

# Performance Profile July 2009



## Summary

## 2009/10 Reporting Year

This document contains a strategic overview of the Constabulary's performance. It has a variety of performance measures within it. The format of the profile has been aligned to the Policing Priorities identified by the Control Strategy. It provides information on our performance against Force targets, some of the APACS Statutory Performance Indicators (SPI) and the Policing Pledge. It also aims to provide supplementary information to assist in understanding reasons behind the performance in these areas. It has been designed as a headline document that will enable our customers, both internally and externally, to easily assess performance information for key domains.

At the front of the document there are several matrices that reflect our performance against our targets, firstly year to date and secondly relevant for that particular month.

Performance in key areas is then explored in more depth with an indication of where each measure has originated - for example, APACS Statutory Performance Indicator (SPI) or a Force Control Strategy (FCS) measure.

Where applicable, within the document, MSG (Most Similar Group) data is published along with the crime and detection data. MSGs are calculated by the Home Office based on a number of socio-demographic & geographic variables which are strongly linked to crime/incident levels and the fear of crime. These groups provide a benchmark for comparison of crime and detection rates. Below the applicable crime tables there are three rows relating to MSG data. The first provides the MSG position for the OCU/Force for that crime type. The second displays OCU Actual, this is the number of offences per 1,000 population. The third row shows the MSG Average which is the total number of offences per 1,000 population divided by the number within the MSG. The same three rows are provided in relation to detection data, where data is provided in % figures rather than per 1,000 population.

Please note: iQuanta data is provisional. Within the profile, Hampshire data is published and compared against the MSG average. The other forces within Hampshire's MSG are: Avon and Somerset, Bedfordshire, Essex Hertfordshire, Kent, Sussex and Thames Valley. We are unable to provide figures from iQuanta for these forces, due to the provisional nature of this data.

This document is then taken forward by key stakeholders within the organisation to the Force Performance Review Group, where it is used to highlight areas of good performance and those for development.

This is an evolving document and as such, the content may alter over time and any feedback would be welcomed by the Performance Review Team.

MSG Colour Key

Force	OCU
1-2	1-4
3-4	5-8
5-6	9-12
7-8	13-15

## Year to date and Monthly performance matrices

4-6 including notes on matrices terminology

## Policing Pledge Scorecard

7 Policing Pledge Scorecard

## Providing an excellent service

8	National public confidence measure	SPI 2.2	FCS	iQuanta
8	Local confidence survey data			Consultation & Research Team
8	Overall satisfaction	SPI 1.1	FCS	Consultation & Research Team
8	Being kept informed		FCS	Consultation & Research Team
9	Comparative satisfaction of minority ethnic groups	SPI 1.2		Consultation & Research Team
9	Satisfaction of victims of racist incidents	SPI 1.3		Consultation & Research Team
9	MSG user satisfaction data			Consultation & Research Team
9-10	Responding to victims of crime			Citizen Focus Inspector
10	Letters of appreciation, reports of incivility, expression of dissatisfaction			Professional Standards Department
11	Responding to public contact (inc call handling data)			Call Management

## An active presence in every neighbourhood

12	Rowdy and nuisance behaviour		FCS	Business Objects
12	Vehicle nuisance/Inappropriate vehicle use		FCS	Business Objects
13	Safer Neighbourhood Teams			CARM team & Personnel
14	Criminal damage		FCS	Business Objects

## Catching criminals and managing offenders

15	All crime and sanction detections		FCS	Business Objects
16	Serious violent crime, sanction detections and OBJT rate	SPI 5.1&6.1	FCS	Business Objects
17	Assault with less serious injury	SPI 5.3	FCS	Business Objects
18	Serious acquisitive crime, sanction detections and OBJT rate	SPI 5.2&6.2	FCS	Business Objects
19	Serious acquisitive crime breakdown			Business Objects
20	Gun and knife crime	SPI 5.5&5.6		Business Objects
20	Serious sexual crime OBJT rate	SPI 6.4		Criminal Justice Department
20	Murder offences incl domestic murders	SPI 5.4	FCS	Business Objects
20	FIU1 submission levels		FCS	Force Intelligence
20	PPO convictions	SPI 10.1	FCS	Criminal Justice Department
20	Class A drugs sanction detections		FCS	Business Objects
20	Drug seizures			Performance Review Team
20	Organised Crime Groups			7 OCU performance team

## Protecting our communities

21	Domestic violence and abuse		FCS	Business Objects
21	Repeat incidents of domestic violence cases reviewed at MARAC	SPI 14.1		Special Investigations Department
21	Hate crime detection rate		FCS	Business Objects
22	Road traffic casualties	SPI 9.1	FCS	8 OCU performance team

## Making the most of our resources

23	Police officer sickness	SPI 13.1	FCS	PRT - Delphi + Personnel - Staffing Figures
23	Police staff sickness	SPI 13.2		PRT - Delphi + Personnel - Staffing Figures
24	Overdue PDRs			Personnel
25	NCRS compliance - peer audits only		FCS	Force Incident & Crime Registrar
25	Budget spend	SPI 12.1	FCS	Finance
25	Efficiency savings		FCS	Finance
26	SO support to TO			7 and 8 OCU performance teams

## Equipping our team to deliver

27	Financial awareness training		FCS	Training Department
27	Preparing for frontline supervision			Training Department
27	Mobile data			Not yet available
27	Minority ethnic officer recruitment	SPI 3.1		Personnel
27	Female officer representation	SPI 3.2		Personnel

## Restricted data

## Year to date performance targets matrix

	Target	Actual	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western
<b>Providing an excellent service</b>								
Confidence in local police	>51.3%	49.3%	This is a Force measure					
Overall satisfaction (data for rolling 12 months)	>65.0%	65.0%	66.0%	73.0%	63.0%	66.0%	60.0%	65.0%
<b>An active presence in every neighbourhood</b>								
Rowdy & nuisance behaviour	25104	24689	4786	1652	4253	4124	5732	4142
	OCU specific targets		4646	1788	4845	3827	5909	4090
Vehicle nuisance / inappropriate vehicle use	5004	4074	1025	284	826	405	762	772
	OCU specific targets		1163	334	1017	431	946	1112
Reduce criminal damage	11443	11197	2589	770	2256	1408	2225	1949
	OCU specific targets		2523	839	2199	1551	2217	2114
<b>Catching criminals &amp; managing offenders</b>								
All crime	54326	52418	11304	3409	9855	8234	10382	9234
	OCU specific targets		11071	3542	10285	8468	11395	9565
All crime SD	>25%	25.7%	23.9%	30.0%	25.8%	27.1%	25.9%	24.8%
	OCU specific targets		25.0%	30.0%	25.5%	25.5%	25.0%	25.0%
Serious violent crime	303	331	54	28	48	50	105	46
	OCU specific targets		58	21	48	61	78	37
Serious violent crime SD	>50%	54.7%	70.4%	57.1%	75.0%	54.0%	35.2%	58.7%
	OCU specific targets		57.0%	60.0%	56.0%	41.0%	45.0%	50.0%
Assault with less serious injury	4611	4924	977	339	847	877	1121	763
	OCU specific targets		970	325	817	667	1086	746
Serious sexual offences (OBTJ)	Data being	developed	This is a Force measure					
Serious acquisitive crime	7486	6495	1332	295	1247	1125	1215	1281
	OCU specific targets		1368	307	1468	1318	1634	1392
Serious acquisitive crime SD	>15%	12.9%	10.7%	16.3%	13.8%	16.9%	10.6%	12.3%
Class A drugs SD*	>134	128	12	5	19	16	13	63
	OCU specific targets		16.7	13.4	26.7	26.7	33.4	16.7
Organised crime group (OCG) - disruptions	>8	8	Owned by Crime OCU					

## Year to date performance targets matrix

	Target	Actual	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western
<b>Protecting our communities</b>								
Domestic crimes arrest rate	>80%	75.4%	72.9%	76.8%	75.4%	79.7%	76.2%	73.6%
Hate crime SD	>45%	45.1%	40.2%	61.5%	48.5%	49.5%	48.7%	28.8%
Road traffic casualties	<148	118	Owned by Operations OCU					
<b>Making the most of our resources</b>								
Police officer sickness *	<1.87	1.83	1.62	1.35	1.22	1.91	1.95	2.88
Police staff sickness *	<1.87	1.94	2.10	1.62	2.22	1.50	1.13	1.22
Budget spend	<25%	24%	24%	23%	24%	25%	26%	23%
Efficiency savings 2008-2011	>£30m	£9.4m	This is a Force measure					
<b>Equipping our staff to deliver</b>								
Financial awareness training			Data not suitable for matrix					
Preparing for frontline supervision			Data not suitable for matrix					
Mobile data			Data not suitable for matrix					
<b>Force Total - targets achieved</b>	<b>12</b>		<b>7</b>	<b>12</b>	<b>10</b>	<b>12</b>	<b>7</b>	<b>9</b>

### Notes to be read in conjunction with matrices

#### All citizen focus data

#### OBTJ

#### Road traffic casualties

#### Budget spend

#### Efficiency savings

#### SD

#### Sickness data

#### OCU specific targets

Based on "completely or very satisfied"

Offenders Brought To Justice - current data is to April 2009

All data until 31 May 2009

Data is always one month in arrears

3 year target of £30m, notionally £10m per year. Data shown here is actual for 2008/2009

Sanction detections

Force Actual = total for ALL officers/police staff - including those not in OCU

OCU specific targets are rounded to 2 decimal places; the actual figure

may therefore seem the same but appear red due to this rounding

\* Due to the lack of information in July 2009 for sickness we have included YTD data up until the end of June 2009

## Monthly performance targets matrix

This matrix is based on monthly data compared to Force targets

	Target	Actual	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western
<b>An active presence in every neighbourhood</b>								
Rowdy & nuisance	6379	5626	1077	230	989	957	1313	1060
	OCU specific targets		1181	454	1231	972	1502	1039
Vehicle nuisance / inappropriate vehicle use	1272	991	238	83	181	96	198	195
	OCU specific targets		296	85	258	110	240	283
Reduce criminal damage	2908	2408	544	162	492	306	450	454
	OCU specific targets		641	213	559	394	563	537
<b>Catching criminals &amp; managing offenders</b>								
All crime	13804	12762	2813	753	2392	1963	2480	2361
	OCU specific targets		2813	900	2614	2152	2895	2431
All crime (SD)	25.0%	25.0%	25.7%	34.3%	28.6%	30.9%	30.0%	26.2%
	OCU specific targets		25.0%	30.0%	25.5%	25.5%	25.0%	25.0%
Serious violent crime	77	89	17	10	12	13	26	11
	OCU specific targets		15	5	12	15	20	9
Serious violent crime SD	>50%	50.0%	82.4%	30.0%	75.0%	76.9%	30.8%	72.7%
	OCU specific targets		57.0%	60.0%	56.0%	41.0%	45.0%	50.0%
Assault with less serious injury	1172	1252	257	69	201	213	311	201
	OCU specific targets		246	82	208	169	276	190
Serious acquisitive crime	1902	1605	340	80	294	254	305	332
	OCU specific targets		347	78	373	335	415	354
Serious acquisitive crime SD	>15%	12.9%	15.0%	2.5%	7.5%	19.3%	16.7%	9.6%
Serious sexual offences (OBTJ)	Data being	developed	This is a Force measure					
Class A drugs SD	>34	18	1	3	5	6	3	0
<b>Protecting our communities</b>								
Domestic crimes arrest rate	>80%	74.8%	70.1%	77.8%	80.4%	79.4%	69.0%	76.9%
Hate crime SD	>45%	50.4%	39.1%	40.0%	47.4%	68.0%	67.4%	10.0%
<b>Making the most of our resources</b>								
Police officer sickness	<0.625		No data available for July profile					
Police staff sickness	<0.625		No data available for July profile					
<b>Force Total - targets achieved</b>	<b>8</b>		<b>8</b>	<b>6</b>	<b>12</b>	<b>11</b>	<b>8</b>	<b>6</b>

