

***Hampshire Constabulary  
Monthly Performance Profile  
March 2004***

# FORCE PERFORMANCE

2003/2004 April to March

## SCORECARD

	Force	Force
see	Apr-Mar	Apr-Mar
page	target	actual

Fareham	NE Hants	Andover	Gosport	IoW	Havant	P'mouth	N Forest	B'stoke	Eastleigh	C Hants	Soton
Apr-Mar	Apr-Mar	Apr-Mar	Apr-Mar	Apr-Mar	Apr-Mar	Apr-Mar	Apr-Mar	Apr-Mar	Apr-Mar	Apr-Mar	Apr-Mar
actual	actual	actual	actual	actual	actual	actual	actual	actual	actual	actual	actual

Latest NCRS compliance assessment		
Overall detection rate with sanction detections	15	>25% 21.5%
All crimes detection rate	15	no target 26.9%
House burglary crimes per 1000 households	4	<9 9.40
House burglary detection rate	5	>20% 20.1%
Vehicle crimes per 1000 population	6	<10.7 11.57
Vehicle crime detection rate	7	>10.5% 11.3%
Violent crimes per 1000 population	8	<13.9 21.50
Violent crime detection rate	9	>70% 48%
Full CPS files on time and FS or SP	29	>75% 71%
Fatal/Serious traffic collisions per 1000 population	22	<0.48 0.50
Sickness absence days per police officer	24	<9 8.88
Sickness absence days per support staff member	25	<9 8.75
Racially aggravated crimes detection rate	20	>58% 45%
% of domestic violence crimes where offender was dealt with	21	>80% 62%
% of domestic violence repeat victims	41	no target 24%
% of house burglary repeat victims	41	no target 5%

95%	92%	98%	95%	95%	95%	97%	93%	98%	96%	96%	91%
23.5%	19.4%	26.6%	22.1%	27.7%	19.7%	23.3%	23.0%	22.7%	16.9%	22.0%	18.8%
30.5%	26.4%	35.7%	27.2%	33.3%	23.6%	28.4%	31.3%	26.4%	21.8%	27.9%	23.0%
5.08	7.25	7.27	17.80	7.90	7.42	14.05	5.31	11.30	6.81	7.95	14.06
28%	22%	17%	21%	22%	17%	18%	18%	25%	15%	16%	21%
6.68	7.77	6.77	11.65	5.85	11.93	16.11	9.34	11.02	10.71	6.81	25.10
16%	14%	11%	16%	20%	12%	11%	16%	8%	13%	9%	7%
15.10	19.20	19.58	31.00	19.48	20.04	32.55	13.97	20.42	15.88	12.72	35.08
53%	46%	65%	42%	53%	46%	49%	69%	45%	47%	53%	45%
88%	75%	77%	99%	72%	84%	80%	72%	73%	66%	71%	46%
0.49	0.45	0.60	0.33	0.68	0.31	0.41	0.59	0.56	0.47	0.75	0.40
13.27	8.36	10.45	6.31	14.06	9.11	8.25	12.41	6.85	9.65	7.10	7.45
8.51	7.03	7.79	20.87	8.14	8.91	8.74	11.66	9.16	8.61	3.38	9.85
49%	54%	79%	54%	36%	50%	43%	54%	51%	37%	32%	40%
61%	67%	70%	64%	52%	62%	58%	75%	54%	65%	58%	61%
21%	26%	24%	20%	19%	26%	26%	24%	21%	23%	21%	28%
2%	3%	8%	6%	6%	6%	5%	4%	3%	5%	6%	7%

Number of measures better than or equal to target

9	8	8	7	6	6	6	5	4	3	3	3
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CID Major Crime Team investigations April-February 56

5	12	2	5	6	3	14	5	0	1	2	12
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Cells coloured green indicate that the performance is better than or equal to target

The targets are those agreed with ACCTO in March for house burglary, vehicle crime and violent crime crimes and detections,

25% for sanction all crime detection rate, 30% for all crime detection rate, 75% for CPS file quality and timeliness, 9 sickness absence days per year, 58% for racially aggravated crimes,

80% for domestic violence dealt with, and differential targets for collisions based on the DETR target for 2010.

**NOTE: The tie-breaker for BCUs with the same number of targets met is the position in BCU family.**

**NOTE: The CPS file data shown above is to January as February data are not available.**

## SCORECARD

# NCRS Scorecard

The Audit Commission Review of NCRS compliance, regarding the evidence that incidents had been correctly closed, showed that Hampshire Constabulary required to do further work in order to achieve a "green" rating (except for the Andover BCU).

As part of the NCRS action plan, a process has been devised involving a monthly self-assessment by BCUs and, when appropriate an assessment by the Force Crime Registrar.

The chart below will show the progress being made on Investigation 1 - whether crime-related incidents are being closed as crimes or there is sufficient information to justify that a notifiable crime record is not required. Investigation 2 is to show that, where investigation 1 identified that a crime record is required, there exists a crime record that refers to the incident on the crime recording system.

Colour scheme for the self-assessments



In the chart below, the percentages show the number of incidents which were found to be correctly documented

NCRS Compliance history Investigation 1

	NE Hants	B'stoke	Forest	Gosport	Fareham	Havant	P'mouth	Eastleigh	Andover	C Hants	Soton	IoW
April	75%	82%	77%	84%	72%	82%	76%	80%	91%	67%	63%	80%
August	69%	89%	70%	60%	79%	94%	83%	89%	100%	64%		78%
October	97%	90%	87%	91%	79%	92%	78%	93%	exempt	88%	62%	82%
Force Registrar November	82%					80%						
November	91%	92%	98%	95%	95%	92%	86%	81%	exempt	92%	58%	83%
Force Registrar December				81%				75%				
December	84%	90%	98%	95%	97%	89%	92%	91%	exempt	100%	68%	93%
January	83%	93%	94%	97%	98%	93%	96%	93%	98%	89%	87%	92%
February	92%	97%	98%	97%	95%	97%	99%	97%	99%	92%	90%	95%
March	92%	98%	93%	95%	95%	95%	97%	96%	98%	96%	91%	95%

NOTE: All BCUs were green on Investigation 2 in all the above self-assessments.

# FORCE PERFORMANCE

2003/2004 March

## SCORECARD

		Force	Force	N Forest	NE Hants	Andover	Fareham	Gosport	IoW	Havant	C Hants	Eastleigh	P'mouth	Soton	B'stoke
see	March	March	March	March	March	March	March	March	March	March	March	March	March	March	March
page	target	actual	actual	actual	actual	actual	actual	actual	actual	actual	actual	actual	actual	actual	actual
NCRS compliance	15			93%	92%	98%	95%	95%	95%	95%	96%	96%	97%	91%	98%
Overall detection rate with sanction detections	15	>25%	21.5%	24.4%	25.2%	24.9%	25.8%	17.1%	28.3%	25.7%	26.3%	18.3%	21.5%	16.6%	17.3%
All crimes detection rate	4	no target	27%	35.5%	28.8%	40.4%	31.8%	21.4%	30.1%	28.9%	34.2%	23.6%	25.1%	22.0%	18.6%
House burglary crimes per 1000 households	5	<0.75	0.75	0.54	0.56	0.39	0.27	1.14	0.44	0.94	1.09	0.57	1.12	0.87	0.88
House burglary detection rate	6	>20%	33.6%	33%	56%	40%	33%	24%	38%	32%	33%	22%	44%	39%	7%
Vehicle crimes per 1000 population	7	<0.89	0.97	0.63	0.64	0.32	0.61	0.51	0.84	0.94	0.56	1.20	1.38	2.07	0.86
Vehicle crime detection rate	8	>10.5%	14.9%	14%	13%	19%	12%	15%	34%	33%	10%	28%	7%	9%	4%
Violent crimes per 1000 population	9	<1.16	2.00	1.07	0.83	1.81	1.45	2.00	1.95	2.67	0.96	1.67	2.88	3.88	2.05
Violent crime detection rate	29	>70%	47%	97%	95%	68%	54%	39%	36%	43%	70%	41%	43%	37%	31%
Full CPS files on time and FS or SP	22	>75%	75.5%	92.0%	72.5%	65.0%	95.2%	98.1%	68.6%	70.9%	62.2%	50.0%	82.3%	72.9%	56.8%
Fatal/Serious traffic collisions per 1000 population	24	<0.045	0.034	0.04	0.04	0.06	0.02	0.03	0.02	0.03	0.04	0.05	0.02	0.04	0.03
Sickness absence days per police officer	25	<0.75	0.94	1.50	0.61	0.74	0.76	0.43	2.74	0.87	0.62	0.41	1.25	0.31	0.09
Sickness absence days per support staff member	20	<0.75	0.93	0.84	1.02	1.70	1.79	1.31	0.89	1.44	0.81	0.26	0.69	0.73	0.98
Racially aggravated crimes detection rate	21	>58%	75%	60%	100%	100%	200%	0%	no crimes	125%	33%	no crimes	33%	89%	100%
% of domestic violence crimes where offender was dealt with	41	>80%	60%	107%	111%	100%	73%	69%	27%	70%	69%	72%	59%	57%	43%

Number of measures better than or equal to target

11 11 9 8 8 8 7 7 6 6 6 4

see note

Cells coloured green indicate that the performance is better than or equal to target

The targets are those agreed with ACCTO in March for house burglary, vehicle crime and violent crime crimes and detections,

25% for sanction all crime detection rate, 30% for all crime detection rate, the force target for CPS file quality and timeliness, fatal/serious collisions, sickness days,

racially aggravated detection rate and domestic violence dealt with.

### NOTES

NE Hants BCU reclassified 133 previously counted violent crimes to no crimes, error records or incidents

The CPS file data shown above is for January as February data are not available.

## Review of Force Performance to March 2004

This report covers the 2003/2004 reporting year.

It should be read in conjunction with BCU and Sector Profile Reports and PI Spreadsheets which can be found in the Public Folder "...PERFORMANCE INFORMATION".

Once again this Profile includes Department PIs, which are planned to grow into valuable customer-focused measures to help improve overall quality and performance.

The target is to publish this profile report by the **fifth** working day of the following month and therefore BCUs need to have PACE stop/search data available by the 2nd working day.

The BCU data on pages 4,5,6,7,8,9,15 and 21 are ordered by BCU performance with the best performance always to the left. These tables are shaded light blue as an indication that they are ordered.

### The following highlight points should be noted

**All 12 BCUs assessed themselves as being in conformance with NCRS requirements**  
**Sickness absence days were below target for 2003-2004 for police officers and police staff**  
**The house burglary detection rate was 20.1% (the target was 20%)**  
**The vehicle crime detection rate was 11.3% (the target was 10.5%)**  
**The % of 999 calls answered within 10 seconds was 90.3% (after several months below target)**

but

**The number of vehicle crimes is down 6% from last year but 8% over target**  
**The number of violent crimes is 53% up on last year (see note on NCRS)**  
**The violent crime detection rate is 49.4% (target was 70%) and the sanction rate is 34.1%**  
**The number of complaints is up 40% from the same period last year (1038v741)**

**The 17% increase in crimes (53% in violent crimes) needs to be reviewed with regard to the rate at which the National Crime Recording Standard (NCRS) was adopted by BCUs. It would seem that some BCUs did not significantly adopt the standard until the last quarter of 2002/03, and that familiarisation with NCRS resulted in extra offences throughout the year. This can best be seen on the Violent crime chart on page 8 which would appear to show that the rate of violent crime has levelled off in the last 8 months.**

On page 67 the newly published iQuAnTa data on achievement against PSA2 targets are shown. These show that the Constabulary is doing well on Domain One - Reducing Crime (because vehicle crime is down 6%) and badly on Domain Two - Investigating Crime (because the overall sanction detection rate is down from 23.7% in 2002-2003 to 21.5%). Although the total number of sanction detections was up 6%, the 17% increase in crimes meant that the overall sanction detection rate declined.

Please send any suggestions to improve this document to Grahame Ford in Corporate Services.

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## Guide to Performance Information published in PI spreadsheets on Public Folders each month

The Performance Review Team produces a range of Performance Information each month in support of this profile.

To locate these spreadsheets, open Public Folders, find the "...PERFORMANCE INFORMATION" folder and double-click to open it.

Each month you will find

month 2003 Force Profile	by the 5th working day of the following month
month 2003 Crime Spreadsheets	by the 6th working day of the following month
month 2003 BCU Profiles	by the 7th working day of the following month
month 2003 PI spreadsheets	by the 7th working day of the following month
month 2003 Sector Profiles	by the 10th working day of the following month

The Crime Spreadsheets contain details of all the crimes and detections for each BCU with pivot tables to allow the user to ask detailed crime number queries without resorting to ACR.

Sector Profiles are now published each month for all BCUs; these provide a means of monitoring performance at Sector level and are intended to aid BCUs with managing the performance of their constituent sectors.

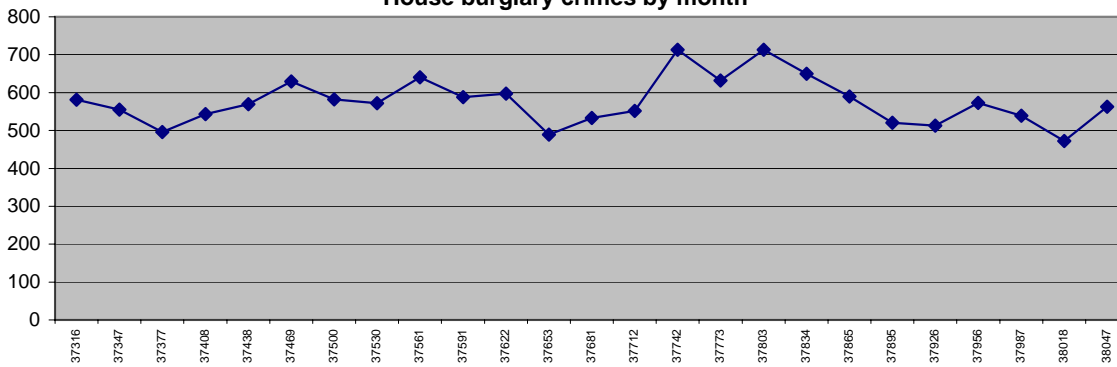
### PI Spreadsheets contain data on the following areas.

999 calls (numbers and % answered within target)  
ALTARIS data (incident counts, emergency response, despatch response)  
Attempts data  
Complaints data  
CPS Files  
Detection types (BV129)  
Distraction burglary  
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Major and Serious crimes  
Medical Retirement  
No crimes  
Overdue PDRs  
Racist Incidents  
Sickness absence in departments  
Traffic Collisions and Casualties

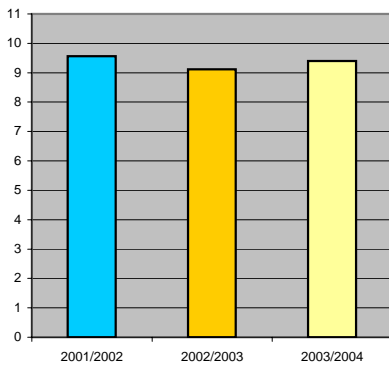
In June 2002, for the first time, an extended list of Department PIs was included. Several indicators are under development and no data are available for this report. Many Department PIs are quarterly measures and are not normally produced in the first few working days of the quarter. These will be published as available.

# House burglary crimes (BV126)

## House burglary crimes by month



## House burglary crimes per 1000 households April to March (last 3 years)



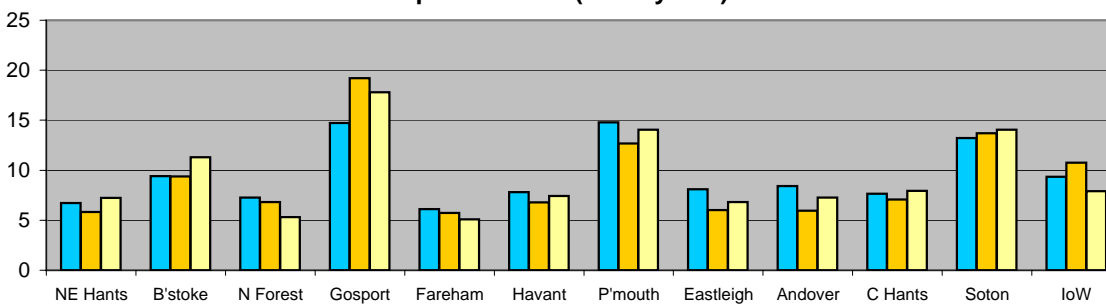
Force target for 2003/2004 is for less than 9 house burglary crimes per 1000 households.

To March 2004, there were 9.4 per 1000 households

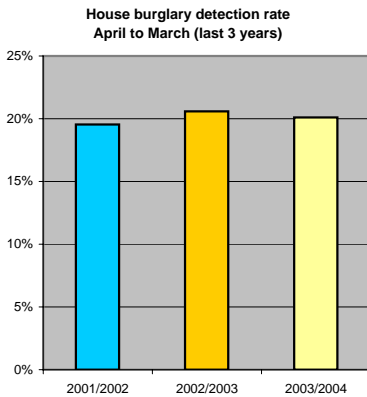
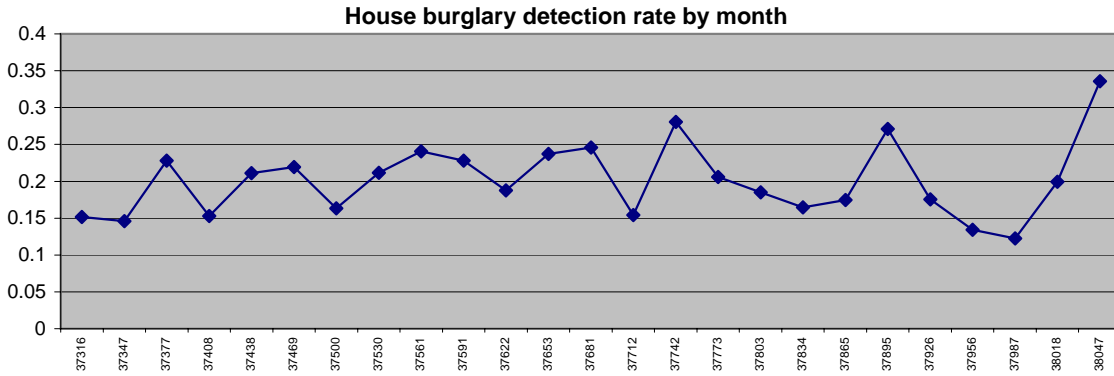
## Ordered by % change from last year

Data to Mar 2004	N Forest	IoW	Fareham	Gosport	Soton	Havant	P'mouth	C Hants	Eastleigh	Andover	B'stokes	NE Hants	Force
YTD Apr03-Mar04	391	468	281	578	1346	450	1143	533	442	185	710	503	7,030
YTD Apr02-Mar03	521	559	319	637	1292	420	1038	481	391	158	582	395	6,793
YTD Apr01-Mar02	554	486	340	488	1247	482	1211	521	527	224	585	457	7,122
This month	40	26	15	37	83	57	91	73	37	10	55	39	563
Monthly 03/04 target	43	47	26	43	97	36	89	38	33	15	42	35	561
% change	-25.0%	-16.3%	-11.9%	-9.3%	4.2%	7.1%	10.1%	10.8%	13.0%	17.1%	22.0%	27.3%	3.5%

## House burglaries per 1000 households April to March (last 3 years)



# House burglary detection rate (BV126)



Force target for 2003/2004 is 20% or greater.

To March 2004, the detection rate was 20.1%

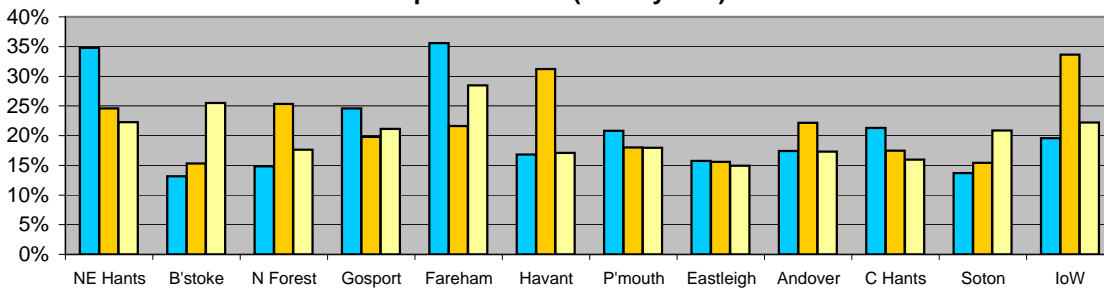
## Ordered by sanction detection rate

Data to Mar 2004	Fareham	B'stokes	NE Hants	IoW	Gosport	Soton	P'mouth	N Forest	C Hants	Havant	Andover	Eastleigh	Force
YTD Apr03-Mar04	28%	25%	22%	22%	21%	21%	18%	18%	16%	17%	17%	15%	20.1%
YTD Apr02-Mar03	22%	15%	25%	34%	20%	15%	18%	25%	17%	31%	22%	16%	20.6%
YTD Apr01-Mar02	36%	13%	35%	20%	25%	14%	21%	15%	21%	17%	17%	16%	19.5%
This month	33%	7%	56%	38%	24%	39%	44%	33%	33%	32%	40%	22%	33.6%
BCU 03/04 target	25%	18%	20%	25%	20%	20%	20%	22%	20%	23%	22%	16%	20%
% change	6.8%	10.2%	-2.3%	-11.4%	1.3%	5.5%	-0.1%	-7.7%	-1.5%	-14.1%	-4.9%	-0.7%	-0.5%

## Detection rate by type

Sanction	Fareham	B'stokes	NE Hants	IoW	Gosport	Soton	P'mouth	N Forest	C Hants	Havant	Andover	Eastleigh	Force
Sanction	25.6%	25.4%	20.9%	19.4%	17.5%	17.4%	16.5%	16.4%	15.0%	14.9%	14.6%	12.4%	18.0%
Administrative	2.8%	0.1%	1.4%	2.8%	3.6%	3.5%	1.4%	1.3%	0.9%	2.2%	2.7%	2.5%	2.1%

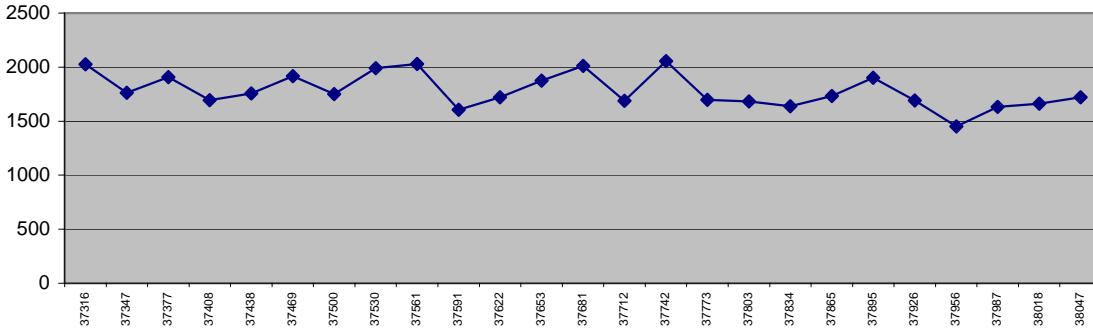
## House burglary detection rate April to March (last 3 years)



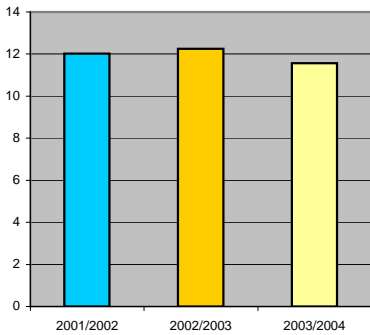
NOTE: Sanction detections are Charged, Summonsed, Cautioned, Reprimand, Final Warning, TIC and Fixed Penalty Notice.  
Administrative detections are all other valid detections as in the Counting Rules.

# Vehicle crimes (BV128)

## Vehicle crimes by month



## Vehicle crimes per 1000 population April to March (last 3 years)



Force target for 2003/2004 is for less than 10.7 vehicle crimes per 1000 population.

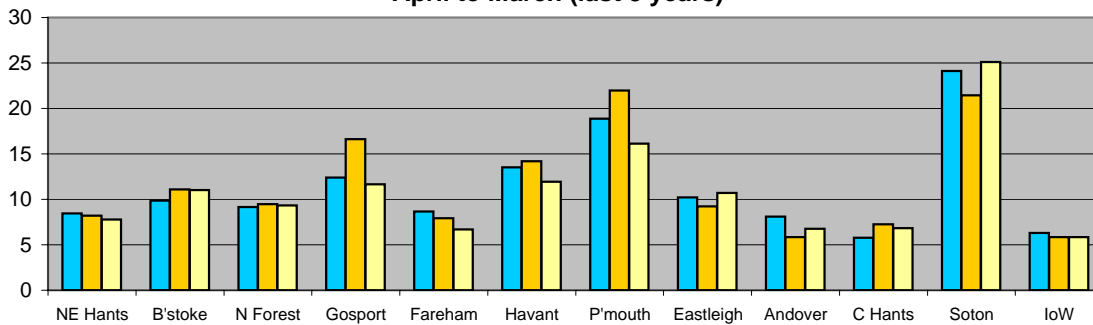
To March 2004, there were 11.6 crimes per 1000 pop'n

8% over target  
(but this is 5.6% lower than 2002/2003)

## Ordered by % change from last year

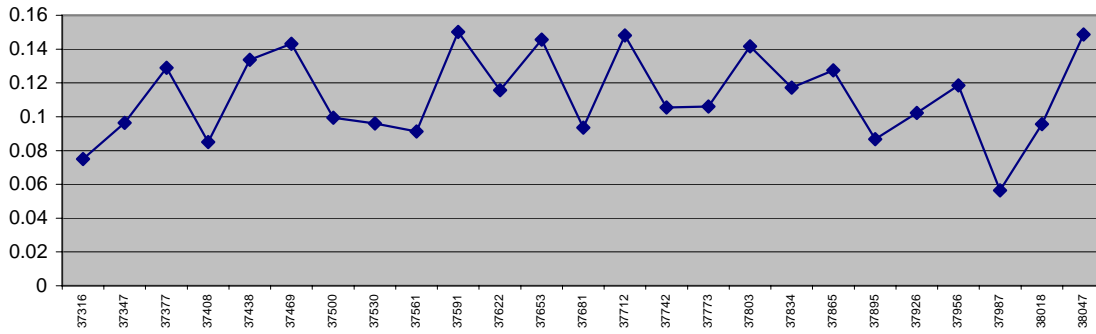
Data to Mar 2004	Gosport	P'mouth	Havant	Fareham	NE Hants	C Hants	N Forest	B'stoke	IoW	Soton	Andover	Eastleigh	Force
YTD Apr03-Mar04	890	3008	1757	915	1356	1120	1582	1681	776	5338	438	1700	20,561
YTD Apr02-Mar03	1314	4228	2117	1078	1459	1192	1631	1719	750	4692	381	1460	22,021
YTD Apr01-Mar02	980	3631	2016	1176	1500	951	1575	1528	806	5282	530	1615	21,590
This month	39	258	138	83	112	92	106	131	111	441	21	190	1,722
Monthly 03/04 target	96	291	147	82	116	75	134	127	61	355	37	106	1,585
% change	-32.3%	-28.9%	-17.0%	-15.1%	-7.1%	-6.0%	-3.0%	-2.2%	3.5%	13.8%	15.0%	16.4%	-6.6%

## Vehicle crimes per 1000 population April to March (last 3 years)

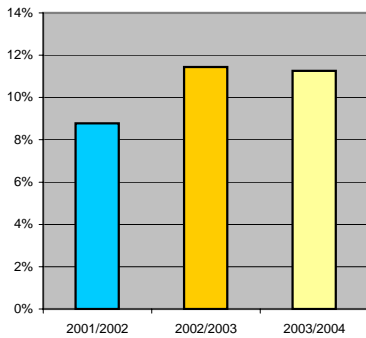


# Vehicle crimes detection rate (BV128)

## Vehicle crimes detection rate by month



## Vehicle crimes detection rate April to March (last 3 years)



Force target for 2003/2004 is 10.5% or greater.

To March 2004, the detection rate was 11.3%

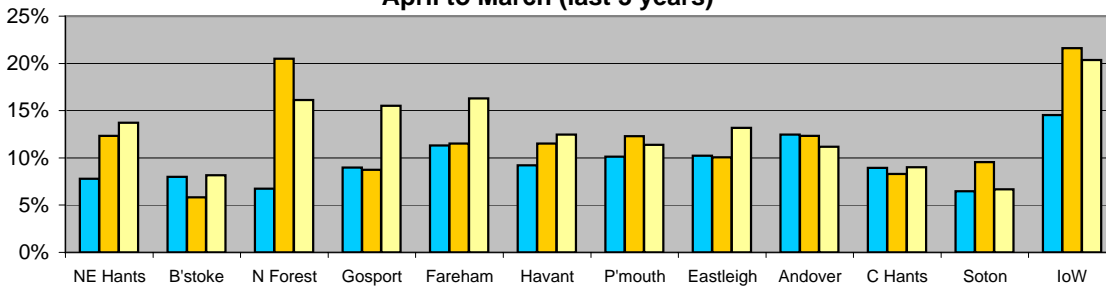
## Ordered by sanction detection rate

Data to Mar 2004	IoW	N Forest	Fareham	Gosport	NE Hants	Eastleigh	Havant	P'mouth	Andover	C Hants	B'stokes	Soton	Force
YTD Apr03-Mar04	20%	16%	16%	16%	14%	13%	12%	11%	11%	9%	8%	7%	11.3%
YTD Apr02-Mar03	22%	20%	12%	9%	12%	10%	12%	12%	12%	8%	6%	10%	11.4%
YTD Apr01-Mar02	15%	7%	11%	9%	8%	10%	9%	10%	12%	9%	8%	6%	8.8%
This month	34%	14%	12%	15%	13%	28%	33%	7%	19%	10%	4%	9%	14.9%
BCU 03/04 target	10.5%	13%	14%	10.5%	12%	12%	12%	13%	12%	10%	9%	10%	10.5%
% change	-1.2%	-4.4%	4.8%	6.8%	1.4%	3.1%	0.9%	-0.9%	-1.1%	0.7%	2.3%	-2.9%	-0.2%

## Detection rate by type

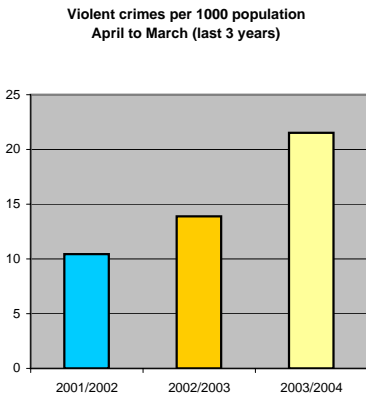
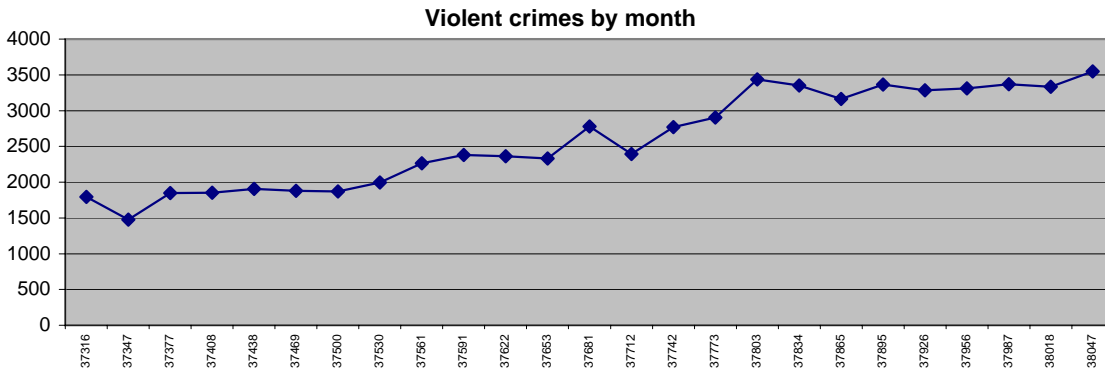
Sanction	16.4%	15.5%	15.1%	14.5%	13.1%	12.8%	12.3%	10.9%	9.1%	7.8%	7.5%	6.1%	10.5%
Administrative	4.0%	0.6%	1.2%	1.0%	0.7%	0.4%	0.2%	0.5%	2.1%	1.3%	0.7%	0.6%	0.8%

## Vehicle crimes detection rate April to March (last 3 years)



NOTE: Sanction detections are Charged, Summoned, Cautioned, Reprimand, Final Warning, TIC and Fixed Penalty Notice.  
Administrative detections are all other valid detections as in the Counting Rules.

