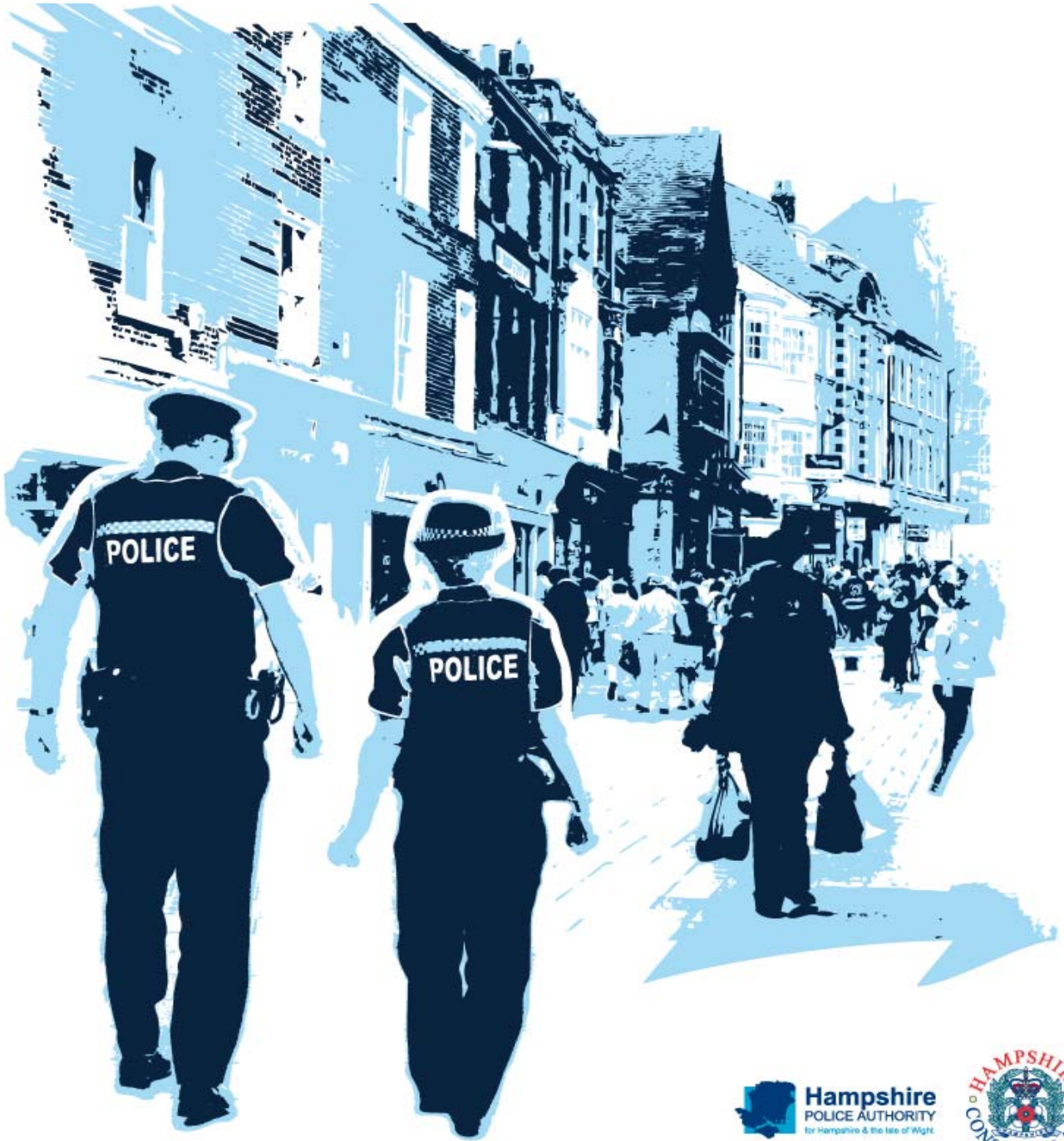


Performance Profile May 2010



2010/11 Reporting Year

This document contains a strategic overview of the Constabulary's performance. It has a variety of performance measures within it. The format of the profile has been aligned to the Policing Priorities identified by the Control Strategy. It provides information on our performance against Force targets, some of the APACS Indicators and the Policing Pledge. It also aims to provide supplementary information to assist in understanding reasons behind the performance in these areas. It has been designed as a headline document that will enable our customers, both internally and externally, to easily assess performance information for key domains. This year additional monitoring information within the six domains of the Policing Priorities will be published quarterly; a calendar of publication is located at the bottom of this page. If during a month an issue is identified which needs to be highlighted this will be done through 'exception reporting'.

A matrix can be found at the front of the profile which reflects our year to date performance against our targets

Performance in key areas is then explored in more depth with an indication of where each measure has originated - for example, APACS Indicator or a Force Control Strategy (FCS) measure.

Where applicable, within the document, MSG (Most Similar Group) data is published along with the crime and detection data. MSGs are calculated by the Home Office based on a number of socio-demographic & geographic variables which are strongly linked to crime/incident levels and the fear of crime. These groups provide a benchmark for comparison of crime and detection rates. Below the applicable crime tables there are three rows relating to MSG data. The first provides the MSG position for the OCU/Force for that crime type. The second displays OCU Actual, this is the number of offences per 1,000 population. The third row shows the MSG Average which is the total number of offences per 1,000 population divided by the number within the MSG. The same three rows are provided in relation to detection data, where data is provided in % figures rather than per 1,000 population.

Please note: iQuanta data is provisional. Within the profile, Hampshire data is published and compared against the MSG average. The other forces within Hampshire's MSG are: Avon and Somerset, Bedfordshire, Essex Hertfordshire, Kent, Sussex and Thames Valley. We are unable to provide figures from iQuanta for these forces, due to the provisional nature of this data.

This document is then taken forward by key stakeholders within the organisation to the Force Performance Review Group, where it is used to highlight areas of good performance and those for development.

Crime OCU contribute to the following areas within this document, either via investigation, forensic support, and/or review of these crimes: homicide, serious violent, sexual and acquisitive crime, class A drug supply, drug seizures, domestic violence/hate crime, FIU form submissions, gun/knife crime (where this results in a major investigation/forensic support).

This is an evolving document and as such, the contents of which may alter over time and any feedback would be welcomed by the Performance Review Team.

Calendar of Quarterly Reporting

April - Catching criminals & managing offenders and Protecting our communities
 May - Making the most of our resources and Equipping our team to deliver
 June - Providing an excellent service and An active presence in every neighbourhood
 July - Catching criminals & managing offenders and Protecting our communities
 August - Making the most of our resources and Equipping our team to deliver
 September - Providing an excellent service and An active presence in every neighbourhood
 October - Catching criminals & managing offenders and Protecting our communities
 November - Making the most of our resources and Equipping our team to deliver
 December - Providing an excellent service and An active presence in every neighbourhood
 January - Catching criminals & managing offenders and Protecting our communities
 February - Making the most of our resources and Equipping our team to deliver
 March - The year end profile will have all six domain areas included

MSG Colour Key

Force	OCU
1-2	1-4
3-4	5-8
5-6	9-12
7-8	13-15

Index

Page FCS = Force Control Strategy; PRT = Performance Review Team

Year to date performance matrix

2	Summary	including notes on matrices terminology
3	Index	
4	Year to date targets matrix	

Providing an excellent service

5	National public confidence measure	APACS 2.2	FCS	iQuanta
5	Local confidence survey data			Consultation & Research Team
6	Overall satisfaction	APACS 1.1	FCS	Consultation & Research Team
6	Being kept informed		FCS	Consultation & Research Team
6	Comparative satisfaction of minority ethnic groups	APACS 1.3		Consultation & Research Team
6	Satisfaction of victims of racist incidents	APACS 1.2		Consultation & Research Team
6	MSG user satisfaction data			Consultation & Research Team

An active presence in every neighbourhood

7	Rowdy and nuisance behaviour		FCS	Business Objects
8	Criminal damage		FCS	Business Objects

Catching criminals and managing offenders

9	Serious acquisitive crime	APACS 5.2&6.2	FCS	Business Objects
10	Breakdown: Robbery, dwelling burglary, vehicle crime			Business Objects
10	Breakdown: Theft of a motor vehicle, theft from a motor vehicle			Business Objects
10	Organised crime groups			7 OCU Performance Team

Protecting our communities

11	Violence against the person with injury	APACS5.5&5.6		Business Objects
12	Serious violent crime	APACS 5.1&6.1	FCS	Business Objects
13	Assault with less serious injury	APACS 5.3	FCS	Business Objects
13	Reduction in dwelling burglary	APACS 5.2		Business Objects

Making the most of our resources

15	Minority ethnic recruitment		FCS	Personnel
15	Minority ethnic police officer recruitment	APACS 3.1		Personnel
15	Minority ethnic police staff recruitment			Personnel
15	Female officer representation	APACS 3.2		Personnel

Equipping our team to deliver

15	Staff confidence in the organisation			Personnel
----	--------------------------------------	--	--	-----------

Monitoring Information for Making the most of our resources

16	Sickness	PACS 13.1&13.2		Delphi + Personnel - staffing figures
16	Overdue PDRs			Personnel
17	Budget spend			Finance
17	Efficiency savings			Finance
17	Specials Scorecard			Specials team
18	Specialist support 7 OCU			7 OCU Performance Team
18	Specialist support 8 OCU			8 OCU Performance Team

Monitoring Information for Equipping our team to deliver

19	Financial awareness training			Training Dept
19	Preparing for frontline supervision training			Training Dept

Exception Reporting for Catching criminals and managing offenders

20	Serious Sexual offences - detections			Business Objects
----	--------------------------------------	--	--	------------------

Exception Reporting for An active presence in every neighbourhood

21	Stop and search - Internal use only			PRT
----	--	--	--	-----

]

y -

.