## Hampshire Constabulary Policing Pledge Scorecard

Pledge	YTD 2009/2010
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Percentage of respondents tending to 'agree' or 'strongly agree' that: 'The police and local council are dealing with the anti-social behaviour and crime issues that matter in this area'	49.3%
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### Pledge 1 - Treat people fairly with dignity and respect, ensuring they have fair access to our services

Percentage of respondents answering 'strongly agree' or 'tend to agree' when asked 'The police in this area treat everyone fairly regardless of who they are'	67.3%
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### Pledge 2 - Help promote our dedicated Safer Neighbourhoods Teams to the local community, including where they contact them and how to work with them

Measure under development - dip sampling of media/communications to be carried out

### Pledge 3 - Ensure we are visible in our neighbourhoods at times when we will be most effective and when communities most. Safer Neighbourhoods teams will spend at least 80% of their time visibly working in neighbourhoods, tackling priorities

%age with 1-2 years experience working in this SNT	21%
%age with 2-5 years experience working in this SNT	47%
Safer Neighbourhood Team abstractions	See
Safer Neighbourhood Team Vacancy Rate	In p

### Pledge 4 - Respond to every message directed to every Safer Neighbourhood Team within 24 hours and, where necessary, detailed response as soon as we can

Measure under development - dip sampling of media/communications to be carried out

### Pledge 5 - Aim to answer 999 calls within 10 seconds, deploy to emergencies immediately and give an estimated time provide assistance to callers as safely and quickly as possible, aiming to get to them within 15 minutes

No. of 999 calls	91621
%age of 999 calls answered within 10 seconds	91.3%
%age of Grade 1 calls attended within 15 minutes	90.2%

### Pledge 6 - Answer all non emergency calls promptly. If attendance is needed, agree with the caller an acceptable time for

No of non emergency calls	276668
%age of non emergency calls answered within 10 seconds	87.0%
Scheduling pilot permanent reporting in progress	In p

### Pledge 7 - Create opportunities to meet them at least once a month to agree or update neighbourhood priorities. Advise on arrangements for meetings, street briefings, mobile police station visits and similar by keeping beat web pages up to date and online postcode search to our communities so that they can be kept up to date

Measure under development - dip sampling of media/communications to be carried out

### Pledge 8 - Provide monthly updates on what action we and our partners are taking to make neighbourhoods safer and the force is performing

Regular neighbourhood performance data is published on the Internet	5 times
Measure under development - other monitoring to be carried out	

### Pledge 9 - Agree with victims of crime how often they would like to be kept informed of progress in their case and for have the right to be kept informed at least every month if they wish and for as long as is reasonable

Satisfaction of victims with respect to being kept informed (very / fairly satisfied)	55.0%
% where the victim was has been updated on a monthly basis	97.6%
Compliance with victims contact as part of the Victims' Code	See profile

### Pledge 10 - Acknowledge any dissatisfaction with the service brought to our attention within 24 hours of it being reported and ensure that appropriate steps are taken to resolve concerns

Reports of incivility	68
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**British Crime Survey Confidence Data**

SPI 2.2 Force Target

This data is updated by iQuanta approximately every quarter

**National Public Confidence Measure**

Mar-09

Hampshire	<b>49.3%</b>
MSG Position	<b>3 of 8</b>
MSG average	48.5%

This data is based on 'The police and local council are dealing with the anti-social behaviour and crime issues that matter in this area'

The Home Office has set a target to achieve a 12% improvement by 2012 against the baseline of 47.3%

This year's required improvement is 4%

**Local Confidence Survey Data**

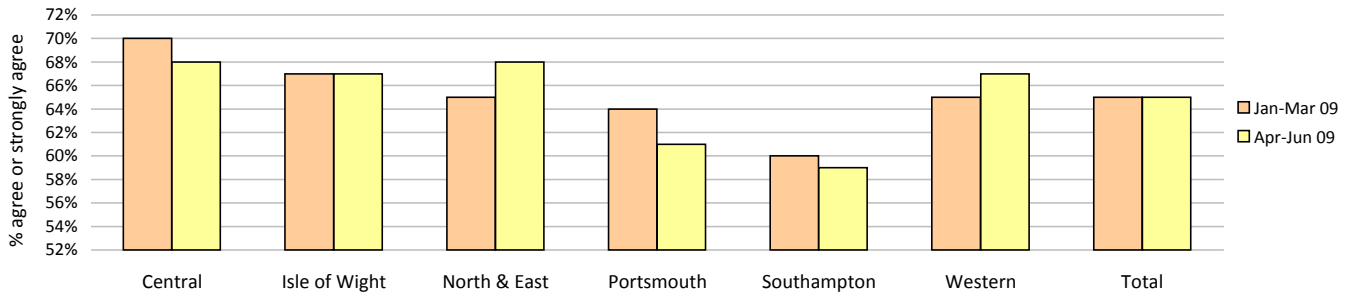
Figures relate to the percentage of respondents who agree or strongly agree with the question

Hampshire's local surveys have a confidence level of +/-4%. This means that changes of less than 4% may not reflect a real change in performance

These data will be updated on a quarterly basis with the next data available in the June profile

**The police and local council are dealing with the anti-social behaviour and crime issues that matter in this area**

	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total	No. Surveys
January - March 2009	70%	67%	65%	64%	60%	65%	<b>65%</b>	3594
April - June 2009	68%	67%	68%	61%	59%	67%	<b>65%</b>	3591



**The police are dealing with the things that matter locally**

	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total	No. Surveys
April - June 2009	71%	69%	66%	63%	65%	70%	<b>67%</b>	3591



**Overall satisfaction (user satisfaction survey results)**

SPI 1.1 Force Target

Rolling 12 months data relates to: Aug 08 - Jul 09; rolling 3 months data relates to May 09 - Jul 09

Overall satisfaction includes burglary, vehicle crime, violent crime and RTCs

Target 65%	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total	No. Surveys
Rolling 12 months	66%	73%	63%	66%	60%	65%	65%	7687
Rolling 3 months	65%	69%	59%	62%	<b>57%</b>	63%	62%	2322

**Being kept informed (user satisfaction survey results)**

Pledge point 9

Rolling 12 months data relates to: Aug 08 - Jul 09; rolling 3 months data relates to May 09 - Jul 09

Being kept informed includes burglary, vehicle crime, violent crime and RTCs

	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total	No. Surveys
Rolling 12 months	56%	61%	52%	54%	53%	57%	<b>55%</b>	7392
Rolling 3 months	57%	58%	50%	52%	50%	56%	<b>53%</b>	2211

## Providing an excellent service

### Comparative satisfaction of minority ethnic groups

SPI 1.3

Data relates to interviews which took place May 09 - Jul 09

These figures are for overall satisfaction for burglary, vehicle crime, violent crime & RTCs

	Completely and very satisfied	Completely, very and fairly satisfied
White	65.5%	84.4%
Minority Ethnic	53.4%	78.2%

### Satisfaction of victims of racist incidents

SPI 1.2

These figures relate to interviews which took place Aug 08 - Jul 09; these will be updated quarterly

Racist incident overall satisfaction = % completely or very satisfied

	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
%	67%	33%	51%	57%	57%	50%	56%
Number of surveys	24	3	35	28	35	24	149

### MSG information for user satisfaction

iQuanta data for MSG for the 12 months up to March 09 (iQuanta calculate satisfaction % based on those responding that they are completely, very or fairly satisfied)

#### Vehicle crime

Ease of contact	2/8
Actions taken	4/8
Follow up	4/8
Treatment	4/8
OVERALL	4/8

#### Burglary

Ease of contact	2/8
Actions taken	3/8
Follow up	1/8
Treatment	3/8
OVERALL	2/8

#### Violent crime

Ease of contact	2/8
Actions taken	1/8
Follow up	5/8
Treatment	2/8
OVERALL	2/8

#### RTC

Ease of contact	1/8
Actions taken	2/8
Follow up	4/8
Treatment	2/8
OVERALL	2/8

#### All users (excluding racist incidents)

Ease of contact	4/8
Actions taken	2/8
Follow up	3/8
Treatment	2/8
OVERALL	2/8

### Responding to victims of crime

Pledge Point 9

Hampshire Constabulary has always valued victim care. With the introduction of the Policing Pledge, this section will be used not only to inform how we manage our victims of crime, but our progress and actions that relate to the Pledge.

Particular emphasis surrounds compliance with the Victims' Code - keeping people updated - and it is this area that is currently reported on.

Other commitments from the Pledge will be periodically reported on.

#### Summary results of Dip-sample Victim Code Compliance checks

(latest month for available data followed by YTD)

% where victim was informed within 5 days of an investigation being closed

	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Crime	Total
June 2009	100%	100%	100%	100%	100%	100%	100%	100%
YTD	100%	100%	100%	100%	100%	99%	100%	100%

% where the victim has been updated on a monthly basis (if applicable)

	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Crime	Total
June 2009	100%	95%	90%	100%	100%	100%	100%	98%
YTD	100%	95%	88%	100%	100%	100%	100%	98%

% where the victim was notified upon filing (if applicable)

	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Crime	Total
June 2009	95%	95%	90%	100%	100%	100%	100%	97%
YTD	97%	98%	90%	100%	100%	99%	100%	98%

Note: Victim Code Compliance data is published one month in arrears

Note: Absence of data for Operations OCU - the only crime investigations that are retained for resolution by 8 OCU officers are public order or drug offences where the victim is 'The State'. Other crimes are transferred to 'TO' OCUs for any further investigation required. Road traffic collisions resulting in death could be included but this is a small sample. The option to dip-sample other RTCs (minor and serious injury) for contact with injured or aggrieved parties could be used but these are not within the requirements of the Victims' Code. This would only include RPU in the sample and not other 8 OCU teams

## Providing an excellent service

### Victim support status for crimes

YTD to July 2009	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total	Total %
Victim informed of VSS accepted	1073	282	1028	752	1476	884	5495	10.49%
Victim informed of VSS declined	7220	2025	6247	4664	6397	5458	32011	61.10%
VSS aware	399	75	194	81	110	409	1268	2.42%
Victimless crime	2562	981	2376	2423	2258	2305	12905	24.63%
Not stated	19	46	12	316	142	179	714	1.36%
<b>Total crimes</b>	<b>11273</b>	<b>3409</b>	<b>9857</b>	<b>8236</b>	<b>10383</b>	<b>9235</b>	<b>52393</b>	<b>N/A</b>
% referred	13.06%	10.47%	12.40%	10.11%	15.27%	14.00%	12.91%	N/A