# Violent crimes (BV127)



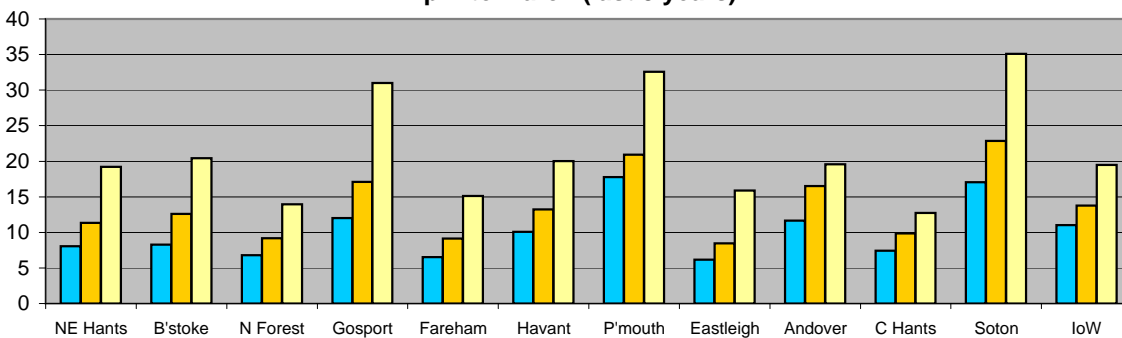
The Best Value target for violent crime in 2003/2004 is to be no higher than in 2002/03 (13.9 crimes per 1000 population)

To March 2004, there were 21.5 crimes per 1000 pop'n

Ordered by % change from last year

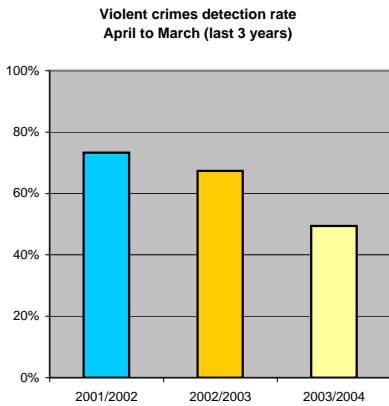
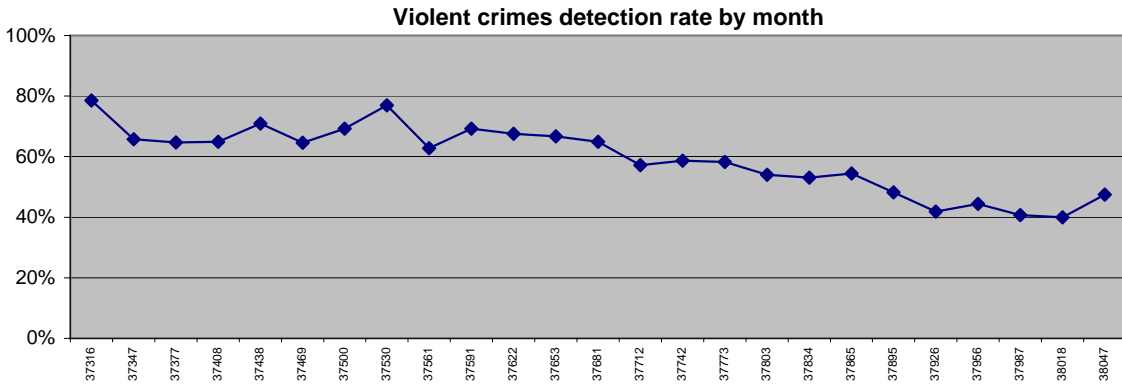
Data to Mar 2004	Andover	C Hants	IoW	Soton	Havant	N Forest	P'mouth	B'stokes	NE Hants	Fareham	Gosport	Eastleigh	Force
YTD Apr03-Mar04	1266	2091	2585	7461	2952	2365	6078	3116	3350	2067	2369	2522	38,222
YTD Apr02-Mar03	1080	1619	1762	5005	1975	1578	4027	1955	2017	1240	1351	1338	24,947
YTD Apr01-Mar02	761	1222	1412	3737	1501	1172	3420	1281	1429	886	950	974	18,745
This month	117	158	259	826	393	181	538	313	145	198	153	265	3,546
Monthly 03/04 target	72	137	133	482	144	120	388	165	145	103	85	106	2,079
% change	17.2%	29.2%	46.7%	49.1%	49.5%	49.9%	50.9%	59.4%	66.1%	66.7%	75.4%	88.5%	53.2%

**Violent crimes per 1000 population  
April to March (last 3 years)**



NOTE: North East Hampshire have reclassified a further 133 violent crimes (which counted in February) to no crimes, error records or incidents.

# Violent crimes detection rate (BV 127)



Force target for 2003/2004 is 70% or greater.

To March 2004, the detection rate is 49.4%



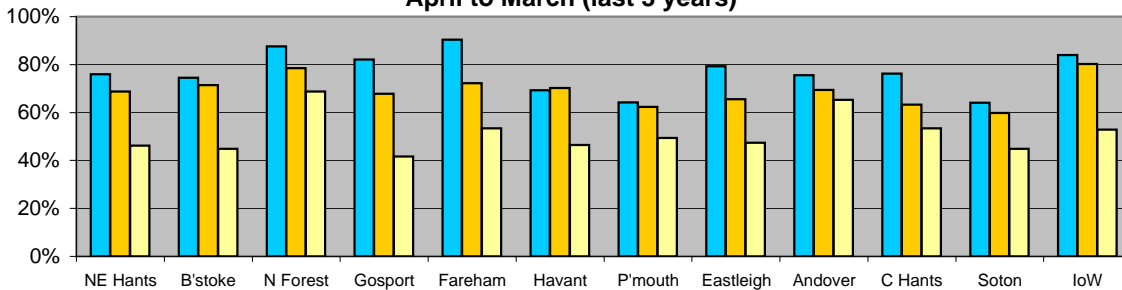
## Ordered by sanction detection rate

Data to Mar 2004	Andover	IoW	N Forest	C Hants	P'mouth	Havant	B'stokes	Soton	Fareham	Eastleigh	Gosport	NE Hants	Force
YTD Apr03-Mar04	65%	53%	69%	53%	49%	46%	45%	45%	53%	47%	42%	46%	49.4%
YTD Apr02-Mar03	69%	80%	79%	63%	62%	70%	71%	60%	72%	66%	68%	69%	67.3%
YTD Apr01-Mar02	76%	84%	88%	76%	64%	69%	74%	64%	90%	79%	82%	76%	73.3%
This month	68%	36%	97%	70%	43%	43%	31%	37%	54%	41%	39%	95%	47%
BCU 03/04 target	72%	82%	75%	70%	65%	72%	70%	60%	80%	70%	70%	72%	70%
% change	-4.1%	-27.4%	-9.8%	-9.9%	-12.9%	-23.8%	-26.7%	-15.0%	-18.7%	-18.1%	-26.1%	-22.6%	-17.9%

## Detection rate by type

Sanction	Andover	IoW	N Forest	C Hants	P'mouth	Havant	B'stokes	Soton	Fareham	Eastleigh	Gosport	NE Hants	Force
Sanction	40.6%	40.2%	38.4%	38.1%	35.7%	34.0%	33.9%	32.6%	32.5%	31.2%	29.5%	28.2%	34.1%
Administrative	24.7%	12.6%	30.3%	15.3%	13.8%	12.4%	10.9%	12.3%	20.9%	16.3%	12.2%	18.0%	15.4%

## Violent crimes detection rate April to March (last 3 years)

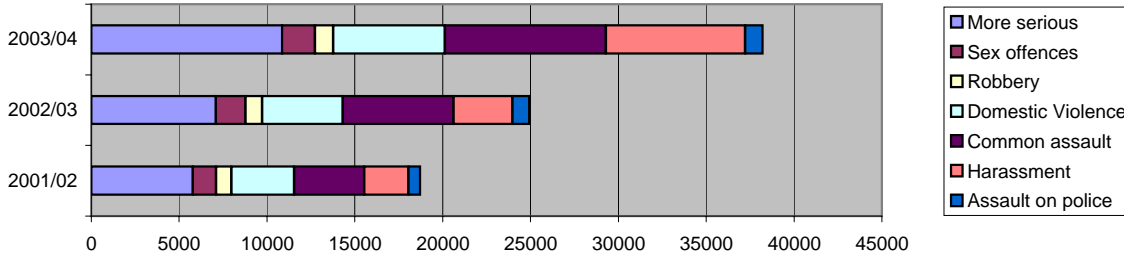


NOTE: Sanction detections are Charged, Summonsed, Cautioned, Reprimand, Final Warning, TIC and Fixed Penalty Notice.  
Administrative detections are all other valid detections as in the Counting Rules.

## Violent crime breakdown

Violent crime is a sub-category of crime used by the Home Office which includes murder, GBH, ABH, common assault, harassment, sexual offences and robbery. It includes domestic violence. It is important to understand changes in the numbers of violent crimes and detections in terms of changes within each of these categories.

**Breakdown of violent crime  
(April to March)**



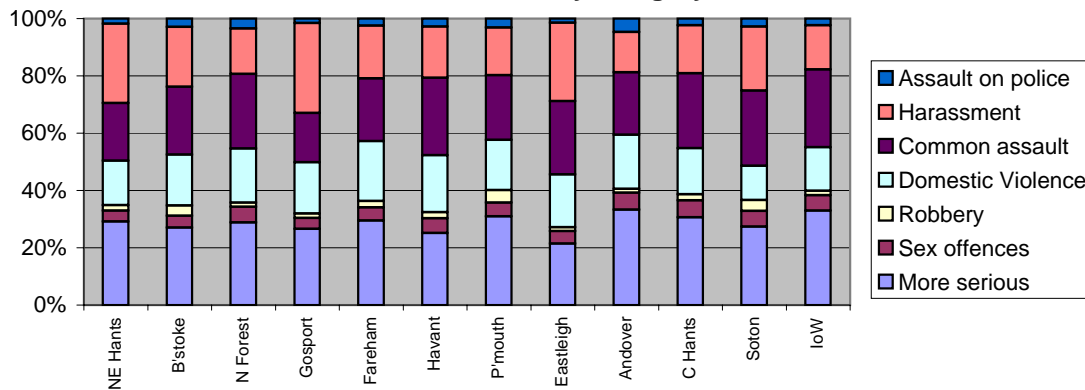
April to March	2001/02	2002/03	2003/04	Increase	% of total
More serious	5770	7090	10863	53.2%	28.4%
Sex offences	1342	1689	1873	10.9%	4.9%
Robbery	864	956	1033	8.1%	2.7%
Domestic Violence	3571	4581	6358	38.8%	16.6%
Common assault	3987	6301	9176	45.6%	24.0%
Harassment	2521	3355	7915	135.9%	20.7%
Assault on police	682	975	1004	3.0%	2.6%
<b>Total</b>	<b>18737</b>	<b>24947</b>	<b>38222</b>	<b>53.2%</b>	

Detections 2003/04	
5667	52.2%
766	40.9%
264	25.6%
4093	64.4%
3983	43.4%
3153	39.8%
965	96.1%
<b>18891</b>	<b>49.4%</b>

Street	Domestic	
10863	2708	More serious
1873	161	Sex offences
1033	7	Robbery
9176	2832	Common assault
7915	646	Harassment
1004	4	Assault on police
<b>31864</b>	<b>6358</b>	<b>Total</b>

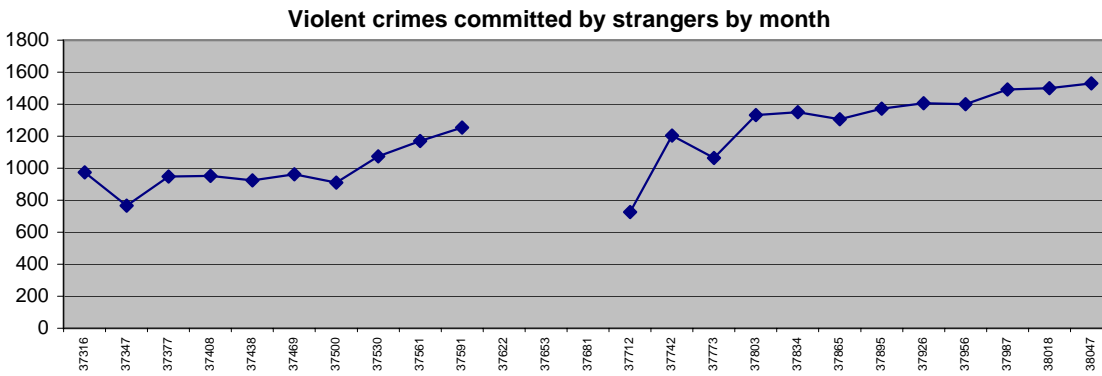
April to March	NE Hants	B'stokes	N Forest	Gosport	Fareham	Havant	P'mouth	Eastleigh	Andover	C Hants	Soton	IoW	Force
More serious	977	844	682	631	609	742	1884	542	421	641	2039	851	10863
Sex offences	129	128	128	88	95	151	291	109	76	123	415	140	1873
Robbery	63	111	36	38	46	65	260	35	16	45	277	41	1033
Domestic Violence	520	553	445	424	433	586	1069	463	240	335	898	392	6358
Common assault	674	738	616	406	451	798	1369	645	275	548	1955	701	9176
Harassment	926	652	375	744	383	528	1018	692	179	349	1671	398	7915
Assault on police	61	90	83	38	50	82	187	36	59	50	206	62	1004
<b>Total</b>	<b>3350</b>	<b>3116</b>	<b>2365</b>	<b>2369</b>	<b>2067</b>	<b>2952</b>	<b>6078</b>	<b>2522</b>	<b>1266</b>	<b>2091</b>	<b>7461</b>	<b>2585</b>	<b>38222</b>

**Violent crimes by category**



In the above breakdown, all violent crimes that are marked as domestic violence are counted only once. e.g. A common assault that is marked as domestic violence will not count in the common assault numbers.

## Violent Crime Stranger (BV 127)



### NOTE

The method of recording victim/offender relationship until January 2003 was unsatisfactory because the option U for unknown was interpreted to cover stranger but also used in other cases where the officer had neglected to ask etc. The data appeared to show that 51% of violent crimes were stranger crimes.

From 12 January 2003, the options have been changed so that the option X = stranger is expected to give a much more reliable figure for the number of offences committed by strangers.

Although no detailed data were available for January to March 2003, a quick review of February and March violent crimes showed that stranger violent crimes account for 35% of all violent crimes and this figure was used to estimate stranger violence for 2002/2003.

The figures for 2003/04 are a few percentage points over 35%. Given that extra crimes are being reported as a result of NCRS, it would be expected that the stranger proportion would increase.

April to March	Domestic violence	Common assault	Harassment	More serious	on Police	Robbery	Sexual
Violent crimes	6358	9176	7915	10863	1004	1033	1873
Stranger	14	3796	4357	5308	882	843	490
%	0.2%	41.4%	55.0%	48.9%	87.8%	81.6%	26.2%

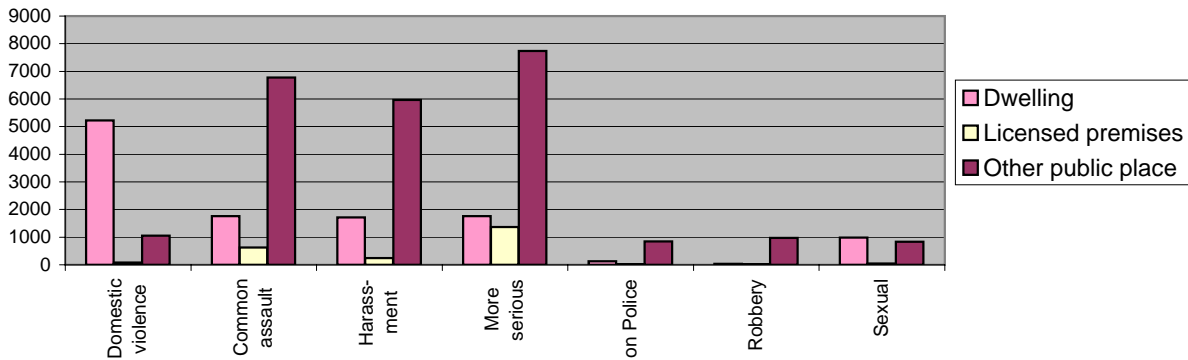
Violent crime
38222
15690
41.0%

Detects	%
18891	49.4%
6358	40.5%

April to March	NE Hants	B'stoke	N Forest	Gosport	Fareham	Havant	P'mouth	Eastleigh	Andover	C Hants	Soton	IoW	Force
Violent crimes	3350	3116	2365	2369	2067	2952	6078	2522	1266	2091	7461	2585	38222
Stranger	1400	1211	821	893	750	1059	2815	992	373	835	3805	736	15690
%	41.8%	38.9%	34.7%	37.7%	36.3%	35.9%	46.3%	39.3%	29.5%	39.9%	51.0%	28.5%	41.0%

# Violent Crime Public Place (BV127)

## Violent crimes location (April to March)



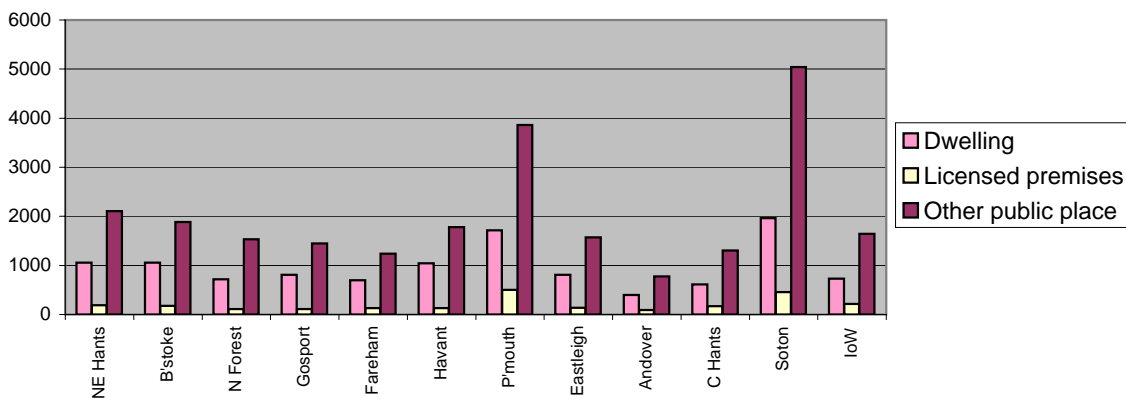
April to March	Domestic violence	Common assault	Harassment	More serious	on Police	Robbery	Sexual
Dwelling	5223	1765	1712	1760	129	40	987
Licensed premises	84	631	241	1367	26	21	47
Other public place	1051	6780	5962	7736	849	972	839

Violent crime	% of total
11616	30.4%
2417	6.3%
24189	63.3%

Detects	%
6258	53.9%
1002	41.5%
11631	48.1%

April to March	NE Hants	B'stoke	N Forest	Gosport	Fareham	Havant	P'mouth	Eastleigh	Andover	C Hants	Soton	IoW	Force
Dwelling	1056	1056	719	811	696	1045	1715	810	401	615	1962	730	11616
Licensed premises	190	174	113	109	129	128	500	140	91	172	457	214	2417
Other public place	2104	1886	1533	1449	1242	1779	3863	1572	774	1304	5042	1641	24189
													38222

## Violent crimes location by BCU



Note that the Home Office Best Value Performance Indicator definition for Public Place is the sum of Licensed Premises and Other Public Place.

## Violent crime Substance-related (BV 127)

### NOTE

The method of recording whether the offender was under the influence of drink or drugs was most unsatisfactory until January 2003 as it was an optional field which many officers neglected to complete. Using this field only, 6% of violent crimes were seen as drink/drug related.

From September 2002, the field in detected crimes was used - this is much better completed by officers and this indicated that 36% of violent crimes were drink/drugs related.

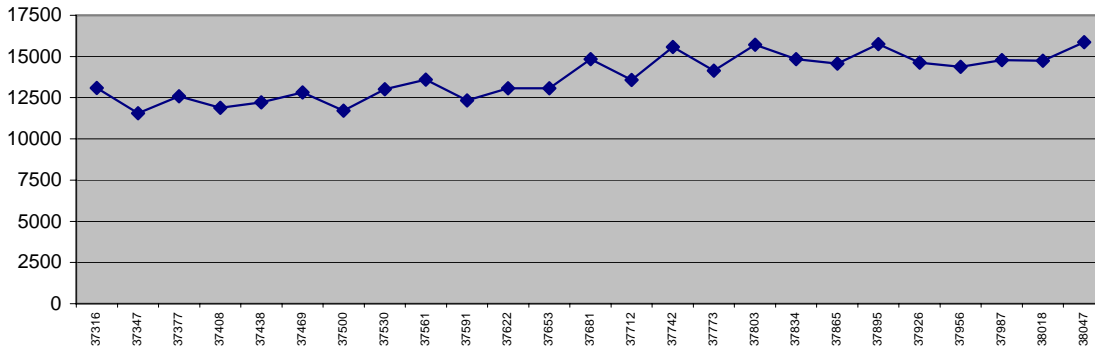
From 12 January 2003, the field has become mandatory for the officer to complete and it is expected that this will result in a much more reliable value.

Unfortunately, no data from this new indicator will be available with the current version of the Crime Recording System.

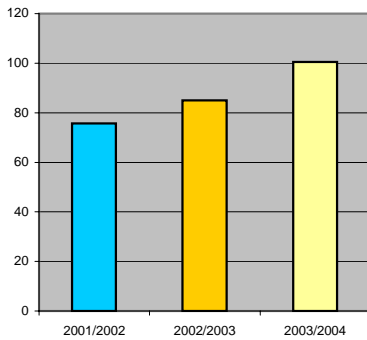
Until then the best estimate is that 36% of violent crimes are drink/drugs related.

# All crimes (FO1)

## All crimes by month



## All crimes per 1000 population April to March (last 3 years)



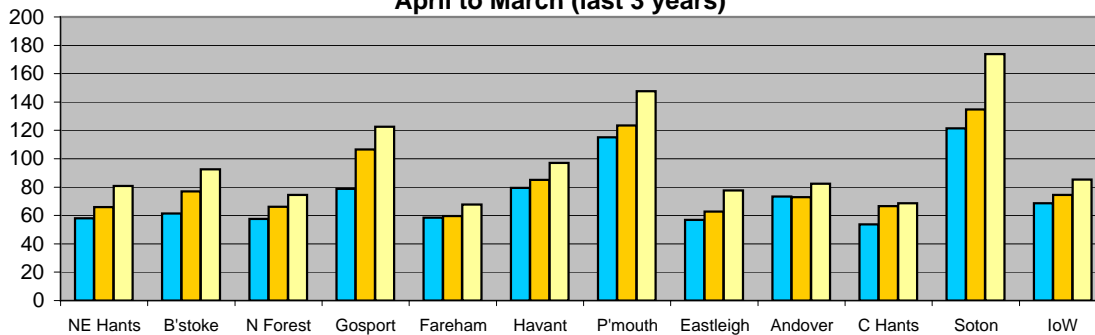
The Force target is to be in the first quartile of Forces  
The current estimate to achieve this is to be less than  
84 crimes per 1000 population.

To March 2004, there were 100.5 crimes per 1000 pop'n



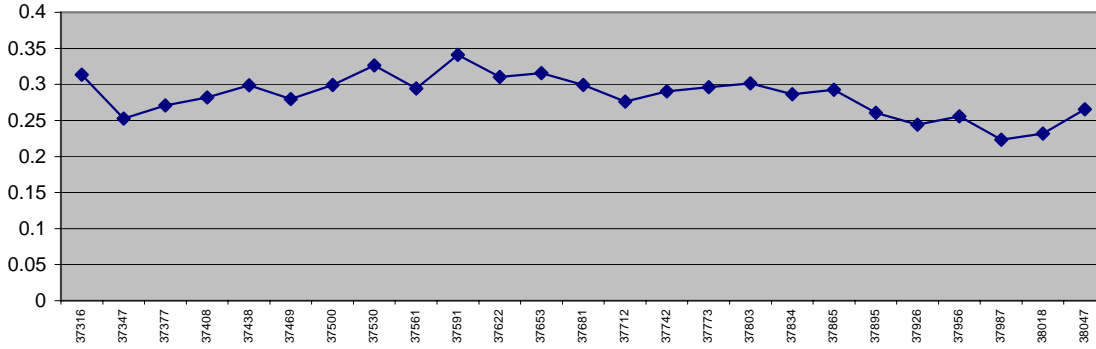
Data to Mar 2004	NE Hants	B'stokes	N Forest	Gosport	Fareham	Havant	P'mouth	Eastleigh	Andover	C Hants	Soton	IoW	Force
YTD Apr03-Mar04	14110	14104	12603	9371	9268	14304	27554	12346	5329	11278	36950	11326	178,543
YTD Apr02-Mar03	11697	11926	11366	8426	8115	12690	23758	9922	4762	10959	29489	9554	152,664
YTD Apr01-Mar02	10293	9528	9914	6226	7945	11844	22179	9006	4788	8844	26610	8784	135,961
This month	1,093	1,315	1,083	649	807	1,375	2,442	1,190	394	974	3,456	1,084	15,862
% change	20.6%	18.3%	10.9%	11.2%	14.2%	12.7%	16.0%	24.4%	11.9%	2.9%	25.3%	18.5%	17.0%

## All crimes per 1000 population April to March (last 3 years)

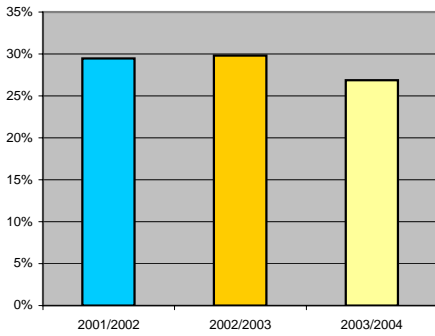


# All crimes detection rate (FO2) and PBV8

### All crimes detection rate by month



### All crimes detection rate April to March (last 3 years)



The Force target is to be in the first quartile of Forces. The current estimate to achieve this is for a detection rate greater than 30%. The Force target for Sanction detection rate is 25%.

**To March, the overall detection rate was 26.9%**

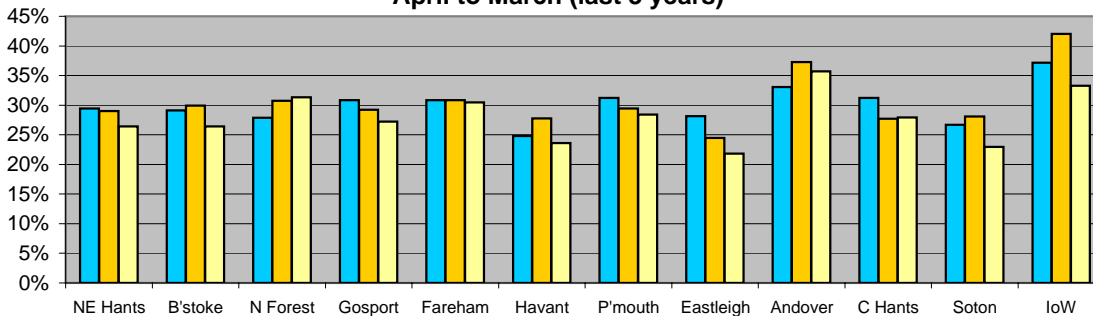
**To March the sanction detection rate was 21.5%**

### Ordered by sanction detection rate

Data to Mar 2004	IoW	Andover	Fareham	P'mouth	B'stokes	Gosport	C Hants	N Forest	Havant	NE Hants	Soton	Eastleigh	Force
YTD Apr03-Mar04	33%	36%	30%	28%	26%	27%	28%	31%	24%	26%	23%	22%	26.9%
YTD Apr02-Mar03	42%	37%	31%	29%	30%	29%	28%	31%	28%	29%	28%	24%	29.8%
YTD Apr01-Mar02	37%	33%	31%	31%	29%	31%	31%	28%	25%	29%	27%	28%	29.5%
This month	30%	40%	32%	25%	19%	21%	34%	36%	29%	29%	22%	24%	26.6%
% change	-8.8%	-1.6%	-0.4%	-1.0%	-3.5%	-2.0%	0.2%	0.6%	-4.2%	-2.6%	-5.1%	-2.6%	-2.9%

Detection rate by type	IoW	Andover	Fareham	P'mouth	B'stokes	Gosport	C Hants	N Forest	Havant	NE Hants	Soton	Eastleigh	Force
Sanction	27.7%	26.6%	23.5%	23.3%	22.7%	22.1%	22.0%	20.6%	19.7%	19.4%	18.8%	16.9%	21.5%
Administrative	5.5%	9.1%	6.9%	5.1%	3.8%	5.1%	5.9%	10.8%	3.9%	7.0%	4.2%	4.9%	5.4%

### All crimes detection rate April to March (last 3 years)



NOTE: Sanction detections are Charged, Summoned, Cautioned, Reprimand, Final Warning, TIC and Fixed Penalty Notice.  
Administrative detections are all other valid detections as in the Counting Rules.

## Fear of crime - British Crime Survey (PBV3, 9 and 10)

The British Crime Survey reports shows the results of interviewing randomly selected persons across the UK. The latest BCS interviewed 1044 persons in Hampshire and the Isle of Wight. There are six particular questions that are used in the suite of Police Service BVPIs.

### Level of personal crime

Measure: The estimated chance of being a victim of a personal crime over a 12 month period.

	2001/02	Year to Jun 02	2002/03
All 42 forces	7.4	7.4	8
MSF average	6.9	6.8	7.0
Hampshire	7.6	8.3	7
v all forces	27 of 42	33 of 42	19 of 42
v MSFforces	6 of 7	6 of 7	3 of 7

### Level of household crime

Measure: The estimated chance of being a victim of a household crime over a 12 month period.

	2001/02	Year to Jun 02	2002/03
All 42 forces	21.8	21.6	21
MSF average	19.9	19.8	21.1
Hampshire	20.5	20.9	23
v all forces	22 of 42	27 of 42	30 of 42
v MSFforces	4 of 7	7 of 7	5 of 7

### Fear of burglary

Measure: The percentage of respondents who are very worried about being burgled.

	2001/02	Year to Jun 02	2002/03	iQuAnTa 3Q03
All 42 forces	15.2	15.1	15	
MSF average	12.0	12.7	12.3	12.4
Hampshire	9.1	9.6	10	10
v all forces	3 of 42	7 of 42	10 of 42	
v MSFforces	1 of 7	1 of 7	1 of 7	2 of 8

### Fear of vehicle crime

Measure: The percentage of respondents who are very worried about being a victim of vehicle crime.

	2001/02	Year to Jun 02	2002/03	iQuAnTa 3Q03
All 42 forces	17.5	17.5	17	
MSF average	16.0	16.2	14.7	14.5
Hampshire	14.3	14.3	14	15
v all forces	15 of 42	17 of 42	14 of 42	
v MSFforces	2 of 7	3 of 7	2 of 7	4 of 8

### Fear of violent crime

Measure: The percentage of respondents who are very worried about being a victim of violent crime.

	2001/02	Year to Jun 02	2002/03	iQuAnTa 3Q03
All 42 forces	21.7	21.5	21	
MSF average	18.8	17.9	17.9	16
Hampshire	15.2	16.2	17	15
v all forces	8 of 42	11 of 42	16 of 42	
v MSFforces	3 of 7	3 of 7	3 of 7	3 of 8

### Feelings of public safety

Measure: The percentage of respondents who consider public disorder a big problem.

	2001/02	Year to Jun 02	2002/03	iQuAnTa 3Q03
All 42 forces	20.6	21.3	22	
MSF average	17.8	18.4	19.1	18
Hampshire	17.0	17.5	17	18
v all forces	21 of 42	18 of 42	14 of 42	
v MSFforces	3 of 7	3 of 7	3 of 7	4 of 8

Data for 2002/03 were published by the Home Office only rounded to the nearest integer. Positions within quartiles could therefore be slightly misleading.

# Homicides

## Murder, Attempted Murder, Manslaughter, Infanticide and Child Destruction

Situation at 31st March 2004

### Murder

Homicide offences	NE Hants	B'stokes	Forest	Gosport	Fareham	Havant	P'mouth	Eastleigh	Andover	C Hants	Soton	IoW	Force
Undetected 31/03/03	0	0	2	0	1	0	1	0	0	0	3	1	8
Recorded in 2003/04	1	0	1	1	3	2	6	1	1	0	7	5	28
Detected in 2003/04	1	0	1	1	2	1	3	0	1	0	4	2	16
No-crimes 2003/04	0	0	1	0	1	0	1	1	0	0	2	4	10
Undetected now	0	0	1	0	1	1	3	0	0	0	4	0	10

### Attempted Murder

Homicide offences	NE Hants	B'stokes	Forest	Gosport	Fareham	Havant	P'mouth	Eastleigh	Andover	C Hants	Soton	IoW	Force
Undetected 31/03/03	0	2	0	0	1	0	3	0	0	0	1	0	7
Recorded in 2003/04	1	2	1	0	2	4	8	1	3	2	6	2	32
Detected in 2003/04	1	2	1	0	1	3	7	0	3	1	6	2	27
No-crimes 2003/04	0	0	0	0	0	0	0	0	0	0	0	0	0
Undetected now	0	2	0	0	2	1	4	1	0	1	1	0	12

### Manslaughter

Homicide offences	NE Hants	B'stokes	Forest	Gosport	Fareham	Havant	P'mouth	Eastleigh	Andover	C Hants	Soton	IoW	Force
Undetected 31/03/03	2	0	0	0	0	1	1	0	0	0	2	0	6
Recorded in 2003/04	1	0	2	2	1	1	1	0	0	0	1	0	9
Detected in 2003/04	0	0	1	0	1	1	0	0	0	0	1	0	4
No-crimes 2003/04	3	0	0	2	0	1	2	0	0	0	1	0	9
Undetected now	0	0	1	0	0	0	0	0	0	0	1	0	2

### Infanticide and Child Destruction

Homicide offences	NE Hants	B'stokes	Forest	Gosport	Fareham	Havant	P'mouth	Eastleigh	Andover	C Hants	Soton	IoW	Force
Undetected 31/03/03	0	0	0	1	0	0	0	0	1	0	0	0	2
Recorded in 2003/04	0	0	0	0	0	0	0	0	0	0	0	1	1
Detected in 2003/04	0	0	0	0	0	0	0	0	0	0	0	0	0
No-crimes 2003/04	0	0	0	0	0	0	0	0	0	0	0	0	0
Undetected now	0	0	0	1	0	0	0	0	1	0	0	1	3

The number of crimes in the "Undetected now" category includes crimes from 1999 to 2003.

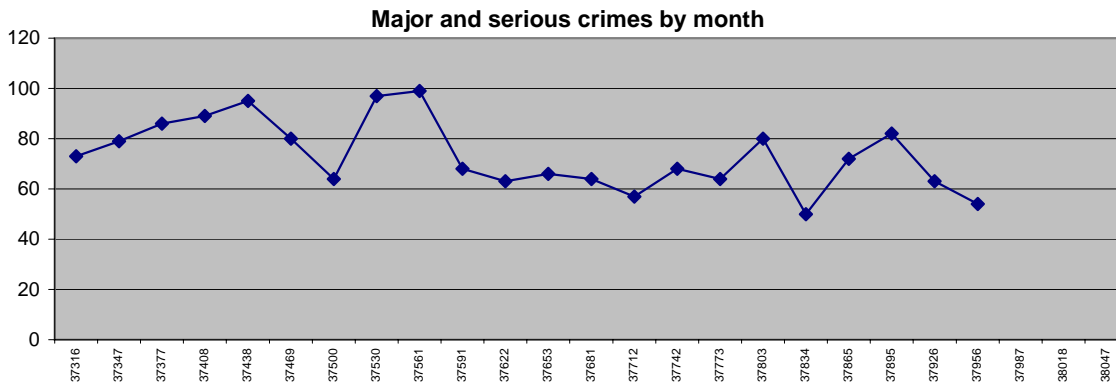
Investigations on many of these have concluded and no judgments should be made without a detailed review of the individual crimes.

The above analysis includes all offences recorded as homicide whether or not the crime is subsequently closed as a no crime. Some such no crimes involve as much investigation as detected offences.

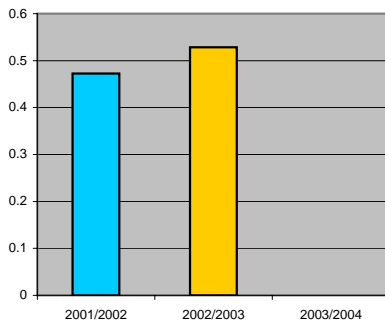
The annual return to the Home Office (see below) takes no account of crimes which are no-crimes within the reporting year. It should be noted however that crimes closed as no-crimes in a subsequent year might appear as never being detected. Accordingly these figures must be used with caution and should not be used to determine meaningful detection rates.