jor

e

Year to date performance targets matrix

		Target	Actual	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western
Providing an excellent service									
Confidence in local police		55.3%	52.3%	This is a Force measure					
Local confidence measure		87.3%	82.0%	83.0%	83.0%	80.0%	79.0%	84.0%	82.0%
Overall satisfaction (data for rolling 12 months)		68.0%	68.0%	70.0%	69.0%	68.0%	66.0%	63.0%	71.0%
An active presence in every neighbourhood									
Rowdy & nuisance behaviour (inc vehicle nuisance)		<11589	11803	2150	757	2196	1892	2778	2030
		OCU specific targets		2296	761	2141	1809	2592	1990
Reduce criminal damage		<4582	4664	999	390	843	656	965	811
		OCU specific targets		993	338	896	592	940	823
Catching criminals & managing offenders									
Serious acquisitive crime SD		>15%	12.0%	13.6%	9.2%	13.5%	8.3%	16.9%	7.4%
Organised crime group (OCG) - disruptions		>40%	Not available for May Profile	Owned by Crime OCU					
Protecting our communities									
Reduce violence against the person with injury		<2395	2440	507	194	401	465	528	345
		OCU specific targets		486	164	395	428	558	365
Reduction in dwelling burglary		<892	829	160	30	158	183	186	112
		OCU specific targets		175	43	188	164	170	153
Making the most of our resources									
BME recruitment		>5%	4.8%	This is a Force measure					
Equipping our staff to deliver									
Staff confidence in the organisation		To be determined from initial survey		No data available for May profile					
Force Total - targets achieved			2	3	3	3	0	2	4

Notes to be read in conjunction with matrices

All citizen focus data
SD
BME
OCU specific targets

Based on "completely or very satisfied"

Sanction detections

Black and minority ethnic

OCU specific targets are rounded to 0 decimal places; the actual figure may therefore seem the same but appear amber due to this rounding

Force target areas for providing an excellent service

	Target	Actual	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western
Confidence in local police	55.3%	52.3%	This is a Force measure					
Local Confidence Measure	87.3%	82.0%	83.0%	83.0%	80.0%	79.0%	84.0%	82.0%
Overall satisfaction (rolling 12 months)	68.0%	68.0%	70.0%	69.0%	68.0%	66.0%	63.0%	71.0%

National Public Confidence

APACS 2.2 Force Target

This data is based on 'The police and local council are dealing with the anti-social behaviour and crime issues that matter in this area'. The Home Office has set a target to achieve a 12% improvement by 2012 against the baseline of 47.3%. Hampshire aimed to improve by 4% each year, as this is the second year, our target this year is an 8% improvement on baseline which equates to 55.3%

Dec-09

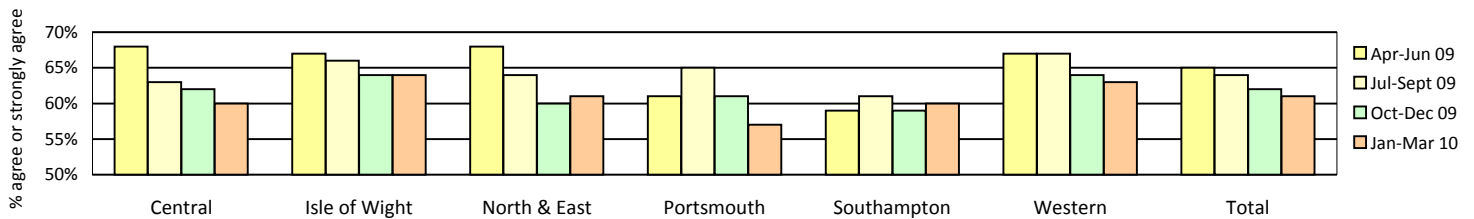
Hampshire	52.3%
MSG Position	3 of 8
MSG average	50.9%

Local Confidence Survey Data

Figures relate to the percentage of respondents who agree or strongly agree with the question. Hampshire's local surveys have a confidence level of +/-4%. This means that changes of less than 4% may not reflect a real change in performance.

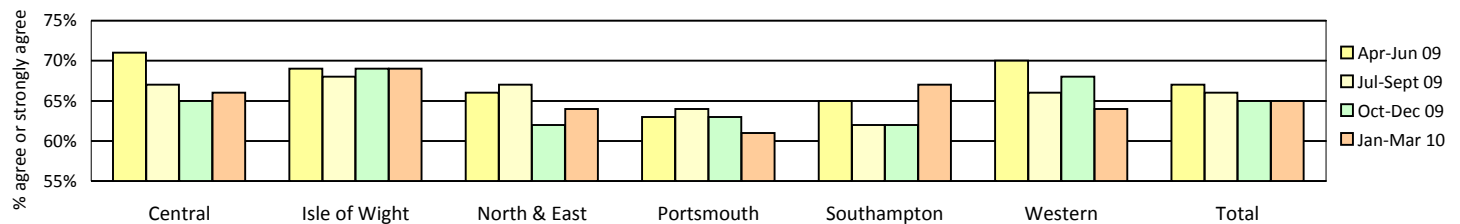
The police and local council are dealing with the anti-social behaviour and crime issues that matter in

	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Force	No. Surveys
April - June 2009	68%	67%	68%	61%	59%	67%	65%	3591
July - September 2009	63%	66%	64%	65%	61%	67%	64%	8128
October - December 2009	62%	64%	60%	61%	59%	64%	62%	3822
January - March 2010	60%	64%	61%	57%	60%	63%	61%	3708



The police are dealing with the things that matter locally

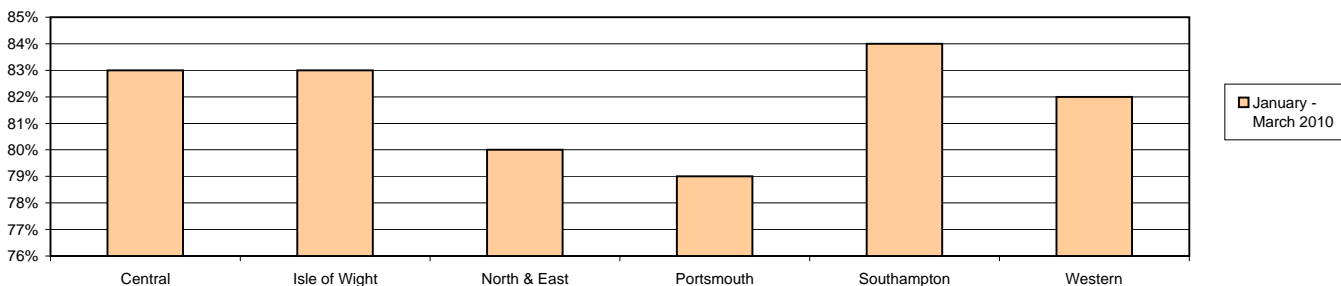
	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Force	No. Surveys
April - June 2009	71%	69%	66%	63%	65%	70%	67%	3591
July - September 2009	67%	68%	67%	64%	62%	66%	66%	8128
October - December 2009	65%	69%	62%	63%	62%	68%	65%	3822
January - March 2010	66%	69%	64%	61%	67%	64%	65%	3708



Taking everything into account, I have confidence in the Police in this area

Force Target

Target: 87.3%	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Force	No. Surveys
January - March 2010	83%	83%	80%	79%	84%	82%	82%	3708



Force target areas for providing an excellent service

Overall satisfaction (user satisfaction survey results)

APACS 1.1 Force Target

Rolling 12 months data relates to: May 09 - Apr 10; rolling 3 months data relates to Feb 10 - Apr 10

Overall satisfaction includes burglary, vehicle crime, violent crime and minor injury RTCs

Target 68%	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Force	No. Surveys
Rolling 12 months	70%	69%	68%	66%	63%	71%	68%	8456
Rolling 3 months	69%	73%	72%	69%	65%	73%	70%	1823

Being kept informed (user satisfaction survey results)

Rolling 12 months data relates to: May 09 - Apr 10; rolling 3 months data relates to Feb 10 - Apr 10

Being kept informed includes burglary, vehicle crime, violent crime and minor injury RTCs

	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Force	No. Surveys
Rolling 12 months	61%	61%	56%	56%	55%	62%	58%	8154
Rolling 3 months	63%	63%	59%	60%	57%	63%	61%	1762

Comparative satisfaction of minority ethnic groups

APACS 1.3

Data relates to interviews which took place Jun 09 - May 10

These figures are for overall satisfaction for burglary, vehicle crime, violent crime, minor injury RTCs.

	Completely and very satisfied	Completely, very and fairly satisfied	No. Surveys
White	68.5%	84.9%	7959
Minority Ethnic	55.2%	78.6%	373
Satisfaction Gap	13.3%	6.3%	

Satisfaction of victims of racist incidents

APACS 1.2

These figures relate to interviews which took place May 09 - Apr 10; these will be updated quarterly

Racist incident overall satisfaction = % completely or very satisfied

	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Force
%	52%	70%	58%	66%	53%	59%	58%
Number of surveys	33	10	24	44	57	22	190

MSG information for user satisfaction

iQuanta data for MSG for the 12 months up to December 09 (iQuanta calculate satisfaction % based on those responding that they are completely, very or fairly satisfied)

	Previous MSG position	Current MSG position	Change		Previous MSG position	Current MSG position	Change
<u>Vehicle crime</u>				<u>Burglary</u>			
Ease of contact	3/8	4/8	↓	Ease of contact	4/8	4/8	↔
Actions taken	4/8	4/8	↔	Actions taken	6/8	6/8	↔
Follow up	4/8	4/8	↔	Follow up	1/8	1/8	↔
Treatment	5/8	5/8	↔	Treatment	4/8	7/8	↓
Whole Experience	4/8	4/8	↔	Whole Experience	3/8	3/8	↔

Violent crime

	Previous MSG position	Current MSG position	Change		Previous MSG position	Current MSG position	Change
<u>RTC (minor injury)</u>							
Ease of contact	2/8	4/8	↓	Ease of contact	3/8	1/8	↑
Actions taken	3/8	3/8	↔	Actions taken	2/8	2/8	↔
Follow up	5/8	5/8	↔	Follow up	2/8	2/8	↔
Treatment	3/8	3/8	↔	Treatment	3/8	2/8	↑
Whole Experience	2/8	4/8	↓	Whole Experience	3/8	2/8	↑