Month of July 2009	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total	Total %
Victim informed of VSS accepted	273	54	240	171	348	220	1306	10.23%
Victim informed of VSS declined	1784	480	1494	1125	1519	1331	7733	60.57%
VSS aware	114	12	54	21	29	85	315	2.47%
Victimless crime	625	191	594	529	517	598	3054	23.92%
Not stated	18	16	12	118	68	128	360	2.82%
<b>Total crimes</b>	<b>2814</b>	<b>753</b>	<b>2394</b>	<b>1964</b>	<b>2481</b>	<b>2362</b>	<b>12768</b>	<b>N/A</b>
% referred	13.75%	8.76%	12.28%	9.78%	15.20%	12.91%	12.70%	N/A

### Letters of appreciation

	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Crime	Operations	Other	Total
April 2009	9	5	13	27	0	5	5	13	11	88
May 2009	10	11	13	0	3	11	2	6	31	87
June 2009	9	13	12	3	7	11	15	3	19	92
<b>Total</b>	<b>28</b>	<b>29</b>	<b>38</b>	<b>30</b>	<b>10</b>	<b>27</b>	<b>22</b>	<b>22</b>	<b>61</b>	<b>267</b>

Note: These figures are published one month in arrears

### Reports of incivility

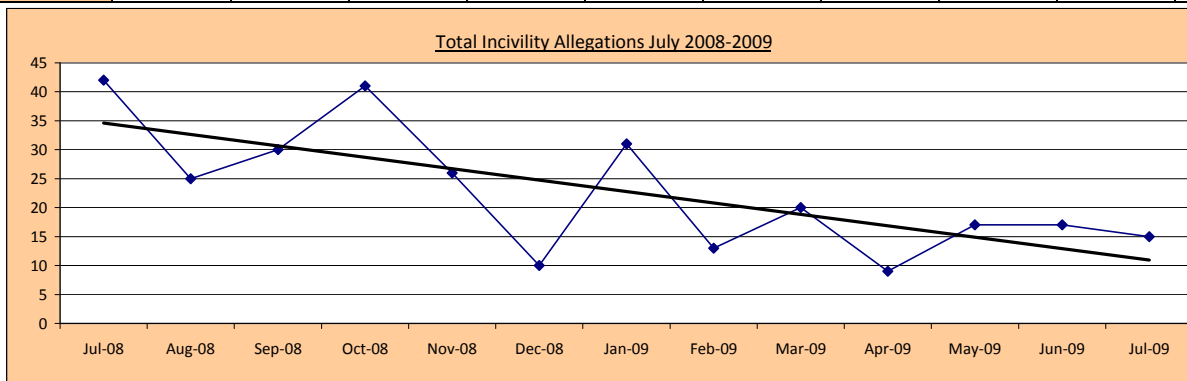
Pledge Point 10

	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Crime	Operations	Other	Total
April 2009	2	3	1	3	0	2	0	6	0	17
May 2009	2	4	5	1	2	3	0	1	1	19
June 2009	7	2	1	0	0	3	0	4	0	17
July 2009	1	2	1	3	1	2	0	5	0	15
<b>Total</b>	<b>12</b>	<b>11</b>	<b>8</b>	<b>7</b>	<b>3</b>	<b>10</b>	<b>0</b>	<b>16</b>	<b>1</b>	<b>68</b>

NOTE: OCU Complaints totals may include complaints regarding officers who are serving within the area but are not located at that OCU

NOTE: Data/figures may change due to additional or new information and there may be multiple allegations per complaint

By month	Sep 08	Oct 08	Nov 08	Dec 08	Jan 09	Feb 09	Mar 09	Apr 09	May 09	Jun 09	Jul 09
Incivility	30	41	26	10	31	13	20	9	17	17	15



This graph shows the downward trend for the volume of incivility allegations. The "Linear (incivility)" shows the trajectory of this downward trend

### Allegations and their resolutions

Data for July 2009

Locally resolved by OCU	40
Locally resolved by PSD	6
Withdrawn	0
Dispensed by IPCC	2
Unsubstantiated	45
Substantiated	9
<b>Total</b>	<b>102</b>

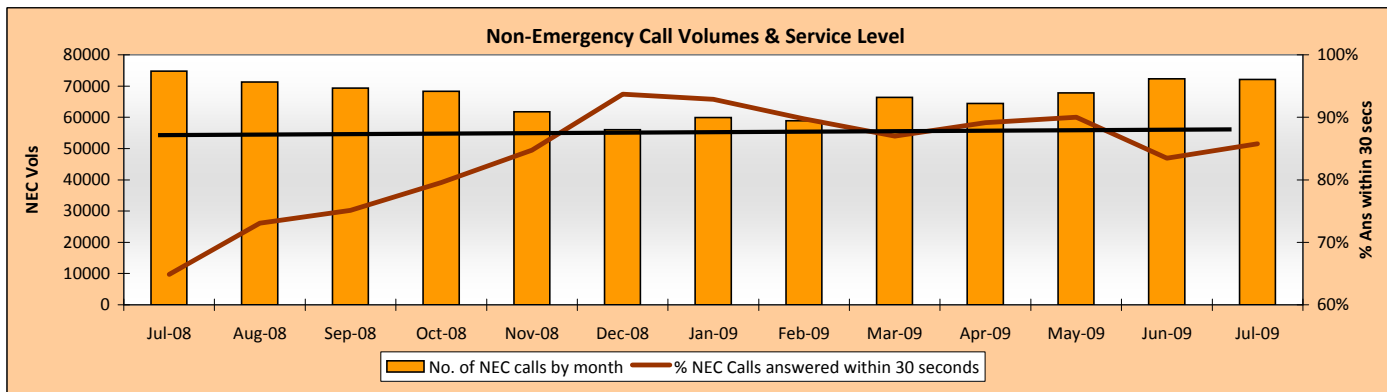
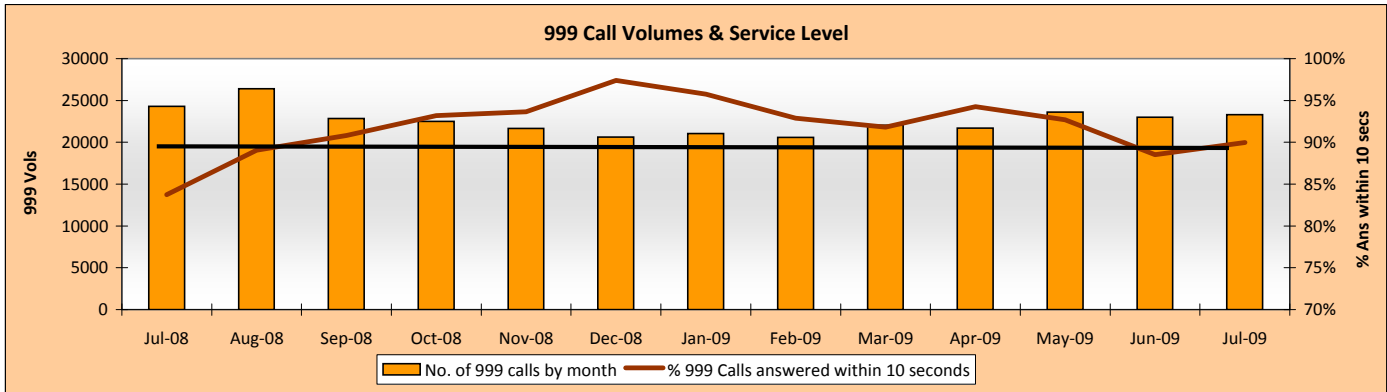
# Providing an excellent service

## Responding to public contact

Pledge Points 5 & 6

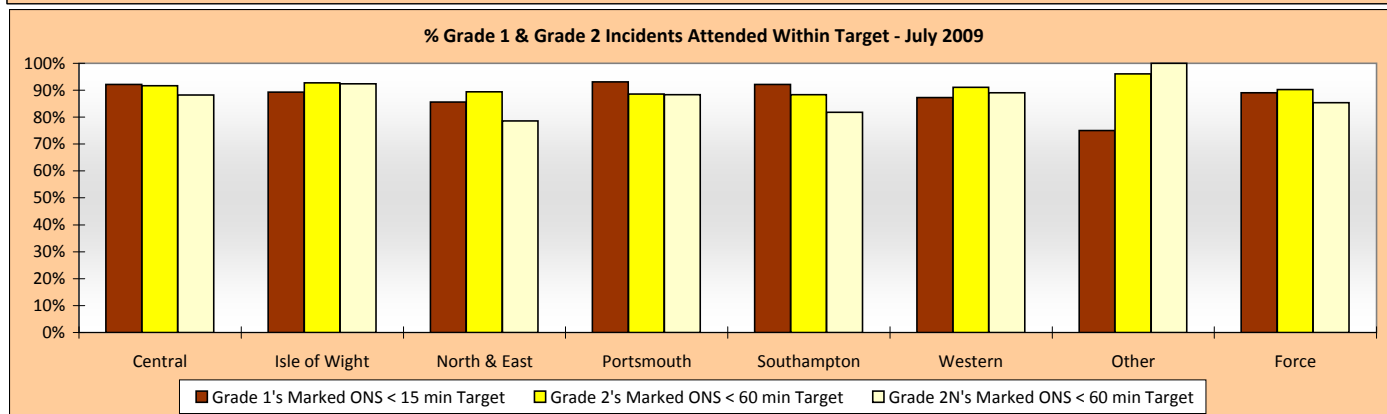
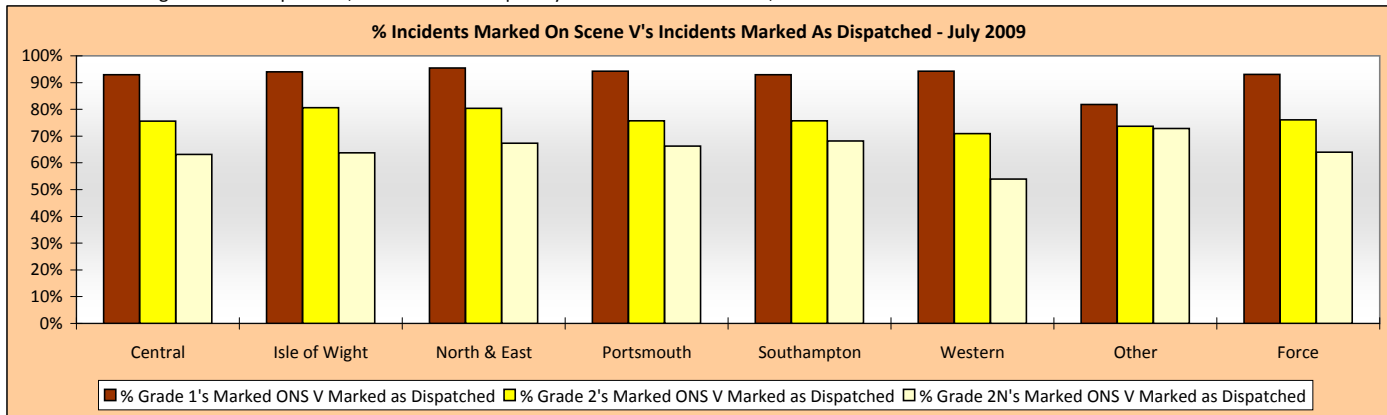
**Call Volumes:** Target is to answer 90% of 999 calls within 10 seconds and 90% of Non-Emergency calls (NEC) within 30 seconds