	99/00	00/01	01/02	02/03	03/04
Murder crimes	20	12	24	27	18
Murder detects	19	10	20	23	14
Attempted murder crimes	30	33	32	30	32
Attempted murder detections	27	34	28	29	27
Manslaughter crimes	4	0	8	8	3
Manslaughter detections	5	0	9	4	4
Other homicide crimes	0	0	0	2	1
Other homicide detections	0	0	0	1	0
Total homicide crimes	54	45	64	67	54
Total homicide detects	51	44	57	57	45
"Detection rate"	94%	98%	89%	85%	83%

# Major and serious crimes



**Major and serious crimes per 1000 population  
April to March (last 3 years)**



This is not a *Best Value* indicator.  
There is no target for 2003/2004.

**Changes to House Burglary Home Office Codes in January prevent meaningful historical data for this measure. It is very likely that this measure will be replaced in 2004/05 with a PPAF measure of serious crime.**

Data to Mar 2004	NE Hants	B'stokes	N Forest	Gosport	Fareham	Havant	P'mouth	Eastleigh	Andover	C Hants	Soton	IoW	Force
YTD Apr03-Mar04	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data
YTD Apr02-Mar03	79	77	59	35	37	80	186	48	27	58	211	53	950
YTD Apr01-Mar02	60	80	32	39	35	67	130	52	27	56	207	64	849
This month	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data
% change	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data

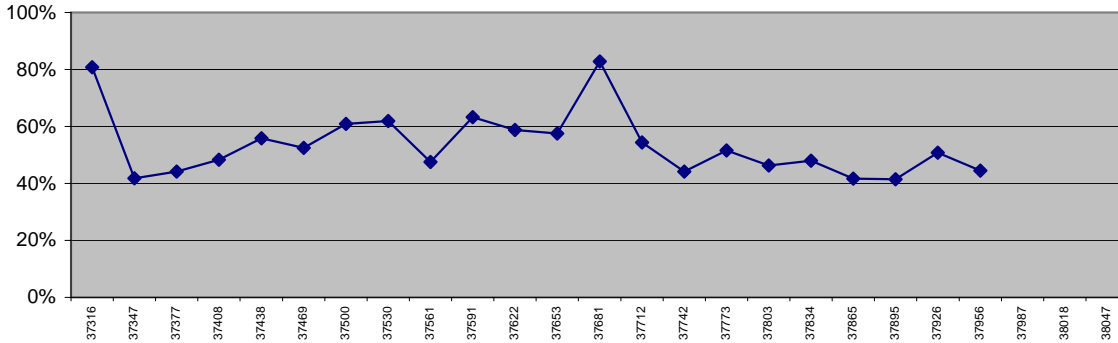
MAJOR and SERIOUS CRIMES		Between April 2003 and March 2004			
Crime category	Crimes	Detections	No crimed	Detection rate	
Homicides	54	45	16	83%	
GBH (Hocode 501)	48	42	4	88%	
Rape and attempted rape	461	156	144	34%	
Abduction (Hocode 25)	15	3	1	20%	
Aggravated burglary	see note	see note			
Kidnapping	24	7	20	29%	
Arson/Damage endangering life	104	40	3	38%	
Other (firearms etc)	25	14	4	56%	

The number in the crimes column does not include those that are no-crimed.

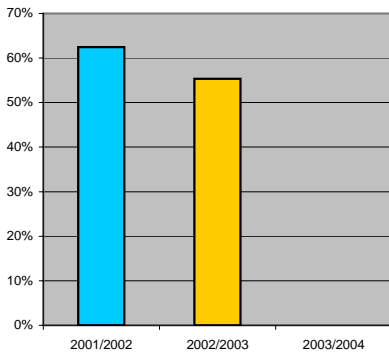
Full details of major and serious crimes can be found on Public Folders in the March 2004 PI Spreadsheets.

# Major and serious crimes detection rate

Major and serious crimes detection rate by month



Major crimes detection rate  
April to March (last 3 years)



This is not a *Best Value* indicator.  
There is no target for 2003/2004.

**Changes to House Burglary Home Office Codes in January prevent meaningful historical data for this measure. It is very likely that this measure will be replaced in 2004/05 with a PPAF measure of serious crime.**

Data to Mar 2004	NE Hants	B'stokes	N Forest	Gosport	Fareham	Havant	P'mouth	Eastleigh	Andover	C Hants	Soton	IoW	Force
YTD Apr03-Mar04	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data
YTD Apr02-Mar03	58%	52%	51%	69%	68%	46%	52%	67%	52%	66%	52%	64%	53.4%
YTD Apr01-Mar02	75%	61%	91%	44%	66%	64%	63%	71%	63%	61%	52%	72%	60.7%
This month	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data
% change	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data	no data

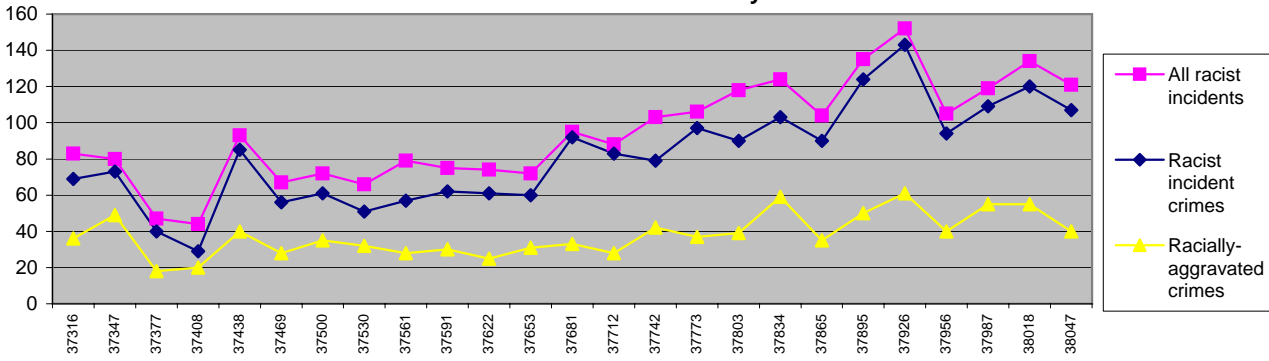
## MAJOR and SERIOUS CRIMES DETECTION RATE

Crime category	2001/2002 full year	2002/2003 full year	2003/2004 full year
Homicides	89.1%	85.1%	83.3%
GBH (Hocode 501)	71.5%	76.4%	87.5%
Rape and attempted rape	53.5%	40.8%	33.8%
Abduction (Hocode 25)	22.2%	45.5%	20.0%
Aggravated burglary	64.1%	49.4%	see note
Kidnapping	57.9%	45.5%	29.2%
Arson/Damage endangering life	46.4%	26.5%	38.5%
Other (firearms etc)	83.3%	78.3%	56.0%

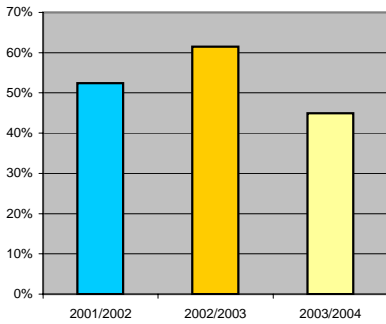
Full details of major and serious crimes can be found on Public Folders in the March 2004 PI Spreadsheets.

# Hate crime - racist (including BV141) and PBV6

**Racist incidents and crimes by month**



**Racially aggravated crime detection rate April to March (last 3 years)**

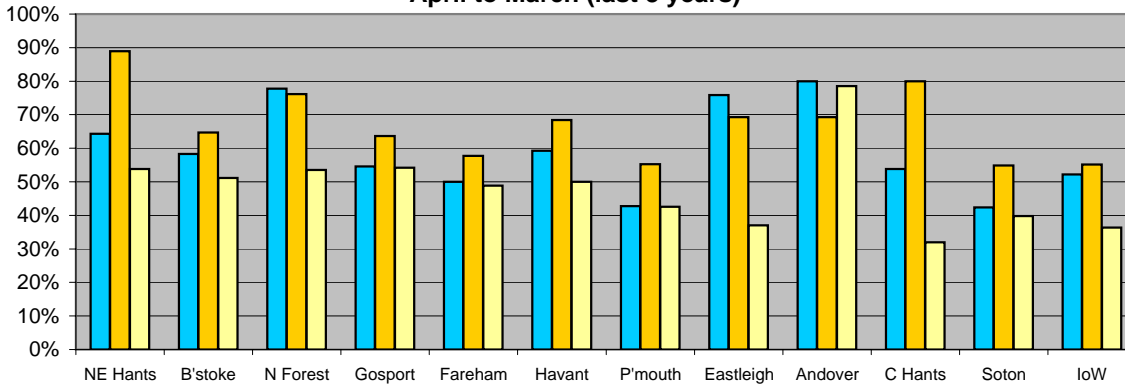


Racially-aggravated crime detection rate.  
Force target for 2003/2004 is 58% or greater.

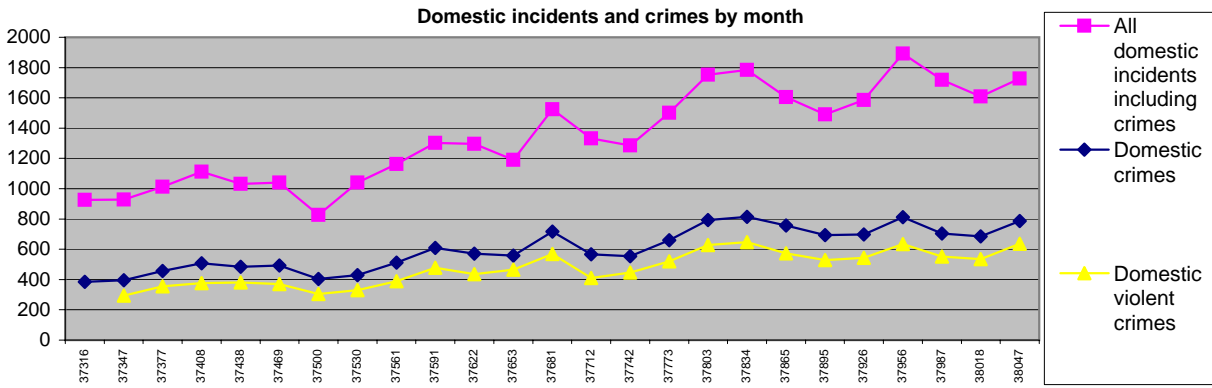
**To March 2004, the detection rate was 45%**

Data to Mar 2004	NE Hants	B'stokes	N Forest	Gospport	Fareham	Havant	P'mouth	Eastleigh	Andover	C Hants	Soton	IoW	Force
YTD Apr03-Mar04	54%	51%	54%	54%	49%	50%	43%	37%	79%	32%	40%	36%	45%
YTD Apr02-Mar03	89%	65%	76%	64%	58%	68%	55%	69%	69%	80%	55%	55%	62%
YTD Apr01-Mar02	64%	58%	78%	55%	50%	59%	43%	76%	80%	54%	42%	52%	52%
YTD03-04 crimes	26	45	28	24	43	34	108	27	14	25	123	44	541
YTD03-04detects	14	23	15	13	21	17	46	10	11	8	49	16	243
% change	-35.0%	-13.6%	-22.6%	-9.5%	-8.9%	-18.4%	-12.7%	-32.2%	9.3%	-48.0%	-15.0%	-18.8%	-16.6%

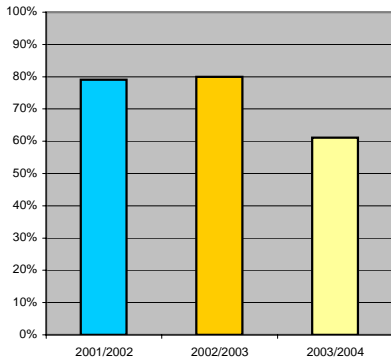
**Racially aggravated crime detection rate April to March (last 3 years)**



# Domestic violence (PBV4) / (FO6)



% of domestic violence offenders dealt with April to March (last 3 years)



Force target for 2003/2004 is 80% or higher.

To March 2004, 61% of offenders were dealt with

**BUT ONLY 37.6% are dealt with using charge or caution**

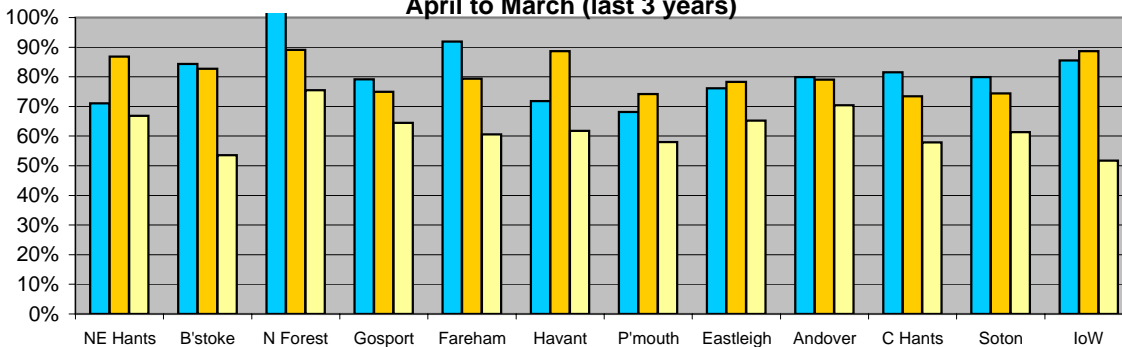
About 22% of crimes marked as Domestic Violence are not classified as violent crimes (e.g. damage, theft).

All crimes marked as DV where offender is dealt with

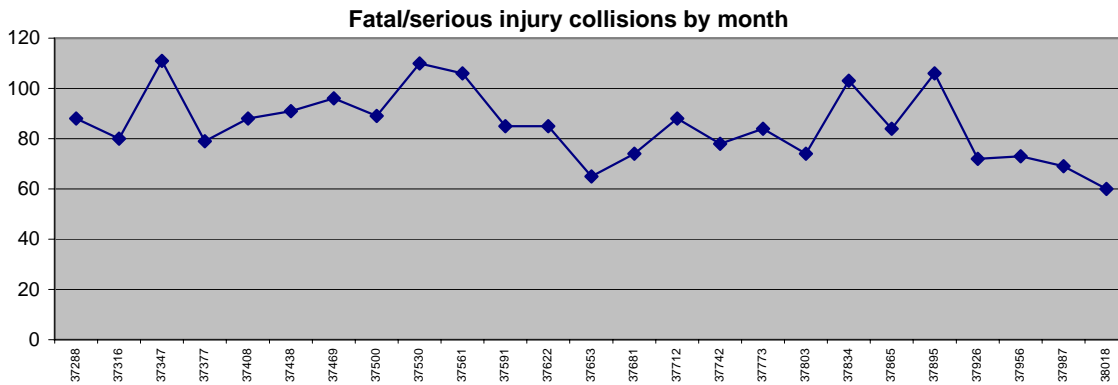
Ordered by sanction detection rate

Data to Mar 2004	C Hants	Havant	Gosport	B'stokes	NE Hants	Eastleigh	Soton	Andover	IoW	P'mouth	N Forest	Fareham	Force
YTD Apr03-Mar04	58%	62%	64%	54%	67%	65%	61%	70%	52%	58%	75%	61%	61.5%
YTD Apr02-Mar03	73%	89%	75%	83%	87%	79%	74%	79%	89%	74%	89%	79%	80.3%
YTD Apr01-Mar02	81%	72%	79%	84%	71%	76%	80%	80%	86%	68%	103%	92%	79.1%
% change	-15.6%	-26.9%	-10.5%	-29.2%	-20.0%	-14.2%	-13.1%	-8.6%	-36.9%	-16.1%	-13.6%	-18.8%	-18.7%
Of detection rate for 2003/2004													
Charged detections	29%	38%	34%	31%	29%	29%	36%	27%	30%	28%	22%	25%	30.4%
Caution detections	15%	6%	10%	9%	11%	10%	3%	11%	4%	5%	9%	3%	7.2%
Sanction detections	44%	44%	44%	41%	40%	40%	39%	38%	34%	32%	31%	29%	37.6%
Admin detections	14%	18%	21%	13%	26%	26%	22%	32%	18%	26%	44%	32%	23.9%

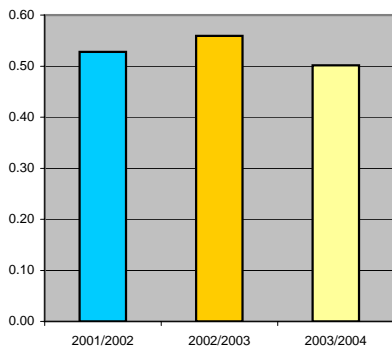
% of domestic violence offenders dealt with April to March (last 3 years)



# Fatal/serious injury collisions (PBV11)



Fatal/serious injury collisions per 1000 population April to February (last 3 years)



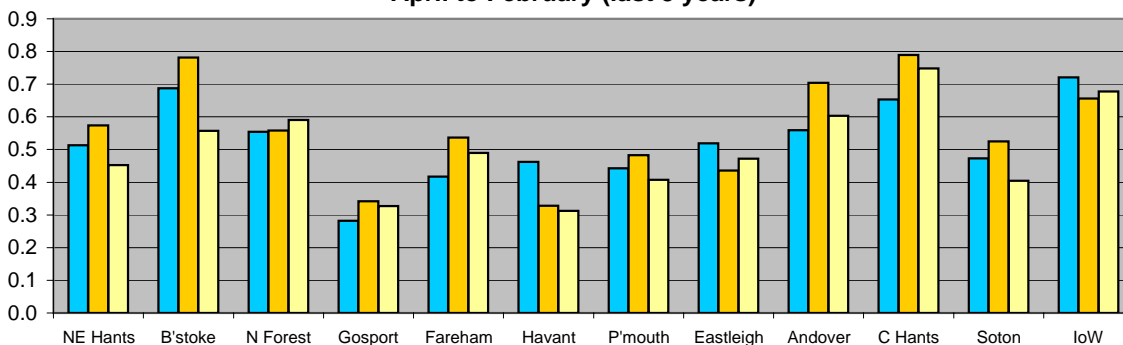
Force target for 2003/2004 is for 0.53 collisions per 1000 population or fewer. Equates to 948 in a full year or 868 in eleven months.

To February 2004 there have been 891 collisions

The 85 fatal-injury collisions compares to 88 last year.

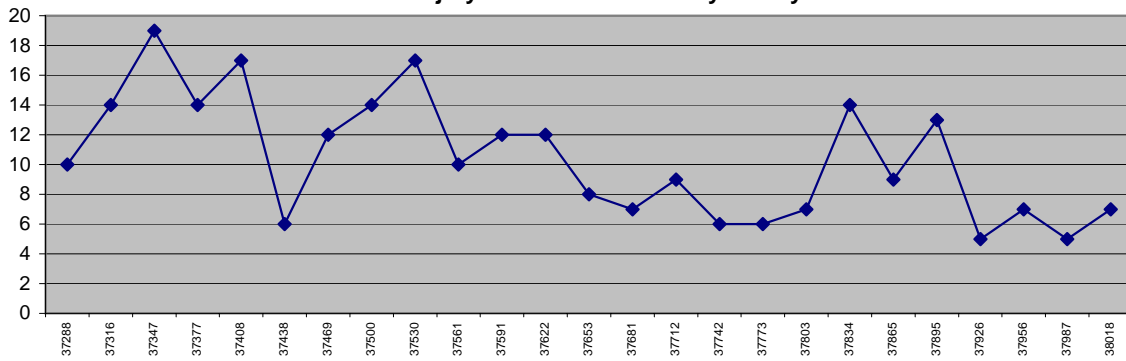
Data to Feb 2004	NE Hants	B'stokes	N Forest	Gosport	Fareham	Havant	P'mouth	Eastleigh	Andover	C Hants	Soton	IoW	Force
YTD Apr03-Feb-04	79	85	100	25	67	46	76	75	39	123	86	90	891
of these fatalities were	5	7	17	1	7	6	1	8	4	16	5	8	85
YTD Apr02-Feb03	102	121	96	27	73	49	93	69	46	130	115	84	1,005
YTD Apr01-Feb02	90	105	94	22	56	68	84	81	36	106	102	91	935
This month	7	5	6	2	3	4	3	8	4	7	8	3	60
03/04 target	93	111	94	30	76	57	101	66	50	107	85	79	948
% change	-22.5%	-29.8%	4.2%	-7.4%	-8.2%	-6.1%	-18.3%	8.7%	-15.2%	-5.4%	-25.2%	7.1%	-11.3%

Fatal/serious injury collisions per 1000 population April to February (last 3 years)

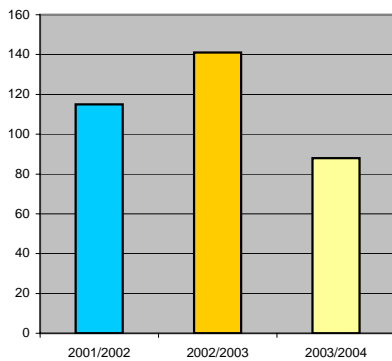


# Fatal/serious injury casualties for victims under 16 years

Fatal/serious injury casualties under 16 years by month



Fatal/serious injury casualties under 16 years  
April to February (last 3 years)



The DETR target is for a 50% reduction in child casualties by 2010. This equates to just over 6% per annum.  
The target for 2003/04 is to be under 126 casualties.

To February 2004 there have been 88 casualties

The 5 fatal-injury casualties compares to 7 last year.

Data to Feb 2004	NE Hants	B'stokes	N Forest	Gosport	Fareham	Havant	P'mouth	Eastleigh	Andover	C Hants	Soton	IoW	Force
YTD Apr03-Feb-04	7	7	6	2	4	7	6	9	4	6	18	12	88
of these fatals were	0	1	0	0	0	0	0	0	0	0	3	1	5
YTD Apr02-Feb03	8	13	12	8	10	8	14	12	8	15	22	11	141
YTD Apr01-Feb02	11	17	10	3	4	13	11	7	0	9	20	10	115
This month	1	0	0	0	0	2	0	2	2	0	0	0	7
% change	-12.5%	-46.2%	-50.0%	-75.0%	-60.0%	-12.5%	-57.1%	-25.0%	-50.0%	-60.0%	-18.2%	9.1%	-37.6%

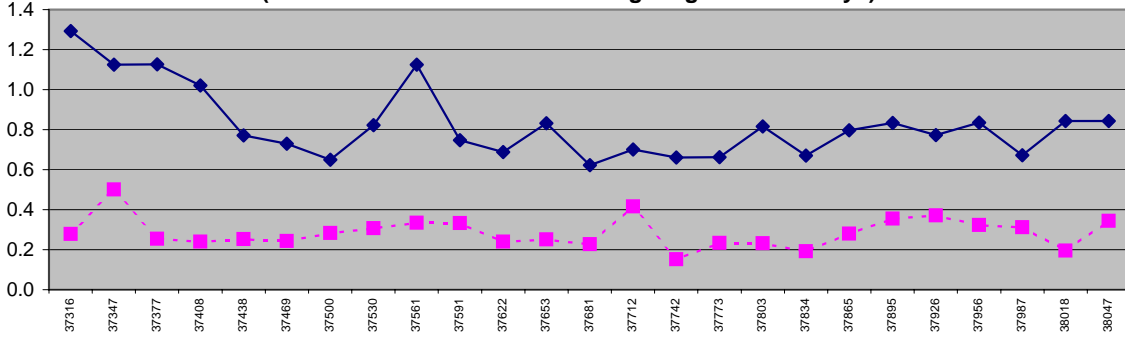
## Fatal and Serious Casualties by cause

April 2003 to February 2004

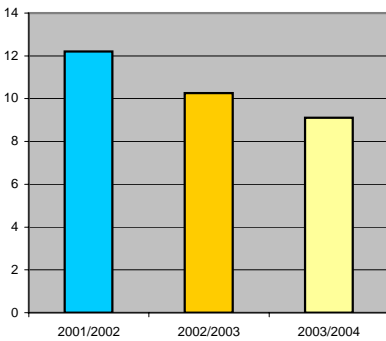
	Fatal	Serious	Total	
All collisions	85	806	891	
All casualties	90	963	1053	
Casualties				
Speed	22	161	183	17%
Alcohol	5	84	89	8%
Drugs	1	15	16	2%

# Sickness absence - police officers in BCUs (PBV15)

**Sickness and injury absence days per officer by month  
(broken line shows data excluding long-term sick days)**



**Sickness and injury absence days per officer  
in BCUs  
April to March (last 3 years)**

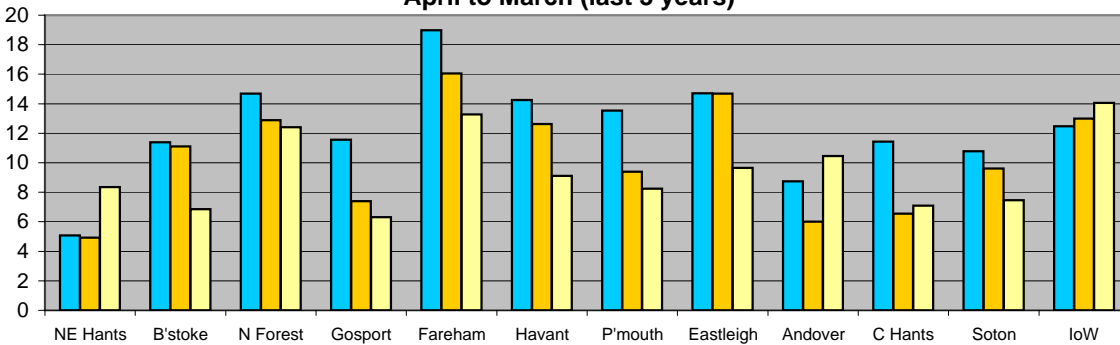


Force target for 2003/2004 is for 9 days or fewer per officer.

To March 2004 there have been 9.11 days lost per officer

Data to Mar 2004	NE Hants	B'stoke	N Forest	Gosport	Fareham	Havant	P'mouth	Eastleigh	Andover	C Hants	Soton	IoW	Force
YTD Apr03-Mar04	8.36	6.85	12.41	6.31	13.27	9.11	8.25	9.65	10.45	7.10	7.45	14.06	9.11
YTD Apr02-Mar03	4.93	11.11	12.88	7.40	16.06	12.63	9.39	14.69	6.01	6.54	9.62	12.99	10.26
YTD Apr01-Mar02	5.08	11.38	14.68	11.55	18.97	14.25	13.54	14.71	8.75	11.43	10.78	12.47	12.21
This month	0.61	0.09	1.50	0.43	0.76	0.87	1.25	0.41	0.74	0.62	0.31	2.74	0.84
% change	69.5%	-38.3%	-3.6%	-14.8%	-17.3%	-27.9%	-12.2%	-34.3%	73.9%	8.5%	-22.5%	8.2%	-11.2%

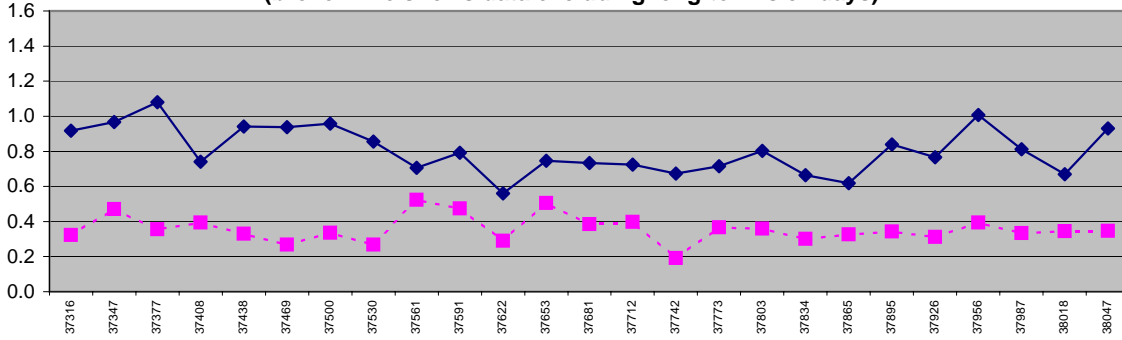
**Sickness/injury days lost by officer  
April to March (last 3 years)**



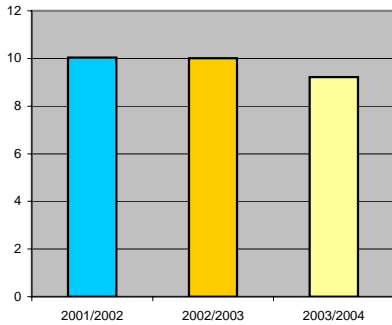
NOTE: The method of obtaining BCU sickness absence data from DELPHI is cause for concern because the year-to-date figure is often at variance with the individual months.

# Sickness absence - police staff in BCUs (PBV15)

**Sickness and injury absence days per police staff member by month  
(broken line shows data excluding long-term sick days)**



**Sickness and injury absence days per police staff member in BCUs  
April to March (last 3 years)**



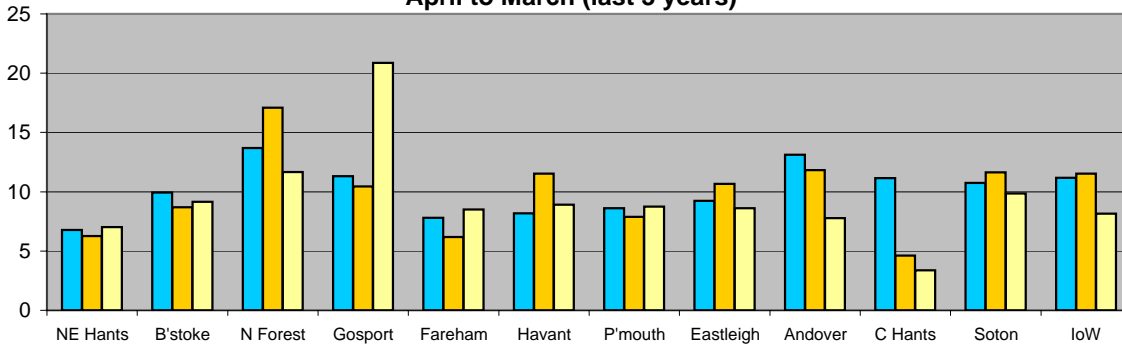
Force target for 2003/2004 is for 9 days or fewer per staff member.

To March 2004 there have been 9.22 days lost per head



Data to Mar 2004	NE Hants	B'stokes	N Forest	Gosport	Fareham	Havant	P'mouth	Eastleigh	Andover	C Hants	Soton	IoW	Force
YTD Apr03-Mar04	7.03	9.16	11.66	20.87	8.51	8.91	8.74	8.61	7.79	3.38	9.85	8.14	9.22
YTD Apr02-Mar03	6.25	8.70	17.10	10.46	6.17	11.52	7.89	10.67	11.81	4.61	11.63	11.53	10.02
YTD Apr01-Mar02	6.78	9.93	13.68	11.31	7.80	8.19	8.61	9.23	13.11	11.15	10.75	11.17	10.03
This month	1.02	0.98	0.84	1.31	1.79	1.44	0.69	0.26	1.70	0.81	0.73	0.89	0.93
% change	12.5%	5.3%	-31.8%	99.6%	37.8%	-22.7%	10.7%	-19.3%	-34.1%	-26.8%	-15.3%	-29.4%	-7.9%

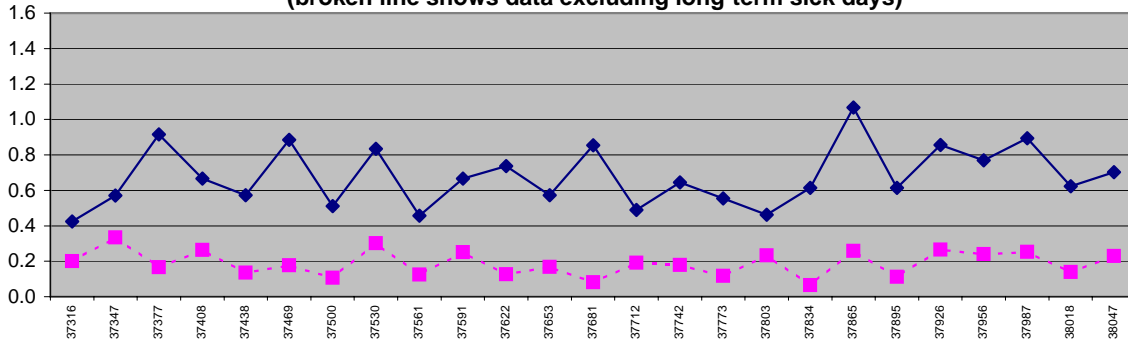
**Sickness/injury days lost by police staff member  
April to March (last 3 years)**



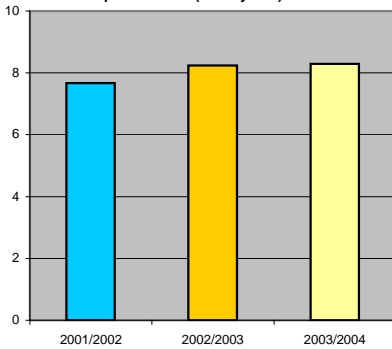
NOTE: The method of obtaining BCU sickness absence data from DELPHI is cause for concern because the year-to-date figure is often at variance with the individual months.

# Sickness absence - police officers not on BCUs (PBV15)

**Sickness and injury absence days per police officer by month  
(broken line shows data excluding long-term sick days)**



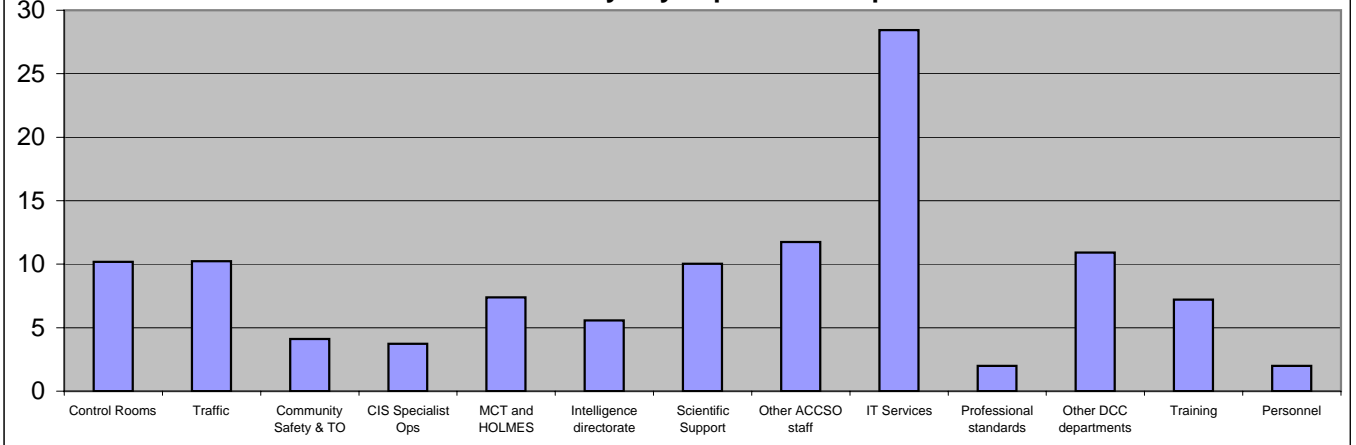
**Sickness and injury absence days per police officer not in BCUs  
April to March (last 3 years)**



Force target for 2003/2004 is for 9 days or fewer per officer.