All users (excluding racist incidents)

	Previous MSG position	Current MSG position	Change
Ease of contact	2/8	1/8	↑
Actions taken	4/8	4/8	↔
Follow up	3/8	2/8	↑
Treatment	4/8	4/8	↔
Whole Experience	3/8	4/8	↓

Force target areas for an active presence in every neighbourhood

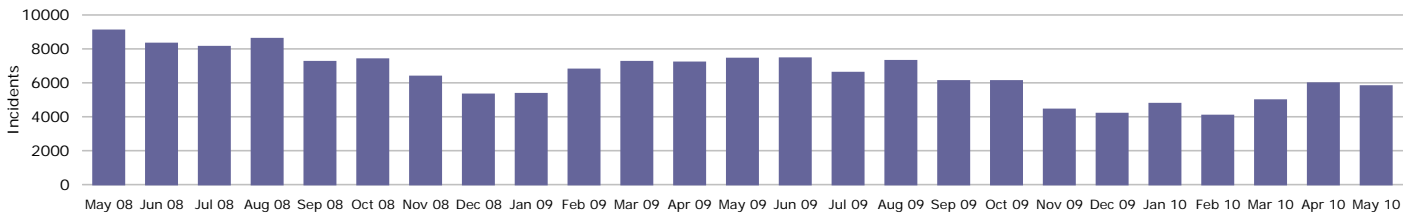
	Target	Actual	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western
Rowdy & nuisance behaviour (inc Vehicle Nuisance)	11589	11803	2150	757	2196	1892	2778	2030
	OCU specific targets		2296	761	2141	1809	2592	1990
Reduce criminal damage	4582	4664	993	390	843	656	965	811
	OCU specific targets		993	338	896	592	940	823

Rowdy & nuisance behaviour (including vehicle)

Force Target

Drinking, with Vehicle Related Nuisance being a separate entity for monitoring purposes however the decision this year has been to bring all key nuisance elements into one section. This data is sourced from RMS and does not reflect the complete NSIR return for Hampshire.

This target is based on a subset of the anti-social behaviour categories, it does not cover all aspects of anti-social behaviour.



Incidents

	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Force
YTD Incidents	2150	757	2196	1892	2778	2030	11803
YTD Target	2296	761	2141	1809	2592	1990	11589
YTD 09/10 Incidents	2437	937	2140	2082	3028	2021	12645
This month	1018	408	1125	950	1347	972	5820
% change from 09/10	-11.78%	-19.21%	2.62%	-9.13%	-8.26%	0.45%	-6.66%

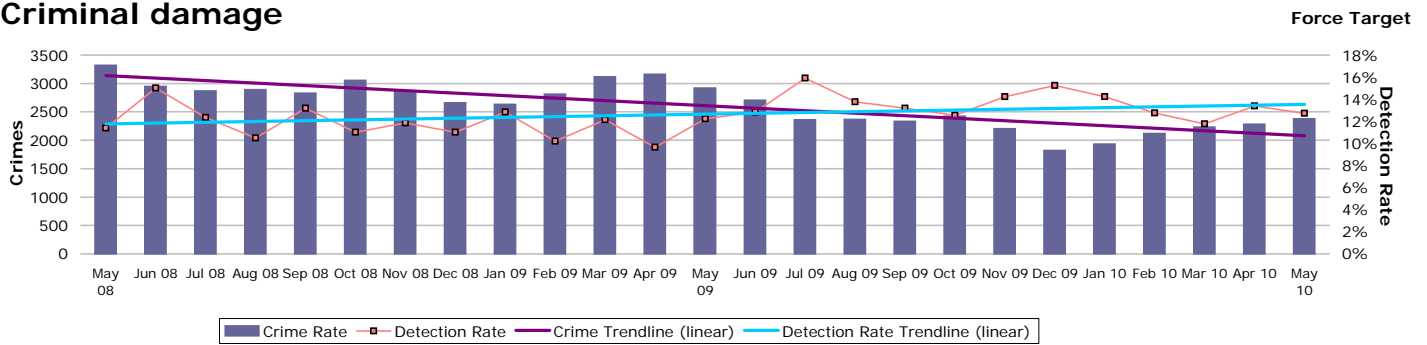


Note: MSG data is always published a month in arrears.

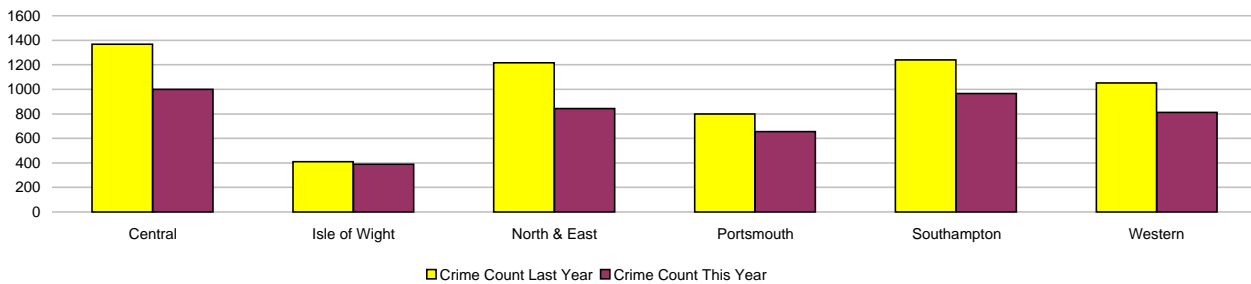
For an explanation of this data, refer to the Summary on page 2

Force target areas for an active presence in every neighbourhood

Criminal damage

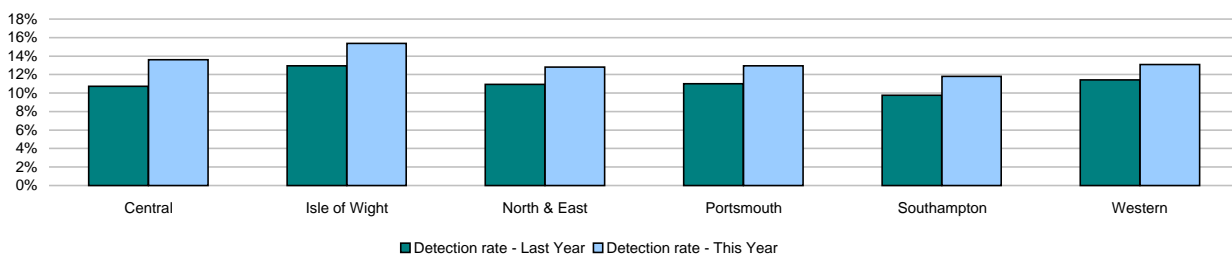


Crimes	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Force
YTD Crimes	999	390	843	656	965	811	4664
YTD Target	993	338	896	592	940	823	4582
YTD 09/10 Crimes	1368	409	1216	800	1239	1052	6084
This month	466	211	436	337	501	428	2379
% change from 09/10	-26.97%	-4.65%	-30.67%	-18.00%	-22.11%	-22.91%	-23.34%
MSG position	15 of 15	11 of 15	9 of 15	13 of 15	15 of 15	8 of 15	8 of 8
MSG actual	3.378	3.532	2.797	4.826	5.694	2.888	3.593
MSG average	2.871	3.299	2.799	3.923	4.282	2.906	3.174



Detections	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Force
YTD Detection Rate	13.61%	15.38%	12.81%	12.96%	11.81%	13.07%	13.06%
This month	15.02%	15.64%	13.76%	11.28%	10.78%	11.21%	12.74%
YTD 09/10 Detections	10.75%	12.96%	10.94%	11.00%	9.77%	11.41%	10.88%
MSG position	9 of 15	6 of 15	9 of 15	1 of 15	6 of 15	7 of 15	6 of 8
MSG actual	12.87%	16.31%	13.09%	14.14%	13.15%	13.01%	13.41%
MSG average	13.44%	14.58%	14.15%	11.91%	12.86%	13.43%	14.35%

Note: Detections refer to Sanction Detections ONLY



Note: MSG data is always published a month in arrears.

For an explanation of this data, refer to the Summary on page 2

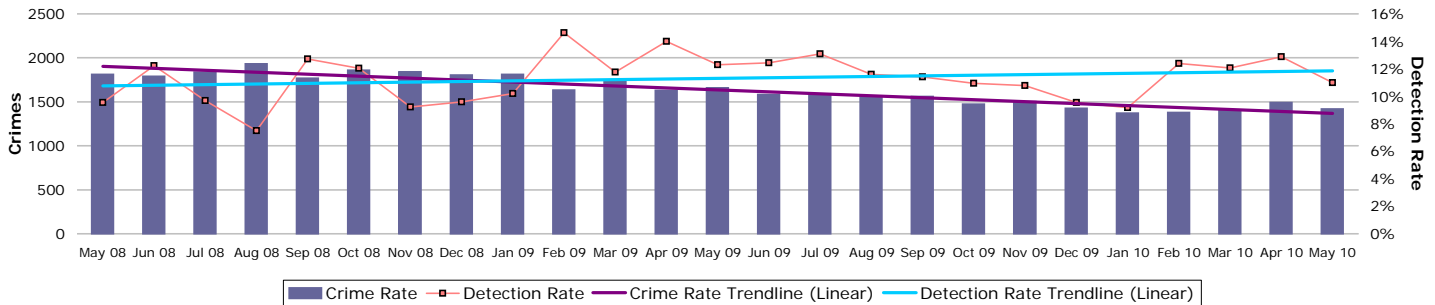
Force target areas for catching criminals and managing offenders

	Target	Actual	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western
Serious acquisitive detection rate	15%	12.0%	13.6%	9.2%	13.5%	8.3%	16.9%	7.4%
OCG disruptions	40%	Not available	Owned by Crime OCU					