An issue has been identified within the Call Management IT system, whereby the service level for 999 calls was set incorrectly to 30 seconds instead of 10 seconds following some call routing changes. This has now been rectified, and the data amended accordingly



**Officers Attended Within Target:** This is the time from an incident being created to the 1st officer being marked on scene on Altaris

The % of officers attending within target is based on the number of incidents marked on scene within target vs. the number of incidents marked on scene. If an incident is marked as having an officer dispatched, but is then subsequently not marked as On Scene, these incidents are excluded from the % attendance

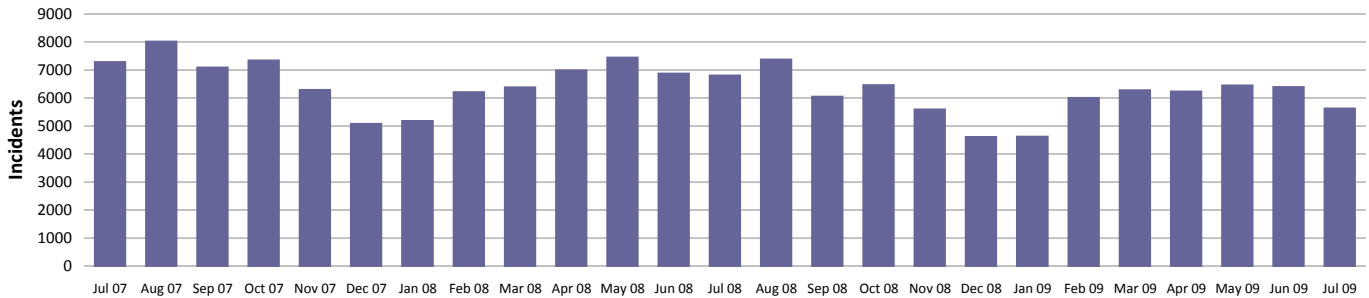


# An active presence in every neighbourhood

## Rowdy & nuisance behaviour

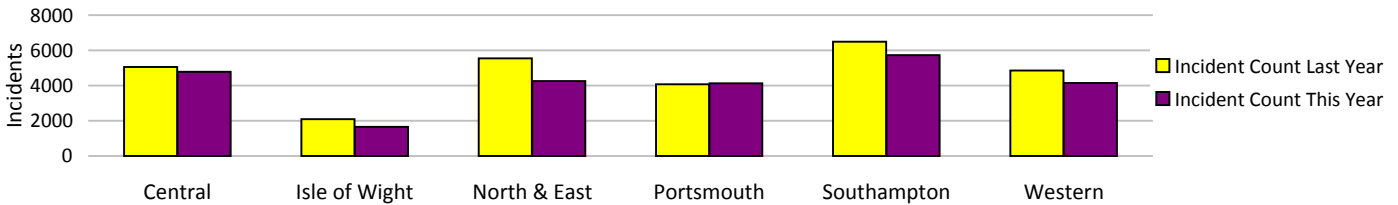
Force Target

This year the decision has been made to use RMS as the source of this data, as opposed to the NSIR return data (the figures published in the 2008/2009 Force Performance Summary used the NSIR data)



Incidents	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
<b>YTD Incidents</b>	4786	1652	4253	4124	5732	4142	<b>24689</b>
YTD Target	4646	1788	4845	3827	5909	4090	<b>25104</b>
<b>YTD 08/09 Incidents</b>	5058	2095	5546	4079	6486	4853	<b>28117</b>
This month	1077	230	989	957	1313	1060	<b>5626</b>
% change from 08/09	-5.38%	-21.15%	-23.31%	1.10%	-11.63%	-14.65%	<b>-12.19%</b>

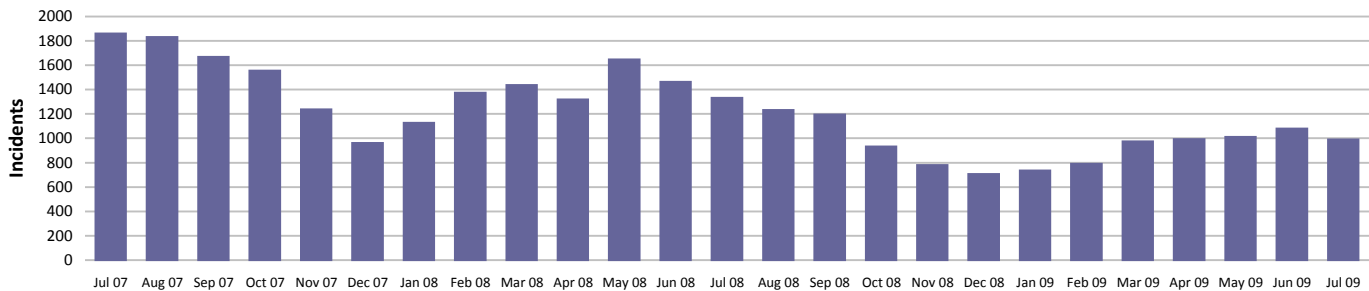
Rowdy & nuisance behaviour relates to occurrence types: Inappropriate use of Fireworks, Rowdy & Inconsiderate, Substance Misuse and Street Drinking



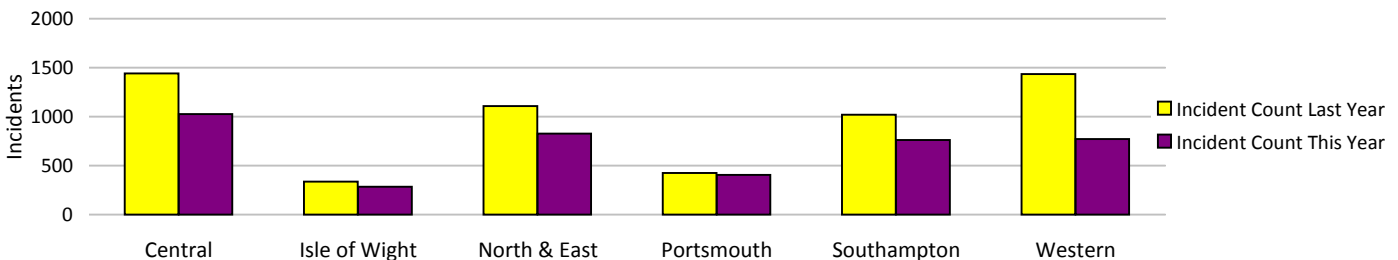
## Vehicle nuisance/inappropriate vehicle use

Force Target

This year the decision has been made to use RMS as the source of this data, as opposed to the NSIR return data (the figures published in the 2008/2009 Force Performance Summary used the NSIR data)



Incidents	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
<b>YTD Incidents</b>	1025	284	826	405	762	772	<b>4074</b>
YTD Target	1163	334	1017	431	946	1112	<b>5004</b>
<b>YTD 08/09 Incidents</b>	1442	338	1108	425	1018	1434	<b>5765</b>
This month	238	83	181	96	198	195	<b>991</b>
% change from 08/09	-28.92%	-15.98%	-25.45%	-4.71%	-25.15%	-46.16%	<b>-29.33%</b>



## An active presence in every neighbourhood

### Safer Neighbourhood Teams (SNT)

Policing pledge 3

Abstractions	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
April 2009	3.02%	2.32%	3.16%	3.80%	1.63%	3.30%	
May 2009	3.33%	2.95%	2.98%	3.01%	1.88%	2.83%	<b>2.86%</b>
June 2009	3.16%	1.15%	2.54%	4.62%	2.77%	3.40%	<b>3.05%</b>
July 2009	3.44%	2.32%	4.02%	4.92%	3.24%	6.46%	<b>4.16%</b>

Target = SNT visible & accessible at least 80% of time (maximum 5% abstractions). This data relates to information from CARMS

### Community engagement data

Anticipated initially for July, there have been difficulties in obtaining the data which should now be available from the autumn

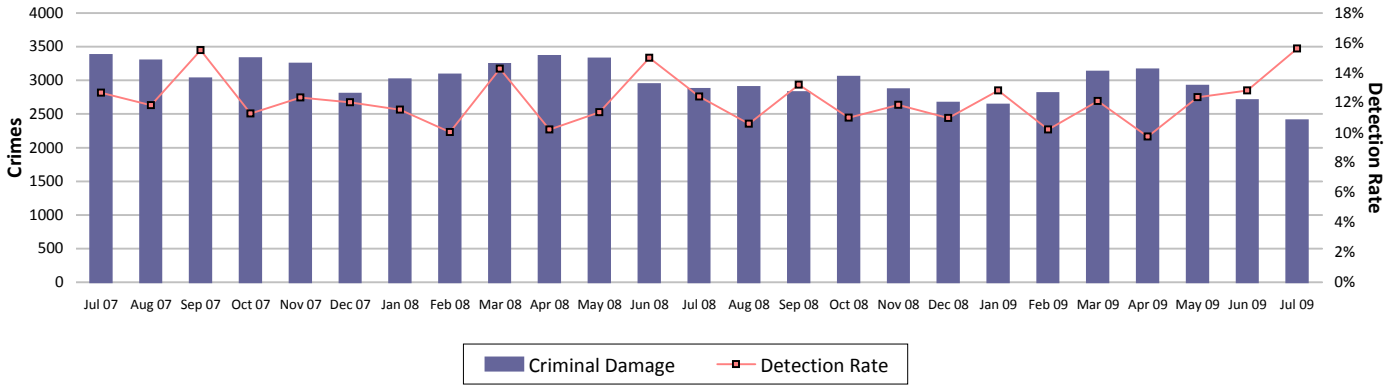
#### Senior Neighbourhood Team Personnel Data

In July Hampshire Constabulary undertook a major upgrade of the software used to provide this data. This upgrade has resulted in a significant amount of change to the system and has resulted in this data being unavailable in time to publish in the July Performance Profile

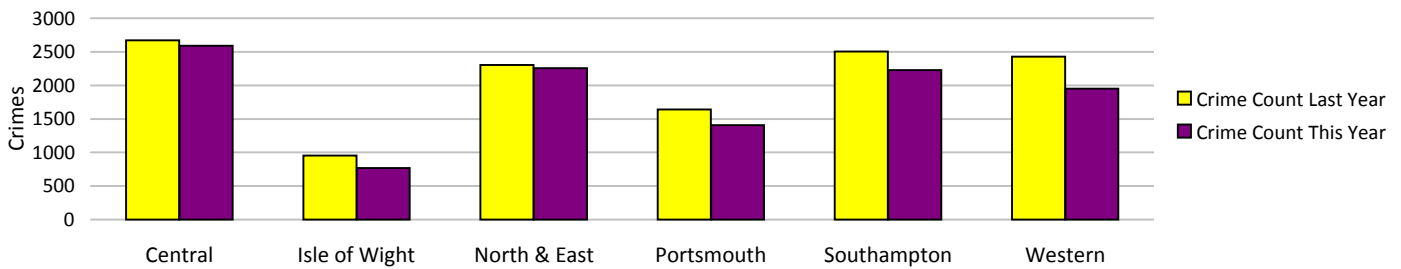
# An active presence in every neighbourhood