To March 2004 there have been 8.39 days lost per officer

**Police sickness absence days by department - April to March 2004**



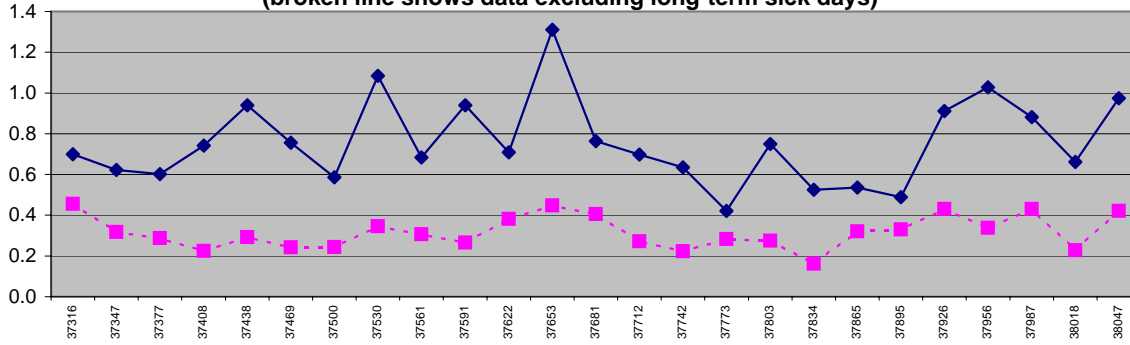
NOTE: Fuller details with numbers of staff and days lost are available in the March 2004 PI spreadsheets.

NOTE: The method of producing department sickness data from DELPHI is cause for concern because departments are finding major differences between the above results and reality.

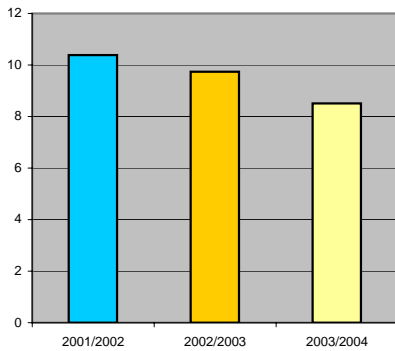
The total sickness absence numbers for non-BCU police and police staff are believed to be reliable, but the individual department measures should be treated with great care.

# Sickness absence - police staff not on BCUs (PBV15)

**Sickness and injury absence days per police staff member by month  
(broken line shows data excluding long-term sick days)**



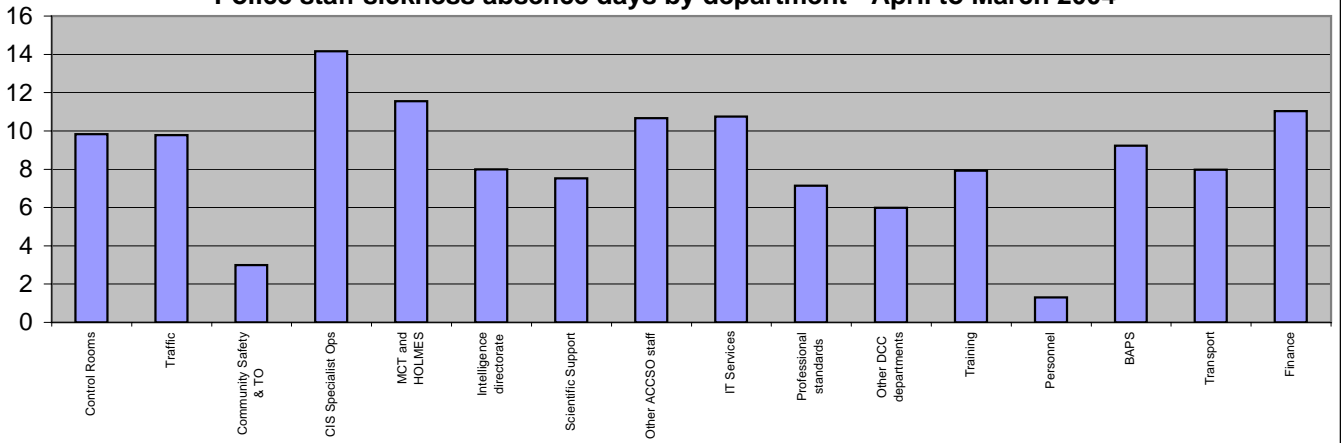
**Sickness and injury absence days per police staff member not in BCU  
April to March (last 3 years)**



Force target for 2003/2004 is for 9 days or fewer per police staff member.

To March 2004 there have been 8.51 days lost per head

**Police staff sickness absence days by department - April to March 2004**

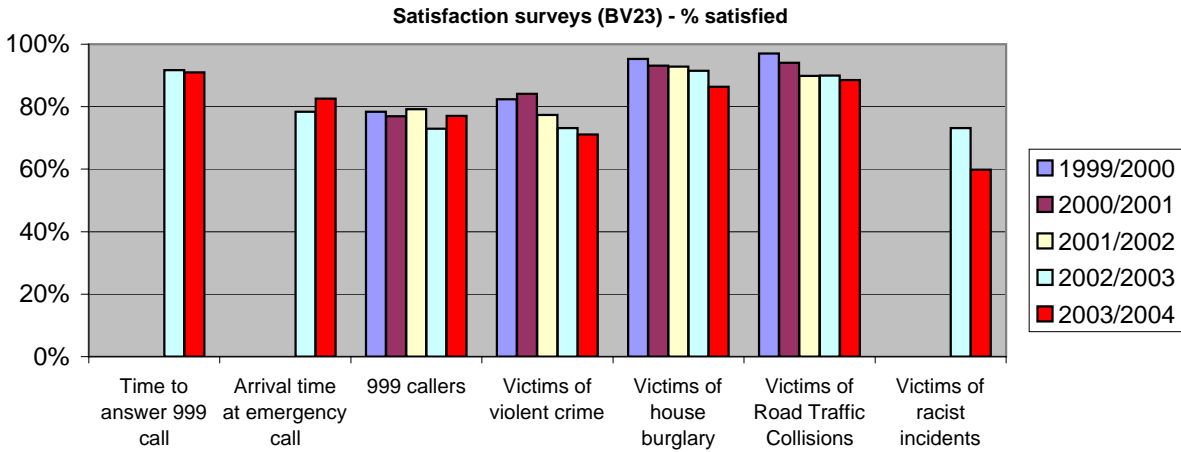


NOTE: Fuller details with numbers of staff and days lost are available in the March 2004 PI spreadsheets.

NOTE: The method of producing department sickness data from DELPHI is cause for concern because departments are finding major differences between the above results and reality.

The total sickness absence numbers for non-BCU police and police staff are believed to be reliable, but the individual department measures should be treated with great care.

# Satisfaction Surveys (PBV1)



BV23 (now PBV1) was changed in 2002/2003 so that the four existing satisfaction measures were extended to seven. There are no data for these three measures for years before March 2002.

## Time to answer a 999 call

The target is to be in the first quartile of forces  
2003/04 target is 90%.

466 respondents



## Time to attend an emergency call

The target is to be in the first quartile of forces  
2003/04 target is 80%.

327 respondents



## 999 callers

The target is to be in the first quartile of forces  
2003/04 target is 75%.

418 respondents



## Victims of Violent crime

The target is to be in the first quartile of forces  
2003/04 target is 75%.

947 respondents



## Victims of house burglary

The target is to be in the first quartile of forces  
2003/04 target is 90%.

1689 respondents



## Victims of Road Traffic collisions

The target is to be in the first quartile of forces  
2003/04 target is 90%.

296 respondents



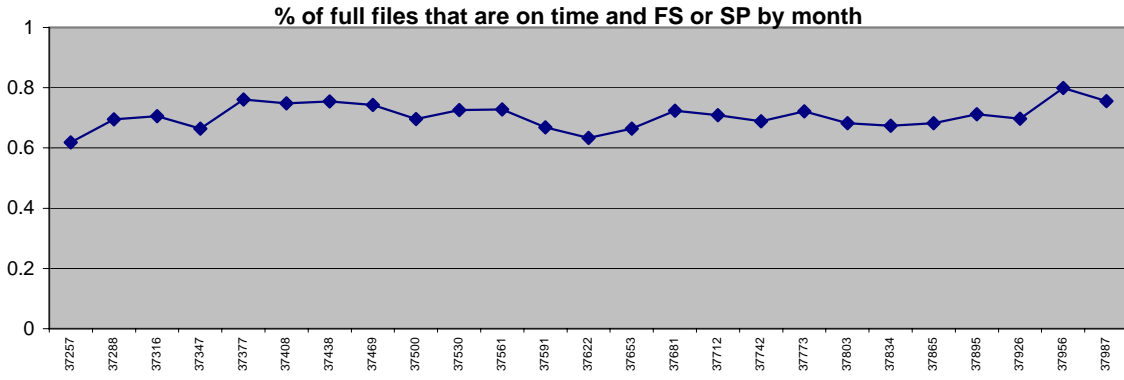
## Victims of Racist incidents

The target is to be in the first quartile of forces  
2003/04 target is 80%.

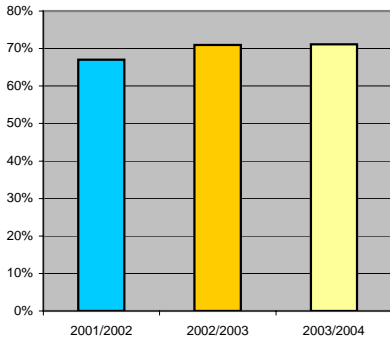
157 respondents



# Quality of Crown Prosecution Service files - full files (FO3)



% of full files on time and FS or SP April to January (last 3 years)



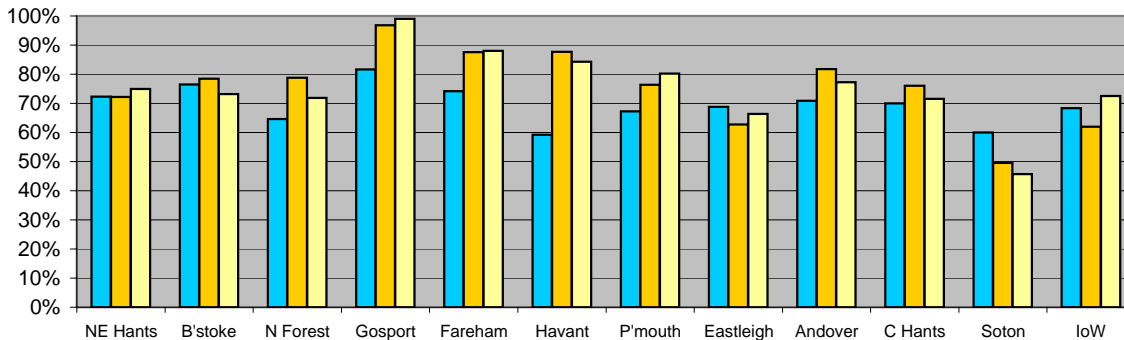
Force target for 2003/2004 is 75% or greater.

To January 2004, 71% of files were on time and FS or SP

NOTE: Data for February were not available for this report

Data to Jan 2004	NE Hants	B'stoke	N Forest	Gosport	Fareham	Havant	P'mouth	Eastleigh	Andover	C Hants	Soton	IoW	Force
YTD Apr03-Jan04	75%	73%	72%	99%	88%	84%	80%	66%	77%	71%	46%	72%	71.1%
YTD Apr02-Jan03	72%	78%	79%	97%	88%	88%	76%	63%	82%	76%	50%	62%	71.0%
YTD Apr01-Jan02	72%	76%	65%	82%	74%	59%	67%	69%	71%	70%	60%	68%	67.0%
This month	73%	57%	92%	98%	95%	71%	82%	50%	65%	62%	73%	69%	75.5%
YTD files	404	410	509	399	367	504	1115	390	198	407	1461	487	6651
% on time	78%	82%	79%	100%	89%	90%	83%	70%	85%	76%	49%	73%	75%
% FS or SP	96%	90%	91%	99%	99%	94%	97%	95%	90%	94%	92%	99%	95%

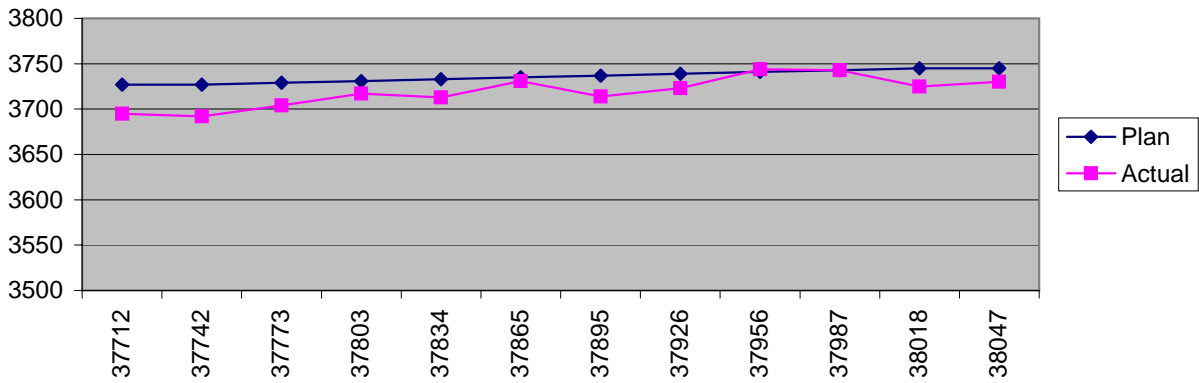
% of full files that are on time and FS or SP April to January (last 3 years)



NOTE: Timeliness of files is determined by using the "Date due to CPS" and "Date received by CPS" fields.

## Recruiting police staff (F07) and PBV13

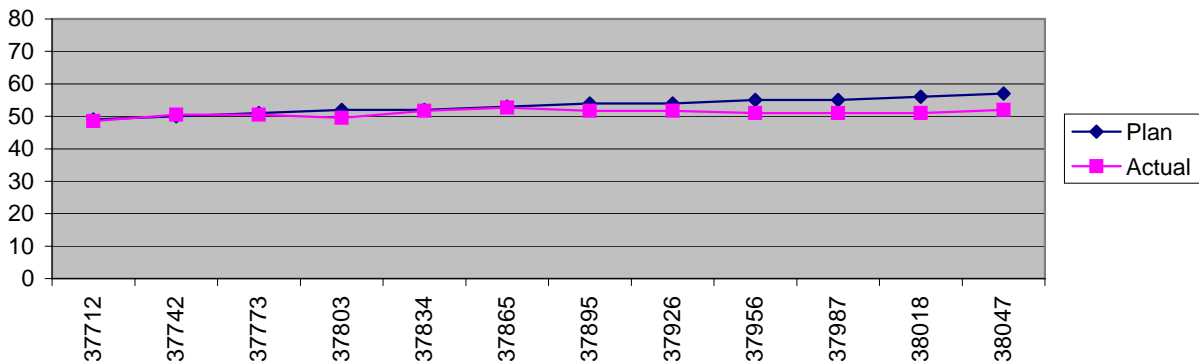
### Police strength forecast and actuals



Police strength	Apr-03	May-03	Jun-03	Jul-03	Aug-03	Sep-03	Oct-03	Nov-03	Dec-03	Jan-04	Feb-04	Mar-04
Forecast	3727	3727	3729	3731	3733	3735	3737	3739	3741	3743	3745	3745
Actual strength	3695	3692	3704	3717	3713	3729	3714	3723	3744	3743	3725	3730
Shortfall	32	35	25	14	20	6	23	16	-3	0	20	15
Join this month	40	19	37	36	23	39	4	32	40	15	5	32
Leave this month	23	18	25	23	26	21	20	21	17	16	25	27

NOTE: Arithmetic of joiners and leavers is not possible as some employees start/stop career breaks etc.

### Ethnic minority officers (PBV14)



Ethnic minority	Apr-03	May-03	Jun-03	Jul-03	Aug-03	Sep-03	Oct-03	Nov-03	Dec-03	Jan-04	Feb-04	Mar-04
Target	49	50	51	52	52	53	54	54	55	55	56	57
Actual strength	48.5	50.5	50.5	49.5	51.7	52.7	51.7	51.7	51.0	51.0	51.0	52.0
Shortfall	0.5	-0.5	0.5	2.5	0.3	0.3	2.3	2.3	4	4	5	5
Join this month	0	2	0	0	2	1	0	0	0	0	0	1
Leave this month	0	0	0	1	0	0	1	0	1	0	0	0

NOTE: There are currently two additional visible ethnic minority officers on secondment out of Force.

NOTE: 57 officers would represent 1.5% of the strength of 3730 officers (the target is >1.5%).

NOTE: The target was set before the 2001 census showed that the ethnic minority population was 3.1%.

NOTE: Best Value Indicator measure is based on Full Time Equivalent (FTE).

## Staff turnover and demographics

### Staff turnover

updated quarterly

	1999/00	2000/01	2001/02	2002/03	2003/04
Police leavers male	169	165	201	197	202
Police leavers female	21	45	30	28	28
Police leavers	190	210	231	225	230
Police headcount	3419	3435	3480	3745	3762
Police turnover	5.6%	6.1%	6.6%	6.0%	6.1%
Police Staff leavers	207	202	192	237	243
Police Staff headcount	1610	1606	1770	1877	2001
Police Staff turnover	12.9%	12.6%	10.8%	12.6%	12.1%

### Staff demographics

updated monthly

March 2004

Officers in BCUs (inc Traffic)	2799	2827	2859	3014	3030	fte
Police outside BCUs	620	608	621	731	701	fte
% in BCUs	81.9%	82.3%	82.2%	80.5%	81.2%	
Male officers	2830	2833	2813	2950	2917	hc
Female officers	589	602	667	795	857	hc
% female (headcount)	17.2%	17.5%	19.2%	21.2%	22.7%	
Police - operational	3236	3258	3270	3514	3516	94.3%
Police - operational support	137	134	173	169	178	4.8%
Police - organisation support	46	43	37	36	36	1.0%

NOTE: The Annual Home Office Return includes people on career break in "Organisational Support". This internal report does not include any secondments or career breaks to make the data more usable.

### Staff in BCUs

Data at 31 March 2004

Data to March 2004	NE Hants	B'stokes	Forest	Gosport	Fareham	Havant	P'mouth	Eastleigh	Andover	C Hants	Soton	IoW	RPU
Establishment	220	206	219	124	148	216	405	173	99	216	489	204	283
Actual FTE officers	227	220	212	128	155	216	406	184	97	213	493	196	282
Actual police heads	229	221	215	128	158	222	409	187	98	218	498	198	283

Data to March 2004	NE Hants	B'stokes	Forest	Gosport	Fareham	Havant	P'mouth	Eastleigh	Andover	C Hants	Soton	IoW	RPU
Alloted support FTE	64	52	60	32	44	55	132	44	27	54	154	61	28
Actual support FTE	62	50	61	36	45	54	160	46	26	59	159	60	27
Actual support heads	64	57	75	39	49	65	179	52	30	65	181	64	33

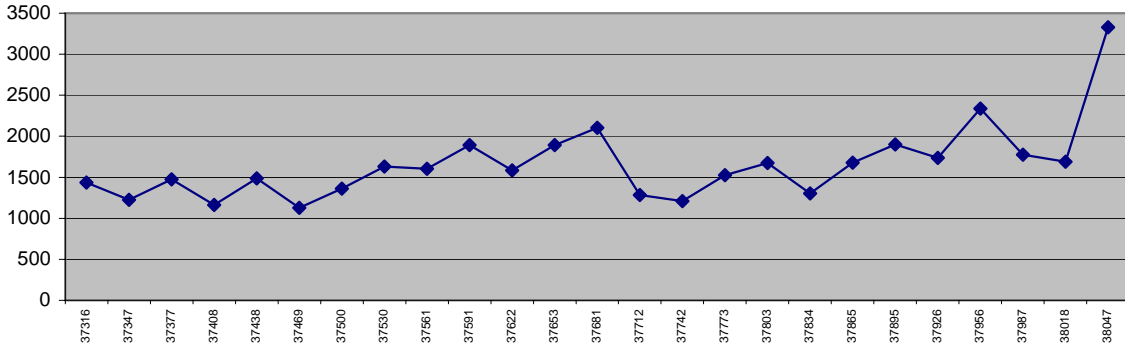
### Staff in CID

Data at 31 March 2004

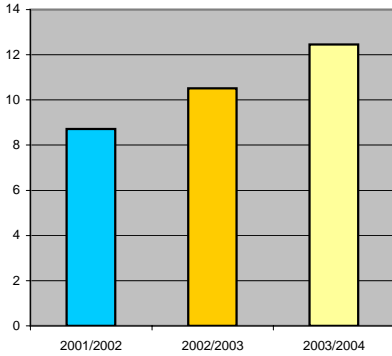
	Special Branch	Specialist Investigations	Scientific Services	Major Crime	Intelligence Directorate
Officers	67	71	42	76	137
Police Staff	15	19	71	12	56

# White PACE stop/searches (PBV5)

## White PACE stop/searches by month



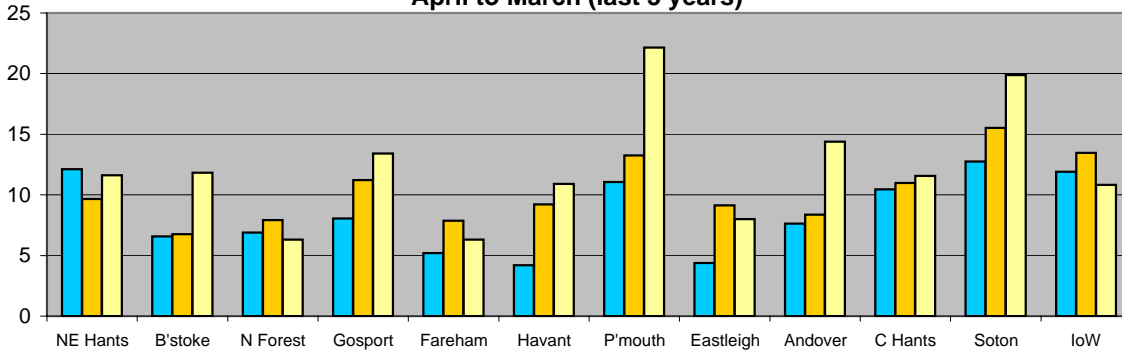
## White PACE stop/searches per 1000 population April to March (last 3 years)



It is inappropriate to set a target for this operational process, or to judge whether an increase or decrease is desirable.

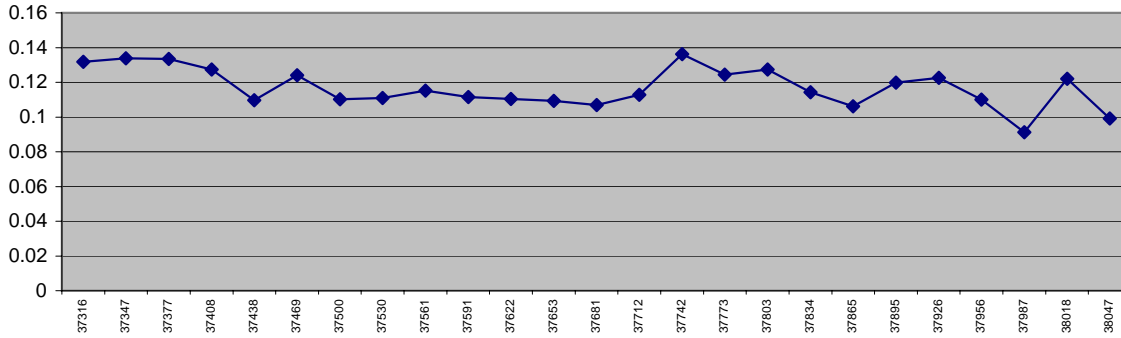
Data to Mar 2004	NE Hants	B'stoke	N Forest	Gosport	Fareham	Havant	P'mouth	Eastleigh	Andover	C Hants	Soton	IoW	Force
YTD Apr03-Mar04	1956	1741	1058	1007	848	1584	3917	1238	915	1861	3897	1417	21439
YTD Apr02-Mar03	1679	1024	1355	878	1062	1362	2489	1422	541	1787	3237	1712	18548
YTD Apr01-Mar02	2104	995	1178	629	702	622	2078	680	494	1701	2661	1513	15357
This month	224	157	116	95	92	112	1140	76	138	263	686	147	3246
% change	16.5%	70.0%	-21.9%	14.7%	-20.2%	16.3%	57.4%	-12.9%	69.1%	4.1%	20.4%	-17.2%	15.6%

## White PACE stop/searches per 1000 population April to March (last 3 years)

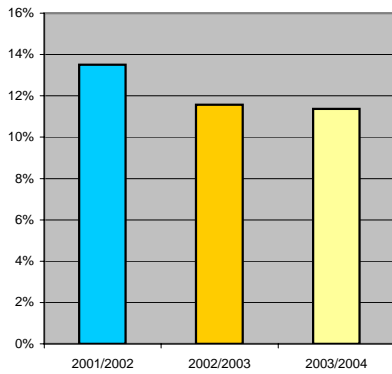


# White PACE stop/searches resulting in arrest (PBV5)

## % of white PACE stop/searches resulting in arrest by month



## White PACE stop/searches resulting in arrest April to March (last 3 years)



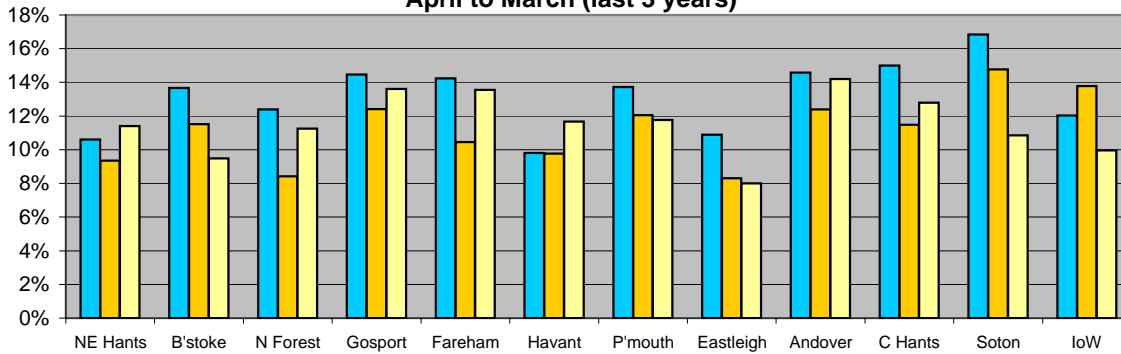
Force target for 2003/2004 is 15% or greater.

To March 2004, 11.5% of white searches resulted in an arrest

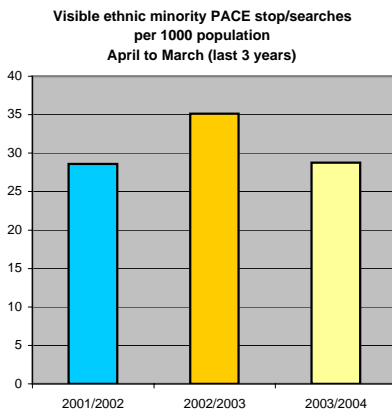
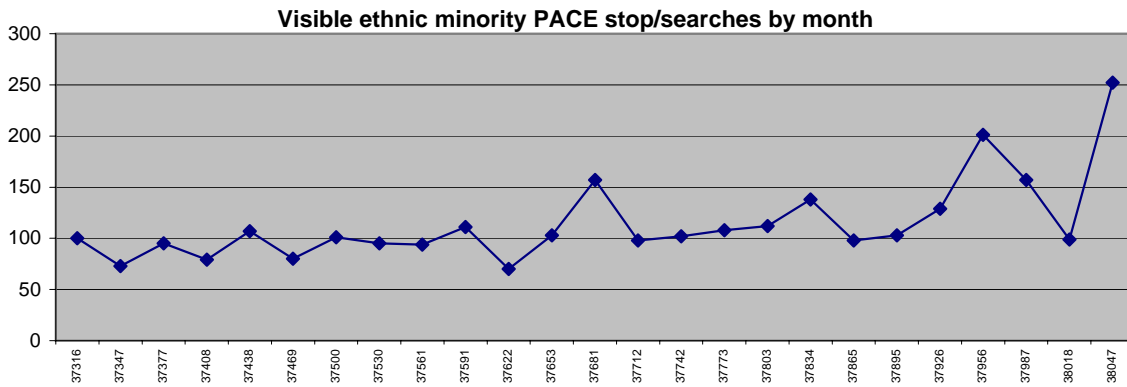


Data to Mar 2004	NE Hants	B'stokes	N Forest	Gosport	Fareham	Havant	P'mouth	Eastleigh	Andover	C Hants	Soton	IoW	Force
YTD Apr03-Mar04	11%	9%	11%	14%	14%	12%	12%	8%	14%	13%	11%	10%	11.4%
YTD Apr02-Mar03	9%	12%	8%	12%	10%	10%	12%	8%	12%	11%	15%	14%	11.6%
YTD Apr01-Mar02	11%	14%	12%	14%	14%	10%	14%	11%	15%	15%	17%	12%	13.5%
This month	9%	8%	15%	7%	14%	13%	9%	6%	15%	11%	11%	7%	9.9%
% change	2.1%	-2.0%	2.8%	1.2%	3.1%	1.9%	-0.3%	-0.3%	1.8%	1.3%	-3.9%	-3.8%	-0.2%

## % of white PACE stop/searches resulting in arrest April to March (last 3 years)



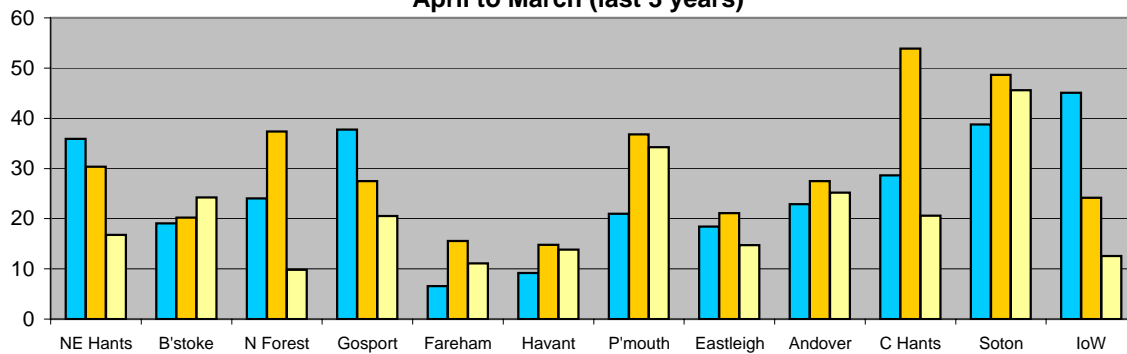
## Visible ethnic minority PACE stop/searches (PBV5)



Force strategy is to conduct stop/search in an identical way irrespective of the persons ethnic background. The success of this strategy is measured by reviewing stop/searches.  
**This numeric indicator is useful as a guide to impact on the local community but is a poor guide to any ethnic bias.**

Data to Mar 2004	NE Hants	B'stokes	N Forest	Gosport	Fareham	Havant	P'mouth	Eastleigh	Andover	C Hants	Soton	IoW	Force
YTD Apr03-Mar04	100	127	19	26	26	30	336	58	26	72	755	22	1597
YTD Apr02-Mar03	125	69	42	24	19	21	172	56	18	94	503	22	1165
YTD Apr01-Mar02	148	65	27	33	8	13	98	49	15	50	401	41	948
This month	10	15	1	3	1	1	74	10	3	5	128	1	252
% change	-20.0%	84.1%	-54.8%	8.3%	36.8%	42.9%	95.3%	3.6%	44.4%	-23.4%	50.1%	0.0%	37.1%

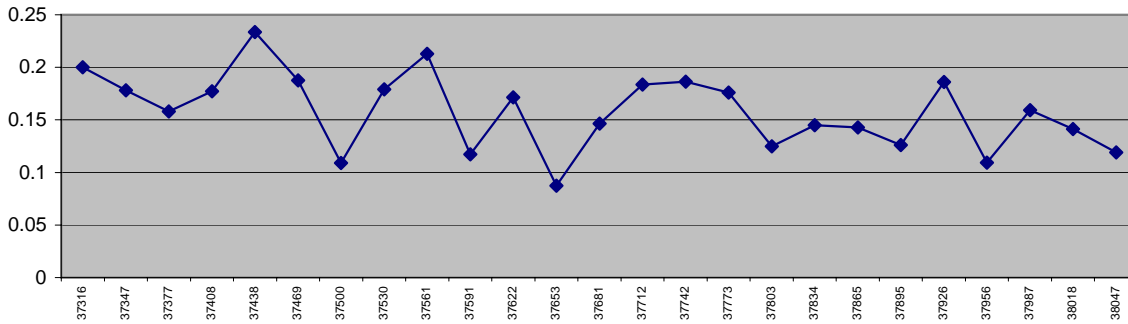
### Visible ethnic minority PACE stop/searches per 1000 population April to March (last 3 years)



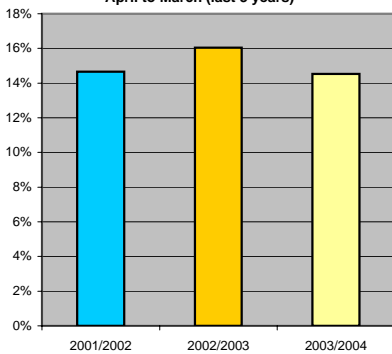
NOTE: The figures from April 2003 are based on the data from the 2001 census which shows an increased number of persons from minority ethnic backgrounds.

# Visible ethnic minority PACE stop/searches resulting in arrest (PBV5)

## % of visible ethnic minority PACE stop/searches resulting in arrest by month



## Visible ethnic minority PACE stop/searches resulting in arrest April to March (last 3 years)

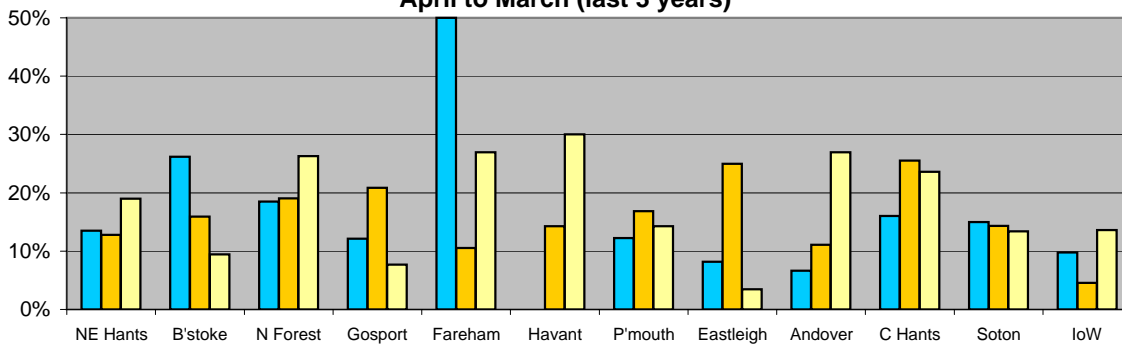


Force target for 2003/2004 is 15%.