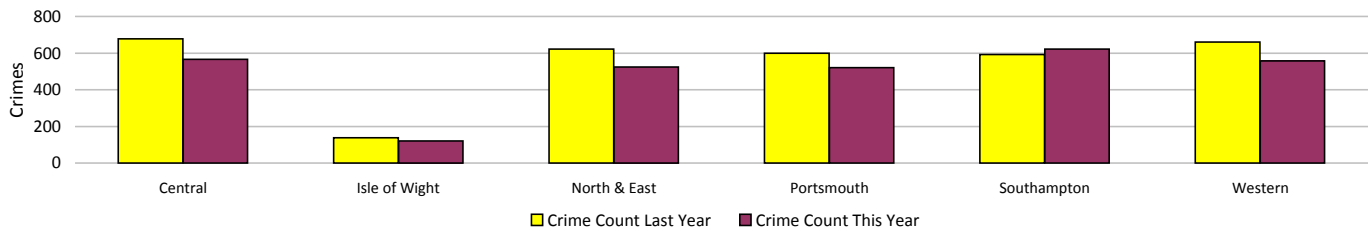
Serious acquisitive crime

APACS 5.2

Serious acquisitive crime consists of crimsec codes 28, 29, 34A, 34B, 37/2, 45 and 48



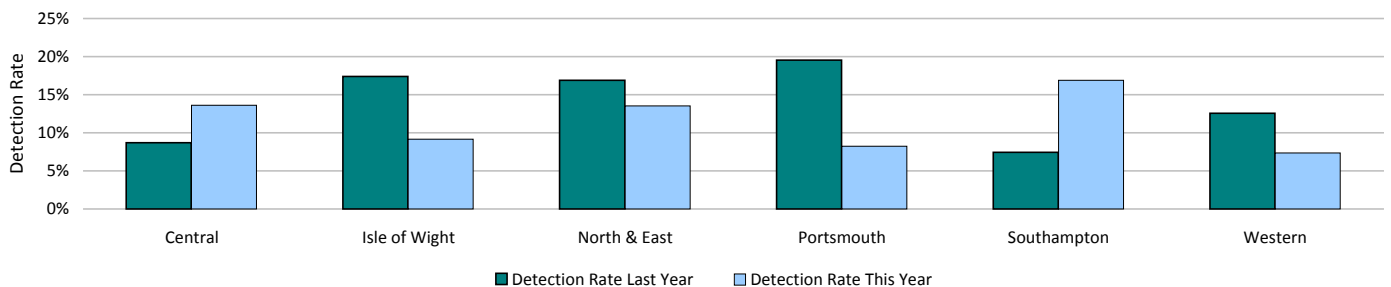
Crimes	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Force
YTD Crimes	566	120	524	521	621	557	2909
YTD 09/10 Crimes	677	138	622	599	593	661	3290
This month	273	52	275	226	310	282	1418
% change from 09/10	-16.40%	-13.04%	-15.76%	-13.02%	4.72%	-15.73%	-11.58%
MSG actual	7 of 15	1 of 15	5 of 15	6 of 15	9 of 15	6 of 15	2 of 8
MSG average	1.987	1.092	1.945	3.912	3.874	1.869	2.317
MSG average	2.399	2.139	2.34	4.655	4.463	2.117	3.016



Detections

Target > 15%	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Force
YTD Detection Rate	13.60%	9.17%	13.55%	8.25%	16.91%	7.36%	11.96%
This month	9.52%	11.54%	11.27%	5.75%	18.06%	8.51%	11.00%
YTD 09/10 Detector	8.71%	17.39%	16.88%	19.53%	7.42%	12.56%	13.13%
MSG position	10 of 15	12 of 15	12 of 15	9 of 15	7 of 15	12 of 15	5 of 8
MSG actual	10.68%	14.39%	10.34%	12.00%	13.49%	10.63%	11.56%
MSG average	12.95%	15.91%	13.49%	11.97%	14.02%	13.20%	12.86%

Note: Detections refer to Sanction Detections ONLY



Force target areas for catching criminals and managing offenders

Serious acquisitive crime breakdown

Robbery

Year to date	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Force
Crimes	17	3	33	43	65	19	180
09/10 crimes	16	3	20	53	61	30	183
% change from 09/10	6.25%	0.00%	65.00%	-18.87%	6.56%	-36.67%	-1.64%
MSG position	7 of 15	5 of 15	10 of 15	5 of 15	10 of 15	10 of 15	2 of 8
Detection rate	11.76%	0.00%	24.24%	16.28%	47.69%	21.05%	28.89%
MSG position	3 of 15	2 of 15	12 of 15	5 of 15	12 of 15	12 of 15	3 of 8
May 2010							
Crimes	5	2	18	22	45	12	104
Detection rate	40.00%	0.00%	22.22%	18.18%	28.89%	16.67%	24.04%

Dwelling burglary

Year to date	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Force
Crimes	160	30	158	183	186	112	829
09/10 crimes	188	45	182	145	151	176	887
% change from 09/10	-14.89%	-33.33%	-13.19%	26.21%	23.18%	-36.36%	-6.54%
MSG position	6 of 15	1 of 15	7 of 15	8 of 15	4 of 15	3 of 15	2 of 8
Detection rate	21.88%	13.33%	17.09%	13.11%	25.81%	25.00%	20.02%
MSG position	10 of 15	10 of 15	13 of 15	7 of 15	6 of 15	5 of 15	5 of 8
May 2010							
Crimes	81	17	84	73	80	45	380
Detection rate	16.05%	11.76%	17.86%	6.85%	36.25%	42.22%	21.84%

Vehicle crime

Year to date	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Force
Crimes	389	87	333	295	370	426	1900
09/10 crimes	473	90	420	401	381	455	2220
% change from 09/10	-17.76%	-3.33%	-20.71%	-26.43%	-2.89%	-6.37%	-14.41%
MSG position	7 of 15	1 of 15	3 of 15	2 of 15	9 of 15	9 of 15	1 of 8
Detection rate	10.28%	8.05%	10.81%	4.07%	7.03%	2.11%	6.84%
MSG position	10 of 15	9 of 15	10 of 15	11 of 15	9 of 15	13 of 15	6 of 8
May 2010							
Crimes	187	33	173	131	185	225	934
Detection rate	5.88%	12.12%	6.94%	3.05%	7.57%	1.33%	5.14%
Detection numbers	11	4	12	4	14	3	48

Theft of a motor vehicle

Year to date	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Force
Crimes	60	27	86	47	79	59	358
MSG position	5 of 15	2 of 15	7 of 15	1 of 15	5 of 15	2 of 15	1 of 8
Detection rate	18.33%	22.22%	18.60%	10.64%	10.13%	13.56%	15.08%
MSG position	7 of 15	1 of 15	7 of 15	4 of 15	10 of 15	7 of 15	3 of 8
May 2010							
Crimes	32	14	44	24	37	28	179
Detection rate	12.50%	21.43%	13.64%	8.33%	16.22%	10.71%	13.41%
Detection numbers	4	3	6	2	6	3	24

Theft from a motor vehicle

Year to date	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Force
Crimes	329	60	247	248	291	367	1542
MSG position	7 of 15	2 of 15	3 of 15	5 of 15	9 of 15	11 of 15	3 of 8
Detection rate	8.81%	1.67%	8.10%	2.82%	6.19%	0.27%	4.93%
MSG position	10 of 15	14 of 15	11 of 15	10 of 15	6 of 15	13 of 15	7 of 8
May 2010							
Crimes	155	19	129	107	148	197	755
Detection rate	4.52%	5.26%	4.65%	1.87%	5.41%	0.00%	3.18%
Detection numbers	7	1	6	2	8	0	24

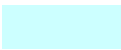
Robbery, dwelling burglary and vehicle crime are the component parts of serious acquisitive crime. These individual crime types do not have targets.

Number of Organised Crime Groups (OCGs) disrupted

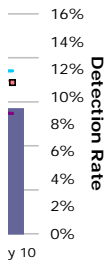
The Force target for 2010/11 is to dismantle or disrupt at least 40% of identified organised crime groups as a result of police or multi agency activity.

YTD May 2010	2009/2010	2010/2011
Number of OCGs identified and mapped	3	3
Number of OCGs disrupted or partially disrupted through Crime OCU activity	2	2
Number of OCGs subject to tactical activity	20	11

Note: Number of OCGs subject to tactical activity has been corrected for 2010/11 - other figures remain the same for May.



Force Target





Force Target

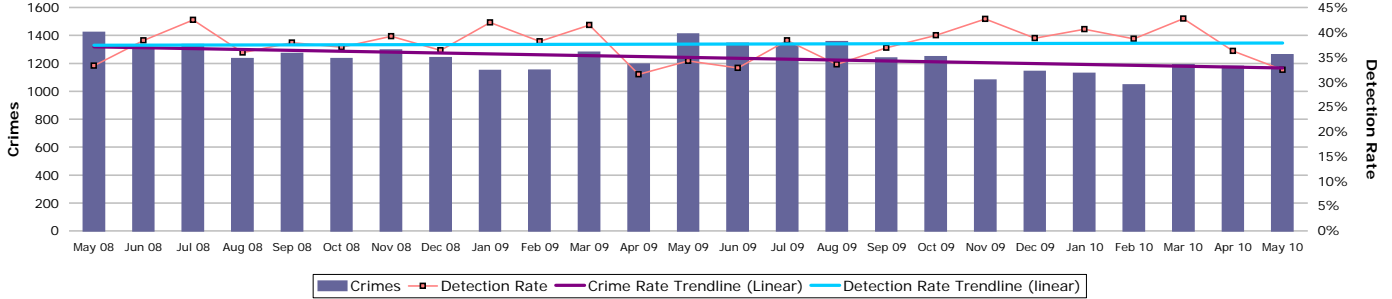
Force target areas for protecting our communities

	Target	Actual	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western
Reduction of VAP with injury	2395	2440	507	194	401	465	528	345
	OCU specific targets		486	164	395	428	558	365
Reduction in dwelling burglary	892	829	160	30	158	183	186	112
	OCU specific targets		175	43	188	164	170	153

