	0	9
Total	17	8	25	18	21	18	0	107

NOTE: An 'assist' includes assistance that is outside of normal working practices and can encompass practical resources and/or managerial support. For example, it includes support with house to house/investigative enquiries, administrative support, interviewing/statement taking, advice and IT examinations, to name a few. A single assist can involve anything from one member of staff to several from a period of a few hours, to a whole week. An assist does not include phone calls.

8 OCU

8 OCU Commitment to ANPR Operations/OCU Support - April - January 10								
	OCU Supported							Total
	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Other*	
No. of Ops	144	9	95	67	73	63	46	497
Arrests	70	3	21	35	62	20	10	221
S.165 Vehicle Seizures	212	11	67	156	189	86	128	849
Impaired Drivers	20	0	15	27	30	9	10	111
Total Results	302	14	103	218	281	115	148	1181
Cash/POCA Seizures	Seized by or assisted by 8 OCU ANPR teams (£)							22,770
Drugs Seizures	Seized by or assisted by 8 OCU ANPR teams (approx £)							1,501,325

N.B. Recent court case showed Cocaine to the value of £1.5 million seized by RPU.

8 OCU NON-ANPR Pre-Planned Operations/Tasks/Requests for Resources - April - January 10								
	OCU Supported							Total
	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Other*	
No. of Ops	218	95	196	163	302	288	45	1307
Arrests	67	323	104	74	132	75	12	787
S.165 Vehicle Seizures	25	15	15	18	35	52	2	162
Total Results	92	338	119	92	167	127	14	949
Cash/POCA Seizures	Seized by or assisted by 8 OCU teams (not ANPR) (£)							168,909
Drugs Seizures	Seized by or assisted by 8 OCU ANPR teams (approx £) from Nov 2009							12,890
Drugs Seizures	Seized by or assisted by 8 OCU teams (not ANPR) (approx Kgs)							16.7

* Other is Mutual Aid or Out of County

Equipping our team to deliver

Financial awareness training

Financial awareness training will be undertaken for budget holders with the aim of ensuring a minimum of 95% of budget holders are trained by the end of the financial year. The target is for at least 95% of all Chief Inspector to Chief Superintendents to be trained by the end of the financial year

	Full Year Apr 09 - Mar 10		Year to Date (Jan 2010)	
	Courses Planned	Numbers to be trained	Courses Held	Numbers Trained
Chief Inspector to Chief Superintendent (target)	10	160	9	49
All staff				111

This section will be updated in the March Profile

Preparing for frontline supervision

A leadership project is underway and a formal Force leadership target will be established with supporting material to be published here in the coming months

	Full Year Apr 09 - Mar 10		Year to Date (Jan 2010)	
	Courses Planned	Numbers to be trained	Courses Held	Numbers Trained
Sergeants Operational Activities	6	108	6	69
Inspectors Statutory Responsibilities	5	70	4	48
First Line Manager - Leadership Part 1	6	96	10	140
First Line Manager - Leadership Part 2	6	96	7	92
First Line Manager - Action Learning Sets	18	108	27	262

Mobile data

The Constabulary has achieved the roll out of 300 mobile data terminals (as required by NPIA). Further data follow in the new year.

Minority ethnic officer recruitment

SPI 3.1

	All recruits	Minority ethnic recruits	%
YTD February 2010	170	4	2.4%

Female officer representation

SPI 3.2

	Male strength	Female strength	%
YTD February 2010	2668.1	1033.5	27.92%