To March 2004 the ethnic minority arrest rate was 14.7%

Data to Mar 2004	NE Hants	B'stokes	N Forest	Gosport	Fareham	Havant	P'mouth	Eastleigh	Andover	C Hants	Soton	IoW	Force
YTD Apr03-Mar04	19%	9%	26%	8%	27%	30%	14%	3%	27%	24%	13%	14%	14.5%
YTD Apr02-Mar03	13%	16%	19%	21%	11%	14%	17%	25%	11%	26%	14%	5%	16.1%
YTD Apr01-Mar02	14%	26%	19%	12%	50%	0%	12%	8%	7%	16%	15%	10%	14.7%
This month	0%	0%	no searches	0%	100%	0%	16%	0%	0%	40%	12%	0%	11.9%
% change	6.2%	-6.5%	7.3%	-13.1%	16.4%	15.7%	-2.6%	-21.6%	15.8%	-1.9%	-0.9%	9.1%	-1.5%

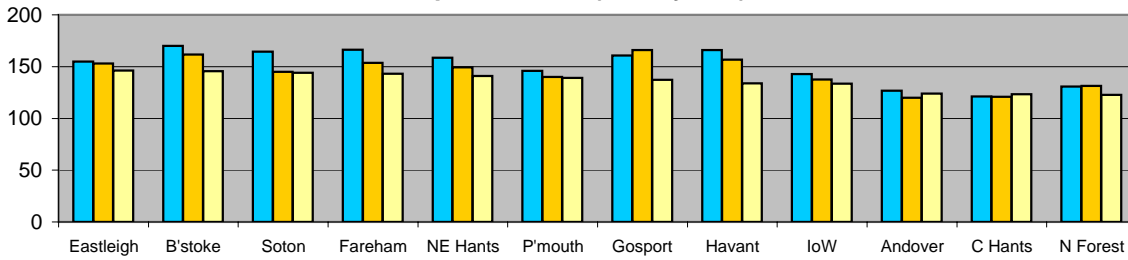
## % of visible ethnic minority PACE stop/searches resulting in arrest April to March (last 3 years)



## Workload

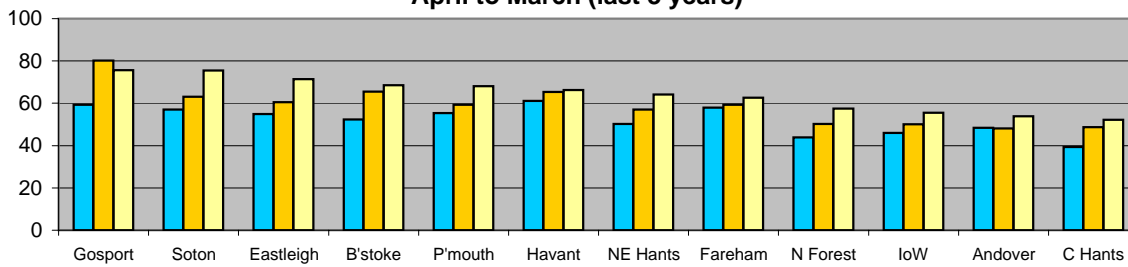
**NOTE: Charts on this page are now ordered with the most busy BCUs in 2003/04 to the left.**

**Numbers of deployable incidents per officer  
April to March (last 3 years)**

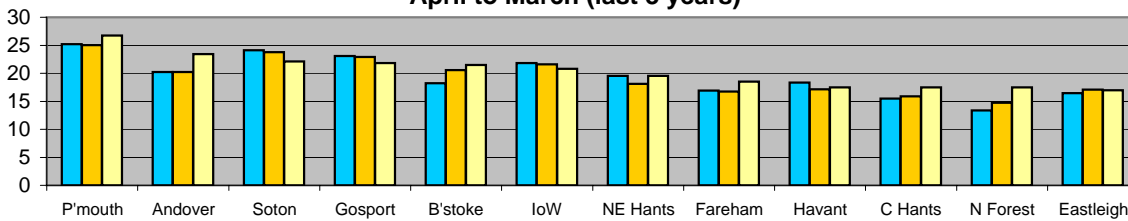


**NOTE: Data for New Forest and Havant BCUs have been estimated for July to October.**

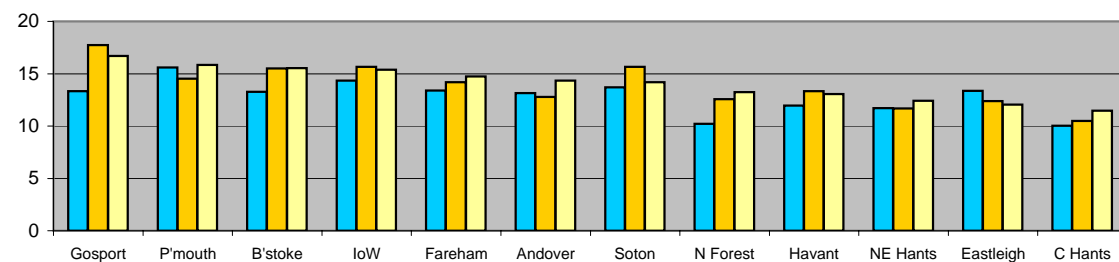
**Numbers of recorded crimes per officer  
April to March (last 3 years)**



**Numbers of prisoners per officer  
April to March (last 3 years)**

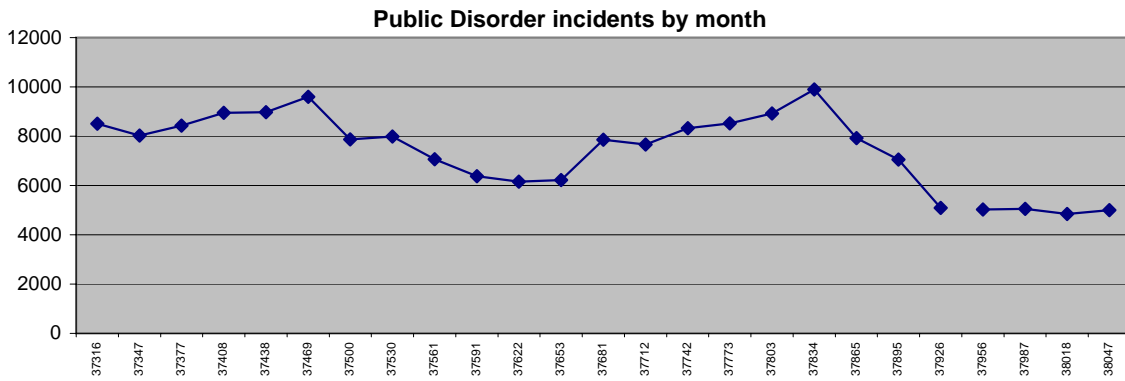


**Sanction detections per officer  
April to March (last 3 years)**

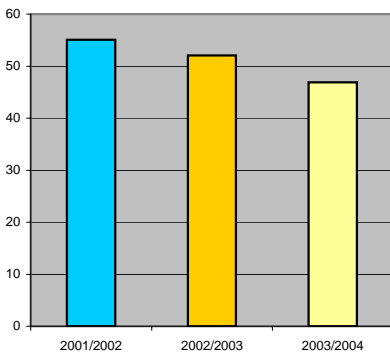


Data to Mar 2004	NE Hants	B'stoke	Forest	Gosport	Fareham	Havant	P'mouth	Eastleigh	Andover	C Hants	Soton	IoW	Force	to March 2003
Incidents	30979	30007	26847	17030	21169	28908	56285	25273	12258	26621	70389	27245	373011	372910
Crimes	14110	14104	12603	9371	9268	14304	27554	12346	5329	11278	36950	11326	178543	152664
Prisoners	4300	4428	3823	2707	2743	3778	10826	2932	2318	3778	10815	4242	56690	52456
Sanction detections	2733	3198	2902	2070	2180	2820	6416	2086	1420	2480	6944	3139	38388	36246

# Public Disorder Incidents



**Public disorder incidents per 1000 population  
April to March (last 3 years)**

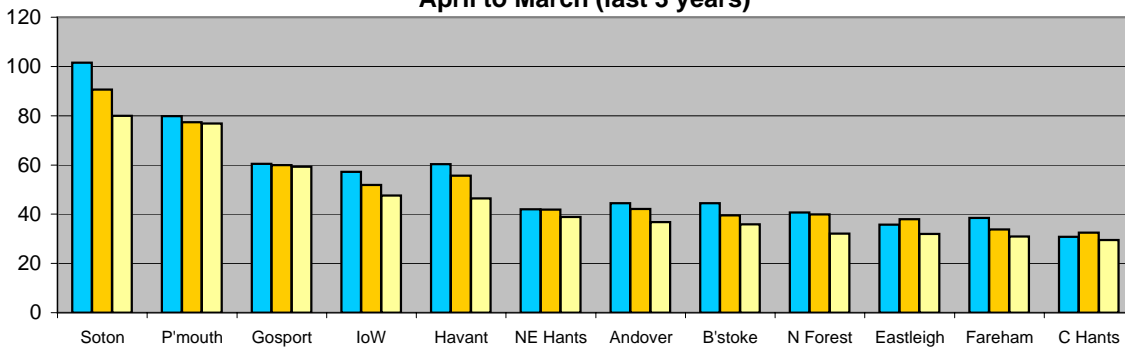


No Force target has been set for this indicator.

**NOTE: Changes in Command and Control codes in November have resulted in a lower number of Public Disorder incidents.**

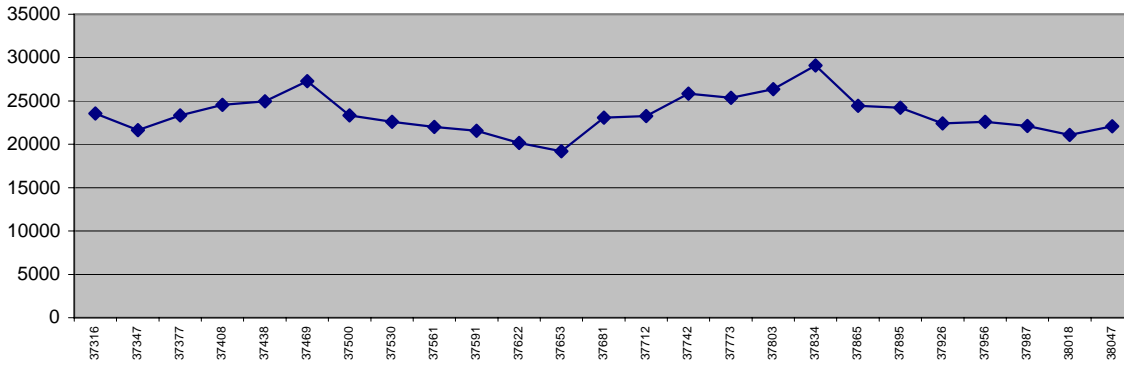
Data to Mar 2004	NE Hants	B'stokes	N Forest	Gospot	Fareham	Havant	P'mouth	Eastleigh	Andover	C Hants	Soton	IoW	Force
YTD Apr03-Mar04	6772	5484	5441	4530	4237	6846	14357	5083	2377	4843	17020	6311	83301
YTD Apr02-Mar03	7435	6118	6867	4734	4591	8291	14882	6014	2754	5353	19843	6638	93520
YTD Apr01-Mar02	7364	6797	6908	4711	5153	8875	15136	5575	2860	5004	21917	7225	97525
This month	384	333	293	256	241	455	936	355	133	317	940	351	4994
% change	-8.9%	-10.4%	-20.8%	-4.3%	-7.7%	-17.4%	-3.5%	-15.5%	-13.7%	-9.5%	-14.2%	-4.9%	-10.9%

**Public Disorder incidents per 1000 population  
April to March (last 3 years)**

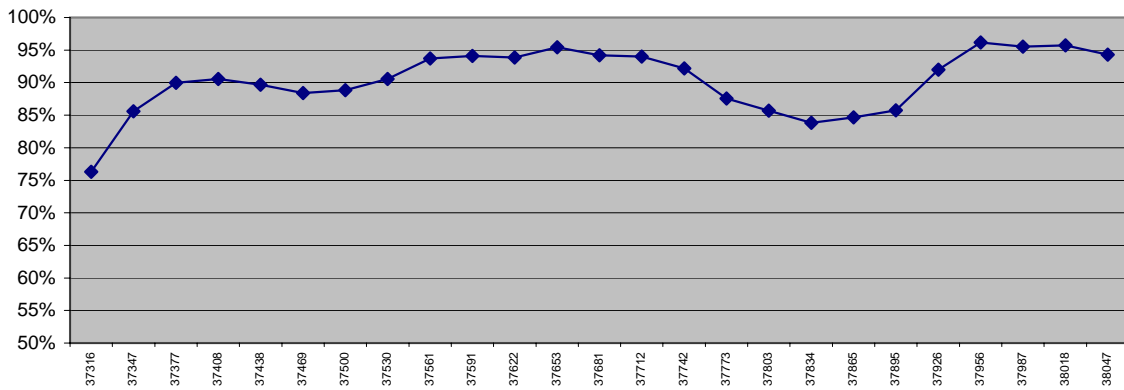


# % of 999 calls answered within 10 seconds (F04)

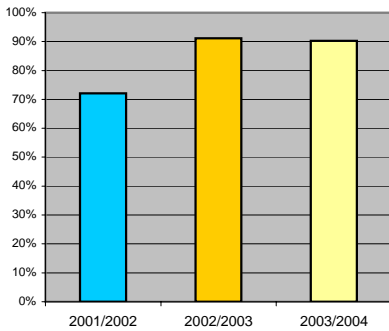
Number of 999 calls by month



% of 999 calls answered within 10 seconds



999 calls answered within 10 seconds  
April to March (last 3 years)



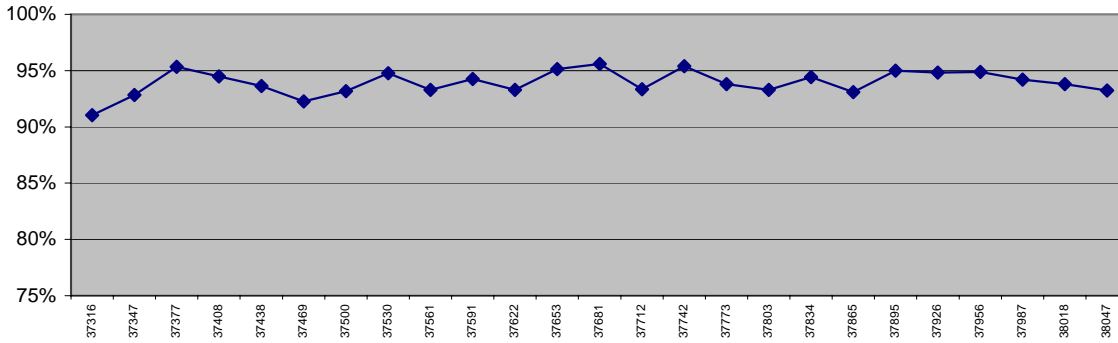
Force target for 2003/2004 is to achieve 90%.

To March 2004, 90.3% of calls were answered in 10 secs.

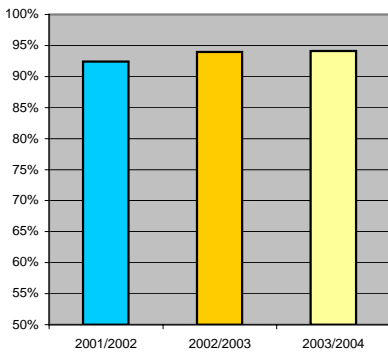


# % of emergency calls attended within 15 minutes (F05)

## % of immediate response calls attended within target by month



## % of emergency response calls attended within 15 minutes April to March (last 3 years)



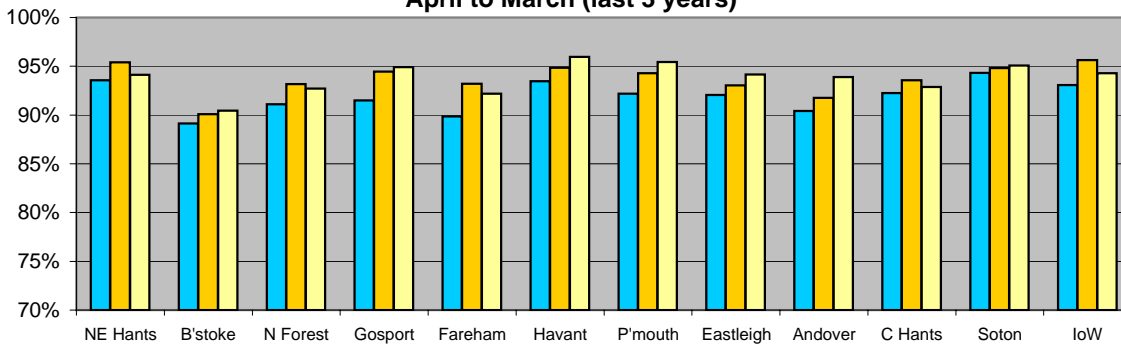
Force target for 2003/2004 is 90% or greater to be attended within 15 minutes.

To March 2004, 94.1% of calls were attended within 15 mins

NOTE: Data for New Forest and Havant BCUs for July to October have been estimated.

Data to Mar 2004	NE Hants	B'stokes	N Forest	Gosport	Fareham	Havant	P'mouth	Eastleigh	Andover	C Hants	Soton	IoW	Force
YTD Apr03-Mar04	94%	90%	93%	95%	92%	96%	95%	94%	94%	93%	95%	94%	94.1%
YTD Apr02-Mar03	95%	90%	93%	94%	93%	95%	94%	93%	92%	94%	95%	96%	94.0%
YTD Apr01-Mar02	94%	89%	91%	91%	0%	93%	92%	92%	90%	92%	94%	93%	92.4%
This month	96%	88%	89%	84%	91%	95%	91%	90%	93%	99%	97%	94%	93.2%
% change	-1.3%	0.4%	-0.4%	0.5%	-1.0%	1.1%	1.2%	1.1%	2.1%	-0.7%	0.3%	-1.4%	0.2%

## % of immediate response calls attended within target April to March (last 3 years)



# OTHER INDICATORS returned to the HOME OFFICE

The Performance Review staff are required to make several other returns to ACPO, HMIC and the Home Office covering performance indicators which are not in the Police Best Value Indicator suite and are not covered elsewhere in this document. They are included to ensure that the Force has all the data required to improve overall performance.

**Repeat victims of house burglary**

**Repeat domestic violence victims**

**Attempts - house burglary, other burglary and taking of vehicles**

**All vehicle crime - relationship of TOMV/TFMV, Vehicle Interference & Other Vehicle Crime**

**Distraction burglary**

**Firearms used offences**

**Use of D4 and D7 detections**

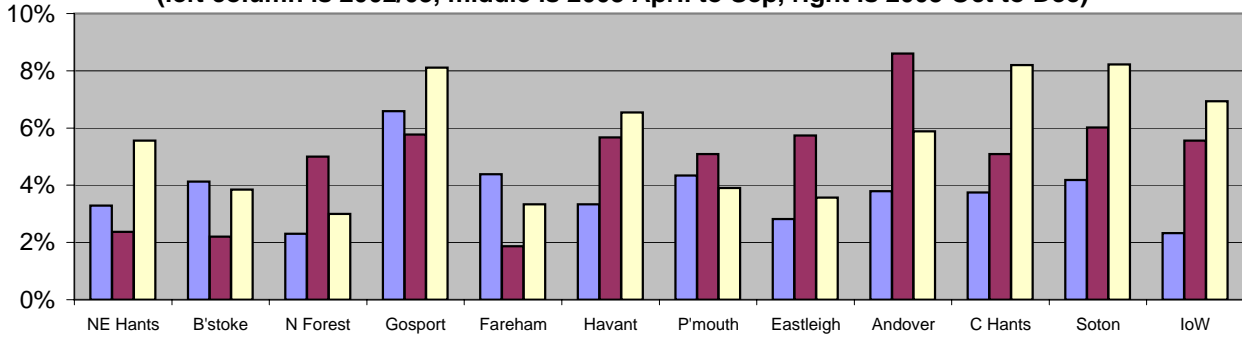
**% of respondents rating police performance as excellent or good**

**Persons charged with drug supply offences**

**Backlog of impending cases on PNC**

# REPEAT VICTIMS OF HOUSE BURGLARY

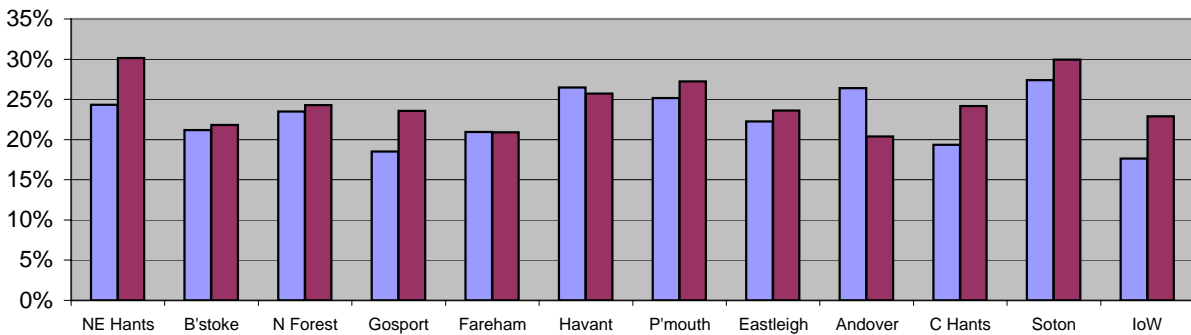
**% of house burglaries with repeat victims**  
(left column is 2002/03, middle is 2003 April to Sep, right is 2003 Oct to Dec)



Repeat victims	NE Hants	B'stokes	N Forest	Gosport	Fareham	Havant	P'mouth	Eastleigh	Andover	C Hants	Soton	IoW	Force
02/03 crimes	395	582	521	637	319	420	1038	391	158	481	1292	559	6793
repeat victims	13	24	12	42	14	14	45	11	6	18	54	13	266
%	3.3%	4.1%	2.3%	6.6%	4.4%	3.3%	4.3%	2.8%	3.8%	3.7%	4.2%	2.3%	3.9%
Apr-Sep03 crimes	295	453	180	364	161	194	609	209	93	275	765	252	3850
repeat victims	7	10	9	21	3	11	31	12	8	14	46	14	186
%	2.4%	2.2%	5.0%	5.8%	1.9%	5.7%	5.1%	5.7%	8.6%	5.1%	6.0%	5.6%	4.8%
Oct-Dec03 crimes	126	130	100	111	60	107	282	112	51	122	304	101	1606
repeat victims	7	5	3	9	2	7	11	4	3	10	25	7	93
%	5.6%	3.8%	3.0%	8.1%	3.3%	6.5%	3.9%	3.6%	5.9%	8.2%	8.2%	6.9%	5.8%

# REPEAT VICTIMS OF DOMESTIC VIOLENCE

**% of domestic incident victims which are repeat victims**  
(left column is April to Sept 2003, right column is Oct to Dec 2003)



Repeat victims	NE Hants	B'stokes	N Forest	Gosport	Fareham	Havant	P'mouth	Eastleigh	Andover	C Hants	Soton	IoW	Force
Apr-Sep incidents	912	632	647	546	501	778	1578	512	371	403	1773	607	9260
repeat victims	222	134	152	101	105	206	397	114	98	78	486	107	2200
%	24.3%	21.2%	23.5%	18.5%	21.0%	26.5%	25.2%	22.3%	26.4%	19.4%	27.4%	17.6%	23.8%
Oct-Dec incidents	441	422	309	225	268	490	852	267	206	211	992	284	4967
repeat victims	133	92	75	53	56	126	232	63	42	51	297	65	1285
%	30.2%	21.8%	24.3%	23.6%	20.9%	25.7%	27.2%	23.6%	20.4%	24.2%	29.9%	22.9%	25.9%

# CRIMES MARKED AS ATTEMPTS

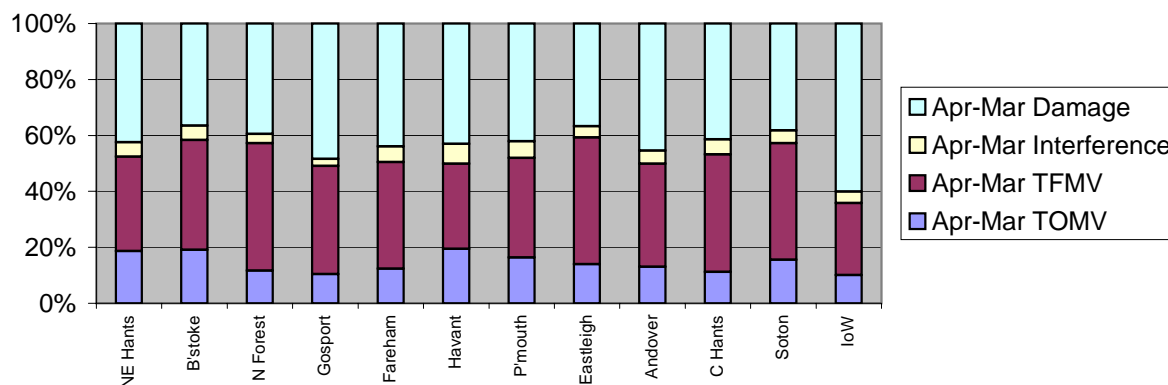
These data are provided as part of the monthly return to the Standards Unit and indicate that BCUs are not recording attempts consistently - particularly for vehicle crimes.

Attempts to Mar 04	NE Hants	B'stokes	N Forest	Gosport	Fareham	Havant	P'mouth	Eastleigh	Andover	C Hants	Soton	IoW	Force
House burglaries	503	710	391	578	281	450	1143	442	185	533	1346	468	7030
Attempts	70	125	52	82	36	66	128	69	21	85	192	41	967
%	13.9%	17.6%	13.3%	14.2%	12.8%	14.7%	11.2%	15.6%	11.4%	15.9%	14.3%	8.8%	13.8%
Other burglaries	727	1073	1047	513	538	784	1325	886	488	749	2291	563	10984
Attempts	86	216	123	64	48	87	162	113	55	103	289	43	1389
%	11.8%	20.1%	11.7%	12.5%	8.9%	11.1%	12.2%	12.8%	11.3%	13.8%	12.6%	7.6%	12.6%
Taking of vehicles	483	552	324	189	225	683	946	402	115	235	1449	219	5822
Attempts	14	44	18	12	3	88	8	25	2	8	134	10	366
%	2.9%	8.0%	5.6%	6.3%	1.3%	12.9%	0.8%	6.2%	1.7%	3.4%	9.2%	4.6%	6.3%

# VEHICLE CRIME

Vehicle crime, in the general sense, includes taking of motor vehicles, theft from motor vehicles, vehicle interference, and criminal damage to a motor vehicle. Despite clarifications in the Counting Rules, there still remain questions about whether to record damage to a lock, say, as attempted theft, vehicle interference or criminal damage. Data are sent to the Home Office spelling out data for each BCU. The table shows which BCUs make most and least use of Vehicle Interference.

**Recording of vehicle offences between BCUs**



Vehicle crime	NE Hants	B'stokes	N Forest	Gosport	Fareham	Havant	P'mouth	Eastleigh	Andover	C Hants	Soton	loW	Force
Apr-Mar TOMV	483	552	324	189	225	683	946	402	115	235	1449	219	5822
Apr-Mar TFMV	873	1129	1258	701	690	1074	2062	1298	323	885	3889	557	14739
Apr-Mar Interference	132	148	93	45	102	248	344	114	41	112	423	88	1890
Apr-Mar Damage	1099	1052	1092	878	796	1514	2442	1055	399	872	3568	1302	16069
% Interference	5.1%	5.1%	3.4%	2.5%	5.6%	7.0%	5.9%	4.0%	4.7%	5.3%	4.5%	4.1%	4.9%

# DISTRACTION BURGLARY

Distraction burglary	NE Hants	B'stokes	N Forest	Gosport	Fareham	Havant	P'mouth	Eastleigh	Andover	C Hants	Soton	loW	Force
Apr-Mar crimes	503	710	391	578	281	450	1143	442	185	533	1346	468	7030
"Distraction" crimes	20	8	17	7	19	5	19	20	28	23	20	2	188
%	4.0%	1.1%	4.3%	1.2%	6.8%	1.1%	1.7%	4.5%	15.1%	4.3%	1.5%	0.4%	2.7%

# FIREARMS USED OFFENCES

Each month, every firearms used offence is summarised and reported to the Home Office. A firearms used offence is precisely defined, but includes imitation firearms. The number of offences reported has apparently increased greatly in 2002/2003 from 58 to 101.

Firearms used offence	NE Hants	B'stokes	N Forest	Gosport	Fareham	Havant	P'mouth	Eastleigh	Andover	C Hants	Soton	loW	Force
2001/02 crimes	10	2	4	2	3	3	8	4	2	7	7	6	58
2002/03 crimes	8	12	7	1	4	3	15	8	3	5	22	13	101

37 of the 101 were offences involving the use of BB guns. Clarification of the rules about including imitation firearms was received from the Home Office in April 2002. Before then Hampshire Constabulary did not include imitation firearms unless they were used as a threat.

The measure is also unsatisfactory because it excludes air weapons (but includes BB guns). Many of the crimes recorded are such that the weapon used is **not** stated or unclear.

# USE of D4 and D7 DETECTIONS

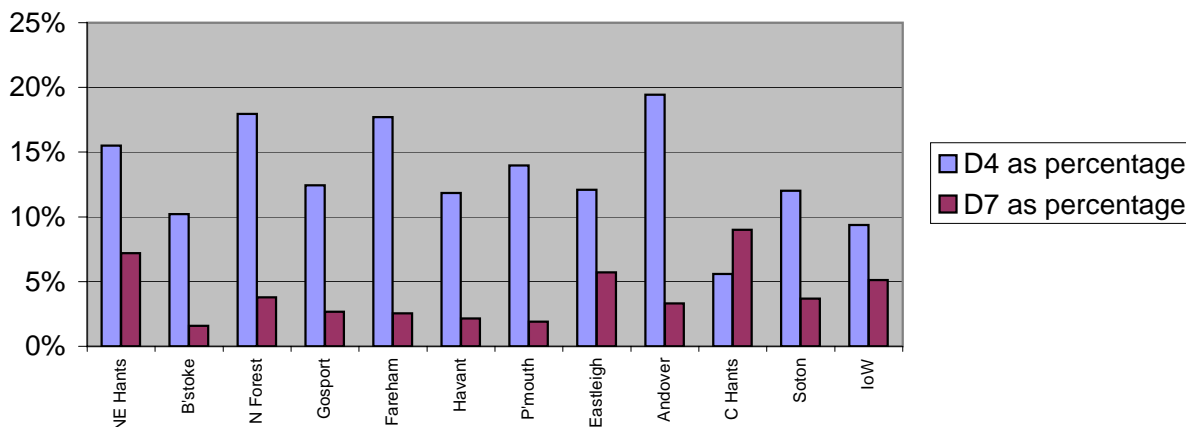
D4 detections Guilt clear/victim refuses.

D7 detections No useful purpose in prosecuting.

There is much debate across Forces regarding the value of these detections.

The chart below would indicate that the policy on these detections varies across BCUs.

Use of D4 and D7 detections in April 2003 to March 2004



Detections from April 2003 to March 2004

Detections	NE Hants	B'stoke	N Forest	Gosport	Fareham	Havant	P'mouth	Eastleigh	Andover	C Hants	Soton	IoW	Force
All detects	3726	3727	3949	2551	2824	3375	7828	2697	1903	3148	8491	3766	47985
D4 detects	578	381	709	317	500	400	1094	326	370	176	1021	353	6225
D7 detects	268	59	149	68	72	73	150	154	63	283	313	193	1845
D4 as percentage	15.5%	10.2%	18.0%	12.4%	17.7%	11.9%	14.0%	12.1%	19.4%	5.6%	12.0%	9.4%	13.0%
D7 as percentage	7.2%	1.6%	3.8%	2.7%	2.5%	2.2%	1.9%	5.7%	3.3%	9.0%	3.7%	5.1%	3.8%

## RATING OF POLICE PERFORMANCE

"Crime in England and Wales 2002-2003" contained the latest British Crime Survey results for the question about rating police in your area. The measure is % of respondents who answered excellent or good.

WILTSHIRE was top with 62%, NORTHUMBRIA was second on 57% and HAMPSHIRE was third with 55% NOTTINGHAMSHIRE was 43rd with 38%.

iQuAnTa now shows quarterly data by MSF family.

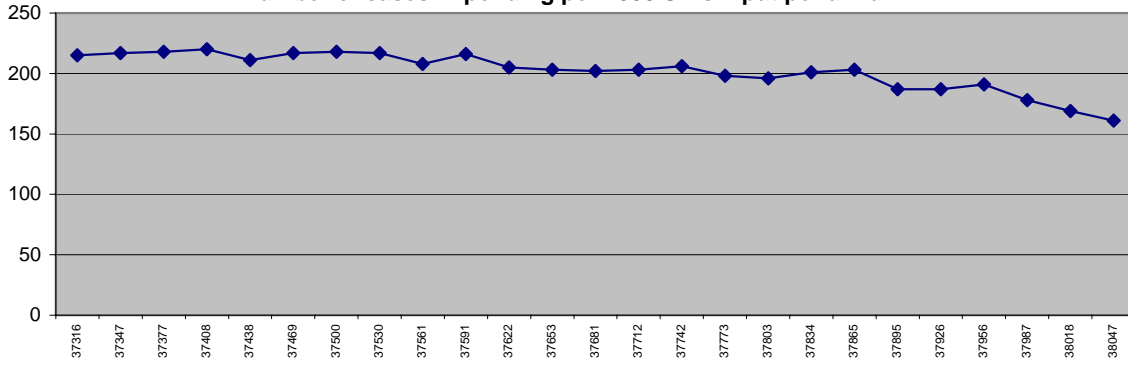
In the quarter to September 2003, Hampshire was 1st of 8 with 54%.

