

Volunteer Policing Pledge Mystery Shopper



The main purpose of this role is to ensure that the organisation meets the standards of the Policing pledge.

Some of the tasks we would like your help with

- Dip sample external pages of the constabulary's website and see if those pages meet Home Office criteria.
- Carry out mystery shopper activity; contacting Safer Neighbourhood Teams by telephone and e-mail and testing to see if set criteria is met.
- Volunteer may be required to write concise reports on their findings.

What skills you need:

You should have basic IT skills, but you will receive training on our specialist systems. It would be really useful if you had previous office experience, but this is not essential.

What training and support you receive

You will take part in an induction to help you understand your role and how the force works, along with training on how to use our specialist databases and IT systems.

There is an Extended Police Family Support Co-ordinator on each of our six geographical Operational Command Units. Part of their role is to recruit and support volunteers, so they will be able to assist you with any problems or questions you have throughout your time as a Police Support Volunteer with Hampshire Constabulary.

How much time?

As much or as little as you can spare! Some volunteers give a few hours a month, some a day a week and some give much more than that. It's up to you and we will discuss this with you as part of your application.

Interested?

Visit www.hampshire.police.uk/Internet/jobs to read more about volunteering and to apply.