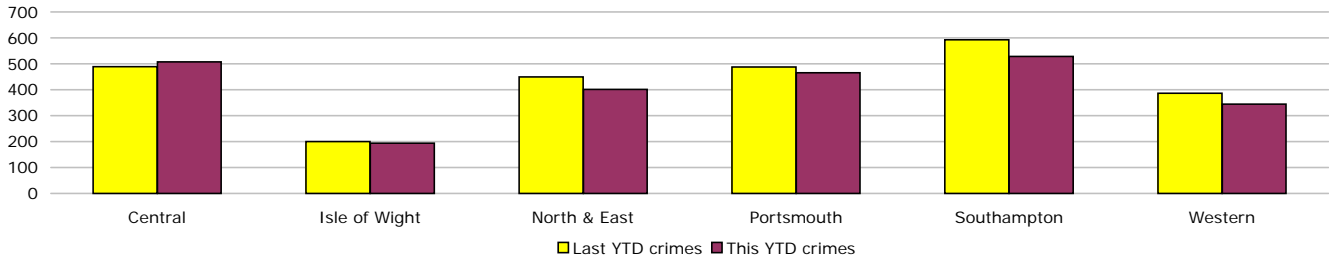
Violence against the person (VAP) with injury

VAP with injury crimsec codes 1, 2, 4.1-4.4, 4.6-4.10, 5A, 5B, 5C, 8F, 8G, 8H, 8J, 8K and 37.1

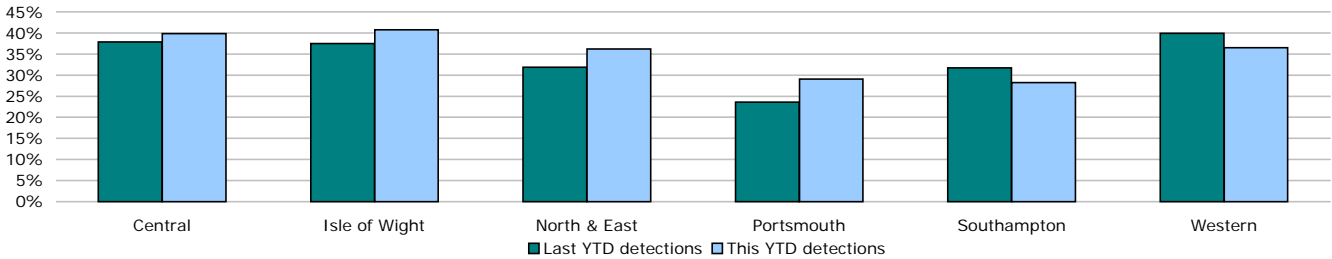
Force Target



Crimes	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Force
YTD Crimes	507	194	401	465	528	345	2440
YTD Target	486	164	395	428	558	365	2395
YTD 09/10 Crimes	489	200	449	488	593	386	2605
This month	253	103	193	251	278	183	1261
% change from 09/10	3.68%	-3.00%	-10.69%	-4.71%	-10.96%	-10.62%	-6.33%
MSG position	14 of 15	13 of 15	11 of 15	14 of 15	14 of 15	9 of 15	8 of 8
MSG actual	1.632	1.798	1.319	3.235	3.268	1.195	1.853
MSG average	1.221	1.529	1.158	2.034	2.249	1.189	1.389



Detections	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Force
YTD Detection Rate	39.84%	40.72%	36.16%	29.03%	28.22%	36.52%	34.26%
This month	39.13%	39.81%	34.72%	27.49%	25.90%	33.33%	32.43%
YTD 09/10 Detections	37.83%	37.50%	31.85%	23.57%	31.70%	39.90%	33.01%
MSG position	11 of 15	7 of 15	13 of 15	11 of 15	10 of 15	7 of 15	5 of 8
MSG actual	37.36%	44.32%	37.30%	35.03%	35.22%	41.78%	37.54%
MSG average	40.53%	43.31%	42.18%	36.67%	37.58%	40.31%	41.85%

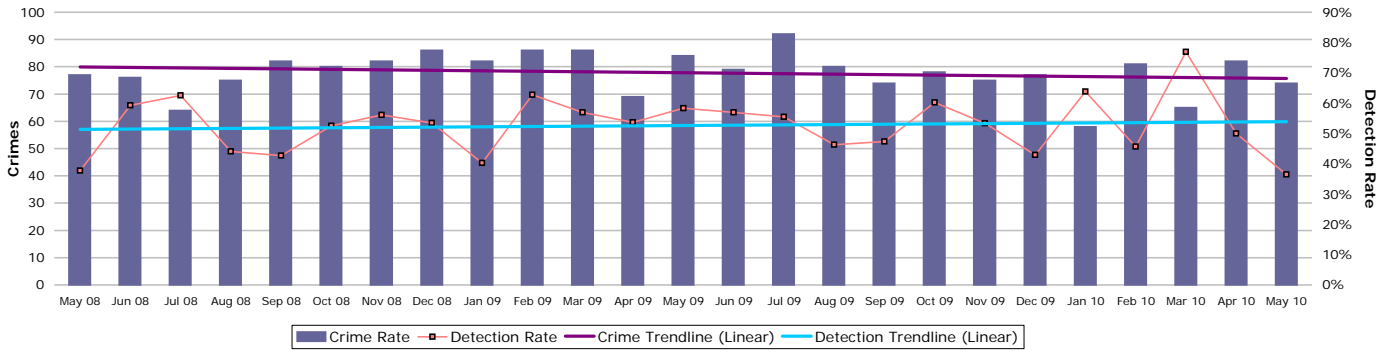


Force target areas for protecting our communities

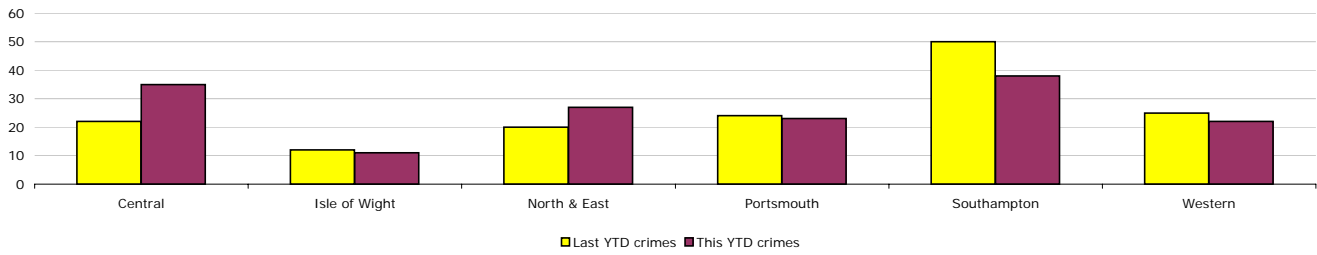
Serious violent crime

APACS 5.1

Serious violent crime consists of crimsec codes 1, 2, 4.1-4.4, 4.6, 4.8, 5A, 5B, 5C, 8F, 8H and 37.1

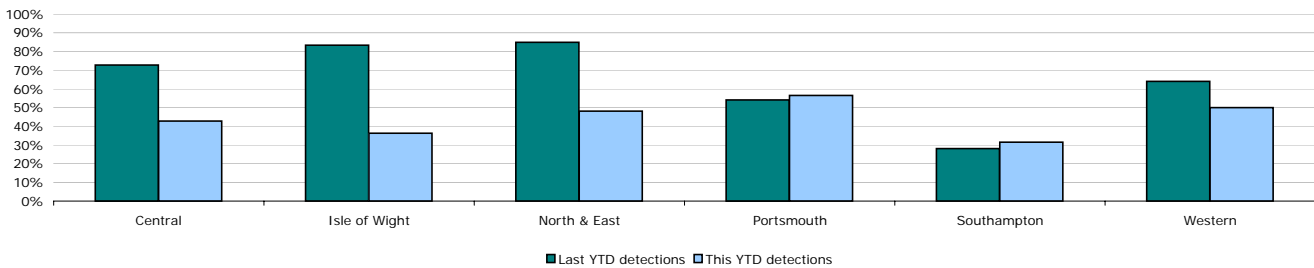


Crimes	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Force
YTD Crimes	35	11	27	23	38	22	156
YTD 09/10 Crimes	22	12	20	24	50	25	153
This month	12	6	11	13	24	8	74
% change from 09/10	59.09%	-8.33%	35.00%	-4.17%	-24.00%	-12.00%	1.96%
MSG position	12 of 15	14 of 15	9 of 15	9 of 15	6 of 15	11 of 15	6 of 8
MSG actual	0.111	0.143	0.094	0.196	0.188	0.103	0.127
MSG average	0.1	0.105	0.088	0.221	0.23	0.084	0.106



Detections	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Force
YTD Detection Rate	42.86%	36.36%	48.15%	56.52%	31.58%	50.00%	43.59%
This month	75.00%	33.33%	36.36%	38.46%	20.83%	25.00%	36.49%
YTD 09/10 Detections	72.73%	83.33%	85.00%	54.17%	28.00%	64.00%	56.21%
MSG position	8 of 15	11 of 15	12 of 15	5 of 15	3 of 15	12 of 15	3 of 8
MSG actual	60.61%	47.14%	55.69%	47.68%	51.34%	57.34%	53.80%
MSG average	59.75%	54.55%	58.94%	43.45%	45.87%	62.49%	49.44%