## PERSONS charged with DRUG SUPPLY OFFENCES

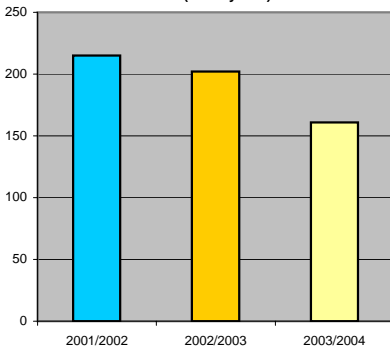
Class A arrests	NE Hants	B'stoke	N Forest	Gosport	Fareham	Havant	P'mouth	Eastleigh	Andover	C Hants	Soton	IoW	Force
2000/2001	34	3	2	8	7	35	77	4	2	18	38	12	240
2001/2002	14	5	5	12	8	25	46	9	7	26	65	21	243
2002/2003	11	13	5	15	7	9	47	6	6	35	72	35	261
2003/2004	14	15	3	21	11	6	59	5	4	45	41	35	259

# BACKLOG of IMPENDING CASES ON PNC

Number of cases impending per 1000 SIDs input per annum



Number of cases impending per 1000 SIDs input  
March (last 3 years)



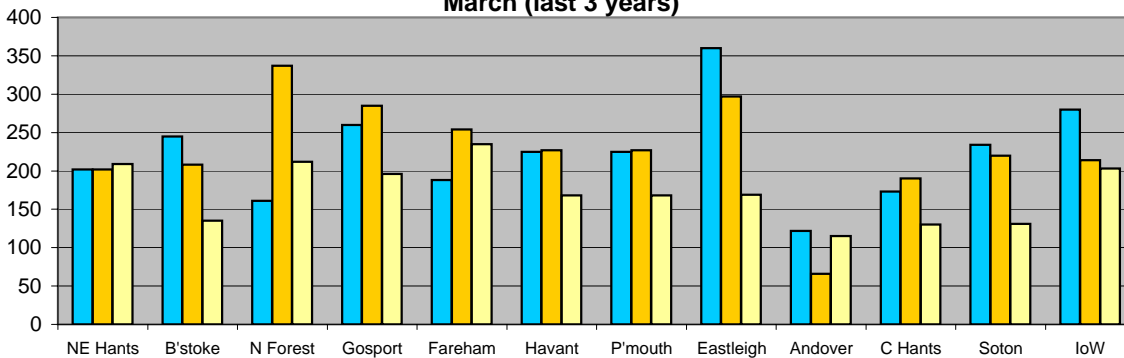
The medium term target is to reduce the backlog to 200 cases per 1000 input. This would be a first quartile performance in England and Wales.

The backlog is 161 (the lowest level in 36 months)

Backlog on this page is always defined as "cases impending per 1000 SIDs per annum".

Data to Mar 2004	NE Hants	B'stokes	N Forest	Gosport	Fareham	Havant	P'mouth	Eastleigh	Andover	C Hants	Soton	IoW	Force
Backlog in Mar 2004	209	135	212	196	235	168	168	169	115	130	131	203	161
Backlog in Mar 2003	202	208	337	285	254	227	227	297	66	190	220	214	202
% change in backlog	3%	-35%	-37%	-31%	-7%	-26%	-26%	-43%	74%	-32%	-40%	-5%	-20%

Number of cases impending per 1000 SIDs input per annum  
March (last 3 years)



NOTE: Workload sharing between J and K BCUs means that no data are available for either BCU separately. The numbers shown for J and K are in fact those for J&K combined.

# FORCE HOUSEKEEPING INDICATORS

Some indicators are important for reporting purposes but do not reflect the performance of the owning department. These have been extracted from Department Indicators to allow that section to concentrate on measures of the department concerned.

The indicators included in this section are:-

## Crime Recording/CRIMSEC Audit errors

### Complaints

### Overdue PDRs

### Ethnic monitoring - completeness of minority ethnic recording

## Crime Recording & Crimsec Audit errors

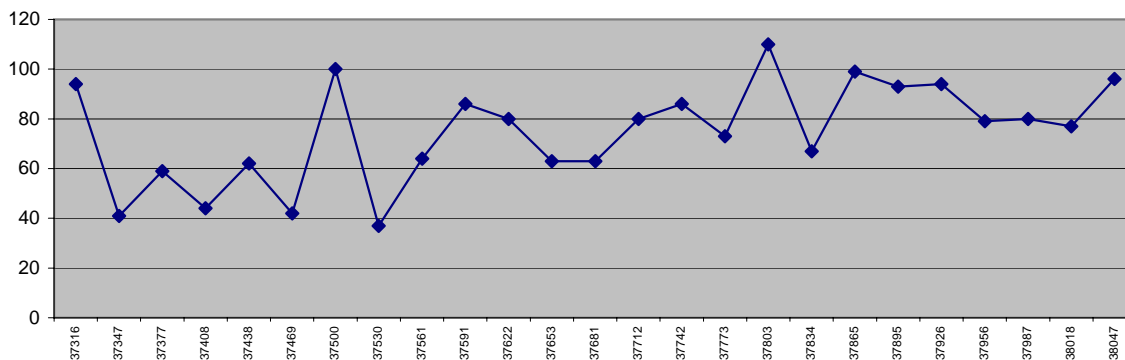
Each month since October 2002, a report has been published on missed detections and crime recording errors with full details so that BCUs can readily correct the errors. The target is to complete the audit by mid month. This summary is for the current month - full details are in the PI spreadsheet called "ACR errors".

Mar-04	NE Hants	B'stokes	N Forest	Gosport	Fareham	Havant	P'mouth	Eastleigh	Andover	C Hants	Soton	IoW	Force
Reg Only >7 days	27	17	25	3	33	27	86	66	3	5	166	11	469
Awaiting filing	251	121	581	29	496	287	281	405	42	64	263	431	3251
Missed detections	11	10	8	2	6	13	41	0	0	4	20	2	117
Recording errors	13	23	8	5	18	36	73	8	5	80	53	15	337

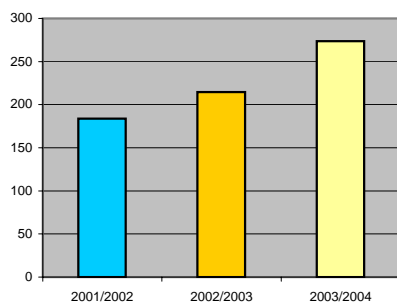
Missed detections are crimes which appear to have been detected but have errors such that they do not count. Recording errors are crimes which have fields incorrect or missing in areas which affect Home Office returns.

# COMPLAINTS

Number of complaints received by month



Complaints received per 100 officers  
April to March (last 3 years)

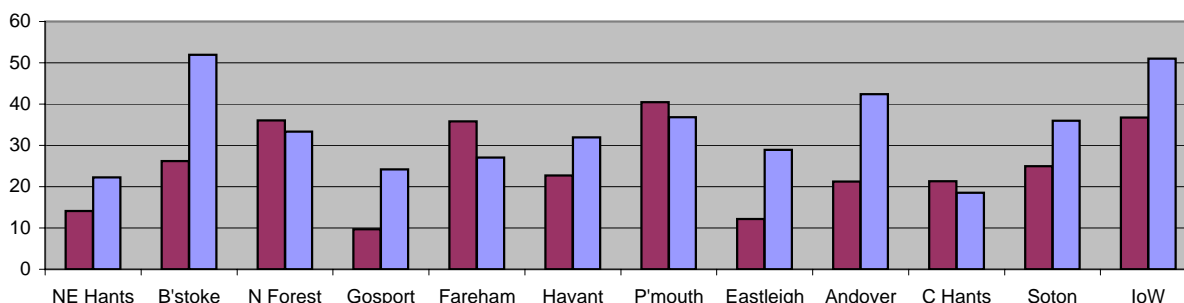


The number of complaints is not a *Best Value* indicator but gets a great deal of attention.

**Complaints for the year are up 40%.**  
1038 v 741

## Complaints received by BCU

Complaints received per 100 officers - April 2003 to March 2004



### Complaints received

Complaints	NE Hants	B'stoke	N Forest	Gosport	Fareham	Havant	P'mouth	Eastleigh	Andover	C Hants	Soton	IoW	RPU
Apr03 to Mar04	49	107	73	30	40	69	149	50	42	40	176	104	46
Per 100 officers	22.3	51.9	33.3	24.2	27.0	31.9	36.8	28.9	42.4	18.5	36.0	51.0	16.4
Equivalent in 0203	14.1	26.2	36.1	9.7	35.8	22.7	40.5	12.1	21.2	21.3	24.9	36.8	

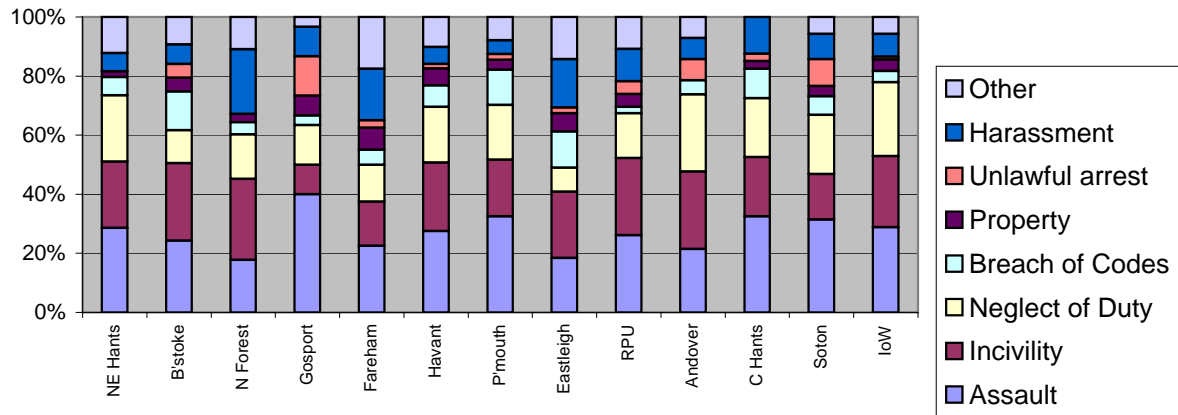
### Complaints substantiated in April 2003 to March 2004

Complaints	NE Hants	B'stoke	N Forest	Gosport	Fareham	Havant	P'mouth	Eastleigh	Andover	C Hants	Soton	IoW	RPU
Substantiated	1	2	3	0	1	0	8	7	3	2	9	9	3

**NOTE: RPU complaints were included in BCUs in 2002/2003**

# COMPLAINTS (continued)

## Complaints received by type - 12 months to March 2004

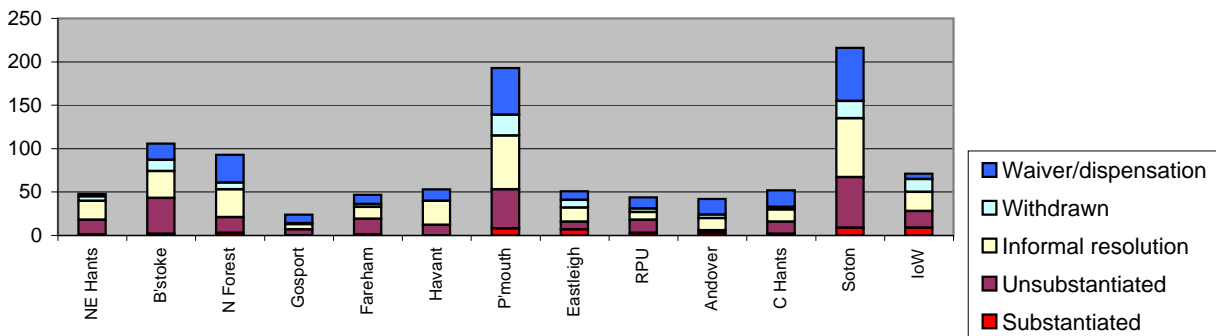


## Complaints received by type - 12 months to March 2004

	NE Hants	B'stoke	N Forest	Gosport	Fareham	Havant	P'mouth	Eastleigh	RPU	Andover	C Hants	Soton	IoW
Assault	14	26	13	12	9	19	49	9	12	9	13	55	30
Incivility	11	28	20	3	6	16	29	11	12	11	8	27	25
Neglect of Duty	11	12	11	4	5	13	28	4	7	11	8	35	26
Breach of Codes	3	14	3	1	2	5	18	6	1	2	4	11	4
Property	1	5	2	2	3	4	5	3	2	0	1	6	4
Unlawful arrest	0	5	0	4	1	1	3	1	2	3	1	16	1
Harassment	3	7	16	3	7	4	7	8	5	3	5	15	8
Other	6	10	8	1	7	7	12	7	5	3	0	10	6

## Complaints by completion code (quarterly)

### Completed complaints - 12 months to March 2004



## Complaints completed by code - 12 months to March 2004

	NE Hants	B'stoke	N Forest	Gosport	Fareham	Havant	P'mouth	Eastleigh	RPU	Andover	C Hants	Soton	IoW
Substantiated	1	2	3	0	1	0	8	7	3	3	2	9	9
Unsubstantiated	17	41	18	7	18	12	45	9	15	3	14	58	19
Informal resolution	22	31	32	6	14	28	62	16	9	14	14	68	22
Withdrawn	5	13	8	1	3	0	24	9	4	4	3	20	15
Waiver/dispensation	3	19	32	10	11	13	54	10	13	18	19	61	6
TOTAL	48	106	93	24	47	53	193	51	44	42	52	216	71

# OVERDUE PDRs

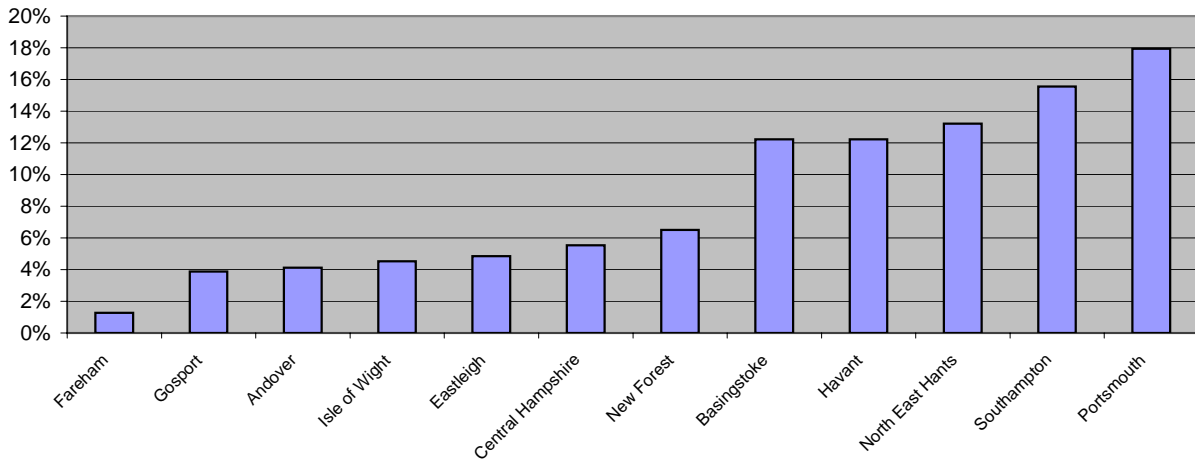
## Overdue PDRs

% of staff whose PDR is overdue by more than 3 months

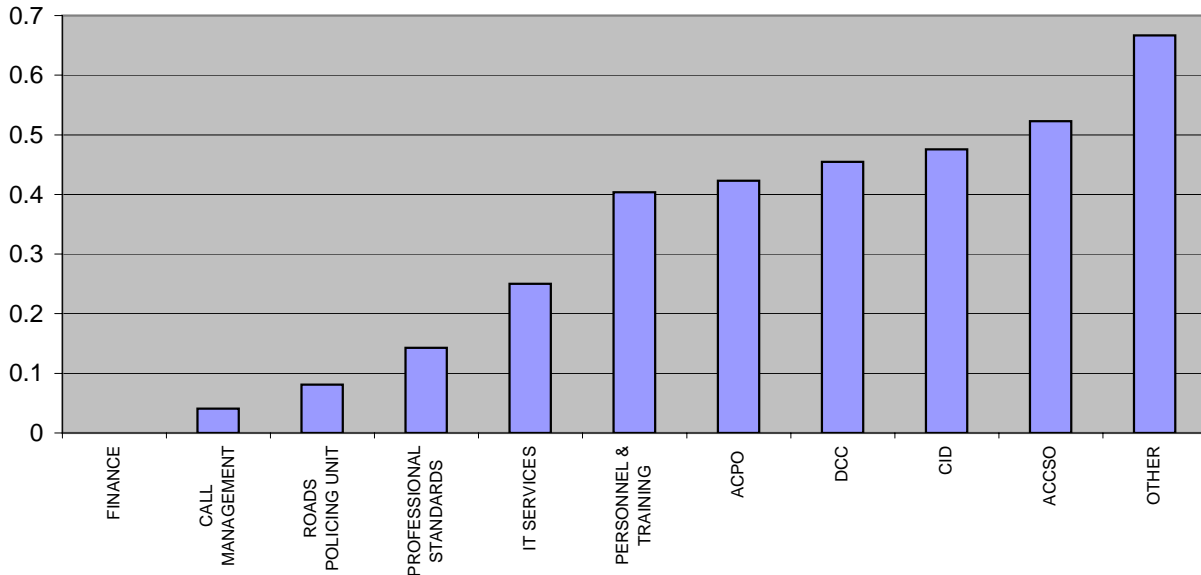
	Dec-00	Mar-02	Mar-03	Dec-03	Mar-04
Police on BCUs	10.8%	15.8%	15.5%	16.7%	<b>10.4%</b>
Police not in BCUs	31.9%	32.6%	32.8%	40.1%	<b>36.3%</b>
Police Staff on BCUs	13.1%	17.5%	16.9%	17.0%	<b>11.6%</b>
Police staff not on BCUs	39.2%	25.8%	30.0%	29.4%	<b>22.3%</b>

## Police officer PDRs overdue

% of PDRs overdue by over 3 months - Police officers - March 2004



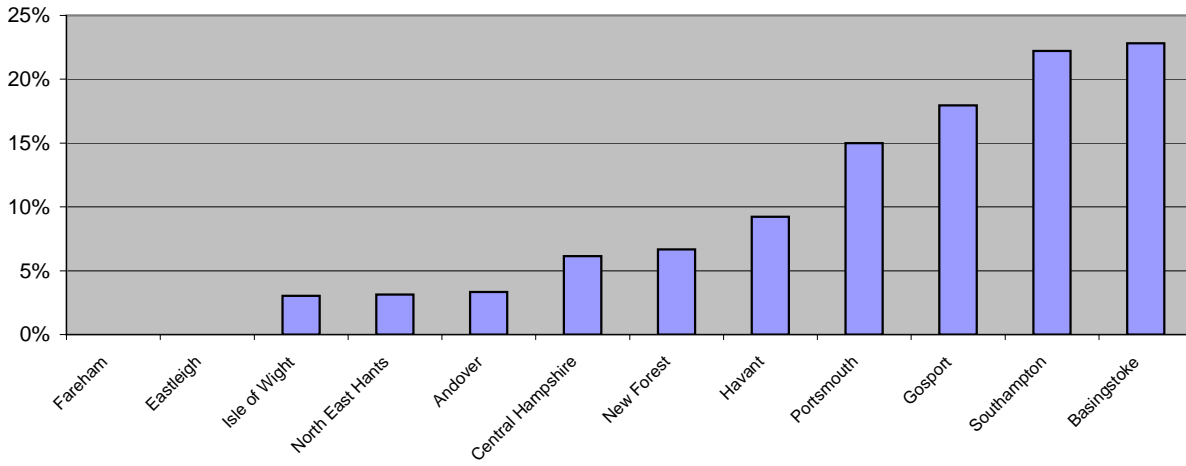
% of PDRs overdue by over 3 months - Police officers - March 2004



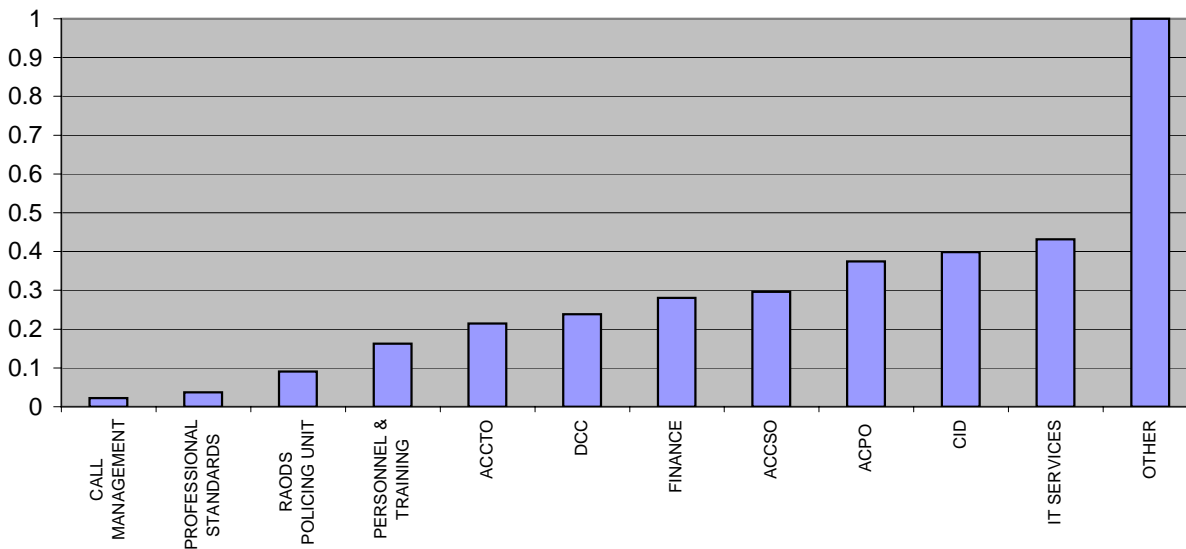
# OVERDUE PDRs (continued)

## Overdue PDRs Police staff PDRs overdue

% of PDRs overdue by over 3 months - Police Staff - March 2004



% of PDRs overdue by over 3 months - Police staff - March 2004



NOTE: The full detail is available on Public Folders in the "...PERFORMANCE INFORMATION" folder in the item called March 2004 PI spreadsheets. Open the file called Overdue PDRs.

# COMPLETENESS OF ETHNICITY RECORDING

## Completeness of ethnicity recording

Ethnicity error history	2003									
	Jan-Feb	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
HORT1s	30%	16%	20%	16%	15%	8%	5%	4%	6%	7%
VDRS	73%	77%	68%	65%	66%	76%	54%	57%	43%	51%
FPNs	63%	48%	40%	36%	38%	68%	28%	30%	19%	18%

Data for December 2003

<b>HORT1s</b>	NE Hants	B'stokes	N Forest	Gosport	Fareham	Havant	P'mouth	Eastleigh	RPU	Andover	C Hants	Soton	IoW	Force
Issued	252	223	217	94	183	146	285	195	753	69	203	312	99	3031
ethnicity error	3	9	17	2	7	4	63	15	23	3	9	38	15	208
HORT error %	1.2%	4.0%	7.8%	2.1%	3.8%	2.7%	22.1%	7.7%	3.1%	4.3%	4.4%	12.2%	15.2%	6.9%

Issued to PMEB	13	18	8	1	4	4	21	9	37	2	10	43	2	172
%	5.2%	8.1%	3.7%	1.1%	2.2%	2.7%	7.4%	4.6%	4.9%	2.9%	4.9%	13.8%	2.0%	5.7%

NOTE: These PMEB percentages may be misleading as they assume all missing records are for white persons.

NOTE: PMEB are persons from a minority ethnic background

<b>VDRS</b>	NE Hants	B'stokes	N Forest	Gosport	Fareham	Havant	P'mouth	Eastleigh	RPU	Andover	C Hants	Soton	IoW	Force
Issued	13	31	18	8	18	9	11	12	202	4	20	17	17	380
ethnicity error	8	21	18	6	13	4	10	10	61	2	14	11	14	192
VDRS error %	61.5%	67.7%	100.0%	75.0%	72.2%	44.4%	90.9%	83.3%	30.2%	50.0%	70.0%	64.7%	82.4%	50.5%

Issued to PMEB	0	0	0	0	0	2	0	0	9	0	1	2	0	14
%	0.0%	0.0%	0.0%	0.0%	0.0%	22.2%	0.0%	0.0%	4.5%	0.0%	5.0%	11.8%	0.0%	3.7%

NOTE: These PMEB percentages may be misleading as they assume all missing records are for white persons.

NOTE: PMEB are persons from a minority ethnic background

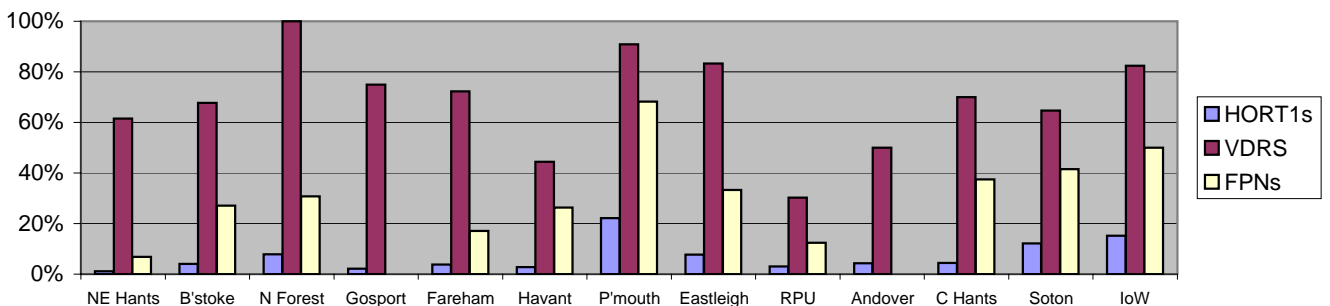
<b>Fixed Penalty</b>	NE Hants	B'stokes	N Forest	Gosport	Fareham	Havant	P'mouth	Eastleigh	RPU	Andover	C Hants	Soton	IoW	Force
Issued	29	37	13	8	35	19	22	15	587	14	8	41	14	842
ethnicity error	2	10	4	0	6	5	15	5	73	0	3	17	7	147
FPN error %	6.9%	27.0%	30.8%	0.0%	17.1%	26.3%	68.2%	33.3%	12.4%	0.0%	37.5%	41.5%	50.0%	17.5%

Issued to PMEB	0	1	0	0	0	2	0	0	32	2	0	2	0	39
%	0.0%	2.7%	0.0%	0.0%	0.0%	10.5%	0.0%	0.0%	5.5%	14.3%	0.0%	4.9%	0.0%	4.6%

NOTE: These PMEB percentages may be misleading as they assume all missing records are for white persons.

NOTE: PMEB are persons from a minority ethnic background

## Ethnicity error rate in completing traffic forms



## DEPARTMENT PERFORMANCE INDICATORS

All departments are expected to develop Key Performance Indicators (KPIs) which inform the department and management on the effectiveness of the unit. The KPIs selected for each department are listed below.

The third column indicates whether the measure is under development, reported elsewhere or In Place. In Place PIs are detailed in the following pages.

Business & Property Services	Reduction in the number of Suppliers	In place
	Reduced utilities consumption	In place
	Property maintenance expenditure	In place
	Improved space utilisation throughout the estate	Under development
Call Management	% of 999 calls answered within 10 seconds	see page 40
	% of non-999 calls answered within 15 secs	In place
	FEC calls answered within 60 secs	In place
Central Ticket Office	Central Ticket Office notices issued and paid	In place
	VDRS notices issued and actioned	In place
	Safety Camera Unit notices issued and paid	In place
	Traffic Accident Records queries handled in 7 days	In place
	ANPR notices issued	In place
CID Intelligence Directorate	FIB - number of dangerous offenders managed	In place
	FIB - number of items of intelligence disseminated	In place
	Dedicated handling units items of intelligence acquired	In place
	CIU - applications for Communications data processed	In place
CID Major Crime Investigation	Homicide crimes, detections and deletions	see page 17
	Serious/Complex crime - numbers of referrals and accepts	In place
	Serious/Complex crime - detections/deletions of referrals	In place
CID Scientific Services	Reworking PIs to be more outcome-based	Being reworked
CID Specialist Investigations	Number of investigations against paedophiles	In place
	Number of grade A referrals to Child Protection	In place
	Number of Fraud investigations	In place
	Number of requests re Computer Crime	In place
Community Safety	Numbers of homophobic crimes and incidents	In place
Corporate Services	Accurate and timely performance data	In place
	Brainwaves suggestion scheme	In place
	Support offered to the management boards	In place
Finance	Aged debtor analysis	In place
	Creditor payments	In place
Firearms licensing	Average time for firearms certificate applications/renewals	In place
	Average time for shotgun certificate applications/renewals	In place

DEPARTMENT PERFORMANCE INDICATORS (continued)

IT	Customer satisfaction Calls handled by help desk	Under development In place
Media Services	Press release requests serviced in 2 working hours	In place
Personnel	Department sickness Recruitment and retention Diversity	see page 28,29 see page 33 In place
Professional Standards	Timeliness of complaint handling	In place
Traffic	Fatal/serious collisions Attendance at casualty collisions Prisoners arrested by Traffic officers Shortfall in breath test returns	see page 22,23 In place In place In place
Training	Contact time with trainers Attendance at training sessions Classroom availability Customer response training	Under development Under development Under development Under development
Transport	Vehicle availability Vehicle downtime Miles per blameworthy accident (PVI)	In place In place In place

# BUSINESS and PROPERTY SERVICES

## **Reduction in the number of suppliers**

Major changes were made in 2002 which resulted in the number of registered suppliers declining to 3700 from over 6500. The target for 2003/2004 is for a further 10% reduction to 3330.

## **Reduction in utilities consumption**

The target is for a 2% reduction in consumption

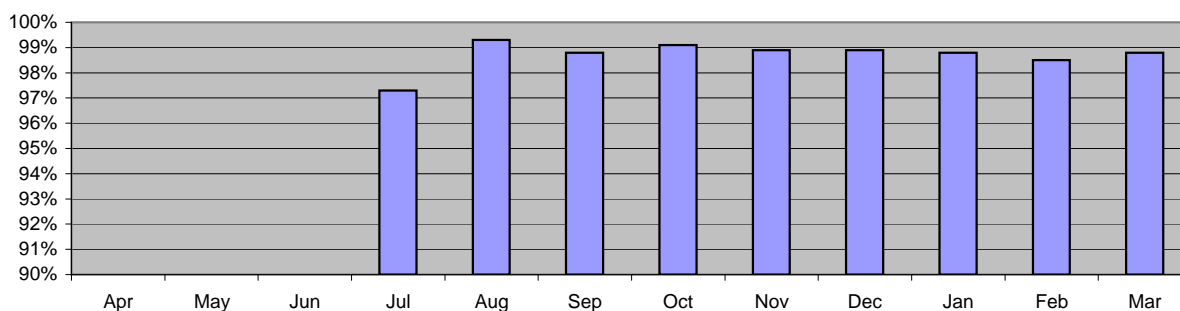
## **Property maintenance expenditure**

The target is for a 2% reduction in consumption

# CALL MANAGEMENT

## Switchboard 0845 performance

**% of Switchboard 0845 calls answered within 10 seconds**



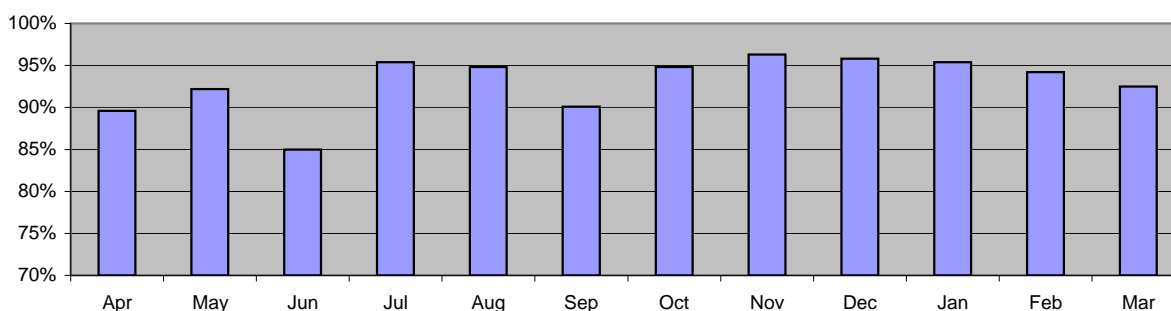
### 0845 calls

2003/04	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
% in 10 secs				97.3%	99.3%	98.8%	99.1%	98.9%	98.9%	98.8%	98.5%	98.8%
Total calls				144315	127198	123187	116322	123801	112226	122255	116597	113644

Note: Figures to June 2003 were incomplete due to problems with TIGER.

## % of FEC calls answered within 60 secs

**% of FEC calls answered within 60 seconds**



### FEC calls

2003/04	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
% in 60 secs	89.6%	92.2%	85.0%	95.4%	94.8%	90.1%	94.8%	96.3%	95.8%	95.4%	94.2%	92.5%
Total calls	45655	46854	48250	48961	48709	49271	46475	42102	39424	41879	39440	44470

**NOTE: Call Management publish comprehensive details of their performance in their Public Folder.**

# CENTRAL TICKET OFFICE

## Central Ticket Office notices issued and paid

### Central Ticket Office

2003/04	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Endorsable	1065	849	857	1025	1346	869	723	555	610	752	616	686
% paid	79%	80%	82%	88%	87%	83%	81%	79%	69%	81%	79%	66%
Nonendorsable	3380	2124	2637	3060	2123	2381	2210	2203	1510	2030	1532	2476
% paid	74%	75%	75%	83%	80%	78%	77%	78%	67%	73%	75%	65%

## VDRS notices issued and actioned

### Vehicle Defect Rectification Scheme (measure is year to date)

2003/04	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
VDRS issued	501	812	1210	1591	1845	2201	2574	2889	3141	518	841	1192
rectified	278	637	902	1200	1446	1702	1983	2237	2378	366	539	826
% rectified	55.5%	78.4%	74.5%	75.4%	78.4%	77.3%	77.0%	77.4%	75.7%	70.7%	64.1%	69.3%

## Safety Camera Unit notices issued and paid

### Safety Camera Unit notices (target is for 80% to be paid)

2003/04	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Fixed site		1079	2997	4784	4206	1978	4253	4389	1701	1239	1432	
Mobile		1963	1760	1662	1119	2076	4142	1287	452	1540	2122	
Total Issued	2121	3042	4757	6446	5325	4054	8395	5676	2243	2779	3554	
% paid	81%	83%	83%	78%	80%	79%	82%	83%	81%	45%	11%	

Fixed site cameras were only introduced in May 2003 but had problems in September.

### Safety Camera Unit supplementary measures.

2003/04	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Speed summons	300	185	290	359	142	240	287	195	115	214	193	275
S172 summons	177	93	78	100	121	84	102	109	129	117	103	105
Crim Invests	16	68	93	92	81	127	89	74	60	62	67	49

Speed summons used where speed significantly over speed limit.

S172 summons used where owner fails to identify driver after reasonable period.