## Criminal damage

Force Target

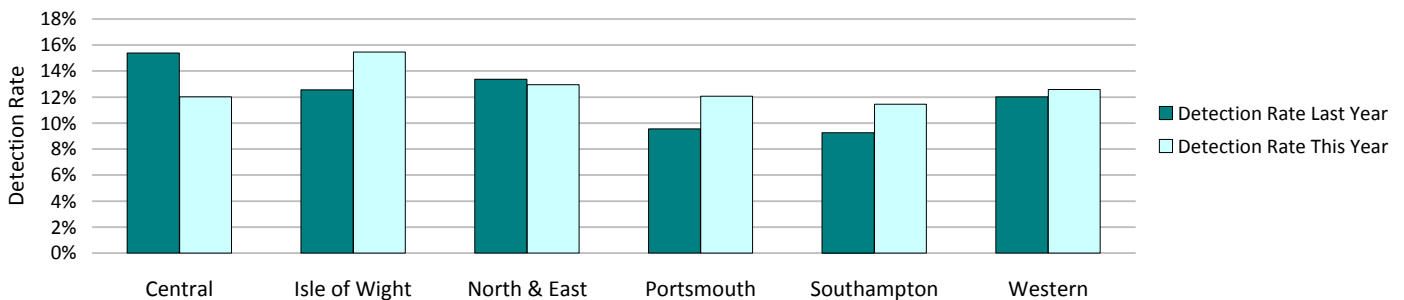


Crimes	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
<b>YTD Crimes</b>	2589	770	2256	1408	2225	1949	<b>11197</b>
YTD Target	2523	839	2199	1551	2217	2114	<b>11443</b>
<b>YTD 08/09 Crimes</b>	2671	956	2304	1643	2504	2430	<b>12508</b>
This month	544	162	492	306	450	454	<b>2408</b>
% change from 08/09	-3.07%	-19.46%	-2.08%	-14.30%	-11.14%	-19.79%	<b>-10.48%</b>
MSG position	<b>14 of 15</b>	10 of 15	<b>14 of 15</b>	12 of 15	<b>15 of 15</b>	9 of 15	<b>8 of 8</b>
OCU actual	4.18	4.37	4.09	5.59	7.72	3.66	<b>4.78</b>
MSG average	3.73	4.19	3.53	5.00	5.51	3.64	<b>3.90</b>



Detections	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
<b>YTD Detection Rate</b>	12.01%	15.45%	12.94%	12.07%	11.46%	12.57%	<b>12.43%</b>
This month	16.54%	20.37%	15.85%	16.01%	14.44%	13.44%	<b>15.61%</b>
<b>YTD 08/09 Detections</b>	15.39%	12.55%	13.37%	9.56%	9.27%	12.02%	<b>12.15%</b>
MSG position	11 of 15	8 of 15	<b>13 of 15</b>	11 of 15	12 of 15	8 of 15	<b>7 of 8</b>
OCU actual	11.64%	14.63%	11.64%	10.91%	10.11%	12.61%	<b>11.60%</b>
MSG average	13.30%	15.16%	13.99%	11.87%	12.17%	13.57%	<b>14.25%</b>

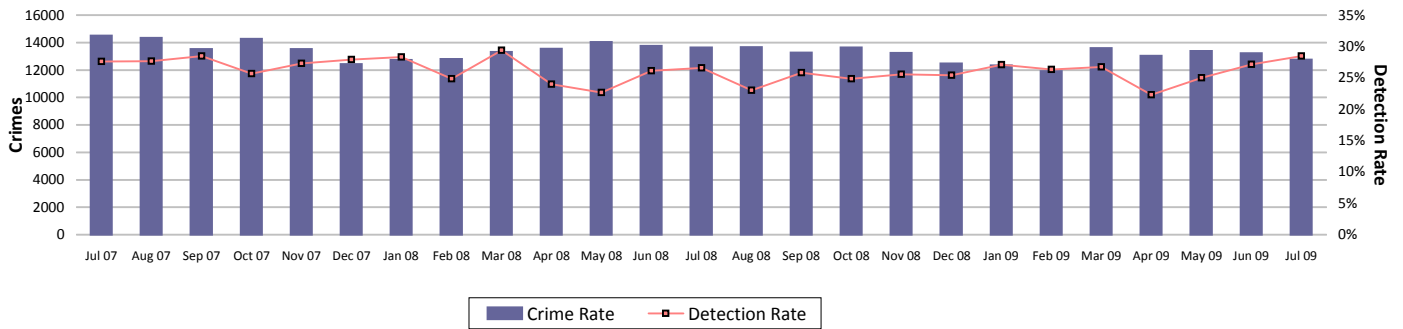
Note: Detections refer to Sanction Detections ONLY



# Catching criminals and managing offenders

## All crime

Force Target



Crimes	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
YTD Crimes	11304	3409	9855	8234	10382	9234	52418
YTD Target	11071	3542	10285	8468	11395	9565	54326
YTD 08/09 Crimes	11229	3919	10165	8506	11320	9883	55022
This month	2813	753	2392	1963	2480	2361	12762
% change from 08/09	0.67%	-13.01%	-3.05%	-3.20%	-8.29%	-6.57%	-4.73%
MSG position	14 of 15	10 of 15	9 of 15	13 of 15	13 of 15	7 of 15	6 of 8
OCU actual	19.56	19.08	17.41	31.85	34.47	16.89	21.61
MSG average	17.53	18.03	16.70	25.59	28.10	16.49	19.22



Detections	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
YTD Detection Rate	23.87%	30.01%	25.84%	27.08%	25.87%	24.80%	25.70%
This month	25.74%	34.26%	28.55%	30.87%	29.96%	26.18%	28.46%
YTD 08/09 Detections	24.70%	30.85%	25.96%	25.37%	23.86%	21.98%	24.81%
Detection Targets	25.00%	30.00%	25.50%	25.50%	25.00%	25.00%	25.00%
MSG position	12 of 15	5 of 15	11 of 15	5 of 15	9 of 15	12 of 15	7 of 8
OCU actual	23.92%	33.01%	25.79%	26.06%	24.12%	24.08%	25.37%
MSG average	27.24%	30.75%	28.15%	25.32%	26.10%	26.74%	28.46%

Note: Detections refer to Sanction Detections ONLY



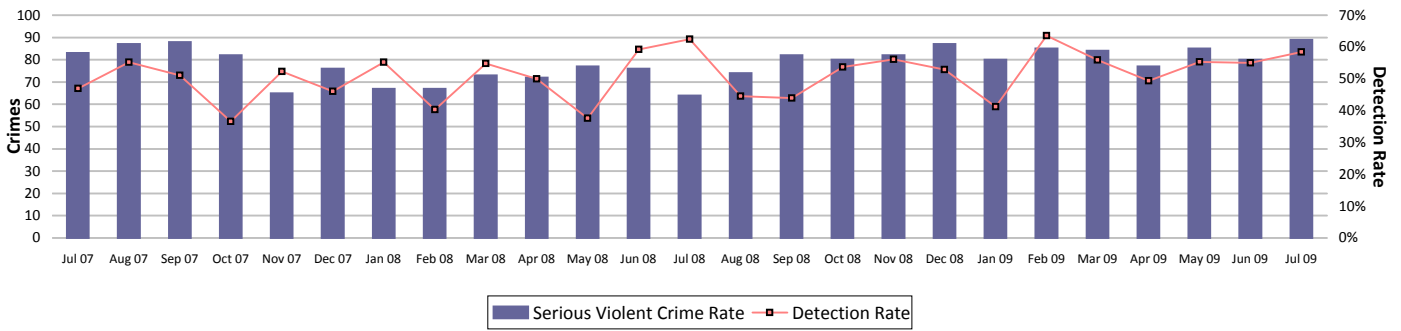
Note: MSG data is always published a month in arrears. For an explanation of this data, refer to the Summary on page 2

# Catching criminals and managing offenders

## Serious violent crime

SPI 5.1 Force Target

Serious violent crime consists of crimsec codes 1, 2, 4.1-4.4, 4.6, 4.8, 5A, 5B, 5C, 8F, 8H and 37.1



Crimes	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
<b>YTD Crimes</b>	54	<b>28</b>	48	50	<b>105</b>	<b>46</b>	<b>331</b>
YTD Target	58	21	48	61	78	37	303
<b>YTD 08/09 Crimes</b>	79	23	38	46	68	35	<b>289</b>
This month	17	10	12	13	26	11	89
% change from 08/09	-31.65%	21.74%	26.32%	8.70%	54.41%	31.43%	<b>14.53%</b>
MSG position	6 of 15	6 of 15	7 of 15	2 of 15	9 of 15	10 of 15	5 of 8
OCU actual	0.09	0.13	0.09	0.19	0.34	0.09	<b>0.14</b>
MSG average	0.12	0.14	0.09	0.32	0.33	0.11	<b>0.14</b>



Detections	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
<b>YTD Detection Rate</b>	70.37%	<b>57.14%</b>	75.00%	54.00%	<b>35.24%</b>	58.70%	<b>54.68%</b>
This month	82.35%	<b>30.00%</b>	75.00%	76.92%	<b>30.77%</b>	72.73%	<b>58.43%</b>
<b>YTD 08/09 Detections</b>	49.37%	82.61%	63.16%	47.83%	47.06%	40.00%	<b>51.90%</b>
Detection Targets	57.00%	60.00%	56.00%	41.00%	45.00%	50.00%	<b>50.00%</b>
MSG position	2 of 15	4 of 15	5 of 15	2 of 15	1 of 15	6 of 15	1 of 8
OCU actual	67.59%	62.90%	56.52%	43.43%	47.37%	55.35%	<b>53.40%</b>
MSG average	52.73%	52.21%	54.83%	37.17%	38.15%	54.77%	<b>46.84%</b>

Note: Detections refer to Sanction Detections ONLY



## Serious Violent offences OBJ

SPI 6.1

Data to April 2009

	Recorded Crime		Total OBJTs		Hampshire		Rolling Average	
	Month	RA	Month	RA	Month	RA	MSG	E&W
Attempted murder	2	12	0	3	0.0%	25.0%	22.8%	22.1%
Death by aggravated vehicle taking	0	0	0	0	0.0%	0.0%	0.0%	40.0%
Causing death by dangerous driving etc	0	13	4	16	0.0%	123.1%	68.6%	69.8%
Homicide and child destruction	0	11	2	22	0.0%	200.0%	164.0%	117.0%
Wounding and GBH without intent	78	907	20	217	25.6%	23.9%	24.4%	19.8%

	Convictions	Caution	TICs	Cannabis Warning	PNDs
<b>Rolling 12 month Average</b>					
Attempted murder	3	0	0	0	0
Death by aggravated vehicle taking	0	0	0	0	0
Causing death by dangerous driving etc	16	0	0	0	0
Homicide and child destruction	22	0	0	0	0
Wounding and GBH without intent	211	6	0	0	0