Note: Detections refer to Sanction Detections ONLY

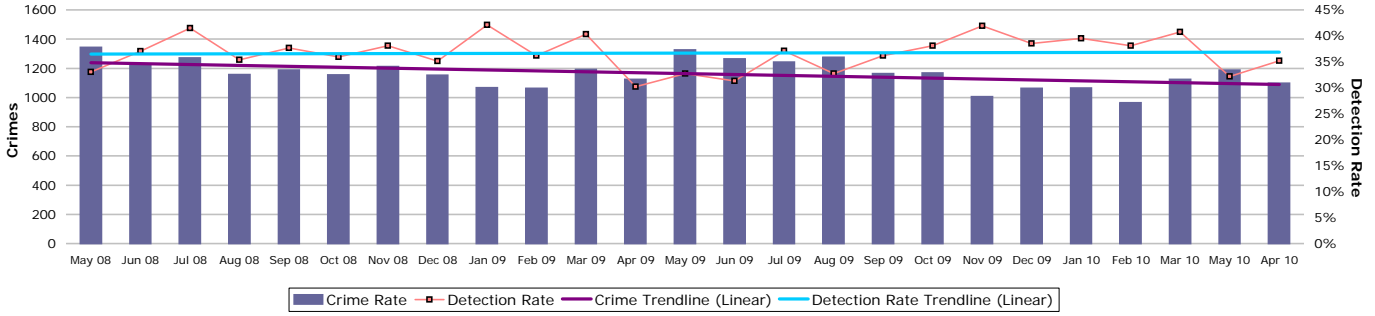


Force target areas for protecting our communities

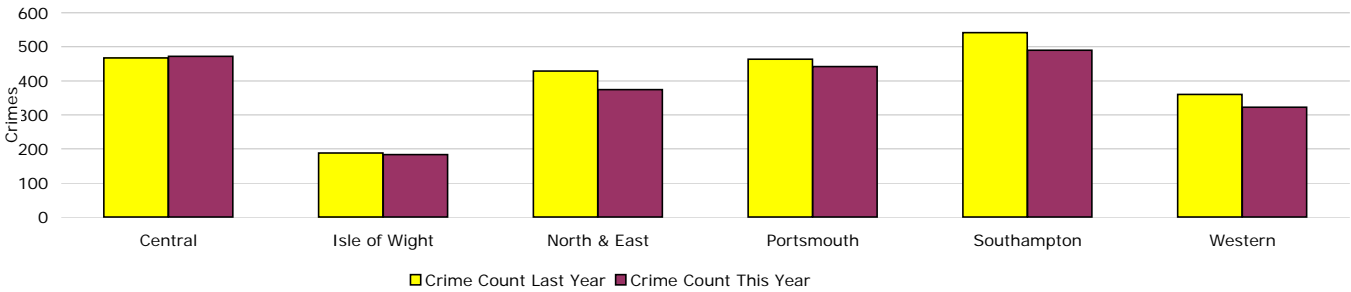
Assault with less serious injury

APACS 5.3

Assault with less serious injury consists of crimsec codes 8G and 8J

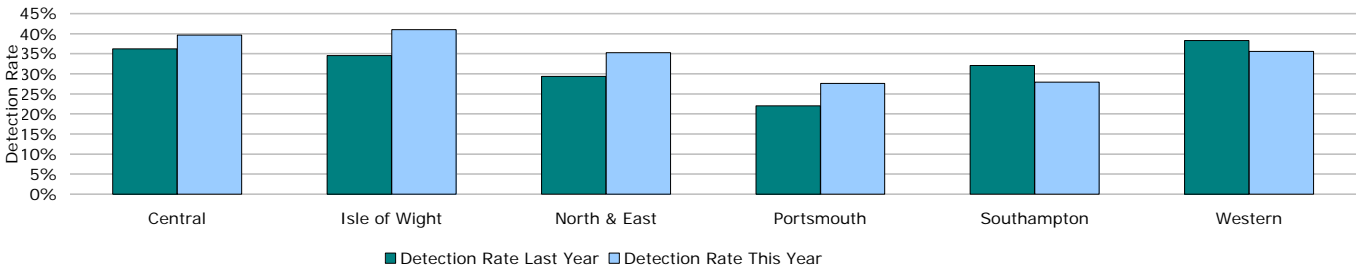


Crimes	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Force
YTD Crimes	472	183	374	442	490	323	2284
YTD 09/10 Crimes	467	188	429	464	542	360	2450
This month	241	97	182	238	254	175	1187
% change from 09/10	1.07%	-2.66%	-12.82%	-4.74%	-9.59%	-10.28%	-6.78%
MSG position	15 of 15	13 of 15	10 of 15	14 of 15	15 of 15	9 of 15	8 of 8
MSG actual	1.521	1.655	1.225	3.04	3.08	1.092	1.727
MSG average	1.12	1.424	1.07	1.812	2.019	1.105	1.282



Detections	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Force
YTD Detection Rate	39.62%	40.98%	35.29%	27.60%	27.96%	35.60%	33.63%
This month	37.34%	40.21%	34.62%	26.89%	26.38%	33.71%	32.18%
YTD 09/10 Detections	36.19%	34.57%	29.37%	21.98%	32.10%	38.33%	31.59%
MSG position	12 of 15	7 of 15	13 of 15	10 of 15	11 of 15	5 of 15	6 of 8
MSG actual	36.03%	44.09%	35.92%	34.31%	34.08%	40.75%	36.47%
MSG average	31.28%	42.47%	41.21%	35.94%	36.72%	38.91%	41.37%

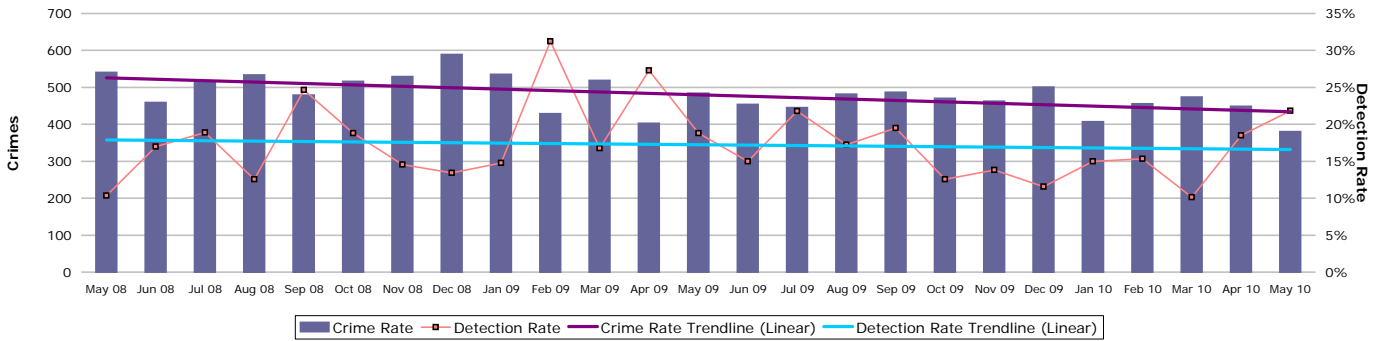
Note: Detections refer to Sanction Detections ONLY



Force target areas for protecting our communities

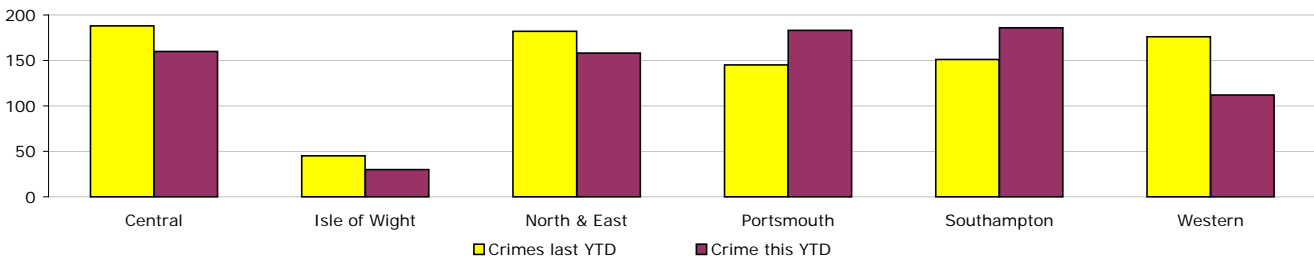
Reduction in Dwelling Burglary

Force Target



Crimes

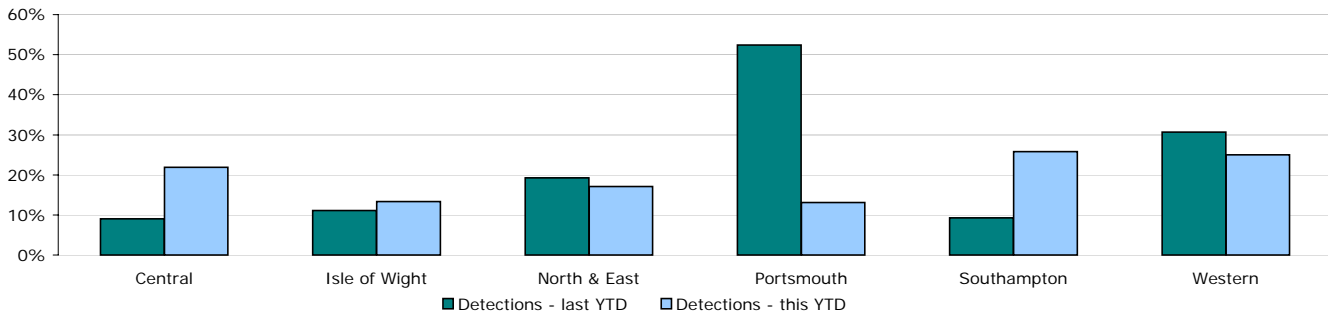
	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Force
YTD Crimes	160	30	158	183	186	112	829
YTD Target	175	43	188	164	170	153	892
YTD 09/10 Crimes	188	45	182	145	151	176	887
This month	81	17	84	73	80	45	380
% change from 09/10	-14.89%	-33.33%	-13.19%	26.21%	23.18%	-36.36%	-6.54%
MSG position	6 of 15	1 of 15	7 of 15	8 of 15	4 of 15	3 of 15	2 of 8
MSG actual	1.454	0.688	1.597	4.028	2.732	1.086	1.764
MSG average	1.865	1.603	1.79	3.802	3.674	1.598	2.387



Detections

	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Force
YTD Detection Rate	21.88%	13.33%	17.09%	13.11%	25.81%	25.00%	20.02%
This month	16.05%	11.76%	17.86%	6.85%	36.25%	42.22%	21.84%
YTD 09/10 Detections	9.04%	11.11%	19.23%	52.41%	9.27%	30.68%	22.66%
MSG position	10 of 15	10 of 15	13 of 15	7 of 15	6 of 15	5 of 15	5 of 8
MSG actual	15.18%	15.90%	12.51%	14.32%	17.69%	19.17%	15.72%
MSG average	17.25%	17.63%	17.56%	14.30%	17.19%	17.69%	16.15%

Note: Detections refer to Sanction Detections ONLY



Force target areas for making the most of our resources

Force target areas for equipping our staff to deliver

	Target	Actual	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western
BME recruitment	5% of all recruits	4.8%	This is a Force measure					

	Target	Actual	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western
Staff confidence in the organisation	To be agreed		To be agreed					

Minority ethnic recruitment

Force Target

The 2010/11 target is based on all police staff and police officer recruits. Data published previously has related only to police officer recruitment.