Criminal investigations initiated when serious complications arise (e.g. misleading information).

## Traffic Accident Records queries handled in 7 days

### Number of queries (the target is for all queries to be handled in 7 days)

2003/04	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Queries	1021	981	1154	824	1042	1138	965	994	743	880	797	1150
Over 7 days	7	6	10	6	12	4	7	11	2	11	0	20
% late	0.69%	0.61%	0.87%	0.73%	1.15%	0.35%	0.73%	1.11%	0.27%	1.25%	0.00%	1.74%

## ANPR notices issued

### ANPR notices

2003/04	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Insurance				13	14	16	28	32	29	36	58	39
MOT				6	11	17	13	13	6	12	9	7
VEL				97	78	108	112	171	193	187	164	152

Note: ANPR data started in July 2003.

# CID INTELLIGENCE DIRECTORATE

## Dedicated handling units

		2003/04		
	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar
Actionable intelligence acquired	1026	1043		
% sent to BCUs	94%	91%		

## Communications Intelligence Unit

		2003/04		
	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar
Applications for Comms data made	3234	3492		
% processed for BCUs	69%	66%		

## Source registry

		2003/04		
	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar
Directed surveillance applications	210	194		

## PNC Bureau

		2003/04		
	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar
Total calls answered	36320	35876		
% answered in 60 secs	76%	81%		

# CID MAJOR CRIME TEAMS

Figures for July to September 2003

	NE Hants	B'stoke	N Forest	Gosport	Fareham	Havant	P'mouth	Eastleigh	Andover	C Hants	Soton	IoW
Referrals	6	0	1	2	2	0	0	0	0	1	6	2
Accepted for sole	2	0	1	1	1	0	0	0	0	1	5	1
Jointly resourced	4	0	0	1	1	0	0	0	0	0	1	1
not accepted	0	0	0	0	0	0	0	0	0	0	0	0
Referrals detected	1	0	0	1	0	0	0	0	0	0	1	0

Murder and Manslaughter data are not included in the figures above.

The table above relates to investigations referred to the Major Crime Teams, the number accepted by them for sole investigation, the number accepted for jointly resourced investigation and the number not accepted.

# CID SCIENTIFIC SERVICES

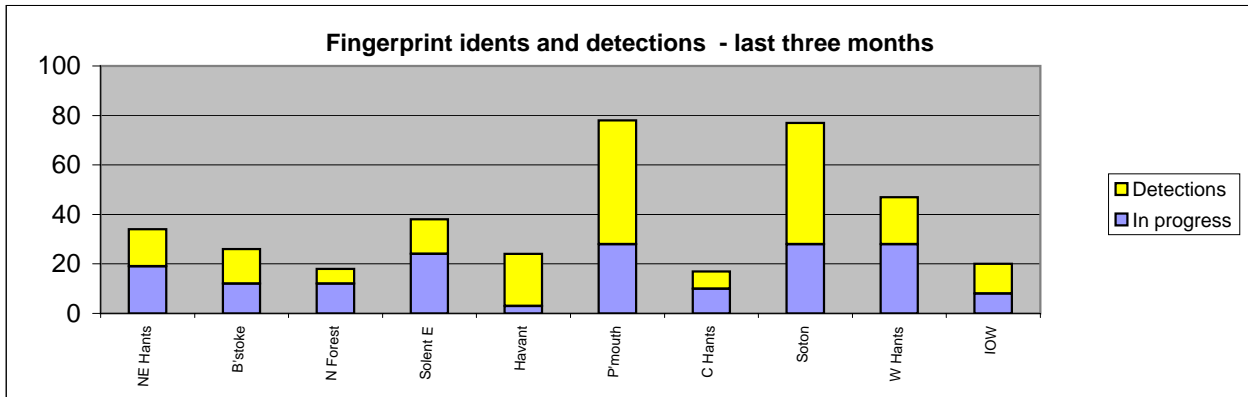
## Attendance Force totals

	Nov-03 reported	Dec-03 reported	Jan-04 reported	Nov-03 attended	Dec-03 attended	Jan-04 attended	Feb-04	Oct-03 %SOCO attendance	Nov-03	Dec-03
Burglary other	871	732	787	427	372	418		49%	51%	53%
House burglary	571	613	562	476	487	454		83%	79%	81%
TFMV	1076	874	738	208	159	135		19%	18%	18%
TWC recovered	270	263	253	130	140	136		48%	53%	54%

## Targets

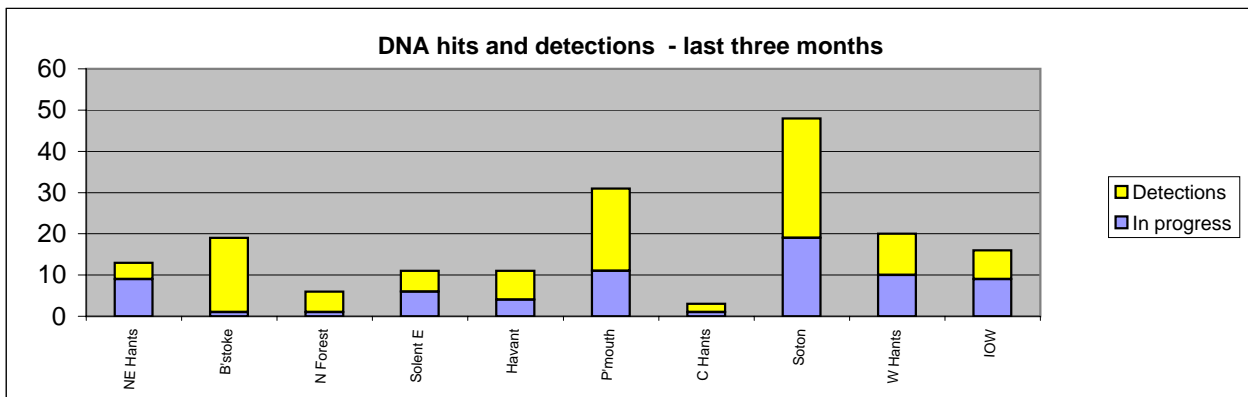
50%
80%
10%
60%

## NUMBERS of Fingerprint ids and detections in the 3 months to March 2004



Fingerprints	NE Hants	B'stokes	N Forest	Solent E	Havant	P'mouth	C Hants	Soton	W Hants	IOW
In progress	19	12	12	24	3	28	10	28	28	8
Detections	15	14	6	14	21	50	7	49	19	12

## NUMBERS of DNA hits and detections in the 3 months to March 2004

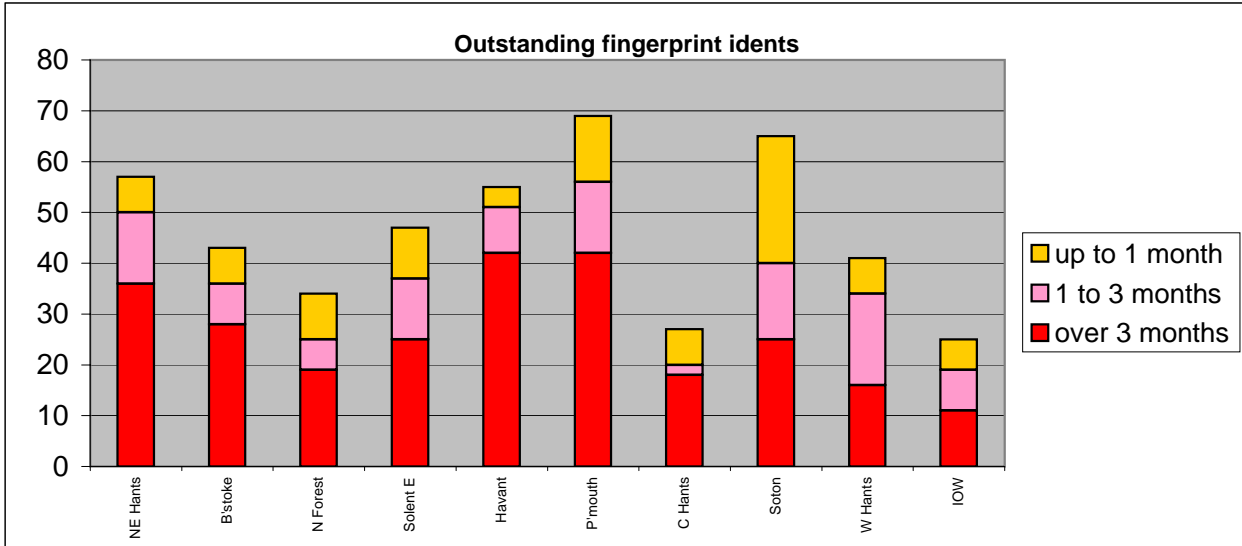


DNA	NE Hants	B'stokes	N Forest	Solent E	Havant	P'mouth	C Hants	Soton	W Hants	IOW
In progress	9	1	1	6	4	11	1	19	10	9
Detections	4	18	5	5	7	20	2	29	10	7

The search criteria for the above two tables is designed to encapsulate multiple identifications and multiple detections (ie per offender identified by FP/DNA). The data may therefore vary from the numbers shown below.

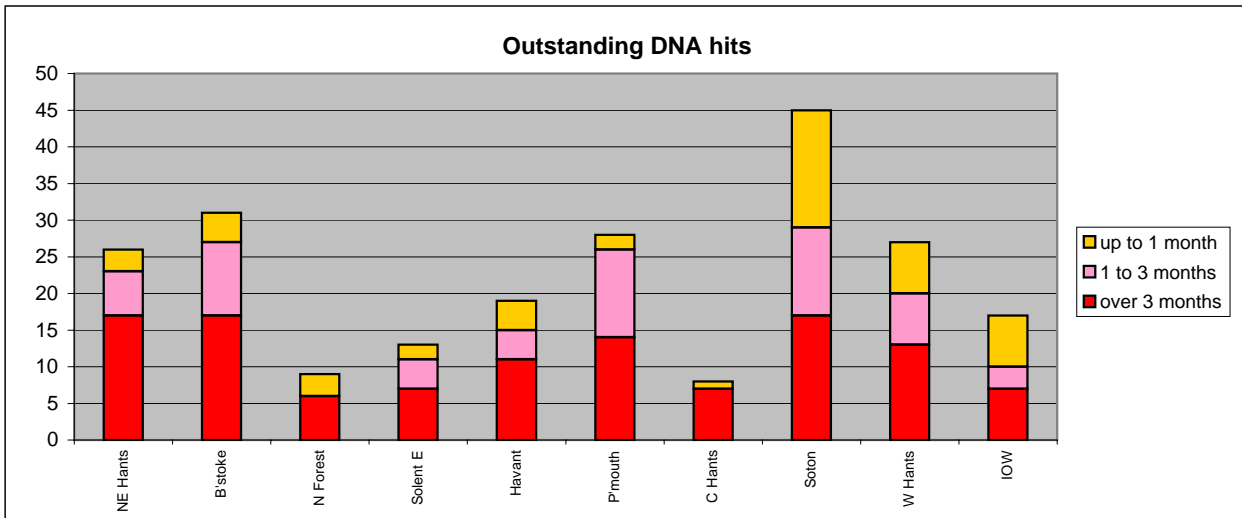
# CID SCIENTIFIC SERVICES

The numbers of fingerprint ident which have been outstanding by BCU since April 2003



outstanding idents	NE Hants	B'stoke	N Forest	Solent E	Havant	P'mouth	C Hants	Soton	W Hants	IOW
up to 1 month	7	7	9	10	4	13	7	25	7	6
1 to 3 months	14	8	6	12	9	14	2	15	18	8
over 3 months	36	28	19	25	42	42	18	25	16	11

The numbers of DNA hits which have been outstanding by BCU since April 2003



outstanding DNA hits	NE Hants	B'stoke	N Forest	Solent E	Havant	P'mouth	C Hants	Soton	W Hants	IOW
up to 1 month	3	4	3	2	4	2	1	16	7	7
1 to 3 months	6	10	0	4	4	12	0	12	7	3
over 3 months	17	17	6	7	11	14	7	17	13	7

Please note the criteria used to establish the number of Identifications (FP & DNA) in progress, is by selecting "undetected jobs", where the Fingerprint/DNA status is "Identified/Target Identified".

# CID SPECIALIST INVESTIGATIONS

<b>Paedophile Investigation Unit</b>	Cumulative from April 2003 to end of month						
	Sept	Oct	Nov	Dec	Jan	Feb	Mar
Number of enquiries received	145	156	185	199	231	249	277
Computer related	91	93	110	117	124	129	136
Advice given	104	114	124	132	150	154	182
Decide NFA	15	15	23	26	32	35	35
Investigation started	26	27	38	41	49	60	60

<b>Child Protection (number of Grade A referrals)</b>	Cumulative from April 2003 to end of month						
	Sept	Oct	Nov	Dec	Jan	Feb	Mar
Received by the Central Referral Unit	100	116	128	133	148	156	165
Completed by the Child Protection Unit	97	112	124	129	144	151	160

<b>Economic crime unit</b>	Cumulative from April 2003 to end of month						
	Sept	Oct	Nov	Dec	Jan	Feb	Mar
Fraud investigations submitted for consideration	11	11	11	11	14	14	14
Number undertaken	7	7	9	11	11	13	13
Number of financial investigations carried out	1144	1319	1352	1440	1661	1831	1885
Number of confiscation orders made	56	57	75	78	81	85	90
Total amount of confiscation orders	£1596K	£1628K	£1628K	£1966K	£2061K	£2081K	£2117K
Assets recovered	£537K	£547K	£547K	£634K	£830K	£839K	£847K

<b>Computer Crime Unit</b>	Cumulative from April 2003 to end of month						
	Sept	Oct	Nov	Dec	Jan	Feb	Mar
Number of requests for service	388	412	446	473	509	535	561
Percentage dealt with	100%	100%	100%	100%	100%	100%	100%

NOTE: Of the 561 to March, 250 related to Op Danforth

Specialist Investigations target is to publish data by the 15th of the following month.

## COMMUNITY SAFETY

Numbers of homophobic incidents and crimes

2002-2003

Data for 2002/03	NE Hants	B'stoke	N Forest	Gosport	Fareham	Havant	P'mouth	Eastleigh	Andover	C Hants	Soton	IoW	FORCE
Homophobic crimes	4	3	5	5	5	14	20	2	4	7	29	9	107
Incidents	0	1	1	0	2	1	2	0	1	3	9	1	21
Total homophobic	4	4	6	5	7	15	22	2	5	10	38	10	128

2003-2004

Data for 2003/2004	NE Hants	B'stoke	N Forest	Gosport	Fareham	Havant	P'mouth	Eastleigh	Andover	C Hants	Soton	IoW	FORCE
Homophobic crimes	13	13	11	4	8	10	37	7	7	10	66	13	199
Incidents	2	0	2	1	1	1	7	0	3	5	7	4	33
Total homophobic	15	13	13	5	9	11	44	7	10	15	73	17	232

Of the 232 total, 166 were on male aggrieved persons, 53 on female, 13 on organisations.

# CORPORATE SERVICES

## Accurate and timely performance data (monthly)

% of months in which Force Profiles are published within 5 working days.

2001/02	11 profiles	11 on time	100%	
2002/03	11 profiles	10 on time	91%	One late due to ACR errors
2003/04	11 profiles	11 on time	100%	

## Brainwaves suggestion scheme (monthly)

	Apr02-Dec02	Jan03-Sep03
Number of Brainwaves received	103	70
Number adopted	6	1
Number under assessment	85	81
Cumulative savings achieved	£6.2K	£6.2K

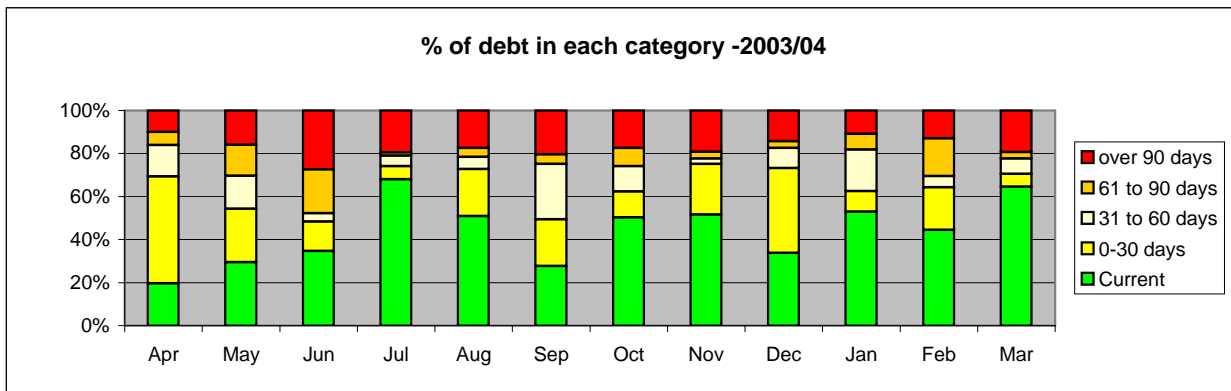
## Support offered to the management boards (quarterly)

% of management board meetings for which minutes are published within 7 working days.

2003 (Apr-Jun)	8 meetings	8 published within 7 days	100%
2003 (Jul-Sep)	9 meetings	8 published within 7 days	89%
2003 (Oct-Dec)	11 meetings	11 published within 7 days	100%
2004 (Jan-Mar)	11 meetings	11 published within 7 days	100%

# FINANCE

## Aged debtor analysis



Figures in £K

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Current	214	304	340	935	570	305	711	878	575	1160	1026	1691
0-30 days	540	256	134	84	245	238	170	398	671	207	458	156
31 to 60 days	158	158	39	69	63	284	166	42	160	423	117	184
61 to 90 days	66	150	200	19	46	48	120	55	53	162	407	79
over 90 days	109	164	268	269	195	225	246	325	244	237	298	506
<b>TOTAL</b>	<b>1087</b>	<b>1032</b>	<b>980</b>	<b>1375</b>	<b>1119</b>	<b>1099</b>	<b>1413</b>	<b>1697</b>	<b>1703</b>	<b>2188</b>	<b>2305</b>	<b>2617</b>

The Finance Department objective is to reduce aged debt as a percentage of total debt, particularly in the over 90 days category. (i.e. maximise the green % and minimise the red %).

## Payment on time of creditors

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
% paid on time	99.9%	96.7%	97.4%	99.3%	78.6%	76.5%	85.0%	81.5%	74.1%	69.2%	97.1%	88.1%

# FIREARMS LICENSING

## Average time to process firearms certificate applications (Days)

	2002	2002	2002	2002	2003	2003	2003	2003	2004	Target
	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	
<b>Original</b>	94	84	54	48	39	43	41	33	41	<42
<b>Renewal</b>	89	90	50	39	23	27	31	26	31	<28

## Average time to process shotgun certificate applications (Days)

	2002	2002	2002	2002	2003	2003	2003	2003	2004	Target
	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	
<b>Original</b>	96	77	59	33	30	34	28	24	24	<42
<b>Renewal</b>	94	81	45	28	23	23	27	27	26	<28

# IT SERVICES

## Number of telephone calls to the Help-desk

2003/2004	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar
Calls to helpline	1617	2359	3171	3295	3025	3472	1921	2919	2641			
Ave ring time (secs)	109	53	36	39	44	51	69	50	22			
Worst ring time (mins)	24	16	9	30	13	26	24	19	11			
Calls abandoned	376	375	366	362	486	509	361	460	338			
% calls abandoned	23%	16%	12%	11%	16%	15%	19%	16%	13%			

The recent increase in abandoned calls is recognised and was partly due to the help-desk move in September and subsequent technical issues with display equipment.

# MEDIA SERVICES

## % of press release requests serviced in 2 working hours (quarterly)

Apr03-Jun03 Jul03-Sep03 Oct03-Dec03 Jan04-Mar04

Number received

Number serviced

Percentage achieved

# PERSONNEL

## Diversity - progression

Data for 31 March 2004

	Male	Female	Total	%female	Mar-03	non-white	non-white	non-white	Mar-03	Target
					%female	male	female	total	non-white	
PCs	1937	659	2596	25.4%		34	6	40		80
DCs	268	69	337	20.5%		1	0	1		10
PSs	377	88	465	18.9%		4	1	5		14
DSs	106	13	119	10.9%		3	0	3		4
Inspectors/DIs	157	20	177	11.3%	11.0%	1	1	2	3	5
CIs,DCIs and above	71	9	80	11.3%	7.6%	0	0	0	0	2

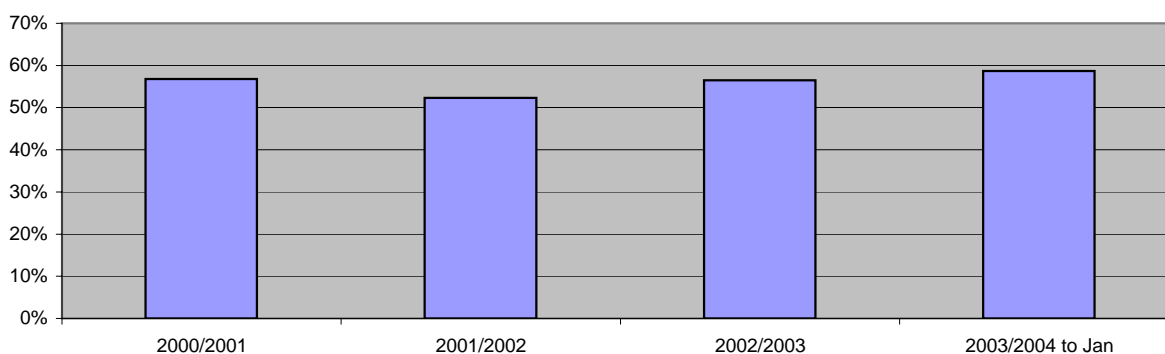
The March 2003 figure for female PC/DC combined was 23.2% and non-white officers was 39.

NOTE: For this target it is assumed that ethnic minority persons should occupy 3.1% of the positions.

# PROFESSIONAL STANDARDS

## Timeliness of complaint handling

% of investigated complaints closed in 120 days or less



## Complaints completed within 120 days

	2000/2001	2001/2002	2002/2003	2003/2004 to Jan
% closed in 120 days	56.8%	52.3%	56.5%	58.7%

## 03/04 Progress

Number closed in <120 days

% closed in 120 days

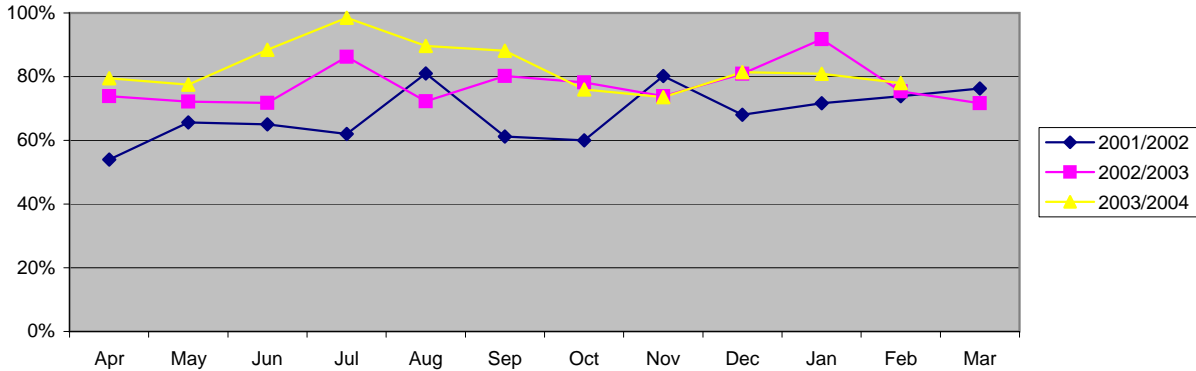
	to Jun	to Jul	to Aug	to Sep	to Oct	to Nov	to Dec	to Jan	to Feb	to Mar
Number closed	93	123	174	194	225	246	266	283		
% closed in 120 days	59.1%	56.1%	54.6%	53.6%	56.4%	56.5%	57.9%	58.7%		

NOTE: Data from the new Complaints IT system is under review.

# ROADS POLICING UNIT

**Attendance at fatal/serious collisions** (Target is to attend 75% of all fatal/serious collisions)

**% of fatal/serious collisions attended**

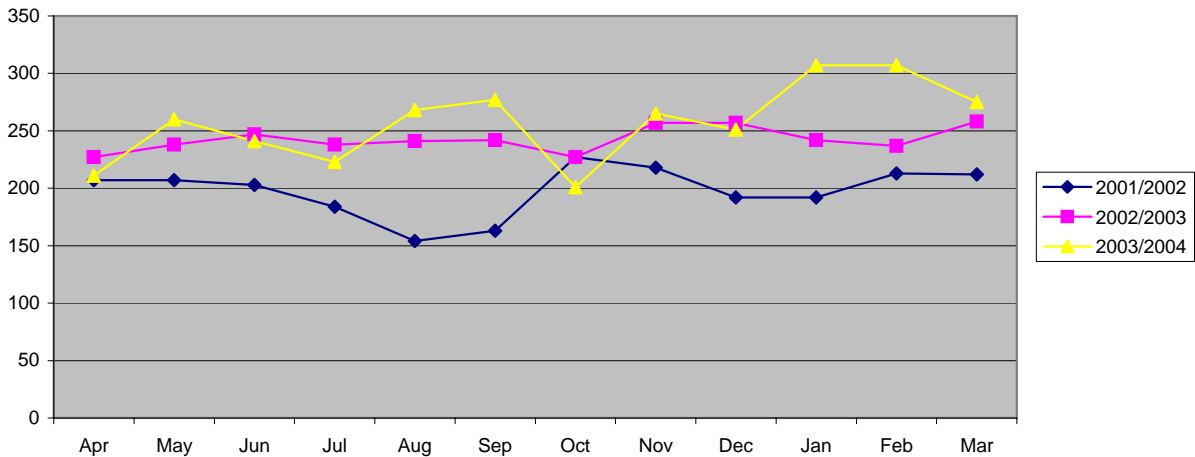


% attended

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
2001/2002	53.9%	65.6%	65.1%	62.0%	81.0%	61.3%	60.0%	80.2%	68.0%	71.6%	73.9%	76.3%	65.5%
2002/2003	73.9%	72.2%	71.8%	86.2%	72.3%	80.2%	78.2%	73.8%	81.0%	91.8%	75.4%	71.6%	76.1%
2003/2004	79.5%	77.5%	88.5%	98.5%	89.7%	88.1%	76.0%	73.6%	81.4%	81.0%	78.0%		

**Prisoners arrested by Roads Policing Unit officers**

**Prisoners arrested by Roads Policing Unit officers**



Numbers of prisoners taken - All sectors

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total
2001/2002	207	207	203	184	154	163	227	218	192	192	213	212	2372
2002/2003	227	238	247	238	241	242	227	257	257	242	237	258	2911
2003/2004	211	260	241	223	268	277	201	265	251	307	307	275	3086

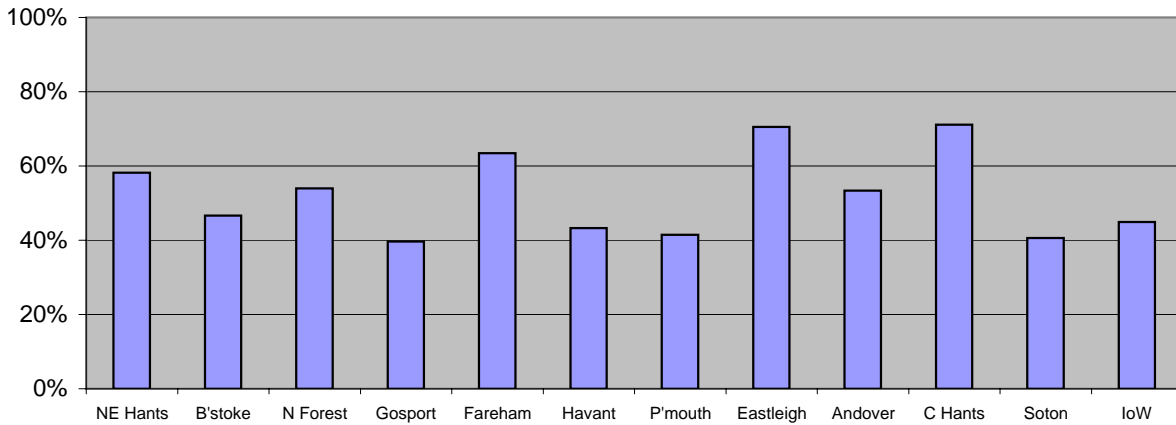
# ROADS POLICING UNIT

## Shortfall in breath test returns

The Roads Policing Unit experience is that there should be on average 1.7 breath tests conducted at each RTI. There is a shortfall between the number conducted and the number expected.

This is shown as a percentage of the expected value in this graph. **The target is 100%.**

**Recorded breath tests as a % of the expected number  
April 2003 to February 2004**



The higher the bars the better.

**Recorded breath tests as % of those expected**

	NE Hants	B'stoke	N Forest	Gosport	Fareham	Havant	P'mouth	Eastleigh	Andover	C Hants	Soton	IoW	Total
RTIs April-Feb	989	867	1187	288	796	706	1207	897	398	1115	1562	894	10906
Expected tests	1681	1474	2018	490	1353	1200	2052	1525	677	1896	2655	1520	18540
Recorded tests	978	687	1089	194	858	519	851	1075	361	1348	1078	683	9721
% achievement	58.2%	46.6%	54.0%	39.6%	63.4%	43.2%	41.5%	70.5%	53.4%	71.1%	40.6%	44.9%	52.4%

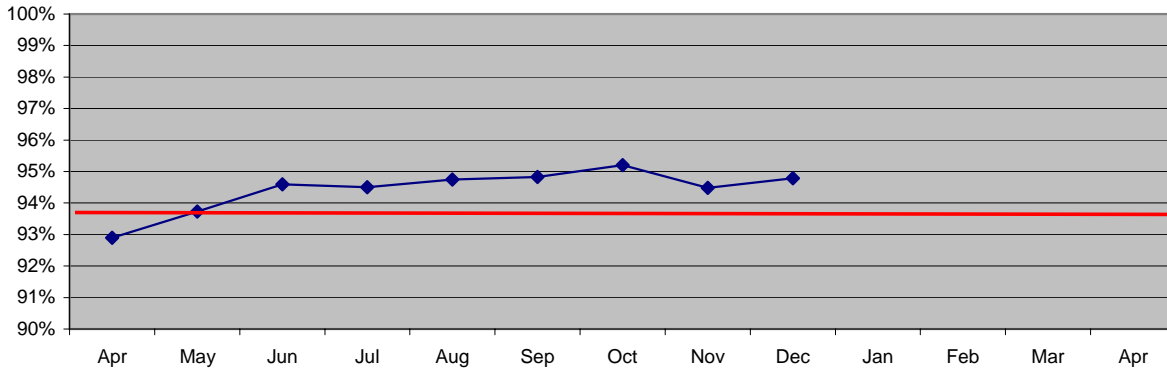
RTIs February	84	59	73	28	44	57	67	60	24	83	117	54	750
Expected tests	143	100	124	48	75	97	114	102	41	141	199	92	1275
Recorded tests	89	39	60	16	43	33	50	74	28	87	86	46	651
% achievement	62.3%	38.9%	48.3%	33.6%	57.5%	34.1%	43.9%	72.5%	68.6%	61.7%	43.2%	50.1%	51.1%

# TRANSPORT

## Vehicle availability (quarterly)

The target is 93.5%

Average vehicle availability

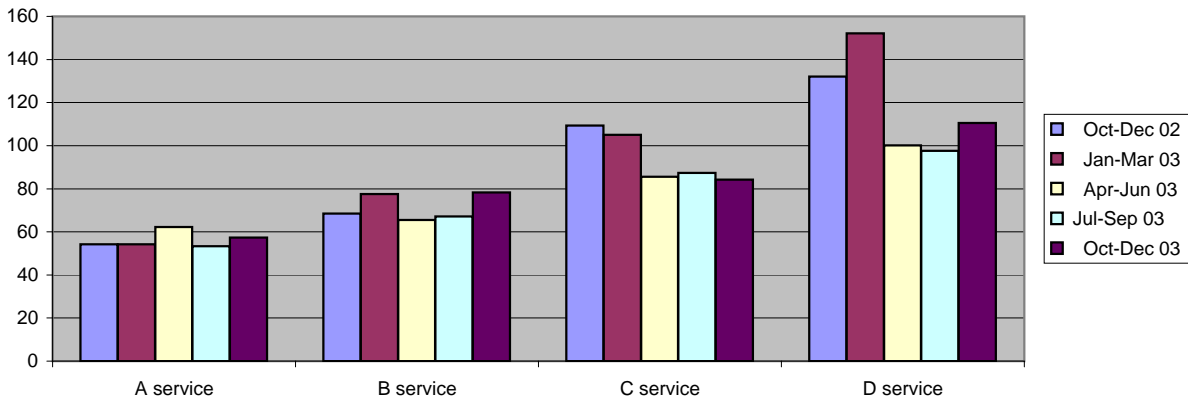


Average vehicle availability by month

2003/2004	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr
% available	92.9%	93.7%	94.6%	94.5%	94.8%	94.8%	95.2%	94.5%	94.8%				

## Vehicle service downtime (quarterly)

Average number of hours for vehicle service downtime



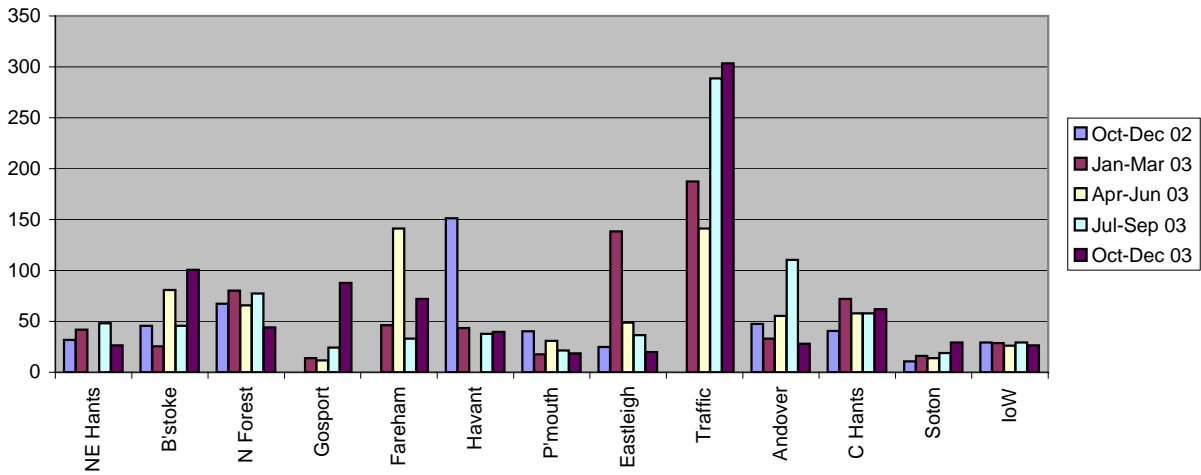
Average vehicle service downtime

	Jul-Sep 02	Oct-Dec 02	Jan-Mar 03	Apr-Jun 03	Jul-Sep 03	Oct-Dec 03
A service	61.5 hours	54.2 hours	54.2 hours	62.2 hours	53.3 hours	57.3 hours
B service	66.4 hours	68.5 hours	77.5 hours	65.5 hours	67.1 hours	78.3 hours
C service	93.6 hours	109.4 hours	105.0 hours	85.5 hours	87.3 hours	84.2 hours
D service	112.6 hours	132.1 hours	152.1 hours	100.1 hours	97.6 hours	110.5 hours

# TRANSPORT (continued)

## Miles per blameworthy accident (quarterly)

Thousands of miles per PVI



Thousands of miles per accident

K Miles	NE Hants	B'stokes	N Forest	Gosport	Fareham	Havant	P'mouth	Eastleigh	Traffic	Andover	C Hants	Soton	IoW
Jul-Sep 02	42.0	74.0	42.7	24.7	25.0	18.2	23.9	137.4	127.4	32.2	25.1	16.2	20.3
Oct-Dec 02	31.9	45.5	67.2	none	none	151.4	40.3	24.7	none	47.4	40.6	10.8	29.3
Jan-Mar 03	41.7	25.6	80.1	13.7	46.3	43.5	17.5	138.5	187.3	33.1	71.9	16.0	28.6
Apr-Jun 03	none	80.9	65.7	11.7	141.1	none	30.7	48.7	141.1	55.2	57.8	13.9	26.2
Jul-Sep 03	48.1	45.7	77.4	24.3	32.9	37.7	21.3	36.5	288.8	110.3	58.0	18.8	29.2
Oct-Dec 03	26.5	100.5	43.9	87.8	71.9	39.7	18.4	19.8	303.4	28.0	61.8	29.2	26.5

PVIs Apr-Sep	12	8	13	10	7	8	28	18	9	7	13	36	18
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A full list of Transport PIs is available on the Transport&Workshops Public Folder.