RA = Rolling Annual  
E&W = England and Wales

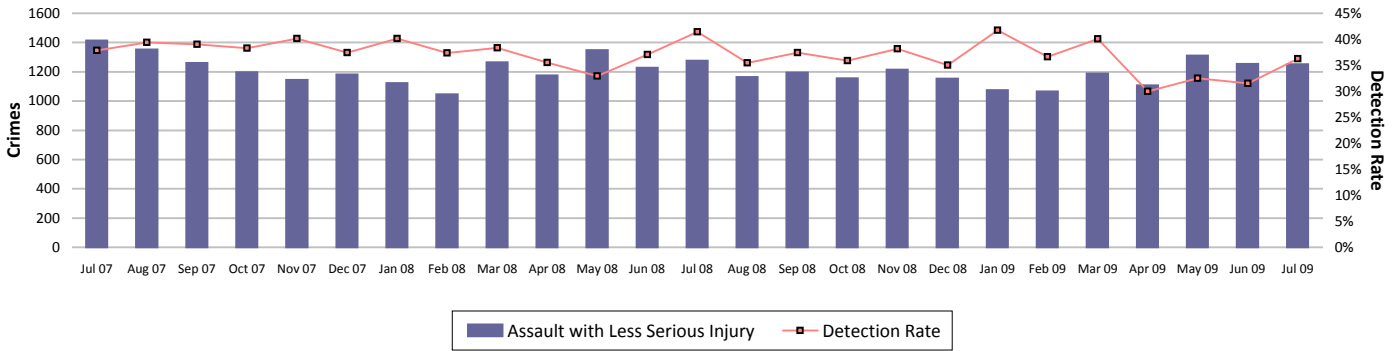
Note: MSG data is always published a month in arrears. For an explanation of this data, refer to the Summary on page 2

# Catching criminals and managing offenders

## Assault with less serious injury

SPI 5.3 Force Target

Assault with less serious injury consists of crimsec codes 8G and 8J

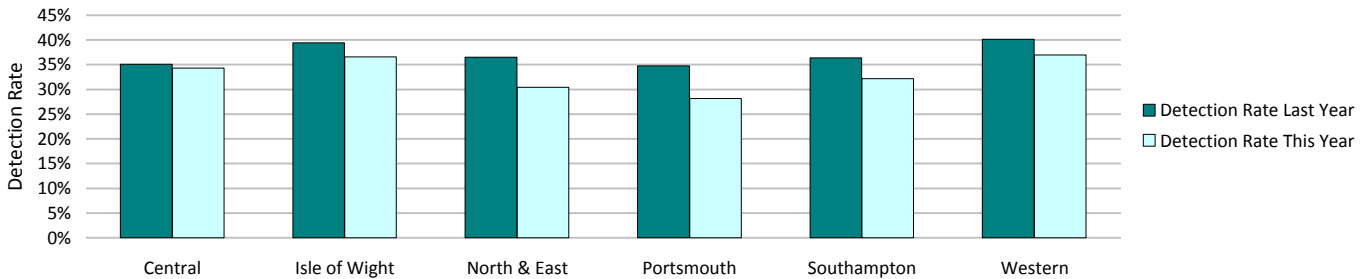


Crimes	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
<b>YTD Crimes</b>	977	339	847	<b>877</b>	1121	763	<b>4924</b>
YTD Target	970	325	817	667	1086	746	<b>4611</b>
<b>YTD 08/09 Crimes</b>	1068	332	887	730	1233	777	<b>5027</b>
This month	257	69	201	213	311	201	<b>1252</b>
% change from 08/09	-8.52%	2.11%	-4.51%	20.14%	-9.08%	-1.80%	<b>-2.05%</b>
MSG position	<b>14 of 15</b>	12 of 15	<b>13 of 15</b>	<b>13 of 15</b>	<b>13 of 15</b>	8 of 15	<b>8 of 8</b>
OCU actual	1.65	1.94	1.50	3.33	3.46	1.37	<b>1.98</b>
MSG average	1.37	1.80	1.26	2.25	2.56	1.39	<b>1.58</b>



Detections	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
<b>YTD Detection Rate</b>	34.29%	36.58%	30.46%	28.16%	32.20%	36.96%	<b>32.64%</b>
This month	34.24%	50.72%	40.80%	29.58%	33.44%	40.80%	<b>36.26%</b>
<b>YTD 08/09 Detections</b>	35.11%	39.46%	36.53%	34.79%	36.42%	40.15%	<b>36.70%</b>
MSG position	<b>14 of 15</b>	11 of 15	12 of 15	<b>14 of 15</b>	5 of 15	5 of 15	<b>6 of 8</b>
OCU actual	34.50%	42.03%	35.07%	29.54%	39.60%	43.26%	<b>36.87%</b>
MSG average	40.70%	44.99%	41.32%	36.21%	35.48%	40.10%	<b>41.59%</b>

Note: Detections refer to Sanction Detections ONLY



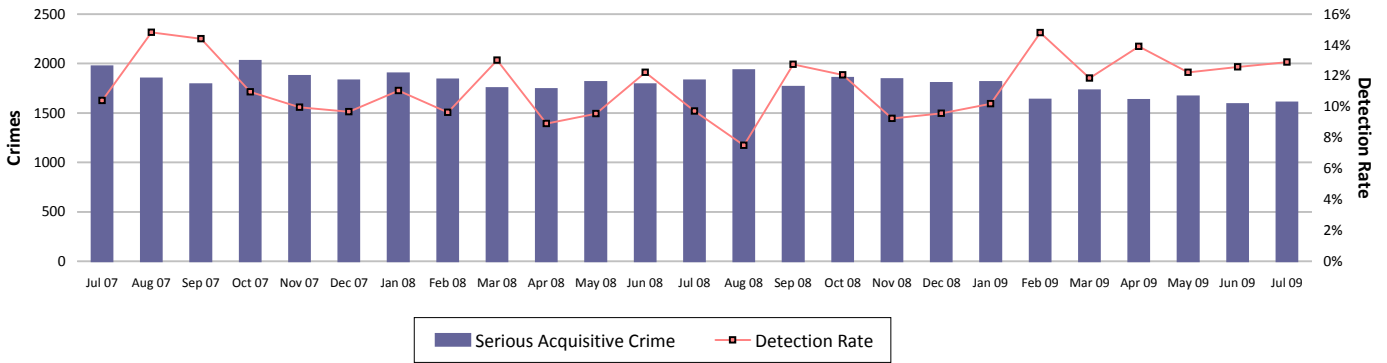
Note: MSG data is always published a month in arrears. For an explanation of this data, refer to the Summary on page 2

# Catching criminals and managing offenders

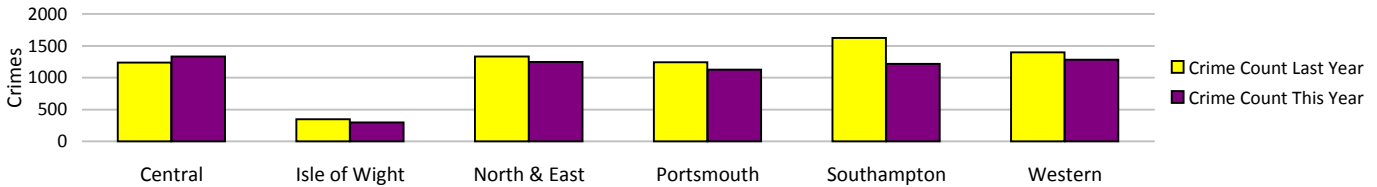
## Serious acquisitive crime

SPI 5.2 Force Target

Serious acquisitive crime consists of crimsec codes 28, 29, 34A, 34B, 37/2, 45 and 48

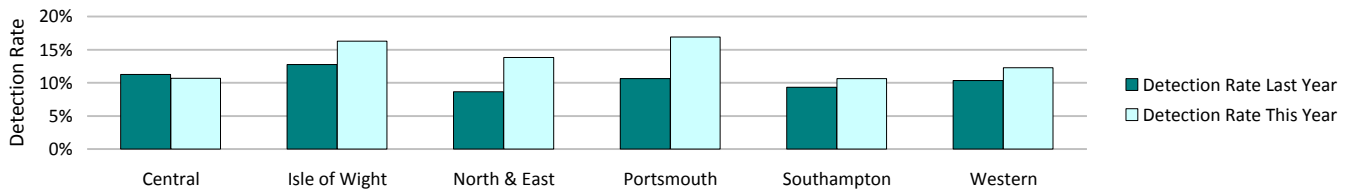


Crimes	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
<b>YTD Crimes</b>	1332	295	1247	1125	1215	1281	<b>6495</b>
YTD Target	1368	307	1468	1318	1634	1392	<b>7486</b>
<b>YTD 08/09 Crimes</b>	1237	345	1333	1242	1622	1395	<b>7174</b>
This month	340	80	294	254	305	332	<b>1605</b>
% change from 08/09	7.68%	-14.49%	-6.45%	-9.42%	-25.09%	-8.17%	<b>-9.46%</b>
MSG position	5 of 15	2 of 15	4 of 15	5 of 15	3 of 15	9 of 15	<b>3 of 8</b>
OCU actual	2.29	1.55	2.23	4.41	3.99	2.34	<b>2.67</b>
MSG average	2.87	2.41	2.69	5.07	5.21	2.34	<b>3.18</b>



Detections	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
Target >15%							
<b>YTD Detection Rate</b>	<b>10.66%</b>	16.27%	13.79%	16.89%	<b>10.62%</b>	<b>12.26%</b>	<b>12.90%</b>
This month	15.00%	<b>2.50%</b>	<b>7.48%</b>	19.29%	16.72%	<b>9.64%</b>	<b>12.90%</b>
<b>YTD 08/09 Detections</b>	11.24%	12.75%	8.63%	10.63%	9.31%	10.32%	<b>10.11%</b>
MSG position	11 of 15	7 of 15	12 of 15	5 of 15	11 of 15	10 of 15	<b>5 of 8</b>
OCU actual	10.83%	16.00%	9.96%	13.04%	10.33%	11.29%	<b>11.27%</b>
MSG average	12.87%	15.53%	12.59%	11.56%	12.88%	12.84%	<b>13.21%</b>

Note: Detections refer to Sanction Detections ONLY



## Serious Acquisitive offences OBTJ

SPI 6.2

Data to April 2009	Recorded Crime		Total OBTJs		Hampshire		Rolling Average	
	Month	RA	Month	RA	Month	RA	MSG	E&W
Aggravated burglary in a dwelling	1	52	0	13	0.0%	25.0%	22.4%	23.2%
Aggravated vehicle taking	21	252	10	197	47.6%	78.2%	76.8%	71.0%
Burglary in a dwelling	404	5962	119	981	29.5%	16.5%	15.4%	14.7%
Robbery	90	1159	5	228	5.6%	19.7%	20.2%	17.5%
Theft from a vehicle	883	11101	71	373	8.0%	3.4%	7.5%	8.5%
Theft of a motor vehicle	240	2952	30	348	12.5%	11.8%	12.7%	12.6%

	Convictions	Caution	TICs	Cannabis Warnings	PNDs
<b>Rolling 12 month Average</b>					
Aggravated burglary in a dwelling	12	0	1	0	0
Aggravated vehicle taking	175	21	1	0	0
Burglary in a dwelling	512	33	436	0	0
Robbery	224	1	3	0	0
Theft from a vehicle	195	62	116	0	0
Theft of a motor vehicle	282	42	24	0	0

RA = Rolling Annual  
E&W = England and Wales

Note: MSG data is always published a month in arrears. For an explanation of this data, refer to the Summary on page 2