Target = 5%	All recruits	Minority ethnic recruits	%
YTD May 2010	62	3	4.8%

Minority ethnic police officer recruitment

APACS 3.1

	All recruits	Minority ethnic recruits	%
YTD May 2010	16	2	12.5%

Minority ethnic police staff recruitment

	All recruits	Minority ethnic recruits	%
YTD May 2010	46	1	2.2%

Female officer representation

APACS 3.2

	Male strength	Female strength	%
YTD May 2010	2641.3	1033.4	28.12%

Staff confidence in the organisation

Force Target

This is a new target area for 2010/11. This will be based up on the results of the internal staff survey. At the current time it is not possible to set a specific target as no baseline data is available. A target will be established once data from the internal staff survey becomes available

Monitoring information for making the most of our resources

Sickness data

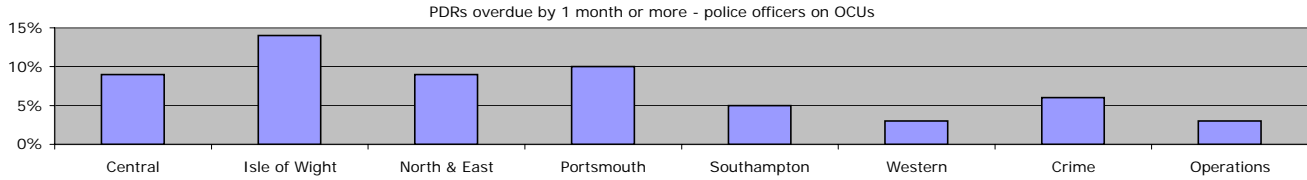
APACS 13.1
APACS 13.2

Sickness Data

In July 2009 Hampshire Constabulary undertook a major upgrade of the software used to provide sickness data. This upgrade has resulted in a significant amount of change to the system and has resulted in sickness data being unavailable for this Performance Profile.

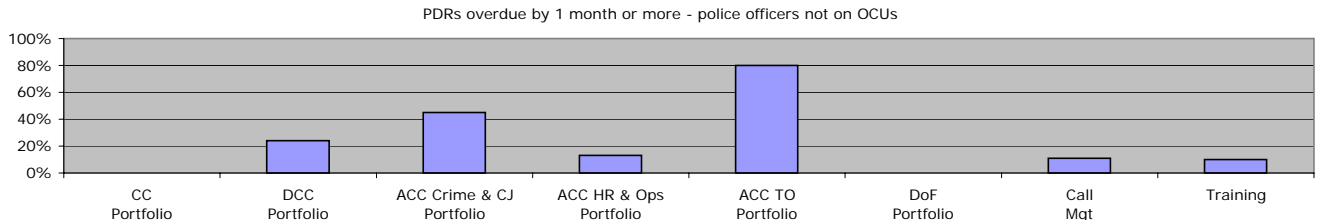
Overdue PDRs

Police officer PDRs - police officers in OCU's



May 2010	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Crime	Operations
Population	609	223	574	404	496	503	394	379
Overdue	52	32	49	39	27	15	24	13
% overdue	9%	14%	9%	10%	5%	3%	6%	3%

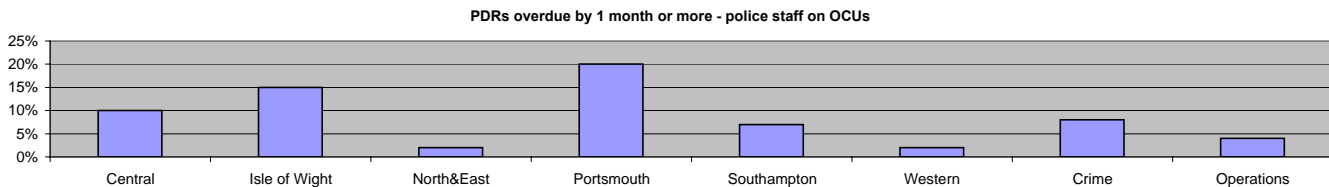
Police officer PDRs - police officers not on OCU's



May-2010	CC Portfolio	DCC Portfolio	ACC Crime & CJ Portfolio	ACC HR & Ops Portfolio	ACC TO Portfolio	DoF Portfolio	Call Mgt	Training
Population	6	41	11	8	10	N/A	38	58
Overdue	0	10	5	1	8	N/A	4	6
% overdue	0%	24%	45%	13%	80%	N/A	11%	10%

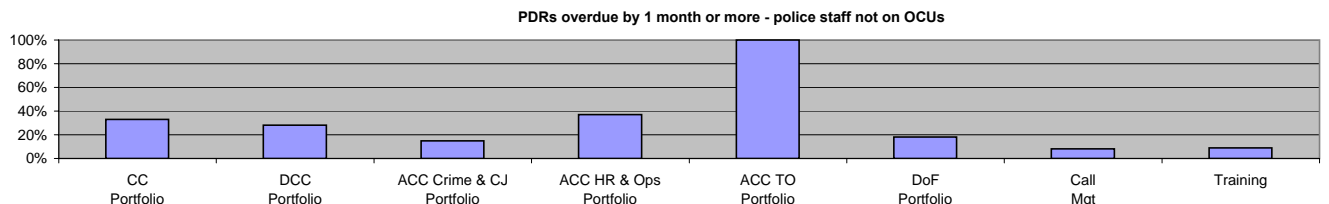
Note: ACC HR and Ops Portfolio excludes Training figures which are reported on separately. No police officers work within DoF Portfolio.

Police staff PDRs - police staff in OCU's



May-2010	Central	Isle of Wight	North&East	Portsmouth	Southampton	Western	Crime	Operations
Population	253	106	217	181	213	206	317	134
Overdue	26	16	10	36	15	4	25	5
% overdue	10%	15%	2%	20%	7%	2%	8%	4%

Police staff PDRs - police staff not in OCU's



May-2010	CC Portfolio	DCC Portfolio	ACC Crime & CJ Portfolio	ACC HR & Ops Portfolio	ACC TO Portfolio	DoF Portfolio	Call Mgt	Training
Population	3	326	336	62	1	147	419	87
Overdue	1	91	50	23	1	27	29	8
% overdue	33%	28%	15%	37%	100%	18%	8%	9%

Note: ACC HR and Ops Portfolio excludes Training figures which are reported on separately
Monitoring-making most resource

Monitoring information for making the most of our resources

Budget spend

The actual spend to the end of January 2010 was £238.815m. The projected spend for the force at the end of the financial year is £298.394m, which will be an underspend of £4.703m against the agreed budget.

	Target	Actual
Budget spend	8%	7%
Efficiency savings 2008-11 (£m)	33	36.4

	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Crime	Operations
Budget spend	8%	8%	8%	7%	8%	7%	8%	7%
Efficiency savings 2008-11 (£m)	This is a Force measure							

	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Crime	Operations
Projected over/(under)spend 2010/2011	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a

Note: No projections are undertaken in April as there is not sufficient data to project with confidence.

Efficiency savings

The Authority needs to maximise efficiency gains both due to its budgetary constraints and in order to achieve value for money. In addition, there is a national Home Office target to deliver recurring efficiency or productivity gains equivalent to 10.3% of the 2007/08 'Gross Revenue Expenditure' over three years, by the end of 2010/11. Each Authority must set its own challenging target. The Authority and Force are currently working to a target equivalent to the national target, which equates to £33m over the 3 years (an average of £11m per annum). The actual achieved as at 31/03/10 was £36.4m. The current value of efficiency initiatives included in the register is £40.974m

Specials scorecard

Specials Scorecard
Unfortunately the data for the Specials Scorecard has not been provided in time to publish in the May profile. This data was however published as an exception report in the April profile.

Monitoring information for making the most of our resources

Monitoring information for making the most of our resources

Specialist support - 7 OCU

7 OCU	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Force
May 2009	1	1	0	3	3	0	8
June 2009	4	0	1	2	1	1	9
July 2009	4	1	1	1	1	1	9
August 2009	3	1	6	0	1	3	14
September 2009	2	2	2	1	2	5	14
October 2009	0	0	1	2	0	2	5
November 2009	1	0	4	0	3	0	8
December 2009	0	0	2	2	3	0	7
January 2010	0	2	0	2	2	2	8
February 2010	0	0	4	1	1	3	9
March 2010	0	1	1	0	1	1	4
April 2010	1	0	3	0	3	2	9
May 2010	0	0	0	0	3	1	4
Total	16	8	25	14	24	21	108

Note: Assistance provided in respect of statement taking, crime enquiries and recovery of stolen property. The data provided for May 2010 is incomplete, the full dataset will be published in the August profile.

Specialist support - 8 OCU

Specialist Support - 8 OCU
Unfortunately the data for 8 OCU Specialist Support has not been provided in time to publish in the May profile.

Monitoring information for equipping our team to deliver

Financial awareness training

Financial awareness training will be undertaken for budget holders with the aim of ensuring a minimum of 95% of budget holders are trained by the end of the financial year.