# Overall crime status

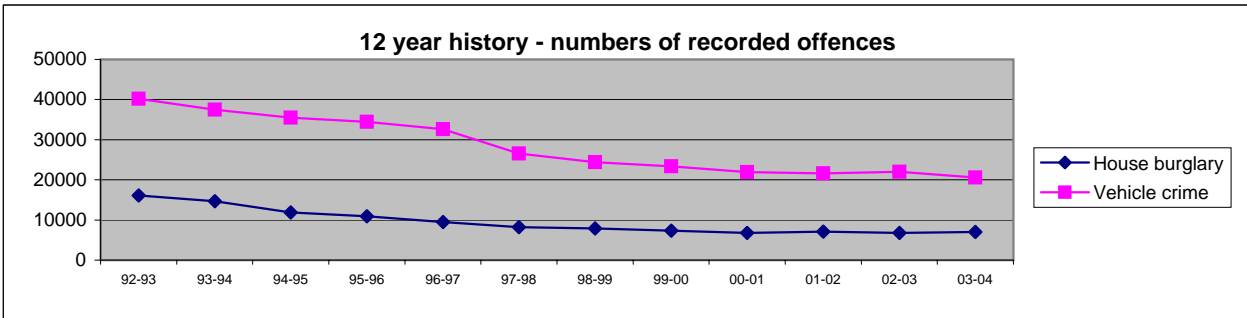
## PSA1

In 1999, each Force was asked to produce five year targets which would contribute to the required 30% reduction in house burglary and vehicle crime offences across England and Wales.

The 5-year targets agreed were for 9 house burglary crimes per 1000 households, and 10 vehicle crimes per 1000 population.

They are often called PSA1 targets

	HOUSE BURGLARY		VEHICLE CRIME	
	Crimes per 1000 households	Actual	Crimes per 1000 population	Actual
1998/99		10.8		13.7
1999/00		9.9		13.3
2000/01		9.1		12.2
2001/02	9.6	9.6	12.0	12.0
2002/03	9.3	9.1	11.3	12.3
2003/04	9.0	9.4	10.0	11.6



	92-93	93-94	94-95	95-96	96-97	97-98	98-99	99-00	00-01	01-02	02-03	03-04
House burglary	16109	14652	11843	10949	9484	8190	7892	7372	6805	7122	6793	7030
Vehicle crime	40215	37510	35509	34415	32629	26587	24425	23363	21906	21590	22021	20561

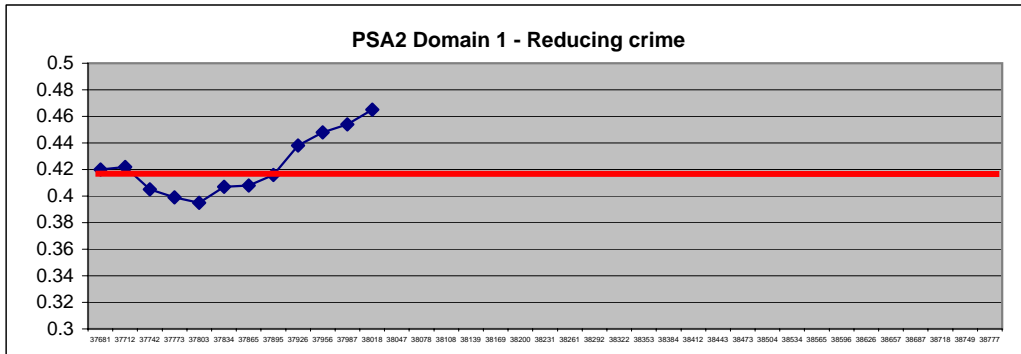
## PSA2

The Government have now also set PSA2 targets.

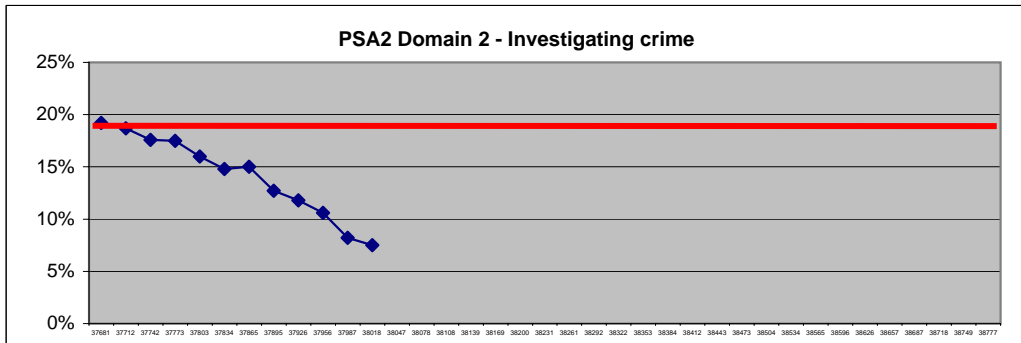
For forces like Hampshire who were not below their family averages, (non-gap forces), the target is not to be worse than their 2002/2003 performance

iQuanta contains the following charts- the aim is to not fall below the target line

### Domain One



### Domain Two



## BCU comparative crime

iQuAnTa offers three-month snapshots of comparative positions within BCU families on key crime types and detections. This section offers a summary of the data available from iQuAnTa for the 3 months to the end of each month from August to December. All data on detections includes only **sanction detections**. As the data is on a rolling 3 months basis, positions within families can change wildly when large numbers of detections drop out the 3 month period. This applies mainly to robbery detections.

<b>Havant</b>	Aug03	Sep03	Oct03	Nov03	Dec03	Jan04	Feb04	<b>Family 5</b>
House burglary crimes	1	1	1	1	2	2	3	28 BCUs
Vehicle crimes	6	8	7	4	4	5	5	
Violent crimes			17	16	19	19	21	Ave place
Robbery crimes	5	3	2	2	4	4	5	14.2
All crimes	9	10	7	4	10	13	15	
House burglary detections	7	20	18	15	24	21	26	"Score"
Vehicle crime detections	8	3	3	6	9	16	20	0.5071
Violent crime detections			8	8	9	9	14	
Robbery detections	2	2	2	13	11	12	14	
All crime detections	13	11	9	8	12	14	19	

<b>Isle of Wight</b>	Aug03	Sep03	Oct03	Nov03	Dec03	Jan04	Feb04	<b>Family 7</b>
House burglary crimes	4	7	6	2	2	5	7	17 BCUs
Vehicle crimes	1	1	1	1	1	2	3	
Violent crimes			16	12	9	11	14	Ave place
Robbery crimes	4	5	3	1	1	2	9	8.4
All crimes	11	11	10	8	7	7	8	
House burglary detections	16	15	8	5	7	14	10	"Score"
Vehicle crime detections	5	6	6	4	3	7	5	0.4941
Violent crime detections			6	3	4	5	9	
Robbery detections	4	5	11	1	1	9	16	
All crime detections	4	3	3	2	2	2	3	

<b>Fareham</b>	Aug03	Sep03	Oct03	Nov03	Dec03	Jan04	Feb04	<b>Family 8</b>
House burglary crimes	5	4	3	1	1	2	2	34 BCUs
Vehicle crimes	5	8	5	4	4	2	1	
Violent crimes			14	19	23	22	22	Ave place
Robbery crimes	6	4	4	2	4	5	7	10.9
All crimes	6	7	6	6	7	6	5	
House burglary detections	24	19	10	11	8	13	1	"Score"
Vehicle crime detections	4	1	1	1	20	20	23	0.3206
Violent crime detections			15	17	24	25	28	
Robbery detections	1	30	19	20	6	12	12	
All crime detections	6	2	3	4	12	13	8	

<b>New Forest</b>	Aug03	Sep03	Oct03	Nov03	Dec03	Jan04	Feb04	<b>Family 8</b>
House burglary crimes	3	2	2	2	2	3	4	34 BCUs
Vehicle crimes	10	13	15	12	6	5	8	
Violent crimes			16	15	15	15	11	Ave place
Robbery crimes	1	1	2	3	5	2	2	11.5
All crimes	10	10	9	8	9	7	7	
House burglary detections	16	10	7	10	24	31	30	"Score"
Vehicle crime detections	3	3	3	6	2	2	6	0.3382
Violent crime detections			12	16	18	18	10	
Robbery detections	19	27	22	29	34	31	24	
All crime detections	5	5	7	15	14	20	13	

<b>North East Hampshire</b>	Aug03	Sep03	Oct03	Nov03	Dec03	Jan04	Feb04	<b>Family 8</b>
House burglary crimes	10	10	10	9	3	1	1	34 BCUs
Vehicle crimes	2	2	2	1	1	1	7	
Violent crimes			29	34	34	33	21	Ave place
Robbery crimes	2	6	3	7	6	8	8	13.6
All crimes	13	11	18	20	21	17	13	
House burglary detections	17	25	31	31	11	5	2	"Score"
Vehicle crime detections	11	15	26	31	23	21	20	0.4
Violent crime detections			28	32	31	29	17	
Robbery detections	30	19	3	12	18	33	27	
All crime detections	19	21	23	24	20	21	20	

<b>Andover</b>	Aug03	Sep03	Oct03	Nov03	Dec03	Jan04	Feb04	<b>Family 9</b>
House burglary crimes	2	3	7	14	16	21	20	30 BCUs
Vehicle crimes	5	5	7	9	4	3	1	
Violent crimes			28	28	30	30	30	Ave place
Robbery crimes	5	3	1	3	2	3	3	16.0
All crimes	19	17	17	22	27	25	26	
House burglary detections	18	24	12	4	9	23	29	"Score"
Vehicle crime detections	2	6	26	12	14	8	12	0.5333
Violent crime detections			8	10	7	6	7	
Robbery detections	13	28	29	28	27	27	29	
All crime detections	1	2	2	3	4	2	3	

## BCU comparative crime

The colours indicate the quartile positions, with green reflecting best performance, then yellow, pink and red worst. The numbers indicate the ranking of the BCU within its family e.g. 6 means 6th best performance within family.

	Aug03	Sep03	Oct03	Nov03	Dec03	Jan04	Feb04	
<b>Central Hampshire</b>								<b>Family 9</b>
House burglary crimes	9	9	8	7	11	9	10	30 BCUs
Vehicle crimes	10	6	1	1	1	2	2	
Violent crimes			12	16	13	12	11	Ave place
Robbery crimes	13	14	8	6	15	18	25	16.2
All crimes	10	8	7	9	7	10	10	
House burglary detections	9	14	22	20	23	28	27	"Score"
Vehicle crime detections	10	13	12	11	13	16	22	0.54
Violent crime detections			5	11	10	12	12	
Robbery detections	14	8	17	12	24	27	23	
All crime detections	5	3	6	12	12	15	20	
<b>Gosport</b>								<b>Family 10</b>
House burglary crimes	19	22	21	17	8	1	4	27 BCUs
Vehicle crimes	8	6	4	4	2	1	1	
Violent crimes			27	25	25	25	25	Ave place
Robbery crimes	3	3	3	3	2	2	2	13.6
All crimes	14	12	15	14	12	7	8	
House burglary detections	26	27	6	4	1	5	17	"Score"
Vehicle crime detections	2	2	3	9	18	25	27	0.5037
Violent crime detections			27	23	24	21	20	
Robbery detections	10	27	19	11	8	6	25	
All crime detections	15	16	11	10	9	8	7	
<b>Portsmouth</b>								<b>Family 10</b>
House burglary crimes	6	7	5	5	9	7	5	27 BCUs
Vehicle crimes	5	8	9	9	8	8	9	
Violent crimes			23	26	27	27	26	Ave place
Robbery crimes	15	13	12	9	12	13	15	15.6
All crimes	17	18	18	19	23	22	22	
House burglary detections	7	9	4	11	17	23	24	"Score"
Vehicle crime detections	11	17	11	13	6	8	8	0.5778
Violent crime detections			19	18	20	18	17	
Robbery detections	22	20	27	22	27	18	20	
All crime detections	7	11	9	11	10	10	10	
<b>Southampton</b>								<b>Family 10</b>
House burglary crimes	4	5	8	7	4	2	3	27 BCUs
Vehicle crimes	18	18	18	18	19	19	19	
Violent crimes			24	23	24	24	27	Ave place
Robbery crimes	12	14	13	11	10	9	11	19.1
All crimes	21	24	25	25	24	24	24	
House burglary detections	21	23	16	9	5	10	12	"Score"
Vehicle crime detections	19	20	24	25	25	24	23	0.7074
Violent crime detections			20	20	21	22	24	
Robbery detections	23	23	22	17	13	14	23	
All crime detections	13	14	16	16	22	24	25	
<b>Basingstoke</b>								<b>Family 11</b>
House burglary crimes	11	4	2	3	4	5	2	21 BCUs
Vehicle crimes	8	5	6	5	5	5	5	
Violent crimes			19	20	19	18	19	Ave place
Robbery crimes	13	10	9	12	10	7	3	9.7
All crimes	10	10	11	12	12	11	10	
House burglary detections	1	1	1	12	9	5	6	"Score"
Vehicle crime detections	13	9	13	7	8	7	16	0.4619
Violent crime detections			13	10	6	9	13	
Robbery detections	4	9	16	12	9	17	19	
All crime detections	3	6	3	6	3	6	4	
<b>Eastleigh</b>								<b>Family 11</b>
House burglary crimes	1	1	1	2	2	2	3	21 BCUs
Vehicle crimes	6	4	7	7	7	7	6	
Violent crimes			14	13	12	13	16	Ave place
Robbery crimes	1	1	1	1	1	1	1	9.9
All crimes	7	8	6	6	6	8	8	
House burglary detections	7	3	8	8	15	14	21	"Score"
Vehicle crime detections	4	2	7	13	13	12	4	0.4714
Violent crime detections			14	14	17	17	17	
Robbery detections	2	21	2	10	4	7	5	
All crime detections	11	11	14	18	19	19	18	

## CDRP comparative crime

iQuanta also provides comparative data for CDRPs within CDRP families for crimes (but not detections).

		Aug03	Sep03	Oct03	Nov03	Dec03	Jan04	Feb04	
Basingstoke & Deane	House burglary	18	7	2	3	7	10	4	Family 11 27 CDRPs
	Vehicle crime	11	5	9	7	8	6	6	
	Violent crime			25	27	27	27	26	
	Robbery	20	18	17	20	16	15	9	
	All crime	17	13	16	17	21	18	18	
East Hampshire	House burglary	6	5	3	3	11	9	18	Family 9 48 CDRPs
	Vehicle crime	14	13	8	8	10	7	7	
	Violent crime			31	35	29	26	19	
	Robbery	18	20	8	16	23	28	26	
	All crime	16	14	15	18	16	18	16	
Eastleigh CDRP	House burglary	2	1	1	1	2	2	7	Family 11 27 CDRPs
	Vehicle crime	6	4	10	11	9	11	7	
	Violent crime			24	26	25	25	25	
	Robbery	1	1	1	6	7	6	4	
	All crime	15	15	12	13	13	13	17	
Fareham CDRP	House burglary	9	9	3	3	2	3	3	Family 8 62 CDRPs
	Vehicle crime	8	8	11	12	13	9	2	
	Violent crime			42	47	55	55	51	
	Robbery	15	18	17	10	11	11	15	
	All crime	23	24	23	25	23	25	21	
Gosport CDRP	House burglary	22	27	26	22	14	5	10	Family 10 30 CDRPs
	Vehicle crime	12	8	6	6	6	2	2	
	Violent crime			28	24	23	22	23	
	Robbery	1	1	2	2	2	1	2	
	All crime	13	14	14	12	11	6	8	
Hart	House burglary	19	15	10	8	3	1	1	Family 8 62 CDRPs
	Vehicle crime	6	3	5	5	7	4	13	
	Violent crime			43	44	48	44	44	
	Robbery	4	4	9	12	9	12	16	
	All crime	10	10	13	10	15	8	8	
Havant CDRP	House burglary	1	1	1	1	1	5	7	Family 5 39 CDRPs
	Vehicle crime	15	18	11	7	8	10	14	
	Violent crime			28	26	29	30	34	
	Robbery	17	5	2	2	6	6	8	
	All crime	21	21	19	15	21	23	28	
Isle of Wight CDRP	House burglary	11	18	18	7	7	11	18	Family 7 39 CDRPs
	Vehicle crime	2	3	2	1	1	2	2	
	Violent crime			31	26	23	25	28	
	Robbery	19	12	11	4	3	16	21	
	All crime	26	27	25	18	15	17	22	
New Forest CDRP	House burglary	8	5	5	4	6	5	6	Family 8 62 CDRPs
	Vehicle crime	27	27	27	26	18	14	15	
	Violent crime			38	40	36	35	28	
	Robbery	5	3	4	13	14	8	7	
	All crime	29	31	26	23	22	20	16	
Portsmouth CDRP	House burglary	9	10	7	7	15	14	11	Family 10 30 CDRPs
	Vehicle crime	7	12	14	14	14	14	13	
	Violent crime			21	27	28	30	27	
	Robbery	17	14	13	12	15	17	20	
	All crime	16	17	18	20	23	22	22	
Rushmoor	House burglary	17	25	36	36	32	12	7	Family 8 62 CDRPs
	Vehicle crime	13	9	16	13	11	10	21	
	Violent crime			61	62	62	61	59	
	Robbery	7	22	12	20	23	21	17	
	All crime	50	48	53	55	55	47	44	
Southampton CDRP	House burglary	8	9	10	11	10	8	8	Family 10 30 CDRPs
	Vehicle crime	23	24	24	26	25	25	25	
	Violent crime			25	23	22	24	28	
	Robbery	13	16	14	14	12	12	14	
	All crime	21	23	24	26	27	26	26	
Test Valley	House burglary	7	8	14	21	26	31	32	Family 9 48 CDRPs
	Vehicle crime	26	25	29	32	31	28	21	
	Violent crime			40	40	45	43	45	
	Robbery	17	13	12	15	13	13	12	
	All crime	30	30	31	36	39	37	41	
Winchester	House burglary	11	10	9	5	9	8	5	Family 11 27 CDRPs
	Vehicle crime	8	9	3	2	2	1	1	
	Violent crime			12	12	10	11	10	
	Robbery	4	4	4	2	6	7	10	
	All crime	11	9	3	4	4	4	3	

## Comparative crime by crime type

Crimes per 1000 population	3 months to							MSFs 8 Forces
	Aug03	Sep03	Oct03	Nov03	Dec03	Jan-04	Feb04	
Arson	6	6	6	6	7	7	7	Avon & Somerset Bedfordshire Essex Hampshire Kent Leicestershire Northamptonshire Thames Valley
Assault PC	7	8	7	7	6	7	8	
Cheque/card fraud	1	1	2	2	2	2	3	
Common assault	8	8	8	8	8	8	8	
Damage to dwellings	5	5	5	5	6	6	6	
Damage to other dwellings	7	7	7	7	7	7	7	
Damage to vehicles	7	7	6	6	7	7	7	
Distraction burglary					1	1	1	
Harassment	8	7	8	8	8	8	8	
Other burglary	3	3	1	1	1	2	2	
Other damage	8	8	8	8	8	8	8	
Possession of drugs	7	7	7	7	7	7	7	
Racially aggravated	1	1	1	1	1	1	1	
Robbery business	4	2	2	2	3	2	2	
Robbery personal	1	1	1	1	1	1	1	
Sexual offences	8	8	8	8	7	7	8	
Shoplifting	7	7	8	8	8	7	7	
Theft from person	3	4	4	3	3	3	3	
Theft from vehicles	3	3	3	2	2	1	2	
Theft in dwelling	4	4	4	5	6	6	6	
Theft pedal cycles	7	7	7	7	7	7	7	
Trafficking in drugs	4	5	3	4	5	6	6	
Vehicle interference	3	3	1	1	1	1	1	
Vehicle taking	1	1	1	1	1	1	1	
VAP more serious	1	1	2	2	2	2	1	

Sanction detection rates	3 months to						
	Aug03	Sep03	Oct03	Nov03	Dec03	Jan-04	Feb04
Arson	4	1	1	1	1	2	4
Assault PC	1	1	2	7	6	6	8
Cheque/card fraud	2	3	4	6	4	3	3
Common assault	3	3	3	3	3	3	3
Damage to dwellings	2	2	2	2	3	2	3
Damage to other buildings	5	7	7	5	3	4	4
Damage to vehicles	2	5	4	3	6	8	7
Distraction burglary					4	4	2
Harassment	6	6	6	6	6	6	7
Other burglary	4	1	3	2	5	3	5
Other damage	4	3	2	3	2	6	4
Possession of drugs	5	5	5	5	4	4	4
Racially aggravated	2	3	2	2	2	4	2
Robbery business	5	3	4	4	5	4	4
Robbery personal	3	3	4	3	3	4	7
Sexual offences	3	3	3	2	2	5	7
Shoplifting	5	6	5	5	5	5	6
Theft from person	2	2	2	2	4	5	4
Theft from vehicles	3	3	4	5	6	8	5
Theft in dwelling	3	2	5	5	4	4	4
Theft pedal cycles	4	3	3	5	5	5	4
Trafficking in drugs	1	1	4	7	8	8	6
Vehicle interference	2	3	2	4	3	5	6
Vehicle taking	1	1	2	3	3	3	4
VAP more serious	1	2	3	2	3	7	6

VAP stands for Violence against the person.

## Overall crime status

	<u>Numbers of offences</u>			<u>Detection rate</u>				<u>Sanction Detection rate</u>		
	2003/04 Apr-Mar	2002/03 Apr-Mar	Change	2003/04 Apr-Mar	2003/04 Apr-Mar	2002/03 Apr-Mar	Change	2003/04 Apr-Mar	2002/03 Apr-Mar	Change
<b>Violence against the person</b>	<b>35148</b>	22171	<b>58.5%</b>	17781	<b>50.6%</b>	69.9%	<b>-19.3%</b>	<b>34.5%</b>	45.6%	<b>-11.1%</b>
<b>Sexual offences</b>	<b>2034</b>	1810	<b>12.4%</b>	841	<b>41.3%</b>	55.5%	<b>-14.2%</b>	<b>32.5%</b>	43.5%	<b>-11.0%</b>
<b>Robbery</b>	<b>1040</b>	966	<b>7.7%</b>	269	<b>25.9%</b>	30.8%	<b>-4.9%</b>	<b>23.2%</b>	28.1%	<b>-4.9%</b>
<b>Violent Crime subtotal</b>	<b>38222</b>	24947	<b>53.2%</b>	18891	<b>49.4%</b>	67.3%	<b>-17.9%</b>	<b>34.1%</b>	44.7%	<b>-10.6%</b>
<b>House burglary</b>	<b>7030</b>	6793	<b>3.5%</b>	1414	<b>20.1%</b>	20.6%	<b>-0.5%</b>	<b>18.0%</b>	18.5%	<b>-0.5%</b>
<b>Other burglary</b>	<b>10984</b>	11424	<b>-3.9%</b>	1205	<b>11.0%</b>	12.5%	<b>-1.5%</b>	<b>10.3%</b>	11.7%	<b>-1.4%</b>
<b>Stealing motor vehicles</b>	<b>5822</b>	6278	<b>-7.3%</b>	1157	<b>19.9%</b>	20.4%	<b>-0.5%</b>	<b>18.4%</b>	18.9%	<b>-0.5%</b>
<b>Theft from motor vehicles</b>	<b>14739</b>	15743	<b>-6.4%</b>	1158	<b>7.9%</b>	7.9%	<b>0.0%</b>	<b>7.4%</b>	7.3%	<b>0.1%</b>
<b>Other theft and handling</b>	<b>42689</b>	39408	<b>8.3%</b>	9442	<b>22.1%</b>	24.2%	<b>-2.1%</b>	<b>19.7%</b>	21.4%	<b>-1.7%</b>
<b>Fraud and Forgery</b>	<b>8557</b>	6982	<b>22.6%</b>	2874	<b>33.6%</b>	39.5%	<b>-5.9%</b>	<b>31.3%</b>	36.2%	<b>-4.9%</b>
<b>Criminal damage and arson</b>	<b>43557</b>	34736	<b>25.4%</b>	6218	<b>14.3%</b>	15.8%	<b>-1.5%</b>	<b>10.8%</b>	11.5%	<b>-0.7%</b>
<b>Drugs offences</b>	<b>3967</b>	3938	<b>0.7%</b>	3798	<b>95.7%</b>	95.7%	<b>0.0%</b>	<b>86.0%</b>	90.4%	<b>-4.4%</b>
<b>Other offences</b>	<b>2976</b>	2415	<b>23.2%</b>	1828	<b>61.4%</b>	74.4%	<b>-13.0%</b>	<b>54.6%</b>	68.4%	<b>-13.8%</b>
<b>All crimes</b>	<b>178543</b>	152664	<b>17.0%</b>	47985	<b>26.9%</b>	29.8%	<b>-2.9%</b>	<b>21.5%</b>	23.7%	<b>-2.2%</b>
<b>(Vehicle crimes)</b>	<b>20561</b>	22021	<b>-6.6%</b>	2315	<b>11.3%</b>	11.4%	<b>-0.1%</b>	<b>10.5%</b>	10.6%	<b>-0.1%</b>

NOTE: The 47985 detections in April to March compares with 45484 in the same period in 2002-03. (Increase of 5.5%)  
Sanction detections have increased by 5.9% from 36246 to 38388.

The latest published data from iQuAnTa for Hampshire's Most Similar Forces show this rolling 3 months data  
As above the figures show position within the 8 MSFs and the colours show the quartiles.

<b>Hampshire Constabulary</b>	3 months to						
	Aug03	Sep03	Oct03	Nov03	Dec03	Jan-04	Feb04
House burglary crimes	1	1	1	1	1	1	1
Vehicle crimes	1	1	1	1	1	1	1
Violent crimes			6	7	8	8	8
Robbery crimes	1	1	1	1	1	1	1
All crimes	3	4	4	4	4	4	4
House burglary sanction detections	2	5	3	3	2	2	4
Vehicle crime sanction detections	2	3	3	5	5	6	5
Violent crime sanction detections			6	3	4	4	4
Robbery sanction detections	3	3	4	3	3	4	6
All crime sanction detections	1	2	2	3	3	4	3
House burglary detections					2	3	4
Vehicle crime detections					4	5	5
Violent crime detections					5	6	6
Robbery detections					1	4	6
All crime detections					3	3	4

MSFs  
8 forces

The latest (April to November) data from the ACPO website shows comparative data for 43 forces.

<b>All crime</b>	up 0.9%	Hampshire up 19.5% (second highest to Dyfed-Powys with 24.1%)
<b>House burglary</b>	down 5.1%	Hampshire up 6.5%
<b>Vehicle crime</b>	down 7.7%	Hampshire down 4.8%
<b>Violent crime</b>	up 12.1%	Hampshire show the highest increase of 63.4% but Lancashire are up 61.3%, Warwickshire 52.8%, Cleveland 49.6% West Yorkshire 49.5%, Humberside 48.8% and Hertfordshire 43.4%

# Best Value Scorecard

2003/2004 April to March

		Latest data to	Target Apr-Mar	Result Apr-Mar	2002/03 Apr-Mar	Actual numbers
<b>Citizen Focus</b>						
PBV1	Satisfaction survey - time to answer 999 call	March	>90%	91.0%	91.7%	424 of 466
	Satisfaction survey - arrival time for emergency ca	March	>80%	82.6%	78.4%	270 of 327
	Satisfaction survey - 999 caller:	March	>75%	77.0%	73.0%	322 of 418
	Satisfaction survey - violent crime victim:	March	>75%	71.1%	73.2%	673 of 947
	Satisfaction survey - house burglary victim	March	>90%	86.4%	91.5%	1459 of 1689
	Satisfaction survey - RTA victim:	March	>90%	88.5%	90.0%	262 of 296
	Satisfaction survey - racist incident victim	March	>80%	59.9%	73.1%	94 of 157
PBV2	% of residents who feel safe outside after dark		no target	no data	no data	
	% of residents who feel safe outside during the day		no target	no data	no data	

Note Resident safety measures are awaited from the British Crime Survey

## Reducing Crime

PBV3	BCS survey - level of personal crime	Annual	<7.0%	no data	7.6	
	BCS survey - level of household crime	Annual	<20.0%	no data	20.5	
PBV4	DVIs where an offender was dealt with		see note	see note		
	of these % involving partner on partner violence		see note	see note		

Note The Home Office is reviewing the method of dissemination of BCS results to Forces

Note PBV4 requires recording of whether a power of arrest existed and whether an arrest was made  
The Hampshire Constabulary system does not record this information

## Investigating Crime

PBV5	White PACE stop/searches per 1000 population	March	no target	12.09	10.52	20811 searches
	White PACE stop/search arrest rate	March	>15%	11.5%	11.6%	2390 arrests
	Ethnic PACE stop/searches per 1000 population	March	no target	27.3	35.2	1513 searches
	Ethnic PACE stop/search arrest rate	March	>15%	14.7%	16.1%	222 arrests
PBV6	Racially aggravated crimes detected	March	>58%	44.9%	61.5%	243 of 541
PBV7	Supply of class A drugs offenders per 10000 population	March	no target	1.44	1.45	259 arrests
	of these the number related to cocaine	March	no target	0.22	0.23	
	of these the number related to heroin	March	no target	0.44	0.45	
PBV8	Increasing the number of offences brought to justice	September	see note	see note		
	Detection rate with sanction detection:	March	>25%	21.5%	23.7%	38388 detects

Note PBV7 The subcategories are estimated from crime records

Note PBV8 The target for 2003/2004 is for 1592 extra offences to be brought to justice (over the 31681 in 2001/2002 i.e. 33273). Figures to September 2003 show that 33824 offences were brought to justice in the previous 12 months  
35 of the 43 forces were on target and 8 below

## Promoting Safety and Security

PBV9	BCS survey - fear of burglary	Annual	<9.0%	10%	10%	
	BCS survey - fear of vehicle crime	Annual	<14.0%	15%	14%	
	BCS survey - fear of violence	Annual	<15.0%	15%	17%	
PBV10	BCS survey - public safety	Annual	<17.0%	18%	17%	
PBV11	Traffic collisions per 1000 population	February	<0.48	0.50	0.56	891 collisions
PBV12	% of time Immigration Service requests satisfied	March	no target	100%	100%	112 of 112
PBV13	% of police officers in operational posts	March	>94%	94.3%	94%	

Note The Home Office now publishes results graphically by MSF family but does not allow access to numbers

# Best Value Scorecard (continued)

2003/2004 April to March

		Latest data to	Target Apr-Mar	Result Apr-Mar	2002/03 Apr-Mar	Actual numbers
<b>Resource Usage</b>						
PBV14	Ethnic minority strengt	March	>1.5%	<b>1.38%</b>	1.32%	52 + 2 seconded
PBV15	Sickness injury days police	March	<9	<b>8.88</b>	9.38	33371 days
	Sickness injury days support staf	March	<9	<b>8.75</b>	9.70	17450 days
PBV16	Medical retirements per 1000 police staf	March	<6	<b>2.93</b>	3.00	11 retirements
	Medical retirements per 1000 support staf	March	<4	<b>1.50</b>	1.08	3 retirements

## Cross-cutting Safety Indicators

BV126	House burglaries per 1000 household	March	<9	<b>9.40</b>	9.12	7030 crimes
	House burglary detection rate	March	>20%	<b>20.1%</b>	20.6%	1414 detects
BV127	Violent crimes per 1000 populatiør	March	<13.9	<b>21.5</b>	13.9	38222 crimes
	same - committed by a stranger	March	no target	8.83	no data	15690 crimes
	same - committed in a public place	March	no target	14.97	9.48	26606 crimes
	same - committed in connection with licensed premise	March	no target	1.36	0.96	2417 crimes
	same - committed by under influence of substanc	March	no target	no data	no data	see note
	Violent crime detection rate	March	>70%	<b>49.4%</b>	67.3%	18891 detects
BV128	Vehicle crime per 1000 populatiør	March	<10.7	<b>11.6</b>	12.3	20561 crimes
	Vehicle crime detection rate	March	>10.5%	<b>11.3%</b>	11.4%	2315 detects

Note Data on substance related violent crime is not recorded on the system

## Force PIs

F01	All crimes per 1000 populatiør	March	no target	100.5	85.0	178543 crimes
F02	All crime detection rate	March	no target	26.9%	29.8%	47985 detects
F03	Full files ontime & FS/SF	January	>75%	71.1%	71.0%	
F04	% of 999 calls answered within 10 second	March	>90%	<b>90.3%</b>	91.1%	288830 calls
F05	% of immediate response calls attended within 15 min	March	>90%	<b>94.1%</b>	94.0%	15189 calls
F06	% of domestic violence crimes where offender dealt with	March	>80%	<b>62%</b>	80%	8520 domestics
F07	Achieve the recruiting target for the yea	March	>3745	3730		15 under
F08	Homicide detection rate	March	100%	83%	85%	45 of 54