## Catching criminals and managing offenders

### Serious acquisitive crime breakdown

#### Robbery

<b>Year to date</b>	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
Crimes	29	11	50	90	121	53	<b>354</b>
08/09 crimes	36	6	43	79	126	54	<b>344</b>
% change from 08/09	-19.44%	83.33%	16.28%	13.92%	-3.97%	-1.85%	<b>2.91%</b>
MSG position	1 of 15	3 of 15	4 of 15	5 of 15	8 of 15	9 of 15	<b>3 of 8</b>
Detection rate	48.28%	27.27%	32.00%	36.67%	24.79%	15.09%	<b>29.38%</b>
MSG position	2 of 15	10 of 15	11 of 15	11 of 15	10 of 15	7 of 15	<b>4 of 8</b>
<b>July 2009</b>	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
Crimes	12	6	15	13	29	13	<b>88</b>
Detection rate	41.67%	16.67%	13.33%	92.31%	37.93%	15.38%	<b>37.50%</b>

#### Dwelling burglary

<b>Year to date</b>	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
Crimes	367	91	387	305	349	301	<b>1800</b>
08/09 crimes	339	119	395	397	333	342	<b>1925</b>
% change from 08/09	8.26%	-23.53%	-2.03%	-23.17%	4.80%	-11.99%	<b>-6.49%</b>
MSG position	3 of 15	3 of 15	4 of 15	3 of 15	5 of 15	4 of 15	<b>2 of 8</b>
Detection rate	17.44%	15.38%	15.50%	32.46%	11.46%	29.90%	<b>20.39%</b>
MSG position	6 of 15	5 of 15	12 of 15	1 of 15	7 of 15	2 of 15	<b>4 of 8</b>
<b>July 2009</b>	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
Crimes	84	18	107	80	96	68	<b>453</b>
Detection rate	38.10%	0.00%	13.08%	23.75%	12.50%	29.41%	<b>21.41%</b>

#### Vehicle crime

<b>Year to date</b>	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
Crimes	936	193	810	730	745	927	<b>4341</b>
08/09 crimes	862	220	895	766	1163	999	<b>4905</b>
% change from 08/09	8.58%	-12.27%	-9.50%	-4.70%	-35.94%	-7.21%	<b>-11.50%</b>
MSG position	7 of 15	2 of 15	6 of 15	8 of 15	5 of 15	13 of 15	<b>3 of 8</b>
Detection rate	6.84%	16.06%	11.85%	7.95%	7.92%	6.36%	<b>8.45%</b>
MSG position	12 of 15	8 of 15	10 of 15	9 of 15	11 of 15	14 of 15	<b>6 of 8</b>
<b>July 2009</b>	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
Crimes	244	56	172	161	180	251	<b>1064</b>
Detection rate	5.74%	1.79%	3.49%	11.18%	15.56%	3.98%	<b>7.24%</b>

#### Theft of a motor vehicle

<b>Year to date</b>	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
Crimes	222	56	234	130	201	172	<b>1015</b>
MSG position	7 of 15	4 of 15	8 of 15	1 of 15	7 of 15	2 of 15	<b>1 of 8</b>
Detection rate	18.02%	35.71%	14.10%	23.08%	10.45%	16.28%	<b>16.95%</b>
MSG position	9 of 15	5 of 15	12 of 15	3 of 15	8 of 15	4 of 15	<b>4 of 8</b>
<b>July 2009</b>	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
Crimes	44	15	53	39	52	57	<b>260</b>
Detection rate	25.00%	6.67%	1.89%	23.08%	23.08%	8.77%	<b>15.00%</b>

#### Theft from a motor vehicle

<b>Year to date</b>	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
Crimes	714	137	576	600	544	755	<b>3326</b>
MSG position	7 of 15	2 of 15	5 of 15	10 of 15	5 of 15	13 of 15	<b>4 of 8</b>
Detection rate	3.36%	8.03%	10.94%	4.67%	6.99%	4.11%	<b>5.86%</b>
MSG position	12 of 15	11 of 15	10 of 15	10 of 15	10 of 15	14 of 15	<b>7 of 8</b>
<b>July 2009</b>	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
Crimes	200	41	119	122	128	194	<b>804</b>
Detection rate	1.50%	0.00%	4.20%	7.38%	12.50%	2.58%	<b>4.73%</b>

Robbery, dwelling burglary and vehicle crime are the component parts of serious acquisitive crime. These individual crime types do not have target:

## Catching criminals and managing offenders

### Gun crime rate

SPI 5.5

	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total	MSG position
YTD July 2009	13	1	7	10	5	1	<b>37</b>	<b>3 of 8</b>
YTD July 2008	7	2	13	6	13	8	<b>49</b>	
% change from 08/09	85.7%	-50.0%	-46.2%	66.7%	-61.5%	-87.5%	<b>-24.5%</b>	

Gun crime figures published reflect the APACS technical definition which includes "where the victim is convinced of the presence of a firearm, even if it is concealed and there is evidence of the suspect's intention to create this impression".

### Knife crime rate

SPI 5.6

	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total	MSG position
YTD July 2009	36	10	49	40	77	28	<b>240</b>	<b>3 of 8</b>
YTD July 2008	57	13	48	49	77	35	<b>279</b>	
% change from 08/09	-36.8%	-23.1%	2.1%	-18.4%	0.0%	-20.0%	<b>-14.0%</b>	

**Knife** = knife or other sharp instrument (including broken glass/bottles) piercing the skin or, for threats and attempts, instruments normally capable of piercing the skin.

Knife crime figures published reflect the APACS technical definition which includes "where the victim is convinced of the presence of a knife, even if it is concealed and there is evidence of the suspect's intention to create this impression".

### Serious sexual crime OBJ rate

SPI 6.4

The table below shows % of persons brought to justice for serious sexual crimes against the total number of serious sexual crimes

OBJT Crime category	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	Rolling average
Tier 1: Serious Sexual Offences	34%	81%	20%	44%	38%	29%	37%

### Murder offences

SPI 5.4

	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
YTD July 2009	3	0	1	1	1	1	<b>7</b>
YTD Domestic Murders 2009	0	0	0	0	0	1	<b>1</b>
YTD July 2008	0	0	0	0	0	0	<b>0</b>
YTD Domestic Murders 2008	0	0	0	0	0	0	<b>0</b>
% change from 08/09							<b>Not applicable</b>

### FIU1 submissions

	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
YTD July 2009	84	85	81	63	89	64	<b>466</b>
Number of eligible detections	1322	538	1243	1265	1300	1109	<b>6777</b>
% submission rate	6%	16%	7%	5%	7%	6%	<b>7%</b>

	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
July 2009	27	15	31	15	33	25	<b>146</b>
Number of eligible detections	312	125	313	341	325	303	<b>1719</b>
% submission rate	9%	12%	10%	4%	10%	8%	<b>8%</b>

Eligible crimes are those covered by Proceeds of Crime Act (POCA)

### Prolific and other Priority Offenders (PPOs) convictions

Number of convictions recorded against identified, prolific and other priority offenders (PPOs)

Convictions	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09
Persistent Young Offenders	94	83	80	99	78	83
Priority Prolific Offenders	27	40	25	39	23	32
Persistent Priority Prolific Young Offenders	3	2	2	6	2	6
Young Offenders	230	162	191	195	175	185

### Class A drugs sanction detections

Force Target

	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
YTD July 2009	<b>12</b>	<b>5</b>	<b>19</b>	<b>16</b>	<b>13</b>	63	<b>128</b>
YTD Target	16.71	13.37	26.74	26.74	33.42	16.71	<b>133.70</b>
July 2009	1	3	5	6	3	0	<b>18</b>

### Drug seizures information

	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
YTD June 2009	327	393	189	185	295	138	<b>1527</b>
YTD June 2008	213	245	110	168	178	156	<b>1070</b>
% change from 08/09	53.5%	60.4%	71.8%	10.1%	65.7%	-11.5%	<b>42.7%</b>

Note: This data is produced one month in arrears

### Number of Organised Crime Groups (OCGs) disrupted

Force Target

YTD July 2009	2008/2009	2009/2010	YTD Target
Number of OCGs identified and mapped	19	12	
Number of OCGs disrupted or partially disrupted through Crime OCU activity	9	<b>8</b>	8.3
Number of OCGs subject to tactical activity	29	51	

Note: MSG data is always published a month in arrears. For an explanation of this data, refer to the Summary on page 2

## Protecting our communities

**Domestic violence and abuse** is defined by ACPO as: 'any incidence of threatening behaviour, violence or abuse (psychological, physical, sexual, financial or emotional) between adults, aged 18 and over, who are or have been intimate partners or family members, regardless of gender or sexuality'

### Domestic violence and abuse crime arrest rate

Force Target

Domestic violence arrest rate is based on records where the occurrence has been flagged as a domestic, and has an arrest event or a linked person reason of arrested.

Target >80%

Year to Date	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
Domestic crimes	705	198	541	468	646	500	3058
Domestic crime detection rate	33.33%	44.44%	37.89%	36.54%	34.37%	38.80%	36.46%
Domestic crime arrests	514	152	408	373	492	368	2307
Domestic crime arrest rate	72.91%	76.77%	75.42%	79.70%	76.16%	73.60%	75.44%

Month	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
Domestic crimes	201	54	143	136	155	134	823
Domestic crime detection rate	37.31%	55.56%	46.85%	41.91%	38.06%	47.76%	42.77%
Domestic crime arrests	141	42	115	108	107	103	616
Domestic crime arrest rate	70.15%	77.78%	80.42%	79.41%	69.03%	76.87%	74.85%

### Police No Further Action (NFA) Rate

Year to Date	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
Domestic Crimes	Anticipated initially for July, there have been difficulties in obtaining the data which should now be available from the autumn						
Domestic Crime NFA'd							
Domestic Crime NFA Rate							

Month	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
Domestic Crimes	Anticipated initially for July, there have been difficulties in obtaining the data which should now be available from the autumn						
Domestic Crime NFA'd							
Domestic Crime NFA Rate							

### Repeat incidents of domestic violence cases reviewed at MARAC

SPI 14.1

A Multi Agency Risk Assessment Conference (MARAC) meet to manage the highest risk domestic abuse cases. A 'case' = a victim & perpetrator(s) being reviewed at the same MARAC. Once a case has been to MARAC, it remains flagged as a MARAC case for 12 mths after the most recent MARAC review. A repeat case is when a case reviewed at MARAC has also been reviewed at the same MARAC within the preceding 12 mths. For further information on this measure please refer to Home Office Guidance on Performance Indicators for Policing & Community Safety 09/10.