	Full Year Apr 10 - Mar 11	
	Courses Planned	Numbers to be trained
Financial Awareness	5	76

Number of courses currently subject to review

Preparing for frontline supervision

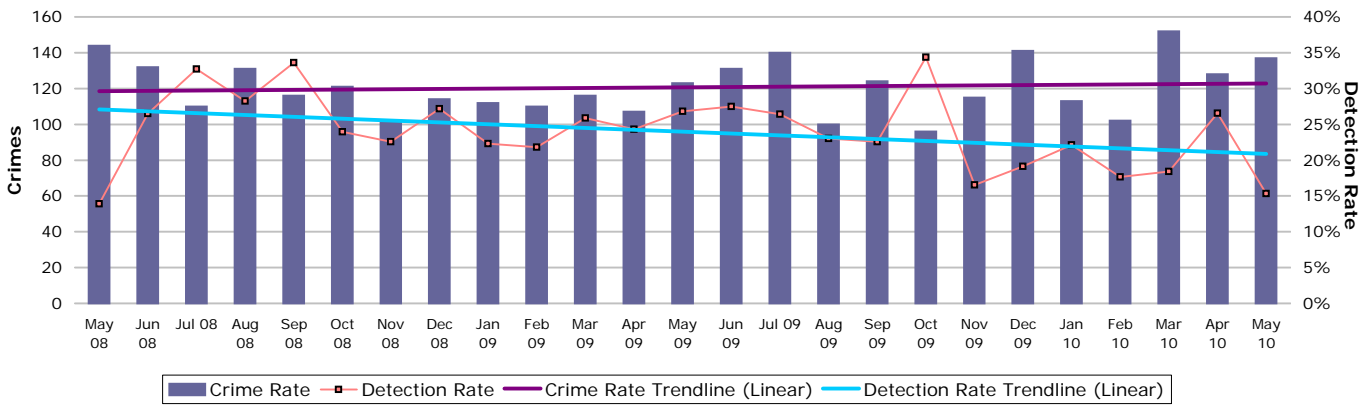
	Full Year Apr 10 - Mar 11	
	Courses Planned	Numbers to be trained
Sergeants Operational Activities	7	70
Inspectors Statutory Responsibilities	7	98
First Line Manager - Leadership Part 1	7	112
First Line Manager - Leadership Part 2	7	112
First Line Manager - Action Learning Sets	32	192

Year to Date (May 10)	
Courses Held	Numbers Trained
1	7
1	10
1	15
2	26
4	46

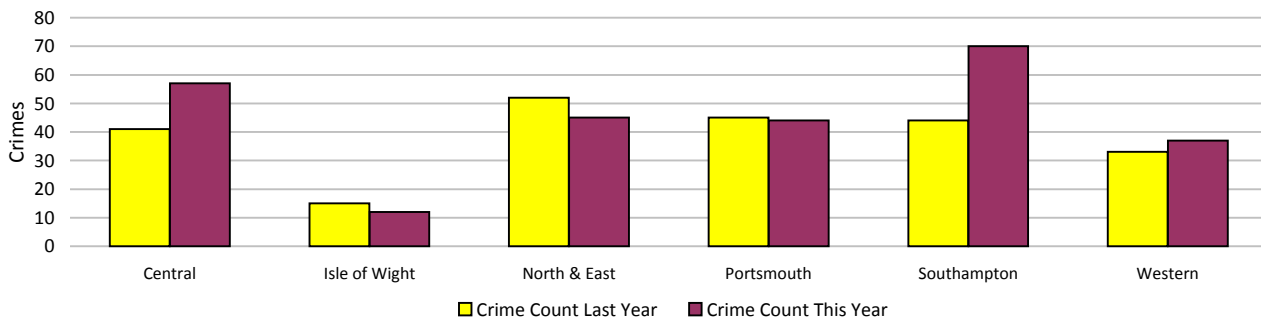
Exception report for catching criminals and managing offenders

Serious sexual crime

Serious sexual crime consists of crimsec codes 17, 17A-B, 19A-H, 20, 20A-B, 21, 22, 22A, 70, 71 and 72

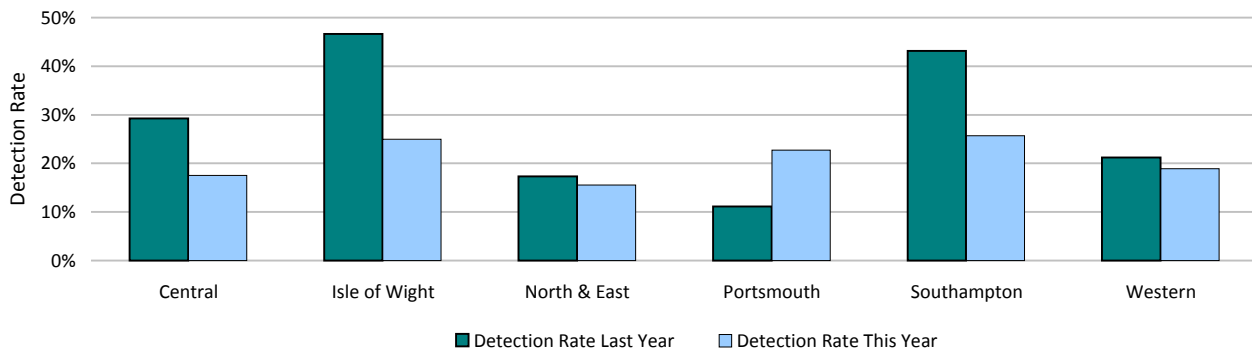


Crimes	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Force
YTD Crimes	57	12	45	44	70	37	265
YTD 09/10 Crimes	41	15	52	45	44	33	230
This month	25	7	24	25	38	18	137
% change from 09/10	39.02%	-20.00%	-13.46%	-2.22%	59.09%	12.12%	15.22%
MSG position	14 of 15	12 of 15	12 of 15	11 of 15	14 of 15	12 of 15	8 of 8
MSG actual	0.184	0.207	0.170	0.256	0.372	0.154	0.207
MSG average	0.126	0.182	0.136	0.212	0.230	0.124	0.154



Detections	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Force
YTD Detection Rate	17.54%	25.00%	15.56%	22.73%	25.71%	18.92%	20.75%
This month	12.00%	28.57%	4.17%	20.00%	13.16%	27.78%	15.33%
YTD 09/10 Detections	29.27%	46.67%	17.31%	11.11%	43.18%	21.21%	25.65%
MSG position	12 of 15	8 of 15	8 of 15	15 of 15	10 of 15	13 of 15	6 of 8
MSG actual	23.38%	24.32%	25.41%	17.37%	25.52%	22.83%	23.25%
MSG average	28.80%	24.81%	27.76%	29.52%	29.20%	28.44%	26.36%

Note: Detections refer to Sanction Detections ONLY



Note: MSG data is always published a month in arrears. For an explanation of this data, refer to the Summary on page 2

Exception report for an active presence in every neighbourhood

Stop and Search

Breakdown of Stop & Search by OCU by Visual Ethnicity - Provisional Data

YTD May 2010	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Force
White	456	194	814	533	522	369	2888
Black	8	1	66	26	69	15	185
Asian	3	2	59	6	38	7	115
Other	1		34	4	4	2	45
Unknown	7	4	17	8	8	2	46
Total	475	201	990	577	641	395	3279

YTD - % splits	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western	Force
White	96.0%	96.5%	82.2%	92.4%	81.4%	93.4%	88.1%
Black	1.7%	0.5%	6.7%	4.5%	10.8%	3.8%	5.6%
Asian	0.6%	1.0%	6.0%	1.0%	5.9%	1.8%	3.5%
Other	0.2%	0.0%	3.4%	0.7%	0.6%	0.5%	1.4%
Unknown	1.5%	2.0%	1.7%	1.4%	1.2%	0.5%	1.4%

No Further Action Rates as a Result of Stop and Search by Visual Ethnicity - Provisional Data

YTD May 2010	% NFA Rate
White	79.6%
Black	76.2%
Asian	77.4%
Other	86.7%
Unknown	63.0%
Total	79.2%

* These figures relate to Stop & Search powers under the: Police and Criminal Evidence Act 1984, Criminal Justice & Public Order Act 1994, Misuse of Drugs Act 2971, Firearms Act 1968, Terrorism Act 2000 and other legislative provisions.

* Note: these figures relate to two months worth of data and may be influenced by specific operations being run during this period. Also, some numbers are very small therefore caution should be applied when drawing conclusions. The figures are pulled from a live database, therefore these figures are subject to change as additional tickets are input.

Scanning time

Of the 3279 Stop & Search tickets - 584 took over 2 weeks to be registered, this equates to 17.8%. 120 tickets took over a month. This means that the above tables do not reflect the total number of stops in the period.

Proportion of stops being carried out by OCUs vs proportion of population

Use of the Stop & Search powers varies. The below relates to the total population for the force and total stop searches.

	Central	Isle of Wight	North & East	Portsmouth	Southampton	Western
Stops	14.49%	6.13%	30.19%	17.60%	19.55%	12.05%
Population	22.59%	7.56%	24.41%	10.71%	12.53%	22.19%
Difference	-8.11%	-1.43%	5.78%	6.88%	7.02%	-10.15%

Data Quality

In total 6077 tickets have been registered on ICR for stops which occurred between 1st April - 31st May.

2198 tickets relate to Stop & Account. This is despite the Airwaves system now being in place to log these encounters.

140 tickets do not have a legal power coming through the system. This is either because it has not been completed by the officer, or due to ICR not reading the ticket correctly.

Of the 3279 Stop and Search tickets - reviewing the key fields

62 tickets did not return with any self-defined ethnicity code entered (this is excluding those who used an S code)

4 tickets did not return with any visual ethnicity code entered (this is excluding those who used ECO)

15 person or combined person/vehicle searches do not contain any name information nor descriptions

9 have no search or issue time

67 did not have an outcome code coming through ICR.

This system relies on Intelligent Character Recognition which is not 100% accurate, it is reliant on writing being very clear. This data has not been quality checked, it is returning the information which is in the system as it is.