July 2009 YTD	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
Number of cases reviewed at MARAC	120	71	160	163	124	109	747
Repeat cases reviewed at MARAC	37	29	52	47	53	27	245
% Repeat cases	30.8%	40.8%	32.5%	28.8%	42.7%	24.8%	32.8%

### Hate crime detection rate

Force Target

Target >45%

Year to Date	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
Incidents	100	15	82	137	211	74	619
Crimes	82	13	66	105	158	66	490
Detections	33	8	32	52	77	19	221
Detection Rate	40.24%	61.54%	48.48%	49.52%	48.73%	28.79%	45.10%

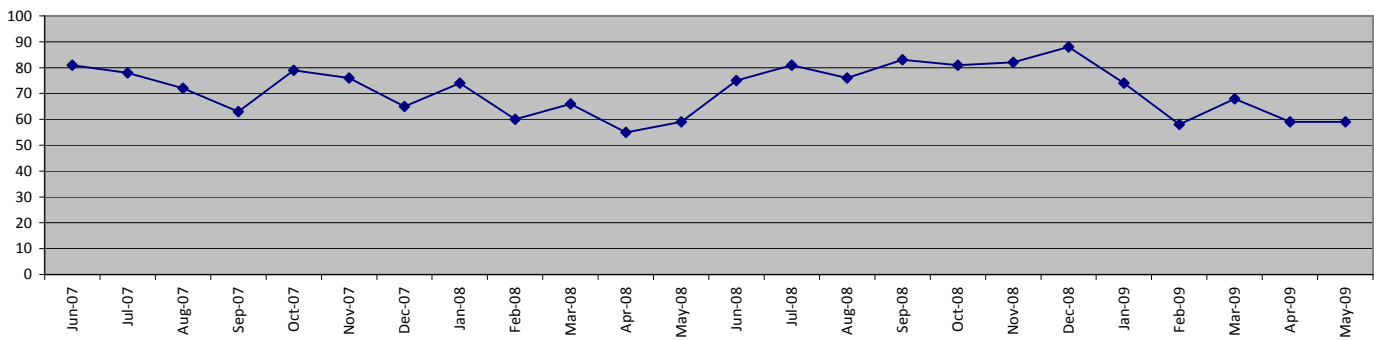
Month	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Total
Incidents	26	5	19	36	55	21	162
Crimes	23	5	19	25	43	20	135
Detections	9	2	9	17	29	2	68
Detection Rate	39.13%	40.00%	47.37%	68.00%	67.44%	10.00%	50.37%

# Protecting our communities

## Road traffic casualties

SPI 9.1 Force Target

Fatal/serious injury casualties - all victims

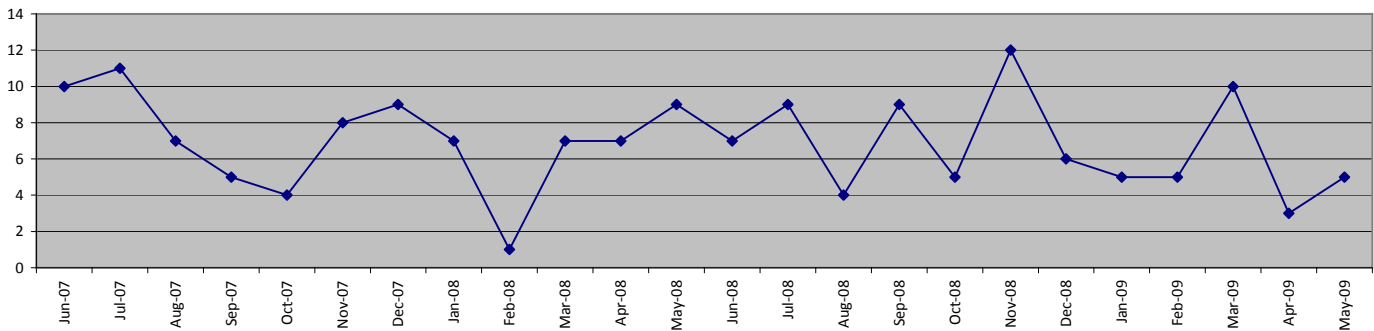


The Force target 2009/2010 is for less than 888 casualties, which equates to less than 148 in 61 days

YTD May 2009 = 118 casualties

	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western	Total
April 2009 - May 2009	26	9	26	8	18	31	118
of these, fatalities were	2	0	2	1	0	3	8
April 2008 - May 2008	19	13	25	14	11	32	114

Fatal/serious injury casualties - victims under 16 years



The DETR target is for a 50% reduction in child casualties by 2010 from 164 to 82

	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western	Total
April 2009 - May 2009	3	1	0	2	1	1	8
of these, fatalities were	0	0	0	0	0	0	0
April 2008 - May 2008	3	3	4	3	1	2	16

Note: YTD numbers may change as the accident record data are updated each month

Note: The casualties in East Hampshire have all been attributed to North & East OCU in the absence of a breakdown by OCUs

### Sickness Data

In July Hampshire Constabulary undertook a major upgrade of the software used to provide sickness data. This upgrade has resulted in a significant amount of change to the system and has resulted in sickness data being unavailable in time to publish in the July Performance Profile

SPI 13.1 Force Target  
SPI 13.2 Force Target

### PDR Data

In July Hampshire Constabulary undertook a major upgrade of the software used to provide PDR data. This upgrade has resulted in a significant amount of change to the system and has resulted in PDR data being unavailable in time to publish in the July Performance Profile

## Making the most of our resources

### NCRS compliance

	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Crime
<b>Self-Inspection</b>	91.0%	85.0%	80.0%	66.0%	81.0%	90.0%	No data

Note: Self-Inspections - only appealed records are moderated by the Force Crime Registrar

These inspections were undertaken in March 2008

### Budget spend

The actual spend to the end of June 2009 was £71.8m. The projected spend for the force at the end of the financial year is £301.5m, which will be an underspend of £1.62m against the agreed budget.

	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Crime	Operations
Projected over/(under)spend 2009/2010	£208,000	£129,000	-£1,017,000	£290,000	£24,000	-£662,000	-£202,000	£64,000

### Efficiency savings

The Authority needs to maximise efficiency gains both due to its budgetary constraints and in order to achieve value for money. In addition, there is a national Home Office target to deliver recurring efficiency or productivity gains equivalent to 10.3% of the 2007/2008 'Gross Revenue Expenditure' by the end of 2010/11. Each Authority must set its own challenging target.

The Authority and Force are currently working to a target equivalent to the national target, which equates to £30m over the 3 years (an average of £10m per annum). The actual achieved as at 31/03/09 was £9.4m.

## Making the most of our resources

### Specialist support

#### 7 OCU

	OCU Supported							Total
	1	2	3	4	5	6	Other	
April 2009	2	1	4	4	4	1	0	16
May 2009	1	1	0	3	3	0	0	8
June 2009	4	0	1	2	1	1	0	9
July 2009	4	1	1	1	1	1	0	9
<b>Total</b>	<b>11</b>	<b>3</b>	<b>6</b>	<b>10</b>	<b>9</b>	<b>3</b>	<b>0</b>	<b>42</b>

NOTE: An 'assist' includes assistance that is outside of normal working practices and can encompass practical resources and/or managerial support. For example, it includes support with house to house/investigative enquiries, administrative support, interviewing/statement taking, advice and IT examinations, to name a few. A single assist can involve anything from one member of staff to several from a period of a few hours, to a whole week. An assist does not include phone calls.

#### 8 OCU

8 OCU Commitment to ANPR Operations - Apr - Jul 09								
	OCU Supported							Total
	1	2	3	4	5	6	Other	
No. of Ops	53	7	28	20	43	19	11	181
Arrests	36	3	3	15	36	6	5	104
S.165 Vehicle Seizures	85	8	31	77	96	29	45	371
Impaired Drivers	13	0	3	14	34	4	0	68
<b>Total Results</b>	<b>134</b>	<b>11</b>	<b>37</b>	<b>106</b>	<b>166</b>	<b>39</b>	<b>50</b>	<b>543</b>
Cash/POCA Seizures	Seized by or assisted by 8 OCU ANPR teams (£)							19170
Drugs Seizures	Seized by or assisted by 8 OCU ANPR teams (approx £)							500,000

8 OCU NON-ANPR Pre-Planned Operations/Tasks/Requests for Resources - Apr - Jul 09								
	OCU Supported							Total
	1	2	3	4	5	6	Other <sup>*4</sup>	
No. of Ops	74	51	90	78	136	141	19	589
Arrests	24	25	39	36	63	41	8	236
S.165 Vehicle Seizures	4	2	2	2	21	16		47
<b>Total Results</b>	<b>28</b>	<b>27</b>	<b>41</b>	<b>38</b>	<b>84</b>	<b>57</b>	<b>8</b>	<b>283</b>
Cash/POCA Seizures	Seized by or assisted by 8 OCU teams (not ANPR) (£)							5718
Drugs Seizures	Seized by or assisted by 8 OCU teams (not ANPR) (approx Kgs)							16.3

8 OCU Arrests for Death by Driving Offences Apr - Jul 09	Persons	
	Arrested	Arrests
4/04 Causing Death by Dangerous Driving	1	1
4/06 Causing Death by Careless Driving under Influence of Drink or Drugs	1	1
4/08 Causing Death by Careless or Inconsiderate Driving	3	3
4/09 Causing Death by Driving: Unlicensed, Disqualified or Uninsured Drivers	0	0
<b>Total</b>	<b>5</b>	<b>5</b>

	Interventions in support of OCUs and Force Strategy YTD							
	Persons Arrested	Apr-Jul 09 Incidents attended <sup>*1</sup>		FPNs <sup>*2</sup>		S165 Vehicle <sup>*3</sup>		
		Total	% DSP	% ONS	Disorder		Other	
Air Support Unit	3	Data given as a whole for 8 OCU				1	1360	
Dog Support Unit	86					1		37
Force Support Unit	209					4		5
Roads Policing Unit	860					6		6206
Specialist Firearms Officers	81					0		47
Armed Response Vehicles	422					7		349
<b>Total</b>	<b>1661</b>	<b>93088</b>	<b>13.22%</b>	<b>8.91%</b>	<b>18</b>	<b>6645</b>		

<sup>\*1</sup> Altaris data - Dispatch (DSP) and Arrival (ONS) of 8 OCU units as a percentage of Grade 1 and 2 incidents created (Grade

8 OCU units were OnScene at **67.44%** of those incidents they were dispatched to.

8 OCU units currently equate to approx 8% of the Force frontline operational officers.

<sup>\*2</sup> FPNs are Fixed Penalty Notices issued.

<sup>\*3</sup> Vehicles seized under Section 165 of the Road Traffic Act are for no insurance or no driving licence

<sup>\*4</sup> Other is Out of County/Mutual Aid

# Equipping our team to deliver

## Financial awareness training

Financial awareness training will be undertaken for budget holders with the aim of ensuring a minimum of 95% of budget holders are trained by the end of the financial year. The target is for at least 95% of all Chief Inspector to Chief Superintendents to be trained by the end of the financial year

Full Year Apr 09 - Mar 10	
Courses Planned	Places Available
10	160

Year to Date (Jul 09)	
Courses Held	Numbers Trained
3	16
	36

Chief Inspector to Chief Superintendent (towards target)  
Total number trained

## Preparing for frontline supervision

A leadership project is underway and a formal Force leadership target will be established with supporting material to be published here in the coming months. The tables below provide data on 2009/2010 leadership training courses

	Full Year Apr 09 - Mar 10		Year to Date (Jul 09)	
	Courses Planned	Places Available	Courses Held	Numbers Trained
Sergeants Operational Activities	6	108	3	30
Inspectors Statutory Responsibilities	5	70	2	24
First Line Manager - Leadership Part 1	6	96	2	32
First Line Manager - Leadership Part 2	6	96	5	69
First Line Manager - Action Learning Sets	18	108	13	122

## Mobile data

A mobile data project is underway - no information will be available before September 2009

## Minority ethnic officer recruitment

SPI 3.1

	All recruits	Minority ethnic recruits	%
YTD July 2009	47	1	2.1%

## Female officer representation

SPI 3.2

	Male strength	Female strength	%
YTD July 2009	2695.1	1025.2	27.6%